# ÖKO-LAVAMAT 86720 update

The environmentally friendly washing machine

**User Instructions** 



### Dear customer,

Please read these user instructions carefully.

Above all, observe the "Safety" section in the first pages. Keep these user instructions in a safe place for future reference. Please pass them along to future owners of the appliance.



Important information concerning your safety and proper functioning of the appliance is highlighted with the warning triangle or the signal words (Warning!, Caution!, Attention!). Please observe carefully.

- 1. This symbol guides you step by step when operating the appliance.
  - 2. ...
  - 3. ...
- Next to this symbol you receive additional information and practical tips on using the appliance.
- Tips and information about the economical and environmentally friendly use of the machine are marked with the clover.

These user instructions include tips for the correction of possible malfunctions by the user. See the section "What to do when...".

Our customer service department is at your disposal should technical problems occur. See also the "Service" section.

Printed on paper manufactured with environmentally sound processes. He who thinks ecologically acts accordingly ...

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## OPERATING INSTRUCTIONS



## ! Safety

The safety standards of AEG electric appliances are in keeping with the recognised rules of technology and the law governing the safety of appliances. Nevertheless as a manufacturer we are committed to familiarise you with the following safety instructions:

### Prior to initial start-up

- Observe the "Installation and Connection Instructions" below in these user instructions
- If the appliance is delivered during the winter and temperatures are below freezing, allow the appliance to stand at room temperature for 24 hours before operation

#### Intended use

- The washing machine is intended exclusively for the washing of normal household washing in the home. If the appliance is used for purposes other than those intended, or if it is improperly operated, the manufacturer can assume no liability for damages which may occur.
- Additions or modifications to the washing machine are strictly forbidden due to safety reasons.
- Use only those detergents which are suitable for the washing machine. Observe instructions provided by the detergent manufacturer.
- Laundry to be washed may not contain any flammable solvents. This must also be taken into consideration when washing pre-washed laundry.
- Do not use the washing machine for dry-cleaning.
- Dyes and bleaches may only be used in the washing machine if such use has been expressly endorsed by the manufacturer of these products. We can assume no liability for damages which may occur.
- Use tap water only. Rain water and industrial water may only be used if they fulfil requirements in accordance with DIN 1986 and DIN 1988.
- Damage due to frost is not covered by the guarantee! If the washing machine is located in a room in which below freezing temperatures might occur, emergency draining must be carried out if danger of freezing occurs (see "Emergency Draining"). Furthermore, the inlet hose must be disconnected from the tap and laid on the floor.

### Safety of children

- Packaging materials (e.g. sheet and Styrofoam) can be dangerous for children. Danger of asphyxiation! Keep packaging materials at a safe distance from children.
- Children are often unable to recognise the dangers involved with electrical appliances. Provide for proper supervision during operation, and do not allow children to play with the washing machine the danger exists that a child might lock itself into the appliance.
- Make certain that children or small animals do not climb into the drum of the washing machine.
- If the washing machine needs to be disposed of, remove the mains plug, destroy the door lock, cut off the electrical cable and dispose of the plug and remaining cable separately. In this way children are prevented from locking themselves in and are not exposed life threatening danger.

### **General safety**

- Repairs to the washing machine may only be carried out by trained personnel. Improper repairs can lead to extreme danger. If repairs are required, contact our customer service department or your authorised dealer.
- Never place the washing machine into operation if the power cable is damaged or the control panel, the countertop or the base are damaged to such an extent that the inside of the machine is accessible.
- Switch off the washing machine before cleaning, maintenance and servicing. In addition, pull out the mains plug or – in the case of permanent connection – pull the circuit breaker, or completely remove screw type fuses.
- Never remove the mains plug by pulling on the cable. Always grip the plug.
- Octopus plugs, couplings and extension cables may not be used. Danger of overheating!
- Do not clean the washing machine with a jet stream of water. Danger of electrical shock!
- When high temperature washing programs are selected, the glass in the fill-in door becomes hot. Do not touch!

- Allow the wash-water to cool before emergency draining of the appliance, cleaning of the circulation pump or emergency opening of the door.
- Small animals may gnaw at electrical power cables and water hoses. Danger of electrical shock and water damage! Keep small animals away from the washing machine.

## Disposal

### Dispose of the packaging!

Dispose of washing machine packaging materials properly. All packaging materials are environmentally sound and can be safely disposed of, or burned in a refuse incineration plant.

The plastic parts can be reused:

- The external plastic cover and the bags inside are made of polyethylene (marking >PE<).
- The padding is made of CFC free expanded polystyrene (marking >PS<).

Corrugated components are made from recycled paper and should be disposed of at a paper recycling station.

### Dispose of your old appliance!

If, at some point in time, the service life of the appliance has expired, please take it to your nearest recycling centre, or to your appliance dealer, who will accept the old appliance for a minimal fee.

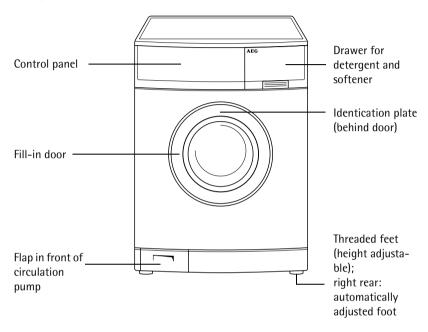
## \*

## **Environmental protection tips**

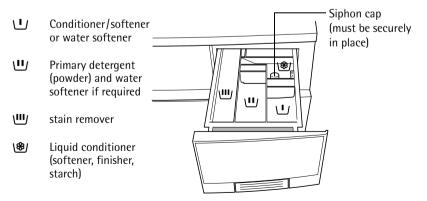
- No pre-wash is required for normally soiled washing. This saves you detergent, water and time (and is good for the environment!).
- If the indicated load capacities are taken full advantage of, the washing machine is especially efficient.
- For small loads, use only one half to one third of the recommended detergent quantity.
- Stains and soiling confined to given areas can be removed by means of appropriate pre-treatment. You can then wash at lower temperatures.
- Wash lightly to medium soiled cottons with the energy saving program.
- Softeners are often not required. Try it! If you use a dryer, your washing will be soft and fluffy, even without softeners.
- A water softener should be used for water within a hardness range of mid to high (as of hardness level II, see "Detergents and Conditioners").
  - Detergent can then always be dosed for water hardness level I (= soft).

## Description of the appliance

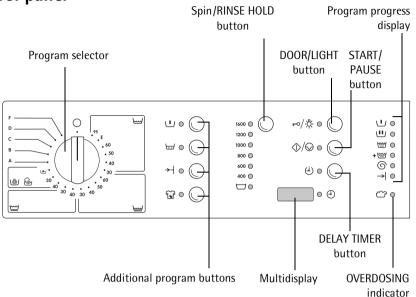
### Front view



## Drawer for detergent and conditioner



### Control panel

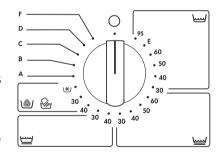


### **Program selector**

The program selector defines the nature of the washing cycle (e.g. water level, drum movement, number of rinses, spin speed) to suit the type of washing, as well as the wash temperature.

### (OFF)

Switches the washing machine off, the machine is switched on in all other positions.



### (COTTONS/LINEN)

Main washing cycle for cottons/linen at 30 °C to 95 °C.



Position E: Energy saving program at approx. 67 °C for lightly to normally soiled cotton washing, extended washing time. Cannot be combined with  $\rightarrow$  (QUICK WASH) and  $\mathbf{G}$  (STAIN).

#### (EASY-CARES)

Main washing cycle for easy-care textiles at 30 °C to 60 °C.

#### (DELICATES)

Main washing cycle for delicates at 30 °C or 40 °C.

## 

Main washing cycle (\\(\frac{\times}{\times}\)/cold to 40 °C) for machine washable wool as well as for hand washable woollen fabrics and silk with the care symbol (Hand Washing).

#### A (GENTLE RINSE)

Separate gentle rinse, e.g. for rinsing hand washed textiles (2 rinse cycles and short spin).

### B (STARCH.)

Separate starching, separate softening, separate conditioning of wet washing (1 rinse, liquid conditioner is washed in from the compartment \8, and spinning).

### C (PUMP OUT)

Pumping out the water after a rinse hold (without spinning).

### D (SPIN)

Pump out the water at the end of a rinse or a spin, or a separate spin of hand washed cotton-/linen.

### F (SHORT SPIN)

Pump out the water at the end of a rinse and short spin, (easy-care washing, delicates, wool).

## Additional program buttons

The additional program buttons are used to adapt the washing program to suit the degree of soiling of the washing. Additional programs are not required for normally soiled washing. The different functions can be combined together

depending on the program.

### 

Cold pre-wash prior to subsequent, automatic main washing cycle.

#### **└** (SOAKING)

Approx. 1 hour at 40 °C. Can be extended using the (i) (DELAY TIMER) button up to a maximum of 19 hours. Tha main washing program then follows.

#### → (QUICK WASH)

Shortened main washing cycle for lightly soiled washing.

### ্বি (STAIN)

For the treatment of extremely soiled washing or stained washing with stain remover.

When the setting \( \bigsir \setminus \) (WOOL/HAND WASH) is chosen, the additional programs cannot be selected (any buttons pressed do not have any effect).

## Consumption data and required time

The values given in the following table for selected programmes were calculated under standard conditions. They provide a useful guide for operation in the home.

Program Selector/Temperature	Fill weight in kg	Water in litre	Energy in kWh	Time in minutes
(COTTONS/LINEN) 95	5	39	1.65	133
(COTTONS/LINEN) 60 <sup>1</sup>	5	39	0.89	119
(COTTONS/LINEN) 40	5	39	0.55	113
(EASY-CARES) 40	2.5	42	0.42	84
(DELICATES) 30	2.5	49	0.40	64
(WOOL/HAND-WASHABLES) 30	2	39	0.20	36

<sup>1)</sup> Note: program selection for testing per EN 60 456

## What does "update" mean?

New fabrics or new detergents could, in the future, require a new washing technique (e. g. an additional rinse, more water to wash in the detergent, ...).

Your washing machine is prepared for this eventuality. The controller is fully electronic. The software in which the controller is defined can be re-programmed.

If a new state of the art is achieved in washing technology, you can bring your washing machine up to the latest standard with an update.

For more information concerning updates, please contact customer service. Customer service can also inform you of the costs involved in an update.

## Before washing the first time

- 1. Pull the detergent drawer a short distance out of the control panel.
  - **2.** Pour about 1 litre of water through the detergent drawer and into the washing machine. This is required in order to seal the wash-water container so that the ECO valve can function properly.

## Prepare washing cycle

### Sort washing and prepare

- Sort washing according to care symbol and type (see "Washing types and care symbols").
- Empty all pockets.
- Remove metal objects (paper clips, safety pins etc.).
- In order to prevent bunching up of washing and damage to washing, close zippers, button up duvets and pillow cases, and tie up loose ends from, for example, aprons.
- Turn articles with double layered textiles inside out (sleeping bags, anoraks etc.).
- Coloured, knitted fabrics, as well as wool and textiles with appliqués should be turned inside out.
- Place small and delicate articles (baby booties, stockings, bras etc.) into a washing net, a pillow case with zipper, or in large socks before washing.
- Treat net curtains particularly carefully. Remove metal curtain rail rollers or burred plastic rollers, or wrap these in a net or bag.
   We cannot accept any liability for damage.
- Do not wash coloured and white washing together. White washing will otherwise turn grey.

- New, coloured washing often contains excessive dye. Wash these items separately the first time.
- Mix small and large articles of washing! This improves washing efficiency, and the washing is more favourably distributed during the spin cycle.
- Fluff washing before placing into the washing machine.
- Do not place folded washing into the drum.
- Observe tips for proper care such as "wash separately" and "wash separately several times"!

### Washing types and care symbols

Care symbols assist in the selection of the correct washing program. Washing should be sorted according to type and care symbol. The temperatures indicated in the care symbols are maximum temperatures.

#### Cottons 95

Textiles made from cotton and linen which bear this care symbol are insensitive to mechanical stress and high temperatures. The (COTTONS/LINEN) program is appropriate for this type of washing.

#### Linen 607 407

Textiles made from cotton and linen which bear these care symbols are insensitive to mechanical stress. The (COTTONS/LINEN) program is appropriate for this type of washing.

### Easy-care washing 10 140 130

Fabrics such as treated cottons, cotton mixtures and synthetics with this care symbol need to be handled carefully in machines. The (EASY-CARES) program is suitable for this type of washing.

### Delicates 40

Fabrics such as those with layered fibres, micro-fibres, as well as synthetics and net curtains with this care symbol require particularly careful handling. The (DELICATES) program is suitable for this type of washing.

## 

Textiles such as wool, wool mixtures and silk which bear these care symbols are especially sensitive to mechanical stress. The (WOOL/HAND WASHABLES) program is appropriate for this type of washing.

**Important!** Fabrics with this care symbol 🄀 (Do Not Wash!) must not be washed in the washing machine!

## **Detergent and conditioner**

### Which detergent and conditioner?

Use only detergents and conditioners which are suitable for use in washing machines. Always observe the manufacturer's instructions.

## How much detergent and conditioner?

The required quantity depends upon:

• the amount of washing



If the detergent manufacturer does not include dosing instructions for reduced loads, use one third less for half loads and only half of the full load detergent quantity for very small loads.

- · extent of soiling of the washing
- hardness of tap water

Observe instructions for use and dosing provided by the detergent and conditioner manufacturer.

### Use of water softener

A water softener should be used for mid to high water hardness (as of water hardness level II). Observe manufacturer's instructions! Always dose detergent for water hardness level I (= soft). Your local water works can provide you with information concerning water hardness.



Due to the fact that the water softener is added before the primary detergent (pre-softening of water), only eighty percent of the quantity of water softener indicated on the package is required.

#### Information on water hardness

Water Hardness	Water hardness in °dH (German hardness scale)	Water hardness in mmol/l (millimol per litre)
I – soft	0 – 7	to 1.3
II – middle-hard	7 – 14	1.3 – 2.5
III – hard	14 – 21	2.5 - 3.8
IV – very hard	greater than 21	greater than 3.8

## Execute a washing cycle

#### **Brief instructions**

A washing cycle proceeds in the following steps:

- 1. Set the correct washing program:
  - select the program and the temperature with the program selector
  - select additional program(s) if required
  - **2.** If necessary change the spin speed/ select (RINSE STOP).
  - 3. Set (4) (DELAY TIMER) if necessary.
  - **4.** Open fill-in door, insert washing.
  - 5. Close the fill-in door.
  - **6.** Add detergent/conditioner.
  - 7. Start washing program.

#### After the washing program runs out:

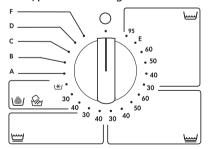
**Attention!** If the washing cycle is completed at the end of a rinse, run a **C** (PUMP OUT), **D** (SPIN) or **F** (SHORT SPIN) cycle before opening the fill-in door.

- **8.** Open the fill-in door and remove the washing.
- **9.** Switch off the washing machine: set program selector to  $\bigcirc$  (OFF).

### Set the washing program

- See "Program Tables" for suitable program, correct temperature and possible additional programs for various types of washing.
- **1.** Set program selector to the desired program with the desired temperature.

The anticipated duration of the selected program appears in the multi-display in minutes.



	<b>2.</b> If necessary select additional program(s): The indicators for the additional programs selected illuminate.	
	<ul><li>To change the selection press another button.</li><li>To cancel a selection, press the button again.</li></ul>	
	.,	→1 0 ○
		<b>∵</b> ○ ○
Ch	ange spin speed/select rinse hold	
i	spin/select rinse hold: keep pressing the spin/  (RINSE HOLD) button until the desired spin speed (or	1600   1200   1200   10
Se	t delay time	
rg -	If necessary set the delay timer: keep pressing the (4) (DELAY TIMER) button until the desired time delay is displayed in the multidisplay, in the form 12h for a delay to the start of the program of 12 hours. If 19h is displayed and you press the button again, the wash time for the washing program set appea without h!). In this condition the delay timer is not set.	(d) (a) (d) (d) (d) (d) (d) (d) (d) (d) (d) (d

When the (SOAKING) button is pressed, the delay timer defines the soaking period. (Without the delay timer the soaking period is approx. 1 hour.)

### Open and close fill-in door

Open: press the → /☆ DOOR/LIGHT button. The door springs open.



Close: Press the fill-in door tightly closed.

When the appliance is switched on, the  $-\phi/3$  (DOOR/LIGHT) indicator indicates whether the door can be opened:

- Green: Door can be opened (unless program protection is activated, see also "Program Protection").
- Off: Door cannot be opened at the moment.
- Red: Door is open.
- When the door is open the drum is illuminated. The lighting is automatically extinguished after approx. 3 minutes.

## Fill-in the laundry

- See "Program Tables" for maximum loads.
  For instructions concerning proper preparation of washing see
  "Washing types and care symbols".
- 1. Sort and prepare washing according to type.
  - 2. Open door: Press the ♣o/☆ (DOOR/LIGHT) button. The door pops open.
  - 3. Fill the washing.

**Attention!** Do not trap any washing when closing the door! The fabrics and the machine could be damaged!

**4.** Close the door firmly.

## Add detergent/conditioner

For instructions concerning detergents and conditioners see "Detergents and Conditioners".

1. Open drawer: press in the flap on the drawer so as to be able to grasp the handle (1), pull out the drawer (2).

2. Add detergent/conditioner.

Pre wash detergent/detergent for soaking (for additional programs PRE WASH/ SOAKING), or water softener.

Powder detergent
(if you use a water softener and need compartment for the pre-wash/softener, add the water softener to the detergent in compartment .)

Stain remover (only with additional program STAIN)

Liquid conditioner (softener, finisher, starch)

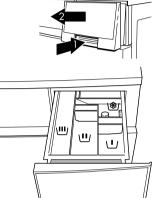
Attention! Fill the compartment at the most up to the MAX mark.

Thick liquid detergents are eventually diluted up to the MAX mark, powdered starch is dissolved.

3. Push in the drawer all the way.

#### When using liquid detergents:

Add liquid detergent with dosing containers provided by the detergent manufacturer. Observe instructions on detergent package.



### Start washing program

- 1. Check whether the water tap is opened.
  - Start washing program:
     Press ♦/♦ (START/PAUSE) button.
     The washing program is started or starts at the end of the delay time set.





If the  $-\infty/$  (DOOR/LIGHT) indicator flashes red when the ()/() (START/PAUSE) button is pressed, the door is not properly closed. Close the door firmly and press the ()/() (START/PAUSE) button again.

#### If a delay time has been selected:

The selected delay time runs, and the time remaining until program start (in full hours) appears in the multi-display. During this time, washing can be added or delay time can be changed or deleted.

- Add washing: press the ♦/♦ (START/PAUSE) button, the door can be opened. Then close the door and press the ♦/♦ (START/PAUSE) button again.
- Change or cancel the time delay: keep pressing the (i) (DELAY TIMER) button until the desired time is displayed; when the program duration is displayed (such as 10), the washing program starts without delay.

## Washing program sequence

### Program progress display

Prior to the start, the program steps chosen are displayed on the program progress display. During the washing program the current program step is displayed.

(Pre-Wash)	Ů ○
Main Wash)	₩ ©
(Rinse)	
(Rinse+)	+‱ ℂ
(Spin)	(S) (C)
(End)	$\rightarrow$

#### Multi-display

The expected time remaining (in minutes) to the end of the program is displayed in the multidisplay.



Remaining run time may be stopped or corrected by the washing machine controls with automatic program adaptation (amount of washing, washing type, imbalance recognition, special rinse cycle etc.).

### Change spin speed

### **Program interruption**

- To end the washing program early, turn the program selector to  $\bigcirc$  (OFF).
- Using the ♦/♦ (START/PAUSE) button, the washing program can be interrupted at any time, and then continued by pressing the button again. The washing program cannot be changed during the pause.

## If washing cycle is completed/remove the washing

Once the washing program has come to an end,  $\rightarrow$  (END) illuminates on the program progress display.

If  $\square$  (RINSE HOLD) was selected, the indicator beside the  $\lozenge/\lozenge$  (START/PAUSE) button flashes.

1. After an end rinse the water must first be pumped out:

Press either the ◆/♦ (START/PAUSE) button (the washing will be spun in accordance with the program that has just been completed; the spin speed can also be changed during spinning using the SPIN button),

or

- turn the program selector to C (PUMP OUT), and press the
   ♦/♦ (START/PAUSE) button (the water is pumped out without spinning),
   or
- turn the program selector to **D** (SPIN) or **F** (SHORT SPIN), and press the ⋄/⊚ (START/PAUSE) button (the washing will be spun or short spun).

At the end of this program step, the  $\rightarrow$  (END) indicator illuminates.

**2.** Open the fill-in door.

As soon as the indicator beside the -o/x (DOOR/LIGHT) button is green, the door can be opened (not if program protection is activated, see "Program Protection").

- **3.** Remove the washing.
- **4.** Set program selector to  $\bigcirc$  OFF.
- **5.** Pull the detergent drawer out a little after washing so that it can dry out. Leave the door ajar so that air can circulate in the washing machine.
- If the (OVERDOSING) indicator illuminates, then too much detergent was used in the washing program just completed, and as a result an additional rinse performed. For the next wash observe the detergent manufacturer's dosing instructions appropriate to the load!

**Attention!** If the washing machine is not used for a lengthy period of time:

Close the tap and disconnect the washing machine from the mains. (Aqua control with aqua alarm does not function if the washing machine has been disconnected from the power supply.)

## **Program tables**

## Washing

Not all possible settings are given in the following, but those that are useful and meaningful in everyday use.

Washing Types, Care Symbols	max. load (dry weight) <sup>1)</sup>	Program selector temperature	possible additional programs					
Cottons	5kg		(PRE WASH)					
		(COTTONS/LINEN) سیا	(SOAK)					
		95	→-  (QUICK WASH)					
			(STAINS)					
		Energy Saving Program:	(PRE WASH)					
		لسيا (COTTONS/LINEN) E	(SOAKING)					
Linen To Table 1	5kg		(PRE WASH)					
		(COTTONS/LINEN) سیا	(SOAKING)					
		30 to 60	→-  (QUICK WASH)					

Washing Types, Care Symbols	max. load (dry weight) <sup>1)</sup>	Program selector temperature	possible additional programs
	2.5kg		(PRE WASH)
Easy-cares		سے (EASY-CARES) 30 to 60	(SOAKING)
			→-  (QUICK WASH)
			ি (STAIN)
Delicates	2.5kg (or 15-20 m <sup>2</sup> curtains)	(DELICATES) 30, 40	(PRE WASH)
			(SOAKING)
			→-  (QUICK WASH)
			(STAIN)
Wool/Hand Washables	2kg	(WOOL/HAND WASHABLES)  **J (cold) to 40	

<sup>1)</sup> A 10-litre bucket contains about 2.5 kg of dry washing (cotton).

## **Separate Softening/Starching/Conditioning**

Type of washing	Max. filling quantity (dry weight)	Program selector
Cottons/Linen	5kg	
Easy-Cares	2.5 kg	B (STARCH)
Delicates	2.5 kg	()

## **Separate Rinsing**

Type of washing	Max. filling quantity (dry weight)	Program selector
Cottons/Linen	5kg	
Easy-cares	2.5 kg	Α
Delicates	2.5 kg	(GENTLE RINSE)
Wool/Hand Washables	2kg	

## **Separate Spinning**

Type of washing	Max. filling quantity (dry weight)	Program selector
Cottons/Linen	5kg	<b>D</b> (SPIN)
Easy-cares	2.5 kg	_
Delicates	2.5 kg	F (SHORT SPIN)
Wool/Hand Washables	2 kg	

## Cleaning and caring (for your appliance)

## Control panel

**Attention!** Do not use furniture care products or aggressive cleansers for cleaning control panels and control elements.

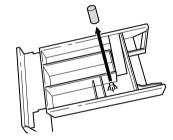
Wipe control panels with a moist cloth. Use warm water.

### **Detergent drawer**

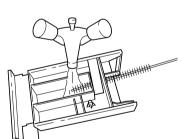
The detergent drawer should be cleaned from time to time.

1. Pull the detergent drawer out as far as it will go.

- 2. Remove the detergent drawer by pulling sharply.
- 3. Remove siphon cap.
- **4.** Clean the siphon cap under running water.



- **5.** Clean compartments with warm water from the rear. For best results use a bottle brush.
- **6.** Push the siphon cap all the way on so that it is securely seated.
- **7.** Clean the entire compartment area of the washing machine with a brush.
- **8.** Set the detergent drawer into the guide tracks and push in.



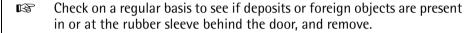
## Washing drum

The washing drum is made of rust-free stainless steel. Rusty objects in the washing drum may lead to rust deposits on the drum.

**Attention!** Do not clean the stainless steel drum with acid containing decalcifying agents, abrasives containing chlorine or iron, or steel wool. Appropriate cleansers are available from our customer service department.

Remove rust deposits at the drum with a stainless steel cleanser.

### Fill-in door



### What to do when...

The somewhat different, in comparison to older washing machines, whistling noise during spinning is due to the modern drive system.

A rattling sound on startup – in particular when using for the first time – is caused by the circulation pump and is due to the design.



## **Trouble Shooting**

In the event of a malfunction, try to eliminate the problem yourself with the help of the instructions listed here. If you request customer service assistance for one of the malfunctions listed here, or for an operator error, a charge will be billed for the customer service technician's visit, even during the guarantee period.

• If error code <code>L I or L2</code> appears at the multi-display, you may be able to eliminate the error yourself (see the following table of malfunctions).

After the error has been eliminated, press the  $\lozenge/\lozenge$  button (START/PAUSE). If the error code is again displayed, contact customer service.

 Please contact customer service for all other error displays and inform them of the error code.

Malfunction	Possible Cause	Remedy
Washing machine does not work.	Mains plug is not plugged in.	Insert mains plug.
	House fuse in defective.	Replace fuse.
	Door is not closed properly.	Close door; lock must engage audibly.
	♦/♦ (START/PAUSE) button not pressed long enough.	Keep $\bigcirc /\bigcirc$ (START/PAUSE) button pressed until the program starts.
The machine does not take in water.  Error code [ ]  appears.	Tap is closed.	Open tap.
	Sieve in the threaded fitting on the water inlet hose is blocked.	Unscrew the hose from the tap, remove the sieve and clean under running water.

Malfunction	Possible Cause	Remedy
Washing machine vibrates during operation or is unstable.	The height adjustable threaded feet are not correctly adjusted.	Adjust the feet as per the installation and connection instructions.
	There is only very little washing in the drum (e.g. only a toweling dressing gown).	Does not impair function.
	Water could not be completely pumped out prior to spinning because the drain hose is kinked or the circulation pump is clogged.	Check the drain hose and if necessary remove any kink or clean the circulation pump and remove any foreign bodies from the pump housing.
Excessive foaming during the main wash.	Probably too much detergent was used.	Dose detergent exactly in accordance with the manufacturer's instructions.
Water runs out from under the washing machine.	Threaded fitting on the water inlet hose is leaking.	Screw the inlet hose tight.
	Drain hose is leaking.	Check drain hose and if necessary replace.
	Circulation pump cover is not closed properly.	Close cover properly.
	Washing is trapped in the door.	Stop program, remove washing from the door, start a new program.
Softener was not washed in, compartment \&J for conditioner is full with water.	Suction cap in the compartment for conditioner is not correctly positioned or is blocked.	Clean detergent drawer, place suction cap firmly in position.
Washing is creased.	Too much washing was placed in the appliance.	Put less washing in the appliance.

Malfunction	Possible Cause	Remedy
Washing is not spun properly, water is still visible in the drum. Error code [2] appears	Drain hose is kinked.	Remove kink.
	Maximum pumping height (drain height 1 m above the floor on which the machine is standing) exceeded.	Please contact customer service who have a retrofit kit for pumping to heights of greater than 1 m.
	Circulation pump is blocked.	Switch off the machine and unplug from the mains, clean the circulation pump.
	In the case of siphon connection: siphon is blocked.	Clean siphon.
The fill-in door cannot be opened when the appliance is switched on.	The door is locked for safety reasons (Indicator next to ♣o/♣ (DOOR/LIGHT) button is off).	Wait until the indicator is green.
	Program protection is set.	Program protection is deactivated (see "Program Protection").
Remnants of detergent are building up in the detergent drawer.	Tap is not fully open.	Open tap completely.
	The sieve in the coupling of the inlet hose at the tap is clogged.	Clean sieve.
	The sieve in the coupling of the inlet hose at the appliance is clogged.	Clean sieve.
Rinse water is cloudy.	The cause is probably a detergent with a high silicate content.	No negative impact on the rinsing results, possibly use liquid detergent.
When an additional program button is pressed, the corresponding indicator does not illuminate.	The additional program selected cannot be combined with the program set.	Make another choice.
Program progress display flashes constantly.	Program protection is switched on; the program selector has been moved during the washing cycle.	Turn program selector back to original position (see "Program Protection").

## If the washing results are not satisfactory

### If the washing is grey and there are calcium deposits in the drum

- Too little detergent was used.
- The wrong detergent was used.
- Special soiling was not pre-treated.
- Program or temperature not set correctly.
- When using component detergents, the individual components were not used in the correct proportions.

#### If there are still gray stains on the washing

- Washing soiled with ointments, grease or oils was washed with too little detergent.
- Too lower temperature was used for washing.
- A common cause is that softener particularly that in concentrated form has got onto the washing. Wash out any such spots as quickly as possible and use that particular softener carefully.

#### If at the end of the last rinse foam is still visible

 Modern detergents can cause foam also in the last rinse. The washing is however sufficiently rinsed.

### If there are white remnants on the washing

This is an insoluble material contained in modern detergents.
 This is not the result of unsatisfactory rinsing.
 Shake or brush the washing. Perhaps you should turn the washing inside out before washing in future. Reconsider choice of detergent, possibly use liquid detergent.

### Perform emergency drain

- If the washing machine no longer pumps out the water then an emergency drain must be performed.
- If the washing machine is located in a room in which below freezing temperatures might occur, emergency draining must be carried out if danger of freezing occurs.

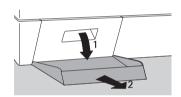
Furthermore, the inlet hose must be disconnected from the tap and laid on the floor.



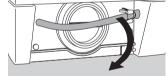
**Warning!** Switch the washing machine off and pull the mains plug prior to emergency draining.

**Attention!** The water which runs out of the emergency draining hose can be hot. There is a danger of scolding! Before an emergency drain first allow the water to cool down!

- 1. Have a flat container on hand to catch the water running out.
  - **2.** Open the flap on the left of the pedestal cover downwards and remove.



**3.** Remove the emergency drain hose from the bracket.



- **4.** Pull the emergency drain hose out a little.
- **5.** Place the container under the hose.
- 6. Undo and remove the plug in the end of the emergency drain hose by turning it in an anti-clockwise direction.

  The wash-water runs out. Depending upon the amount of water, it may be necessary to empty the container several times. Temporarily close the emergency drain hose with the plug to this end.



#### When the water is completely drained:

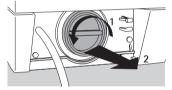
- **7.** Press the end stop firmly back into the emergency drain hose.
- **8.** Push the emergency drain hose back in a little and allow it to snap into the mounting.
- 9. Put on the flap and close.
- The ECO valve does not function when the machine has been fully emptied. Therefore add approx. 1 liter of water before the next wash (pour in through the detergent drawer).

## Clean the circulating pump



**Warning!** Switch off the washing machine and pull the mains plug before cleaning the circulation pump!

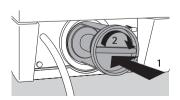
- 1. First perform emergency draining (see above: "Perform Emergency Drain").
  - **2.** Lay a cloth on the floor in front of the circulation pump cover. Some water may run out.
  - **3.** Unscrew the circulation pump cover in an anti-clockwise direction and remove.
  - **4.** Remove foreign body from the pump housing.



**5.** Check whether it is possible to turn the pump impeller. (Jerky pump movement is normal.) If it is not possible to turn the impeller, contact customer service.



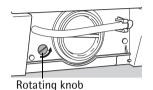
- **6.** Replace cover (insert stud on the cover into the guide slot) and tighten in a clockwise direction.
- **7.** Close emergency drain hose, push in and fix in place.
- 8. Close the flap.



### Emergency release for fill-in door

If the fill-in door can no longer be opened (e.g. due to a defective door release or power failure during the washing program), it can be opened with the help of the emergency release.

- 1. If water can be seen at the window in the fill-in door, perform emergency draining first (see "Perform emergency drain").
  - **2.** Turn the knob in an anti-clockwise direction with the aid of a coin or with a screwdriver. The door springs open.



## Additional rinse and/or water cooling

The washing machine is adjusted for extremely economical water usage.

- For people who suffer from an allergy to detergents, it can be useful to rinse with more water (additional rinse).
- It may be necessary to cool the wash-water before it is pumped out, in order to prevent damage to plastic drain pipes (wash-water cooling).
- The program duration and water consumption are increased by water cooling and/or the additional rinse.

### **Additional rinse**

If this function is enabled, an additional rinse in performed for the programs (COTTONS/LINEN), (EASY-CARES) and (DELICATES).

As supplied from the factory, the additional rinse function is not enabled.

### **Enabling the additional rinse function:**

- **1.** Turn the program selector to **F** (SHORT SPIN).
  - 2. Press the (SOAKING) button for at least 5 seconds.

    After the button has been kept pressed for 5 seconds, + (Rinse+) flashes on the program progress indicator for 5 seconds.

- 3. Whilst + is flashing, release the (SOAKING) button. The additional rinse function is enabled once the flashing has ceased. It continues to be enabled until specifically disabled. When the additional rinse function is enabled, the + indicator on the program progress display illuminates prior to program start and during the additional rinse.
- 4. If you wish to check whether the additional rinse function is enabled:
  - Turn the program selector to **F** (SHORT SPIN).
  - Press the (SOAKING) button briefly.

If + flashes on the program progress display, the additional rinse function is enabled.

#### Disabling the additional rinse function:

- 1. Turn the program selector to F (SHORT SPIN).
  - 2. Press the (SOAKING) button for at least 5 seconds.

    As soon as the button is pressed + flashes on the program progress display. After 5 seconds + ceases to flash and illuminates continuously for a further 5 seconds.
  - 3. Whilst + is continuously illuminated, release the (SOAKING) button.

Once + which has ceased to illuminate, the additional rinse function is disabled.

## Wash-water cooling

The water is cooled prior to pumping out at the end of the main washing cycle (by adding cold water). This setting is only effective for (COTTON/LINEN) at a temperature of over 40 °C.)

Wash-water cooling is not selected upon delivery from the factory.

### Select wash-water cooling:

- 1. Turn the program selector to F (SHORT SPIN).
  - 2. Press the (PRE WASH) button for at least 5 seconds.

    After the button has been kept pressed for 5 seconds, (Main Wash) flashes on the program progress indicator for 5 seconds.
  - 3. Whilst \(\burdet\) is flashing, release the \(\burdet\) (PRE WASH) button.

    After blinking has stopped, wash-water cooling is selected. It remains functional until it is deleted.

- **4.** If you want to check and see if wash-water cooling has been selected:
  - Turn the program selector to **F** (SHORT SPIN).
  - Press the (PRE WASH) button briefly.

If **!!!** flashes on the program progress display, the water cooling function is enabled.

## Delete wash-water cooling:

- 1. Turn the program selector to F (SHORT SPIN).
  - 2. Press the (PRE WASH) button for at least 5 seconds.

    As soon as the button is pressed flashes on the program progress display. After 5 seconds ceases to flash and illuminates continuously for 5 seconds.
  - 3. Whilst \iii is continuously illuminated, release the \iii (PRE WASH) button.

Once \( \bullet \) has ceased to illuminate, the water cooling function is disabled.

# Additional rinse and water cooling

The additional rinse and water cooling functions can be combined. Enable as under "Additional Rinse" and "Water Cooling".

# **Program protection**

In order to secure a program setting against inadvertent change (e.g. accidental turning of the program selector or activation of buttons), program protection can be selected. This prevents damage to your washing caused by, for example, playing children.

Program protection can be selected or deleted even during a washing program.

## Select program protection:

- **1.** Select the desired program settings.
  - **2.** Press the  $\lozenge/\lozenge$  button (START/PAUSE) to start the program.
  - 3. Press and hold the U button (PRE WASH) and the button (SOAKING) simultaneously for 5 seconds. The program progress display blinks for 5 seconds and program protection is selected.
- As long as program protection is selected, no further settings can be made. The door cannot be opened with the 中心 特 button (DOOR/LIGHT). Even after the washing cycle has been completed, program protection must be deleted before the door can be opened.

If an attempt is made to change the selected settings during the washing cycle by activating a button, the program progress display blinks for 5 seconds.

If an attempt is made to change selected settings by turning the program selector, the program progress display blinks until the program selector is returned to its original position. The washing cycle remains unaffected in either case.

The program selector must be in its original position in order to delete program protection.

## Delete program protection:

Press and hold the button (PRE WASH) and the button (SOAKING) simultaneously for 5 seconds. The program progress display blinks for 5 seconds and then remains continuously lit for 5 seconds. Program protection is deleted.

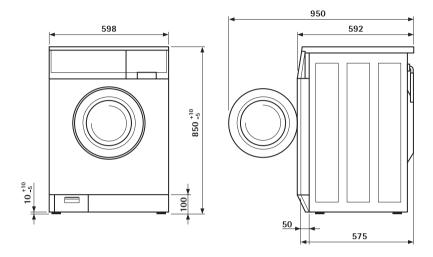
# INSTALLATION AND CONNECTION INSTRUCTIONS

# **Installation Safety Precautions**

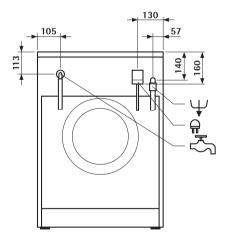
- Do not tip the washing machine over the front or the left side (seen from the front). Electrical components could become wet!
- Check the washing machine for transport damages. You should never connect a damaged appliance. In the event of a damage consult your dealer.
- Make certain that all shipping braces have been removed and that
  the splash guard is attached to the appliance, see "Shipping Brace
  Removal". Otherwise damage may occur to the machine or close by
  furniture during the spin cycle.
- The plug may only be inserted into a properly installed earthing contact safety socket. Extension cables, octopus plugs or adapters may not be used.
- For permanent connection a current interruption device must be provided for in the electrical circuit (fuse, circuit breaker, ground fault circuit interrupter or the like) with a contact opening of at least 3 mm which allows for disconnection of the appliance at all poles. Permanent connection may only be carried out by an authorised electrician.
- Before starting your appliance please ensure that the nominal voltage and type of current specified on the rating plate are the same as those used at the place of installation. Please also refer to the rating plate for the type of fuse to be used.
- Prior to carrying out modifications on the appliance (on the worktop or front door) pull out the mains plug.
- The mains feed-line may only be replaced by the customer service or by an authorised electrician.

# Dimensions of the appliance

# **Front and Side Views**



## **Rear View**



# Installation of the appliance

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Washing machines with arched covers are **not suited for installation beneath countertops**.

# Transporting the appliance

- Do not lay the washing machine on the front or on the left side (seen from the front); otherwise the electrical components could become wet!
- Never transport the appliance without transportation protection.
   Remove the protection only at the place of installation! Transportation without protection can lead to damages to the appliance.
- Neither lift the appliance by an open door nor by the base.
- The appliance weighs approx. 85kg.

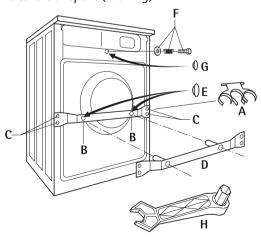
## By transportation with a trolley:

• Place the trolley only sidewise. The tip of the trolley should not be longer than 24 cm, otherwise the float-switch can get damaged.

# Remove transportation protection

**Attention!** Be absolutely certain that all shipping braces have been removed before installing the appliance.

Store all shipping braces in a safe place in case they are required for future transport (moving).



- i
- Special spanner H and cover caps E (2 off) and G (1 off) are supplied with the appliance.
- 1. Remove flexible tubing holder A.
  - **2.** Remove the two screws B with special spanner H.
  - 3. Remove the four screws C.
  - 4. Detach transportation rail D.
  - **5.** Close the two large openings with the cover caps E.

**Attention!** Press cover caps forcefully in, so that they snap into the rear wall (protecting the interior of the appliance against sprayed water).

- **6.** Drive in the screws C into the four small holes again.
- **7.** Remove the screw and compression spring F with special spanner H, cover the hole with caps G.

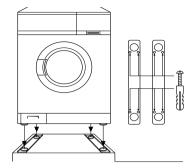
**Attention!** Press cover caps forcefully in, so that they snap into the rear wall (protecting the interior of the appliance against sprayed water).

# Prepare the installation place

- The installation surface must be clean and dry, free of floor wax and other smearing substances, so that the appliance does not slip off. Do not use any lubricant as sliding aid.
- Installation on a high-veil carpet or floor tiles with soft sponge backs is not recommended because the standing safety of the appliance is then no longer ensured.
- By installation surfaces with small-format tiles, lay a conventional rubber mat underneath.
- Small unevenness of the floor surface should never be levelled out by laying pieces of wood, carton or similar elements, but rather basically compensated by adjusting the screw feet.
- When it is unavoidable to install the appliance besides a gas or a coal-fuelled cooker, due to spatial reasons: insert a piece of heat-insulating board (85 x 57 cm) between the cooker and the washing machine; the board side facing the cooker must be provided with an aluminium foil.
- The washing machine may not be installed in a frost-endangered room. Frost-caused damages!
- Flexible feed and drain tubings may not be crinkled or squeezed.

## Installation on a concrete base

When installing on a concrete base, for safety reasons it is imperative that steel plates are installed, the washing machine is then installed in these plates. The steel plates are available from customer service under ET-No. 645 425 058.



# Installation on vibrating floors

In the case of floors that vibrate, especially wooden floors with floor-boards that flex, a water-proof wooden panel of at least 15 mm thickness must be firmly screwed to at least 2 floor beams. If possible, install the appliance in a corner of the room: the wooden floor is more firmly supported in the corners and thus has less tendency to resonant vibration.

# Levelling on uneven floors

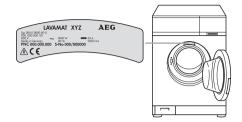
- **Automatically adjusted foot:** The rear right foot of your washing machine includes a telescopic leg. It assures a stable stance for the appliance, even during high speed spin cycles.
  - If the washing machine nevertheless does not demonstrate good stability, proceed as follows:
- **1.** Set the three adjustable feet to the default dimension of 10 mm. Use the included special key for the removal of transport braces to this end. If the automatically adjusted foot does not reach to the floor:
  - **2.** manually lengthen the automatically adjusted foot (back right) by the necessary measure.
    - Check installation with a water level.

**Attention!** Never compensate for small areas of unevenness in the floor through the use of wooden wedges, cardboard or the like. Levelling may only be carried out with the adjustable feet.

# **Power supply**

Details on the mains voltage, type of current and the necessary fuse protection are to be found on the rating plate. The rating plate is above and behind the door.

For permanent electrical connection within the electrical



circuit, provisions must be made which allow for electrical disconnection of the appliance from the mains with a contact opening of at least 3 mm at all poles. Suitable devices include circuit breakers, fuses (threaded fuses must be entirely removed from the socket), ground fault circuit interrupters and contactors. Permanent connection may only be carried out by an authorised electrician.

- $\epsilon$
- This appliance conforms to the following EC directives
- "Low-Voltage Directive" 73/23/EWG dated 19 February 1973 and Directive amendment 93/68/EWG
- "EMC Directive" 89/336/EWG dated 3 May 1989 and Directive amendment 93/68/EWG

# Water connection



The washing machine is provided with safety devices which prevent reverse pollution of drinking water and conform to the State regulations issued by water supply authorities (e.g. in Germany: DVGW Directives). Further protective measures in the installation are hence unnecessary.

**Attention!** Appliances for cold water connection may not be connected to warm water!

# Permissible water pressure

Water pressure must be equal to a least 1 bar (=  $10 \text{ N/cm}^2 = 0.1 \text{ MPa}$ ), and no more than 10 bar (=  $100 \text{ N/cm}^2 = 1 \text{ MPa}$ ).

- By more than 10 bar: connect a pressure reduction valve upstream.
- By less than 1 bar: Unscrew the flexible inlet tubing on the magnetic inlet valve on one side of the appliance and remove the flow meter (thereby remove the sieve by means of a pair of pointed pliers and then remove the rubber washer behind it). Remount the sieve.

## Water feed

A flexible pressure tubing of 1.5 m length is supplied.

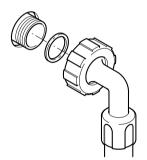
If a longer feed tubing is needed, a complete VDE-approved tubing set with mounted screw connections, supplied by our customer service, should be used exclusively.

- For washing machines without Aqua-Control, tubing sets are available in lengths of 2.2m, 3.5m and 5m.
- For washing machines with Aqua-Control, tubing sets are available in lengths of 2.0m, 2.9m and 3.9m.

**Attention!** Under no circumstances may tubing be pieced together for the purpose of lengthening!

- Sealing rings are either inserted in plastic nuts of the tubing screw connection or contained in an accompanying packet. Do not use other seals.
- **1.** Connect the angled hose connector to the machine.

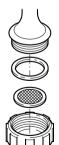
**Attention!** Plastic nut at the tube coupling may only be hand tightened.



**2.** Connect the straight hose connector to a water tap with an R 3/4 (inch) thread.

**Important!** Only tighten the plastic nuts on the hose connectors by hand.

**3.** By opening the water tap slowly prior to the initial operation, check whether the connection is tight.



## Water drain-off

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The drain-off tubing can be connected either to a siphon or be hanged in a washing or sink basin or in a bathtub.

For extension (max. 3 m floor length and up to 80 cm high) only original tubing may be used. The customer service supplies drain-off tubing of 2.7 and 4m lengths.

## Water drain-off inside a siphon

The spout at the end of the tubing fits all common siphon types. Make the connection spout/siphon secure with a tubing clip.

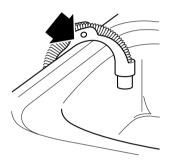
## Water drain-off inside a basin

For hanging in a wash basin, sink or bath, the drain hose must be prevented from moving using the detachable elbow supplied.

The tube could otherwise be pushed out of the basin by the reactive force imparted by draining water.

Small sink basins are not suitable!

Fasten the elbow on the water tap or on the wall by means of the hole.



# Delivery head above 1 m

Every washing machine is provided with a suds pump for draing the washing/rinsing suds, which can deliver liquids via the drain-off tubing up to a height of 1m, measured from the standing level of the machine.

For delivery heights above 1m please establish contact with the AEG customer service

# Technical data

Height x Width x Depth
Depth with open door
Height adjustment
Weight when empty
Load (depending on the program)
Area of use
Wash cycle drum speed
Spin cycle drum speed
Water pressure

85x60x60cm 95cm approx. +10/-5mm approx. 85kg max. 5kg Household max. 53min<sup>-1</sup> r.p.m. see type plate 1-10bar (=10-100 N/cm<sup>2</sup> = 0.1 - 1.0 MPa)

# **CUSTOMER SERVICE/WARRANTY**

## Ceská republika

ELECTROLUX DOMÁCå SPOTØEBIÈE CZ DIVIZE ELECTROLUX S.R.O. Customer Centre Hanusova ul. 140 21 Praha 4

Tel.: 02/61 12 61 12 Telefax: 02/61 12 35 04

tø. Gen. Piky 3 613 00 Brno

Tel.: 05/45 24 51 13 Telefax: 05/45 24 51 03

#### Záruka, servis a náhradní díly

Přečtěte si tento návod k obsluze a dodržujte v něm uvedené rady a pokyny. V mnoha případech si budete moci vyjasnit jakékoli pochybnosti sami a tudíž vyhnout se zbytečným voláním do servisu. Předchozí části nazvané "Co dělat, když..." a "Servis" obsahuje doporučení, co by se mělo zkontrolova dříve, než zavoláte servisního technika.

**Jestliže po těchto kontrolách závada stále existuje,** zavolejte vaše nejbližší autorizované servisní středisko AEG. Ujistěte se, že můžete sdělit model, číslo výrobku a sériové číslo spotřebiče. Tyto informace naleznete na datovém štítku přístroje. Originální náhradní díly lze koupit od autorizovaných středisek servisu AEG.

#### Podmínky záruky

My, výrobce, zaručujeme, že jestliže během 12 měsíců od data zakoupení tohoto spotřebiče AEG se tento spotřebič nebo jakákoli jeho část ukážou jako vadné pouze z důvodu vadného zpracování nebo vadného materiálu, provedeme podle našeho uvážení buď opravu nebo výměnu téhož bez placení za prací, materiál nebo přepravu za předpokladu, že

- spotřebič byl správně instalován a používán pouze na napětí na štítku jmenovitých hodnot
- spotřebič byl používán pouze pro normální domácí účely a v souladu s pokyny výrobce pro provoz a údržbu na spotřebiči neprováděla servis, údržbu ani opravu jiná než námi autorizovaná osoba
- všechny servisní práce podle této záruky musí provádět servis AEG nebo jím autorizované středisko
- každý vyměněný spotřebič nebo vyměněná vadná součást se stanou naším vlastnictvím
- tato záruka platí vedle vašich zákonných nebo jinak právně podložených práv

Výjimky - tato záruka se nevztahuje na:

- poškození nebo požadavky vzniklé v důsledku přepravy, nesprávného použití nebo nedbalosti, výměny žárovek a snímatelných částí ze skla nebo plastických hmot
- náklady spojené s požadavky na odstranění závad spotřebiče, který je nesprávně instalován
- spotřebiče, které jsou používány v komerčním prostředí včetně pronajímaných
- země Evropského společenství. Lze použít standarní záruku, ale zajištění, že spotřebič splňuje normy platné v příslušné zemi, kam byl spotřebič dopraven, je na zodpovědnosti a na náklady vlastníka. Může být vyžadován doklad o koupi.

Model
Číslo výrobku (Prod. No.)
Seriové číslo (Serial. No.)
eventuelně KD /

#### Bezpečnost

Přečtěte si tento návod a varovná upozornění na začátku tohoto návodu. Výrobce nezodpovídá za vady způsobené nesprávně používaným výrobkem nebo výrobkem používaným pro jiné účely než jsou účely specifikované v tomto návodu.

Technické změny výrobku vyhrazeny.

# V případě problému volejte zdarma 0800/16 00 16

## **Further Customer Service Centres**

### Weitere Kundendienststellen im Ausland

In diesen Ländern gelten die Garantiebedingungen der örtlichen Partner. Diese können dort eingesehen werden.

## Further after-sales service agencies overseas

In these countries our AEG agents' own guarantee conditions are applicable. Please obtain further details direct.

## Autres agences étrangères assurant le service après-vente

Dans ces pays, les conditions de garantie des concessionnaires de la région sont valables. Vous pouvez les consulter sur place.

## Otros puntos de Postventa en el extranjero

En estos países rigen las condiciones de nuestros representantes locales. las cuales pueden ser consultadas allí mismo.

## Ulteriori uffici del servizio tecnico assistenza clienti all'estero

In questi paesi sono valide le condizioni di garanzia dei partner locali. Queste condizioni possono essere esaminante sul luogo.

## Serviços de assistência técnica no estrangeiro

Nestes países são válidas as condições de garantia dos concessionários locais, podendo aí ser consultadas.

#### U.A.E. Abu Dhabi

Universal Trading Company P.O. Box 43 99 Tel.: 335331

#### Eavpt

Middle East Commercial Center P.O. Box 19 Kairo-Heliopolis Tel.: 29917/31634

#### Australia

ANDI-Co Pty. Ltd 9 Kingston Town Close Oakleigh VIC 3166 Tel.: (03) 9569 1235 Fax: (03) 9569 1450

#### lordan

Jordan Household Supply Co. Ltd. P.O. Box 3/68 Amman/Tel.: 69 70 50

#### Kanada

EURO-LINE Appliances Happy W 2150 Winston PARK Drive 20 P.O. 7 54 Oakville, Ontario L6H 5V1 1 Chause Tel.: 905 829 3980 Port Loui Fax: 905 829 3985 Tel.: 2535

#### Korea (South)

Core Incorp. 3/F Chewoo Bldg. 200 Nonhyun-Dong Kangnam-Ku Seoul

Telefon 82 2 549 89 61

## Malta

ITC
International Trading Company
White House Building
Mountbatte Street
Blata L-Bajda/Tel.: 220644

#### Mauritius

Happy World Centre Ltd. P.O. 7 54 1 Chausee Street Port Louis Tel.: 25355

#### Namibia

AEG NAMIBIA (PTY) LIMITED-Jeppe Street Northern Industrial Area Windhoek

Tel.: (061) 21-6082/4 Fax: (061) 217838 Bahrain/Arabian Gulf A.A. Zayani & Sons P.O. Box 9 32 Bahrain

Tel.: 261060

Bulgaria

Electrolux Bulgaria E.O.O.D. 91 Levski Blvd. 1000 Sofia Tel.: 2 806676

Fax. 2 980 5276

Cyprus

Servilan Co. Ltd. P.O. Box 36 05 77, Kennedy Ave. Nicosia

Tel.: 311 477

Estonia

Mustamäe tee 24 EE0006 Tallinn Tel.: (372) 6 650 090 Fax: (372) 6 650 092

Electrolux Estonia Ltd.

Hongkong

Wo Kee Services Ltd. 585-609 Castle Peak Road Kwai Chung N.T. Hongkong Tel.: 2494 4000

Israel

Evis Ltd. P.O. Box 70 39 Tel-Aviv – 67013 Tel.: 3257311 Croatia

Electrolux D.O.O. Suplova 7 10000 Zagreb Tel.: 1 61 19512 Fax: 1 61 19513

Kuwait/Arabian Gulf

Ali Al-Ghanim Est. P.O. Box 10 83 Tel.: 5322463 Fax: 5242114

Lebanon

Adib & Assaferi P.O. Box 539 Tripoli

Latavia

Electrolux Latavia Ltd. Terlaton Street 42/44 1011 Riga

Tel.: 371 2 297821 Fax: 371 2 821286

Lthuania

Electrolux Lthuania Verkui 29 2600 Vilnus

Tel.: 372 272 3326 Fax: 372 272 3366

Malaysia

Arzbergh Engineering No. 49A/B, Jalan Petaling Utama 7

4600 Petaling Jaya Tel.: 3 795 1084 Fax: 3 795 1082 New Zealand

Euro-Life New Zealand Ltd. Privat Bag 58 Symonds Street Auckland

Tel.: (09) 525 2222

Nouvelle Caledonie Socometra N.C. B.P. 483 Nouman Tel.: 275444

Oman

Moshin Haider Darwish P.O. Box 1 35 Muscat Tel.: 703743

**Poland** 

Electrolux Poland Spolka Z.O.O. UI. Kolejowa 57 01 2100 Warzawa

Tel.: 22 632 1487 Fax: 22 632 7938

Russia

Sovinservice – Electrolux – Nokia 109028, Moskow, Pevcheskiy Per., 1/2 Tel.: (8-095) 916 00-51 Fax: (8-095) 917-91-08 (SA, white products, TV – radioelectronics)

Saudi Arabia

Alia Trading Corporation P.O. Box 4101 King Abdul Aziz Street Rivadh

Tel.: 4645977 Al Nahas Est. Musaidia Market I P.O. Box 1 15 29

Jeddah Tel.: 6606852

#### Japan

Electrolux Japan Ltd. Yasuda Warehouse 4F 3-3-12 Heiwajima Ota-Ku

Tokyo

Tel.: 81 3 3544 3363 Fax: 81 3 3763 6143

#### **Thailand**

OLYMPIA Thai Ltd. 44 Ratchadapisek Road 10320 Bangkok Tel.: 2 513 6111 Fax: 2 513 2574

#### Hungary

Lehel Hutogepyar KFT (AEG Div) Erzsebet'Kiralyne Utja 87 1142 Budapest

Tel.: 00361/251 84 4

### Singapore

Arzbergh Engineering 19 Tanglin Road 06-07 Singapore 247909 Tel.: 65 7356572

Fax: 7351124

#### Slovakia Rep.

Electrolux Slovakia S.R.O. Seberiniho 1 821 03 Bratislava Tel.: 7 239 745 Fax: 7 572 1072

#### USA

ANDI Co. Appl. Inc. East 65 Campus Plaza Edison, New Jersey 0837 USA/Tel.: (201) 2258839

#### Slovenia

Electrolux Slovenia D.O.O. Traska Ul. 132 1000 Ljubljana Tel.: 61 1234 137 Fax: 61 1234 238

#### South Africa

55, 12th Road P.O. Box 1 02 64 Kew/Johannesburg 2000 Tel.: 8069111

#### Svria

Masri & Shami P.O. Box 24 96 Damascus Tel.: 214080

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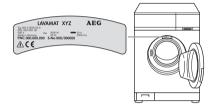
# **SERVICE**

If a malfunction should occur at the appliance, refer first to the section "What to do when ..." in these user instructions. If you do not find any applicable instructions there, contact your customer service centre. (Addresses and telephone number can be found in the "Customer Service/Guarantee" section.)

Be well prepared before you phone. This facilitates the diagnosis and the decision as to whether a customer service visit is necessary. With our checklist you can gather important information before making your call:

Make a note of the PNC number and the S-number.

Both of these number can be found on the serial plate on the inside of the door of your washing machine.



PNC	
S-No.	

In addition to this please establish if possible:

- How is the malfunction noticeable?
- Under what circumstances does the malfunction occur?
- Do an error message (£ and an number) appear in the multi-display?

## You will be charged even during the warranty period

- if you could have corrected the malfunction yourself with the help of the malfunctions table (see "What to do when ..." section),
- if the customer service technician is required to make several trips because he had not received all relevant information before his visit, and must return, for example, to pick up replacement parts. This additional driving can be avoided if your telephone call is well prepared, as described above.

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http://www.aeg.hausgeraete.de

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H 243 295 140 - 02- 0900