



**Base Station  
AI108-4958-BSU**



**Repeater / Base Station  
AI108-4958-ON2**



**Outdoor Point-to-point Link  
AI108-4958-O-xxx**



**Outdoor Subscriber Unit  
AI108-4958-OSU**

## **Product Manual And Installation Guide**

WirelessGRID Outdoor Wireless Bridges

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# Airaya – Fast and affordable outdoor wireless bridges

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**Note:** AIRAYA will provide fee-based service for up to three years following discontinuance of any product from the active AIRAYA price list. Under the one-year warranty, internal and external power supplies, and fans are covered by a standard one-year warranty from date of purchase.

## Regulatory Information

### FCC and Industry Canada Guidelines

The radiated output power of the AIRAYA WirelessGRID Wireless Bridge is far below the FCC radio frequency exposure limits. Nevertheless, the device shall be used in such a manner that the potential for human contact during normal operation is minimized. It is the responsibility of the installer and users of the WirelessGRID to guarantee that the antenna operates at least 20 centimeters (8 inches) from any person. This is necessary to insure that the product operates in accordance with the Federal Communications Commission's RF Guidelines for Human Exposure.

The WirelessGRID's built-in antennas may NOT be replaced at any time. They are designed to comply with the maximum EIRP limits specified by the FCC and Industry Canada. Modifications to the WirelessGRID, unless expressly approved by AIRAYA, could void the user's authority to operate the equipment.

The WirelessGRID wireless bridge operates in the 5.25 to 5.35 GHz frequency range. High power radar systems in both Canada and the United States are allocated as primary users of this spectrum. These radars can cause interference and or damage to devices such as the WirelessGRID wireless bridge when used outdoors.

The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: QDE-GRIDC3

IC: 4433A-GRIDC3

THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS: (1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND (2) THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRE OPERATION.

#### Class A Digital Compliance

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his or her own expense.

## **Frequency Stability Statement**

The 40 MHz crystal provides the core clock for the AR2313 and AR5112. This crystal is attached to the AR5112, which then internally forms an oscillator. The AR5112 then provides the output of the oscillator to its internal frequency synthesizer, and to the AR2313.

The maximum frequency tolerance allowed by the IEEE 802.11 standard is  $\pm 20$  ppm. Therefore, the crystal device needs to meet this requirement over all operating conditions. Atheros recommends a crystal device with an overall tolerance of 18 ppm that includes initial tolerance, tolerance over operating temperature range, and aging tolerance.

The crystal device used in the Reference Design is calibrated at 15 pF load. When designing the crystal circuit, care should be taken to include the board stray and other capacitances, such as those inherent with the oscillator circuits, in the overall calculation of the load capacitance.

# Airaya – Fast and affordable outdoor wireless bridges

## Contents

Introduction .....	9
Package Checklist.....	9
Hardware Description.....	10
Ethernet Compatibility .....	10
Radio Characteristics .....	10
Antenna Type .....	10
Enclosure .....	10
Cabling .....	10
Remote Power .....	10
Backhaul / Point-to-point Architecture .....	11
Multipoint Architecture .....	11
Repeater Architecture .....	12
Mesh Architecture .....	12
System Requirements .....	13
Hardware Installation.....	14
Connecting the Indoor Injector Unit .....	14
Installing and Visually Aligning Outdoor Units .....	16
Software Configuration .....	18
Getting Started .....	18
Logging into the WirelessGRID NMS .....	18
Current Settings .....	19
Wired Network Settings.....	20
Radio Network Settings.....	20
WirelessGRID Bridge List.....	21
WirelessGRID System Setup Tab .....	22
Network Settings Tab .....	24
Radio Settings Tab .....	26
Admin Setup Tab .....	29
Security Tab – Data Encryption .....	32
WirelessGRID Authentication .....	32
Data Encryption .....	33

# Airaya – Fast and affordable outdoor wireless bridges

Encryption Key Manager.....	34
Security Server (RADIUS) Settings .....	36
Active Bridge Status Tab .....	37
Remote Bridge (SU Station) Statistics Tab .....	38
Firmware Update Tab.....	41
Help Tab .....	42
Antenna alignment and link monitoring tool .....	43
Check List for Antenna Alignment .....	43
Using the real-time signal strength monitor for antenna alignment.....	44
Antenna Adjustment Using the real-time Signal Strength Monitor.....	46
Specifications .....	47
Ordering Information .....	49
WirelessGRID Worldwide Frequency Channel Plan .....	50
Appendix A – Bench Test Procedure .....	51
Step 1. Setup a wired Ethernet network between test stations.....	51
Step 2. Setup wired Ethernet network connections to bridges.....	52
Step 3. Setup bridge software configuration for bridge .....	54
Step 4. Test network connectivity across a WirelessGRID link .....	55
Step 4a. Check throughput of WirelessGRID link (optional) .....	56
Step 5. Running the real-time Signal Strength Monitor .....	57
Step 6. Field deployment of WirelessGRID bridges .....	58
Appendix B. Multi-point Bridge Configuration Log .....	59
Appendix C: Weatherproofing RF Cable Connections.....	60
How to Get Help.....	61
Worldwide Web Support.....	61
Contacting AIRAYA .....	61



# Airaya – Fast and affordable outdoor wireless bridges

## Introduction

AIRAYA WirelessGRID series wireless bridges have been designed to provide transparent, high-speed data communications between two to 32 locations. Point-to-point, multipoint, and repeater functionality are built into all AIRAYA WirelessGRID fast and affordable broadband wireless access products.

This solution offers fast, reliable wireless connectivity with considerable cost savings compared to wired alternatives. Utilizing proprietary 5 GHz technology, the WirelessGRID bridge can easily replace an Ethernet or T1 connection or seamlessly integrate into a newer 100 Mbps Ethernet Local Area Network (LAN).

## Package Checklist

Each WirelessGRID bridge comes in either one or two cartons, depending on the model ordered, and contains the following components:

- ✓ Two outdoor units with integrated radios, antennas, and mounting brackets
- ✓ Two indoor injector units for remote power
- ✓ Two 48 VDC .3Amp power bricks
- ✓ Two UV-protected outdoor-rated cables (length specified by part number)
- ✓ Four tie-wraps
- ✓ Four mounting clamps
- ✓ This installation guide

Please register your product online at: **[www.airaya.com](http://www.airaya.com)** in the support/product registration section of our web site. **Note:** Free technical support is only available to registered users of AIRAYA equipment.

Please inform your dealer if there are any incorrect, missing, or damaged parts. If possible, retain the carton and original packing materials for repacking purposes in case you need to return the bridge for repair.

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## **Hardware Description**

### **Ethernet Compatibility**

The AIRAYA WirelessGRID wireless bridge can be attached directly to 10BASE-T/100BASE-TX (twisted-pair) Ethernet LAN segments. These segments must conform to the IEEE 802.3 specification.

The WirelessGRID bridge functions as an Ethernet node and performs bridging by moving packets from a network in one building to a network in another building.

### **Radio Characteristics**

The WirelessGRID bridge utilizes a radio modulation technique known as Orthogonal Frequency Division Multiplexing (OFDM) that operates in the 5 GHz Unlicensed National Information Infrastructure (U-NII) band. Data is transmitted over a half-duplex radio channel at speeds of up to 108 Mbps.

### **Antenna Type**

The outdoor version of the WirelessGRID bridge uses an integrated 23 dBi patch antenna and 28 dBi dish antenna to achieve a maximum operating range of 7.5 miles under FCC rules in the 5.8 GHz band. Range in the 5.25 to 5.35 GHz and ETSI/ITU 5.45 bands will vary based on power output and EIRP limitations, and local regulatory domain requirements. Please contact AIRAYA for additional antenna options.

### **Enclosure**

The molded fiberglass polyester enclosure of WirelessGRID base stations and repeaters, and the metal enclosure of the WirelessGRID ODU have been designed for maximum durability for outdoor use in a range of weather conditions. They are watertight and meet NEMA/EMC Type 4, 4X, 12, and 13 specifications.

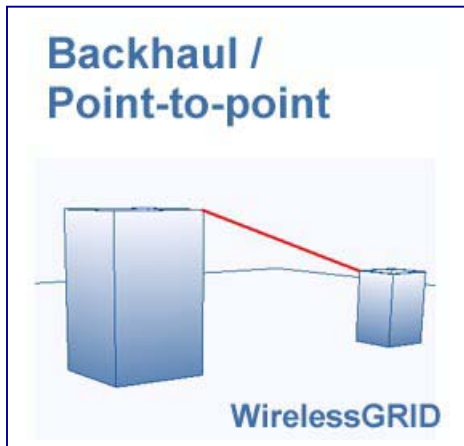
### **Cabling**

The WirelessGRID bridge includes a Category 5e cable designed for outdoor applications. It supports DC Power Over Ethernet for easy installation.

### **Remote Power**

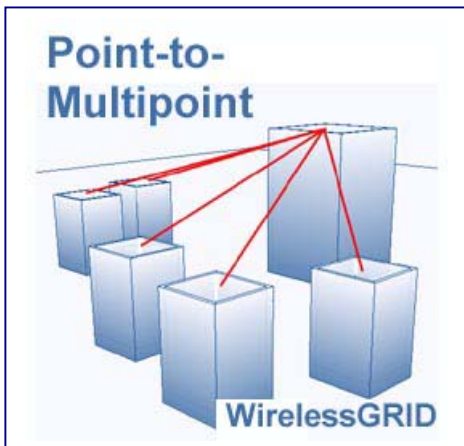
Power Over Ethernet is an integral part of the WirelessGRID bridge. The injector is capable of providing power at the full distance specified by the IEEE 802.3 Ethernet specification (100 meters).

## Backhaul / Point-to-point Architecture



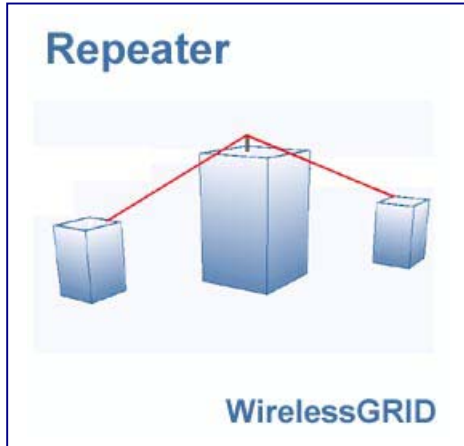
**Figure 1.** This diagram illustrates a typical use scenario of a WirelessGRID bridge interconnecting two networks in separate buildings.

## Multipoint Architecture



**Figure 2.** This diagram illustrates a typical use scenario of a WirelessGRID outdoor base station connecting to multiple subscriber units at different locations in a city. Up to 32 subscriber units can be connected to one base station. WirelessGRID point-to-point and multipoint functionality can be combined to form a broadband wireless infrastructure.

## Repeater Architecture



**Figure 3.** This diagram illustrates the use of an AI108-4958-ON2 repeater/base station. The single radio repeater configuration requires two antenna/cable assemblies to one pointing toward the building to the left and one pointing toward the building to the right. Alternatively, this product can be used as a base station with two sector antennas to increase the coverage area wider horizontal plane. For example, two 120° sector antennas attached to the AI108-4958-ON2 would provide a 240° degree coverage area.

## Mesh Architecture



**Figure 4.** This diagram illustrates the combined use of WirelessGRID backhaul, repeater and multi-point equipment to cover a large geographic area, creating a mesh network.

For complete information on model numbers, please refer to the ordering guide on page 57.

## System Requirements

Before installing the WirelessGRID bridge, be sure you have the following items on-hand:

- ✓ An AC power outlet (100 to 240 V, 50 to 60 Hz) to supply power to the indoor injector units on both sides of the wireless link
- ✓ An outdoor unit mast with a 1 to 6 inch (25.4 to 152.4 mm) diameter
- ✓ An available RJ-45 (UTP) port on a 10/100 Mbps Ethernet switch or router
- ✓ Web browser for software configuration

The WirelessGRID bridge has been designed to withstand normal handling procedures, but reasonable precautions should be taken during installation, particularly with regard to static discharge.

- Make sure that you are adequately grounded by touching the bare metal surface on the back of a computer or networking device before installing the indoor and outdoor units.
- Avoid moving around the work area in order to eliminate static charge buildup.
- If possible, do not work on a carpeted area.

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## Hardware Installation

### Connecting the Indoor Injector Unit



**Figure 5.** Network and outdoor connection views

The indoor injector unit connects your company network to the WirelessGRID bridge and delivers both data and power to the outdoor unit. The indoor portion of the remote power system features the following LED status indicators:

LED	Indication
<b>Power Brick</b> LED (green)	Power source is active and supplying 48 volts, .3 amps to the indoor injector unit
<b>Injector</b> 48V out (green)	Power Over Ethernet is active and the injector is hot at the 48V Out+ Signal port

Before you mount the indoor Injector unit at a fixed location, consider the following requirements to determine optimal placement:

- The cable length from the Ethernet switch or router to the outdoor unit must not exceed 328 feet (100 meters).
- Placement must allow for easy access to disconnect the indoor injector unit from the AC outlet if necessary.

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Follow these steps to install the indoor injector unit:

1. Connect the *To Network* port on the indoor injector unit to your 10/100 Mbps Ethernet switch or router using a straight-through Category 5 UTP cable.



2. Connect the power brick to the *48 VDC In* power socket on the indoor injector unit and then plug the power brick into the wall power receptacle. **Warning:** Use only the power adapter supplied with the WirelessGRID bridge in order to prevent damage.



3. You are now ready to apply power to the outdoor unit. Connect the *48V OUT + Signal* port to the outdoor unit using the included (black) Category 5e cable attached to the outdoor unit. The *48V OUT* LED will light to indicate that the indoor injector unit is active and outputting 48 volts, .3 amps to the *48V OUT + Signal* port.



#### TIP

After applying power to the outdoor unit, the link light on your network connection should be on.

## Installing and Visually Aligning Outdoor Units

To ensure maximum performance and stability of your wireless link, it is crucial that you determine the right locations for the outdoor units/antennas based on the following criteria:

- A good signal path, ideally with visual line of sight and adequate Fresnel clearance between bridges
- Minimal distance between bridges
- Minimal reflections from other objects.

**Figure 6.** If using 23 dBi directional antennas supplied by AIRAYA, pole mast mounting of the external antennas can be accomplished using the included mounting brackets with full vertical and horizontal adjustment.



---

Follow these steps to install and visually align outdoor units/antennas:

- 1.** Attach the outdoor unit/antenna to a mast using the included pole-mount bracket.
- 2.** Align the antenna horizontally: Loosen the horizontal adjustment bolt and nut to visually aim the outdoor unit/antenna at the remote bridge. Set the appropriate horizontal angle and tighten the horizontal adjustment bolt and nut so that the angle is locked in place.
- 3.** Align the outdoor enclosure/antenna vertically: Loosen the vertical adjustment bolt and nut on the mounting bracket and point the antenna towards the remote end point. Set the appropriate elevation angle and tighten the alignment bolts so that the angle is locked in place.



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4. Secure the cable along the mast between the outdoor enclosure/antenna and the indoor unit inside your building. **Note:** We recommend that you secure the entire cable to the mast at 10-foot intervals.
5. Repeat steps one through four for each outdoor unit or antenna at a remote location.
6. Use the real-time Signal Strength Monitor to fine-tune received signal strength (RSSI) between bridges. This tool is designed to maximize the throughput of your new WirelessGRID link by providing the highest possible signal strength across a wireless path. See the section on *"Antenna Alignment and Link Monitoring Tool"* for instructions.

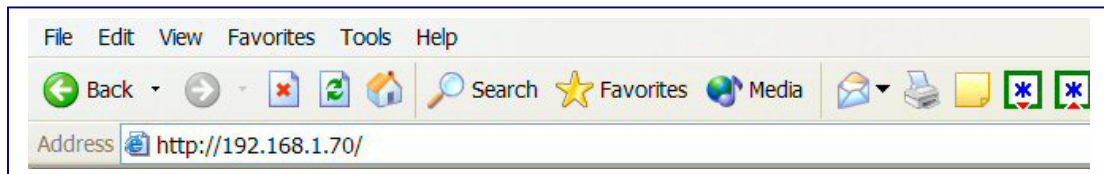
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## Software Configuration

You can configure the network, radio, and security parameters of the WirelessGRID bridge using the built-in WirelessGRID Network Management System (NMS). This web-based configuration utility greatly simplifies the setup process by allowing you to access all parameters and settings through a single, consistent user interface.

## Getting Started

The factory default IP address of the WirelessGRID bridge is *192.168.1.70*. Type that string into the address field of your browser and press the *Return* key to load the WirelessGRID NMS.



You will be prompted for a User Name and Password. Refer to the next section for information about default settings.

## Logging into the WirelessGRID NMS

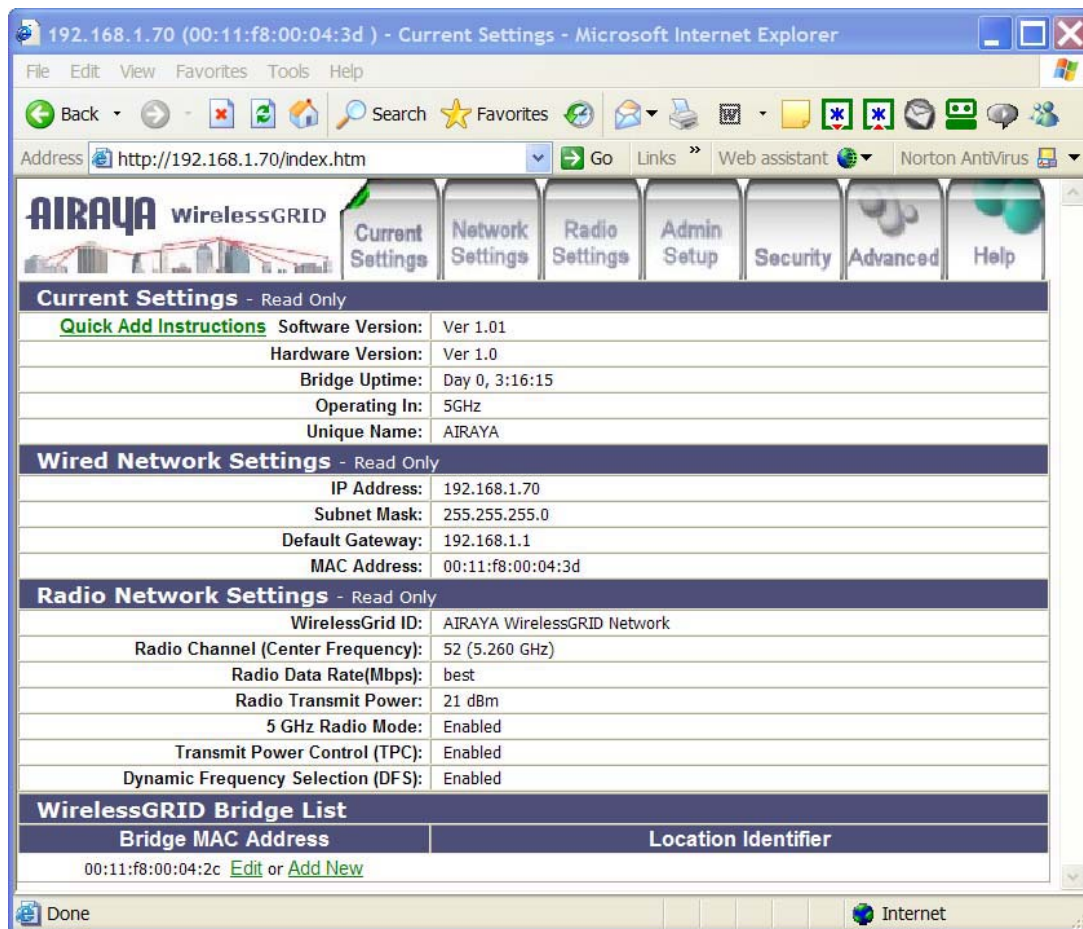
The WirelessGRID bridge requires you to enter a user name and password to gain access to the configuration utility. The default **User Name** and **Password** is "Airaya."

A screenshot of the "AIRAYA WirelessGRID - Login" web page. The page has a dark blue header with the title "AIRAYA WirelessGRID - Login". Below the header is a city skyline image. Underneath the image is a login form with two fields: "User Name:" with the text "Airaya" entered, and "Password:" with a masked password represented by seven dots. Below the form are links for "Questions?", "Contact your local reseller or", "AIRAYA support:" (with phone numbers for U.S./Canada and International, and an email address), "24-hour knowledgebase: online knowledgebase", and "Product registration: online registration". At the bottom of the page is a "Login" button.

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Once logged in, you can access all available WirelessGRID configuration options. The web interface is organized into tabs that allow you to access screens that let you view and change bridge parameters.

Tabs include *Current Settings*, *Network Settings*, *Radio Settings*, *Admin Setup*, *Advanced*, *WirelessGRID Authentication*, *Data Encryption*, *Security Server*, *Active Bridges*, *Station Stats*, *Download Updates* and screen-specific *Help*.



The following sections describe the entries in each area of the Current Settings screen:

## Current Settings

**Quick Add Instructions** – Step-by-step instructions to set up and add a new bridge to a WirelessGRID network.

**Software Revision** – Current software (firmware) version installed on the bridge.

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**Hardware Revision** – Current hardware revision of the bridge you're connected to.

**Bridge Uptime** – Amount of time the bridge has been active since the last reboot.

**Operating In** – Specifies the general frequency range of bridge operation.

**Unique Name** – A unique identifier with up to 32 characters, which is commonly used as a location identifier. Control characters are not allowed in this field.

## Wired Network Settings

**IP Address** – IP address of the bridge. The IP address for each bridge must be unique, so please check with your network administrator for the correct IP address assigned to your device.

**Subnet Mask** – Current subnet mask of the bridge you are working with. The subnet mask allows networking software to determine which parts of the IP address specify the network address and which parts specify the host address.

**Gateway Address** – Current gateway address of the bridge you are working with. IP packets destined for other subnets are automatically sent to the default gateway, which routes traffic to the correct network.

**MAC Address** – Unique Ethernet address of bridge you are working with.

## Radio Network Settings

**WirelessGrid ID** – Displays a unique network ID. All bridges in a WirelessGRID network are required to use the same WirelessGRID ID.

**Radio Channel (center frequency)** – Current channel and center frequency of the bridge.

**Radio Data Rate** – Current radio data rate setting. Available options for data rates are based on channel size.

**Radio Transmit Power** – Current radio transmit power setting.

**5 GHz Radio Mode** – Current mode (e.g. enabled, disabled).

**Transmit Power Control (TPC)** – Current status of TPC (e.g. enable or

disable).

**Dynamic Frequency Selection (DFS)** – Current status of DFS (e.g. enable or disable).

## **WirelessGRID Bridge List**

Authorization List of all bridges allowed to associate and communicate with the bridge you are working with.

**Bridge MAC Address** – MAC address of bridge configured to access a WirelessGRID network. This entry is required for each bridge allowed in the WirelessGRID network.

**Edit** or **Add New** – Keys that you can click to update or add a new bridge to a WirelessGRID network.

**Location Identifier** – IP Address and Unique Name of remote bridge in WirelessGRID network.

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## WirelessGRID System Setup Tab

The *WirelessGRID System Setup* screen is used to add or delete remote **Bridge MAC addresses** from a bridge authorization list. Each bridge contains a WirelessGRID authentication list, and all bridges require reciprocal entries to communicate.

192.168.1.70 (00:11:f8:00:04:3d) - WirelessGRID Setup - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites Web assistant Norton Antivirus

Address http://192.168.1.70/bridge.htm Go Links

**AIRAYA WirelessGRID** Current Settings Wireless GRID Data Encryption Security Server Security Advanced Help

**WirelessGRID System Setup - Add New Bridge to AIRAYA (00:11:f8:00:04:3d)**

**Add New Bridge to WirelessGRID**

[Quick Add Instructions](#) Bridge MAC Address:  (Format: aa:bb:cc:dd:ee:ff)

Location Identifier:  (Max 32 characters)

Click **Add New** to add a new bridge to WirelessGRID.

**Add New**

When finished adding new bridges, click **Reboot** to activate them.

**REBOOT**

**WirelessGRID Bridge List** - Each Base Station (BSU) supports a maximum of 32 Subscriber Units.  
Note: If this is a Subscriber Unit, enter only the MAC address of the BSU.

MAC Address	Delete
00:11:f8:00:04:2c	<a href="#">Delete</a>

The *Add New Bridge to WirelessGRID* section of the screen contains the following entries:

**Quick Add Instructions** – Step-by-step instructions to set up and add a new bridge to a WirelessGRID network

**Bridge MAC Address** – The MAC address of a remote bridge you want authorized to connect to the bridge you are working with. You must enter this information in the proper format. Base stations can accept up to 32 entries. Backhaul/Point-point bridges and subscriber units can accept 2 entries.

**Location Identifier** – A text description of the bridge you are adding (e.g. Building 12). **Note:** *This feature is not enabled at this time.*

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## TIP

Each bridge contains a WirelessGRID authorization list, and all bridges require reciprocal entries to communicate. Base stations support up to 32 list entries. Subscriber units and point-to-point bridges support two WirelessGRID list entries.

Follow these steps to add a bridge to the WirelessGRID authorization list:

1. Enter the **MAC Address** of a new bridge.
  2. Enter a **Location Identifier** to identify the bridge.
  3. Press **Add New** to include the new bridge in the WirelessGRID list.
  4. Confirm that the new entry was entered correctly by reviewing the list at the bottom of the page.
  5. If the device is a base station, continue adding bridges until you are finished.
  6. Press **Reboot** to cycle power and enable new settings.
- 

Follow these steps to remove a bridge from the WirelessGRID list:

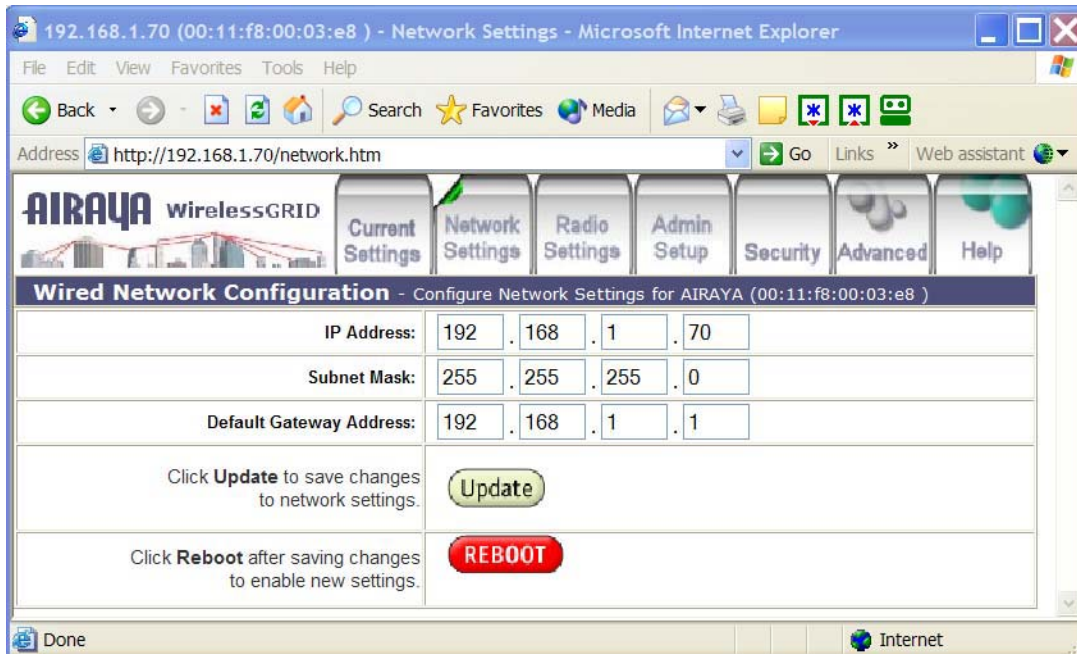
1. Press **Delete**.
2. On the next screen, press **Delete** to confirm or **Cancel** to return to the WirelessGRID list screen without removing the entry.



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## Network Settings Tab

The *Network Settings* screen is used to modify your network **IP Address**, **Subnet Mask**, and **Default Gateway Address**.



The screen includes the following entries:

**IP Address** – The IP address of the bridge you are working with. The IP address for each bridge must be unique; check with your network administrator for the correct IP address assigned to this device. *Default IP address: 192.168.1.70.*

**Subnet Mask** – The subnet mask allows networking software to determine which parts of the IP address specify the network address and which parts specify the host address. *Default Subnet Mask: 255.255.255.0.*

**Default Gateway Address** – IP packets destined for other subnets are automatically sent to the default gateway, which routes the traffic to the correct network. The gateway address must be specified following the same convention as the IP address. *Default Gateway Address: 192.168.1.1.*



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## TIP

If you want to return to the WirelessGRID NMS after updating network settings, enter the new IP address in your web browser and follow the log in procedure.

Follow these steps to update network settings:

1. Update the IP Address.
2. Update the Subnet Mask.
3. Update the Gateway Address.
4. Press **Update** to save changes.
5. Press **Reboot** to cycle power and enable new network settings.

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## Radio Settings Tab

The *Radio Settings* screen is used to define the **WirelessGRID ID**, **Country Code**, **Wireless Mode**, **Radio Frequency**, **Data Rate**, and **Transmit Power** settings of a bridge.

The screenshot shows a web browser window titled "192.168.1.70 (00:11:f8:00:03:e8) - Radio Network Settings - Microsoft Internet Explorer". The address bar shows "http://192.168.1.70/radio.htm". The page features a navigation menu with tabs: "Current Settings", "Network Settings", "Radio Settings" (selected), "Admin Setup", "Security", "Advanced", and "Help". The main content area is titled "Radio Link Configuration - Configure Radio Settings for AIRAYA (00:11:f8:00:03:e8)". It contains several input fields and dropdown menus: "WirelessGrid ID" (set to "AIRAYA WirelessGRID Network", with a note "(Max 32 characters)"), "Country Code" (set to "OPEN - NA"), "Wireless Mode" (set to "5GHz (20 MHz wide channels)"), "Radio Frequency" (set to "5765" and "153 (5.765GHz)"), "Data Rate" (set to "best"), and "Transmit Power" (set to "18 dBm"). Below these fields are two buttons: "Update" and "REBOOT". Instructions are provided: "Click **Update** to save changes to radio settings." and "Click **Reboot** after saving changes to enable new settings."

The following parameters can be modified on the *Radio Settings* screen:

**WirelessGRID ID** – The WirelessGRID ID provides a unique network ID for each WirelessGRID network. Enter a number or address with up to 32 characters. All bridges in a WirelessGRID network require the same WirelessGRID ID to associate with each other.

*Default WirelessGRID ID: "AIRAYA WirelessGRID Network"*



### NOTE

Broadcast of the WirelessGRID ID is disabled by default.

# Airaya – Fast and affordable outdoor wireless bridges

**Country Code** – Select the Country Code for the location in which the WirelessGRID will be operating. If you are not sure select N/A; all channel options available in the WirelessGRID network will be provided. Changing the Country Code will change available Wireless Mode, Radio Frequency (center channels), and Data Rate options for your WirelessGRID.



#### NOTE

When you have finished updating the **Country Code**, make sure to press **Update** to view revised Wireless Mode, Radio Frequency, and Data Rate settings.

**Wireless Mode** – Select the desired channel size for your AIRAYA WirelessGRID bridge. The unit is capable of operating on 5, 10, 20 or 40 MHz wide channels.



#### NOTE

When you have finished updating the **Wireless Mode**, make sure to press **Update** to view revised Radio Frequency, and Data Rate settings.

**Radio Frequency** – Select the desired frequency of operation from the drop-down menu. The radio frequencies that appear are dependent on the Wireless Mode specified.

**Data Rate** – Select the desired data rate from the drop-down menu. The data rates that appear are dependent on the Wireless Mode specified.

**Transmit Power** – Select the desired Transmit Power option from the drop-down menu. The options are dependent on the Country Code specified.

---

Follow these steps to update the radio network settings.



#### NOTE

You must press **Update** after each radio parameter change. Radio parameters are interdependent, so each will change with every selection you make.

1. Update the WirelessGRID ID.
2. Select Country Code (if drop down list is available)
3. Select Wireless Mode
4. Select Radio Frequency
5. Select Data Rate
6. Select Transmit Output Power

# Airaya – Fast and affordable outdoor wireless bridges

7. Press **Reboot** to cycle power and enable new radio settings.



## NOTE

All bridges in the WirelessGRID network require the same **Country Code**, **WirelessGRID ID**, **Wireless Mode**, and **Radio Frequency** settings to send and receive information.

# Airaya – Fast and affordable outdoor wireless bridges

## Admin Setup Tab

The *Admin Setup* screen is used to modify the Administrator **User Name** and **Password** for the WirelessGRID NMS, as well as the **Unique Name** and **Statistics Update Interval** settings, described below:

192.168.1.70 (00:11:f8:00:04:3d) - Admin Settings - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites Go Links Web assistant Norton AntiVirus

Address http://192.168.1.70/setup.htm

**AIRAYA wirelessGRID** Current Settings Network Settings Radio Settings **Admin Setup** Security Advanced Help

**Admin Name and Password** - Change Settings for AIRAYA (00:11:f8:00:04:3d)

Administrator User Name: Airaya (Max 32 characters)

Administrator Password: ..... (Max 32 characters)

Unique Name: AIRAYA (Max 32 characters)

Statistics Update Interval: 5 (Amount of time between page/graph refresh)

Click **Update** to save changes to administrator settings. **Update**

Click **Reboot** after saving changes to enable new settings. **REBOOT**

Click **Factory Default** to restore to factory default settings. **Factory Default**

Done Internet

**Administrator User Name** – Create a new user name by typing over the contents of this field. *Default Administrator User Name: Airaya.*

**Administrator Password** – Create a new password by typing over the contents of this field. *Default Password: Airaya*

**Unique Name** – A 32 character string used to identify the bridge. *Default Unique Name: AIRAYA (All capital letters.)*

**Statistics Update Interval** – This value sets the page refresh rate for the remote bridge statistics screen and graph. Default interval: 5

**Factory Defaults** – This button clears all parameters and resets the bridge to factory default settings.

# Airaya – Fast and affordable outdoor wireless bridges



## SECURITY TIPS

- ✓ To ensure that only authorized users gain access to the WirelessGRID NMS, AIRAYA recommends that you change the Administrator User Name and Password from their factory default settings.
- ✓ When selecting a new password, do not use a term that can be easily guessed, such as your name. Random combinations of numbers and characters are much safer to use, though harder to remember.

# Airaya – Fast and affordable outdoor wireless bridges

Follow these steps to update administrator login settings:

1. Update the **Administrator User Name**.
  2. Update the **Administrator Password**.
  3. Write down your new login settings and keep them in a safe place for future reference.
  4. Press **Update** to save settings.
  5. Press **Reboot** to cycle power and enable new settings.
- 

Follow these steps to update **Unique Name** and **Statistics Update Interval** settings:

1. Update the **Unique Name**.
  2. Update the **Statistics Update Interval** value.
  3. Press **Update** to save your new settings.
  4. Press **Reboot** to cycle power and enable new settings.
- 

Follow these steps to reset the bridge to factory defaults:

1. Press **Factory Defaults** to reset bridge to AIRAYA default settings.
2. When prompted, press **Reset** to restore default settings or **Cancel** to keep current settings.
3. Press **Reboot** to cycle power and restore factory defaults.

# Airaya – Fast and affordable outdoor wireless bridges

## Security Tab – Data Encryption

The *Security* screen provides links to the WirelessGRID List and Unique Key Manager screens. It is also used to enter or update shared keys and data encryption settings for the bridge. The following sections describe the entries of each area on this screen.

192.168.1.70 (00:11:f8:00:04:3d) - Security Settings - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://192.168.1.70/security.htm> Go Links Web assistant Norton AntiVirus

**AIRAYA wirelessGRID** Current Settings Wireless GRID **Data Encryption** Security Server Security Advanced Help

**WirelessGRID Security Manager** - Link Authentication, Data Encryption, and Key Management  
Configuration for AIRAYA (00:11:f8:00:04:3d)

**Network Access and Authentication** - WirelessGRID Authentication Required

WirelessGRID Authentication: [Configure](#)

**Data Encryption** - AES-128, TKIP, and WEP Data Encryption Options

Encryption Type: **WEP** Status: ☒ Disabled ☐ Enabled

Key Update Interval:  seconds. "0" to disable. Min. "1200" recommended when dynamic keys enabled.

Security Server: [Configure](#) For use when dynamic keys is enabled.

**Encryption Key Manager** - Pre-shared (4) and Unique Keys (60)

Key Entry Method: ☒ Hexadecimal ☐ Ascii Text

Default Shared Key	Encryption Key	Key Length
<input checked="" type="radio"/> 1.	<input type="text"/>	None
<input type="radio"/> 2.	<input type="text"/>	None
<input type="radio"/> 3.	<input type="text"/>	None
<input type="radio"/> 4.	<input type="text"/>	None

Unique Keys [Configure](#)

Click **Update** to save changes to network settings. [Update](#)

Click **Reboot** after saving changes to enable new settings. [REBOOT](#)

Internet

## WirelessGRID Authentication

Click **Configure** to add, edit, or delete bridge MAC addresses from the WirelessGRID authorization list.



### NOTE

Refer to the section on the *WirelessGRID System Setup* tab for detailed instructions on how to add, edit, or delete bridge MAC addresses.



## Data Encryption

**Encryption Type** – WirelessGRID bridges support three types of encryption. *Default: Auto.*

**WEP** – Wired Equivalent Privacy (WEP) data encryption (64, 128, or 152 bit key lengths can be registered). The 64 bit keys must be entered as 10 hexadecimal digits in the range of 0-9, A-F, or a-f. If 128 bit is chosen, enter 26 hexadecimal digits. If 152 bit is chosen, enter 32 digits.

**AES/WPA2** – Advanced Encryption Standard (AES) data encryption is the most robust data encryption in the market today. It was designed to comply with U.S. requirements [Federal Information Processing Standard (FIPS)] for use by U.S. government organizations to protect sensitive, unclassified information. The WirelessGRID supports 128 bit AES keys. Enter 26 hexadecimal digits.

**TKIP** – Temporal Key Integrity Protocol (TKIP) is a WPA security standard that uses the original encryption key as a starting point to derive encryption keys mathematically. TKIP automatically changes and rotates encryption keys so that the same encryption key is never used twice. This is an automated encryption key switching process that does not require user intervention.

**Status** – The status button indicates the current encryption state of your bridge. *Default: Disabled.*

*Disabled* – No data encryption is enforced on your bridge.

*Enabled* – Data encryption is enforced on your bridge.

**Key Update Interval** – Specifies the group key update interval in seconds. The value is only used with dynamic keys and can be either 0 (disabled) or any value above 15. *Default: 0.*

**Security Server** – For use with dynamic keys utilizing 802.1x security. Click on **Configure** to set up the **Security Server** if dynamic (802.1x) encryption is selected for the bridge on the security screen.



### NOTE

This function is not supported in the current release. Refer to the section on the *Security Server tab* for detailed instructions on how to configure the Security Server.

Follow these steps to enable **Data Encryption** on the bridge:

1. Select an **Encryption Type** (AES or WEP).
2. Change the **Status** to reflect the proper status.
3. Press **Update** to save settings.
4. Press **Reboot** to enable new security settings.

## Encryption Key Manager

**Pre-Shared Key Configuration** – When you select Pre-Shared Key for encryption, you should enter four default shared-keys in the Encryption Key Manager. Make sure that each bridge in the network has an identical Key Entry Method, Encryption Key, and Encryption Key Length.

**Key Entry Method** – You can use hexadecimal digits or ASCII text to enter each key. Click on the "key length" drop-down menu to view lengths for each type of key.

*Default Shared Key* – Select the default pre-shared key you want to enable.

*Encryption Key* – Enter up to four pre-shared encryption keys.

*Key Length* – Specify the length of the pre-shared encryption keys.

**Unique Key Configuration** – When you select Unique Keys for encryption, refer to the instructions below to enter keys. The bridge supports up to 60 unique keys in the Unique Key Manager.

---

Use the following steps to add a **Pre-Shared Key** to the Key Manager on the main security screen:

1. Select a **Key Entry Method** (hexadecimal or ASCII text).
2. Select a **Default Shared Key**.
3. Enter up to four shared **Encryption Keys**.
4. Specify the **Encryption Key Length** based on the Encryption Key just entered.
5. Press **Update** to save settings.
6. Press **Reboot** to enable new security settings.

---

Follow these steps to add a **Unique Key** to the Key Manager:

1. Press **Configure** to open the Unique Key Manager screen.
2. Enter unique encryption keys.
3. Select the **Key Size** from the drop-down menu.
4. Enter the **Key Value** based on the Key Size selected.
5. Press **Add New** to add the key to the Key Manager.
6. Check the Key List to ensure the key value and size were entered correctly.
7. Press **Reboot** to enable new key settings.

---

Follow these steps to remove a **Unique Key** from the Key Manager:

1. Press **Configure** to enter unique encryption keys.
2. Enter the **Key Number** to delete.
3. Press **Delete** to remove the key from the Key Manager.
4. Press **Reboot** to enable new key settings.

# Airaya – Fast and affordable outdoor wireless bridges

## Security Server (RADIUS) Settings

This screen is used to view, add, and update a bridge's security server settings. *Note: This feature is currently NOT implemented.*

The screenshot shows a web browser window titled "192.168.1.70 (00:11:f8:00:04:3d) - Security Server Configuration - Microsoft Internet Explorer". The address bar shows "http://192.168.1.70/server.htm". The page features a navigation bar with tabs: "Current Settings", "Wireless GRID", "Data Encryption", "Security Server", "Security", "Advanced", and "Help". The "Security Server" tab is selected, displaying the "Security Server (Radius) Settings - Configure Security Server Parameters for AIRAYA (00:11:f8:00:04:3d)". The settings form includes the following fields and controls:

- Domain Name Server IP Address:** A text input field with a dotted separator.
- Domain Name Server:** A text input field.
- RADIUS Server:** A text input field.
- RADIUS Port:** A text input field.
- RADIUS Secret:** A text input field.
- 5GHz Key Source:** Radio buttons for "Local" and "Remote".
- Update:** A green button with the text "Update".
- REBOOT:** A red button with the text "REBOOT".

Instructions at the bottom of the form state: "Click **Update** to save changes to security server settings." and "Click **Reboot** after saving changes to enable new settings."

This screen includes the following settings:

**Domain Name Server IP Address** – Specifies the IP address of the domain name server.

**Domain Name Server** – Specifies the domain name server.

**RADIUS Server** – Specifies the IP address of the RADIUS server.

**RADIUS Port** – Specifies the port of the RADIUS server.

**RADIUS Secret** – Specifies the password for the RADIUS server.

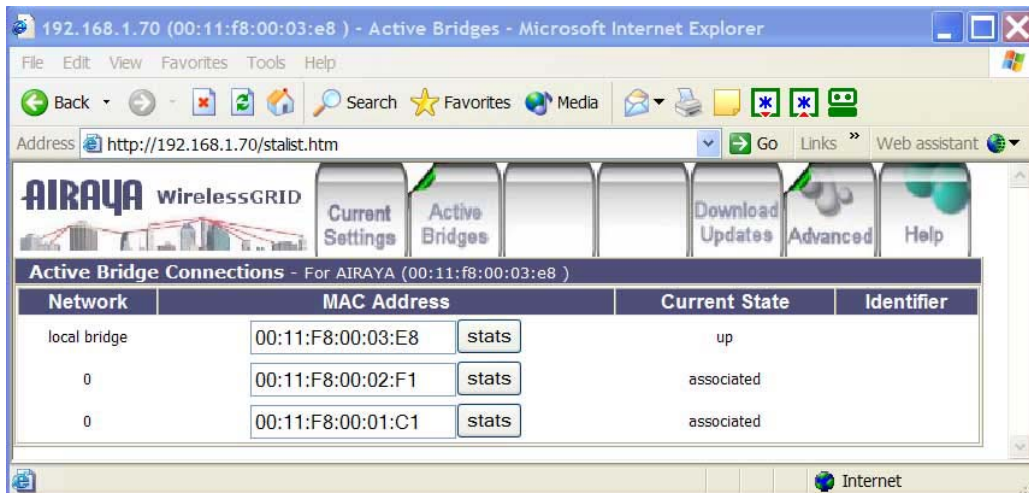
**RADIUS Key Source** – Specifies the location of RADIUS keys.

**5GHz Key Source** – Check "Local" to specify that the keys are located in the bridge; check "Remote" to indicate that the RADIUS keys are located on a external RADIUS server.

# Airaya – Fast and affordable outdoor wireless bridges

## Active Bridge Status Tab

This screen is used to view the current status of all authorized remote bridges for the (local) bridge that you are logged into.



Network	MAC Address	Current State	Identifier
local bridge	00:11:F8:00:03:E8	up	
0	00:11:F8:00:02:F1	associated	
0	00:11:F8:00:01:C1	associated	

This screen provides the following data:

**Network** – “Local bridge” denotes the bridge you are logged into and all authorized remote bridges have a value of “0”.

**MAC Address** – MAC Address of each remote bridge in network.

**Current State** – Displays “up” if local bridge and “associated” if remote bridge is enabled and in “up” state.

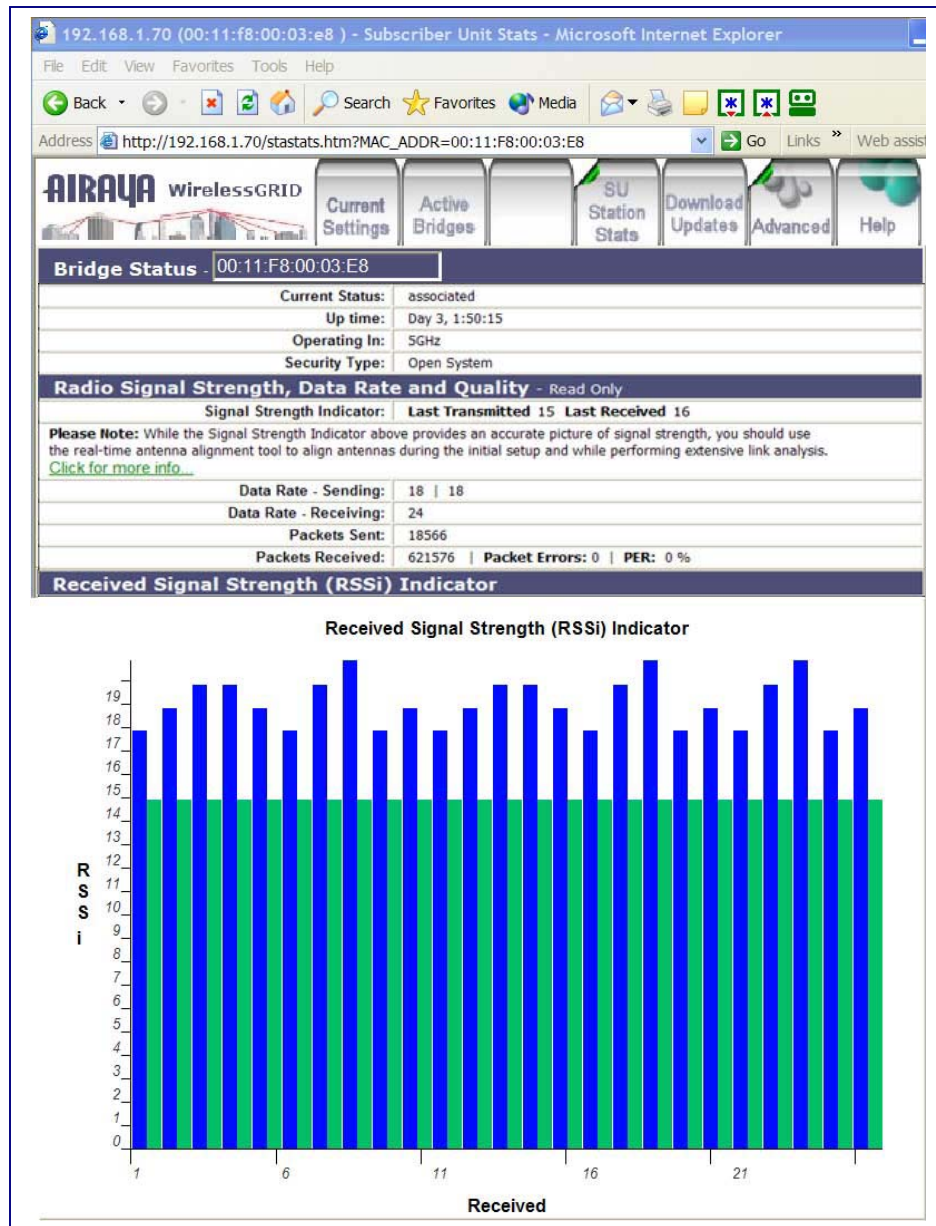
**Identifier** – Encryption type; blank if disabled.

**Stats button** – Displays the remote bridge statistics screen for the MAC address you select. Press **stats** to open the remote bridge statistics screen.

# Airaya – Fast and affordable outdoor wireless bridges

## Remote Bridge (SU Station) Statistics Tab

This screen is used to view the current statistics of a remote bridge associated with the (local) bridge you are logged into.



# Airaya – Fast and affordable outdoor wireless bridges

This screen provides the following data:

## Bridge Status

**Current Status.** Current state of remote bridge. While authenticated, the remote bridge status should indicate "Associated".

**Uptime.** Elapsed time the bridge has been up and since the last power cycle.

**Operating In.** Specifies the general frequency range remote bridge is operating in.

**Security Type.** Displays the current Security Type settings for this bridge.

## Signal Strength, Radio rates, and Quality:

**Signal Strength Indicator.** Signal Strength is a good indicator of overall network quality. Lower values (below 15) indicate a bridge will only be able to communicate at low data rates. Higher signal strength values (above 15) indicate the bridges have the ability to run at faster data rates.



### NOTE

**Tip:** To allow WirelessGRID bridges to monitor their own signal strength and dynamically adjust data rates, you can set *Data Rate* on the **Radio Settings** tab to "Best". This will allow the bridge to monitor signal strength on a packet-by-packet basis, adjusting data rate accordingly. If signal strength is not optimum, the radio will adapt and change to a lower modulation, which in turn lowers the radio data rate, but provides a higher effective TCP/IP data rate by increasing radio receiver sensitivity and reducing the packet error rate. This adaptive data rate ability provides for better overall quality and reliability of the link.

**Last Transmitted.** Signal Strength values (measured in dBm) for the last packets transmitted. Signal Strength is a good indicator of how your link will run. When "best" data rate is selected low values indicate the local and remote bridge are operating in a slower mode.

**Last Received.** Signal Strength values (measured in dBm) for the last packets received.

**Data Rate - Sending.** Displays the current radio data rate being used to send data between the local and remote bridge.

**Data Rate - Receiving.** Displays the current radio data rate being used to receive data.

**Packets Sent.** Indicates the total number of packets transmitted since the bridge has been up.

**Packets Received.** Indicates the total number of packets received since the bridge has been up.

**Receive Packet Errors.** Indicates the total number of receive packets errors generated since the bridge has been up.

**Receive Packet Error rate (PER).** Percentage of receive packet errors to packets received since the bridge has been up.

**Received Signal Strength (RSSI) Indicator** As indicated above, RSSI is the signal strength received at the bridge you are running this utility from, and is being provide by the bridge at the remote end of the link. RSSI, combined with the calculated packet error rate, are key variables used to adapt the radio's modulation and data rate.

**RSSI.** Received Signal Strength (dBm). The **blue** value represents the net amount of signal strength received at the local bridge, from the remote bridge. The **green** value is the average of all values presented on the graph.

**Received.** Display of the last 25 RSSI values received by the bridge. This page will refresh with up to 25 reading each refresh interval.



# Airaya – Fast and affordable outdoor wireless bridges

## Firmware Update Tab

Periodically, AIRAYA releases firmware updates that fix known issues and enhance the functionality of WirelessGRID bridges. The latest WirelessGRID firmware release can be located in the support section of the AIRAYA website at the following URL:

[http://www.airaya.com/products/productdb/\\_product\\_support.asp](http://www.airaya.com/products/productdb/_product_support.asp)

If you are unsure whether you need an upgrade, please contact AIRAYA customer support (support@airaya.com) and a representative will help you.



### WARNING!

Some configuration parameters can be overwritten during the bridge firmware upgrade process. As a safeguard, save a copy of your current settings before performing the upgrade. This will allow you to re-enter your settings if necessary. To document your settings, you can either select the *Current Settings* tab and copy the screen to a text file or print the screen. You should follow this procedure for each bridge that you plan to upgrade.

The following screen shows the settings used for upgrading bridge firmware:

The screenshot shows a web browser window titled "192.168.1.70 (00:11:f8:00:04:3d) - Firmware Update - Microsoft Internet Explorer". The address bar shows "http://192.168.1.70/updadv.htm". The page features a navigation bar with tabs: "Current Settings", "Active Bridges", "Download Updates", "Advanced", and "Help". The "Current Settings" tab is selected. The main content area is titled "Firmware Update - Configure FTP Update Parameters for AIRAYA (00:11:f8:00:04:3d)". It includes an "Important Note" about saving settings before upgrading. Below the note are five input fields: "Host IP Address:", "User Name:", "Password:", "Image Path:", and "Image Name:". At the bottom, there is a button labeled "Update Firmware".

# Airaya – Fast and affordable outdoor wireless bridges

Settings include:

**Host Name** – The IP address of FTP server where new firmware is located.

**User Name** – Authorized User Name for accessing the FTP server.

**Password** – Valid Password for accessing the FTP server.

**Image Path** – Path to firmware image on the FTP server. If firmware image is located in the root directory of your FTP server, leave this field empty.

**Image Name** – Filename of firmware image.

**Update Firmware** – Button to start upload procedure for new firmware.

---

Follow these steps to update a bridge with new firmware image:

1. Enter the IP Address of your FTP server in the **Host Name** field.
2. Enter your authorized *User Name* for accessing the FTP Server in the **User Name** field.
3. Enter your *Password* for accessing the FTP Server in the **Password** field.
4. Enter a valid *path* to the firmware image on the FTP server in the **Image Path** field. If firmware image is located in the root directory of your FTP server, leave this field empty.
5. Enter the *filename* of the firmware image you are using to update the bridge in the **Image Name** field.
6. Click on **Update Firmware** button to load new firmware image into bridge.
7. Press **Reboot** to enable new key settings.

## Help Tab

The AIRAYA online help system provides useful information about all parameters and menus available in the WirelessGRID NMS and configuration utility. Select the *Help* tab on any screen and the appropriate topics will appear in a pop-up style browser window.

## Antenna alignment and link monitoring tool

Each WirelessGRID bridge includes an integrated signal strength monitoring tool for use during setup and bridge operation. Use this tool to optimize antenna alignment during initial link setup. You can also use this tool to remotely check or continuously monitor the signal strength between any two bridges in a WirelessGRID network.

This Telnet-based utility provides Received Signal Strength Indication (RSSI) values in real-time, measuring the amount of power being received at the bridge where the utility is being run. *The longer the distance between locations, the more essential the tool becomes for creating a fast, reliable link.*



### IMPORTANT NOTE

Before setting up a link between two or more locations, you should take GPS readings at both ends of your link to confirm distance and elevation estimates. Garmin International ([www.garmin.com](http://www.garmin.com)) manufactures excellent low-cost GPS navigation units that can be used to calculate distance. Most GPS devices contain a built-in compass that will help also help you to visually aim bridges in the right direction.

AIRAYA recommends that you use a two-person installation team when using the Antenna Alignment and Link Monitoring Tool. To complete alignment successfully, you'll need team members at both ends of the link to relay information and make physical adjustments to each bridge.

## Check List for Antenna Alignment

**Items you'll need at both ends of a link.**

- ✓ Two 1/2 inch wrenches per end (four total) for adjusting and mounting antenna on mast
- ✓ One 7/16 inch socket or wrench for removing antenna mount from antenna (commonly used to change between vertical and horizontal polarization). *Note:* Torque less than 30 pounds.
- ✓ Cell phones or two-way radios for communicating with each team member.

When you've assembled the necessary tools and personnel to physically adjust your bridges, refer to the next section, "*Running the Antenna Alignment and Signal Quality Tool.*"

# Airaya – Fast and affordable outdoor wireless bridges

## Using the real-time signal strength monitor for antenna alignment

It is a good idea for you to become familiar with the product before installing it for the first time. AIRAYA recommends you perform a bench test before deploying any units to the field.

The bench test and verification process can also be performed in the field, but it is generally much easier to configure the units on the bench before setting them up in the field.

Changes in field-deployed bridges include but are not limited to the following:

1. IP Addresses to match your network
  2. Change the administrative user name and password to prevent unauthorized access the administrative interfaces
  3. Location-specific unique names entries to help in identifying units in the field
- Encryption enabled if you want your data encrypted as it travels across your new WirelessGRID system.

## Follow these steps to run the real-time signal quality tool and physically align antennas:

1. Power on the bridge and wait ~20 seconds.
2. Open a Telnet session to the bridge IP address, port 3000 (see figure below).



3. At the Telnet prompt, enter the login (Administrative User Name) and press Enter.
4. Enter the Administrative Password and press Enter.
5. Enter Remote MAC Address of the bridge you would like to test and press Enter.

When you've entered the remote MAC address of the remote bridge and pressed Enter, you should see receive signal strength values (displayed in dBm) streaming across the Telnet screen (see figure below). These values indicate the RSSi (signal strength) of the RF packets sent from the remote bridge.

# Airaya – Fast and affordable outdoor wireless bridges

```
Telnet 192.168.1.70 3000
login: Airaya
password: Airaya
Remote MAC address: 00:11:F8:2a:3b:b2

18 19 20 17 18 20 19 20 19 17 19 19 19 20 19 19 19 20 18      avg: 19
20 19 20 20 20 18 18 17 20 18 19 20 19 19 17 21 19 19 20 18  avg: 19
19 21 19 19 20 20 20 20 21 20 21 20 19 19 18 19 19 19 19 19  avg: 20
17 19 20 19 19 20 20 19 18 20 20 20 20 19 17 17 20 20 19 19  avg: 19
18 18 18 20 20 17 20 20 20 19 20 18 19 21 19 19 20 20 18 18  avg: 19
20 19 18 17 19 20 20 19 20 18 18 18 20 21 17 18 19 20 19 20  avg: 19
19 19 19 20 20 19 20 21 19 20 19 20 19 19 19 20 21 20 17 18  avg: 19
19 21 19 19 19 20 20 20 19 20 21 20 18 19 20 20 17 17 18 20  avg: 19
20 20 19 18 19 19 19 19 18 18 19 20 19 19 18 20 20 20 20 19  avg: 19
18 19 18 20 20 20 17
```



#### TIP

If you do not see values streaming across the screen, confirm that both bridges are powered on and then manually aim the bridges at each other until the values appear. If you see very few or no values streaming across the screen, there is probably no traffic going across the radio link. You can generate traffic by opening additional ping windows or FTP file transfers on your test stations if you do not have a traffic-generating program.

The first 20 values displayed on each line represent individual RSSI values; the 21st represents the average of the first 20 values (e.g.: avg: 19). Focus on obtaining the highest average values.

The key to achieving optimal throughput and reliable radio communication is to obtain the highest possible average RSSI values for bridges at BOTH ends of a link. This means you need to run this utility from both ends of a link to ensure signal strength is good in both directions.



#### FAST FACT

Optimal RSSI values for field deployments range between 18 and 40. Values for bench tests can be as high as 75. The disparity between such figures is normal, due to factors such as loss of signal strength along the wireless path, alignment differences, environmental issues, and other variables.

## Antenna Adjustment Using the real-time Signal Strength Monitor

In the initial hardware installation, you visually aimed the antennas at each other. Though a good first step, this does not provide optimum antenna alignment, signal quality, or maximum throughput. To fine-tune your antennas, we recommend that you perform the following procedures at both ends of a link:

1. Start the Signal Strength Monitor on one end of a link. (We'll call this *Side A*.) The RSSi values from *Side B* should be displayed in the Telnet screen at *Side A*.
2. Using your communications device (i.e., cell phone, two-way radio), direct the *Side B* installer to adjust both horizontal and vertical antenna alignment using the appropriate tools. The installer should physically adjust *Side B* to the highest possible average value using the data relayed from *Side A*. A 20-second sweep of the antenna at side B, from left to right, and then a 20 second sweep up and down, should be enough to find the strongest received signal from side B.
3. When the installer at Side A is confident that the highest possible average RSSi values are being consistently displayed on the screen at *Side A*, the installer at *Side A* should instruct the *Side B* installer to secure the unit.
4. Repeat this process for Side A using the steps just described.



### TIP

Leave the antenna real-time signal strength monitor running until the *Side B* antenna or outdoor unit is securely fastened to ensure that the RSSi values don't change, and remain optimized.

# Airaya – Fast and affordable outdoor wireless bridges

## Specifications

Radio	
Multiple Frequency Bands Supported. 40, 20, 10, 5 MHz wide channel selections (Local regulations apply)	4.940-4.990 GHz Public Safety Band (FCC Part 70, licensed Intl.) □ Non-overlapping Channels: 8 x 5 MHz, 4 x 10 MHz, 2 x 20 MHz, 1 x 40 MHz
	5.25-5.35 GHz license-exempt (FCC, Industry Canada, Mexico) □ Non-overlapping Channels: 19 x 5 MHz, 9 x 10 MHz, 4 x 20 MHz, 2 x 40 MHz
	5.47-5.72 GHz license-exempt (ETSI, FCC, ITU) with TPC and DFS □ Non-overlapping Channels: 44 x 5 MHz, 22 x 10 MHz, 11 x 20 MHz, 5 x 40 MHz
	5.725-5.850 GHz licence exempt UNII & ISM Bands (ETSI, FCC, MII) □ Non-overlapping Channels: ISM, UNII: 25 x 5 MHz, 12 x 10 MHz, 5 x 20 MHz, 2 x 40 MHz
Radio Type	Orthogonal Frequency Division Multiplexing (OFDM)
Standards Compliance	802.3, 802.11i draft, 802.11a hardware with proprietary bridging extensions
Total System EIRP and Radio Output Power	Radio output power: Max: 21dBm (Set to local regulatory requirements to comply with transmit, conducted and EIRP power limits)
Radio Receiver Sensitivity	Data Rate: 1 to 108 Mbps Sensitivity: -73 to -91dBm Modulation: 64QAM, 16QAM, QPSK, BPSK
Operating Modes	Point to Multipoint, Point to Point, Repeater (See Ordering Guide)
Antenna Type(s)	AI108-4958-BSU, AI108-4958-ON2 - Order a Sector, Omni, GRID, or Panel □ AI108-4958-SU and -1: Flat Panel Directional Antenna □ AI108-4958-0-xxx: 23 dBi integrated or 28 dBi external directional antenna. External antennas may be used with local regulatory approval.
Range	
FCC/Industry Canada Version	Up to 7.5 miles (12 km) with built-in 23 dBi panel antennas □ Up to 30 miles (48.27 km) with max radio output power and optional external 34.5 dBi antennas
International Version	Up to 30 miles (48.27 km) - N-type version (AI108-4958-ON-xxx) with max radio output power and optional external 34.5 dBi antennas
Security	
Authentication and Encryption	SecureRF Architecture - WirelessGRID link authentication. Proprietary Channels, AES/WEP 152bit data encryption options
Configuration and Management	
Configuration Utility	Built-in web server, Telnet
Software Upgrades	FTP download
Antenna Alignment	Signal strength and link statistics, RSSI graph

# Airaya – Fast and affordable outdoor wireless bridges

Real-time bridge Configuration and Monitoring	Secure web-based NMS for real time signal strength monitor, configuration, and management of authentication data, bridge statistics, data rate, channel selection, and other parameters
LED Diagnostic Indicator	Indoor remote power indicator
<b>Outdoor to Indoor Unit Communications</b>	
Cable Type	CAT 5e 4 x 2 x 24AWG gel-filled (UV protected, weatherized)
Maximum Distance	328 ft (100m) between network connection and outdoor units
<b>Interfaces</b>	
RF (antenna) connector in the outdoor unit	Integrated or N-Type female (depends on model)
Baseband (Indoor to Outdoor Units)	Outdoor units: RJ-45 with weatherized sealed cap Indoor units: RJ-45
Ethernet	Indoor units: 100 Mbps Ethernet (RJ-45)
<b>Electrical</b>	
Remote Power System	Input: 100-120V , 0.5A Auto-ranging (50Hz-60Hz) <input type="checkbox"/> Output: 48V, 0.3 A Max for Remote Power System (PoE)
<b>Dimensions</b>	
AI108-4958-BSU, ON-x Outdoor Units	10 x 8 x 6 in (25.4 x 20.3 x 15.2 cm)
AI108-4958-O-xxx Outdoor Unit with Integrated 23 dBi Antenna	11 x 11 x 7 in (26 x 26 x 17.8 cm)
AI108-4958-OSU	11 x 11 x 3 in (26 x 26 x 7.6 cm)
AI108-4958-BSU Antenna	22 x 3 x 3 in (52 x 7.6 x 7.6 cm)
Outdoor Unit Mounting	Includes mast mounts and clamp kits for 1 to 4.5 in (26 to 115 mm) diameter masts
Indoor Unit	6 x 4 x 1 in (15.2 x 10 x 2.5 cm)
<b>Environmental</b>	
Operating Temperature	Indoor unit: 0 to 50°C Outdoor unit: -20 to 55°C
Operating Humidity	Indoor unit: 5 to 95% non-condensing Outdoor unit: Fully weather protected
<b>Compliance and Certifications</b>	
EMC	FCC Part 15, Industry Canada RSS-210, Mexico, ETSI
Safety	UL - Canada, USA, CE
Radio	Public Safety (Part 70 fixed wireless) FCC 15.407 (UNII, ISM), Industry Canada RSS-210, ETSI (w/TPC and DFS)



# Airaya – Fast and affordable outdoor wireless bridges

## Ordering Information

Multipoint Bridges - Ordered Individually. Includes outdoor mounting brackets	
<a href="#"><u>AI108-4958-BSU</u></a>	Outdoor Base Station (BSU) w/150ft. PoE Cable, 1 x N-type female connector <sup>(1)</sup>
<a href="#"><u>AI108-4958-ON2-150</u></a>	Outdoor Base Station (BSU)/Repeater w/150ft. PoE Cable, 2 x N-type female connectors <sup>(1)</sup>
<a href="#"><u>AI108-4958-OSU</u></a>	Outdoor subscriber unit w/150ft. PoE Cable, 23 dBi integrated antenna
<a href="#"><u>AI108-4958-SU</u></a>	Indoor subscriber unit w/25ft. RF Cable, 23 dBi outdoor antenna
Outdoor Backhaul/Point to Point Bridge Kits. Includes outdoor mounting brackets	
<a href="#"><u>AI108-4958-O-050</u></a>	Complete kit includes 2 radio bridges with 50ft. PoE Cables, 23 dBi antennas
<a href="#"><u>AI108-4958-O-150</u></a>	Complete kit includes 2 radio bridges with 150ft. PoE Cables, 23 dBi antennas
<a href="#"><u>AI108-4958-O-300</u></a>	Complete kit includes 2 radio bridges with 300ft. PoE Cables, 23 dBi antennas
<a href="#"><u>AI108-4958-ON-150</u></a>	Complete kit includes 2 radio bridges with 150ft. PoE Cables, <b>N-type female Connectors</b> , and outdoor mounting brackets. No antennas
Indoor Radios/Kits - For use with RF cables and outdoor antennas	
<a href="#"><u>AI108-4958-Kit</u></a>	2 x radios, 2 x 25 ft RF cables, 2 x 23 dBi Antennas w/mounting brackets
<a href="#"><u>AI108-4958-1</u></a>	Indoor radio, 1 x 25 ft RF cable, and 1 x 23 dBi antenna w/mounting bracket <sup>(2)</sup>
<a href="#"><u>AI108-4958-N</u></a>	Radio only. No antenna, no cable <sup>(1)</sup>
<a href="#"><u>AI108-MP-60</u></a>	60° Sector Antenna - 5° V, 17 dBi Gain, Vertical Polar. (5.15-5.875 GHz) <sup>(3)</sup>
<a href="#"><u>AI108-MP-90</u></a>	90° Sector Antenna - 5° V, 16 dBi Gain, Vertical Polar. (5.15-5.875 GHz) <sup>(3)</sup>
<a href="#"><u>AI108-MP-120</u></a>	120° Sector Antenna - 5° V, 15 dBi Gain, Vertical Polar. (5.15-5.875 GHz) <sup>(3)</sup>
<a href="#"><u>AI108-MP-OMNI</u></a>	360° Omni Antenna - 9° V, 10 dBi Gain, Vertical Polar. (5.47-5.87 GHz) <sup>(3)</sup>
<a href="#"><u>AI108-2-28</u></a>	28 dBi Directional Grid Antenna - 5° H, 5° V, 28 dBi Gain, (5.15-5.875 GHz)
<a href="#"><u>AI108-2-23</u></a>	23 dBi Directional Panel Antenna - 10.5° H, 10.5° V, 23 dBi Gain, (5.15-5.875 GHz)
<a href="#"><u>AI108-LA-PoE</u></a>	PoE lightning arrestor. 48VDC, 0.3A Power, 100/10 Mbps Ethernet
<a href="#"><u>AI108-LA-Ethernet</u></a>	Surge Suppressor for 100/10 Mbps Ethernet
<a href="#"><u>AI108-LA5</u></a>	5GHz RF Cable Lightning Arrestor <sup>(4)</sup>

### Ordering Notes:

(1) For Base Stations (BSU, BSU2), outdoor bridge N-type kits (ON), and N-type indoor bridges (N), antennas are ordered separately

(2) Two AI108-4958-1 units (unless ordered as AI108-4958-kit) are required to setup a complete building to building bridge.

(3) Sector and Omni antennas come with 6ft LMR-400 NM-NM cable when ordered with base station/repeater

(4) 5 GHz RF Cable Lightning Arrestor comes with 6ft LMR-400 cable when ordered with bridge

"O" designates the unit is designed for outdoor use and comes in a NEMA-rated outdoor enclosure

"N" designates the unit has N-type connector(s) and does not come with cables or antennas

Each point-to-multipoint unit is either a base station, repeater, or subscriber unit.

Two AI108-4958-1 units (unless ordered as the kit) are required to set up a building-to-building bridge.

# Airaya – Fast and affordable outdoor wireless bridges

## WirelessGRID Worldwide Frequency Channel Plan

WirelessGRID Worldwide Frequency Channel Plan. Please note: Not all channels are available in every regulatory domain.				
Channel Width	4.990-4.995 GHz Public Safety Band	5.25-5.35 GHz Band	5.47-5.72 GHz Band	5.725-5.85 GHz Band
<b>5 MHz Wide Channel Selections</b>	4950, 4955, 4960, 4965, 4970, 4975, 4980, 4985	5255, 5260, 5265, 5270, 5275, 5280, 5285, 5290, 5295, 5300, 5305, 5310, 5315, 5320, 5325, 5330, 5335, 5340, 5345  (Note 1)	5480, 5485, 5490, 5495, 5500, 5505, 5510, 5515, 5520, 5525, 5530, 5535, 5540, 5545, 5550, 5555, 5560, 5565, 5570, 5575, 5580, 5585, 5590, 5595, 5600, 5605, 5610, 5615, 5620, 5625, 5630, 5635, 5640, 5645, 5650, 5655, 5660, 5665, 5670, 5675, 5680, 5685, 5690, 5695, 5700, 5705, 5710, 5715	5725, 5730, 5735, 5740, 5745, 5750, 5755, 5760, 5765, 5770, 5775, 5780, 5785, 5790, 5795, 5800, 5805, 5810, 5815, 5820, 5825, 5830, 5835, 5840, 5845
<b>10 MHz Wide Channel Selections</b>	4950, 4960, 4970, 4980	5260, 5270, 5280, 5290, 5300, 5310, 5320, 5330, 5340	5490, 5500, 5510, 5520, 5530, 5540, 5550, 5560, 5570, 5580, 5590, 5600, 5610, 5620, 5630, 5640, 5650, 5660, 5670, 5680, 5690, 5700, 5710, 5720	5730, 5740, 5750, 5760, 5770, 5780, 5790, 5800, 5810, 5820, 5830, 5840
<b>20 MHz Wide Channel Selections</b>	4950, 4970	5270, 5290, 5310, 5330	5480, 5500, 5520, 5540, 5560, 5580, 5600, 5620, 5640, 5660, 5680, 5700	5745, 5765, 5785, 5805, 5825
<b>40 MHz Wide Channel Selections</b>	4965	5270, 5310	5520, 5560, 5600, 5640, 5680	5760, 5800
Local regulations apply				
<p>The matrix above shows all channel selections currently available for WirelessGRID radios. This configuration is commonly used by government, military and defense agencies that require maximum flexibility in system design AND control their regulatory environment.</p> <p>If you are in this position and would like to request custom channelization for a proprietary application, please <a href="#">contact AIRAYA</a> for further information.</p> <p>Most countries do not allow all available WirelessGRID® channel selections, and products shipped will only have channel selections available in compliance with local regulations.</p> <p>Note 1 – Not available in the US and Canada</p>				

## Appendix A – Bench Test Procedure

This WirelessGRID bench test guide is designed to provide a new AIRAYA installer with insight and understanding of how to setup, test and verify the functionality of a WirelessGRID link before performing a field installation. Utilities for testing network communication, configuring bridges, aligning antennas, and measuring throughput are discussed. Answers to common questions and troubleshooting tips are noted throughout the document for your convenience.

While performing a bench test, antenna alignment is not critical as antennas are close together and the signal strength (RSSI) utilities will always show a strong signal. As in all field installations, bench tests should be performed with antennas correctly polarized, either vertically or horizontally, and pointing at each other, at a distance of no less than 15 feet apart. Each integrated radio or outdoor antenna has a polarity arrow sticker on it. An Up or Down arrow = vertical polarization. A Left and Right pointing arrow = horizontal polarization. Both arrows should be pointing in the same direction.

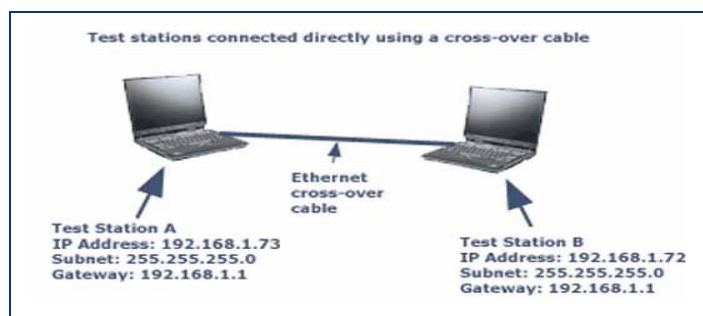
To obtain optimal throughput and link reliability, signal strength readings should be above 18 for all bench tests. Very high signal strength values (RSSI above 50) are common in bench tests and will not damage radios; however, measured TCP/IP throughput results may be lower.

### Bench test Procedure

#### Step 1. Setup a wired Ethernet network between test stations

1. Configure 2 test stations so that their network IP addresses are in the same range and can communicate with each other via Ethernet. If you are not familiar with IP addresses, please contact AIRAYA for the name of a qualified network installer in your area.
2. Verify your test network setup by using an Ethernet crossover cable directly connected between the two test stations, or by connecting the 2 stations using a switch, hub or router using straight-through Ethernet cables.

To verify your wired network setup is working properly, run a continuous ping between test stations A and B. To do this, open a DOS or CMD window on test station A, then type the following at the command prompt: **ping 192.168.1.72 -t** and on station B, type **ping 192.168.1.73 -t** Note: **-t** runs a continuous ping.



# Airaya – Fast and affordable outdoor wireless bridges

If you receive ping responses from both test stations, the network IP configuration and physical wiring is working properly between the 2 test stations using Ethernet. If you cannot ping both test stations, check your Ethernet cable connections and test station network settings to verify they are configured properly.

## NOTE

If ping does not work between 2 wired test stations, it will not work between 2 test stations connected by a WirelessGRID link.

**When ping works properly with wired test stations, go to Step 2.**

## Step 2. Setup wired Ethernet network connections to bridges

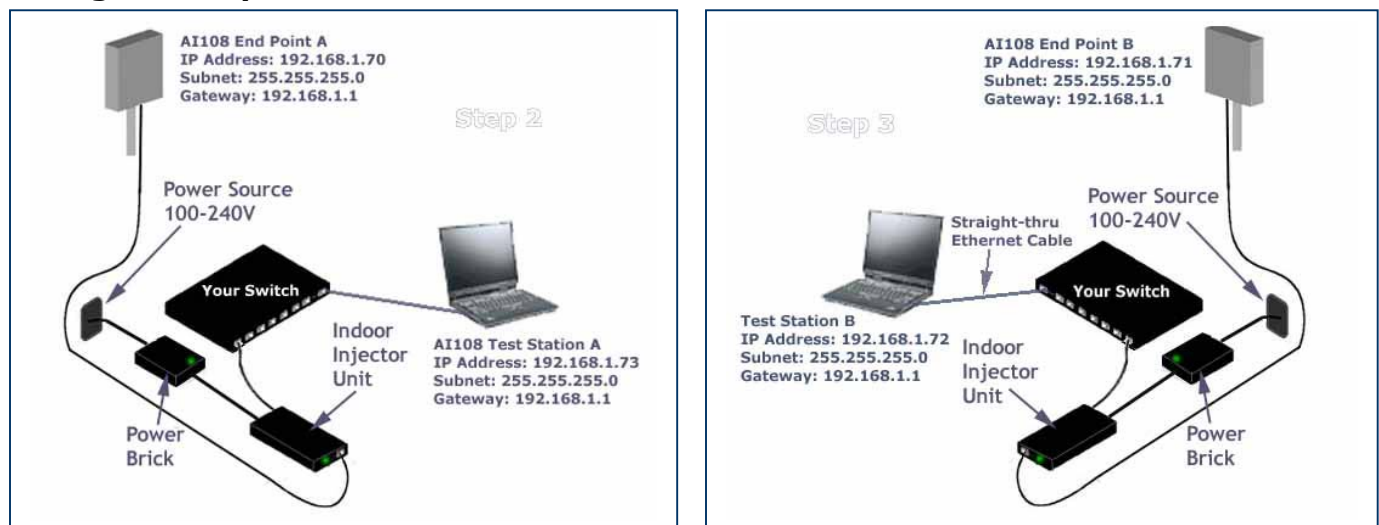
Connect directly using crossover cables, or through network switches or routers using straight-thru Ethernet cables.

## NOTE

WirelessGRID products shipped as complete kits have one bridge factory-configured with IP address 192.168.1.70, and one bridge factory-configured with IP address 192.168.1.71. Both bridges have a default subnet mask of 255.255.255.0

100 Mbps full duplex ports are best from connecting bridges to wired Ethernet networks.

## Example IP Configuration of test stations and outdoor bridges with default configuration parameters:



# Airaya – Fast and affordable outdoor wireless bridges

1. Start a continuous ping from test Station A to bridge end point A. To start a continuous ping using the factory default IP settings of the bridge, type the following into a DOS or CMD window on test station A:

**Ping 192.168.1.70 -t** (leave this ping window running so you can see ping results easily)

2. If there is no response, try IP address 192.168.1.71, or cycle the power on bridge end point A.

#### Note

Check that the Ethernet link light is on at test station A if connected directly to bridge A with cross-over cable, or on the switch/router port that bridge A is plugged into if connected with a straight-through Ethernet cable.

If the Ethernet link light is on and you cannot ping bridge A, then re-check IP address and

After ~30 seconds, you should see ping responses from 192.168.1.70 (bridge A). If you see ping responses on test station A, you have an IP network connection between test station A and bridge A.

If you can ping bridge A, you can open the HTTP configuration utility and network management system (NMS) using a web browser. You will not be able to ping across the link to bridge B until WirelessGRID bridge list authorization entries are made in both bridges. (See step 3)

3. Setup the Ethernet network connection between bridge B and test station B using the same procedure described above, then verify that the test station B to bridge B setup is correct.

#### NOTE

When doing a multipoint bench test, it is easiest to setup the base station as bridge A, and the first subscriber unit as bridge B using the procedure above. To test additional subscriber units, repeat step 3, substituting a new subscriber unit (with a different IP address) one at a time. This will help to simplify diagnostics and reduce confusion.

**After verifying that both bridges and their respective test stations can communicate via Ethernet, go to step 3.**

# Airaya – Fast and affordable outdoor wireless bridges

## Step 3. Setup bridge software configuration for bridge

After verifying that both bridges and their respective test stations can communicate via Ethernet, you will need to setup and verify bridge configuration so they will be able to communicate over the radio link. The configuration given here will be a minimal configuration for test purposes; for more detailed configuration information, please refer to the product manual.

### NOTE

Factory default administrative User Name and Password are **Airaya** with an uppercase **A**

As a security measure, the WirelessGRID http configuration utility and network management systems (NMS) will timeout if left open with no activity for 3 or more minutes. You will need to re-login to again access the utility.

1. On each test station, open an **http** session by entering the bridge IP address into the address field of your web browser. The correct format is: <http://192.168.1.70>, or whatever the bridge's IP address has been set to.
2. Login using the default Administrator name and password. Each test station should now be displaying the "Current Settings" screen.
3. Record the IP address and MAC address of each bridge. You can also enter a Unique Name under the Admin *Setup* tab to help in identifying bridges. It is common to use this field to enter 32-character location identifiers.

Bridge	IP Address	MAC Address	Unique Name
<b>A</b>			
<b>B</b>			

4. Under **WirelessGRID Bridge List**, on bridge A, click "Add New," and enter bridge B's MAC address in the "Bridge MAC Address" box, using the xx:xx:xx:xx:xx:xx format. Click "Add New."
5. On bridge B, use the same procedure above to add bridge A's MAC address.
6. On the "Security" tab, make sure both ACL Authentication and encryption are disabled.
7. On each bridge, click on the "Reboot" button on either the Network Settings or Radio Settings tab to enable new WirelessGRID Bridge List settings.
8. On each bridge, reopen the http interface and verify that entries were correctly saved by reviewing the "Current Settings" screen.

**After verifying that both bridges have the proper WirelessGRID Bridge List settings, go to step 4.**

# Airaya – Fast and affordable outdoor wireless bridges

## Step 4. Test network connectivity across a WirelessGRID link

After verifying that both bridges and their respective test stations can communicate via Ethernet, and confirming new WirelessGRID bridge list entries were saved, the following ping tests should be done.

### NOTE

After rebooting bridges, the radio link should be established within one minute. If TPC and DFS are enabled, this process may take up to two minutes.

To verify network connectivity across a WirelessGRID link, you should use test station A to do the following:

Ping 192.168.1.70 -t to ping bridge A

Ping 192.168.1.71 -t to ping bridge B across the wireless radio link

Ping 192.168.1.72 -t to ping test station B across the wireless link

If all ping tests are successful, then you have a properly configured WirelessGRID link. Go to Step 5.

Troubleshooting tips for pinging across a link:

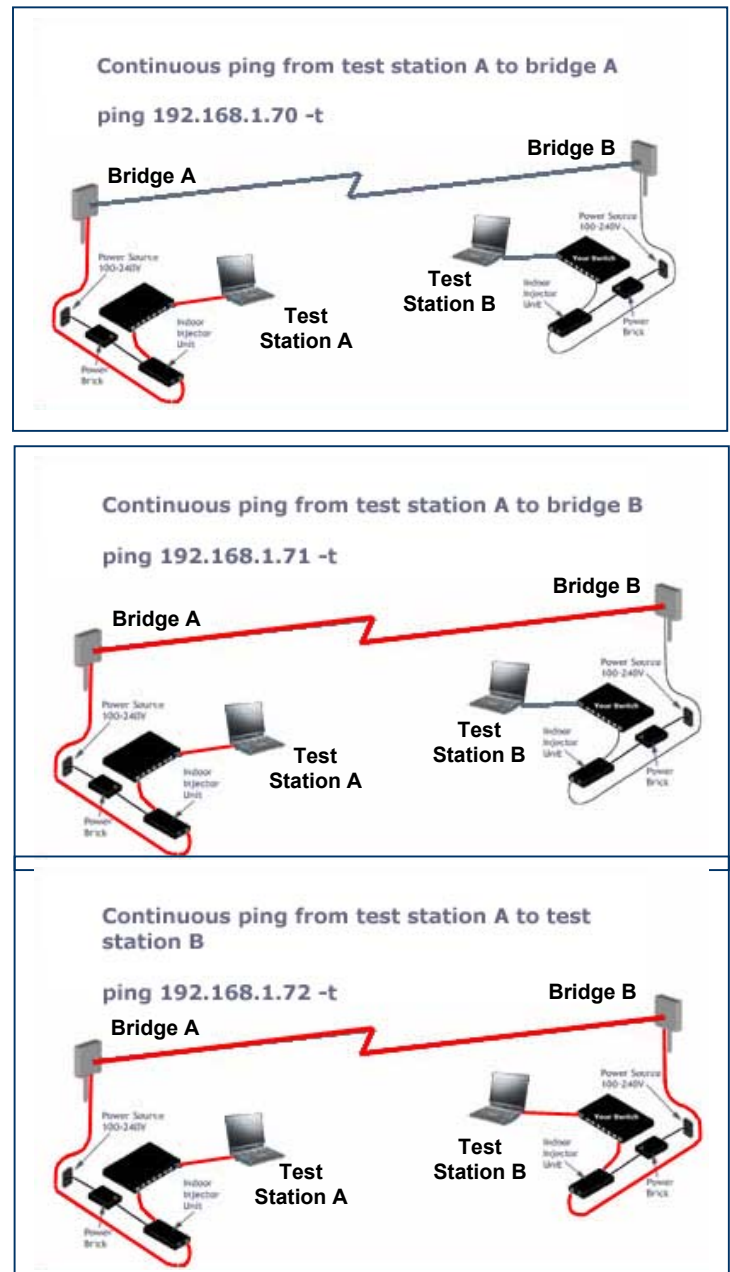
If you do not get a ping across the two end points from test station A to test station B;

You may have a power problem

- Verify that each bridge is connected to a power source with the proper input voltage.

You may have an Ethernet network cable problem at one end

- Verify all physical connections. You should have an Ethernet link light on the switch, router, or computer connected to each bridge.





# Airaya – Fast and affordable outdoor wireless bridges

You may have an http configuration error

*- Verify the configurations of both bridges using the http NMS. Bridge A should have an entry in its WirelessGRID Bridge List for the MAC address of the bridge B, and bridge B should have an entry in its WirelessGRID Bridge List for the MAC address of the bridge A - without correct MAC addresses (bridge authorization) in each side of the link, the bridges will not communicate or let traffic pass.*

## NOTE

When doing a **Multipoint bench test**, it is best to setup the base station as bridge A, and the first subscriber unit as bridge B using the procedure in Step 3. To test additional subscriber units, use this procedure for each new subscriber unit, repeating the ping test for bridge B one at a time. Use different IP addresses for each new subscriber units. (E.g. Ping 192.168.1.74 -t for subscriber two, and so on) This will simplify diagnostics. Once all subscriber units (SU) respond to this test and you have verified that each subscriber has a different IP address, you can power up all SU's and each one should be ping-able.

## Step 4a. Check throughput of WirelessGRID link (optional)

To check the throughput of a WirelessGRID link, use an FTP program or some other type of throughput measuring utility to check the speed of your link. If you don't know what program to use to test link throughput, AIRAYA can provide you with a traffic generating program and shareware throughput monitoring utility at no charge. A link to these utilities can be found on the main page of the AIRAYA support section of website.

[http://www.airaya.com/products/productdb/product\\_support.asp](http://www.airaya.com/products/productdb/product_support.asp)

If you are planning to do meaningful throughput tests, you will need a minimum of 2 test stations with at least 1.6GHz processors and Windows XP, 2000, or the Linux operating system. Windows 95, 98, ME TCP/IP stacks limit TCP throughput and cannot be used to accurately test throughput on an AIRAYA WirelessGRID link.

AIRAYA's internal bench test results can be found at the following web address:

[http://www.airaya.com/products/wirelessgrid\\_testdata.html](http://www.airaya.com/products/wirelessgrid_testdata.html)

## NOTE

If you use 10 Mbps Ethernet to communicate with a WirelessGRID bridge, you **will not** get maximum throughput, and packet errors may occur between the bridge and your 10 Mbps Ethernet device. AIRAYA recommends 100 Mbps Ethernet switches or routers to maximize throughput. Throughput tests will not work if Step 4 above has not been finished successfully.



# Airaya – Fast and affordable outdoor wireless bridges

## Step 5. Running the real-time Signal Strength Monitor

In this document, we discuss only the use of the WirelessGRID's exclusive real-time signal strength monitor. At anytime and from any location in your network, this monitoring tool can be used to check signal quality between any two WirelessGRID bridges in the network.

Additional information on our web-based Signal Strength Indicator and RSSi Graph, and detailed physical antenna adjustment instructions can also be found in the product manual.

### NOTE

When field deploying a new WirelessGRID link or multipoint system, it is important to use the antenna alignment utility, combined with the physical antenna alignment process, to optimize the received signal strength between bridges. This applies to both point-to-point links and entire multipoint or mesh networks. The longer the path between two locations, the more important these tools are in optimizing signal strength and data throughput, and maximizing link reliability. This tool should always be run at BOTH ends of a point-to-point link to ensure both antennas are properly aligned.

Optimal RSSi values for field deployments range between 18 and 40. Values seen in bench tests can be as high as 75. The difference between such figures is normal, due to factors such as expected loss of signal strength along the wireless path, antenna alignment differences, environmental issues, and other variables.

With steps 1 through 4 completed, and a ping session running to verify you're connected to bridge A, open a Telnet session from test station A to bridge A using the following steps.

1. Open a Telnet session to the bridge A, IP address, port 3000 (see example below).



2. At the Telnet prompt, enter the User Name and press Enter.
3. Enter the Password and press Enter.
4. Enter the Remote MAC Address of bridge B and press Enter.

When you've entered the remote MAC address of bridge B and pressed Enter, you should see receive signal strength values (displayed in dBm) streaming across the Telnet screen (see figure below). These values indicate the RSSi (signal strength) of the RF packets sent from bridge B.

# Airaya – Fast and affordable outdoor wireless bridges

```

Telnet 192.168.1.70 3000
login: Airaya
password: Airaya
Remote MAC address: 00:11:F8:2a:3b:b2

18 19 20 17 18 20 19 20 19 17 19 19 19 19 20 19 19 19 20 18      avg: 19
20 19 20 20 20 18 18 17 20 18 19 20 19 19 17 21 19 19 20 18      avg: 19
19 21 19 19 20 20 20 20 21 20 21 20 19 19 18 19 19 19 19 19      avg: 20
17 19 20 19 19 20 20 19 18 20 20 20 20 19 17 17 20 20 19 19      avg: 19
18 18 18 20 20 17 20 20 20 19 20 18 19 21 19 19 20 20 18 18      avg: 19
20 19 18 17 19 20 20 19 20 18 18 18 20 21 17 18 19 20 19 20      avg: 19
19 19 19 20 20 19 20 21 19 20 19 20 19 19 19 20 21 20 17 18      avg: 19
19 21 19 19 19 20 20 20 19 20 21 20 18 19 20 20 17 17 18 20      avg: 19
20 20 19 18 19 19 19 19 18 18 19 20 19 19 18 20 20 20 20 19      avg: 19
18 19 18 20 20 20 17

```

## NOTE

If you see very few or no values streaming across the screen, there is probably no traffic going across the radio link. You can generate traffic by opening additional ping windows or FTP file transfers on your test stations if you do not have a traffic-generating program.

The first 20 values displayed on each line represent individual RSSI values; the 21st represents the average of the first 20 values (e.g.: avg: 19). Focus on obtaining the highest average values.

The key to achieving optimal throughput and reliable radio communication is to obtain the highest possible average RSSI values for bridges at BOTH ends of a link. This means you need to run this utility from both ends of a link to ensure signal strength is good in both directions.

Now that you are familiar with operation of two stations, and if you are testing a multipoint installation, you can add subscriber units to your test, one at a time. Be sure to add ONLY the BSU MAC address to each subscriber units' WirelessGRID bridge list, and add all subscriber MAC address to the base station's WirelessGRID bridge list.

## Step 6. Field deployment of WirelessGRID bridges

It is a good idea for you to become familiar with the product before installing it for the first time. AIRAYA recommends you perform a bench test before deploying any units to the field.

The bench test and verification process can also be performed in the field, but it is generally much easier to configure the units on the bench before setting them up in the field.

Changes in field-deployed bridges include but are not limited to the following:

4. IP Addresses to match your network
5. Change the administrative user name and password to prevent un-authorized access the administrative interfaces
6. Location-specific unique names entries to help in identifying units in the field
7. Encryption enabled if you want your data encrypted as it travels across your new WirelessGRID system.

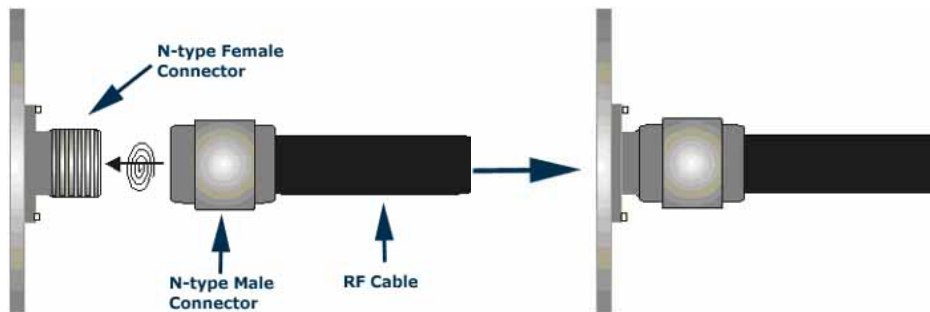
## Appendix B. Multi-point Bridge Configuration Log

Bridge	IP Address	MAC Address	Unique Name
1 (BSU)			
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
13			
14			
15			
16			
17			
18			
19			
20			
21			
22			
23			
24			
25			
26			
27			
28			
29			
30			
31			
32			
33			

## Appendix C: Weatherproofing RF Cable Connections

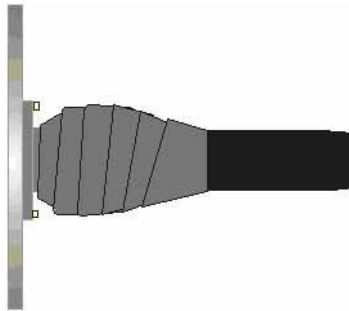
### Step 1. Connecting Cable Assembly to Antenna or Enclosure

Attach RF cable assembly to antenna/enclosure by fastening the N-type male connector to the N-type female connector. Notes: Ensure both connectors are clean and dry. Hand-tighten firmly.



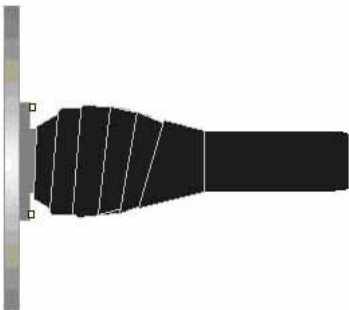
### Step 2. Sealing the Connector Assembly

Tightly wrap the connectors with 2 layers of rubber tape (butyl). Notes: Rubber tape should seal entire connection and extend 1 inch beyond antenna connector/cable assembly. 3M 3339 tape works very well in this application.



### Step 3. Covering Rubber Tape with Electrical Tape

Tightly wrap the rubber tape with 2 layers of electrical tape. Note: Electrical tape should extend 1 inch beyond rubber tape to ensure full coverage.



## How to Get Help

AIRAYA offers several customer support options to assist you with difficulties you might experience with your WirelessGRID wireless bridge:

### Worldwide Web Support

The AIRAYA web site ([www.airaya.com](http://www.airaya.com)) provides quick and easy answers to common technical questions. You'll find a complete *Knowledgebase*, a variety of technical documents, product manuals and literature, and other helpful information. Most materials can be found in the support area.

### Contacting AIRAYA

Contact your AIRAYA distributor or dealer before you call AIRAYA. They are familiar with your needs and will generally be able to provide you with the fastest and most comprehensive support. If they are unavailable or unable to answer your questions, then contact AIRAYA directly by one of the methods listed below.

Before contacting our technical support team, please create a copy of the "Current Settings" tab using your web browser and the instructions in this manual. If you are not able to run the web-based configuration utility, then write down any error messages you see on-screen and the appropriate support number list above.

### AIRAYA Contacts

<b>Phone</b>	(866) 224-7292 (U.S.) (408) 776-9583 (international)
<b>Skype</b>	AIRAYA_Support
<b>Fax</b>	(408) 776-9583
<b>E-mail</b>	<a href="mailto:support@airaya.com">support@airaya.com</a>
<b>Web site</b>	<a href="http://www.airaya.com">www.airaya.com</a>



#### IMPORTANT NOTE

Free support is only available to registered users. Register via the AIRAYA web site ([www.airaya.com](http://www.airaya.com)) in the support section. Support is available 24 hours a day.