amped | wireless

User's Guide

High Power 500mW Dual Band AC Wi-Fi USB Adapter
ACA1

CONTENTS

INTRODUCTION

Thank you for purchasing this Amped Wireless product. At Amped Wireless we strive to provide you with the highest quality products through innovation and advanced technology. We pride ourselves on delivering products that outperform the competition and go beyond your expectations. If you have any questions please feel free to contact us. We'd love to hear from you and thank you for your support!

Email: sales@ampedwireless.com

Call: 888-573-8830

Web: www.ampedwireless.com

GETTING STARTED

Package Contents

Check to make sure you have all the contents within your package:

- High Power Dual Band AC Wi-Fi USB Adapter
- Detachable High Gain Dual Band 5dBi Antennas
- USB 3.0 Cable
- Setup Guide
- CD: User's Guide and Software
- Laptop Monitor Mounting Clip

Connectors and LED Indicators

Mini USB 3.0: The included USB 3.0 cable attaches to the Mini USB connector on the Adapter. The other end connects to available USB ports on your PC. For maximum speed, a USB 3.0 port is required. The adapter is backwards compatible with USB 1.0 and 2.0 but will function at lower speeds. Do not attach the cable until after you have installed the software.

Antenna Connector: RJ-SMA antenna connector - Compatible with all antennas with RP-SMA connectors. Upgradable to high gain antennas for more range**.**

Activity LED: Blinks rapidly when wireless data traffic is passing through the High Power Adapter.

SETUP GUIDE

Windows 8, 7 and Vista Installation

a) Power on your PC and Insert the CD

Locate the Setup CD and insert it into your CD drive.

Do not insert the USB Adapter until after the software/driver has been fully installed.
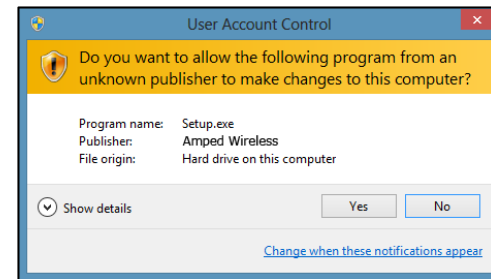
When the Menu page appears click on **Setup for Windows** to begin the installation process.

If the Menu page does not appear, select Run Autoload.exe if prompted or browse your CD drive and double-click the Autoload.exe file.
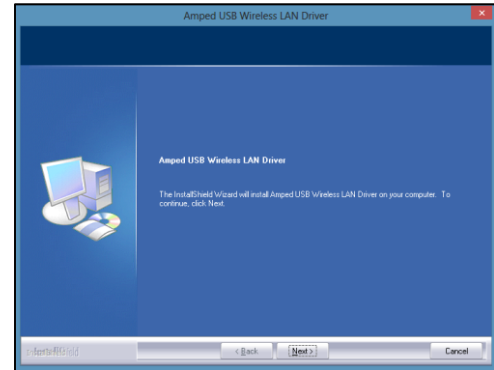

b) Click **Yes** to allow the program to make changes and continue with the installation.

c) **Continue with the Installation**
   Click Next to proceed with the installation.

d) **Restart your Computer**
   A prompt will appear asking you to restart your computer.
   Select Yes and click Finish to restart your computer. Be
   sure to save any unsaved work before clicking Finish to
   avoid losing any unsaved data.
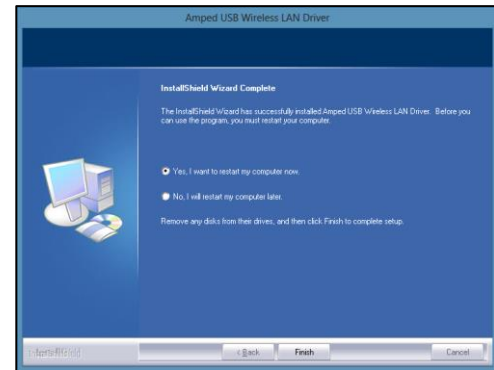
e) Plug in the High Power USB Adapter

After the computer has fully rebooted, locate an available USB ports (USB 3.0 port required for maximum performance) and insert the USB Adapter. Windows should automatically begin installing the driver for use with the USB Adapter.

f) **Connect to a Wireless Network**

a) Select the Wi-Fi icon on your Windows desktop taskbar
b) If your PC has a previously installed Wi-Fi adapter, your new Amped Wi-Fi adapter should appear as "Wi-Fi 2" or "Wireless Network Connection 2" and your original Wi-Fi adapter as "Wi-Fi" or "Wireless Network Connection".
c) Choose any network under "Wi-Fi 2" or "Wireless Network Connection 2" to connect to and enter the security key if prompted.
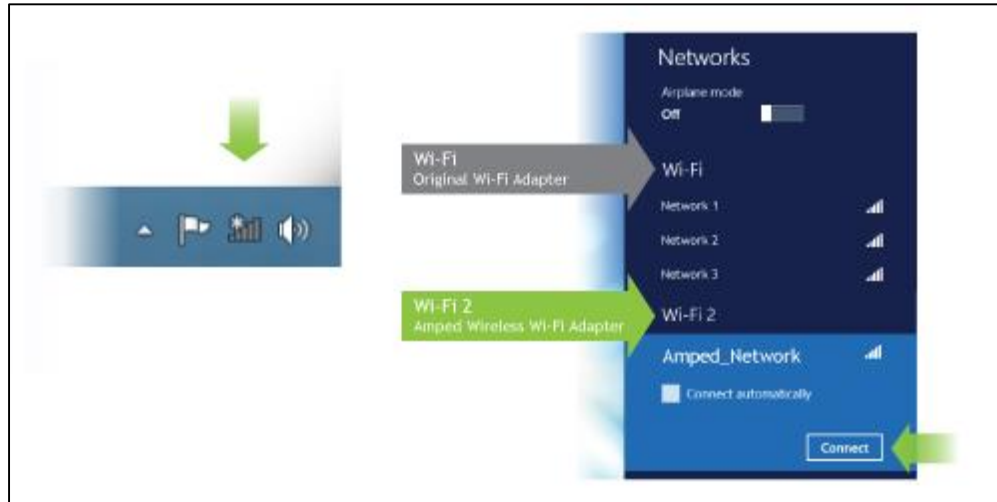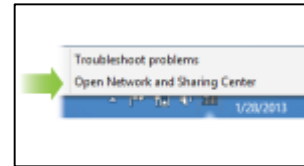
Disabling your Original Wi-Fi Adapter

Disabling Wi-Fi 1 will stop it from showing up in your Wi-Fi available network list.
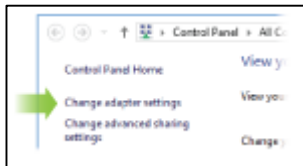**This is not permanent. You can re-enable it by following Step E below.**

a) Go to the Windows 8 desktop and find the Wi-Fi icon.
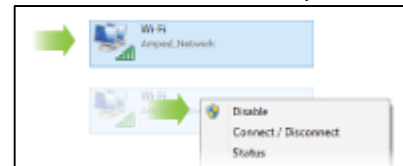

b) Right-click on the Wi-Fi icon in the taskbar and select "Open Network and Sharing Center".

c) Select "Change Adapter Settings" from left side.

d) Find your Wi-Fi icon (Not Wi-Fi 2), right-click it and "Disable" from the dropdown menu.

Continue to next page…

e) To re-enable your original Wi-Fi adapter, follow the same steps above and click "Enable" at Step D instead of "Disable".
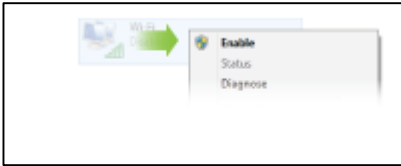
Windows XP Installation

a) **Power on your PC and Insert the CD**

Locate the Setup CD and insert it into your CD drive.

Do not insert the USB Adapter until after the software/driver has been fully installed.

b) **When the Menu page appears click on Install Software to begin the installation process.**

If the Menu page does not appear, select Run Autoload.exe if prompted or browse your Cd drive and double-click the Autoload.exe file.

c) **Begin the Installation**
Click Next to continue with the installation.
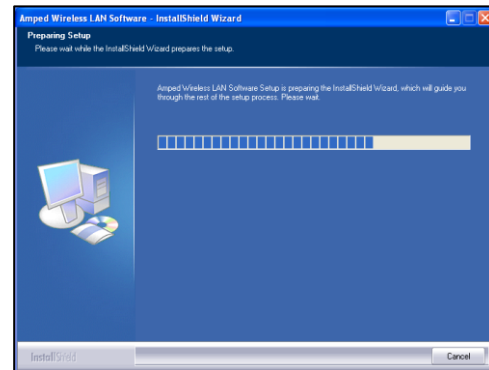
d) Insert your Adapter

If you are prompted to insert your adapter, please do so now.
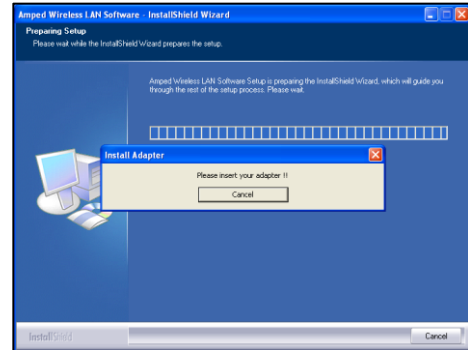
e) Continue with Setup

Click Next to proceed with the installation.
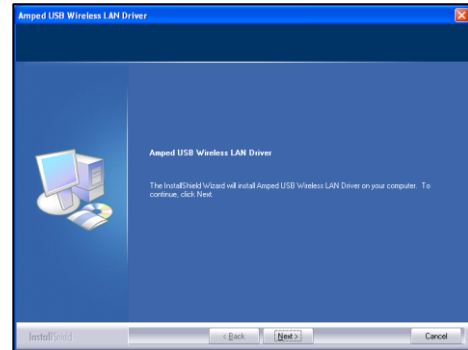
f) Found New Hardware Wizard
When the Found New Hardware Wizard appears and asks to search for software, select No, not at this time and click Next to continue.

g) View Available Wireless Networks
Locate the Wireless Network Connection 2 icon in the taskbar and click on it.

g) **Connect to a Wireless Network**

a. Select the Wi-Fi icon on your Windows desktop taskbar.
b. If your PC has a previously installed Wi-Fi adapter, your new Amped Wi-Fi adapter should appear as "Wireless Network Connection 2" and your original Wi-Fi adapter as "Wireless Network Connection".
c. Choose any network under "Wireless Network Connection 2" to connect to and enter the security key if prompted.
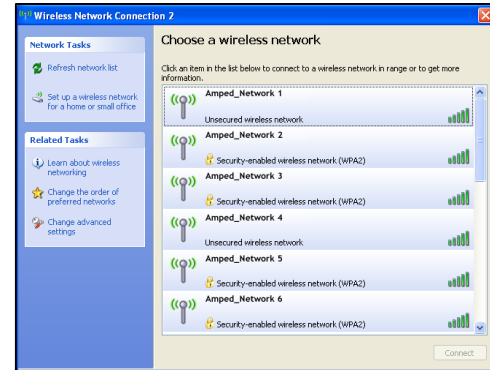
Mac OS X Installation
(For OS X 10.4, 10.5 and 10.6)

a) **Power on your Mac computer and Insert the Setup CD**

Do not insert the USB Adapter until after the software/driver has been fully installed.

b) Access the Menu

From the autoload page, click on Start Here to open the menu. If the menu does not load browse the CD to find the Start here file.
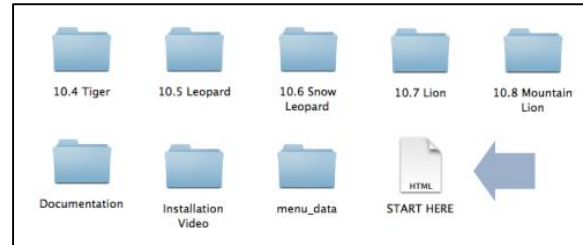
c) Find your Operating System Version

Click on the Apple Icon (upper-left corner). Select About This Mac and note the Mac OS X version.
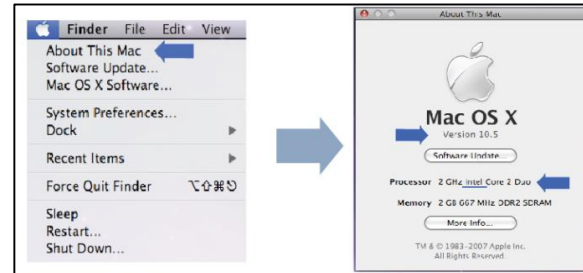
d) **Select your Operating System**

From the CD Menu, select the software version that your Mac is using to begin installing the software (i.e., 10.4 through 10.8).

e) **Find the Folder on the Setup CD**

Open your OS X version folder, and then click Installation file to being the installation.
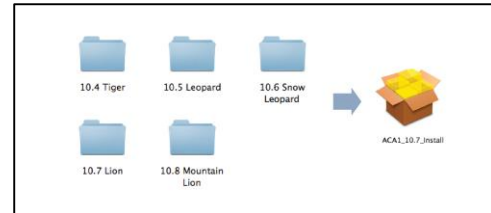
f) **Install the Software**

Follow the instructions and click Continue to install the software. If prompted, select a destination for the driver software. This is typically the Macintosh HD. Click Continue.
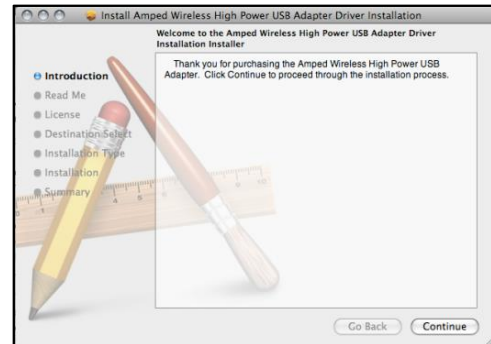
g) **Continue the Installation**

Click Continue to proceed with the installation.
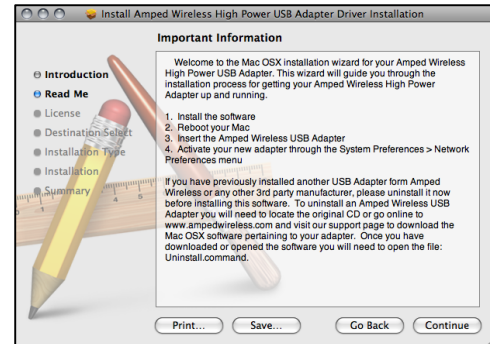
h) **Select your Installation Language**

Select the language that you wish to continue the installation in and click Continue.

i) **Continue the Installation**

Click Agree to accept the software license agreement and proceed with the installation.

Note: If prompted, select the hard drive that you wish to install the software on and click Continue to proceed.
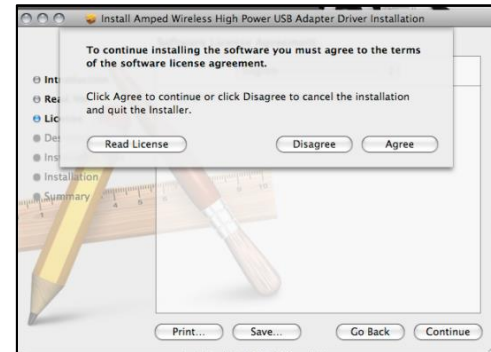
j) **Continue the Installation**

Click Install to proceed with the installation.
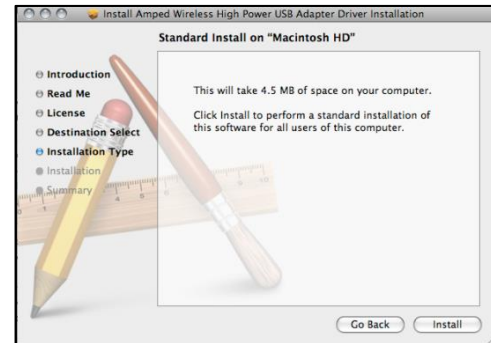
k) Enter your Password

If prompted, enter your password to allow the setup process to install the necessary files on your Mac.
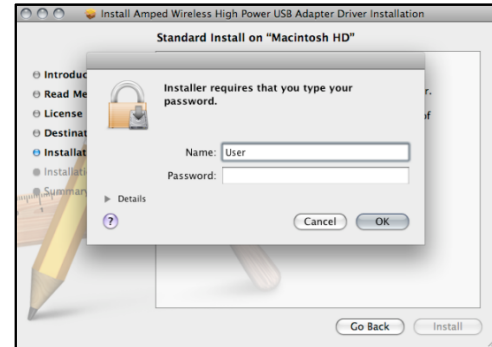
l) Continue the Installation

The installation wizard will notify you that a restart of your Mac is necessary after the installation completes. Click Continue Installation to proceed with the installation.
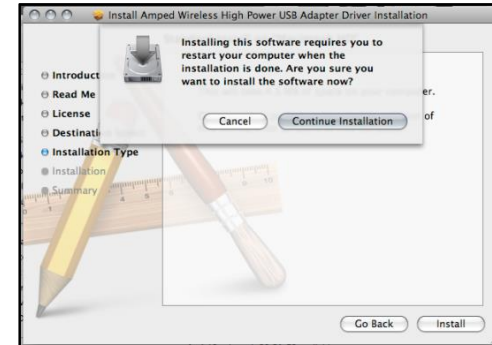
m) Restart your Computer
When the software has finished installing, you will be prompted to restart your Mac. Click Restart to reboot your computer.
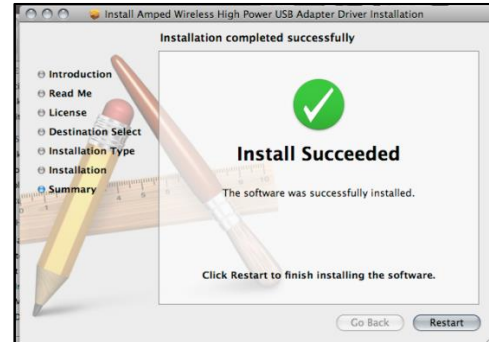
n) Turn off your AirPort Card
After the computer reboots, disable any AirPort cards by selecting the wireless icon (upper-right corner) and select Turn AirPort Off. If you do not have an Airport Card, continue to the next step.

o) Insert the High Power USB Adapter

Once all AirPort cards have been disabled you may insert the High Power USB Adapter into your USB port. A USB 3.0 port is recommended. USB 2.0 / 1.0 will also work, but at slower speeds.

p) **Activate the USB Adapter**

You may be prompted to activate your USB Adapter in Network Preferences (below).
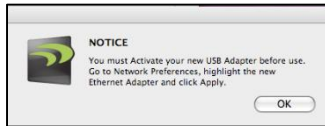
If not, select the Apple Button (upper-left corner) and select System Preferences from the drop-down list. From there, select Network.

OS X 10.8 users can skip to Step R.
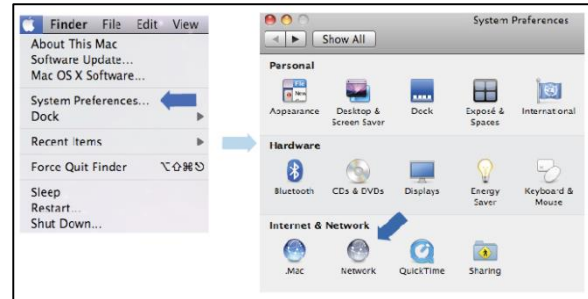
q) **Activate the USB Adapter**
   For OS X 10.4 Tiger and OS X 10.5 Leopard ONLY:
   (For OS X 10.6 Snow Leopard and OS X 10.7 Lion see next page)

   Select Ethernet Adapter (en#) and click Advanced.
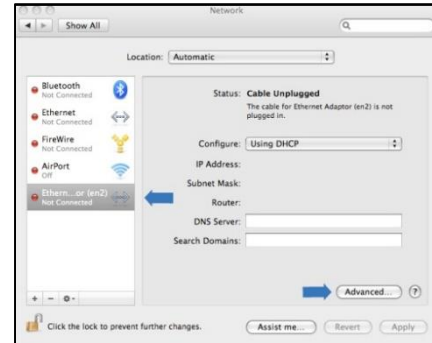
   In the Advanced Menu, check that the adapter is Using DHCP
   and then click OK.
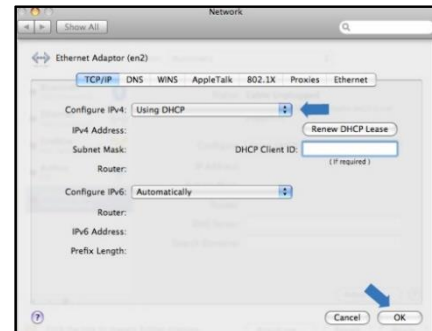
For OS X 10.6 Snow Leopard and OS X 10.7 Lion ONLY:

Select Amped Adapter and click Apply.
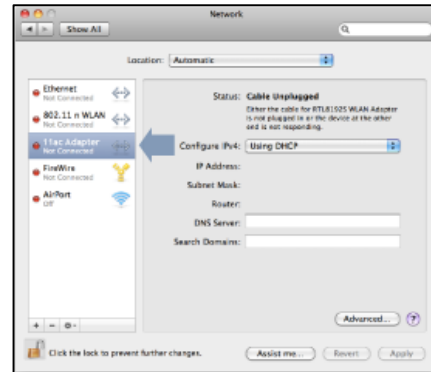
r) **Connect to a Wireless Network**

The Amped Wireless Utility should automatically load.
If it does not load, click the Amped Wireless Utility icon to load
the utility. Select the Available Network tab to view nearby
wireless networks. Highlight your desired network and click
Connect.

Note: Click Add to Profile after highlighting your network to
save it and have the Utility connect automatically when in range.
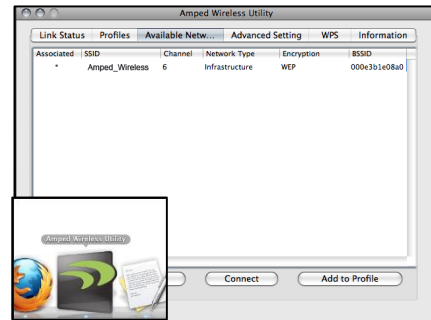
s) Connect to a Wireless Network

If your network has security enabled, enter the security key here. Re-enter it again to confirm. Click OK to being using your new wireless adapter.
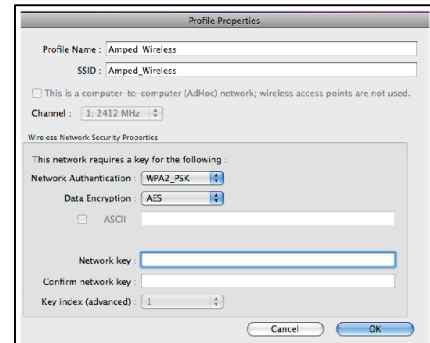
t) Connect to a Wireless Network

Congratulations, you are now successfully connected to your wireless network. The Link Status tab will show your connection status and connection quality.

You can access the Amped Wireless Utility at any time by selecting the icon on your desktop. (The USB Adapter must be attached)
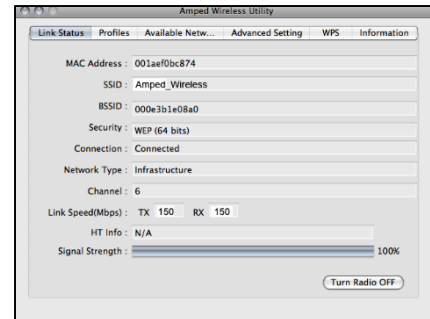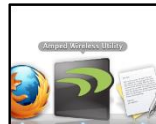
Using the Amped Wireless Utility (Mac)

Link Status: The Link Status tab provides information regarding the current status of your High Power Adapter. If you are connected to a wireless network, it will display the connection details, security type and signal strength of your current connection.

Turn Radio Off: If you wish to disable your wireless connection for any reason, you may select this button to disable the wireless radio on the High Power Adapter.
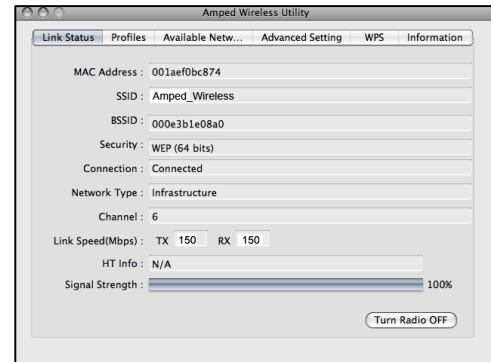
Profile: Save the settings and password to any wireless connection by using profiles. Profiles allow you to automatically connect to a saved wireless network whenever you are in range of the network. Profiles can be ranked in order of priority in the case where multiple networks are in the same vicinity.
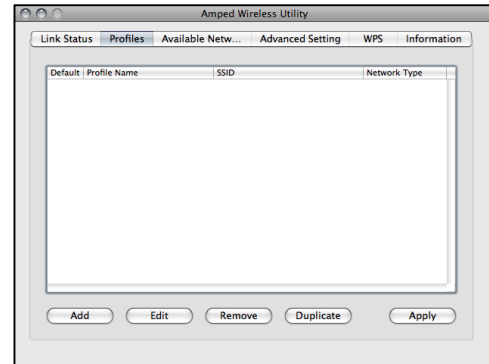
Available Network: Displays all the available wireless networks within range of the High Power Adapter. To connect, select the wireless network and click Connect. Or save the network to a profile so that the connection is automatically established when the High Power Adapter is in range of the wireless network. The available network display also provides detailed information regarding each network, including the security or encryption type, network name (SSID) and other additional information.
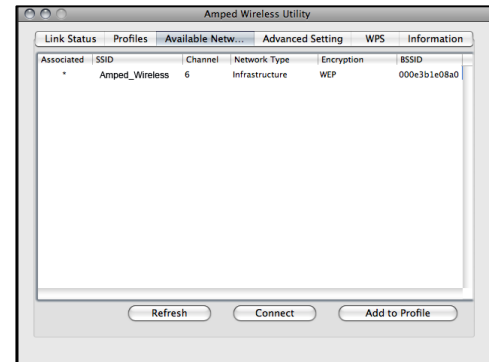
Advanced Settings: Configure advanced wireless settings for your High Power Adapter. It is recommended that only experienced wireless network technicians adjust these settings.
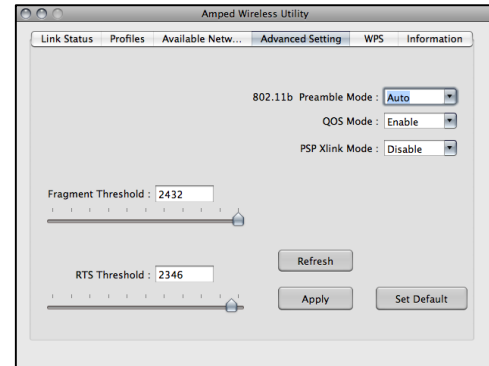
WPS: Wi-Fi Protected Setup (also known as one touch setup or push button configuration) allows for an alternative method to connect to a wireless network. The Amped Wireless Utility supports PIN code connection and PBC (Push Button Configuration). Scan for WPS compatible wireless networks and follow the directions to use WPS to connect.
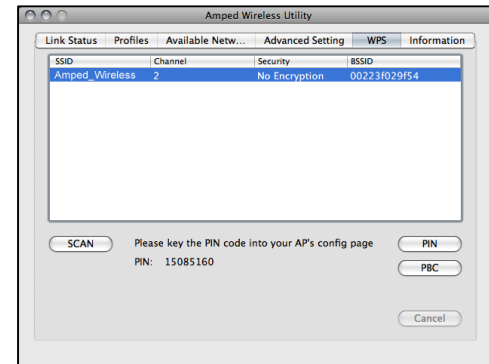
TROUBLESHOOTING AND SUPPORT INFORMATION

We are here to help. If you have any issues with your Range Extender please contact us.

To contact Amped Wireless' Technical Support use one of the following methods:

Phone: 888-573-8820

Email: techsupport@ampedwireless.com

Web: www.ampedwireless.com/support

Troubleshooting

The tips in this guide are listed in order of relevance. Try solution (a) before trying solution (b), etc.

I cannot get the CD menu page to appear in Windows.

a. Insert the CD into your CD drive (or DVD) and click on Start, then My Computer. Find your CD or DVD drive and right click it, select explore or open. Find the autoload.exe file and double click it to access the CD menu.
b. Check to see that your CD-drive is working correctly by inserting another disk first then retry the Amped Wireless installation disk.

I cannot get the CD menu page to appear in Mac OS X.

a. Insert the CD into your CD drive (or DVD) and click on the CD icon that appears on your desktop (normally on the upper right corner). Find the file titled START HERE and click it. The menu should appear.
b. Check to see that your CD-drive is working correctly by inserting another disk first then retry the Amped Wireless installation disk.

No networks appear in the scan results.

a. The wireless adapter may be out of range. Double check that the antenna is secured tightly to the adapter and scan for wireless networks again.
b. Verify that the adapter is firmly inserted into your USB drive and try to scan for networks again.
c. Check to see that the wireless network you are connecting to is functioning correctly. If possible, locate your wireless router and see that the wireless LED is blinking correctly. If not, check the connection and configuration of your wireless router.
d. (Mac Solution)You may need to activate your wireless adapter. Click the Apple icon, select System Preferences, then click on Network. Highlight the adapter titled Ethernet Adaptor (en#) for OS X 10.5 and below and click Advanced, then click Apply. For OS X 10.6, select the adapter titled Amped Adapter and click Apply. Try to scan for networks again.
e. (Windows Solution) The wireless adapter may be disabled. Go to the Start menu, select Control Panel. Then select Device Manager and locate the Amped Wireless adapter under the Network Adapters category. Right click the Amped Wireless adapter and check to see if it is disabled. If disabled, enable the adapter and try to scan for networks again. If there is a problem with the driver, it will also be displayed here. Check solution (f) to solve this issue.
f. Uninstall the software by clicking Start, then select Control Panel, then select Programs. Find the Amped Wireless program and uninstall it. Once fully uninstalled, remove the adapter from your USB port, reinstall the Amped Wireless software using the supplied instructions and try again.

The Activity LED does not come on and nothing happens when the adapter is plugged in.

    a. If the LED is not on, this means the adapter does not have power or is installed incorrectly. Verify that the adapter is firmly inserted into your USB drive and try to scan for networks again.

    b. Unplug the USB adapter from the USB port and plug it back in firmly. Re-scan for wireless networks.

    c. (Mac Solution) You may need to activate your wireless adapter. Click the Apple icon, select System Preferences, then click on Network. Highlight the adapter titled Ethernet Adaptor (en#) for OS X 10.5 and below and click Advanced, then click Apply. For OS X 10.6, select the adapter titled Amped Adapter and click Apply. Try to scan for networks again.

    d. (Windows Solution) The wireless adapter may be disabled. Go to the Start menu, select Control Panel. Then select Device Manager and locate the Amped Wireless adapter under the Network Adapters category. Right click the Amped Wireless adapter and check to see if it is disabled. If disabled, enable the adapter and try to scan for networks again. If there is a problem with the driver, it will also be displayed here. Check solution (e) to solve this issue.

    e. Uninstall the software by clicking Start, then select Control Panel, then select Programs. Find the Amped Wireless program and uninstall it. Once fully uninstalled, remove the adapter from your USB port, reinstall the Amped Wireless software using the supplied instructions and try again.

The Activity LED is blinking but I cannot access the Internet.

a. You may have a mismatch in your SSID or your wireless security key. Double check the security key that you are using for your current wireless connection. Double check that the name of the SSID is the correct name of the network you are trying to connect to.

b. You may have an incorrect IP address assignment.

- For Windows XP and 2000: Open the Amped Wireless Utility and go to the General tab. Click Renew IP.
- For Windows 7 and Vista: Open the Windows wireless utility by clicking the wireless icon on the bottom right corner. Right click the wireless network that you are connected to and click Status. Click diagnose to allow Windows to reset your connection
- For Mac OS X: Open the Amped Wireless Utility and disconnect from your current network. Wait a few moments and connect again. If this does not work, unplug the USB adapter from your Mac and plug it back in. Connect to your network again and check your Internet connection.

c. The wireless router that you are connecting to may have lost its internet connection. If possible, check the connection between your router and the ISP.

I have a dual-band wireless router and I cannot connect to it.

Log into the Web Menu for your dual-band wireless router and adjust the wireless settings. Change the wireless band to mixed mode 2.4GHz and 5GHz or 2.4GHz only.

The connection seems slow or the utility states a slow connection (54Mbps or lower)

a. You may be far from your wireless router. Try moving closer and checking your speeds again. Wireless speed degrades as you move further away from the wireless router.

b. The wireless router you are connected to may not support 802.11ac speeds. Check the speed of your wireless router. Make sure it is an 802.11ac router.

c. The wireless router may not be configured for full 802.11ac speeds. Check the current wireless settings on your router to ensure that it is in 802.11ac mode.

d. There may be many wireless users on your network. Check that your wireless network is not congested with wireless users.

e. Users on your wireless network may be utilizing the available bandwidth. Other users may be using data intensive applications such as media streaming, downloading large files and gaming.

f. If you have an original wireless adapter or Ethernet adapter that may be causing problems with your wireless connection or making your wireless connection slow. To disable it:

- Windows: Click Start, then Control Panel, then Device Manager. Under Network Adapters locate your original wireless or wired adapter (not the Amped Wireless adapter). Right click the adapter and select disable.
- Mac: Click on the wireless icon in the top right corner of your desktop. Select Turn Airport Off.

The wireless signal strength is poor

a. You may be far from your wireless router. Try moving closer and checking your signal strength again. Wireless signal strength degrades as you move further away from the wireless router.
b. Your wireless environment, home or office may have objects that cause wireless interference. Obstructions such as walls, metal appliances, microwaves among other things may cause wireless signal strength to degrade. Try to use the wireless adapter and your wireless router away from these objects.
c. The channel of your wireless network may be congested. Change the channel of your wireless network by configuring the settings on your wireless router.

d. If you have an original wireless adapter or Ethernet adapter that may be causing problems with your wireless connection or making your wireless connection slow. To disable it:

- Windows: Click Start, then Control Panel, then Device Manager. Under Network Adapters locate your original wireless or wired adapter (not the Amped Wireless adapter). Right click the adapter and select disable.
- Mac: Click on the wireless icon in the top right corner of your desktop. Select Turn Airport Off.

The Windows wireless utility states that my wireless connection has "limited connectivity"

a. You may have an incorrect IP address assignment.

- For Windows XP and 2000: Open the Amped Wireless Utility and go to the General tab. Click Renew IP.
- For Windows 7 and Vista: Open the Windows wireless utility by clicking the wireless icon on the bottom right corner. Right click the wireless network that you are connected to and click Status. Click diagnose to allow Windows to reset your connection

I have connection problems or unstable wireless performance and I have a built in wireless adapter or an Ethernet adapter on my computer.

a. If you feel that your original wireless adapter or Ethernet adapter is causing problems with your wireless connection or making your wireless connection slow you may need to disable your original adapter.

-   Windows: Click Start, then Control Panel, then Device Manager. Under Network Adapters locate your original wireless or wired adapter (not the Amped Wireless adapter). Right click the adapter and select disable.
-   Mac: Click on the wireless icon in the top right corner of your desktop. Select Turn Airport Off.

Wi-Fi Protected Setup (WPS) is not working. Push button configuration does not detect the connection.

a. The wireless adapter supports WPS connections however some companies may use proprietary code for their own push button configurations. Try connecting using the Windows wireless utility or Mac wireless utility instead.

WARRANTY AND REGULATORY INFORMATION

The Amped Wireless (A division of Newo Corporation, Inc.) Limited Warranty

Warranty Period: The Amped Wireless Limited Warranty is for one (1) year from the date of purchase for new products. Refurbished products carry the Limited Warranty for thirty (30) days after the date of purchase.

Guarantee: Amped Wireless warrants to the original purchaser that the hardware of this Amped Wireless product shall be free of defects in design, assembly, material, or workmanship.

Conditions: The Amped Wireless Limited Warranty is for repair or replacement only at the sole discretion of Amped Wireless. Amped Wireless does not issue any refunds for purchased product. In the event that Amped Wireless is unable to repair or replace a product (i.e. discontinued product), Amped Wireless will offer a credit toward the purchase of a similar product of equal or lesser value direct from Amped Wireless. Any repaired or replacement products will be warranted for the remainder of the original Warranty Period or thirty (30) days, whichever is longer. Amped Wireless reserves the right to discontinue any of its products without notice, and disclaims any limited warranty to repair or replace any such discontinued product. Amped Wireless reserves the right to revise or make changes to this product, its documentation, packaging, specifications, hardware, and software without notice. If any portion of the Amped Wireless Limited Warranty is found to be unenforceable, its remaining provisions shall remain in effect. All costs of shipping the product to Amped Wireless shall be borne solely by the purchaser.

Limitations: IN NO EVENT SHALL AMPED WIRELESS' (NEWO CORPORATION'S) LIABILITY EXCEED THE AMOUNT PAID BY YOU FOR THE PRODUCT FROM DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THE PRODUCT, ITS ACCOMPANYING SOFTWARE, ACCESSORIES OR ITS DOCUMENTATION. The Amped Wireless Limited Warranty does not apply if: (a) the product assembly has been opened or damaged, (b) the product or its software or firmware has been altered or modified, (c) the product has not been used and installed in accordance to Amped Wireless' instructions, (d) the product has been subjected to misuse, or negligence. Amped Wireless does not guarantee the continued availability of a third party's service for which this product's use or operation may require. The Amped Wireless Limited Warranty does not protect against acts of God, vandalism, theft, normal wear and tear, obsolescence and environmental damages such as, but not limited to, weather and electrical disturbances. The Amped Wireless Limited Warranty is the sole warranty for this product. There are no other warranties, expressed or, except required by law, implied, including the implied warranty or condition of quality, performance merchantability, or fitness for any particular purpose.

How to Claim Warranty: In the event that you have a problem with this product, please go to www.ampedwireless.com/support to find help on solving your problem. In the event that you cannot and need to file a warranty claim, please call Amped Wireless' Customer Service or visit www.ampedwireless.com/support to fill out a Return Authorization (RMA) form and obtain a Return Authorization (RMA) number. A dated proof of original purchase and the RMA number is required to process warranty claims.   You are responsible for properly packaging and shipping the product at your cost and risk to

Amped Wireless. The bearer of cost related to shipping repaired or replaced product back to the purchaser will be at the sole discretion of Amped Wireless and determined based on the details of each RMA case. Customers outside of the United States of America are responsible for all shipping and handling costs including custom duties, taxes and all other related charges.

Technical Support: The Amped Wireless Limited Warranty is not related to the terms, conditions and policies of Amped Wireless' Technical Support offerings. For questions regarding support, please contact techsupport@ampedwireless.com.

Regulatory Information

FCC Statement and Declaration: Amped Wireless declares that this device complies with Part 15 of the FCC Rules and Regulations. Operation of this device is subject to the following two (2) conditions:

(1) This device may not cause harmful interference
(2) This device must accept any interference received, including interference that may cause undesired operation.

FCC Notice: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and the receiver.

- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution and Safety Notices: Any changes or modifications (including the antennas) made to this device that are not expressly approved by the manufacturer may void the user's authority to operate the equipment. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter. Avoid use of this product near water or during an electrical storm as there may be a remote risk of electrical shock from lighting. This product may contain lead, known to the State of California to cause cancer, and birth defects or other reproductive harm. Wash hands after handling. This device must always be used with a Listed Computer or device.

Industry Canada Statement: This Class B digital apparatus complies with RSS-210 and ICES-003 of the Industry Canada Rules. Operation of this device is subject to the following two (2) conditions:

(1) This device may not cause harmful interference
(2) This device must accept any interference received, including interference that may cause undesired operation.

Radiation Exposure Statement: This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

The transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Déclaration d'Industrie Canada : Cet appareil numérique de classe B est conforme aux réglementations RSS-210 et ICES-003 d'Industrie Canada. Le fonctionnement de cet appareil est sujet aux deux conditions suivantes:

(1) Cet appareil ne peut pas causer de brouillage préjudiciable

(2) Cet appareil doit accepter toute interférence reçue, y compris les interférences pouvant provoquer un dysfonctionnement.

Déclaration d'exposition à la radiation : Cet équipement respecte les limites d'exposition aux rayonnements IC définies pour un environnement non contrôlé. Cet équipement doit être installé et mis en marche à une distance minimale de 20 cm qui sépare l'élément rayonnant de votre corps.

L'émetteur ne doit ni être utilisé avec une autre antenne ou un autre émetteur ni se trouver à leur proximité.

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