# Wireless PC Card (CardBus)

DRIVER & SOFTWARE UTILITY USER MANUAL – REV 1.0, FEB 2004

# DRIVER & SOFTWARE UTILITY USER MANUAL

#### **FCC Information to User**



Model: Wireless PC Card

FCC ID: RC6AWP-914W

FCC Caution: To assure continued compliance, any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

# **FCC Guidelines for Human Exposure**

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This EUT is incompliance with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1999 and had been tested in accordance with the measurement methods and procedures specified in OET Bulletin 65 Supplement C.

# **Regulatory Compliance Information**

This section includes user requirements for operating this product in accordance with National laws for usage of radio spectrum and operation of radio devices. Failure of the end-user to comply with the applicable requirements may result in unlawful operation and adverse action against the end-user by the applicable National regulatory authority.

# **FCC Requirements for Operation in the United States**

#### **Radio Frequency Interference Warnings & Instructions**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following methods:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and the receiver
- Connect the equipment into an electrical outlet on a circuit different from that which the radio receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

Modifications made to the product could void the user's right to operate the equipment.

# Europe



This device is a 2.4 GHz low power RF device intended for home and office use in EU and EFTA member states. In some EU / EFTA member states some restrictions may apply. Please contact local spectrum management authorities for further details before putting this device into operation.

Marking by the above symbol indicates compliance with the Essential Requirements of the R&TTE Directive of the European Union (1999/5/EC). This equipment meets the following conformance standards: EN300 328, EN301 489-1/17, EN60950

# **Requirements For Operation in the European Community**

#### Countries of Operation and Conditions of Use in the European Community

The user should run the client utility program provided with this product to check the current channel of operation and confirm that the device is operating in conformance with the spectrum usage rules for European Community countries as described in this section.

This device is intended to be operated in all countries of the European Community.

#### **Operation Using 2.4 GHz Channels in France**

The following radio channel usage limitations apply in France.

The radio spectrum regulator in France, Autorité de regulation des telecommunications (ART), enforces the following rules with respect to use of 2.4GHz spectrum in various locations in France. Please check ART's web site for latest requirements for use of the 2.4GHz band in France: http://www.art-telecom.fr/eng/index.htm. When operating in the following metropolitan regions (départements) in France, this device may be operated under the following conditions: Indoors using any channel in the 2.4-2.4835 GHz band (Channels 1-13)

Outdoors using channels in the 2.4-2.454 GHz band (Channels 1-7)

When operating outside of the following regions (départements) in France (see table below), this product must be operated under the following conditions:

- Indoors using channels in the 2.4465-2.4835 GHz band (Channels 10-13).
- Outdoor operation not permitted.

Please refer to the ART web site for further details.

#### Metropolitan Regions with Eased Restrictions in 2.4GHz Band

| 01 | Ain             | 36 | Indre               | 69 | Rhône                 |
|----|-----------------|----|---------------------|----|-----------------------|
| 02 | Aisne           | 37 | Indre et Loire      | 70 | Haute Saône           |
| 03 | Allier          | 39 | Jura                | 71 | Saône et Loire        |
| 05 | Hautes Alpes    | 41 | Loir et Cher        | 72 | Sarthe                |
| 08 | Ardennes        | 42 | Loire               | 75 | Paris                 |
| 09 | Ariège          | 45 | Loiret              | 77 | Seine et Marne        |
| 10 | Aube            | 50 | Manche              | 78 | Yvelines              |
| 11 | Aude            | 54 | Meurthe et Moselle  | 79 | Deux Sèvres           |
| 12 | Aveyron         | 55 | Meuse               | 82 | Tarn et Garonne       |
| 16 | Charente        | 57 | Moselle             | 84 | Vaucluse              |
| 19 | Corrèze         | 58 | Nièvre              | 86 | Vienne                |
| 2A | Corse Sud       | 59 | Nord                | 88 | Vosges                |
| 2B | Haute Corse     | 60 | Oise                | 89 | Yonne                 |
| 21 | Côte d'Or       | 61 | Ome                 | 90 | Territoire de Belfort |
| 24 | Dordogne        | 63 | Puy de Dôme         | 91 | Essonne               |
| 25 | Doubs           | 64 | Pyrénées Atlantique | 92 | Hauts de Seine        |
| 26 | Drôme           | 65 | Hautes Pyrénées     | 93 | Seine St Denis        |
| 27 | Eure            | óó | Pyrénées Orientales | 94 | Val de Mame           |
| 32 | Gers            | 67 | Bas Rhin            |    |                       |
| 35 | Ille et Vilaine | 68 | Haut Rhin           |    |                       |

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# 1 Introduction

The Wireless PC Card is a Wireless LAN device working under unlicensed 2.4GHz radio band. It complies with IEEE 802.11g and 802.11b standards. Just sliding into a notebook PC's card slot allows you to connect to the network wirelessly at super-fast 54Mbps. It is your best choice to cooperate with a notebook PC with no cabling hassle.

Its auto-sensing capability allows high packet transfer at up to 54 Mbps for maximum throughput or dynamic range shifting to lower speeds due to distance or operating limitations in an environment with a lot of electromagnetic interference.

The Wireless PC Card complies to IEEE 802.11b/g standards and provides 54 Mbps WLAN connectivity. It can protect data integrity with enterprise-level WPA security.

#### 1.1 Key Features

Operate at 2.4GHz unlicensed frequency with data transmission rate up to 54Mbps

IEEE standards support: IEEE 802.11b, 802.11g

Advanced security features including WEP, WPA and WPA2

32-bit CardBus interface

Advanced power saving technology

Full-featured WLAN management utility

Additional software Access Point function (WinXP only)

Compatible with Windows 98SE, ME, 2000 and XP

#### 1.2 Kit Contents

Wireless PC Card

Set-up CD with User Manual & Software Utility

# 1.3 System Requirements

A PC must be at least equipped with the following requirements.

available PCI card slot

CD-ROM drive

Microsoft® Windows® 98SE, ME, 2000 or XP operating system

Pentium® II 450MHz or faster processor

64 Mbytes RAM

50 Mbytes free hard disk space

# 1.4 LED Definition

Ready: lit when the PC Card is plugged in and ready to transmit or receive Link/Act: lit when the PC Card is wirelessly connected and flash when it is transmitting or receiving

# 1.5 Connection Diagram

# 1.6 Observing Location and Range Guidelines

Computers can connect over wireless networks indoors at a range which vary significantly based on the physical location of the computer with the Wireless PC Card. For best results, avoid potential sources of interference, such as:

- Large metal surfaces
- Microwaves ovens
- 2.4GHz Cordless phones

In general, wireless devices can communicate through walls. However, if the walls are constructed with concrete, or have metal, or metal mesh, the effective range will decrease between the devices.

# 2 Installing Hardware

- 1. Locate an available PC card slot on the notebook. Check with your computer manufacture for more instructions.
- 2. Slide the PC Card into the PC card slot. (The LEDs should be on top of the PC Card.) Make sure that all of its pins are touching the slot's contacts.

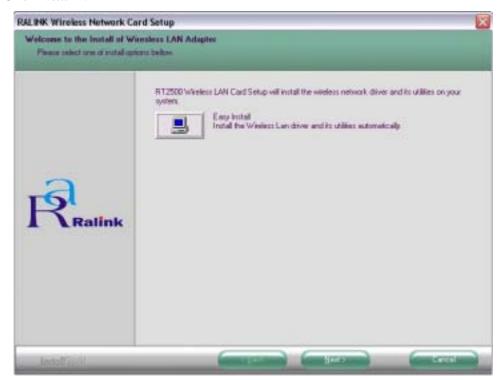
# 3 Installing WLAN Client Driver and Software Utility

1. Windows will automatically detect this Wireless PC Card and the "Found New Hardware Wizard" window will appear. Click *Cancel*.

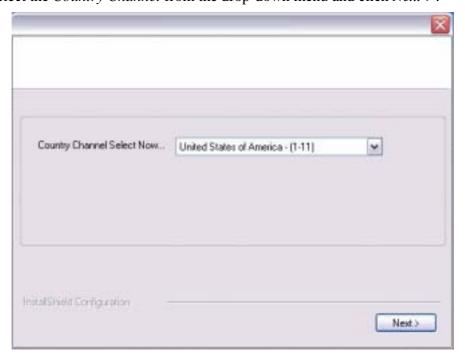


2. Insert the CD-ROM into your CD-ROM drive, browse to the Client folder, select the file *setup.exe*, and double click it.

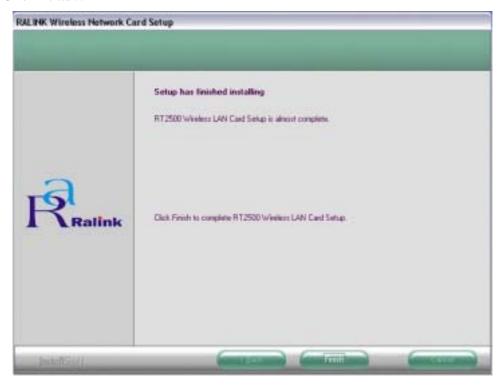
#### 3. Click Next >.



4. Select the *Country Channel* from the drop-down menu and click *Next* >.



# 5. Click Finish.



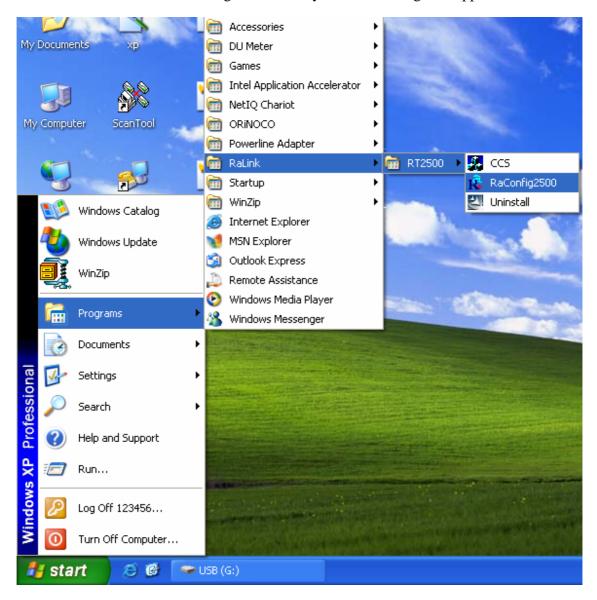
# 3.1 Invoking the Utility

After installing the driver and software utility, you will see the utility appear. You can also invoke the utility in one of two ways:

# 3.1.1 Invoking via the Start Menu

In order to invoke the utility via the Start Menu:

Select *Start, All Programs, Ralink, RT2500* and *RAConfig2500* in the Quick Launch area of the start menu. The Configuration Utility RT2500 Dialog Box appears.



# 3.1.2 Invoking via the Task Bar:

In order to invoke the utility via the Task Bar: Double click the *utility icon* in the notification area of the task bar. The Configuration Utility RT2500 Dialog Box will appear.



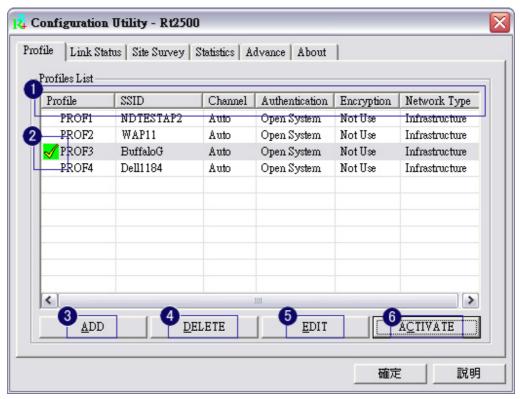
The icon's color represents the Adapter's signal strength or status.

- Signal strength is good.
- Signal strength is normal.
- Signal strength is week.
- No wireless connection.
- The Adapter is disable or unplugged.

# 4 WLAN Client Configuration Utility – Description

# 4.1 Profile

Profiles are a set of preset system parameters, or "snapshots", of the available APs (Access Points) within a wireless network. You can record these "snapshots". They are manually created (new/duplicate) by connecting to an AP (refer to Site Survey introduction), and then saving the system parameters as a specific profile.



A profile consists of the following three main parameters:

1 Profile A name provided by the user (for example, Airport, Home)

(the default is PROF\*)

**2 SSID** The character string of the wireless network identifier to

which you want to connect.

**3** Authentication Use Open System(No WEP key), Shared Key(WEP key) or

WPA-PSA to authenticate the peer side when association

was initiated.

 $\underline{E} DIT$ 

ACTIVATE

| 4 Encryption   | AP's encryption type including WEP、AES、TKIP and NOT USE  |
|----------------|--|
| 5 Channel      | This is the radio channel through which the access point communicates to stations in its BSS. A Basic Service Set (BSS) consists of a group of wireless stations, and an access point that is directly connected to the wired LAN. To establish an adhoc network, make sure the [Channel] is set to the same radio channel as that used by the other wireless clients in your group. However, if you are connecting to a network via an access point, the adapter will automatically synchronize up to the same channel as that used by the access point.  Note: The available channel settings are limited to local regulations, which determine the number of channels that are available.  FCC: 11 channels  MKK: 14 channels |
| 6 Network Type | Set the station operation mode to "802.11 Ad Hoc" for network configurations that do not have an access point, or to "Infrastructure" for configurations with an access point.   |
| <b>√</b>       | Establish wireless connection with the AP  |
| ✓              | Fail to establish wireless connection with the AP  |
| <u>A</u> DD    | Add a new AP profile (for example, SSID, channel, etc)   |
| <u>D</u> ELETE | Delete an existing AP profile  |

Edit an existing AP profile

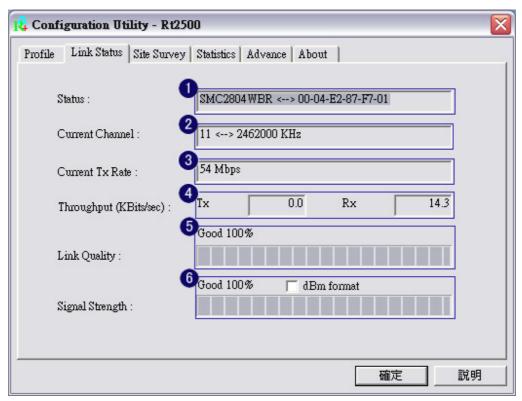
utility program starts running.

Activate the profile with which the Access point or station

you want to associate. The activated profile is the default profile that this Wireless PC Card firstly applies to when this

#### 4.2 Link Status

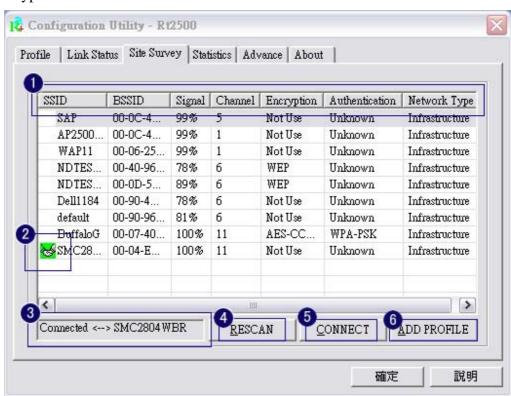
The Link Status tab indicates the wireless network information of the Wireless PC Card.



Status Disconnected or SSID <-->BSSID **Current Channel** Show the using channel **Current Tx Rate** Show the current bit rate between 1-54Mbps Show the current Rx/Tx baud rate (measured in **Throughout** KBits/sec) **Link Quality** Show the percentage of the radio link quality while communicates with the associated Access Point or peer station. **Signal Strength** Show the sensitivity level of received signal strength (measured in percentage or dBm)

# 4.3 Site Survey

When the utility is activated, it will automatically detect all the access points within the wireless network and connect to one access point of the strongest signal and without any encryption.



1 A profile consists of the following three main parameters:

SSID The AP's ID which is designated by the local network administrator

**BSSID** A 6-byte hexadecimal ID number of the AP or based station whose traffic the data belongs to.

End-points communicating together should associate with

the same BSSID.

Signal Indicates signal strength detected in the station site for

each Access Point or peer station (in %).

**Authentication** Use Open System(No WEP key), Shared Key(WEP key)

or WPA-PSA to authenticate the peer side when

association was initiated.

| •     | 4 •   |
|-------|-------|
| Encry | ntion |
| Liici | puon  |

AP's encryption type including WEP、AES、TKIP and NOT USE

#### Cannel

This is the radio channel through which the access point communicates to stations in its BSS. A Basic Service Set (BSS) consists of a group of wireless stations, and an access point that is directly connected to the wired LAN. To establish an adhoc network, make sure the [Channel] is

To establish an adhoc network, make sure the [Channel] is set to the same radio channel as that used by the other wireless clients in your group. However, if you are connecting to a network via an access point, the adapter will automatically synchronize up to the same channel as that used by the access point.

Note: The available channel settings are limited to local regulations, which determine the number of channels that are available.

FCC: 11 channels MKK: 14 channels

#### **Network Type**

AP's network topology including Infrastructure and Ad

Hoc

Connection is established

3 Show the status of wireless network connection and the

**SSID** 

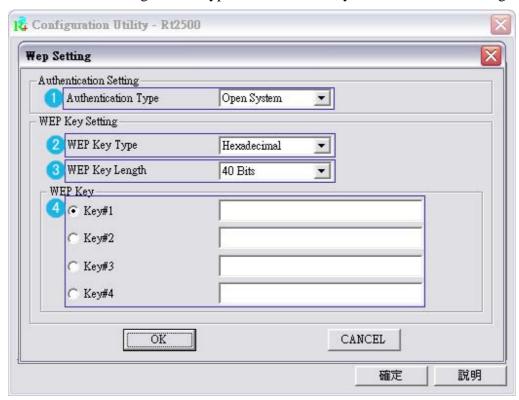
4 RESCAN Update all APs' information

6 CONNECT Connect with an AP

6 ≜DD PROFILE Add an new AP's profile

# 4.4 Change AP Connection

Double click other AP if you want to change current wireless connection. If you connect with an AP that is using data encryption such as WEP, you will see the following window.



Authentication Type

To configure this, you have to know the AP's setting first. Only when you connect to a 802.11g wireless network can you get the information of the AP's authentication type.

WEP Key Type

Hexadecimal or ASCII

WEP Key Length

40bits or 104bits

4 WEP Key

There are four WEP Key settings based on the AP's settings. No WEP Key record will be left unless you use Profile to configure.

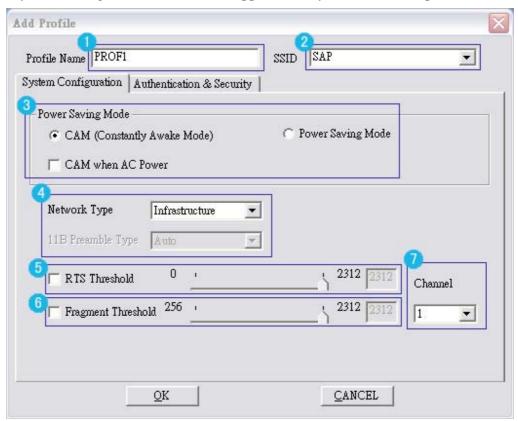
(1) Hexadecimal, 40bits: 10 hexadecimal letters(2) Hexadecimal, 128bits: 32 hexadecimal letters

(3) ASCII、40bits: 5 ASCII letters (4) ASCII、128bits: 16ASCII letters

# 4.5 Add Profile

# 4.5.1 System Configuration

A System Configuration window will appear when you add an AP's profile.



- **1 Profile Name** This field is used to name your profile.
- **SSID** This field is used to define the profile's SSID from the drop-down menu.
- OAM (Constantly Awake Mode) or (Power Saving Mode)

That the "CAM When AC Power" is clicked represents the Adapter will automatically switch to CAM mode as long as your PC uses external power supply. The Power Saving Mode is only supported in Infrastructure network.

4 Network Type

Infrastructure or 802.11 Ad Hoc
In Infrastructure network, the Power Saving Mode works
instead of 11B Preamble Type. In 802.11 Ad Hoc
network, Power Saving Mode will not work and 11B

Preamble Type as well as the Channel options will work.

RTS Threshold

RTS Threshold is a wireless network mechanism designed to prevent the Hidden Node issue, a problem happens in the wireless network when two wireless adapters served by the same AP can't communicate each other or have collision. Normally, the value of RTS Threshold is needless to change. The default value is 2312.

**Fragment Threshold** Enable to increase the transmission efficiency by split mechanism. The value of Fragment Threshold is 2312.

Channel

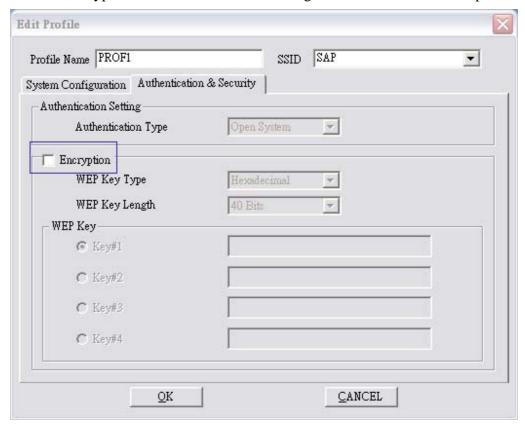
This is the radio channel through which the access point communicates to stations in its BSS. A Basic Service Set (BSS) consists of a group of wireless stations, and an access point that is directly connected to the wired LAN. To establish an adhoc network, make sure the [Channel] is set to the same radio channel as that used by the other wireless clients in your group. However, if you are connecting to a network via an access point, the adapter will automatically synchronize up to the same channel as that used by the access point.

Note: The available channel settings are limited to local regulations, which determine the number of channels that are available.

FCC: 11 channels MKK: 14 channels

# 4.5.2 Authentication & Security

When the Encryption is enabled, the WEP Setting is the same as mentioned previously.



#### 4.6 Statistics

It shows information on the Wireless PC Card's current traffic activity and its signal quality.



# **1** Transmit Statistics

Frames Transmitted Successfully

Frames Transmitted Successfully Without Retry

Frames Transmitted Successfully After Retry

Frames Fail To Receive ACK After All Retries

RTS Frames Successfully Receive CTS

The field shows the successfully transmitted frame numbers.

This field shows the numbers of the successfully transmitted frame without retry.

This field shows the numbers of the successfully transmitted frame with retry.

This field shows the numbers of the unsuccessfully transmitted frame with many retries.

This field shows the numbers of the successfully received the CTS ( Clear To Send ) after the Adapter sends out the RTS

( Request To Send ) to the AP.

**RTS Frames Fail To Receive CTS** 

This field shows the numbers of the unsuccessfully received the CTS ( Clear To Send ) after the Adapter sends out the RTS ( Request To Send ) to the AP.

**Receive Statistics** 

**Error** 

Frames Received Successfully The field shows the successfully received

frame numbers.

This field shows the numbers of the received **Frames Received With CRC** 

frame with CRC error.

of-Resource

Frames Dropped Due To Out- This field shows the numbers of the received

frame due to out-of-resource.

**Duplicate Frames Received** The field shows the duplicate received frame

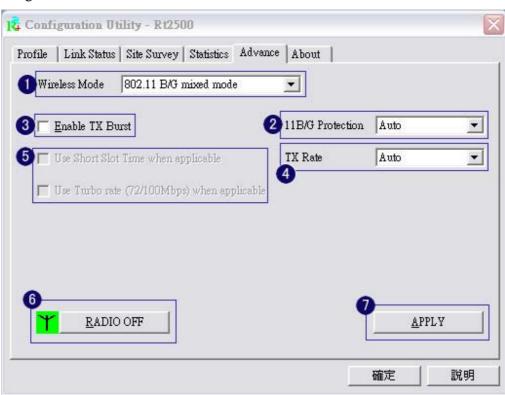
numbers.

RESET COUNTERS

Recount all the information above.

#### 4.7 Advance

The Advance tab allows you to configure the Wireless PC Card with some advanced settings.



- Wireless Mode 802.11 B Only or 802.11 B/G mixed mode
- 2 11B/G Protection 802.11b uses CCK modulation and 802.11g uses CCK–compatible OFDM modulation. To prevent the data collision in the concurrent 802.11b and 802.11g network, it's necessary to enable 11B/G Protection in

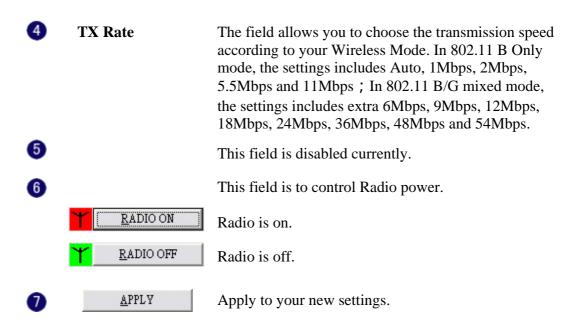
802.11 B/G mixed mode.

**Auto** AP will automatically detect any 802.11b stations in the network environment.

On Protection is always on.

**Off** Protection is always off.

3 Enable Tx Burst The field is to enable the Adapter to transmit more data in a frame interval, SIFS. Normally the frame interval is DIFS.



#### 4.8 About

The About tab shows some information including wireless chipset vendor, utility version, driver version, EEPROM version and MAC address of this Wireless PC Card.

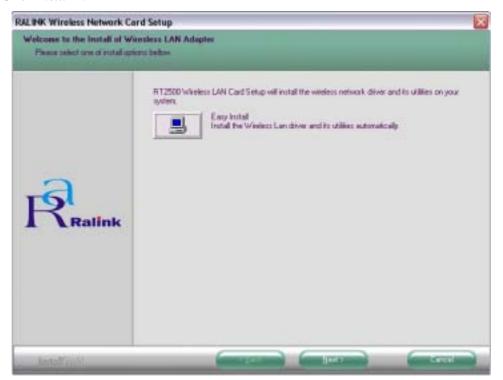
# 5 Installing WLAN Software AP Driver and Software Utility (WinXP only)

1. Windows will automatically detect this Wireless PC Card and the "Found New Hardware Wizard" window will appear. Click *Cancel*.



2. Insert the CD-ROM into your CD-ROM drive, browse to the SW AP folder, select the file *setup.exe*, and double click it.

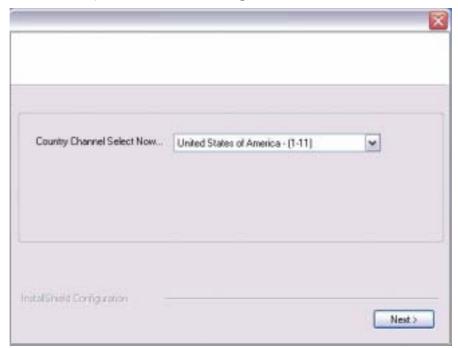
#### 3. Click Next >.



# 4. Click Continue Anyway.



5. Select the *Country Channel* from the drop-down menu and click *Next* >.



6. Click Finish.

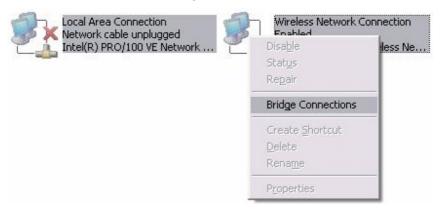


# 5.1 Bridge Connections

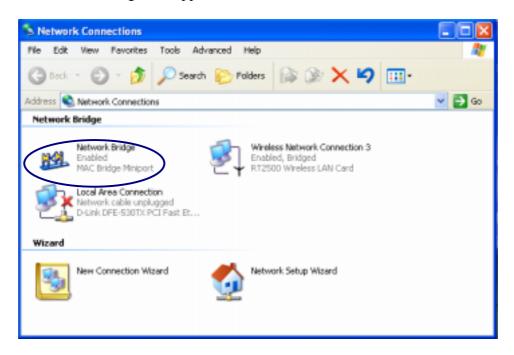
1. Make sure that your PC has equipped with an Ethernet Network Adapter. Double click the *network icon* on your system tray.



2. Make sure that either the Ethernet Network Adapter or the Wireless PC Card is not disabled. Select both and click *Bridge Connections*.



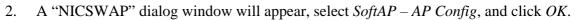
3. A new Network Bridge will appear.

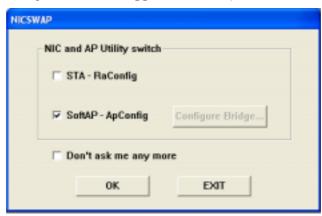


# 5.2 Invoking the Utility

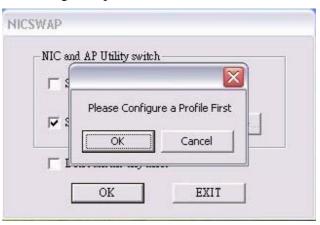
1. Select *Start*, *All Programs*, *Ralink*, *RT2500* and *STA - AP* in the Quick Launch area of the start menu.







3. You will be asked to configure a profile first. Click *OK*.



# **6** WLAN Software AP Configuration Utility – Description

# 6.1 Config

| onfig   Access Contro | ni I w n 2   Mac Lanie   E | vent Log   Statistics   About              |
|-----------------------|----------------------------|--|
| Wireless Mode         | 802.11 B/G mixed 💌         | TX Rate Auto 💌 Channel 1                   |
| SSID                  | API                        | USE MAC ADDRESS SECURITY                   |
| 11B/G Protection      | Auto                       | ☐ Enable TX Burst                          |
| 11B TX Preamble       | Long                       | ☐ Use Turbo rate (72/100Mbps) when applica |
| Beacon Period (ms)    | 50                         | ☐ No forwarding among wireless clients     |
| FITS Threshold        | 2347                       | ☐ Hide SSID                                |
| Fragment Threshold    | 2346                       | Use Short Slot Time when applicable        |
|                       |                            | DEFAULT APPLY                              |

Wireless Mode 802.11 B Only or 802.11 B/G mixed mode

**TX Rate** The field allows you to choose the transmission speed

according to your Wireless Mode. In 802.11 B Only mode, the

settings includes Auto, 1Mbps, 2Mbps, 5.5 Mbps and

11Mbps; In 802.11 B/G mixed mode, the settings includes extra 6Mbps, 9Mbps, 12Mbps, 18Mbps, 24Mbps, 36Mbps,

48Mbps and 54Mbps.

**Channel** This is the radio channel through which the access point

communicates to stations in its BSS. A Basic Service Set (BSS) consists of a group of wireless stations, and an access point that is directly connected to the wired LAN. To establish an Ad Hoc network, make sure the [Channel] is set to the same radio channel as that used by the other wireless clients in your group. However, if you are connecting to a network via an access point, the adapter will automatically synchronize up to the same channel as that used by the access point.

Note: The available channel settings are limited to local regulations, which determine the number of channels that are

available.

FCC: 11 channels MKK: 14 channels

**SSID** The character string of the wireless network identifier to which

you want to connect.

11B/G Protection 802.11b uses CCK modulation and 802.11g uses CCK-

compatible OFDM modulation. To prevent the data collision in the concurrent 802.11b and 802.11g network, it's necessary to

enable 11B/G Protection in 802.11 B/G mixed mode.

**11B TX Preamble** Long or Short preamble key type in the physical layer of

packet

**Beacon Period (ms)** Set a value here to define the duration between beacon packets.

**Enable TX Burst** This field is to enable the Adapter to transmit more data in a

frame interval, SIFS. Normally the frame interval is DIFS.

Use Turbo rate (72/100Mbps) when applicable

This field is disabled currently.

No forwarding among wireless

clients

Click to prevent packet from looping among wireless clients.

**Hide SSID** Do not show SSID in the public network.

**Use Short Slot Time** This field enhances the maximum transmission power. **when applicable** 

**DEFAULT** Return to the default settings.

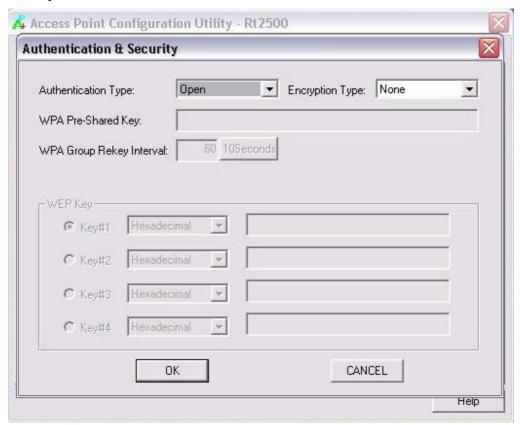
**APPLY** Apply to your new settings.

**SECURITY** This settings includes Authentication type selection,

Encryption key input type & length of the encrypted/decrypted

payload information, and WEP key index selection.

# 6.2 Security



**Authentication Type** To configure this, you have to know the AP's setting first.

Only when you connect to a 802.11g wireless network can you get the information of the AP's authentication type.

**Encryption Type** AP's encryption type including WEP、AES、TKIP and

**NOT USE** 

WPA Pre-Shared Key A password between 8 and 63 characters long which is also

used to configure other wireless client adapters

**WPA Group Rekey** 

Interval

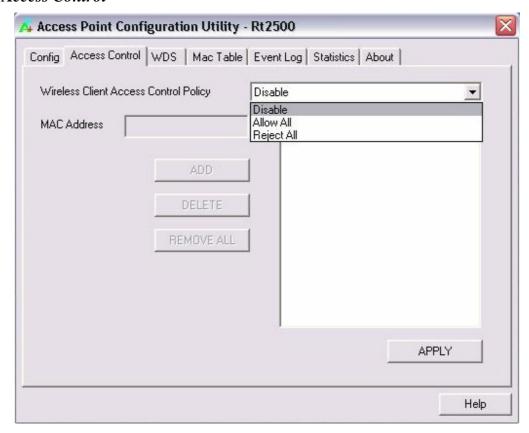
The time to regenerate a new PSK key

**WEP Key** There are four WEP Key settings based on the AP's

settings. No WEP Key record will be left unless you use

Profile to configure.

# 6.3 Access Control

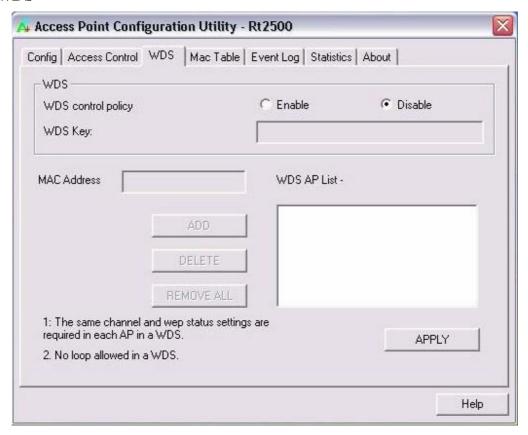


Wireless Client Access
Control Policy
This field allows you to control wireless station's access.

MAC Address The MAC address of wireless station

**APPLY** Apply to your new settings.

# 6.4 WDS



WDS control policy This field enables to wirelessly connect Access Points to

extend a wireless network.

WDS Key This key used to communicate among the WDS (Wireless

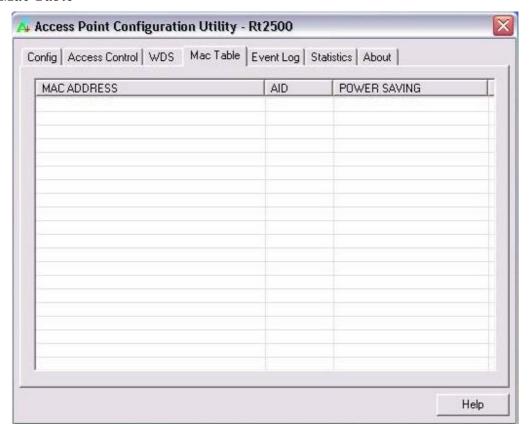
Distribution System)

MAC Address The MAC address of each AP

**WDS AP List** - All Access Points in the WDS

**APPLY** Apply to your new settings.

# 6.5 Mac Table

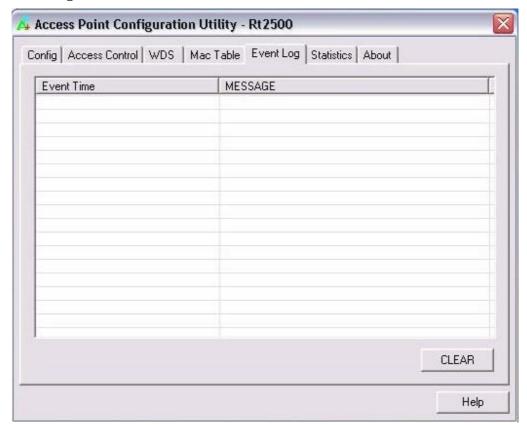


MAC ADDRESS Show the MAC address of each associated station

AID Show the identified code issued to each associated station

**POWER SAVING** Show the power saving status of each station

# 6.6 Event Log

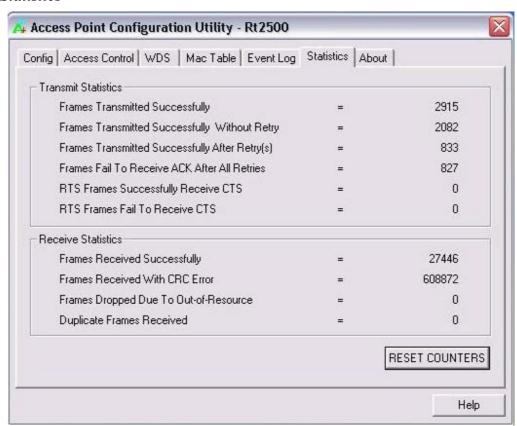


**Event Time** Show the recorded time of every event

**MESSAGE** Show the message of every event

**CLEAR** Clear all information in the event log

#### *6.7* **Statistics**



# Transmit Statistics

**Frames Transmitted** The field shows the successfully transmitted frame Successfully numbers. This field shows the numbers of the successfully **Frames Transmitted** transmitted frame without retry.

**Successfully Without** Retry **Frames Transmitted** 

This field shows the numbers of the successfully transmitted frame with retry.

**Successfully After Retry** Frames Fail To Receive

**ACK After All Retries** 

This field shows the numbers of the unsuccessfully transmitted frame with many retries.

**Receive CTS** 

RTS Frames Successfully This field shows the numbers of the successfully received the CTS ( Clear To Send ) after the Adapter sends out the RTS (Request To Send) to the AP.

**RTS Frames Fail To Receive CTS** 

This field shows the numbers of the unsuccessfully received the CTS (Clear To Send) after the Adapter sends out the RTS (Request To Send) to the AP.

Receive Statistics

**Frames Received** Successfully

The field shows the successfully received frame

numbers.

**Frames Received With** 

**CRC Error** 

This field shows the numbers of the received frame

with CRC error.

**Out-of-Resource** 

Frames Dropped Due To This field shows the numbers of the received frame

due to out-of-resource.

**Duplicate Frames** Received

The field shows the duplicate received frame

numbers.

RESET COUNTERS

Recount all the information above.

#### **6.8** About

The About tab shows some information including wireless chipset vendor, utility version, driver version, and MAC address of this Wireless PC Card.

# 7 Troubeshooting

1. Question: The product literature says this Wireless PC Card can operate at 54Mbps. Why do I see no more than 11Mbps speed on my WLAN Configuration Utility status?

Answer: While you are connecting to an 802.11b network, the maximum 802.11b speed is 11Mbps. Moreover, the wireless connection quality between this Adapter and other stations will be limited to the space layout and thus the connection speed can't reach to 54Mbps.

2. Question: I cannot connect to the Access Point or the wireless Router?

Answer: Make sure the same SSID/Channel/Security on the Wireless PC Card is the same as on the Access Point or the wireless Router. Move closer and try again.

3. Question: I can connect to the Access Point, but I cannot connect to other computers on the network or the Internet?

Answer: Check to make sure that the Access Point is physically connected to the Ethernet network. Make sure that the IP addresses and the Windows networking parameters are all configured correctly. Restart your cable/DSL modem, router and access point.

4. Question: The product literature says this Wireless PC Card can operate far to 328 feet (100 meters). Why can't it reach that range when working?

Answer: In optimal condition, this device can reach the maximum range. However, environmental factors such as other electric equipments and layout of building may adversely affect the effective range.