

**ALPHA EXPORT AND IMPORT CO.,LTD**  
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SHENZHEN CHINA )  
Trademark: ALPHARD  
Description: Mobile Phone  
Model: ET1

**User Manual**

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While all efforts have been made to ensure the accuracy of all the contents in this manual, we assume no liability for errors or omissions or statements of any kind in this manual, whether such errors or omissions or statements resulting from negligence, accidents, or any other cause. The contents of this manual are subjected to change without notice.

Protect our environment! We strive to produce products in compliance with global environmental standards. Please consult your local authorities for proper disposal.

**Note:** User Manual is just to guide the users about the functionality of the phone. It is not a certificate of technology. Some functions may vary due to modifications and upgrade of software, or due to print mistake.

## 1. PHONE LAYOUT







### 1.1. Key and Parts

Label	Key	Label	Key
1	Receiver	7	Volume Key
2	Front flash light	8	Power Key/Lock key
3	Menu key	9	Rear camera
4	Home key	10	Back flash light

5	Front camera	11	Speaker
6	Back key		

### 1.2. Standby Screen & Icons

This phone provides multiple Standby screens. Through the instruction and various icons on the screen, you can have the operating information needed.

Status Icon	Description
	Signal indicator for SIM
	Using headset
	Mute
	Alarm
	Bluetooth on
	Device connected USB

## 2. GETTING STARTED

Please read the safety instructions in the "Safety Information and Notices" section before use.

### 2.1. Inserting the SIM card

Dual SIM mobile phone allowing you to use the facility of two networks. To insert SIM card(s):

- Switch off the mobile phone and remove the rear cover and battery.
- Make sure that the clipped corner of the SIM card is facing the correct direction. Slide the SIM card into the card slot.
- Replace battery and the rear cover of the mobile phone.

### 2.2. Inserting Micro SD card

Remove the battery of the handset, gently slide the micro SD card into the slot marked SD .

### 2.3. Unlock the phone

You may need to provide Swipe, Voice Unlock, PIN, and Password and draw a pattern to unlock your phone.

To unlock the screen:

- Press the power key to wake up the phone.
- Slide on the screen.

You may be required to unlock your phone based on the unlock method in settings.

To set the unlock method:

On the main menu, touch Settings > Security.

Touch Screen lock.

Choose the type of locking as desired. You can set your screen lock on the basis of Swipe, Voice Unlock, PIN, and Password, Pattern or None.

### 2.4. Using the Touch screen

You can use the touch screen in the following ways:

- **Touch:** Acts on items on the screen, such as application and settings icons, to type letters and symbols using the on screen keypad, or to press on screen buttons.
- **Touch and hold:** Touch and hold an item on the screen until an action occurs.
- **Drags:** Touch and hold an item and move your finger on the screen until you reach and target position.
- **Swipe or slide:** Quickly slide your finger across the surface of the screen. For example, slide the screen up or down to scroll a list.
- **Rotate the screen:** On most screens, the orientation of the screen changes as you rotate it. You can turn this feature on and off.

### 2.5. Connection to Network

When the SIM card is successfully unlocked, the handset will automatically search for available network. The handset will show the information of the network provider; the status bar will show the signal strength and the network condition once the handset is successfully connected to a network.

### 2.6. Charging the Battery

To charge the battery, plug in the charger connector at the top of your phone (USB interface) and then plug the other line end into an AC power socket.

The battery icon indicates the charging state. While charging, the charge indicate lightning icon.

## 3. Basic Function

### 3.1. Make Calls

When the network provider is valid, touch the phone icon appears on the standby

screen, you can call out or answer calls. The indicator on the upper right part shall show the signal strength.

- **Make Domestic Calls**

Use virtual keyboard to enter phone numbers and then press Dial icon to call.

- **Call Extension Phone**

Type in as follows to call extension phone:

Area code > switchboard number > Add 2-sec pause > extension phone number> call

- **Make International Calls**

Type in as follows to call international phone:

+ > country code > complete destination number > dialing icon.

- **Make Listed Calls**

Listed phone numbers can be called out by pressing the phone number.

- **Emergency Calls**

You can call for emergency service as long as you are in the network coverage. If your network provider doesn't provide roaming service in this area, there will be "Emergency Calls only" on the lock screen.

### 3.2. Answer Calls

Drag the icon to answer an incoming call.

### 3.3. Phone

Touch the phone icon on the main menu or the home screen to dial the desired number.

### 3.4. Contacts

Touch the Contacts icon on the main menu or the home screen , you can check all the contacts, search for contacts or add new contact.

When adding a new contact, you can type in the name, address, phone number etc.

### 3.5. Messaging

Touch the Messaging icon on the main menu or the home screen , you can create a new message to other people. Input phone number or select the number from contacts. When tap the content, you can add picture, video, audio etc attachments.

### 3.6. Email

The handset provide the email function. You can use the email conveniently. You need input the email account, address and password.

### 3.7. Calculator

The handset is facilitated with a calculator with basic functions. You can carry out the operation for plus, minus, multiply, and divide by pressing the screen. You can

use some functions in the advanced panel.

### 3.8. Calendar

Enter the calendar menu and there shall appear a calendar on the screen with the current date marked out by background frame with a special color. Press the touch screen to browse date and the calendar information on the screen shall be correspondingly updated.

### 3.9. Clock

Enter the clock application, press alarm icon and press Add alarm to add a new alarm. Scroll the scrollbar to set alarm time. Press alarm of list to edit the activation, Time, Ringtone, vibrate and label. If you want to delete the alarm, long press on the list and choose the alarms that needs to be deleted and click in Delete icon.

### 3.10. Camera

Under viewing condition, press the top icons to do the following operations.

- 1— Panorama mode
- 2— Face beauty mode
- 3— Motion Track mode
- 4— Normal mode
- 5— Smile detected
- 6— HDR mode
- 7— Change the mode of flash light: auto mode, off mode, on mode
- 8— Switch the camera between front and back
- 9— Thumbnail icon shows the currently captured picture
- 10— Press the Capture icon to take a picture
- 11— Video mode
- 12— Setting icon





### **3.11. FM Radio**

Make sure the headset, which is used as the antenna, is plugged in before using the FM radio.

### **3.12 Music**

Use the Music player to play music files. The songs saved in your phone or SD card can be played using the Music Player of the device.

### **3.13. Sound Recorder**

Press Recording icon to start recording. In the middle of the screen is a timer. Press Stop Key to stop recording and select "Save" in the popped out "SAVE/DISCARD" option to save the record.

### **3.14. Gallery**

In the gallery interface, there are different folders. Select a folder and press to enter it. Press image or video to view pictures or videos.

When opening one picture, in the upper right of the screen display the "share" icon. Choose "share" to send the file through Bluetooth, message etc ways. You also can use the further functions like Delete, Slideshow, Edit, Detail etc.

### **3.15. File Manager**

You can manage file, including Download, Music, and Received File. Tap to create a new folder or select folders to copy, move and delete.

### **3.16. SIM Toolkit**

The contents in this menu will differ according to different network providers. For detailed information, please check inside the menu.

### **3.17. Downloads**

You can check the downloaded or being-downloaded contents.

### **3.18. Backup and Restore**

You can backup the materials and restore them.

### **3.19. Settings**

Your phone can connect to a variety of networks and devices, including Wi-Fi, Bluetooth devices, such as headsets. You can also transfer files to/from your PC through the data cable.

#### **Transfer data between Phone and PC**

The phone will be connected Storage mode.

Touch the notification, can select to change to other connect mode. The mode has

Media device(MTP), Camera(PTP), Charge only and Built-in CD-ROM.

**Use data services on your phone**

Ensure that your device has an active data connection. To use the data services please follow below steps.

Menu> Go to Settings> select SIM card > Tap Cellular data> Select the SIM with which you want to use data connection.

**Note:** You now need not to worry about the operator setting of your device. Your device detects and install the operator settings automatically as soon as you insert your SIM card.

**WARNING: To avoid any over cost contact your operator to know more about best plans.**

**Connect to Wi-Fi Networks**

To browse the Internet via Wi-Fi:

Go to settings> Wi-Fi > turn it ON, select the WIFI connection listed under Wi-Fi networks with which you want to connect> Enter the password.

**Note:** Make sure that Wi-Fi network with which you want to connect is in the range and is active.

**Pair With Bluetooth Devices**

Go to Settings > Bluetooth.

If Bluetooth is off, check Bluetooth to turn it on. Your phone scans and displays the Bluetooth devices in range.

If your phone stops scanning before you make the other device discoverable, touch Refresh.

Touch the ID of the other device in the list Settings to pair them. If the pairing is successful, your phone connects to the device.

**Connect to Internet on your PC via Phone**

You can browse the Internet on your PC using your mobile phone. This can be done in 2 ways:

To access both the options make sure your phone has an active data plan and mobile data is "ON".

**USB Tethering:**

- Connect your mobile phone to your PC via the USB cable.
- Go to Settings> More> Tethering & portable hotspot > USB tethering.
- Your PC will then read the necessary drivers of your phone and you can then access internet on your PC.

**Wi-Fi Hotspot:**

- Go to Settings> More >Tethering & portable hotspot> Turn ON Wi-Fi Hotspot.
- Once the device Wi-Fi Hotspot is active you can see a white icon denoting wireless network on the notification pane.

**Note:** You can select the desired security settings for your hotspot network by

following below steps:

- Go to Settings>More >Tethering & portable hotspot> Wi-Fi hotspot >Set up Wi-Fi hotspot> Security> Select desired security and configure your password
- Now go to your PC(with WIFI) and check for the Hotspot network created by your device.
- Select the network and input the password configured for the hotspot network on your device.
- You can now browse internet on your PC(with WIFI) with the help of data connection on your phone..

**Display**

Go to Settings > Device > Display. You can change Wallpaper, adjust the delay before the screen automatically turns off, choose the display when the screen locked and adjust the font size.

**Sound & notification**

Go to Settings > Device > Sound & notification, you can set Notification, Interruptions and Sound enhancement in this menu.

**Storage**

Go to Settings > Device > Storage. Include the SD card storage, available storage, insert SD card (If a SD card has already been inserted, then this option will become "Unmount SD card "). Erase SD card and all available storage in the internal storage space.

**Battery**

Go to Settings > Battery. Show the battery details .

**Apps**

Go to Settings >Apps. Include downloaded apps, running apps and all of the apps in the smartphone.

**Location**

Go to Settings > Personal >Location. Locate your position through tools like wireless network and GPS satellite.

**Security**

Go to Settings > Personal > Security. Change the settings of Screen lock, SIM card lock, Passwords visible, Device administrators and Trusted Credentials.

**Accounts**

Go to Settings > Personal > Accounts > Add account. Manage the accounts for Facebook, Email, Google, and so on.

**Language & input**

Go to Settings > Personal > Language & input. Include Language, Keyboard &Input methods, Spell checker and so on.

**Backup & reset**

Go to Settings > Personal > Backup & reset, backup your data & account and set the phone restore automatically. You also reset the DRM and reset the phone to factory data.

**Date & time**

Go to Settings > System > Date & time. Include Automatic date & time, Automatic time zone, Set date, set time and so on.

**Scheduled power on & off**

Go to Settings > System > Scheduled power on & off, set the time of power on & off, the handset will power on & off according to the set time.

**Printing**

Go to Settings > System > Printing. Connect printer to realize print function

**About phone**

Go to Settings> About phone. Include System & System software updates, Status, Legal information, Model number, Android version, Baseband version, Kernel version, Build number and Custom build version.

Through Software Update you can download and install the latest Software for your device.

**4. Frequently Asked Questions and Troubleshooting**

Questions	Cause and Solution
Unable to turn on phone	Press the power on key for over 1 second. Check if battery is appropriately charged
Unable to connect to network	Weak signal. Please Try and move to a location with strong signal and try connecting to the network again; Please ensure that you are not beyond the network coverage of service providers; Please ensure you have a valid SIM card. Please contact your network provider for further information
Display information while turning on	Check if the SIM card (insert the SIM card) is installed correctly Handset lock password: If the handset lock is activated, you have to input handset password before using. Input PIN: Inputting PIN while turning on each time is activated, you have to input the PIN code. Input PUK code: Having input wrong PIN code for 3 times straight will lock the SIM card. You need to input the PUK code provided by your network provider.
Poor quality of calling	Please check if the sound volume is turned improperly In an area with poor receiving condition, example: basement, the signal might be weak. Try reaching a location with stronger signal reception and call again. While using the mobile phone in the peak period of communication, like commute time, you may be unable to call because of line congestion.

Standby duration Shortened	The standby duration is relative to the system setting of network. While the mobile phone is in an area with poor signal strength and cannot receive the signal, the handset will continuously search for a base station. This will significantly reduce battery charge. It is recommended that you turn off your mobile in area with no signal reception to save battery. Need replacing the battery. Please change a new battery.
SIM Card Error	Dirt on the metal surface of an SIM card. Use clean cloth to wipe the metal touch point on an SIM card. The SIM card is not installed. The SIM card is damaged. Please contact your network service provider.
Unable to dial out	Please confirm if you pressed the dial key after dialing. Please confirm if calling is forbidden because of default settings. Please confirm if the SIM is valid. Please confirm if the call barring is set. Please confirm if the fixed dial function is set.
Callers unable to contact you	Please confirm if the mobile phone is on and connected with the network. Please confirm if calling is forbidden because of defaulting. Please confirm if the SIM card is valid. Please confirm if the call barring is set.
Unable to charge handset	Poor contact. Please check if the plug is connected well. Please confirm if the environment temperature is within the range of 0°C ~40°C while charging. The battery or charger is damaged. You need to replace it.
Unable to set some functions	Wrong operation. The network provider does not support the function, or you have not applied for it.

**Note:** If the instruction above cannot help you solve problems, please note:  
Mobile phone model and serial number  
Specific content of warranty  
Clear statement of problems  
Then contact your local dealer or a authorized service center in your area.

## 5. Safety Information and Notices

### 5.1. Emergency call

If any emergency arises, dial 112 (or other emergency call number) for emergency

help.

**Note:**

- Due to the nature of cellular networking, the success of emergency call is not guaranteed.

**5.2. For your safety**

- Switch off the phone in hospitals and aircraft. Obey any restrictions. Wireless devices can affect the medical treatment and cause interference in aircraft.
- Some medical devices such as hearing aids and pacemaker may be sensitive to external radio frequency emissions. Consult the device manufacturers or your doctor before using the phone around the medical devices.
- Pay special attention to the ring tone volume and vibration settings if you have a heart problem.
- In areas with potentially explosive atmosphere, such as gas stations, fuel or chemical transfer or storage facilities, obey all signs and instructions.
- Your phone will emit radio frequency even in the standby mode. Turn off your phone when so instructed.
- Always obey all the local laws and regulations. Do not use your phone while driving. Use Hands-free operation, if available, and give full attention to driving and to the road. Pull off the road and park before making or answering a call if driving conditions so require.
- If your phone is lost or stolen, notify your service provider immediately to stop the SIM card from being used.
- To prevent your phone from misuse, lock your SIM card or phone, and change passwords when necessary.
- When you leave your vehicle, take the phone with you or place it in the glove compartment to avoid theft.
- Keep the phone or charger out of reach of children.

**Notes on phone usage**

- Your phone will give off electromagnetic waves. Do not place it near storage medium such as floppy disk.
- Using the phone near television, land phone, radio and office automatic devices may cause interference and affect the function of the mobile phone.
- Keep the phone dry; all kinds of liquid can erode electronic circuit.
- Keep the phone away from extreme temperatures.
- Keep the phone away from fire or a lighted cigarette.
- Do not paint the phone.
- Do not drop the phone or violently crush or shake the phone.
- Do not keep the phone near magcards and other object with magnetism. The phone's magnetism may clear the information stored on floppy disk, pre-paid phone card and credit card.
- Keep the phone away from hot places where the temperature may exceed

- 60°C, such as dashboard, windowsill, or areas exposed to direct sunlight.
- Do not disassemble or modify your phone. This can damage the phone, cause leakage and break the internal circuit.
- Use only damp cloth or non-static cloth to clean your phone.
- Do not use alcohol, thinner, benzene or other chemicals or abrasive cleaner to clean your phone.
- The phone will become warm under normal use and while in battery charging.
- Do not leave the phone with the battery empty for a long period of time. This may cause data loss.
- The metal parts of the phone may irritate your skin depending on your health condition.
- Do not put the phone in the back pocket. Sitting on it may damage the phone. Do not put the phone at the bottom of a bag. You may crush it.
- When the vibrate mode is on, place the phone carefully to prevent it from being dropped from a height or being moved to a heat source due to the vibrating.
- Do not press the touch screen with needles, pen point or other sharp objects; it can damage the LCD and violate the terms and conditions of the warranty.

**Notes on battery usage**

- Keep metal objects (such as coins or key rings) away from the battery to avoid short circuit.
- Do not remove the battery without turning off the phone.
- Do not hold the battery in your mouth. The liquid of the battery can be toxic.
- Embedded battery shall be replaced by authorized dealers. Use only batteries approved by the phone manufacturer; otherwise, it may cause explosion.
- Damage resulting from using un-authorized batteries and chargers will not be covered by the warranty.
- Avoid contact with any leaked liquid of the battery. If it touches your skin, wash your skin with fresh water and go to the hospital immediately.

**Safety precautions:**

- Use cell phone when the signal quality is good
- Use a wireless hands-free system ( Headphone, headset) with a low power Bluetooth emitter
- Make sure the cell phone has a low SAR
- Keep your calls short or send a text message (SMS) instead. This advice applies especially to children, adolescents and pregnant women.

**Do's and Don'ts for disposal e-waste**

**Do's:**

- Ensure that an Authorized Person repairs your Lava products

- Call Our Local Authorized Collection Centers to Dispose Lava products
- Always drop your used electronic products, batteries or any accessories thereof after the end of their life at nearest Authorized Collection Point or Collection Center.
- Separate the packaging material according to responsible waste disposal options and sorting for recycling.
- Always remove the battery from the product, when you do not intend to use the product anymore it in future.

**Don'ts:**

- Do not Dismantle your Lava Product on your own
- Do not give your e-waste to Scrap Dealer/ Rag Pickers.
- Do not dispose-off the e-waste in landfills
- Never dump E-waste in garbage bins.
- Do not dispose of your product at municipal waste bins or rooms.
- Do not throw used batteries into household waste.

**Consequences of improper handling and disposal of E-Waste**

- Improper disposal of waste prevents natural resources from being re-used.
- Some waste contains hazardous chemicals and if not disposed of properly may release toxins into the soil and water, and also releases greenhouse gases into the environment
- If e-waste is not properly disposed of, it can be a threat to health and well-being of humans and animals and it also has adverse effect on the environment.
- Placing of batteries or devices on or in heating devices, such as microwave, ovens, stoves, or radiators and improper disposal of batteries may lead to explosion.
- If the battery terminals are in contact with metal objects, it may cause a fire.

**FCC Statement**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception,

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### Specific Absorption Rate (SAR)

##### Information

SAR tests are conducted using standard operating positions accepted by the FCC with the Phone transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the phone While operating can be well below the maximum value, in general, the closer you are to a Wireless base station antenna, the lower the power output. Before a new model phone is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC, Tests for each the FCC that it does not exceed the exposure limit established by the FCC, Tests for each required by the FCC. For body worn operation, this model phone has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal and that positions the handset a minimum of 10 mm from the body. Non-compliance with the above restrictions may result in violation of RF exposure guidelines.

You can gain the Certification Information (FCC ID : 2AHBY-ET1) from <https://www.fcc.gov/>