



Simplifying · Security

# Outdoor Bullet Camera Quick Start Guide

**SAVE THIS MANUAL FOR FUTURE REFERENCE**

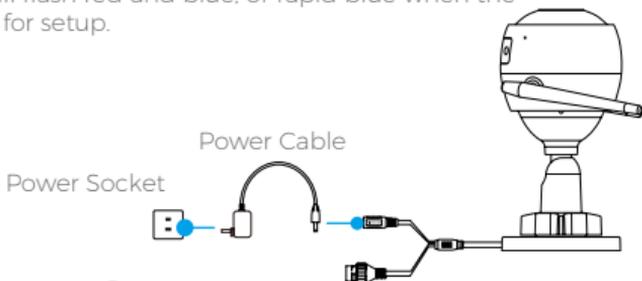


# Setup

## Step 1 Power-on

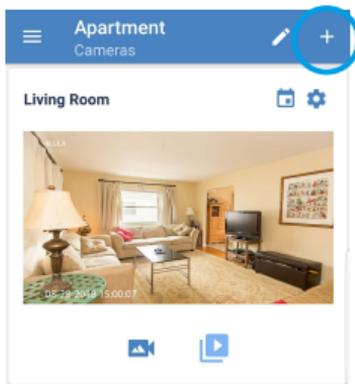
EN

Plug the power cable into the camera and to the power adapter and then into a power outlet, as shown in the figure below. The LED indicator will flash red and blue, or rapid blue when the camera is ready for setup.



## Step 2 Camera Setup

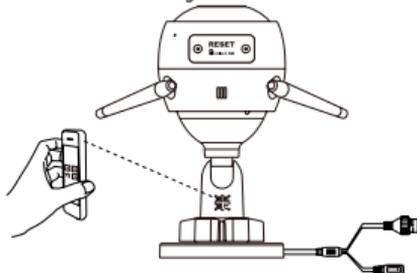
- Add a camera to the Alula app 
  - Log in to your account using the Alula app.
  - From the Alula app Camera screen, tap "+" on the upper-right hand corner to go to the scan QR code interface.



- Scan the QR Code on the bottom of the camera.
- Enter the verification code located on the bottom of the camera.
- Follow the app wizard to finish Wi-Fi configuration.

 If you want to change your camera's Wi-Fi, press and hold the reset button for 10s and repeat this part.

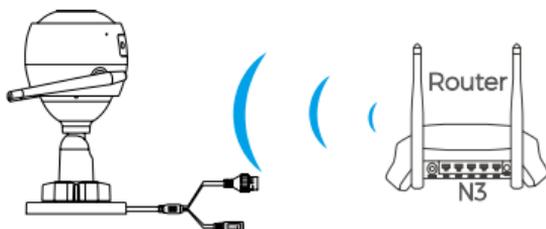
-Scan the QR code on the body of the camera.



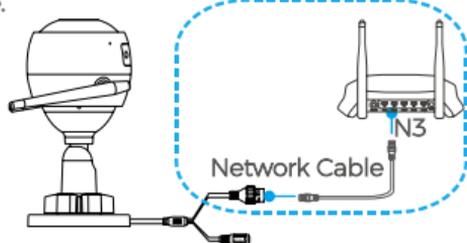
### Step 3 Choose network connection

-Choose Wi-Fi (2.4GHz Wi-Fi Only) or wired connection.

**(Recommended)** For Wi-Fi connection, enter Wi-Fi name and password to configure Wi-Fi for the camera.



For wired connection, connect the camera to the router with a network cable.



-Enter the correct time zone and date format.

If the memory card status displays as Uninitialized, tap to initialize it.



Hold the RESET button for 10 seconds when camera is running if either adding cameras or Wi-Fi connection fails.

## Step 3 Camera Installation

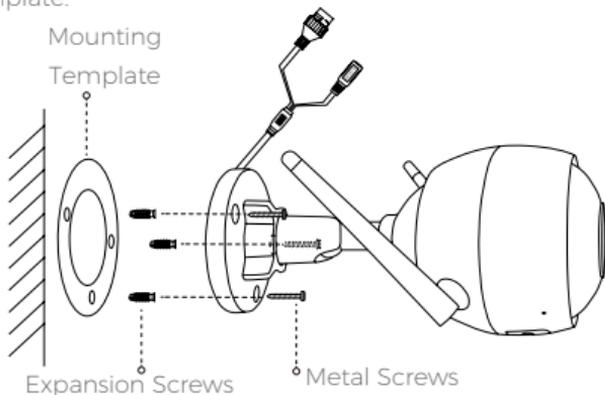
You can install the camera on the wall or ceiling.

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- i** Make sure the wall is strong enough to withstand three times the weight of the camera.

### 1 Installing the Camera

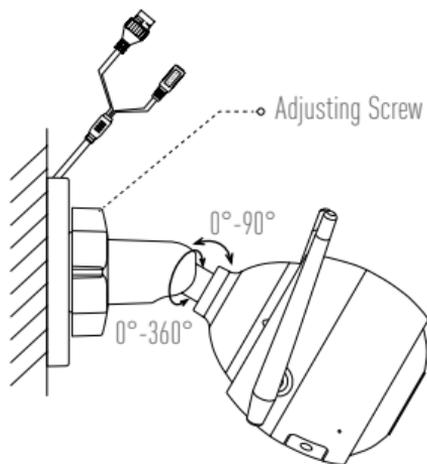
- Place drill template onto the surface you have chosen to mount the camera.
- **(For the cement wall/ceiling only)** Drill screw holes according to the template, and insert three expansion screws.
- Use three metal screws to fix the camera base according to the template.



### 2 Adjusting the Surveillance Angle

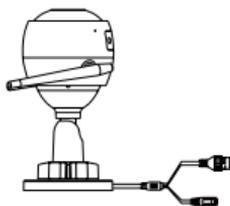
- Loosen the adjusting screw.
- Adjust the surveillance angle as your desired place.
- Tighten the adjusting screw.

- i** Make sure the microSD card slot facing downward.



## Appendix

### Box Content



Internet Camera x1



Power Adapter x1



Mounting Template x1



Screw Kit x1



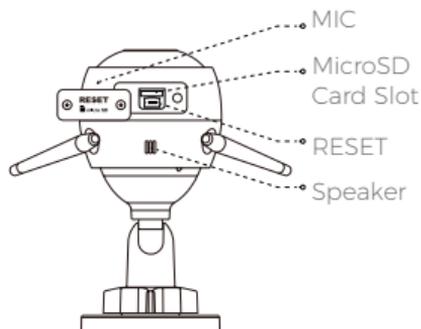
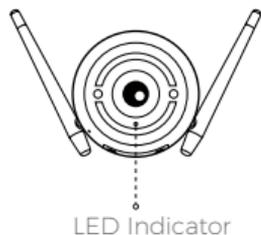
Waterproof Kit x1



Quick Start Guide x1

## Basics

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Name	Description
MIC	For audio in.
Speaker	For audio out.
LED Indicator	<ul style="list-style-type: none"><li>• Steady Red: Camera is starting up.</li><li>• Steady Blue: Video is being viewed or played back in Alula App.</li><li>• Slowly Flashing Blue: Camera is running properly.</li><li>• Slowly Flashing Red: Wi-Fi connection has failed.</li><li>• Fastly Flashing Red: MicroSD card error.</li><li>• Flashing Red and Blue <u>OR</u> Rapidly Flashing Blue: Camera is ready for the Wi-Fi connection.</li></ul>
MicroSD Card Slot	MicroSD card not included in the Box Contents. Recommended compatibility: Class 10, Max.128GB. After inserting the microSD card, initialize it in the Alula app, and then video files can be stored in the SD card.
RESET	Hold the RESET button for 10 seconds when the camera is running. The camera restarts, and resets all parameters to default.
Power Input	1A  12V

# Troubleshooting

- Q:** "The device is offline." or "The device is not registered." prompts when adding the camera by Alula app.
- A:**
1. Make sure the network, that the camera is connected to, is normal and the DHCP of router is enabled.
  2. Hold down the RESET button for 10 seconds to reset the parameters if you manually changed the network parameters.
- Q:** How to use the microSD card for local storage?
- A:**
1. Make sure there is a microSD card inserted and the camera is added to your Alula account. Log in the Alula app and enter the "Device Details" interface, if the "Initialize Storage Card" button appears, you need to initialize the microSD card first.
  2. The microSD card recording for the motion detection is enabled by default.
- Q:** The mobile phone cannot receive alarm prompts when the camera is online.
- A:**
1. Make sure the Alula app is running on your mobile phone and the Motion Detection Notification is enabled.
  2. For Android system, make sure the app is running in background; and for iOS, enable the message push function in "Settings > Notification".
  3. If still no alarm prompts, hold down the RESET button for 10 seconds restore the camera settings.
- Q:** Live view or playback failed.
- A:** Make sure your network is well connected. Viewing live video needs a good bandwidth. You can refresh the video, or change a network and try again.
- Q:** How to connect to another Wi-Fi?
- A:** Hold the RESET button on the camera for 10 seconds to reset and restart the camera and reconnect the Wi-Fi about 1 minute later.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment complies with FCC/IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radioexempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

*Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.*

*Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.*

This equipment complies with FCC/IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

ce matériel est conforme aux limites de dose d'exposition aux rayonnements, FCC / CNR-102 énoncée dans un autre environnement. cette equipment devrait être installé et exploité avec distance minimale de 20 entre le radiateur et votre corps.