

Alcatel-Lucent OmniTouch 8082 My IC Phone

OpenTouch[™] Business Edition 1.0 User Manual



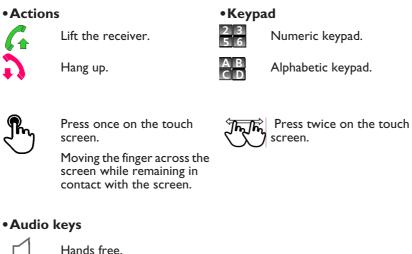
February 2011 8AL 90835 USCA ed.00F

Introduction

By choosing an Alcatel-Lucent phone, you trust us and we thank you. Your Alcatel-Lucent offers all the advantages of its new ergonomics for more effective communication.

Through an innovative and quality design, your phone provides you better communication within your company and ease you access to many services.

How to use this guide



Hands free. Key of the phone to ⊕ increase ring, handset or

speaker volume. Key of the phone to decrease ring, handset or speaker volume.

These symbols can be supplemented by small icons or text.

	Getting to know your telephone	p. 8
1.	Getting to know your telephone1.1Phone description1.2Screens description1.3Personal zone1.4Notifications zone1.5Date, Time and connectivity zone1.6Connectivity icons	p. 10 p. 11 p. 11 p. 12 p. 12 p. 12
2	I.7 IP Touch Bluetooth® Wireless handset	р. 13
2.	Using your telephone2.1 Make a call2.2 Make a call using the personal phone book.2.3 Using call by name2.4 Call from call log2.5 Redialling the last number dialled (redial)2.6 Make calls via your programmed call keys2.7 Answer the call.2.8 Ignore call2.9 Reject a call.2.10Forward an incoming call on the voice mail2.12Receiving intercom calls.2.13Answer with an instant message2.14Mask my identity2.15Correspondent call log2.16Customize the calls log2.17Delete one call log event.2.18Delete all events from the call log	р. 15
3.	During a conversation	р. 22
	 3.1 Placing an outside call on hold (parking) 3.2 Calling a second person during a conversation 3.3 Switching between calls (Broker call) 3.4 Transferring a call 3.5 Three-party conference 3.6 N-party conference (more than three) 3.7 Mute, so that your correspondent cannot hear you 3.8 Voice frequency 3.9 Recording the current conversation 	p. 22 p. 22 p. 22 p. 22 p. 22 p. 23 p. 24 p. 24 p. 24 p. 25 p. 25
4.	Contacts management	р. 26
	 4.1 Define a contact	р. 26 р. 26 р. 26 р. 27 р. 27 р. 27
5.	Keep in touch5.1 Telephonic presence5.2 Details of your phone (number, name,)5.3 Immediate forward to a number5.4 Immediate forward to voice mailbox.5.5 Your visual voicemail5.6 Define a forward5.7 Activate a predefined forward5.8 Cancel the forwarding5.9 Modify the forwarding5.10Delete a forward5.11Do not disturb	 p. 28 p. 28 p. 29 p. 30 p. 31 p. 32 p. 32 p. 33 p. 33

2.

5.

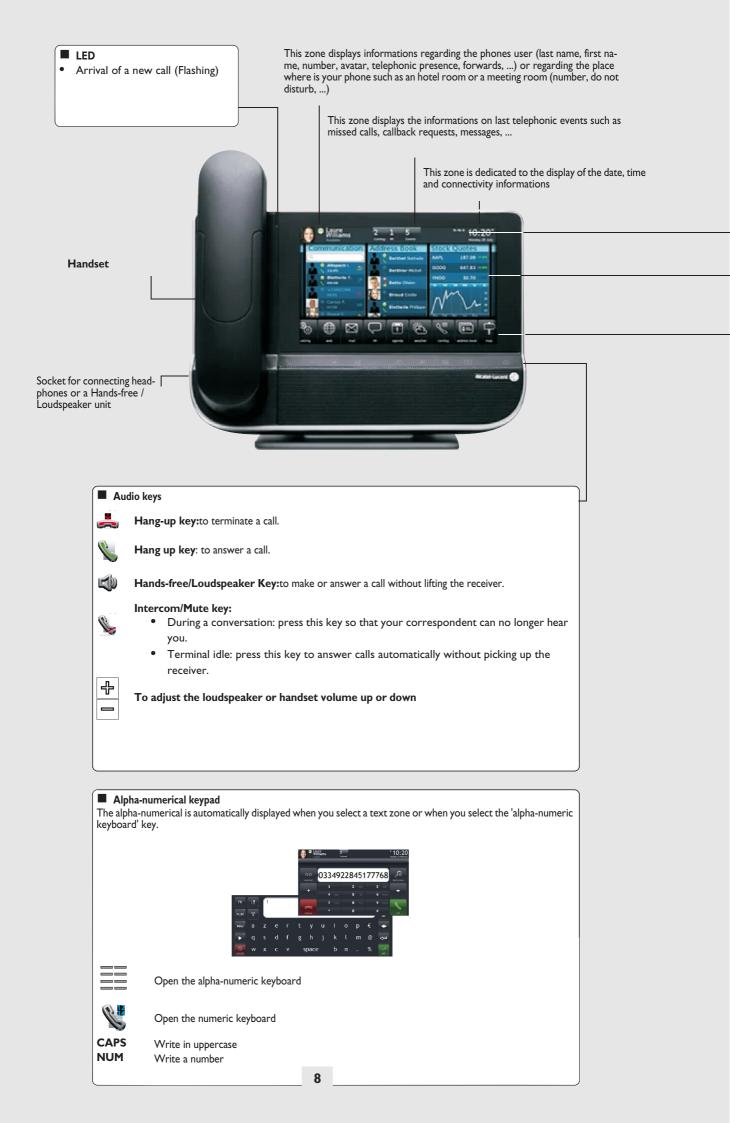
Email	р. 34
6.1 Send an email	p. 34
6.2 Manage your emails	р. 34
6.3 Change the keyboards type	р. 35
6.4 Delete a character	р. 35
6.5 Write in uppercase	р. 35
6.6 Write a number	р. 35
Programming your telephone	p. 36
7.1 Immediate forward to voice mailbox	р. 36
7.2 Your visual voicemail	р. 36
7.3 Programming direct call keys	р. 36
7.4 Make calls via your programmed call keys	р. 37
7.5 Program a forward on a programmable virtual key	р. 37
7.6 Activate the forward from a programmed key	р. 37
7.7 Change your direct call keys	р. 38
7.8 Delete a direct call key	р. 38
7.9 Lock / unlock your telephone	р. 39
7.10Set time and date	р. 39
7.11Adjusting the audio functions.	р. 40
7.12Activate/deactivate silent mode	р. 40
7.13Ring tones.	p. 40
7.14Progressive ringing	p. 41
7.15Adjust ringer volume while a call arrives.	p. 41
7.16Adjust the loudspeaker and the handset volume	p. 41
7.17Activate/deactivate the keys vibration	p. 41
7.18Install a bluetooth equipment (appairing)	p. 42
7.19Hearing aid kit	р. 43 р. 43
7.20Activate the magnifying glass reactive	р. 4 3 р. 43
7.22Programming an appointment reminder	р. 13 р. 44
7.23Modify an appointment reminder	p. 45
7.24Delete an appointment reminder	p. 45
7.25Program a wake up time	p. 46
7.26Files manager	p. 46
7.27Delete a file	р. 47
7.28Rename a file	p. 47
7.29Listen to an audio file	p. 48
7.30Play all audio files	р. 48
7.31Add a music from a distant server	р. 48
7.32Add an audio file to the list of ringing melodies	p. 49
7.33Add an audio file to the list of wake up ringing melodies	p. 49
7.34Set the audio file as ringing	p. 49
7.35Phone wallpaper	p. 50
7.36Customize the user picture	p. 50
7.37Configure your homepage	p. 51
7.38Modify the homepage phone	р. 51 р. 51
	•
	p. 52
8.1 Manager/secretary	p. 52
8.2 Substitute secretary station	p. 52
8.3 Activating call screening.	p. 52
8.4 Enable manager/assistant filtering and call supervision	p. 53
8.5 Activate the supervision.	p. 53
8.6 Delete a prioritary number ("White List")8.7 Define a priority number ("White List")	р. 53 р. 54
8.8 Delete a prioritary number ("White List")	р. 5 4 р. 54
	P. 5

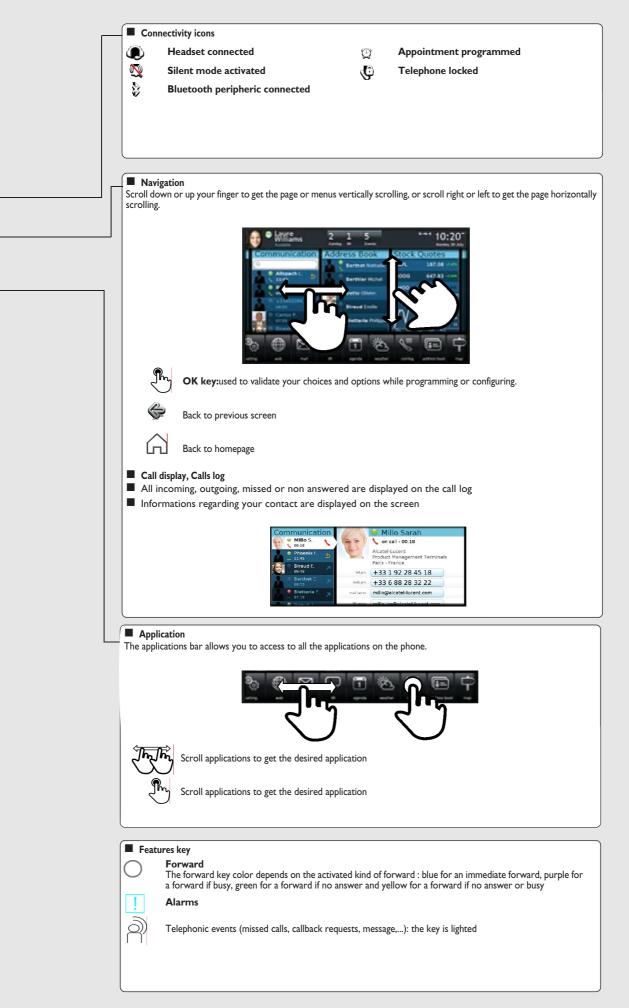
7.

6.

9.

ALcatel-Lucent Sync	p. 61	
9.1 Introduction	р. 61	
9.2 Prerequesites	p. 61	
9.3 Installing the application on your PC	p. 61	
9.4 Uninstalling the application	р. 62	
9.5 Repairing the application	р. 62	
9.6 Configuration		
9.7 Synchronize your phone and your PC	р. 64	
Guarantee and clauses		





Getting to know your telephone

1.1 Phone description



1	A sensitive LED wide screen
2	A quick access to the main phones features
3	A bluetooth handset for an optimized communication
4	A wide speaker for an optimized sound
5	An adjustable and stable foot
6	A good connectivity to allow phones extensions
 A 10/100/1000 Ethernet connection to connect to enterprise networks or a PC Bluetooth 2 USB connectors 	

- I mini-USB connector to plug a keyboard
 I RJ9 connector to plug a corded handset
 One 3,5 mm headset connector

1.2 Screens description



Personal zone

1

This zone displays informations regarding the phones user (last name, first name, number, avatar, telephonic presence, forwards, ...) or regarding the place where is your phone such as an hotel room or a meeting room (number, do not disturb, ...)

2 Notifications zone

This zone displays the informations on last telephonic events such as missed calls, callback requests, messages, ...

3 Date, Time and connectivity zone

This zone is dedicated to the display of the date, time and connectivity informations

4 Active zone

This area is reserved for running applications and for previews of selected applications by user

5 Applications zone

This area allows to access all set applications and to different features of the running application

1.3 Personal zone

This zone displays informations regarding the phones user (last name, first name, number, avatar, telephonic presence, forwards, ...) or regarding the place where is your phone such as an hotel room or a meeting room (number, do not disturb, ...).

There are 2 parts :

Forwards and	Informations on the availability of the user and the status of the forwards
presence	
UserInfo	Informations about the user or on the location where is the phone (hotel room or meeting room for instance)



Press this zone to access the user parameters (forwards, services, ...)

1.4 Notifications zone

This zone displays the informations on last telephonic events such as missed calls, callback requests, messages, ... Events are sorted in chronological order.

-

You will also find the specific call keys programmed by the administrator (emergency calls for instance).

1.5 Date, Time and connectivity zone

This zone is dedicated to the display of the date, time and connectivity informations.

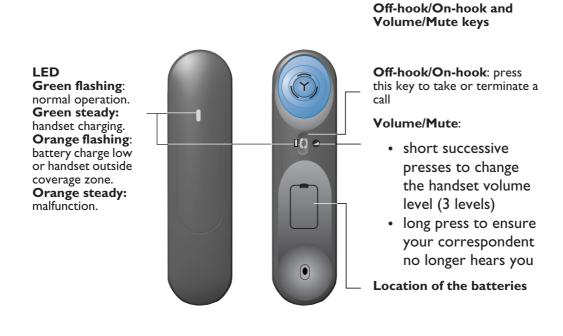


Press this zone to access date and time settings

1.6 Connectivity icons

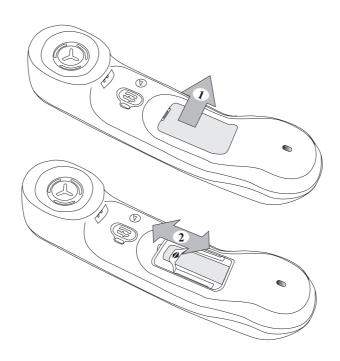
_ _	1000 Mbits Ethernet connection
	100 Mbits Ethernet connection
—	10 Mbits Ethernet connection ;
	No Ethernet connections
VoIP	VoIP Connection established
VoIP	VoIP no connection
	ICS server connection established
	No ICS server connection
Ċ	Security mode
Ŷ	Storage peripheric connected to USB port
A	Bluetooth peripheric appairing in course
	Bluetooth peripheric connected
*	Bluetooth peripheric not connected
۲	Headset plugged in
\square	Wake up feature activated
	Silent ring activated
AUTO	Interphony mode

1.7 IP Touch Bluetooth® Wireless handset



If the Bluetooth® handset is on its base, you do not need to press the Off-hook/On-hook key to take or terminate the call. Just off-hook/on-hook the Bluetooth® handset.

• Installing or replacing the Bluetooth® handset battery



 \bullet Installing or replacing the Bluetooth® handset battery

1	• Lift up the battery cover
2	•Slide out the battery holding part



The battery recharges when the Bluetooth® handset is on its base.

Using your telephone

2.1 Make a call



Off hook the handset OR Press on the keyboard key of the phone OR Hands-free key

OR

Communication



Call



dial the number for your call



Call

• End the call



Hang up the handset OR End call

2.2 Make a call using the personal phone book

임클

Select the application **Address book**

select the contact to call

Informations regarding your contact are displayed on the screen



Press on the phone number contact to call your contact



If many numbers are saved for a same corresppondent, select the desired number.

2.3 Using call by name



Dial by name

enter the first letters of the name, name-first name or the initials of your correspondent

The correspondents names and surnames fitting your search criterias are automatically displayed on the screen



call the chosen correspondent

Modifying a card in the personal directory

2.4 Call from call log

All incoming, outgoing, missed or non answered are displayed on the call log. You can call back from your phone call log.



Select the contact to call



start the call : **Call**

If many numbers are saved for a same corresppondent, select the desired number.

2.5 Redialling the last number dialled (redial)



Select the application **Communication**



From the call log, select one the last number dialed



Call back one of the last numbers dialled



You can also access to the feature by selecting the application previewCommunication

2.6 Make calls via your programmed call keys

If you have programmed a key with your contact's number, you can call them just by pressing the programmed key.



Select the application **Programmable Keys** The favorite screen is displayed with the preprogrammed keys

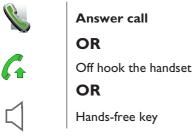


Press on the direct call key

The call is automatically started

You can also access to the feature by selecting the application previewFavorites

2.7 Answer the call



• End the call



Hang up the handset **OR** End call

2.8 Ignore call

A call is received:



Ignore call

Your phone doesn't ring anymore but your correspondent still hears the ringing tone

2.9 Reject a call

A call is received:



Reject call

The correspondent hears a busy line tone

2.10 Forward an incoming call on the voice mail

A call is received: your telephone rings.

→00

The call is directly forwarded on your voicemail

2.11 Using the telephone in 'Hands free' mode

	You are in communication	
\triangleleft	You are in communication Hands-free key	
	Select the desired audio mode :	
	Handfree	
CT.	Speaker	
R.	Handset	
•To take the call back with the handset		
6	Off hook the handset	
•To go back to the 'hands free' mode		

1

Press again in the 'handsfree' key

2.12 Receiving intercom calls

You can answer a call without lifting the receiver. When you receive a call, you are automatically connected in hands-free mode. The identity of the caller is displayed on the screen.

•To answer in intercom mode:

You are not in communication



Press on the 'Mute/Interphony' key of your phone

Interphony activated (The key is blue)

Press again on the key to go back to normal mode

•Other method



Select the application **Settings**



Application Telephony

Activate / Deactivate : Interphony status

2.13 Answer with an instant message

You have a missed call and you wish to answer to it with an instant message.



There is a missed call and you wish answer with an instant message

Answer by IM

Write the message

Send IM : send message

2.14 Mask my identity

You can hide your identity before sending your call.



Select the application **Settings**

Application

Telephony

Hide identity

Back to homepage

2.15 Correspondent call log

You can display your correspondent calls details (received calls, missed calls, callback requests, ...).



Select the recipient from the call \log

Contact log

List calls of your correspondent (outgoing, incoming, missed ...)

2.16 Customize the calls log

From calls log, you can filter the displayed calls according to their types : missed calls, callback requests, received calls, ...



Select the application Communication

Filter

Select the call types that you want to display :

- All incoming calls
- All outgoing calls
- All answered incoming calls
- Non answered incoming calls
- Answered outgoing calls
- Non answered outgoing calls
- Callback requests
- Vocal messages
- All events (all calls, messages, emails)
- instant messages
- . emails



Back Back

The call log customization is active

(c) The filter is active after going out of the aplication. (==



You can also access to the feature by selecting the application previewCommunication

• Display all calls



Filter

All calls

Back Back

2.17 Delete one call log event



Select the application Communication



Press on the desired event

Delete log



You can also access to the feature by selecting the application previewCommunication

2.18 Delete all events from the call log



Select the application **Communication**



Delete all

Confirm deletion of the complete call log events : Yes



You can also access to the feature by selecting the application previewCommunication

During a conversation

3.1 Placing an outside call on hold (parking)

You are in communication



Hold call

Your call is placed on hold Your correspondent hears an hold on music until you retrieve the call

Recover the correspondent on hold



Retrieve call

You are back in communication with your correspondent

3.2 Calling a second person during a conversation



You are in communication.

New call

Calling a second person during a conversation

Call

The first call is on hold

3.3 Switching between calls (Broker call)

You are in communication with a first correspondent A second correspondent is on hold

Select the correspondent on hold



Retrieve call

first call is automatically placed on hold

3.4 Transferring a call

During a conversation, to transfer the call to another number:You are in communication with a first correspondent



Transfer

call the recipient of the transfer :



Select the recipient from the call log

OR



Dial the number of another correspondent

OR

Address book

- select the contact to call
- Press on the phone number contact to call your contact



Call



Transfer

The two correspondents are connected

You are in communication with a first correspondent. A second correspondent is on hold.

You want to put in conversation the first correspondent with the second.



Transfer

Select the correspondent on hold from the call log

The two correspondents are connected

3.5 Three-party conference

You are in communication with a first correspondent. A second correspondent is on hold.



Conference

Select the correspondent on hold that you wish to insert into the conference You are in conference mode

During the conversation, you can :



Stop conference hang up on all correspondents End call cancel conference and return to first correspondent

3.6 N-party conference (more than three)

If allowed by the system, you can establish a N-party conference (more than three correspondents including you).

You are in communication with a first correspondent.



Add participant



Select the recipient from the call log

Dial the number of another correspondent

23

OR

OR



Address book

- select the contact to call
- Press on the phone number contact to call your contact

Call

You are in conference mode



You can add new participants to the conference by following the same procedure.

During the conversation, you can :



Stop conference Hang up on all correspondents Leave conference The other participants can continue the conference without you Remove participant You can remove a participant of the conference

3.7 Mute, so that your correspondent cannot hear you

In communication, you wish that your correspondent does not hear you.



Press on the 'Mute/Interphony' key of your phone

The 'Mute' mode is activated (The key is blue)

Your correspondent does not hear you anymore

Press again on the key to go back to normal mode

3.8 Voice frequency

During a conversation you sometimes have to send DTMF signals, such as with a voice server, an automated attendant or a remotely consulted answering machine.

■ If DTMF is activated by default on your system



Keyboard



Compose the requested codes

If DTMF is not activated by default on your system



Send DTMF

Compose the requested codes

=) The function is automatically cancelled when you hang up.

3.9 Recording the current conversation

To record the conversation during

In communication with one or more correspondents, you can save the conversation.



Record call

communication:

Recording in progress... At any time you can pause, resume or stop the recording



While listening to your voicemail, you can save the message you are currently listening.

Contacts management

4.1 Define a contact



Select the application **Address book**

Add

Fill the contact file. You must provide at least a last name.

Save Contact

4.2 Add a contact while in conversation

You are in conversation with your correspondent and you wish to add him in your contacts list.

	You are in communication
RE	Add Contact
A B C D	Fill the contact file
	Save Contact

If you don't have enough time to fill up the contac file, you can achieve it later by modifying the contact.

4.3 Make a call using the personal phone book



Select the application Address book

select the contact to call

Informations regarding your contact are displayed on the screen



Press on the phone number contact to call your contact



If many numbers are saved for a same corresppondent, select the desired number.

4.4 Modify a contact



RE

A B C D

H

Select the application **Address book** Select the contact to modify

Edit

Fill the contact file

Save Contact

4.5 Delete a contact



Select the application Address book Select the contact to delete

Delete

Yes

Delete Contact ?

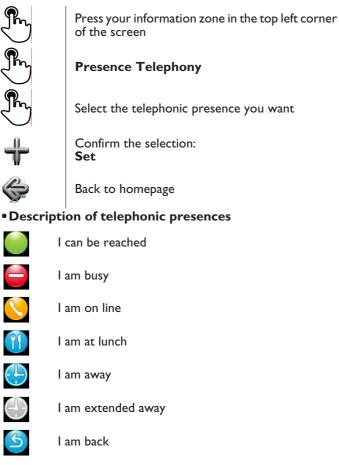
Select

R

Keep in touch

5.1 Telephonic presence

You can indicate your correspondents if you are reachable (telephonic presence). The telephonic presence is displayed on your correspondents phone when they try to reach you.



5.2 Details of your phone (number, name,...)

Want to know more about informations on the extension number, the location, ...



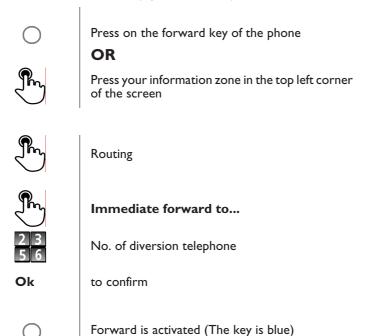
Press your information zone in the top left corner of the screen

UserInfo

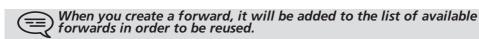
You can display your personal information such as your telephone number, the name you are registered on, the location of the set, ...

5.3 Immediate forward to a number

The number can be your home, portable or car phone, voice message or an internal extension (operator, etc.).



The forward key color depends on the activated kind of forward : blue for an immediate forward, purple for a forward if busy, green for a forward if no answer and yellow for a forward if no answer or busy. the forward key isn't lit when no forward is activated.



5.4 Immediate forward to voice mailbox



Press on the forward key of the phone

Voicemail

Forward is activated (The key lights up)



The forward key color depends on the activated kind of forward : blue for an immediate forward, purple for a forward if busy, green for a forward if no answer and yellow for a forward if no answer or busy. the forward key isn't lit when no forward is activated.



When you create a forward, it will be added to the list of available forwards in order to be reused.

5.5 Your visual voicemail

The number of new vocal messages is displayed on the phone notification zone.



Press on the vocal messages number in the notification zone in the top middle of the screen

The number of total messages, the number of unread messages and the date of the last message are displayed on the screen



Call VM

Follow the instructions of the voice guide

5.6 Define a forward

Your phone allows to define different types of forwards.

- Immediate forward to a number All your calls are forwarded to another phone
- Forward if busy Callers can be diverted to another telephone if you are already on the line
- Forward if no answer When you are absent, all your calls are forwarded to the number of your choice (delayed forwarding on no answer)
- Forward if busy or no answer When you are absent or already in communication, all your calls are forwarded to the number of your choice (delayed forwarding on no answer or busy)

Immediate forward to voice mailbox



Press on the forward key of the phone

OR

Press your information zone in the top left corner of the screen

Routing

Add routing

Select the forward type to program

- Immediate forward to... Immediate forward to...
- Forward if no reply Forward if no reply
- Forward if busy Forward if busy
- Forward if busy or no reply Forward if busy or no reply
- Voicemail Voicemail





Next

Select where to forward the calls: associate, operator, voice mail, mobile or compose directly the number Where appropriate, dial the number of the destination set Save the forward The forward is added to the list of predefined forwards



Ok

Forward is activated (The key lights up)



The different numbers are defined in the phone parameters.



The forward key color depends on the activated kind of forward : blue for an immediate forward, purple for a forward if busy, green for a forward if no answer and yellow for a forward if no answer or busy. the forward key isn't lit when no forward is activated.

5.7 Activate a predefined forward

OR

Your phone allows you to activate predefined forwards or forwards that you previously created.



Press on the forward key of the phone

Press your information zone in the top left corner of the screen

The predefined forwards list is displayed on the screen



Select the desired forward

Where appropriate, dial the number of the destination set



Back to homepage

Forward is activated (The key lights up)

The different numbers are defined in the phone parameters.



The forward key color depends on the activated kind of forward : blue for an immediate forward, purple for a forward if busy, green for a forward if no answer and yellow for a forward if no answer or busy. the forward key isn't lit when no forward is activated.

5.8 cancel the forwarding

OR

Forward is active (forward key lit).



Press on the forward key of the phone



Press your information zone in the top left corner of the screen



Routing

None

Back to homepage **Back**

5.9 Modify the forwarding

You can modify forwards that you have programmed.



Press on the forward key of the phone

Press your information zone in the top left corner of the screen



Routing

Modify routing

Select the forward to modify

Select the forward type to program

Immediate forward to... Immediate forward to...

- Pm
- Forward if no reply Forward if no reply
- Forward if busy Forward if busy
- Forward if busy or no reply Forward if busy or no reply
- Voicemail Voicemail

Next



Select where to forward the calls: associate, operator, voice mail, mobile or compose directly the number

Where appropriate, dial the number of the destination set

Save the forward

The different numbers are defined in the phone parameters.



The forward key color depends on the activated kind of forward : blue for an immediate forward, purple for a forward if busy, green for a forward if no answer and yellow for a forward if no answer or busy. the forward key isn't lit when no forward is activated.

5.10 Delete a forward

OR

You can delete forwards that you have programmed.



Press on the forward key of the phone



Press your information zone in the top left corner of the screen

Delete routing

Select the forward to delete

Yes

5.11 Do not disturb

You wish to be not disturbed.



Press on the forward key of the phone

OR

Press your information zone in the top left corner of the screen

UserInfo

DND

Enter the password (0000 by default)

The green must be lit. The activated feature is indicated in your personal information zone at the top left corner of the screen.

To deactivate the feature



To deactivate the feature : DND

The green light must switch off, and the indicator disapears from you personal information zone on the top left corner.



When you activate this feature, the correspondent who is trying to get in touch with you will hear a busy tone.

(==) In the Hotel mode, the sets of a same suite won't be reached.

Email

6.1 Send an email

You can send emails from your phone set



Select the application **Mail**

Access to emails

<mark>Го</mark>

New

Enter the email address of the destinary Write the message title



Title

Write the message



Send mail send message. OR



Save mail Save the message to send it later. OR Cancel

6.2 manage your emails

You can send emails from your phone set

Cancel message writting.



Select the application **Mail**

Access to emails



R

R

30

30

Edit draft Display emails saved as drafts.

Answer Answer to the message sender. Answer all Answer to the sender and all persons in copy of the email.

.

Forward Transfer an email to another destinary.

Delete

Delete a message.

Filters Display the messages sorted by date, same sender, unread or all messages.

PI-accept Accept invitation to an appointment sent by

email. PI-refuse

Refuse invitation to an appointment sent by email.

6.3 Change the keyboards type

While editing text, you can change the keyboards type depending on the language you are writting : azerty, qwerty, pinyin, zhuyin, ...



Ok

Press the key symbolizing the keyboard used according to the language Select the keypads type Apply your choice

6.4 Delete a character

When editing a text you might have to correct it.



Place the cursor after the text to delete by touching the screen

Press on the delete key of your keyboard

▼ When you edit a text, you can delete many characters at once



Place the cursor before the first character to delete, and move the finger to the last character to delete while keeping contact with the screen

Press on the delete key of your keyboard

6.5 Write in uppercase

By default, the written characters are in lowercase.

CAPS	Press once on this key The next character will be written in uppercase,
A B C D CAPS	and the next character will be automatically written in lowercase Press twice on this key
A B C D	The uppercase mode is used for all written characters
CAPS	To go back to the lowercase mode, press again on this key

 \equiv) The green light of this the key is lit. The upper case mode is activated.

6.6 Write a number

NUM	Press once on this key
2 3 5 6	Write a number, then the alphabetic mode is automatically activated
NUM	Press twice on this key
2 3 5 6	Write numbers
NUM	To go back to the alphabetic mode, press again on the key



) The green light of this the key is lit. The numerical keyboard is locked.

Programming your telephone

7.1 Immediate forward to voice mailbox



Press on the forward key of the phone

Voicemail

Forward is activated (The key lights up)



The forward key color depends on the activated kind of forward : blue for an immediate forward, purple for a forward if busy, green for a forward if no answer and yellow for a forward if no answer or busy. the forward key isn't lit when no forward is activated.

When you create a forward, it will be added to the list of available forwards in order to be reused.

7.2 Your visual voicemail

The number of new vocal messages is displayed on the phone notification zone.



Press on the vocal messages number in the notification zone in the top middle of the screen

The number of total messages, the number of unread messages and the date of the last message are displayed on the screen



Call VM

Follow the instructions of the voice guide

7.3 Programming direct call keys



Select the application **Programmable Keys**

Add

Call



Enter the destinary number

To confirm Select the key (virtual or physical)



23

Ok

Next Step

Give a name to the programmable key

Ok

to confirm



7.4 Make calls via your programmed call keys

If you have programmed a key with your contact's number, you can call them just by pressing the programmed key.

Select the application **Programmable Keys** The favorite screen is displayed with the preprogrammed keys



Press on the direct call key

The call is automatically started

You can also access to the feature by selecting the application previewFavorites

7.5 Program a forward on a programmable virtual key

	Select the application Programmable Keys
	Add
F	Forward
\rightarrow	Next Step
	Select the forward type to program Follow informations displayed on the screen Select the key (virtual or physical)
\rightarrow	Next Step
2 3 5 6	Give a name to the programmable key
Ok	to confirm
You can also access to the feature by selecting to	

You can also access to the feature by selecting the application previewFavorites

7.6 Activate the forward from a programmed key



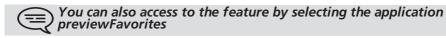
Select the application **Programmable Keys**

The favorite screen is displayed with the preprogrammed keys



Press on the forward programmed key ; ;

Forward is activated



7.7 Change your direct call keys

	Select the application Programmable Keys
	Modify
	Call
\rightarrow	Next Step
2 3 5 6	Enter the destinary number
Ok	To confirm Select the key (virtual or physical)
\rightarrow	Next Step
2 3 5 6	Give a name to the programmable key
Ok	To confirm

7.8 Delete a direct call key



Programmable Keys

Enter in the delete mode **Delete** Press the key you want to delete **Delete programmable key?** To confirm



Ok

Exit the delete mode **Delete**



You can delete other programmable keys as long as you don't exit the delete mode.



You can also access to the feature by selecting the application previewFavorites

7.9 Lock / unlock your telephone

Once the phone is locked, you can only call special numbers such as emergency, security or standard (3 max configured by the administrator).

locking your terminal



Lock

Telephone locked

Other method



Press on the forward key of the phone



Press your information zone in the top left corner of the screen



UserInfo UserInfo

Lock

OR

Telephone locked.



When receiving a call, you are invited to answer, unlock the phone to answer or ignore the call.

•unlock your terminal



Press any key to unlock the phone

Enter your password to unlock the phone (The default password is 0000)

7.10 Set time and date



Press on the time and date zone displayed on your screen

Set time

Set date

Validate

Apply your choice



Back to homepage

7.11 Adjusting the audio functions



Select the application **Settings**

Device

Audio

Ring melody

Choose ringer - 20 melodies

Apply your choice

7.12 activate/deactivate silent mode



Select the application **Settings**

Device

Audio

Ring silent Place the option on 'true' or 'false' to activate or deactivate the feature

7.13 Ring tones

You can choose to ring I, 2 or 3 beeps before the ring

0	Select the application Settings
F	Device
F	Audio
F	Ring beep
Beep once	One beep before ringing
Beep twice	Two beeps before ringtone
Beep three times	Three beeps before ringing
No Beep	Ring without beep
Ok	apply your choice

7.14 Progressive ringing



Select the application **Settings**

Device

Audio

Ring progressive Place the option on 'true' or 'false' to activate or deactivate the feature

7.15 Adjust ringer volume while a call arrives

The telephone rings when a call is received



Decrease volume

Increase volume

7.16 Adjust the loudspeaker and the handset volume



During a call, to adjust the volume level of the loudspeaker or receiver:

Decrease volume

Increase volume

7.17 Activate/deactivate the keys vibration

When pressing on one key of your phone, a vibration confirms that the action is taken into account by the system.

To activate or deactivate the keys vibration :



Select the application **Settings**

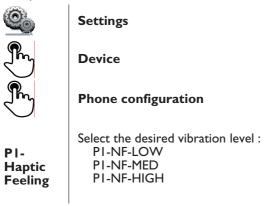
Device

Phone configuration

Haptic feedbacks enabled

Place the option on 'true' or 'false' to activate or deactivate the feature

• Adjust the vibration level



7.18 Install a bluetooth equipment (appairing)

You can use Bluetooth equipments with your phone such as handset or headset. In order to use your Bluetooth equipment, this one must be paired to the set. In order to manage the pairing, the Bluetooth equipment must be in a detectable mode. Consult your Bluetooth equipment documentation to activate the detectable mode.

dettettable	mode.
0	Your Bluetooth equipment is ready to be paired Select the application Settings
F	Device
J.	Bluetooth
÷	Add device
	Scan
	The set scans the available Bluetooth equipments
	Select the Bluetooth equipment to be paired
	Add the equipment to the equipments list
2 3 5 6	Enter the equipment PIN code
J.	Ok
)	Bluetooth peripheric connected

7.19 Hearing aid kit

Install the hearing aid kit regarding to its users instruction guide Select the application **Settings**



Device

Audio

Place the option on the 'true' position to activate the feature The hearing aid kit is activated

7.20 Activate the magnifying glass feature



Select the application **Settings**

Device

Phone configuration

Enable magnify Place the option on 'true' or 'false' to activate or deactivate the feature

Back to homepage

7.21 Magnifying glass

The magnifying glass feature allows to zoom the activ area of the screen.



Magnify

The magnifying glass keyfeature lights green when activated The activ area of the screen is magnified. You can move this area and zoom any part of the screen you want Press the feature key again to go back to normal view ; : **Magnify**

The application bar can not be magnified.

The magnifying glass feature must be activated in order to be used.

7.22 Programming an appointment reminder



Select the application **Agenda**

Add

Fill up the different fields of the appointment : start and end time, day, description name of event and place for appointment



Validate Event

Activate the appointment

The appointment reminder can be programmed from 0 minutes up to 2 weeks before the appointment





=

Back to homepage

When the appointment reminder rings, this key lights blue

The appointment is indicated by an alert window. When the wake-up bell rings you are invited to repeat or stop the bell :

- Stop
- Repeat

You can also access to the feature by selecting the application previewAgenda



7.23 Modify an appointment reminder



Select the application Agenda

Modify

Fill up the different fields of the appointment : start and end time, day, description name of event and place for appointment



Validate Event

Activate the appointment

The appointment reminder can be programmed from 0 minutes up to 2 weeks before the appointment



Save Event

Back to homepage

You can also access to the feature by selecting the application preview Agenda

7.24 Delete an appointment reminder



Select the application Agenda

Delete Event

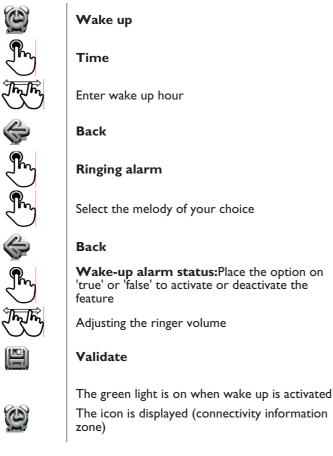
Confirm deletion

Back to homepage



You can also access to the feature by selecting the application previewAgenda

7.25 Program a wake up time





7.26 Files manager

This application allows you to manage audio files, images, webradios and other medias.



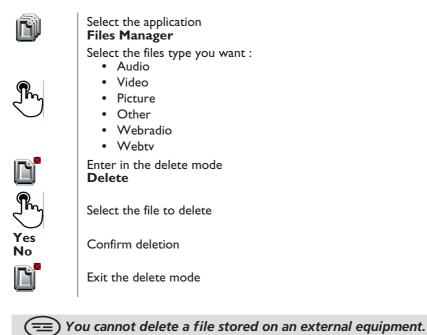
Select the application **Files Manager**

Select the files type you want :

- Audio
- Video
- Picture
- Other
- Webradio
- Webtv

All available files of a type (on set or storage media connected on USB port) are displayed. You can also manage your phones multimedia files.

7.27 Delete a file



7.28 Rename a file



Select the application **Files Manager** Select the files type you want : • Audio • Video

- Picture
- Other
- Webradio
- Webtv

Select the file to rename

Rename



Enter the new file's name

Ok

Apply



OR Cancel the operation Cancel



You cannot rename a file stored on an external equipment.

7.29 Listen to an audio file



Select the application **Files Manager**

Audio

Select the audio file

Its listening is automatically started Stop listening : **Stop**

Go back to the listening : **Play**

7.30 Play all audio files



Select the application **Files Manager**

Audio

Play all

Its listening is automatically started



Stop listening : **Stop all**

Go back to the listening : Play

Switch to next track : **Next**

For a track random playing : **Shuffle**

7.31 Add a music from a distant server



Select the application **Files Manager**

Audio

Add link



Write the audio file name and URL

Ok

Apply **OR**

Cancel the operation **Cancel**

7.32 Add an audio file to the list of ringing melodies



Select the application **Files Manager**

Audio

Select the audio file

Add to Ringing Pool

7.33 Add an audio file to the list of wake up ringing melodies



Select the application **Files Manager**

Audio

Select the audio file

Add to Wakeup Pool

7.34 Set the audio file as ringing



Select the application **Files Manager**

Audio

Select the audio file

Set ringing

When your phone rings, it will use this file as the ringing melody

7.35 Phone wallpaper

You can change the wallpaper of your phone. The image must be stored in the set or on an USB storage device.

If the image is on the USB storage device, you must connect it to the phone :

Insert your USB device at the back of the phone

Ŷ

The icon is displayed (connectivity information zone)

Change the wallpaper :



Select the application **Files Manager**

Picture

The list of images on the USB device is also displayed



Select the image

Set background

The selected image is set as wallpaper

7.36 Customize the user picture

You can change the picture displayed in your personal information zone in the top left corner of the screen. The image must be stored in the set or on an USB storage device.

The image must be stored in the set or on an USB storage device. If the image is on the USB storage device, you must connect it to the phone :



Insert your USB device at the back of the phone The icon is displayed (connectivity information

Change the avatar :



Select the application Files Manager

Picture

zone)

The list of images on the USB device is also displayed



Select the image

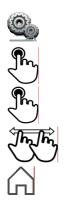
PI-ND

The picture is updated

7.37 Configure your homepage

You can configure your homapage regarding your needs and telephonic habits. You can display many applications on the homepage such as agenda, telephonic events, contacts, programmable keys, ...

Add or delete an application of the homepage



Select the application **Settings**

Device

Select the application that you want to add on the homepage or delete from the homepage

Position 'Enable preview' on 'True' to add the application on the homepage or on 'False' to delete from the homepage

Back to homepage

7.38 Modify the homepage phone

Your set default homepage displays the feature keys on the bottom line of your screen. The main screen is dedicated to the display of current applications (telephonic events, agenda, ...). When modifying the default homepage, the feaures keys are displayed on the main screen of your phone.



Select the application **Settings**

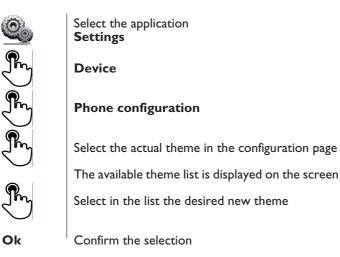
Device

homepage

Place the option in the 'false' position to deactivate the feature

Back to homepage

7.39 Change the theme of your phone



Manager/secretary

8.1 Manager/secretary

The manager/secretary application is a special configuration of at least two multiline stations offering specific additional features via programmable keys. The manager/secretary configuration can include several manager stations, several secretary stations and a 'substitute secretary' station.

For each manager/Assistant tandem, a window showing the 'Manager'/'Assistant', the direct call feature, the instant messaging feature, and filtering features are displayed on the manager or assistant phones.

Secretary station

Ŵ

Seel etal y station		
	Call Call your manager If you are already in conversation with a correspondent, he is placed on hold IM Send a text message to your manager You can send a predefined message or a message to be completed to the manager station display screen, whether the station is free or busy	
T	Filter Enable manager/assistant filtering and call supervision	
Manager Station,		
<u>N</u>	Call Call your secretary If you are already in conversation with a correspondent, he is placed on hold	
Q	IM Send an instant message to your assistant	
Y	Filter Enable manager/assistant filtering and call supervision	



When the main secretary is declared absent, the calls are directed to the substitute secretary station. The functions of this station are identical to those of the main secretary station.

8.2 Substitute secretary station

The call functions of this station are identical to those of the main secretary station.

However, filtering management is only possible if the main secretary has been declared absent.

8.3 Activating call screening

When a correspondent calls the Manager's phone, the call is directly forwarded to the assistant's phone if the correspondent is not prioritary (not registered on the 'White list').



Filter

Filter Select the filtering feature to activate

Ok The filtering is activated on the manager and the associated assistant phones

8.4 Enable manager/assistant filtering and call supervision

When a correspondent calls the Manager's phone, the call is directly forwarded to the assistant's phone if the correspondent is not prioritary (not registered on the 'White list').

The call is also displayed on the manager's phone. The manager can answer to the call if he wants. (Pick-up a filtered call).



Filter

Filter Select the filtering feature to activate

Monitored call Select the supervision feature to activate

Ok The filtering is activated on the manager and the associated assistant phones The supervision is activated on the manager and the associated assistant phone

8.5 Activate the supervision

Select the incoming filtered call in the call log (communication application).



Filter

Monitored call Select the supervision feature to activate

Ok The supervision is activated on the manager and the associated assistant phone

8.6 Delete a prioritary number ('White List')



Settings

Application



WhiteList

Delete

Select

Delete Contact ? Yes The correspondent is deleted to the list

8.7 Define a priority number ('White List')

A registered number in the 'WhiteList' is a prioritary number. A prioritary number will always directly reach the manager phone even if the call filtering is activated.

To see your correspondent details. You wish to add your correspondent to the ist.



WhiteList

The correspondent is added to the list

• You are not in communication. You wish to add a correspondent to the ist.

Qo	Settings
F	Application
	WhiteList
RE	Add Contact
A B C D	Enter the first letters of the name, name-first name or the initials of your correspondent
F	Select your correspondent from the list

The correspondent is added to the list

8.8 Delete a prioritary number ('White List')



RE

Select

Settings

Application

WhiteList



Delete

Delete Contact ? Yes

The correspondent is deleted to the list

ALcatel-Lucent Sync

9.1 Introduction

This application is for synchronizing your address book and agenda between your phone and your PC Outlook application.

9.2 Prerequesites

- The supported operating systems are:
- Microsoft Windows XP Service Pack 2 and higher (32 bits)
- Microsoft Windows VISTA (32 bits and 64 bits)
- Microsoft Windows 7 (32 bits and 64 bits)
- The Outlook supported versions are: Microsoft Outlook 2000, Microsoft Outlook 2002, Microsoft Outlook 2003, Microsoft Outlook 2007, Microsoft Outlook 2010.
- The minimal system requirements are:
- Processor : P4 Class or higher
- RAM memory: at least 256 Mo
- Minimum available disk space: 100 Mo
- Screen: 800x600 True Color
- Network card is required

9.3 Installing the application on your PC

The application comes as an executable installation file (.exe).

I) Run the application executable file.

2) Select the language: this defines the installation and the applicatio language.



3) Read and agree the license Agreement.



4) Select the application destination folder on your PC (make sure you have the necessary administration rights to install the application in the selected folder).



5) Follow the installation steps.

9.4 Uninstalling the application

There are two different ways for uninstalling the application:

- Access the feature "Add/remove programs" (Windows XP) or "Programs and features" (Windows Vista ou Windows 7).
- Run the installation executable file and select the "Remove" option.



9.5 Repairing the application

If the application becomes corrupted, you can repair it.

- I) Run the application installation executable file.
- 2) Select the "Repair" option.
- 3) Follow the instructions.

9.6 Configuration

■ Configuring the application on the PC.



I) Open the application configuration : in the task bar of your PC, select the "Settings" menu of the synchronization menu.

	Settings
	Last summary
	Unpair
🔒 [Help
	About
10	Exit
2 5	
Custom	ize
	10:34

2) You can define :

• The profile and the Outlook folfer to use for synchonizing contacts and agenda.

The default profile and default Outlook folder will be used for synchronizing except if you specify folder and profile.

You can modify the profile and folder used. You can define a profile for synchronizing the contacts and anotherone for synchronizing the agenda.

- Date range for synchronizing: only events during this period will be synchronized.
- The conflicts resolution rules (definition of the application behavior when a data has been modified differently on the PC and on the phone) :
 - The most recent modification replaces the oldest,
 - the phone datas always replace the ones on the PC,
 - the PC datas always replace the ones on the Phone
 - the modified datas on the phone are copied on the PC and modified datas on the PC are copied on the phone (the datas are dupplicated),
 - nothing is done.
- The silent sync : you can choose to display or not the synchronization progress bar and the synchronization summary.
- The port used by PC for synchronization : if default port cannot be used on the PC you can change it.

If you modify the port used by the application, you have to do the same modification on the phone side.

• URL for downloading the application updates.



Besides Settings item, there are a few item that allow you; to display the last syncronization summary, to create or delete a pairing between your phone and your PC, to open the application online help, to display informations on the application version or to exit the application.

Configuring the phone



Settings

Application

SYNC

Server address	Enter the IP address or the complete network name on which the synchronization application is installed.
Server port	This data defines the port used on the PC for synchronization. The port must be the same as the one filled in the PC application.
Show Warning on limit	Choose to be advised or not when a maximum items (contacts or agenda) for synchronization is reached (1000 at the maximum)
Encrypte d	Choose to protect or not datas during synchronization



Back to Homepage

9.7 Synchronize your phone and your PC

Start synchronization



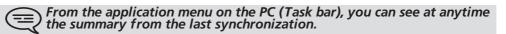
Press on the phone "Synchronization" button

If not deactivated in the application configuration (Silent Sync) you can see the synchronization progress bar on the PC screen. If not deactivated in the application configuration (Silent Sync) you can see the synchronization summary on the screen.



During the synchronization, you can at anytime: - see the synchronization progression processus and synchronization phases (contacts or agenda), - display detailes of synchronized items, - cancel the synchronisation.

The synchronization summary lists all the synchronized items.



Pairing your phone and you PC

When you run the synchronization for the first time, you must pair your phone and your PC.

- I) A pairing PIN code (PIN) is displayed on the phone screen.
- 2) The phone is detected by the PC and you are invited to enter this PIN code and a name for this pairing.
- 3) The synchronization is automatically started when the pairing is established.

= This pairing has to be done only for the first synchronization.

= From the PC application menu, you can delete this pairing.

Alcatel-Lucent Enterprise, in keeping with its policy of constant product improvement for the customer, reserves the right to modify product specifications without prior notice. Copyright © Alcatel-Lucent Enterprise. 2010. All rights reserved.

Guarantee and clauses

Safety Instructions

- Changes or modifications to the equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- To limit the risk of interference, people with pacemakers must keep the wireless telephone away from their equipment (minimum distance of 15 cm).
- It is recommend to follow the standard acceptance procedures before using this equipment in human safety critical areas (hospitals...).
- The headset includes magnetic elements that may attract sharp metallic objects.
- There is a danger of explosion if the battery is replaced incorrectly user only the battery with the reference 3GV28041AB (1.2V 1500 mAh) (Bluetooth® Handset only).
- Battery charge (Bluetooth® Handset only) : Charge the battery for about 16 hours before initial use.

Regulatory Statements

EU/EFTA

This equipment is in compliance with the essential requirements of R&TTE Directive 1999/5/EC. The Declaration of Conformity may be obtained from your installer.

USA and Canada

This device complies with Part 15 of the FCC Rules and with RSS-210 of Industry Canada. Operation is subject to the following two conditions : (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules and ICES-003 of Canada. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try correct the interference by consulting the dealer.

Exposure to Radio Frequency Signals.

This device has been designed and manufactured not to exceed the SAR (Specific Absorption Rate) radio frequency power transmission limits established by the different countries concerned. The SAR value for the Bluetooth® handset is 0.09 W/kg (the globally accepted maximum limit being 1.6 W/kg).

User Instructions

Only use the handset in temperatures between -5° C to $+45^{\circ}$ C (23° F to 113° F).

This apparatus is Hearing Aid Compatible (HAC).

Acoustic shock protection

The acoustic level of the signal generated by the handset earpiece is less than 130 dBspl for a transient signal (123 dBspl for Australia) and less than 118 dBspl (rms) for a continuous signal (120 dBA for Australia). Directive 2003/10/EC specifying the risks inherent in noise at work

The ring contributes towards overall daily noise; at its maximum setting, the level is 105 dBA at 60 cm from terminal. To reduce the level, the following is recommended: reduce the setting (9 levels of 5 dB), program a progressive ring. This device can be used for indoor operation in all the countries; you must consult your installer for an outdoor usage.

Privacy Privacy of communications may not be ensured when using the Bluetooth® handset or any additionnal Bluetooth® device.

Disposal



The equipment must be returned to a collection point for electronic equipment waste disposal. Defective batteries must be returned to a collection point for chemical waste disposal.