

Figure 4-8. HOST RF Display

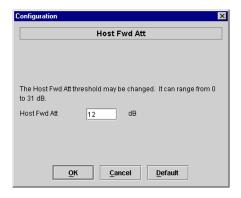


Figure 4-9. Host Fwd Att Pop-Up Screen

# 2.6 Determine Output Signal Level at STM Antenna Port

The RF output signal level should be measured at the STM ANTENNA port to verify that maximum composite signal level is at the required level. Use the following procedure to determine the power level:

- 1. Verify that RF ON/OFF switch on the LPA in the **OFF** position.
- 2. Disconnect the antenna cable from the STM ANTENNA port.
- 3. Connect a spectrum analyzer or RF power meter to the STM ANTENNA port. (Check the input rating of the test equipment. Insert a 30 dB 100 W attenuator if necessary.)

- 4. Place the RF ON/OFF switch on the LPA in the **ON** position.
- 5. If using a spectrum analyzer, proceed to step 6. If using a power meter, measure the composite signal power from the STM and then proceed to step 8.
- 6. Measure the RF level of a single carrier, such as the control channel, in dBm. Make sure the resolution bandwidth of the spectrum analyzer is 30 kHz.
- 7. Calculate the total composite signal power using the following formula:

$$P_{tot} = P_c + 10Log N - (see Note)$$

Where.

P<sub>tot</sub> is the total composite power in dBm

P<sub>c</sub> is the power per carrier in dBm as measured in step 6, and

N is the total number of channels.

- Note: If calculating the composite power for a CDMA system, reduce the initial result by 16.23 dBm
- 8. Record the result measured in step 5 or calculated in step 7.
- 9. Place the MUTE/NORM/RESET switch on the LPA in the **OFF** position.
- 10. Disconnect the spectrum analyzer or RF power meter from the STM ANTENNA port.
- 11. Re-connect the antenna cable to the STM ANTENNA port.
- Note: To comply with Maximum Permissible Exposure (MPE) requirements, the maximum composite output from the antenna cannot exceed 1000 Watts EIRP and the antenna must be permanently installed in a fixed location that provides at least 6 meters (20 feet) of separation from all persons.

# 2.7 Enter Remote Forward Attenuation

The STM internal forward path attenuator setting is used to reduce the power level of the composite output signal level at the STM antenna port. The maximum composite output signal level at the STM antenna port is set using the Host internal forward attenuator (see Section 2.4). However, component variations may result in the output power at the STM antenna port being slightly above or below the required power per channel. If this is the case, the STM forward attenuator may be used in conjunction with the Host forward attenuator to add or remove attenuation to produce the required output signal level. If less power is required, the STM forward attenuator may be used to reduce the power level. The default setting is 0 dB. Use the following procedure to change the STM forward attenuation:

1. Click on the REMOTE **LPA** tab. The REMOTE **LPA** display will open within the DEMS main window as shown in Figure 4-10.

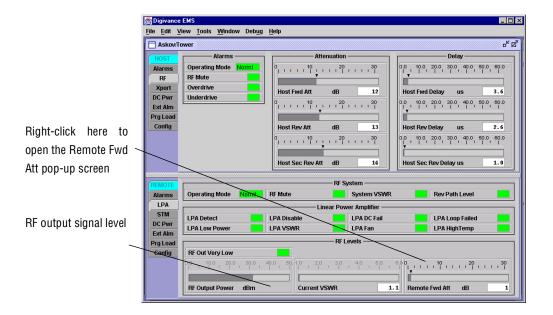


Figure 4-10. REMOTE LPA Display

- 2. Check the level of the RF output signal (as determined in Section 2.6) against the system design plan specifications. Table 4-1 shows the output signal level required to provide 5 watts per channel for systems with 1 to 2 channels. The maximum output signal level permitted for the system is 40.5 dBm (11 Watts).
- 3. Determine if more or less attenuation is required to produce the required output signal level.
- 4. Right-click on the **Remote Fwd Att** section of the display (see Figure 4-10). The **Remote Fwd Att** pop-up screen will open as shown in Figure 4-11.
- 5. Enter the required attenuation value and click OK to close the pop-up screen and to make the changes take effect.

Table 4-1. Composite Output Signal Levels

NUMBER OF CHANNELS	OUTPUT SIGNAL LEVEL REQUIRED TO PROVIDE 5 WATTS PER CHANNEL
1	37 dBm
2	40 dBm

When there are three or more channels, each channel will always be less than 5 watts since the system has a maximum power output of 11 watts (40.5 dBm).

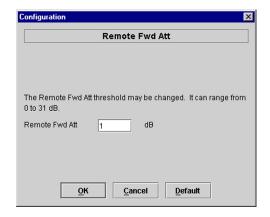


Figure 4-11. Remote Fwd Att Pop-Up Screen

- 6. Verify that the appropriate RF output signal level appears in the **RF Pwr-VSWR Low** section (see Figure 4-10). This is primarily a reference value and should not take the place of external test equipment when determining the power level of the composite RF output signal. Depending on the modulation type and number of channels, the DEMS software may report a power level that is higher or lower than the actual RF output signal.
- Note: To comply with Maximum Permissible Exposure (MPE) requirements, the maximum composite output from the antenna cannot exceed 1000 Watts EIRP and the antenna must be permanently installed in a fixed location that provides at least 6 meters (20 feet) of separation from all persons.

#### 2.8 Enter Host Reverse Attenuation

The level of the RF signal that should be input to the BTS will vary depending on the type of BTS, the receive distribution, and the number of channels present. To interface with the BTS, the reverse path signal level must be adjusted to provide the signal level required by the BTS. The HU provides from 0 dB of gain to +30 dB of gain in the reverse path. Use the following procedure to set the reverse path gain:

- 1. Check the BTS manufacturer's specifications to determine the composite signal level required at the BTS reverse path input port.
- 2. Determine the overall gain and loss imposed on the signal by the antenna, antenna cable, and by the cables that connect the HU to the BTS.
- 3. Determine the amount of gain required to raise the reverse path signal to the level required at the BTS.
- 4. Click on the HOST **RF** tab. The HOST **RF** display will open within the DEMS main window as shown in Figure 4-12.

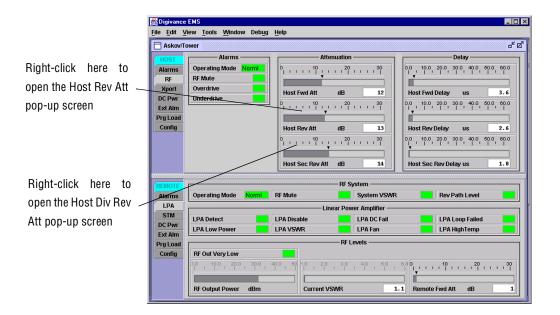


Figure 4-12. HOST RF Display

5. Right-click on the **Host Rev Att** section of the display (see Figure 4-12). The **Host Rev Att** pop-up screen will open as shown in Figure 4-13.



Figure 4-13. Host Rev Att Pop-Up Screen

- 6. Enter the attenuation value that will provide the required gain. Refer to Table 4-2 for the attenuation values and the corresponding gain (nominal) values.
- 7. Click OK to close the pop-up screen and to make the changes take effect.
- 8. Click OK to close the pop-up screen and to make the changes take effect.

ATTENUATION SETTING	GAIN PROVIDED	ATTENUATION SETTING	GAIN PROVIDED	ATTENUATION SETTING	GAIN PROVIDED
$0 \text{ dB} \rightarrow$	30 dB	11 dB →	19 dB	$22 \text{ dB} \rightarrow$	8 dB
1 dB	29 dB	12 dB	18 dB	23 dB	7 dB
2 dB	28 dB	13 dB	17 dB	24 dB	6 dB
3 dB	27 dB	14 dB	16 dB	25 dB	5 dB
4 dB	26 dB	15 dB	15 dB	26 dB	4 dB
5 dB	25 dB	16 dB	14 dB	27 dB	3 dB
6 dB	24 dB	17 dB	13 dB	28 dB	2 dB
7 dB	23 dB	18 dB	12 dB	29 dB	1 dB
8 dB	22 dB	19 dB	11 dB	30 dB	0 dB
9 dB	21 dB	20 dB	10 dB		
10 dB	20 dB	21 dB	9 dB		

Table 4-2. Reverse Path Attenuation Settings and Nominal Gain Provided

# 2.9 Enter Host Forward and Reverse Delay

The forward and reverse delay function allows entry of from 0 to 63 µsec of delay in the forward and reverse paths. This feature is used when multiple systems are used to transport the same channel and there is a significant difference in the path delay between systems. Additional delay may be entered to balance the overall system delay. The amount of delay required must be calculated by the RF engineer and should be included in the system design plan. The default setting is 0 µsec. Use the following procedure to change the forward and reverse path delay:

1. Click on the HOST **RF** tab. The HOST **RF** display will open within the DEMS main window as shown in Figure 4-14.

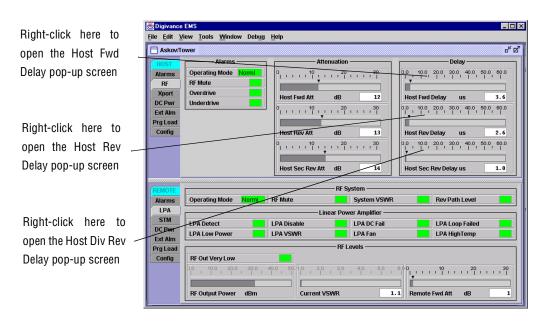


Figure 4-14. HOST RF Display

- 2. Right-click on the **Host Fwd Delay** section of the display (see Figure 4-14). The **Host Fwd Delay** pop-up screen will open as shown in Figure 4-15.
- 3. Obtain the value of the forward delay as specified in the system design plan. The delay is adjustable in 0.1 µsec steps.
- 4. Enter the forward path delay value and click OK to close the pop-up screen and to make the changes take effect.
- 5. Repeat the process for reverse delay and diversity reverse delay by right-clicking on the appropriate delay section (see Figure 4-14) and then entering the required delay value in the pop-up screen.
- 6. Click OK to close each pop-up screen and to make the changes take effect.



Figure 4-15. Host Fwd Delay Pop-Up Screen

# **SECTION 5: MAINTENANCE**

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### SYSTEM MAINTENANCE OVERVIEW

This section explains the Digivance system fault detection and alarm reporting system, provides a method for isolating and troubleshooting faults, and provides test and maintenance procedures. The Digivance system requires minimal regular maintenance to insure continuous and satisfactory operation. Components that require regular replacement, cleaning, or testing include the HU and RU fans and the RU outdoor cabinet air-filters.

Maintenance also includes diagnosing and correcting service problems as they occur. When an alarm is reported, it will be necessary to follow a systematic troubleshooting procedure to locate the problem. Once the source of the problem is isolated, the appropriate corrective action can be taken to restore service. The only internal components that can be replaced are the cooling fans which mount in the HU, RU, and LPA. The failure of any other component within a unit will required replacement of that unit.

#### 1.1 **Tools and Materials**

The following tools and materials are required in order to complete the procedures in this section:

- ESD wrist strap
- IR filtering safety glasses
- Patch cords with SC connectors
- 15 dB in-line SC optical attenuators
- Optical power meter (1550 and 1310 nm)
- TORX screwdriver (with T10 bit)

### 2 FAULT DETECTION AND ALARM REPORTING

The Digivance system on-board embedded software detects various unit and system faults and reports them as either Major or Minor alarms. A Major alarm indicates that the system has failed in a way that directly affects RF transport performance. This usually means that some calls or perhaps all calls cannot be made over the system. A Minor alarm means that system performance is not affected or in some cases, that the performance may no longer be optimal. Four types of faults cause a minor alarm to be reported: overtemperature, fan failure, diversity path failure, and an external minor fault (user defined fault). All other faults are reported as a Major alarm.

Reporting of Major and Minor alarms is accomplished through the HU alarm contacts, the unit front panel LED's, the DEMS software Graphical User Interface (GUI), and the Network Operations Center - Network Element Manager (NOC/NEM) interface.

The HU is equipped with a set of both normally open (NO) and normally closed (NC) alarm contacts which are used to report both Major and Minor alarms to an external alarm system. The alarm contacts summarize the inputs so that any Major or Minor alarm will trigger an alarm report to the external alarm system.

The HU, STM, and LPA front panel LED indicators are used to report specific alarms which are reflected in the LED colors: Green, Red, Yellow, and Off. A description of the Host Unit, Linear Power Amplifier, and Spectrum Transport Module LED indicators is provided respectively in Table 5-1, Table 5-2, and Table 5-3.

The DEMS software GUI provides both a summary and a more detailed list of alarm information that includes unit and module level faults, circuit faults, and measured value faults such as voltages, RF power, and temperature. A summary showing a list of all systems and their current alarm status is presented through the Alarm OverView display. A detailed list of alarm information is presented through the HOST alarm display and the REMOTE alarm display. All the inputs that the system reports as alarms are shown in the HOST and REMOTE alarm displays.

The NOC/NEM interface provides the same summary and detailed list of alarm information as the DEMS software GUI but in an ASCII text string format. Sending the command GET ALARM SUMMARY produces a list of all systems and their current alarm status. Sending the command GET ALARM ALL for a specific system will produce a detailed list of alarm information for the specified system.

Table 5-1. Host Unit LED Indicators

INDICATOR	COLOR	DESCRIPTION
POWER	Green Off	Indicates if the HU is powered or un-powered. The DC power source is on. The DC power source is off.
STANDBY	Green (blinking) Yellow (blinking) Red (blinking) Off	Indicates if the system is in the standby, normal, test, or program load mode.  The HU is in the standby mode.  The HU is in the program load mode.  The HU is in the test mode.  The HU is in the normal mode.
HOST UNIT	Green Yellow Red	Indicates if the HU is normal, over temperature, or if a fault is detected.  The HU is normal.  High temperature detected in HU.  Fault detected by the HU or HU/RU band mismatch.
REMOTE UNIT	Green Yellow Red	Indicates if an alarm is detected at the RU.  No alarms detected at the RU.  A minor alarm is detected at the RU.  A major alarm is detected at the RU.
DRIVE	Green Yellow Red	Indicates if the forward path RF signal level is normal, above overdrive threshold, or below underdrive threshold. The RF signal level is normal The RF signal level is below the underdrive threshold. The RF signal level is above the overdrive threshold.
PORT 1/PORT 2	Green Red	Indicates if the reverse path optical signal received from the RU is normal or if errors are detected.  The reverse path optical signal is normal.  Excessive errors are detected in the reverse path optical signal or the HU can't communicate with the STM.

Table 5-2. Linear Power Amplifier LED Indicator

INDICATOR	COLOR	DESCRIPTION
STATUS		Indicates the operational state of the LPA and whether or not any faults are detected.
	Green (blinking)	The LPA is in the normal state.
	Green	The LPA is in a forced shutdown state, no faults detected.
	Yellow (blinking)	The LPA is in the normal state, minor fault detected.
	Yellow	The LPA is initializing.
	Red	The LPA is in an internal shutdown state, major fault detected.

Table 5-3. Spectrum Transport Module LED Indicators

INDICATOR	COLOR	DESCRIPTION
AC POWER	Green Red	Indicates if the STM is powered by the AC power source or the back-up battery system.  The STM is powered by the AC power source.  The STM is powered by the back-up battery system.
STANDBY	Green (blinking) Yellow (blinking) Red (blinking) Off	Indicates if the system is in the standby, normal, test, or program load mode.  The STM is in the standby mode.  The STM is in the program load mode.  The STM is in the test mode.  The STM is in the normal mode.
HOST UNIT	Green Yellow Red	Indicates if an alarm is detected at the HU.  No alarms detected at the HU.  A minor alarm is detected at the HU.  A major alarm is detected at the HU.
STM	Green Yellow Red	Indicates if the STM is normal, over temperature, or if a fault is detected.  The STM is normal.  The STM is over temperature due to high ambient temperature or the fan has failed.  Fault detected by the STM or HU/RU band mismatch.
PA	Green Yellow Red	Indicates if the LPA is normal, over temperature, has a fan failure, or is faulty.  The LPA is normal.  The LPA is over temperature or the fan has failed.  Internal fault detected in the LPA.
VSWR	Green Red	Indicates if the forward path VSWR is above or below the threshold.  The VSWR is below the threshold.  The VSWR is above the threshold.
PORT 1/PORT 2	Green Red	Indicates if the forward path optical signal received from the HU is normal or if errors are detected.  The forward path optical signal is normal.  Excessive errors are detected in the forward path optical signal or the STM can't communicate with the HU.

# 3 FAULT ISOLATION AND TROUBLESHOOTING

Alarm information may be accessed and faults isolated using the information provided by the unit front panel LED indicators, the DEMS software GUI alarm displays, or the NOC-EMS interface. Because the alarm information provided by the DEMS GUI and the NOC-EMS interface is very detailed, refer to Table 5-4, Table 5-5, or Table 5-6 to determine the unit LED indicator (Host Unit, Remote Unit, or LPA) that corresponds to the indicated alarm. Then refer to Table 5-7, Table 5-8, or Table 5-9 to identify the problem, check out the possible causes, and take corrective action.

Table 5-4. Host Unit Major and Minor Alarms

MAJOR ALARM	LED INDICATOR	MAJOR ALARM	LED INDICATOR
Operating Mode	(Does not apply)	Fwd Synth Lock	HOST UNIT
8 Volt	HOST UNIT	RF Mute	(Does not apply)
Pri No Light	(Not implemented)	Major Extern Output	(Does not apply)
Pri Fwd Mux Lock	HOST UNIT	Companion Lost	PORT 1/PORT 2
Pri Rev Synth Lock	HOST UNIT	MINOR ALARMS	LED INDICATOR
Overdrive	DRIVE	Temperature	HOST UNIT
Unit Mismatch	HOST UNIT	Sec No Light	(Does not apply)
Link Alarm	(Does not apply)	Sec Errors	(Does not apply)
3.8 Volt	HOST UNIT	Sec Rev Synth Lock	HOST UNIT
Pri Laser Fail	HOST UNIT	Underdrive	DRIVE
Pri Errors	PORT 1/PORT 2	Minor Extern Output	(Does not apply)

Table 5-5. Remote Unit Major Alarms

MAJOR ALARM	LED INDICATOR	MAJOR ALARM	LED INDICATOR
Operating Mode	(Does not apply)	Battery Voltage	(Does not apply)
3.8 Volt	STM	Pri Laser Fail	STM
Pri Errors	PORT 1/PORT 2	Fwd Synth Lock	STM
Reference Synth Lock	STM	System VSWR	VSWR
LPA DC Fail	PA	LPA Low Power	PA
LPA VSWR	PA	Unit Mismatch	STM
Link Alarm	(Does not apply)	Converter	STM
AC Fail	AC POWER	Pri No Light	PORT 1/PORT 2
8 Volt	STM	Pri Rev Synth Lock	STM
Pri Rev Mux Lock	STM	LPA Detect	PA
RF Mute	(Does not apply)	LPA Over Power	PA
LPA Loop Failed	PA	Companion Lost	PORT 1/PORT 2
Major Extern Alarm Inp	(Does not apply)	_	_

Table 5-6. Remote Unit Minor Alarms

MINOR ALARM	LED INDICATOR	MINOR ALARM	LED INDICATOR
Temperature	STM	Sec Laser Fail	(Does not apply)
Sec Rev Mux Lock	(Does not apply)	Sec Rev Synth Lock	(Does not apply)
Rev Path Level	(Does not apply)	LPA Disable	STATUS (LPA)
LPA Fan	PA	LPA High Temp	PA
Minor Extern Alarm Inp	(Does not apply)	RF Out Very Low	(Does not apply)

During normal HU operation, all LED's should be **green** except the STANDBY LED which should be **Off**. When a **Minor** alarm occurs, one or more of the LED's will turn **yellow**. When a **Major** alarm occurs, one or more of the LED's will turn **red**.

It is recommended that whenever there are multiple alarms, the optical alarms should be checked and cleared first. Because the host and remote units function as a system, a fault in the fiber optic link will cause various unit alarms to be reported.

Table 5-7. Host Unit Fault Isolation and Troubleshooting

LED: POWER	Color: Off	Alarm Type: Major
PROBLEM: The HU is not p	owered.	
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS
1. The fuse is open or re panel.	moved from the fuse	1. Replace or reinstall fuse at fuse panel.
LED: STANDBY	Color: Green (blinking) or Yellow (blinking)	Alarm Type: None
PROBLEM: The HU is out o	f service.	
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS
1. The HU is in the stand load (yellow) mode.	lby (green) or program	1. Use DEMS to place the HU in the normal (off) mode.
LED: HOST UNIT	Color: Yellow	Alarm Type: Minor
PROBLEM: The HU is overl	neating.	
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS
1. Air intake or exhaust is blocked	opening to HU chassis	1. Remove cause of air-flow blockage.
2. Ambient temperature	>> 50° C/122° F.	2. Reduce ambient temperature.
3. Faulty fan.		3. Replace HU fan (See Section 5.3).
LED: HOST UNIT	Color: Red	Alarm Type: Major
PROBLEM: A major alarm fault detected by HU.		
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS
1. Fiber optic link fault.		1. Follow procedure specified when the PORT 1/PORT 2 LED is red.
2. HU and STM band m	ismatch.	2. Replace HU or STM with correct unit.
3. The HU has failed.		3. Replace the HU.

Table 5-7. Host Unit Fault Isolation and Troubleshooting, continued

LED: REMOTE UNIT	Color: Yellow	Alarm Type: Minor	
PROBLEM: A minor alarm	fault is detected at the RU.		
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS	
1. The STM or LPA is o	verheating.	1. Check RU LED indicators and refer to Table 5-8	
LED: REMOTE UNIT	Color: Red	Alarm Type: Major	
PROBLEM: A major alarm	fault is detected at the RU.		
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS	
<ol> <li>Fiber optic link fault.</li> <li>AC power failure at RU.</li> <li>High VSWR.</li> <li>The RU cabinet door is open or the STM or LPA has failed.</li> </ol>		<ol> <li>Check RU LED indicators and refer to Table 5-8.</li> <li>Check RU LED indicators and refer to Table 5-8.</li> <li>Check RU LED indicators and refer to Table 5-8.</li> <li>Check RU LED indicators and refer to Table 5-8.</li> </ol>	
LED: DRIVE	Color: Yellow	Alarm Type: Minor	
PROBLEM: The RF input si	gnal level is below the unde	rdrive threshold.	
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS	
1. Faulty BTS or faulty of between the HU and t		1. Check forward path signal level at the HU.	
2. Incorrect attenuation i ial link.	in forward path RF coax-	2. Check Host Forward Attenuator setting and adjust if attenuation is too high.	
LED: DRIVE	Color: Red	Alarm Type: None	
PROBLEM: The RF signal i	s above the overdrive thresh	old.	
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS	
Composite output signal level from BTS is too high.     Incorrect attenuation in forward path RF coaxial link.		<ol> <li>Check BTS composite output signal level and adjust if too high.</li> <li>Check Forward Attenuator setting and adjust if attenuation is too low.</li> </ol>	
LED: PORT 1/PORT 2	Color: Red	Alarm Type: Major	
PROBLEM: Excessive error	s are detected in the reverse	e path optical signal.	
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS	
<ol> <li>Faulty reverse path optical fiber.</li> <li>Faulty optical transmit port at the STM or faulty optical receive port at the HU</li> </ol>		<ol> <li>Test optical fiber. Clean connector if dirty. Repair or replace optical fiber if faulty. (See Section 4.1).</li> <li>Test optical ports. Replace HU or STM if port is faulty (See Section 4.2).</li> </ol>	
radity optical receive	Port at all 110		

During normal STM operation, all LED's should be green except the STANDBY LED which should be **Off**. When a **Minor** alarm occurs, one or more of the LED's will turn **yellow**. When a **Major** alarm occurs, one or more of the LED's will turn **red**.

It is recommended that whenever there are multiple alarms, the optical alarms should be checked and cleared first. Because the host and remote units function as a system, a fault in the fiber optic link will cause various unit alarms to be reported.

Table 5-8. STM Fault Isolation and Troubleshooting

LED: AC POWER	Color: Off	Alarm Type: Major	
PROBLEM: The RU is power	system.		
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS	
<ol> <li>The AC power system circuit breaker is open or the AC power has failed.</li> <li>The STM has failed.</li> </ol>		<ol> <li>Check the AC power system, repair as needed, and reset circuit breaker.</li> <li>Replace the STM.</li> </ol>	
LED: STANDBY	Color: Green (blinking) or Yellow (blinking)	Alarm Type: None	
PROBLEM: The RU is out o	f service.		
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS	
1. The RU is in the stand load (yellow) mode.	lby (green) or program	1. Use DEMS to place the RU in the normal (off) mode.	
LED: HOST UNIT	Color: Yellow	Alarm Type: Minor	
Problem: A minor alarm fa	ult is detected at the HU.		
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS	
1. The HU is overheating	g.	1. Check HU LED indicators and refer to Table 5-7	
LED: HOST UNIT	Color: Red	Alarm Type: Major	
PROBLEM: A major alarm	fault is detected at the HU.		
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS	
<ol> <li>Fiber optic link fault.</li> <li>The HU is not powered.</li> <li>The HU has failed.</li> </ol>		<ol> <li>Check HU LED indicators and refer to Table 5-7.</li> <li>Check HU LED indicators and refer to Table 5-7.</li> <li>Check HU LED indicators and refer to Table 5-7.</li> </ol>	
LED: STM	Color: Yellow	Alarm: Minor	
PROBLEM: The STM is overheating.			
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS	
Air intake or exhaust opening to the remote unit cabinet is blocked		1. Remove cause of air-flow blockage.	
2. Ambient temperature	>> 50° C/122° F.	2. Reduce ambient temperature.	
3. Faulty fan.		3. Replace STM fan (See Section 5.4).	

Table 5-8. STM Fault Isolation and Troubleshooting, continued

LED: STM	Color: Red	Alarm Type: Major				
PROBLEM: A major alarm	PROBLEM: A major alarm fault detected by the STM.					
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS				
1. Fiber optic link fault.		1. Follow procedure specified when the PORT 1/PORT 2 LED is red.				
2. The HU is not powered.		2. Check HU LED indicators and refer to Table 5-7				
3. HU and STM band mismatch.		3. Replace HU or STM with correct unit.				
4. The STM has failed.		4. Replace the STM.				
LED: PA	Color: Yellow	Alarm Type: Minor				
PROBLEM: The LPA is over	heating.					
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS				
Air intake or exhaust opening to the remote unit cabinet is blocked		1. Remove cause of air-flow blockage.				
2. Ambient temperature > 50° C/122° F.		2. Reduce ambient temperature.				
3. Faulty fan.		3. Replace LPA fan (See Section 5.5).				
LED: PA	Color: Red	Alarm Type: Major				
PROBLEM: A major alarm	fault is detected by the LPA.					
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS				
<ol> <li>The STM to LPA connecting cable is faulty.</li> <li>The LPA has failed.</li> </ol>		<ol> <li>Inspect cable and repair or replace if faulty.</li> <li>Check LPA and refer to Table 5-9. Replace the LPA if it is faulty.</li> </ol>				
3. The STM has failed.		3. Replace the STM.				
LED: VSWR	Color: Red	Alarm Type: Major				
PROBLEM: The forward par	th VSWR is above the thresh	nold.				
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS				
1. Faulty antenna or antenna system.		1. Check the antenna circuit for shorts or opens (including lightning protector).				
2. Faulty antenna cable.		2. Check the antenna cable for faulty connections.				
3. The STM has failed.		3. Replace the STM.				
LED: PORT 1/PORT 2	Color: Red	Alarm Type: Major				
PROBLEM: Excessive errors are detected in the forward path optical signal.						
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS				
1. Faulty forward path optical fiber.		1. Test optical fiber. Clean connector if dirty. Repair or replace optical fiber if faulty. (See Section 4.1).				

During normal LPA operation, the STATUS LED should be **blinking green** (normal operation) **or blinking yellow** (minor fault).

Table 5-9. LPA Fault Isolation and Troubleshooting

LED: STATUS	Color: Green	Alarm Type: None				
PROBLEM: The LPA is in the forced shutdown state.						
POSSIBLE CAUSES	POSSIBLE CAUSES					
1.The MUTE/NORM/RESET switch is in the MUTE position or the LPA was set in the dis -able mode through the DEMS computer.		1.Place MUTE/NORM/RESET switch in the NORM position or use DEMS to enable the LPA.				
LED: STATUS	Color: Yellow (blinking)	Alarm Type: Minor				
PROBLEM: The LPA detects a minor fault.						
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS				
1. The LPA fan has failed.		1. Replace LPA fan. (see Section 5.5)				
LED: STATUS	Color: Red	Alarm Type: Major				
PROBLEM: The LPA is in a forced shutdown state.						
POSSIBLE CAUSE		CORRECTIVE ACTION/COMMENTS				
<ol> <li>The STM to LPA connecting cable is faulty.</li> <li>The LPA fan has failed allowing overheating.</li> <li>Air intake or exhaust opening to the remote unit outdoor cabinet is blocked.</li> </ol>		<ol> <li>Inspect cable and repair or replace if faulty.</li> <li>Replace LPA fan. (see Section 5.5)</li> <li>Remove cause of air-flow blockage.</li> </ol>				
<ul><li>4. Ambient temperature &gt; 50° C/122° F.</li><li>5. The LPA is faulty.</li></ul>		<ul><li>4. Reduce ambient temperature</li><li>5. Replace LPA.</li></ul>				

### 4 TEST PROCEDURES

This section provides procedures for common troubleshooting and maintenance tests. Refer to these procedures as needed when specified in the Fault Isolation and Troubleshooting tables in Section 3.

# 4.1 Optical Power Test

A break in an optical fiber or a fault with the optical connector will interrupt communications between linked components or generate excessive errors. Use the following procedure to isolate a problem with an optical fiber or connector.



**Danger:** This equipment uses a Class 1 Laser according to FDA/CDRH rules. Laser radiation can seriously damage the retina of the eye. Do not look into the ends of any optical fiber. Do not look directly into the optical transmitter of any unit or exposure to laser radiation may result. An optical power meter should be used to verify active fibers. A protective cap or hood MUST be immediately placed over any radiating transmitter or optical fiber connector to avoid the potential of dangerous amounts of radiation exposure. This practice also prevents dirt particles from entering the connector.

- 1. Put on the IR filtering safety glasses.
- 2. Notify the NOC or alarm monitoring system operator that the system is going offline.
- 3. At the HU and at the STM, place the On/Off switches in the OFF position (press **0**).
- Note: Turning off the HU and STM disables the respective lasers which is necessary in order to safely inspect and clean the optical connectors.
- 4. Disconnect the optical fiber connectors for the fiber to be tested at the HU and the STM.
- 5. Inspect the optical connectors. Verify that connectors are clean and that no scratches or imperfections are visible on the fiber end. Clean and polish the optical connectors if necessary.
- 6. Connect the optical power meter to the **output** (receiver) end of the optical fiber. If an attenuator was included in the fiber link, make sure the attenuator is installed.
- 7. Connect the **input** (transmitter) end of the optical fiber to the far end HU or STM.
- 8. At the **far** end HU or STM, place the On/Off switch in the **ON** position (press **l**).
- 9. Using the far end HU or STM as an optical light source, measure the optical power at the near end of the optical fiber. The power level of the optical input signal at the HU or STM must fall within the following ranges:

STM Forward Path Input Signal (Port 1): -15 to -25 dBm (with attenuator installed) HU Reverse Path Input Signal (Port 2): -15 to -23 dBm (with attenuator installed)

If the power level of the received optical signal is within the specified range, the optical fiber and the far end unit are good. If the power level of the received signal is not with the specified range, either the optical fiber is faulty or the far end unit optical transmitter is faulty. Continue with test procedure to isolate the problem

- 10. At the **far** end HU or STM, place the On/Off switch in the **OFF** position (press **0**).
- 11. Disconnect the optical power meter from the **near** end of the optical fiber.
- 12. Connect the optical power meter to the **far** end HU (Port 1) or STM (Port 2).
- 13. At the far end HU or STM, place the On/Off switch in the ON position (press I).
- 14. Measure the optical output power of the **far** end HU or STM. The power level of the optical output signal from the HU or STM must meet the following specification:

HU Forward Path Output Signal (Port 1): 0 ± 1 dBm

STM Reverse Path Output Signal (Ports 2 and 3):  $+2 \pm 1$  dBm

If the power level of the optical output signal is within specifications, the optical fiber is faulty. If the power level of the optical signal is not within specifications, the far end HU or STM optical transmitter is faulty.

- 15. At the **far** end HU or STM, place the On/Off switch in the **OFF** position (press **0**).
- 16. Disconnect the optical power meter from the **far** end HU or STM.
- 17. Reconnect the optical fibers at the HU and the STM.

- 18. Repeat steps 3 through 17 for each optical fiber that requires testing.
- 19. When ready to put the system back into service, place the On/Off switch in the **ON** position (press **I**) at both the HU and STM.
- 20. Notify the NOC or alarm monitoring service that the system is going back online.

# 4.2 Optical Loopback Test

The following procedures provide tests to determine if an optical port fault exists with the Host Unit or with the STM.



**Danger:** This equipment uses a Class 1 Laser according to FDA/CDRH rules. Laser radiation can seriously damage the retina of the eye. Do not look into the ends of any optical fiber. Do not look directly into the optical transmitter of any unit or exposure to laser radiation may result. An optical power meter should be used to verify active fibers. A protective cap or hood MUST be immediately placed over any radiating transmitter or optical fiber connector to avoid the potential of dangerous amounts of radiation exposure. This practice also prevents dirt particles from entering the connector.

### 4.2.1 Host Loopback Test

- 1. Put on the IR filtering safety glasses.
- 2. Notify the NOC or alarm monitoring system operator that the system is going offline.
- 3. At the HU, place the On/Off switch in the **OFF** position (press **0**).
- 4. Disconnect the optical fiber connectors from the PORT 1 and PORT 2 optical ports and place a dust cap over each connector.
- 5. Plug a 15 dB in-line optical attenuator into the PORT 1 optical port.
- 6. Connect a patch cord between the optical attenuator and the PORT 2 optical port.
- 7. Place the On/Off switch in the **ON** position (press **I**) and observe the PORT 1/PORT 2 LED indicator.
- 8. The PORT 1/PORT 2 LED indicator will turn either red or green. If the LED turns red, either the PORT 1 optical transmitter or the PORT 2 receiver is faulty. If the LED turns green, both PORT 1 and PORT 2 optical ports are good.
- 9. Place the On/Off switch in the **OFF** position (press **0**).
- 10. Remove the dust caps from the optical fiber connectors.
- 11. Clean each connector (follow connector supplier's recommendations) and then insert each connector into the appropriate optical port.
- 12. When ready to put the unit back into service, place the On/Off switch in the **ON** position (press **I**).
- 13. Notify the NOC or alarm monitoring service that the system is going back online.

### 4.2.2 STM Loopback Test

- 1. Put on the IR filtering safety glasses.
- 2. Notify the NOC or alarm monitoring system operator that the system is going offline.
- 3. At the STM, place the On/Off switch in the **OFF** position (press **0**).
- 4. Disconnect the optical fiber connectors from the PORT 1 and PORT 2 optical ports and place a dust cap over each connector.
- 5. Plug a 15 dB in-line optical attenuator into the PORT 1 optical port.
- 6. Connect a patch cord between the optical attenuator and the PORT 2 optical port.
- 7. Place the On/Off switch in the **ON** position (press **l**) and observe the PORT 1/PORT2 LED indicator.
- 8. The PORT 1/PORT 2 LED indicator will turn either red or green. If the LED turns red, either the PORT 1 receiver is faulty or the PORT 2 transmitter is faulty. If the LED turns green, both PORT 1 and PORT 2 optical ports are good.
- 9. Place the On/Off switch in the **OFF** position (press **0**).
- 10. Remove the dust caps from the optical fiber connectors.
- 11. Clean each connector (follow connector supplier's recommendations) and then insert each connector into the appropriate optical port.
- 12. When ready to put the unit back into service, place the On/Off switch in the **ON** position (press **I**).
- 13. Notify the NOC or alarm monitoring service that the system is going back online.

### 5 MAINTENANCE PROCEDURES

This section specifies the system maintenance requirements and provides the procedures for the required maintenance tasks. Refer to these procedures as needed when specified in the Scheduled Maintenance table.

# 5.1 Scheduled Maintenance

Table 5-10 lists the items that require regular maintenance and the recommended maintenance interval. Refer to the section specified in the table for the required maintenance or test procedure.

Table 5-10. Scheduled Maintenance

INTERVAL	ITEM	REQUIREMENT	
12 months	RU outdoor cabinet filters*	Remove and clean the RU outdoor cabinet filters. Refer to Section 5.2 for the required procedure.	
60 months	HU Fans STM Fan LPA Fan	Remove and replace the cooling fans in the HU, STM, and LPA. Refer to specified section for the required procedures: HU see Section 5.3, Section 5.4, and LPA see Section 5.5.	

<sup>\*</sup>Though it is not recommended that the RU be installed in a salt-air environment, if done so, clean the cabinet filter on a **monthly** basis instead of on a 12 month basis. In addition, the RU should be inspected for corrosion due to salt, particularly near the fans and around the connectors. The MTBF of the RU may be impacted if the RU is exposed to salt-air.

# 5.2 Remote Unit Outdoor Cabinet Filters Cleaning Procedure

The RU outdoor cabinet filters clean the RU intake air before it enters the cabinet. The filters should be cleaned approximately once per year and more often in extremely dirty environments. If the cabinet temperature gradually rises over a long period of time and there are no fan failures, it is possible that the filter is dirty and requires cleaning. Use the following procedure to clean the RU outdoor cabinet filters:

- 1. Open the RU outdoor cabinet door as shown in Figure 5-1.
- 2. TBD
- 3. TBD
- 4. TBD
- 5. TBD

Drawing not available

Figure 5-1. Air Filter Removal and Replacement

# 5.3 Host Unit Fan Replacement Procedure

The HU is equipped with two cooling fans which are located on the right side of the HU enclosure. The cooling fans blow cool air into the enclosure. Heated air is exhausted through the vent openings on the left side of the enclosure. Replacement of the fans requires that the HU be turned off for a short period of time. Use the following procedure to remove and replace the HU cooling fans:

1. Before working on the HU or handling a fan, slip on an Electro-Static Discharge (ESD) wrist strap and connect the ground wire to an earth ground source. Wear the ESD wrist strap while completing each section of the fan installation procedure.



**Warning:** Electronic components can be damaged by static electrical discharge. To prevent ESD damage, always wear an ESD wrist strap when working on the HU, STM, or LPA and when handling electronic components.

- 2. Notify the NOC or alarm monitoring system operator that the system is going offline.
- 3. Place the **HU** On/Off switch in the **OFF** position (press **0**).
- 4. Remove the six flat-head screws (requires TORX screwdriver with T10 bit) that secure the fan/grill assembly to the right side of the HU enclosure as shown in Figure 5-2. Save screws for reuse.

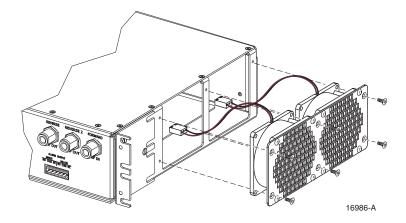


Figure 5-2. Host Unit Fan/Grill Assembly Removal

- 5. Carefully withdraw the fan/grill assembly from the enclosure until the wiring harness is exposed and the connectors are accessible.
- 6. Lift the small latch on each wiring harness connector and carefully unplug each connector from the circuit board connector.
- 7. Remove the plastic rivets that secure each fan to the grill by pushing outward on the rivet center post until the rivet can be withdrawn from the grill as shown in Figure 5-3.

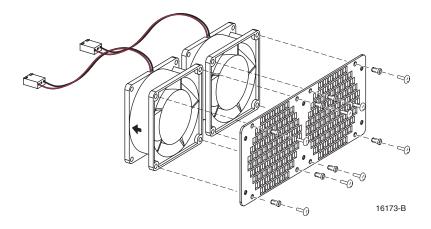


Figure 5-3. Removing Host Unit Fans From Grill

- 8. Remove both fans from the grill
- 9. Use the rivets removed in step 7 to secure the replacement fans to the grill. Orient each fan so the wiring harness is on the top and the arrow on the fan points **into** the enclosure.
- 10. Connect the two wiring harness connectors to the circuit board connectors.
- 11. Secure the fan/grill assembly to the side of the enclosure (see Figure 5-2) using the six flat-head screws removed in step 4.
- 12. Place the HU On/Off switch in the **ON** position (press **I**).
- 13. Verify that the fans run properly following power-up.
- 14. Notify the NOC or alarm monitoring system operator that the system is going back online.

# 5.4 Spectrum Transport Module Fan Replacement Procedure

The STM is equipped with a rear cooling fan that exhausts heated air from the STM enclosure. Cool air enters the STM through vent openings on the side of the enclosure. Replacement of the fan requires that the STM be turned off for a short period of time and that the STM be removed from the cabinet. Use the following procedure to remove and replace the STM cooling fan.

1. Before working on the STM or handling a fan, slip on an Electro-Static Discharge (ESD) wrist strap and connect the ground wire to an earth ground source. Wear the ESD wrist strap while completing each section of the fan installation procedure.



**Warning:** Electronic components can be damaged by static electrical discharge. To prevent ESD damage, always wear an ESD wrist strap when working on the HU, STM, or LPA and when handling electronic components.

- 2. Notify the NOC or alarm monitoring system operator that the system is going offline.
- 3. Place the **STM** On/Off switch in the **OFF** position (press **0**).
- 4. Disconnect the various power, fiber optic, service, alarm wiring, and coaxial cable connectors from the STM front panel as specified in Figure 5-4.

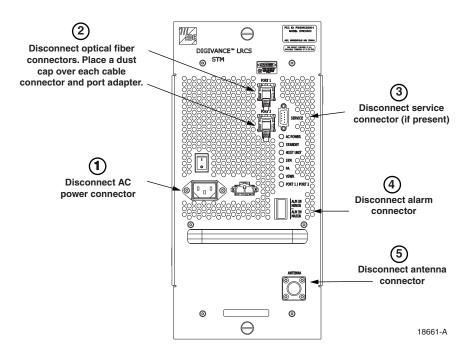


Figure 5-4. Spectrum Transport Module Cable Connections

- 5. Loosen the captive screws that secure the STM to the RU cabinet mounting shelf and carefully withdraw the STM from the cabinet.
- 6. Remove the four pan-head screws (requires TORX screwdriver with T10 bit) that secure the fan/grill assembly to rear side of the STM enclosure as shown in Figure 5-5. Save screws for reuse.

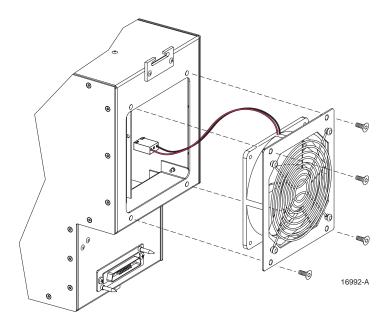


Figure 5-5. STM Fan/Grill Assembly Removal

- 7. Carefully withdraw the fan/grill assembly from the enclosure until the wiring harness is exposed and the connector is accessible.
- 8. Lift the small latch on the wiring harness connector and carefully unplug the connector from the circuit board connector.
- 9. Remove the plastic rivets that secure the fan to the mounting plate and grill by pushing outward on the rivet center post until the rivet can be withdrawn as shown in Figure 5-6.
- 10. Separate fan from the mounting plate and grill
- 11. Use the rivets removed in step 9 to secure the replacement fan to the mounting plate and grill. Orient the fan so the wiring harness is on the top and the arrow on the fan points **away** from the enclosure. Make certain the rubber grommets are left in place on the mounting plate.
- 12. Connect the wiring harness connector to the circuit board connector.
- 13. Secure the fan/grill assembly to the back of the enclosure (see Figure 5-5) using the four pan-head screws removed in step 6. Do not overtighten the screws. The screw threads can be easily stripped if too much torque is used to tighten the screws.

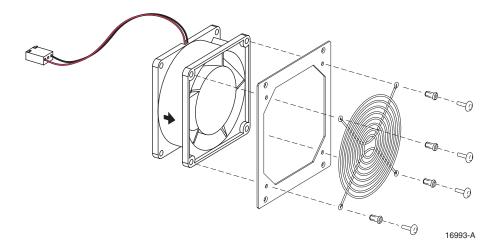


Figure 5-6. Removing STM Fan From Mounting Plate and Grill

- 14. Re-install the STM in the cabinet and then re-connect all cables in the reverse order in which they were disconnected (see Figure 5-4).
- 15. Place the STM On/Off switch in the **ON** position (press **l**).
- 16. Verify that the fan runs properly following power-up.
- 17. Notify the NOC or alarm monitoring system operator that the system is going back online.

# 5.5 Linear Power Amplifier Fan Replacement Procedure

The LPA is equipped with a front and cooling fan. The front fan draws cool air into the LPA enclosure. Replacement of the fans requires that the STM be turned off for a short period of time and that the LPA be removed from the cabinet. Use the following procedure to remove and replace the LPA cooling fans.

1. Before working on the LPA or handling a fan, slip on an Electro-Static Discharge (ESD) wrist strap and connect the ground wire to an earth ground source. Wear the ESD wrist strap while completing each section of the fan installation procedure.



**Warning:** Electronic components can be damaged by static electrical discharge. To prevent ESD damage, always wear an ESD wrist strap when working on the HU, STM, or LPA and when handling electronic components.

- 2. Notify the NOC or alarm monitoring system operator that the system is going offline.
- 3. Place the **STM** On/Off switch in the **OFF** position (press **0**).
- 4. Loosen the captive screws that secure the LPA to the RU cabinet/mounting shelf and carefully withdraw the LPA from the cabinet.
- 5. Pull out the four retainers that secure the front fan to the LPA as shown in Figure 5-7 and same for reuse.

Drawing not available

Figure 5-7. LPA Fan Removal and Replacement

- 6. Carefully withdraw the fan assembly from the LPA until the wiring harness is exposed and the RJ-45 wiring harness connector is accessible.
- 7. Disconnect the fan wiring harness connector from the LPA and lift the fan assembly away from the LPA.
- 8. Place a small amount of anti-corrosion gel on the connector of the replacement fan assembly.
- 9. Orient the fan assembly so the air-flow arrow points **into** the LPA.

- 10. Connect the fan assembly wiring harness connector to the LPA internal connector.
- 11. Secure the fan assembly to the LPA using the four retainers removed in step 5.
- 12. Place the STM On/Off switch in the **ON** position (press **I**) and verify that the fan operates properly. The fan should draw air into the LPA.
- 13. Notify the NOC or alarm monitoring system operator that the system is going back online.

# **SECTION 6: GENERAL INFORMATION**

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# 1 WARRANTY/SOFTWARE

The Product and Software warranty policy and warranty period for all ADC Products is published in ADC's Warranty/Software Handbook. Contact the Technical Assistance Center at 1-800-366-3891, extension 73475 (in U.S.A. or Canada) or 952-917-3475 (outside U.S.A. and Canada) for warranty or software information or for a copy of the Warranty/Software Handbook.

### 2 SOFTWARE SERVICE AGREEMENT

ADC software service agreements for some ADC Products are available at a nominal fee. Contact the Technical Assistance Center at 1-800-366-3891, extension 73475 (in U.S.A. or Canada) or 952-917-3475 (outside U.S.A. and Canada) for software service agreement information.

# 3 REPAIR/EXCHANGE POLICY

All repairs of ADC Products must be done by ADC or an authorized representative. Any attempt to repair or modify ADC Products without written authorization from ADC voids the warranty.

If a malfunction cannot be resolved by the normal troubleshooting procedures, call the Technical Assistance Center at 1-800-366-3891, extension 73475 (in U.S.A. or Canada) or 952-917-3475 (outside U.S.A. and Canada). A telephone consultation can sometimes resolve a problem without the need to repair or replace the ADC Product.

If, during a telephone consultation, ADC determines the ADC Product needs repair, ADC will authorize the return of the affected Product for repair and provide a Return Material Authorization number and complete return shipping instructions. If time is critical, ADC can arrange to ship the replacement Product immediately. In all cases, the defective Product must be carefully packaged and returned to ADC.

### 4 REPAIR CHARGES

If the defect and the necessary repairs are covered by the warranty, and the applicable warranty period has not expired, the Buyer's only payment obligation is to pay the shipping cost to return the defective Product. ADC will repair or replace the Product at no charge and pay the return shipping charges.

Otherwise, ADC will charge a percentage of the current Customer Product price for the repair or NTF (No Trouble Found). If an advance replacement is requested, the full price of a new unit will be charged initially. Upon receipt of the defective Product, ADC will credit Buyer with 20 percent of full price charged for any Product to be Out-of-Warranty. Products must be returned within thirty (30) days to be eligible for any advance replacement credit. If repairs necessitate a visit by an ADC representative, ADC will charge the current price of a field visit plus round trip transportation charges from Minneapolis to the Buyer's site.

# 5 REPLACEMENT/SPARE PRODUCTS

Replacement parts, including, but not limited to, button caps and lenses, lamps, fuses, and patch cords, are available from ADC on a special order basis. Contact the Technical Assistance Center at 1-800-366-3891, extension 73475 (in U.S.A. or Canada) or 952-917-3475 (outside U.S.A. and Canada) for additional information.

Spare Products and accessories can be purchased from ADC. Contact Sales Administration at 1-800-366-3891, extension 73000 (in U.S.A. or Canada) or 1-952-938-8080 (outside U.S.A. and Canada) for a price quote and to place your order.

### **6 RETURNED MATERIAL**

Contact the ADC Product Return Department at 1-800-366-3891, extension 73748 (in U.S.A. or Canada) or 952-917-3748 (outside U.S.A. and Canada) to obtain a Return Material Authorization number prior to returning an ADC Product.

All returned Products must have a Return Material Authorization (RMA) number clearly marked on the outside of the package. The Return Material Authorization number is valid for 90 days from authorization.

### 7 CUSTOMER INFORMATION AND ASSISTANCE

### PHONE:-

#### **EUROPE**

Sales Administration: +32-2-712-65 00 Technical Assistance: +32-2-712-65 42

### **EUROPEAN TOLL FREE NUMBERS** Germany: 0180 2232923

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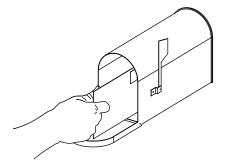


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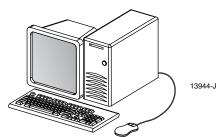
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