Wireless Adapter Installation Instructions

1 Is your modem already set up and working with a wired (Ethernet) connection?

If **yes**, then proceed to step 2.

If **no**, then first follow the instructions in the fold-out installation guide that came with your modem until you get to the step that refers you to these Wireless Adapter Installation Instructions.

2 Qwest wireless adapter(s)

If you're installing a Qwest adapter into one or more computers that do not already have an internal or external wireless adapter, then complete steps 3-7 for each computer.

The Qwest adapter will work on computers with Windows XP (service pack 2 or 3) or Windows Vista.

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3 Insert the adapter

A Remove the cap.

B Insert the adapter into an open USB port on your computer. USB symbol

4 Install driver software

Follow the instructions at the right to install the driver software from the Qwest wireless adapter into your computer.

On Windows XP:

The driver software should install automatically on your computer.

When competed, you should see a pop-up on your screen titled, "Found New Hardware".

On Windows Vista:

The AutoPlay window should open on your computer.

Select "Run Setup.exe".

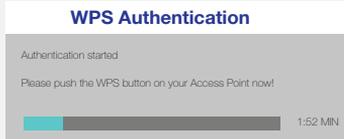**5** Does your modem have a WPS button?

Look on the front of your modem for a button labeled "**WPS**". Wi-Fi Protected Setup (WPS) is an easier way to configure your wireless adapter to work with your secure wireless network.

Yes, my modem has a WPS button

A Press the WPS button on your Qwest wireless adapter.

B You should see a WPS Authentication window on your computer screen.

WPS Authentication

Authentication started

Please push the WPS button on your Access Point now!

1:52 MIN

C Within two minutes, press the WPS button on your modem.

D The WPS Authentication window will display "Authentication successful" when the configuration has completed.

No, my modem does not have a WPS button, or I don't know

A Open the wireless connection application for your computer from the system tray (usually in the bottom-right corner of the computer screen).

Windows XP

11:33 AM

• Right-click on the icon.
• Left-click on "View Available Wireless Networks"

Windows Vista

11:58 AM

• Right-click on the icon.
• Left-click on "Connect to a network"

B A connection window should open that should list your wireless network and may list others in your neighborhood.

Note: If the window displays a message that it cannot configure the wireless network, it is most likely because some other application in your computer is managing your wireless connections. You will have to use that application. Most wireless applications will also have an icon in the system tray. If you have trouble, call technical support for your computer manufacturer.

C Select your wireless network from the list.
• You may need to refresh the list
• The name of the wireless network for your modem is on the sticker on the back (or bottom) of the modem
• The sticker will label the name of your network as "SSID" or "ESSID"
• If your modem is the Motorola 3347, check your fold-out installation guide for instructions.

D Click the "Connect" button.

E When prompted, enter your wireless network security key.
• The security key for your modem is on the sticker on the back (or bottom) of the modem
• The sticker will label the wireless network security key as "Key" or "WEP KEY"
• The security key is case sensitive (on most modems)

F You may need to refresh the list and complete other steps in the connection application.

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6 Confirm your wireless connection

A Is this computer connected to the modem using a cable?

If **no**, then skip to step B.

If **yes**, then disconnect the cable between this computer and the modem before going to step B.

B Confirm your connection by trying to go to your favorite website.

7 Software for your computer

To receive software that is included with your Qwest service, insert the Quick*Connect* Installation CD.

If the Quick*Connect* Installation CD does not start automatically, then try the following:
• Double-click on MyComputer
• Double-click on QuickConnect (which should launch setup.exe)

If you don't have the Quick*Connect* Installation CD, then go to **http://getquickconnect.qwest.com** to download and run the Quick*Connect* Installation application.

NEED HELP?
1 888-777-9569 (Qwest customers)
1 888-436-0657 (non-Qwest customers)

Qwest