



TIVO EDGE™

FOR CABLE | LIVE TV / DVR / STREAMING PLAYER

MADE BY ARRIS

LIVE TV DVR STREAM



SETUP & PRODUCT FEATURES

WELCOME TO THE TIVO EDGE FAMILY.

Say hello to TV heaven. TiVo EDGE puts all the smile-making, heart-swelling, nail-biting entertainment out there in one perfect place. When you can't wait to watch your favorites, just speak into the remote and TiVo EDGE searches across live TV, your recordings and even your streaming apps like Netflix, Hulu and more! TiVo EDGE also lets you skip commercials, works with your existing cable subscription and comes with tons of DVR space for an entertainment experience like no other. All the best shows and a better way to watch them. TiVo EDGE.

PLEASE DO NOT RETURN YOUR DEVICE TO THE RETAILER.

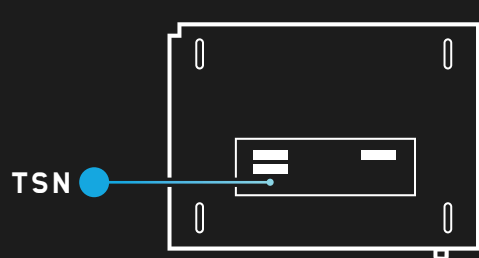
Having challenges with your TiVo EDGE? Don't sweat it! Take advantage of our 30-day money-back guarantee, and contact our friendly customer service agents at (877) 367-8486 (available weekdays: 7 a.m. to 6 p.m. PT, weekends: 8 a.m. to 5 p.m. PT). We can work together to make sure your TiVo story has a happy ending.

STEP 01

ACTIVATE YOUR TIVO SERVICE

If you bought your TiVo EDGE for cable at a retail location such as Best Buy or Amazon.com, activate your service by scanning the QR code on your TiVo EDGE box, visiting tivo.com/activate or by calling TiVo Customer Support at (877) 367-8486. You'll need your 15-digit TiVo Service Number (TSN) found on the bottom of your TiVo EDGE.

WRITE IT HERE FOR EASY REFERENCE:



STEP 02

ORDER A CABLECARD

Your TiVo EDGE needs a multi-stream CableCARD decoder to receive cable programming. Pick up a CableCARD at your nearest cable service center or order one from your cable company. Start enjoying your TiVo EDGE immediately, even without a CableCARD. You'll be able to watch non-encrypted TV channels and streaming apps until your CableCARD arrives.

CABLECARD ACTIVATION SUPPORT

During CableCARD installation, you'll be prompted to call your cable provider to activate or pair your CableCARD.

Comcast/XFINITY - CableCARD Activation
(877) 405-2298
xfinity.com/activatecablecard

Cox - CableCARD Activation
(877) 820-8202

Mediacom - CableCARD/Self-Install
(855) 633-4226

Optimum - Support
(888) 363-4448

RCN - CableCARD/Self-Install Activation
(800) 746-4726

Spectrum - CableCARD Activation
(833) 267-6094

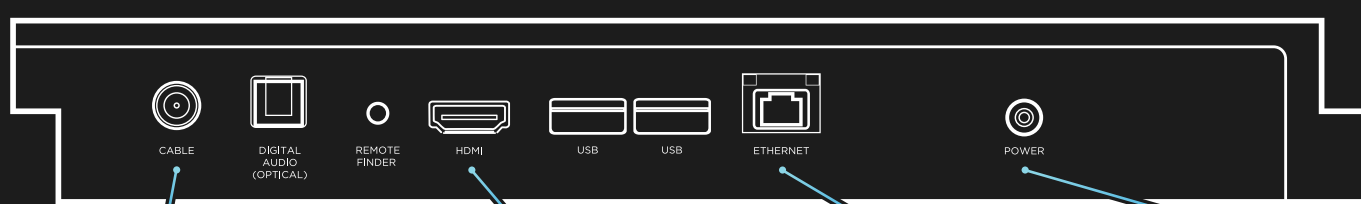
Suddenlink - Support
(877) 794-2724

Verizon FIOS - Automated Activation Line
(888) 897-7499
verizon.com/fios/selfinstall/

To learn more about CableCARD setup, visit the Welcome Center and review *Setup and connect* at tivo.com/welcome

STEP 03

CONNECT YOUR TIVO EDGE FOR CABLE



1 CABLECARD

Insert a multi-stream CableCARD decoder into the slot on the bottom of the TiVo EDGE. If you don't yet have a CableCARD, continue with installation and order one from your cable company.

2 COAX

Connect a coax cable from the wall to the coax port on your TiVo EDGE.

3 HDMI

Connect the included 4K-ready HDMI cable.

Note: If you use a third-party cable, always use one that is 4K-ready.

4 HOME NETWORK

Connect your TiVo EDGE to your home network via WiFi or Ethernet.

Note: If using Ethernet, please make sure the cable is Cat5e. For more networking options and instructions, visit tivo.com/howto

5 POWER

Plug in the power cord.

STEP 04

COMPLETE GUIDED SETUP

Turn on your TV. When you see the TiVo Welcome screen, you're ready to begin Guided Setup for your TiVo EDGE. Just follow the on-screen instructions.

If you don't see the TiVo Welcome screen, use the INPUT, SOURCE or TV/VIDEO button on your **TV remote** to select the correct video input for TiVo EDGE.

STEP 05

PROGRAM YOUR TIVO REMOTE

The **TV POWER**, **VOLUME**, **MUTE** and **INPUT** buttons on your TiVo remote can be programmed to control your TV and/or A/V receiver.

Press the **TIVO BUTTON** to bring up the Home screen, select the menu icon (three horizontal bars) and select *Settings*. Locate *Remote Control Settings* and follow the on-screen remote control setup instructions to program your remote.

TIVO REMOTE BUTTONS

- 1 The **TIVO BUTTON** takes you to the Home screen, where you can find your shows or change your settings.
- 2 If programmed (see Step 4 above), **TV PWR** turns your TV on or off.
- 3 If programmed (see Step 4 above), use **INPUT** to select the input for your TV.
- 4 **BACK** takes you back to the previous screen.
- 5 Use the **ARROW** buttons to navigate the TiVo menus. In live TV, press **UP** for the mini guide, **DOWN** for SmartBar®, **LEFT** for your favorite channels, and **RIGHT** to see what's playing on other tuners.
- 6 Press and hold the **1** button to issue voice commands, like "Show me Tom Hanks." Press and release the button to see more examples.
- 7 If programmed (see Step 4 above), **VOLUME** and **MUTE** control the volume on your TV or A/V receiver.
- 8 **REPLAY** repeats the last eight seconds of the show. Press and hold to jump to the beginning of a show. When browsing, press to jump to the first item in a strip.
- 9 The **A**, **B**, **C** and **D** buttons control viewing options (look for on-screen tips) and turn accessibility features on or off. Press and hold **A** for the screen reader, **B** for closed captioning, **C** for video description or **D** to remove a show from Continue Watching without deleting it. When tuned to a standard definition (SD) program, the **D** button can also be used as a shortcut to jump to the HD version of the same channel.
- 10 **CLEAR** dismisses items appearing over video (including the guide), and deletes titles from My Shows and the To Do List.
- 11 **LIVE TV** takes you to live TV, and additional presses of Live TV let you cycle through the other tuners.
- 12 **INFO** shows the info card while watching a show. Press this button again to make it disappear.
- 13 Press **OK** to choose menu items.
- 14 Use **EXIT** to close certain apps or to watch full-screen video on the Home screen.
- 15 **GUIDE** takes you to the on-screen program guide.

- 16 Press **RECORD** to record the show you're watching or to set up a recording for a show selected in the guide.
- 17 While watching shows, use these buttons to control playback. Press **REWIND** and **FAST-FORWARD** up to three times for three speeds. In the TiVo menus, use **REWIND** and **FAST-FORWARD** to move quickly through strips. Press **PLAY** and then **OK** to start/stop QuickMode®.
- 18 This button allows you to play live or recorded TV in slow motion. Pressing this button while on the main menu turns the live video window on/off.
- 19 **ADVANCE** moves forward in 30-second increments; press and hold to jump to the end of the show. Or, press **ADVANCE** to jump to the next tick mark when fast-forwarding or rewinding.
- 20 Press **SKIP** to jump past commercial breaks when you see the on-screen tip or hear the SkipMode® chime. (Available for SkipMode-enabled shows.)
- 21 Press the **NETFLIX** button to launch the Netflix app.
- 22 **ENTER/LAST** returns to the last channel viewed on a tuner.

TIVO REMOTE



