



The CareConnect™

Family Communicator

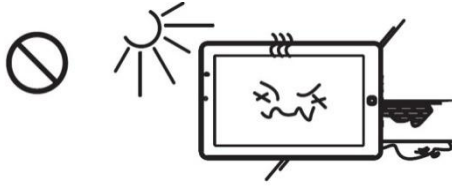
User Guide

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Chapter 1 SAFETY INSTRUCTIONS

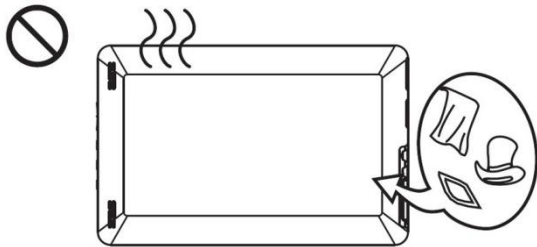
—Please read the instructions carefully before using



Don't expose your CareConnect to extreme heat or cold. Do not use your CareConnect or its accessories in rain, or near sinks or other wet locations. Take care not to spill any food or liquid in your CareConnect.



Don't use thinner, alcohol or benzodiazepines for this machine to clean, use a wet cloth to wipe.



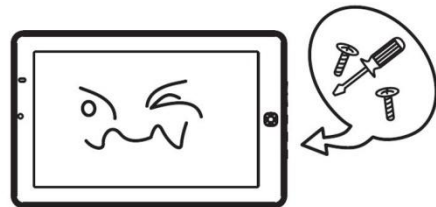
Gaps and openings in your CareConnect are used for ventilation, to prevent your CareConnect overheating. Do not block or cover up these openings.



To avoid trampling or clamping the AC power cord, plug or power adapter.



Do not attempt to disassemble, modify, tamper with or repair device (including AC adaptor). Disassembly, modification, tampering or repairing the device could cause fire or electric shock, possibly resulting in serious injury.



Do not attempt to repair, all maintenance by qualified service personnel.

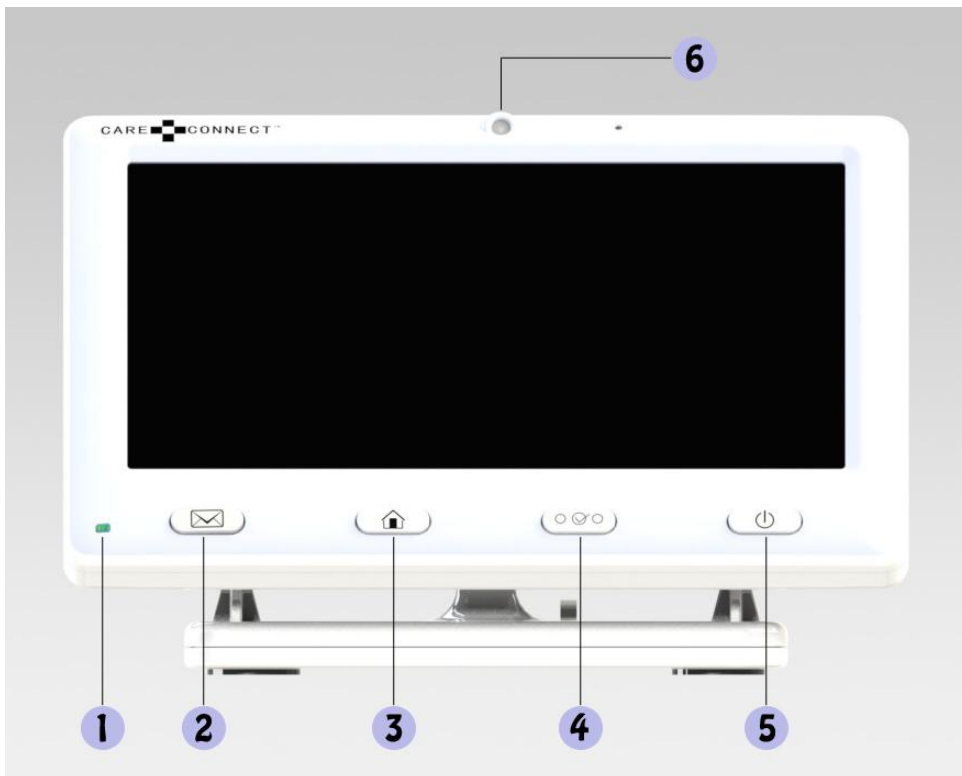


Please unplug the power plug during lightning Weather or not use for a long time.

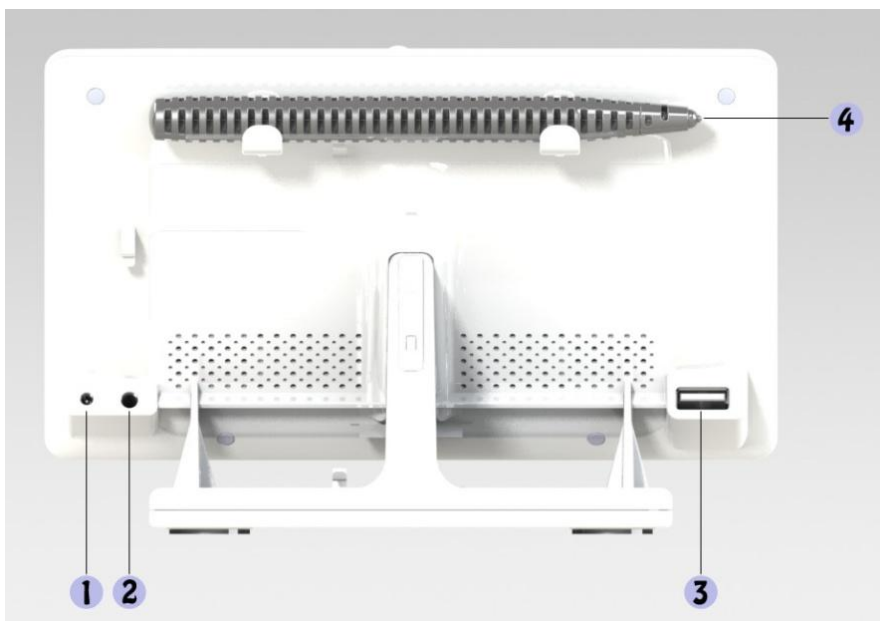


Do not press on the screen in transport and use, and use the sharp object cuts the LCD screen.

Chapter 2 Panel description



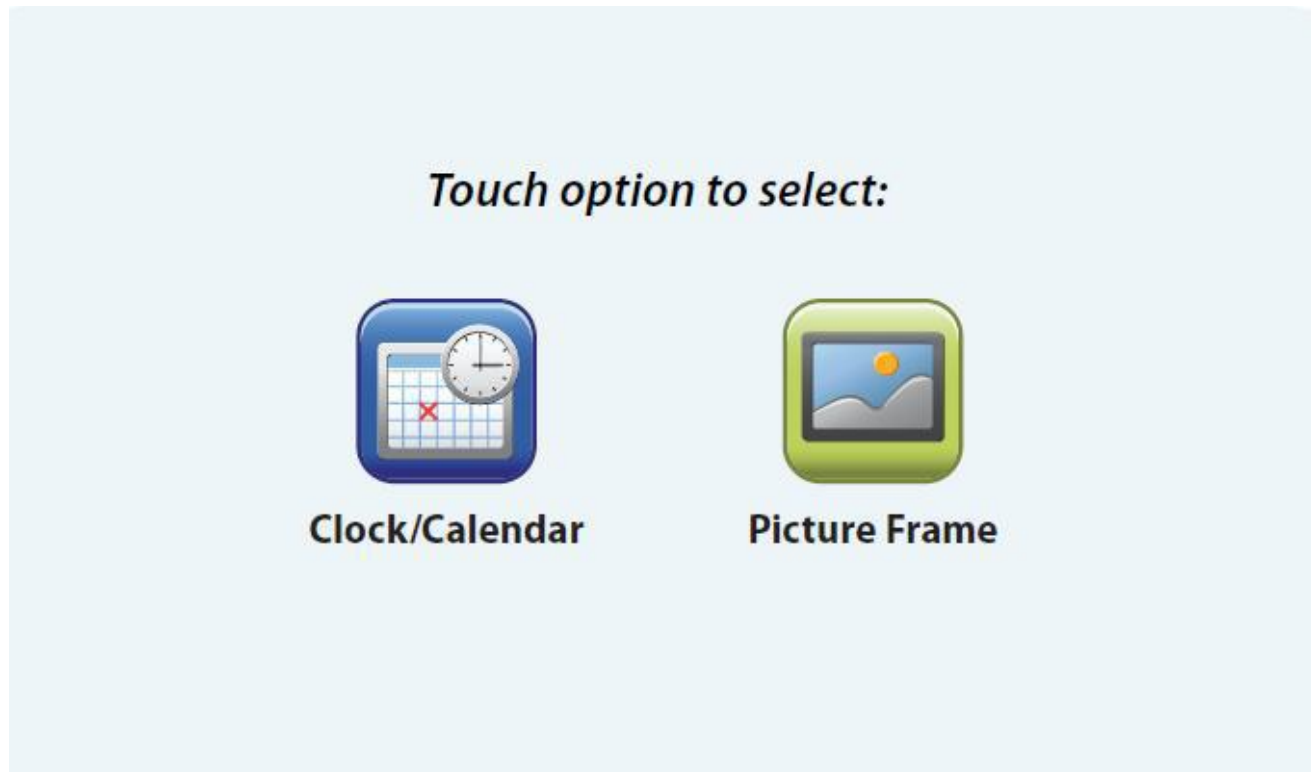
- ① WIFI LED
- ② Mail Key
- ③ Home Key
- ④ Options Key
- ⑤ Power Key
- ⑥ Camera



- ① DC power jack
- ② Earphone jack
- ③ USB jack
- ④ Handwriting pen

Chapter 3 User Interface

Lancher UI



Option UI



Chapter 4 About Your CareConnect™

Welcome to the CareConnect™ Family Communicator.

We care about keeping you connected

The CareConnect Family Communicator is an Intelligent Digital Picture Frame designed to simplify communication between family members and friends as well as between you and your health care providers. The seven inch touch screen color display scrolls photographs from a USB memory stick located on the back housing of the CareConnect. The 1GB memory stick can hold approximately 3,000 photographs delivered by the CareConnect server when attached to the emails you receive. The CareConnect comes with 10 preloaded pictures which can be deleted at any time (See Chapter 3, Removing Photographs from your CareConnect). Additionally your CareConnect can function as a clock/calendar.

The CareConnect is a wireless communications device that contains both Wi-Fi™ for message communicating through a Wi-Fi hub, and Bluetooth™ for communicating with the optional motion detector. At the appropriate times, it automatically converts from a clock/calendar or digital picture frame to a communications device, delivering email messages, photographs, as well as reminders to take your medications or reminders about appointments. Message or reminder notifications are indicated by the flashing green LED MAIL button and audible tones. The audible tones can be silenced.

Although the CareConnect is an email device and connects through the internet, it is not a web browser or general purpose portable computer device. It is a device specific for family communications. The large stylus, stored on the top rear edge of the frame, is perfect for working the soft keys on the screen or the large format typing keyboard on the display when typing messages or responses.

There is an internal battery that provides for minimal backup time in case of power failure. It has stereo speakers on the rear of the display as well as a mini-phone jack for connecting standard headphones. On the front of the display frame is a 2 megapixel camera and a microphone used for taking pictures to attach to outgoing messages or can be used for video conferencing over a Wi-Fi hub. The Wi-Fi signal is indicated by a glowing green LED on the lower left corner of the display frame (a red LED indicates no Wi-Fi connection).

Besides the soft keys on the touch screen display, there are four hard buttons along the lower front edge of the screen. These include:

- HOME: Pressing this button always returns you to the clock/calendar or digital picture frame from anywhere in the program
- MAIL: Pressing this button displays incoming messages or the message log
- OPTIONS: Pressing this button displays the Options page with access to medication and appointment reminders as well as other features described in Chapter 3, "Using Your CareConnect" and Chapter 3, "Settings"
- POWER: Pressing this button once while the CareConnect is on, will turn the display off or on. See Chapter 3.

Subscription to the CareText™ service (See Chapter 5, Signing Up for CareText Support) and use of the CareConnect Applications provide additional features that enhance the communication experience for you and your family:


- Preformatted messages that enable nearly 1 touch responses to your family with large soft key selections
- Photo compression on inbound messages, saving megabytes of data transmission and associated costs with each photo received
- Outbound email to SMS text messages that enables nearly instantaneous communication with family and friends with cellphones.
- Cloud backup storage of the last 50 messages you've received.

- Access to the optional motion detector for security or activity monitoring

And the CareConnect requires no knowledge or experience with computers and there is only one cable, the power cord, to plug into an electrical outlet. When you turn on the CareConnect, the autostart provides for a choice of displaying a clock/calendar or digital picture frame. There are no programs to launch and nothing to enter to begin experiencing the benefits of staying connected with your family. We hope you will enjoy the CareConnect experience.

Chapter 5 Setting Up Your CareConnect™

Unpacking and Setting up your CareConnect

1. Remove the CareConnect from its protective packaging and place on a flat level surface.
2. Carefully remove the plastic film from the LCD screen and discard it.
3. Plug the power connector on the AC Adapter cable that came with the CareConnect into the socket connector with the  symbol on the rear of the CareConnect. Plug the AC Adapter into an electrical outlet.
4. Plug in the Cellular “Hot Spot” to an electrical outlet (if you purchased one with the system) and turn it on. If you are using a Wi-Fi hub, make certain it is turned on.
5. Plug the USB memory stick into the USB port on the rear of the CareConnect. If you have existing photographs you would like to display, copy them to the USB memory stick first (see Chapter 3, Transferring Photographs to your CareConnect Memory Stick).
6. Place the screen stylus in the holder on the rear of the CareConnect. It will “click” in place.
7. Press and hold the Power button (Φ) for three seconds and release. The system will go through its self-test.
8. Using the stylus, select either the Clock/Calendar or Picture Frame option by touching the soft key on the screen.
9. The Wi-Fi indicator should be green, indicating presence of a Wi-Fi hub within range. If it is red, trouble shoot the Wi-Fi hub.
10. If your CareConnect was paired by the factory with your cellular or Wi-Fi hub and the Wi-Fi indicator is lit green, you are ready to use the CareConnect.

Setting Up Wi-Fi

Selecting the “Wi-Fi” soft key is used to display the available networks and to select which network to connect to. To connect to another Wi-Fi hub from the Service menu

1. If Wi-Fi is present but you are not connected, Press the OPTIONS button and then the “Set Up” soft key.
2. Touch the “Service” soft key
3. Touch the “Wi-Fi” soft key. The CareConnect will scan for available networks and display them.
4. Touch the check box next to your Wi-Fi hub. If the hub requires a password, a Password box will appear next to the Wi-Fi hub name.
5. Touch the Password box and a typing keyboard will appear to enter the password. The system should pair with the Wi-Fi hub.
6. When finished, touch the “Done” soft key.
7. Touch the “Save” soft key to save the new Wi-Fi hub name.
8. The Wi-Fi LED on the CareConnect case should glow green.

Registering your CareConnect

The easiest way to get full use of all the features on your CareConnect is to register it online at www.Cereteclnc.com/CareConnect/Register and sign up for CareText™ services. You will need to do this from a separate computer with internet access. If your CareConnect was purchased online, the registration was completed at the time of purchase. Alternatively, you can mail or fax the registration card that came with your CareConnect to Ceretec and we will complete the registration for you. If you are mailing the registration card, send it to:

Ceretec, Inc.
CareConnect Registration
7241 Garden Grove Blvd, Suite G
Garden Grove, CA 92841
USA

You can also fax it to Ceretec, Inc. at +1.714.373.0505

Chapter 6 Using Your CareConnect™

IMPORTANT: Getting Home

Any time that you want to leave ANY screen in the CareConnect and return to displaying the Clock/Calendar or Digital Picture Frame, just press the HOME button and the CareConnect will immediately return to that display.

NOTE: Not all features are available without signing up for CareText™ services. See Chapter 2 for registering.

Appointment Bar: The bottom of the CareConnect screen has an Appointment Bar that will scroll all scheduled appointments. This bar will appear whenever you are in any of the message pages. You can change the speed at which these appointment change on the Appointment Bar. See Scroll Rate adjustment (Chapter 4, Scroll Rate)

Action Bars: On the Top and Right Sides of the Screen are the Action Bars where soft keys appear that enable actions for managing the CareConnect. See how these are used in each section below.

Reminder Notifications and Message alerts: Message alerts will come from the system when email messages arrive and reminder notifications will come from the system when it is time to remind you of a scheduled appointment or time to take a medication.

Managing Messages and Notifications

1. When messages or notifications (emails, appointments or medication reminders) are delivered to your CareConnect, the light on the MAIL button will blink. If the Tone for each type of message is turned on, an audible tone will sound as well (See Chapter 4, Alarm Tones).
2. Press the MAIL button and the CareConnect will display the most recent unread messages.
3. If you have any scheduled appointments upcoming, they will display and scroll at the bottom of the page on the Appointment Bar.
4. Touching each message bar with the stylus will bring the full message to the screen. You can respond to each “question” message by touching the large keys on the screen and then touching “Send”. If it is a message that enables you to type a reply, touching the “Reply” key will bring a typing keyboard to the screen to use.
5. There are UP and DOWN soft key arrows on the right side of the screen that enable you to scroll up and down messages that are too large to fit on the screen at one time.
6. Messages that contain photographs that you would like to save on the photo-frame will display a “Save Photo” soft key. Touching that soft key will add the photo to your digital picture frame memory stick.
7. Notifications reminders for taking medications or for appointments will be displayed with an option for a 10 minute “Snooze” period.
8. Touching the Appointment Bar will display all scheduled appointments.

Your Appointments

To view all of your scheduled appointments:

1. Press the OPTIONS button and then touch the “Appointments” soft key. All of your scheduled appointments will be displayed.

2. Touch any individual appointment to display the details.
3. Touch the “Edit” soft key to correct any information or reminder alarm time.
4. Touching the box with the information to be corrected will display a keyboard to make the corrections.
5. Changes to the reminder time can be made by touching the UP and DOWN soft key Arrows on the right side of the screen to adjust.
6. Touch the “Save” soft key to save the changes in memory.
7. Touch the “Delete” soft key to delete the appointment.
8. Scheduled reminders will cause the MAIL button to blink. Press the MAIL button to see the reminder.

Your Medication Reminders

To view all of your scheduled medication reminders:

1. Press the OPTIONS button and then touch the “Medications” soft key. All of your scheduled medication reminders will be displayed.
2. Touch any individual medication to display the details.
3. Touch the “Edit” soft key to correct any information or the reminder alarm times.
4. Touching the box with the information to be corrected will display a keyboard to make the corrections.
5. Changes to the reminder times can be made by touching the UP and DOWN soft key Arrows above or below the time setting to adjust. The UP and DOWN soft keys on the right side of the screen will display more times if there are more medication reminders for the day than are visible.
6. Touch the “Save” soft key to save the changes in memory.
7. Touch the “Delete” soft key to delete the appointment.
8. Scheduled reminders will cause the MAIL button to blink. Press the MAIL button to see the reminder.

Taking Pictures with CareConnect

When you send messages, you can add a photograph taken with the built-in camera located at the top center of the CareConnect. To take a picture:

1. Touch the “Take Picture” soft key.
2. Frame yourself or the object to be photographed in the display and then touch the “Take Picture” soft key again.
3. You can then attach the picture to your message by touching the “Attach” soft key.
4. If you are not pleased with the photo, you can “Retake” picture or cancel this activity.

Turning the Motion Detector On or Off

If you have purchased the optional Bluetooth Motion Detector, you have the option of automatically setting the time that it is monitoring your home (See Chapter 4, Motion Detector) or you can manually turn it on or off. To manually turn the motion detector ON or OFF:

1. Press the OPTIONS button to display the available options.
2. The “Motion Detector” soft key can be touched to either turn the detector ON or OFF depending on its current state. The bars on the Motion Detector soft key will be red when the motion detector is active and touching the

soft key will turn it off. When the bars are green, it indicates that the motion detector is off and touching the soft key will turn it on.

Call Me Feature

If you set up a contact for the “Call Me” soft key (See Chapter 4, You and Your Contacts), you can use the CareConnect to send out an immediate message to the contact to ask them to call you. The message will come from the first name on the User list and will indicate the number to call. The message will go out to as an SMS Text message to their mobile phone as well as to their email address. You must be connected to the Wi-Fi (indicator LED is green) for this option to function.

1. Press the OPTIONS button and then touch the “Call Me” soft key.
2. The name of the Call Me contact will be displayed and confirmation “Call Me” or “Cancel” soft keys will be displayed.
3. Touching the “Call Me” soft key will send the message.

Turning off the display.

To turn off the display while keeping the CareConnect active to receive messages, Press the POWER button.

Switching between the clock/calendar and picture frame display

To switch between the clock/calendar and picture frame display, press and hold the HOME button for 3 seconds. The system will display the startup screen that enables selection of the desired display.

Transferring Photographs to your CareConnect Memory Stick

You can transfer your own photographs to your CareConnect USB memory stick to add them to your picture frame. Please note that personal photographs transferred to your CareConnect memory stick are only stored on the memory stick and not stored in the CareConnect itself. Additionally, the photographs downloaded through the CareText server are compressed for optimal data transfer. Transferring larger formatted photographs to the USB memory stick will reduce the total number of photographs that can be displayed.

To transfer photographs from your computer to your CareConnect USB memory stick, do the following:

1. Connect your CareConnect memory stick to your computer’s USB port.
2. Open the CareConnect memory stick directory on your computer. Your CareConnect memory stick will appear as an external storage drive or volume on the computer’s desktop.
3. Drag and drop your photographs from your computer into the main directory of the CareConnect memory stick.
4. When you are done transferring photographs, “eject” the CareConnect memory stick from your computer.
5. Unplug the memory stick from your computer and replace it in the USB connector on the rear of the CareConnect.

Removing Photographs from your CareConnect

Photographs on the CareConnect memory stick can be removed 1) directly from the CareConnect screen or, 2) by connecting the memory stick to your computer and deleting or, 3) transferring them from the main directory to your

computer. To remove photographs on the CareConnect, do the following:

1. While displaying photographs, touch the photograph. The display will stop on that photograph and enable several actions.
2. The right side Action Bar had soft keys for zooming in and zooming out of the picture or deleting the picture.
3. To delete the picture, touch the Trash Can icon and confirm the deletion.
4. Slide photographs with the stylus to see the other photographs on the CareConnect memory stick.

Chapter 7 Settings

You and Your Contacts

It is beneficial for your CareConnect to know who you are and generally where you live. Your name (the first name on the “User” list) is automatically attached to messages you send and your zip/mail code is used to send you a daily 5-day updated weather forecast. The weather forecast is displayed on the bottom of the clock/calendar screen. In addition, you can add a contact for the immediate “Call Me” message (See “Call Me Feature” above) as well as a contact to notify if you are using the optional motion detector accessory (See “Motion Detector”, Chapter 4, Motion Detector). There is also a directory for maintaining up to ten (10) contact names for sending email messages. Although you can respond to any email sent to you, the system is not designed to replace a standard email system and therefore the number of contacts for originating emails has been set to a limited number of contacts.

To set up your information (and for others using this CareConnect):

1. Press the OPTIONS button and then touch the “Setup” soft key.
2. Touch the “Users” soft key.
3. Touch the “Zip/Mail Code” screen box to add your location. A typing keyboard will appear to enter the information.
4. For each person using this CareConnect, touch the screen box to add each name. A typing keyboard will appear to enter the information.
5. Touch the “Save” soft key to save the contact information.
6. Touch the HOME button when done.

To set up your contacts:

1. Press the OPTIONS button and then touch the “Contacts” soft key.
2. For each of the contacts to edit, touch the screen box for each contact to display the detailed information.
3. Touch each screen box to add or edit information. A typing keyboard will appear to enter the information.
4. The system, when sending out messages, will send out messages to both email and mobile phone numbers. You can enter one or both addresses.
5. Touch the “Save” soft key to save the contact information.
6. Press the HOME button when done.

Other Options

Setting the Date and Time

You can manually set the date and time or select “Automatic” to allow the CareConnect to do it for you based on your zip or mail code.

Automatic

1. Press the OPTIONS button and then touch the “Setup” soft key.
2. Touch the “Time” soft key.

3. If you want automatic adjustment of the date and time, touch the “Automatic” check box if it was not selected. The automatic update of the clock will occur during the night.
4. Touch the “Save” soft key to save the new settings.

Manual

1. Press the OPTIONS button and then touch the “Setup” soft key.
2. Touch the “Time” soft key.
3. If you want to manually set the date and time, uncheck “Automatic” by touching check box.
4. To manually set the date, touch the “Set date” box and adjustable boxes for month day and year will appear.
5. Touch the plus or minus boxes to adjust each and then touch “Set” when done.
6. To manually set the time, touch the “Set time” box and adjustable boxes for the hour and minute will appear.
7. Touch the plus (+) or minus (-) boxes to adjust each and then touch “set” when done.
8. Touch the “Save” soft key to save the new settings.

If you received your CareConnect, want automatic settings and yet the date and time are not correct, you can manually set the date and time as above and then select “Automatic”. The CareConnect will then update your clock every night to assure that your date and time are always correct.

Volume

To adjust the volume from the speakers and headset output jack

1. Press the OPTIONS button and then touch the “Setup” soft key.
2. Touch the “Volume” soft key.
3. Touch the right or left arrows to increase or decrease the sound volume as indicated by the highlighted bars.
4. Touch the “Save” soft key to save the new setting.

Scroll Rate

To adjust how long each upcoming appointment is displayed on the Appointment Bar when reviewing messages

1. Press the OPTIONS button and then touch the “Setup” soft key.
2. Touch the “Scroll Rate” soft key.
3. Touch the right or left arrows to increase or decrease the duration of each message on the Appointment Bar.
4. Touch the “Save” soft key to save the new setting.

Language

To select the language used for the CareConnect display

1. Press the OPTIONS button and then touch the “Setup” soft key.
2. Touch the “Language” soft key.
3. Touch the check box next to the desired language. Only one language at a time can be used with the CareConnect.
4. Touch the “Save” soft key to save the new setting.

Alarm Tones

You can have audible tone with each type of notification. The tone with each notification is different as well as the duration of the tone. The audible tone with the arrival of an external message plays only once (the MAIL LED will continue to flash until the message is reviewed). The audible tones for appointments and medications will continue to sound until the reminder is answered. To turn audible tones on or off

1. Press the **OPTIONS** button and then touch the “Setup” soft key.
2. Touch the “Alarm Tones” soft key.
3. Touch the check box next to each type of notification for alarm tones to be on or off.
4. Touch the “Save” soft key to save the new settings.

Brightness

To adjust the screen brightness

1. Press the **OPTIONS** button and then touch the “Setup” soft key.
2. Touch the “Brightness” soft key.
3. Touch the right or left arrows to increase or decrease the screen brightness as indicated by the highlighted bars.
4. Touch the “Save” soft key to save the new setting.

Service

The Service menu is a section of the CareConnect for setting up the Wi-Fi connection, setting the parameters for the motion detector and for finding information about your CareConnect account. To get to the Service menu

1. Press the **OPTIONS** button and then touch the “Setup” soft key.
2. Touch the “Service” soft key to display the following options.

Wi-Fi

Selecting the “Wi-Fi” soft key is used to display the available networks and to select which network to connect to. If you purchased a Wi-Fi hotspot with your CareConnect, it will come already paired (matched) to your CareConnect and you do not need to do these steps. To connect to another Wi-Fi hub from the Service menu

1. Touch the “Wi-Fi” soft key. The CareConnect will scan for available networks and display them.
2. Touch the check box next to your Wi-Fi hub. A Password box will appear next to the Wi-Fi hub name.
3. Touch the Password box and a typing keyboard will appear to enter the password.
4. When finished, touch the “Done” soft key.
5. Touch the “Save” soft key to save the new Wi-Fi hub name.
6. The Wi-Fi LED on the CareConnect case should glow green.

Motion Detector

Selecting the “Motion Detector” soft key is used to set up the parameters for the motion detector. The optional Bluetooth motion detector can be used as either an activity monitor or a security monitor (See Chapter 5, Bluetooth Motion Detector). To set up the Motion Detector from the Service menu

1. Touch the “Motion Detector” soft key.
2. Using the stylus, touch the up or down arrows to set the time of day that the system will start monitoring and the time of day that the system will stop monitoring. This is the monitoring window. **CAUTION:** If you manually turn the motion detector monitor off (See Chapter 3, Turning the Motion Detector ON or OFF), the system will not monitor activity.

3. Determine if you want the Activity Monitor or Security Monitor mode and touch the check box next to the mode.
4. Using the stylus, touch the up or down arrows to set either the “No Activity Alarm Interval” or the “Photo Capture Interval”.
5. Touch the “Save” soft key to save the new motion detector settings.

My Account

Selecting the “My Account” soft key will display the parameters associated with your CareConnect. These include

1. Your CareConnect email address
2. Your CareConnect MAC address
3. The software revision of your CareConnect software
4. The available space on your USB memory stick

Press the HOME button to return to the clock/calendar or picture frame

Chapter 8 System Options

Bluetooth™ Motion Detector

As an activity monitor, it is used to determine if a person is active in a space within the home. The motion detector should be set up in a pathway to a location that is used every day such as the bathroom or kitchen. In this mode, it will send out a message if there is no activity within the set window of time. As a security monitor, if the motion detector sees activity during the window of time, it will take a photograph of what the camera sees and will email it to the identified contact (See Chapter 4, You and Your Contacts). It will continue to take pictures at a set interval as long as it continues to see activity. Read the instructions that come with the Bluetooth Motion Detector for setting it up.

CareText™ Communications Application

CareText™ is an application for smartphone, tablets and computers that enhances communications with the CareConnect. The matching software in the CareConnect recognizes messages formatted by CareText and displays the large keys for responding to questions. It compresses photographs coming to the CareConnect to reduce data transmission fees and enables messages from the CareConnect to be sent to mobile phones as SMS text messages. You may have signed up for CareText when you purchased your CareConnect. If not, you can order it at www.Cereteclnc.com/CareConnect/Register. If your family or friends are using CareText on their smartphones, you still need to be registered to use all of its features.

Chapter 9 Accessories

There are Accessories that are available for your CareConnect. For details on the following Accessories, visit the CareConnect online store at www.Cereteclnc.com/CareConnect/Accessories

- Replacement Stylus
This large stylus eases the use of touch screen displays
- Replacement Power Supplies
Replacement power supplies for the CareConnect and Motion Detector are available for different country plug configurations.
- Bluetooth™ Motion Detector
The Bluetooth Motion Detector is used to monitor activity or as a security monitor working with the CareConnect software application.
- Wall mount
A wall mount kit is available to convert your CareConnect from a table top device to one that can be mounted on a wall
- Smartphone CareText™ Applications
Downloadable smartphone applications for CareText are available for both iPhone and Android devices to simplify communication from family members to your CareConnect including formatting questions and data cost saving photo compression.
- Tablet or PC/MAC Applications
Downloadable tablet and computer applications for CareText are available for both Mac and PC/Android devices to simplify communication from family members to your CareConnect including formatting questions and data cost saving photo compression.

Chapter 10 Finding Additional Assistance

For help using your CareConnect, visit the Ceretec website for the CareConnect where further assistance is available at: www.CeretecInc.com/CareConnect/Support

Appendix A Product Information

Product Specifications

Display:	7" diagonal TFT, 800 x 480 high-resolution LCD display, 16 million colors.
CPU:	Samsung S5PV210, ARM Cortex-A8 1GHz, OS: Android 2.3
Audio:	3.5mm stereo headphone jack, built-in stereo speakers. 3.5mm microphone
Camera:	2.0M pixels
Memory:	DDR2 512MB, Internal Flash Memory 4GB
Power:	5V/2.0A AC power adapter (100~240V input) and rechargeable lithium ion battery (1600mAH/3.7V)
Connectivity:	USB 2.0 (micro-B connector), Wi-Fi 802.11b/g/n, Bluetooth 2.1 +EDR
Operating temperature:	32°F to 95°F (0°C to 35°C).
Storage temperature:	14°F to 113°F (-10°C to 45°C).

Wireless Safety and Compliance

Turn your wireless connection off in areas where wireless use is forbidden or when it may cause interference or danger. Some specific situations are described below. In general, you should not use your CareConnect with your wireless connection turned on any place you are not allowed to use a cellular device.

Using Your CareConnect Around Other Electronic Devices

The CareConnect generates, uses, and can radiate radio frequency (RF) energy and, if not used in accordance with its instructions, may cause interference to radio communications and electronic equipment. External RF signals may affect improperly installed or inadequately shielded electronic operating systems, entertainment systems, and personal medical devices.

While most modern electronic equipment is shielded from external RF signals, if in doubt, check with the manufacturer. For personal medical devices (such as pacemakers and hearing aids), consult with your physician or the manufacturer to determine if they are adequately shielded from external RF signals.

Steps to Minimize Interference

If your CareConnect does cause interference to radio or television reception (which you can determine by turning your CareConnect off and on), you can try to correct the interference by one or more of the following measures: reorient or relocate the receiving antenna for the radio or television; increase the separation between the radio or television and your CareConnect; connect equipment and receivers to different outlets; or consult the radio or television manufacturer or an experienced radio/TV technician for help.

Watch for Signs

There are some places where RF signals could constitute a hazard, such as health care facilities, and construction sites. If you are not sure, look around for signs indicating that two-way radios or cell phones should be turned off.

In addition, turn off and do not charge your device if you are in any area with a potentially explosive atmosphere, as sparks in such areas could cause an explosion or fire. Such areas are usually, but not always, clearly identified, and include areas where you would normally be advised to turn off your vehicle engine.

FCC Compliance Statement

This Device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) may not cause harmful interference; and (2) this Device must accept any interference received, including interference that may cause undesired operation.

This Device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device and its antenna must not be co-located or operation in conjunction with any other antenna or transmitter. This Device meets the FCC Radio Frequency Emission Guidelines and is certified with the FCC as the FCC ID number found on the back of the Device.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Information Regarding Exposure to Radio Frequency Energy

Your Device is designed and manufactured not to exceed the emission limits for exposure to RF energy set by the Federal Communications Commission of the United States (FCC). Information on your Device is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/ after searching on the FCC ID for your Device, which can be found on the back of the Device.

Battery Safety

The rechargeable battery in your CareConnect should be replaced only by an authorized service provider. For more information about batteries, go to www.Ceretec.com/CareConnectterms. Charge the battery only in temperatures that range from 32° to 95° Fahrenheit (0° to 35° Celsius).

EU Declaration of Conformity

Hereby, Ceretec, Inc. declares that this device is in compliance with the essential requirements and other relevant provisions of RTTE Directive 1999/5/EC. A copy of the EU Declaration of Conformity is available at:

www.Cereteclnc.com/CareConnect/EUDOC

Regulatory Information

The device you have purchased is an FDA (USA) Class I listed device and is not designed for any "critical applications." "Critical applications" means life support systems, connections to implanted medical devices, commercial transportation, nuclear facilities or systems or any other applications where product failure could lead to injury to persons or loss of life or catastrophic property damage. **ACCORDINGLY, CERETEC, ITS AFFILIATES AND SUPPLIERS DISCLAIM ANY AND ALL LIABILITY ARISING OUT OF THE USE OF THE DEVICE PRODUCTS IN ANY CRITICAL APPLICATIONS. IF YOU USE THE DEVICE PRODUCTS IN A CRITICAL APPLICATION, YOU, AND NOT CERETEC, ASSUME FULL RESPONSIBILITY FOR SUCH USE.**

Recycling CareConnect Properly

In some areas, the disposal of certain electronic devices is regulated. Make sure you dispose of or recycle your CareConnect in accordance with your local laws and regulations. For information about recycling your CareConnect, go to www.Cereteclnc.com/CareConnect/recycling

Legal Terms

Please read the detailed terms found at: www.Cereteclnc.com/CareConnect/legalterms

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We warrant the Device against defects in materials and workmanship under ordinary consumer use for one year from the date of original retail purchase. During this warranty period, if a defect arises in the Device, and you follow the instructions for returning the Device, we will, at our option, to the extent permitted by law, either (i) repair the Device using either new or refurbished parts, (ii) replace the Device with a new or refurbished Device that is equivalent to the Device that is to be replaced, or (iii) refund to you all or part of the purchase price of the Device. This limited warranty applies, to the extent permitted by law, to any repair, replacement part or replacement device for the remainder of the original warranty period or for ninety days, whichever period is longer. All replaced parts and Devices for which a refund is given shall become our property. This limited warranty applies only to hardware components of the Device that are not subject to accident, misuse, neglect, or other external causes, alterations, repair, or commercial use.

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