Polaroid

Bluetooth headset

SH04 | USER MANUAL

Questions? Need some help? We are here to help you. Visit our Help page!

If you like to speak to someone, call us at: +1-877-765-8491

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Polaroid

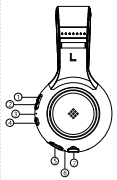
IN THE BOX

Bluetooth headset

User Manual

Micro USB Charging Cable

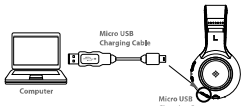
LOCATION OF CONTROLS



1. **[+] button:**
   - Long press - skip to next song
   - Quick press - increase volume
2. **[-] button:**
   - Long press - skip to previous song
   - Quick press - decrease volume
3. LED indicator light
4. **[⏻] button:**
   - Long press - power ON/OFF
   - Quick press - play/pause music
   - Quick press - answer/end call
5. Micro USB charging port
6. Microphone
7. AUX IN jack

CHARGING THE HEADPHONES

1. Plug the small end of the Micro USB charging cable into the Micro USB charging port on the headphones.
2. Plug the large end of the Micro USB charging cable into a USB port on your computer or other USB charging device.
3. The LED indicator light is RED when charging and turns BLUE when the headphones are fully charged.



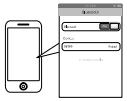
Make sure you charge the headphones for at least 3 to 4 hours before using it for the first time.

PAIRING THE HEADPHONES

1. Make sure the headphones are turned OFF before beginning the pairing process.
2. Press and hold the [⏻] button for approximately 7 seconds. A tone and the voice prompt "Pairing" will be heard, and the LED indicator light will flash RED and BLUE.
3. Keep the headphones and Bluetooth enabled device within 3 feet of each other during the pairing process.
4. Set your Bluetooth enabled device to search for Bluetooth devices.

If there are no paired devices in range when the headphones are turned on, it will go into pairing mode automatically. If a paired device is in range, the earbuds will connect to it automatically.

On an iPhone
- Go to SETTINGS > BLUETOOTH (Make sure Bluetooth is turned ON)



PAIRING THE HEADPHONES (cont'd)

On a Blackberry
- Go to SETTINGS/OPTIONS > BLUETOOTH
- Enable BLUETOOTH

On an Android Phone
- Go to SETTINGS > BLUETOOTH > MENU > Search for devices (make sure Bluetooth is turned ON)

PAIRING THE HEADPHONES (cont'd)

On other Cell Phones/Devices
- Review the instruction manual that came with your phone/device.

5. When your Bluetooth enabled device finds the headphones, select "PBT99" from the list of found devices
6. If required, enter the password 0000. Select OK or YES to pair the two units.
7. After a successful registration, a tone and the voice prompt "Pairing successful" will be heard, and the LED indicator light will slowly blink BLUE.

NOTE: If you would like to connect the headphones to another device, you must unpair them from the currently paired device first. In your device's Bluetooth settings, select "PBT99", then select "Unpair". When the headphones have been unpaired, they automatically go into pairing mode.

The screenshots shown are typical of many Bluetooth enabled devices in the market today, and are used to assist in the explanation of the pairing process. Your Bluetooth enabled device's interface and interaction with the Wireless Headphones may differ slightly from the illustrations shown.

USING THE HEADPHONES

Powering ON/OFF
- Long press the [⏻] button to turn ON and OFF.
- Check that your Bluetooth features are turned ON. If you have already paired the headphones with a Bluetooth enabled device, it will automatically connect.
- If you are using the headphones for the first time, go to the "PAIRING THE HEADPHONES" section of this User Manual, and pair the earbuds to your desired Bluetooth device.

Answering/ending a call
- To answer a call, quick press the [⏻] button.
- To end a call, quick press the [⏻] button.

Adjusting the volume
- Quick press the [+] button to increase the volume.
- Quick press the [-] button to decrease the volume.

Muting a call
- Press the [-] button for 2 seconds to mute a call.
- Press the [-] button for 2 seconds to un-mute.

PLAYING MUSIC

To enjoy listening to music wirelessly on your Wireless Headphones, make sure you are connected to a Bluetooth enabled device (see "PAIRING THE HEADPHONES"). Once connected, press PLAY on your Bluetooth device. When playback starts, control the music and volume with your connected device or the buttons on the headphones.

Play/Pause
- Quick press the [⏻] button to pause the music.
- To resume music playback, quick press the [⏻] button again.

Skipping Songs
- Long press the [+] button to skip to the next song.
- Long press the [-] button to skip to the previous song.

Adjusting the volume
- Quick press the [+] button to increase the volume.
- Quick press the [-] button to decrease the volume.

USING AS WIRED HEADPHONES

NOTE: To use the headphones as wired headphones, you must first purchase a 3.5mm auxiliary cable (3.5mm pin to a 3.5mm pin).

1. Connect one end of the 3.5mm auxiliary cable (not included) to the aux in jack on the headphones and the other end to an external device's headphone jack (smartphone, tablet, or MP3 player).
2. Open a media player on your device and click on PLAY to start playing your music.
3. Use the controls on your connected device to control music playback and volume.

If the headphones are turned on, connecting the audio cable will override Bluetooth mode. When the cable is disconnected, the headphones will automatically reconnect to the last paired device.

TROUBLESHOOTING

I can pair the Wireless Headphones with my Bluetooth device, but it cannot hear any music.

1. Make sure your Bluetooth device supports A2DP profile.
2. Turn up the volume on your Bluetooth device.
3. You may have to unpair the headphones, then re-pair to your device.

My Bluetooth device is not able to pair with the Wireless Headphones.

1. Press and hold the [⏻] button for approximately 7 seconds. A tone and the voice prompt "Pairing" will be heard, and the LED indicator light will flash RED and BLUE.
2. Keep your Wireless Headphones and Bluetooth enabled device within three feet of each other during the pairing process.
3. Check that YOUR device's Bluetooth feature is turned ON.
4. Try repeating the pairing process. See "PAIRING THE HEADPHONES"
5. Make sure the headphones are fully charged.

TROUBLESHOOTING (cont'd)

I cannot get the Wireless Headphones into pairing mode.

1. Press and hold the [⏻] button for approximately 7 seconds. A tone and the voice prompt "Pairing" will be heard, and the LED indicator light will flash RED and BLUE.
2. The headphones are now in pairing mode.

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TO OBTAIN WARRANTY SERVICE:
- Call the Customer Support number listed below, or go to our website and fill out review an RMA number.
- Provide proof of the date of purchase within the package (dated bill of sale).
- Prepay all shipping costs to the authorized service center, and remember to insure your return.
- Include a return shipping address (no PO. Boxes), a telephone contact number, and the defective unit within the package.
- Describe the defect or reason you are returning the product.

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping, will require you to file a claim with the carrier.

The shipping address of the authorized service center is:

AE Inc.
ATTN: Customer Service (2nd Floor)
140 63rd Street
Brooklyn, NY 11232

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