

How to upload your pet's photo into the application.

Press the camera icon  in the upper left corner of the screen. When you press it, your smartphone may request a permission for the MyKi Pet application to use your phone's camera. Give the permission, take a picture and you will see the difference straight away.


Can the same MyKi Pet device be monitored from two or more mobile phones?

You can, if you share the username and password for the application with someone you trust.

Can more than one MyKi Pet device be monitored through one mobile phone application?

Yes, if you add them through **Settings > Account Settings > Add new device**. Switching from one device to another is done by pressing the arrow in the upper left corner of the application's screen.

MyKi Pet application: Location section

 **The Location section** shows the MyKi Pet's location on the map, positioned via GPS, carrier cells or WiFi networks. If your phone's location permission is provided and if the location is available, you may see it too.

 **GPRS Signal** - mobile network signal strength.

 **Battery** - MyKi Pet's battery charge at a specific moment.


 **GPS/GSM localisation** - shows the type of technology used presently for localisation. If GPS signal is available, shows the number of satellites used to determine MyKi Pet's position too.

 **Speed** - shows if your pet is in motion and what is its speed at a specific moment.

Location History section

 Indicates the particular locations of MyKi pet registered on the day or within the previous 30 days, with timestamps.

 Shows the separate locations of MyKi Pet. When pressed, it turns red and gathers nearby locations into a group.

 Reproduces MyKi Pet's itinerary per time. When clicked twice it increased 2-3 times the itinerary reproduction speed.

Safe zone: You may set two safe zones. When you activate any of them for the first time you will see a map with a perimeter. Move the map in a way to include the desired area. You may change (increase or decrease) the safe zone's perimeter. Click on "Next" to set an "Active time for this safe zone", pointing out the beginning and the end of the period during which you expect your pet to be in this safe zone. After pressing "done" the particular safe zone will be activated. You may activate or disable the safe zone through a switch. If the pet leaves the safe zone while it is still active, you will get a notification.

Find MyKi Pet function.

 If MyKi Pet has been lost or removed, and you do not know where it is, through this application function you may find it. Click the icon to the right from your pet's name, press the "Ring" button and MyKi Pet will start making a sound, which will help you locate it.

Event Log.

 This menu is informative and shows the last 100 MyKi Pet events with a specific date and time.

Settings menu.


Select language - here you may change MyKi Pet application's language.


Account Settings - here you may see your username and change the password. Here you can add another MyKi Pet device, in case you have more than one pet. Here you may remove an already registered MyKi Pet device or delete the account.

Notifications - here you may determine the type of notifications you would like to receive.

 **Log Out** - here you may log out of the account through the mobile phone application.

MyKi Pet info - here you can see the device's ID (serial number) and change its name and telephone number (in case of SIM card change).

 **Low-power Mode** - this function reduces the device's power consumption by increasing the location reporting time intervals and reducing the safe zone functionality.

 **Email notifications** - here you can determine what kind of events you want to be notified about by email, on the email address registered in your account.

 **Device switch off** - here you can switch the MyKi Pet device off through the mobile application.

 **Restore factory settings** - here you can delete all the user-defined settings.

Unable to charge handset
Poor contact. Please check if the plug is connected well.
Please confirm if the environment temperature is within the temperature while charging.
The battery or charger is damaged. You need to replace it.

You can find more information about MyKi Pet in "Questions and answers" section on www.MyKi.pet

FCC Warning:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The RF distance between human body and the product is 20cm. Use the pet on the strap.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.