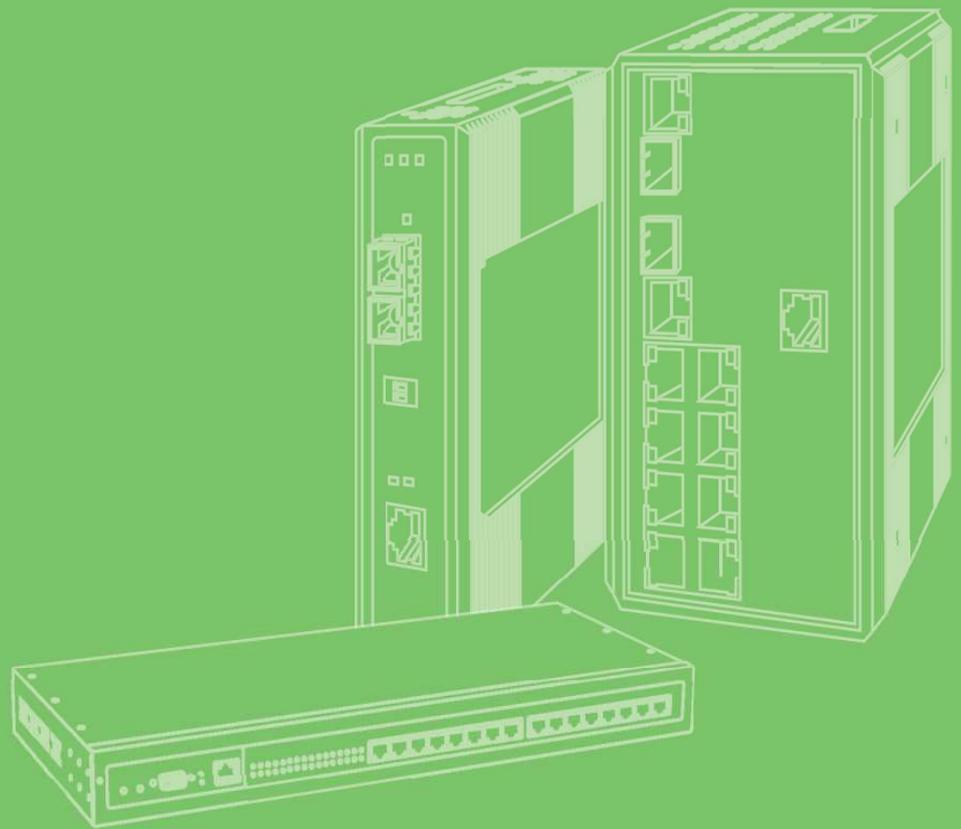


User Manual



## WISE-R311

### LoRaWAN Gateway Module

**ADVANTECH**

*Enabling an Intelligent Planet*

# Contest

Copyright .....	0
Product Warranty (2 years) .....	0
Declaration of Conformity .....	0
1.1 Overview .....	0
1.2 Device Features .....	0
1.3 Specifications .....	0

# Chapter 1

Introduction

## Copyright

The documentation and the software included with this product are copyrighted 2023 by Advantech Co., Ltd. All rights are reserved. Advantech Co., Ltd. reserves the right to make improvements in the products described in this manual at any time without notice. No part of this manual may be reproduced, copied, translated, or transmitted in any form or by any means without the prior written permission of Advantech Co., Ltd. The information provided in this manual is intended to be accurate and reliable. However, Advantech Co., Ltd. assumes no responsibility for its use, nor for any infringements of the rights of third parties that may result from its use.

## Product Warranty (2 years)

Advantech warrants the original purchaser that each of its products will be free from defects in materials and workmanship for two years from the date of purchase. This warranty does not apply to any products that have been repaired or altered by persons other than repair personnel authorized by Advantech, or products that have been subject to misuse, abuse, accident, or improper installation. Advantech assumes no liability under the terms of this warranty as a consequence of such events. Because of Advantech's high quality-control standards and rigorous testing, most customers never need to use our repair service. If an Advantech product is defective, it will be repaired or replaced free of charge during the warranty period. For out-of-warranty repairs, customers will be billed according to the cost of replacement materials, service time, and freight. Please consult your dealer for more details. If you believe your product is defective, follow the steps outlined below.

1. Collect all the information about the problem encountered. (For example, CPU speed, Advantech products used, other hardware and software used, etc.) Note anything abnormal and list any onscreen messages displayed when the problem occurs.
2. Call your dealer and describe the problem. Please have your manual, product, and any helpful information readily available.
3. If your product is diagnosed as defective, obtain a return merchandise authorization (RMA) number from your dealer. This allows us to process your return more quickly.
4. Carefully pack the defective product, a completed Repair and Replacement Order Card, and a proof of purchase date (such as a photocopy of your sales receipt) into a shippable container. Products returned without a proof of purchase date are not eligible for warranty service.
5. Write the RMA number clearly on the outside of the package and ship the package prepaid to your dealer.

## Declaration of Conformity

### CE

This product has passed the CE test for environmental specifications when shielded cables are used

for external wiring. We recommend the use of shielded cables. This type of cable is available from Advantech. Please contact your local supplier for ordering information. Test conditions for passing also include the equipment being operated within an industrial enclosure. In order to protect the product from damage caused by electrostatic discharge (ESD) and EMI leakage, we strongly recommend the use of CE compliant industrial enclosure products.

## Technical Support and Assistance

1. Visit the Advantech website at [www.advantech.com/support](http://www.advantech.com/support) to obtain the latest product information.
2. Contact your distributor, sales representative, or Advantech's customer service center for technical support if you need additional assistance. Please have the following information ready before calling:
  - Product name and serial number
  - Description of your peripheral attachments
  - Description of your software (operating system, version, application software, etc.)
  - A complete description of the problem
  - The exact wording of any error messages

## Safety Precaution - Static Electricity

### **Federal Communication Commission Interference Statement**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

## **FOR MOBILE DEVICE USAGE (>20cm/low power)**

### **Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

### **KDB 996369 D03 OEM Manual rule sections:**

#### 2.2 List of applicable FCC rules

This module has been tested for compliance to FCC Part 15.247

#### 2.3 Summarize the specific operational use conditions

The module is tested for standalone mobile RF exposure use condition. Any other usage conditions such as co-location with other transmitter(s) or being used in a portable condition will need a separate reassessment through a class II permissive change application or new certification.

#### 2.4 Limited module procedures

Not applicable.

#### 2.5 Trace antenna designs

Not applicable.

#### 2.6 RF exposure considerations

This equipment complies with FCC mobile radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. If the module is installed in a portable host, a separate SAR evaluation is required to confirm compliance with relevant FCC portable RF exposure rules.

#### 2.7 Antennas

The following antennas have been certified for use with this module; antennas of the same type with equal or lower gain may also be used with this module, except as described below. The antenna must be installed such that 20 cm can be maintained between the antenna and users.

<b>Antenna Manufacturer</b>	Cortec Technology Inc.
<b>Antenna Model</b>	AN0891-74S01BRS
<b>Antenna Type</b>	Dipole Antenna
<b>Antenna Gain (dBi)</b>	0.57 dBi
<b>Antenna connector</b>	SMA Male Reverse

## 2.8 Label and compliance information

The final end product must be labeled in a visible area with the following: “Contains FCC ID: M82-WISER311”. The grantee's FCC ID can be used only when all FCC compliance requirements are met.

The OEM integrator has to be aware not to provide information to the end user regarding how to install or remove this RF module in the user’s manual of the end product which integrates this module.

The end product user manual shall include all required regulatory information/warning as shown in this manual.

## 2.9 Information on test modes and additional testing requirements

This transmitter is tested in a standalone mobile RF exposure condition and any co-located or simultaneous transmission with other transmitter(s) or portable use will require a separate class II permissive change re-evaluation or new certification.

## 2.10 Additional testing, Part 15 Subpart B disclaimer

This transmitter module is tested as a subsystem and its certification does not cover the FCC Part 15 Subpart B (unintentional radiator) rule requirement applicable to the final host. The final host will still need to be reassessed for compliance to this portion of rule requirements if applicable.

OEM/Host manufacturers are ultimately responsible for the compliance of the Host and Module. The final product must be reassessed against all the essential requirements of the FCC rule such as FCC Part 15 Subpart B before it can be placed on the US market. This includes reassessing the transmitter module for compliance with the Radio and EMF essential requirements of the FCC rules. This module must not be incorporated into any other device or system without retesting for compliance as multi-radio and combined equipment.

As long as all conditions above are met, further transmitter test will not be required. However, the OEM integrator is still responsible for testing their end-product for any additional compliance requirements required with this module installed.

## 2.11 Note EMI Considerations

Please follow the guidance provided for host manufacturers in KDB publications 996369 D02 and D04.

## 2.12 How to make changes

Only Grantees are permitted to make permissive changes. Please contact us should the host integrator expect the module to be used differently than as granted:

Lily Huang, Manager

**Advantech Co Ltd**

Tel: 886-2-77323399 Ext. 1412

Fax: 886-2-2794-7334

E-mail: [Lily.Huang@advantech.com.tw](mailto:Lily.Huang@advantech.com.tw)

**IMPORTANT NOTE:** In the event that these conditions cannot be met (for example certain laptop configurations or co-location with another transmitter), then the FCC authorization is no longer considered valid and the FCC ID cannot be used on the final product. In these circumstances, the OEM integrator will be responsible for re-evaluating the end product (including the transmitter) and obtaining a separate FCC authorization.

## 1.1 Overview

WISE-R311 is the next generation of industrial LoRa gateway module. It has standard mini-pcie form factor can easily connect to most of platform in the world. It has high-performance that offers reliable connectivity for industrial environments.

Advantech WISE-R311 is using Semtech SX1302 chipset solution, It is a new generation of baseband LoRa chip for gateways. It excels in reducing current consumption, simplifies the thermal design of gateways, and reduces the bill of materials costs, yet it is capable of handling a higher amount of traffic than preceding devices.

Besides the hardware itself, Advantech also provides an embedded LoRaWAN network server (LNS) for linux-based OS platform. Users can easily manage all the end-devices and gateways with few simple clicks on the web.

## 1.2 Device Features

- Latest Semtech SX1302 gateway chipset solution
- Long-range wide area IoT gateway
- Support embedded LNS software for linux-based OS
- LoRaWAN protocol for both private and public system application
- Standard mini-pcie form factor
- Global LoRaWAN Frequency Plans

## 1.3 Specifications

Power Input	Mini-PCle DC Input : +3.3±5% Vdc
Interfaces	Mini-PCle (USB)
Watchdog Timer	Yes
Features	Listen Before Talk (LBT) 8 LoRa Channels
Operation Temperature	-40 ~ +85°C
Operating Humidity	10 ~ 95 % RH
Storage Temperature	-40 ~ +85°C