Welcome to the Airespace Product Guide!

Airespace System 1.2: Last Updated October 10, 2003

Refer to the *OVERVIEWS* section to see a big picture view of Airespace products and features.

See the *SOLUTIONS* section to look through real-world network and application-specific solutions to real-world problems.

Go to the *TASKS* section to find detailed instructions on how to install, configure, use, and troubleshoot Airespace products and supported 802.11 networks.

Visit the *REFERENCES* section to see technical information, such as the Access Point Site Survey Guide, Quick Installation Guides, Web Browser Online Help files, and Release Notes.

FCC Statements for Airespace Switches and Appliances

FCC Statements for Airespace APs

Legal Information

Airespace Technical Support

Airespace System Release Notes

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Legal Information

This section includes the following legal information:

- *Limited Warranty*
- *Software License Agreement*
- *SSH Source Code Statement*
- *OpenSSL Project License Statements*
- *Trademarks and Service Marks*

Limited Product Warranty

The following describes the Airespace, Inc. standard Product Warranty for End Customers.

Products

- Airespace Wireless Switch (40XX) Family
- Airespace WLAN Appliance (41XX) Family
- Airespace Access Point (1200) Family

Limited Warranty

Airespace warrants that:

- For a period of one (1) year from the date of installation of the Product at the End Customer's site but not to exceed twenty-four (24) months after date of shipment by Airespace, the Hardware shall free from defects in materials and workmanship.
- For a period of three (3) months from the date of installation of the Product but not to exceed fifteen (15) months after date of shipment by Airespace, the Software shall substantially conform to the applicable specifications in Airespace's then-current published documentation.

  The date of shipment by Airespace is set forth on the packaging material in which the Product is shipped. This limited warranty extends only to you the original purchaser of the Product.

Exclusive Remedy

Your sole remedy under the limited warranty described above is, at Airespace's sole option and expense, the repair or replacement of the non-conforming Product or refund of the purchase price of the non-conforming Products. Airespace's obligation under this limited warranty is subject to compliance with Airespace's then-current Return Material Authorization ("RMA") procedures. All replaced Products will become the property of Airespace. Exchange Products not returned to Airespace will be invoiced at full Product list prices. Replacement Products may be new, reconditioned or contain refurbished materials. In connection with any warranty services hereunder, Airespace may in its sole discretion modify the Product at no cost to you to improve its reliability or performance.

Warranty Claim Procedures

Should a Product fail to conform to the limited warranty during the applicable warranty period as described above, Airespace must be notified during the applicable warranty period in order to have any obligation under the limited warranty.

The End Customer or their designated reseller must obtain a Return Material Authorization number (RMA number) from Airespace for the non-conforming Product and the non-conforming Product must be returned to Airespace according to the then-current RMA procedures. The End Customer or their designated reseller is responsible to ensure that the shipments are insured, with the transportation charges prepaid and that the RMA number is clearly marked on the outside of the package. Airespace will not accept collect shipments or those returned without an RMA number clearly visible on the outside of the package.

Exclusions and Restrictions

Airespace shall not be responsible for any software, firmware, information or memory data contained in, stored on or integrated with any Product returned to Airespace pursuant to any warranty or repair.

Upon return of repaired or replaced Products by Airespace, the warranty with respect to such Products will continue for the remaining unexpired warranty or sixty (60) days, whichever is longer. Airespace may provide out-of-warranty repair for the Products at its then-prevailing repair rates.

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Airespace Technical Support can provide end users and channel partners the following services:

- Telephone support
- Troubleshooting
- Escalating issues, as required

Please have the following available when making a call:

- Equipment model number(s)
- Airespace Wireless Switch and WLAN Appliance AireOS software revision level (AS_1_2_x_x)
- Airespace Control System Software revision level (1.2.x.xx)
- Symptom(s)
- Network configuration

You can find Airespace Technical Support information at *http://www.airespace.com/*.

FCC Statements for Airespace APs

This section includes the following FCC statements for the Airespace AP:

- *Class A Statement*
- *RF Radiation Hazard Warning*
- *Non-Modification Statement*
- *Deployment Statement*

Class A Statement

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

RF Radiation Hazard Warning

To ensure compliance with FCC RF exposure requirements, this device must be installed in a location such that the antenna of the device will be greater than 20 cm (8 in.) from all persons. Using higher gain antennas and types of antennas not covered under the FCC certification of this product is not allowed.

Installers of the radio and end users of the Airespace Wireless Enterprise Platform must adhere to the installation instructions provided in this manual.

Non-Modification Statement

Use only the supplied internal antenna, or external antennas supplied by the manufacturer. Unauthorized antennas, modifications, or attachments could damage the badge and could violate FCC regulations and void the user's authority to operate the equipment.

Note: Refer to the *Airespace System Release Notes* for 802.11a external antenna information. Contact Airespace, Inc. for a list of FCC-approved 802.11a and 802.11b/g external antennas.

Deployment Statement

This product is certified for indoor deployment only. Do not install or use this product outdoors.

FCC Statements for Airespace Switches and Appliances

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

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