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## Agency approvals

### North America

#### Safety Approvals:

- United States – UL 60950, Third Edition
- Canada – CSA: CAN/CSA-C22.2 No. 60950-00

#### EMC:

- United States – FCC Part 15 Class B
- Canada – ICES-003

#### Telecom:

- United States – FCC Part 68
- Canada – CS-03

### International

#### Safety Approvals:

- Low Voltage (European directive) 73/23
- EN60950 (Europe)

#### EMI Compatibility:

- 89/336/EEC (European directive)
- EN55022:1994 CISPR22 Class B
- EN300 386 V1.2.1 (non-wireless products)
- EN 301-489 (wireless products)

## Regulatory notices

**European Community.** This Netopia product conforms to the European Community CE Mark standard for the design and manufacturing of information technology equipment. This standard covers a broad area of product design, including RF emissions and immunity from electrical disturbances.

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The Netopia 3300-Series complies with the following EU directives:

- Low Voltage, 73/23/EEC
- EMC Compatibility, 89/336/EEC, conforming to EN 55 022

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## Manufacturer's Declaration of Conformance

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### Warnings:

This is a Class B product. In a domestic environment this product may cause radio interference, in which case the user may be required to take adequate measures. Adequate measures include increasing the physical distance between this product and other electrical devices.

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

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**United States.** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

**Service requirements.** In the event of equipment malfunction, all repairs should be performed by our Company or an authorized agent. Under FCC rules, no customer is authorized to repair this equipment. This restriction applies regardless of whether the equipment is in or out of warranty. It is the responsibility of users requiring service to report the need for service to our Company or to one of our authorized agents. Service can be obtained at Netopia, Inc., 6001 Shellmound Street, Emeryville, California, 94608. Telephone: 510-597-5400.

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### **Important**

This product was tested for FCC compliance under conditions that included the use of shielded cables and connectors between system components. Changes or modifications to this product not authorized by the manufacturer could void your authority to operate the equipment.

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**Canada.** This Class B digital apparatus meets all requirements of the Canadian Interference - Causing Equipment Regulations.

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

### **Declaration for Canadian users**

**NOTICE: The Canadian Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operation, and safety requirements. The Department does not guarantee the equipment will operate to the user's satisfaction.**

**Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.**

**Repairs to the certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.**

**Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines, and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.**

### **Caution**

Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.

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## Important Safety Instructions

### Australian Safety Information

The following safety information is provided in conformance with Australian safety requirements:

#### Caution

**DO NOT USE BEFORE READING THE INSTRUCTIONS:** Do not connect the Ethernet ports to a carrier or carriage service provider's telecommunications network or facility unless: a) you have the written consent of the network or facility manager, or b) the connection is in accordance with a connection permit or connection rules.

Connection of the Ethernet ports may cause a hazard or damage to the telecommunication network or facility, or persons, with consequential liability for substantial compensation.

#### Caution

- The direct plug-in power supply serves as the main power disconnect; locate the direct plug-in power supply near the product for easy access.
- For use only with CSA Certified Class 2 power supply, rated 12VDC, 1.0A.

#### Telecommunication installation cautions

- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.

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## FCC Part 68 Information

### FCC Requirements

1. The Federal Communications Commission (FCC) has established Rules which permit this device to be directly connected to the telephone network. Standardized jacks are used for these connections. This equipment should not be used on party lines or coin phones.
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2. If this device is malfunctioning, it may also be causing harm to the telephone network; this device should be disconnected until the source of the problem can be determined and until repair has been made. If this is not done, the telephone company may temporarily disconnect service.
  3. The telephone company may make changes in its technical operations and procedures; if such changes affect the compatibility or use of this device, the telephone company is required to give adequate notice of the changes. You will be advised of your right to file a complaint with the FCC.
  4. If the telephone company requests information on what equipment is connected to their lines, inform them of:
    - a. The telephone number to which this unit is connected.
    - b. The ringer equivalence number. [0.XB]
    - c. The USOC jack required. [RJ11C]
    - d. The FCC Registration Number. [XXXUSA-XXXXX-XX-E]

Items (b) and (d) are indicated on the label. The Ringer Equivalence Number (REN) is used to determine how many devices can be connected to your telephone line. In most areas, the sum of the REN's of all devices on any one line should not exceed five (5.0). If too many devices are attached, they may not ring properly.

### **FCC Statements**

a) This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

b) List all applicable certification jack Universal Service Order Codes ("USOC") for the equipment: RJ11.

c) A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

d) The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2002, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

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e) If this equipment, the Netopia 3300 Series router, causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

f) The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

g) If trouble is experienced with this equipment, the Netopia 3300 Series router, for repair or warranty information, please contact:

Netopia Technical Support  
510-597-5400  
www.netopia.com.

If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

h) This equipment not intended to be repaired by the end user. In case of any problems, please refer to the troubleshooting section of the Product User Manual before calling Netopia Technical Support.

i) Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

j) If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this Netopia 3300 Series router does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or qualified installer.

### **RF Exposure Statement:**

**NOTE: Installation of the wireless models must maintain at least 20 cm between the wireless router and any body part of the user to be in compliance with FCC RF exposure guidelines.**

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### **Electrical Safety Advisory**

Telephone companies report that electrical surges, typically lightning transients, are very destructive to customer terminal equipment connected to AC power sources. This has been identified as a major nationwide problem. Therefore it is advised that this equipment be connected to AC power through the use of a surge arrester or similar protection device.

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