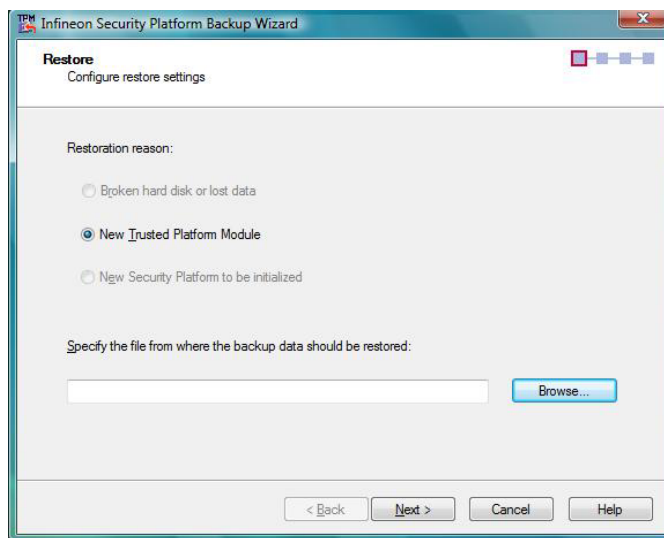
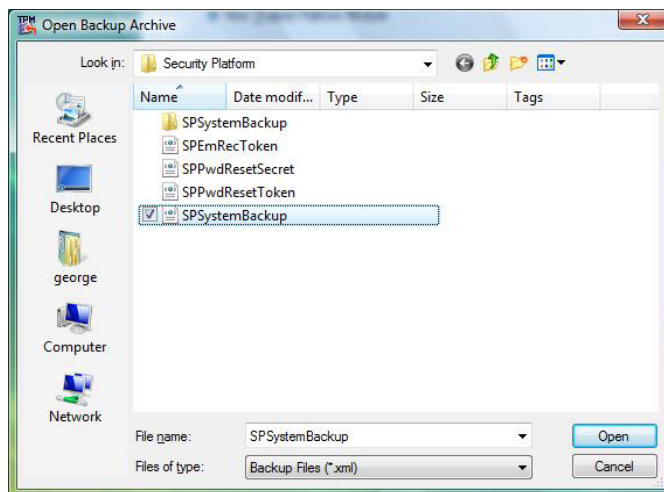
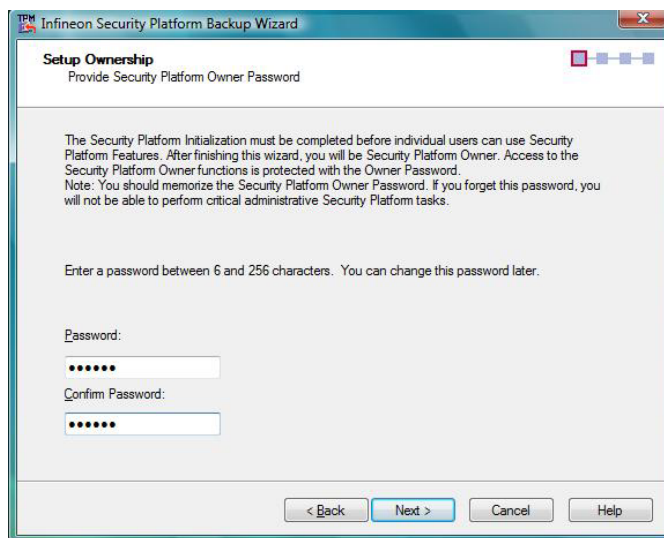




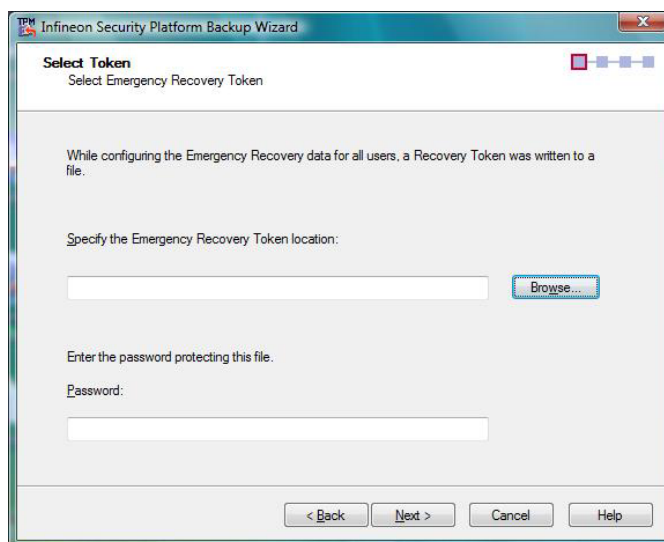
- Click on the “Browse” tab and select the “SPSystemBackup” item and click on the “Open” tab.

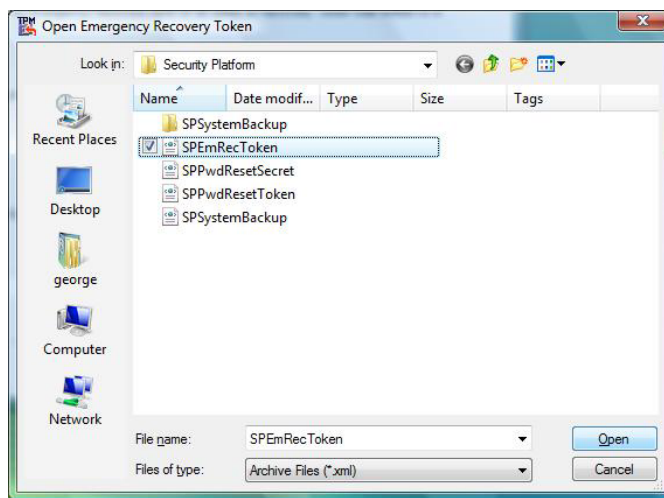


- Enter your new password.

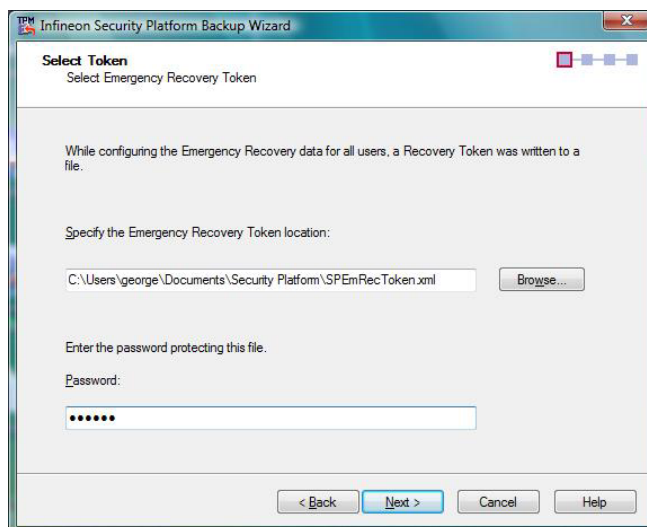


- Click on the “Browse” tab and select the “SPEmRec Token” item and click on the “Next” tab.

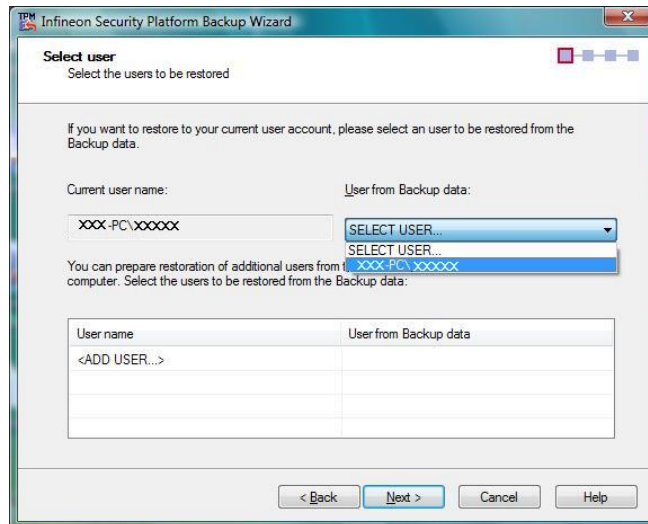




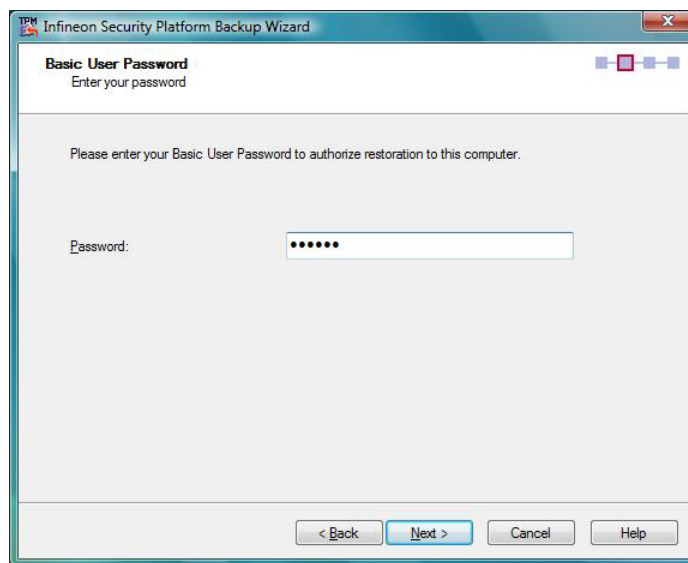
- Confirm your password for the selected “Token” and click on the “Next” tab.



- The item is selected and click on the “Next” tab.



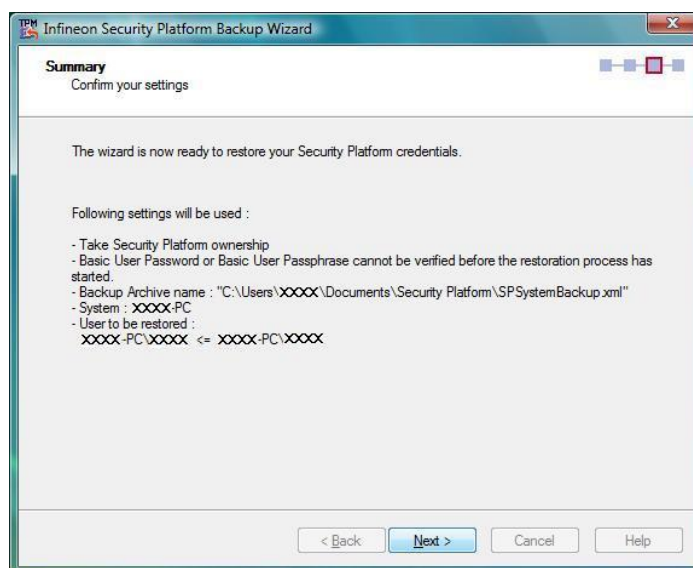
- Select on the password for the “Basic User” and click on the “Next” tab.



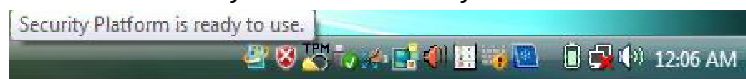
- Click on the "OK" tab.



- Click on the "Next" tab to complete the process.



- The Security Platform is ready to use.





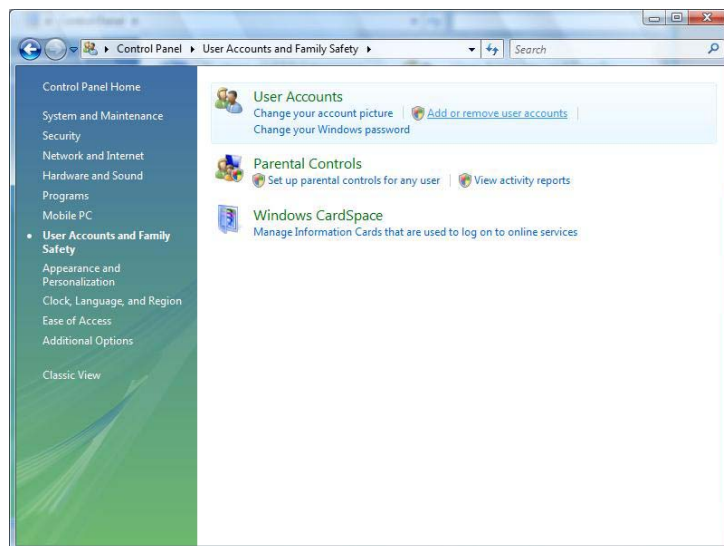
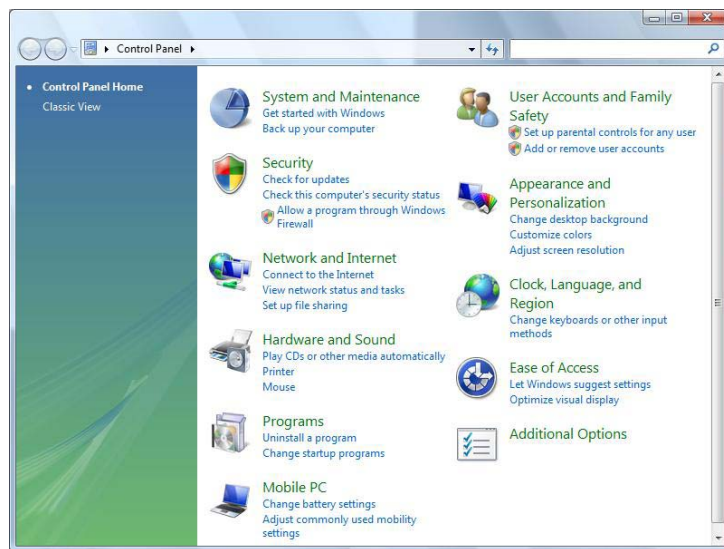
Chapter 8

Finger Print

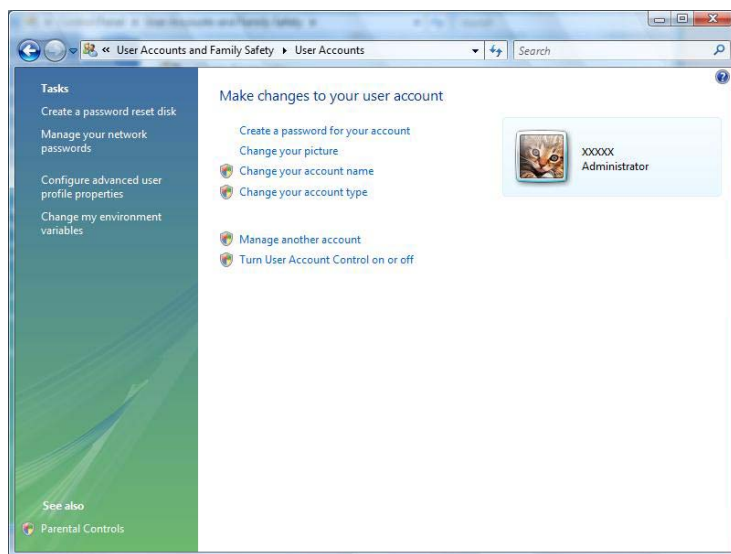
The system's Fingerprint application offers a secure and convenient system for managing your passwords and providing your sensitive data for confidentiality through file encryption.

Before You Start

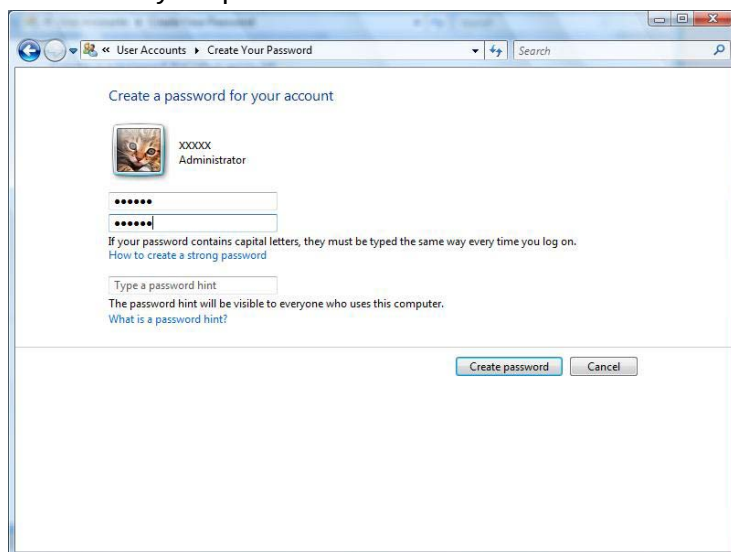
- From "Start", click on the "Control Panel" and select the "User Account and Family Safety" , and then select "User Account" item.



- Choose "Create a password for your account"



■ Enter your password.



From your system screen, click on the fingerprint icon to activate the application and setting your password.



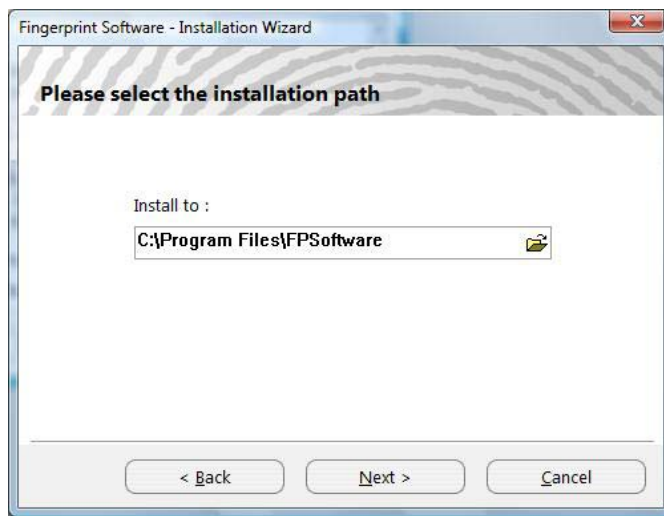
- Click on the “Next” button.



-
- Select the “I accept the terms in the license agreement”, Click on the “Next” button.



- After select install path, Click on the “Next” button.



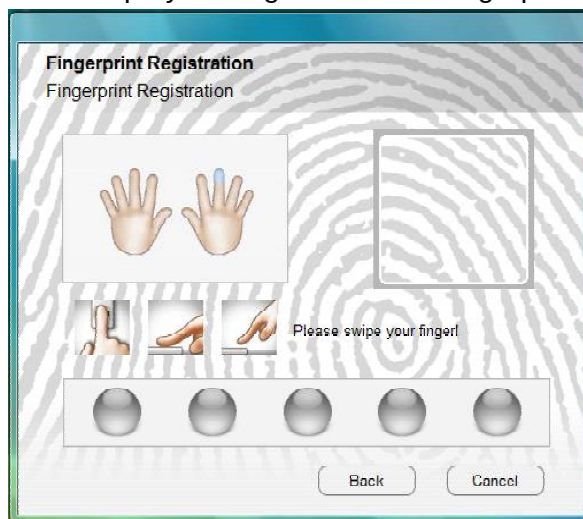
- Input User name, Click on the “OK” button.



- Select on the finger that you will set for your fingerprint identification.



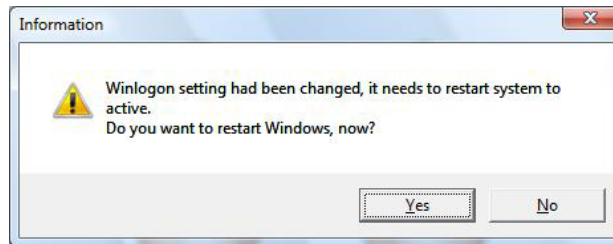
- Swipe your finger to set the fingerprint.



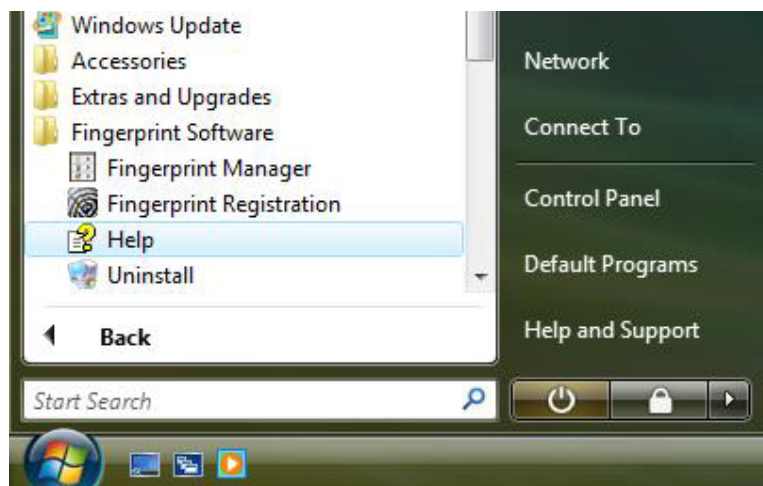
Position your finger to the center of

the sensor to achieve the best contact. Start swiping your finger from the bend closest to the fingertip. Do not lift your finger as you swipe over the sensor.

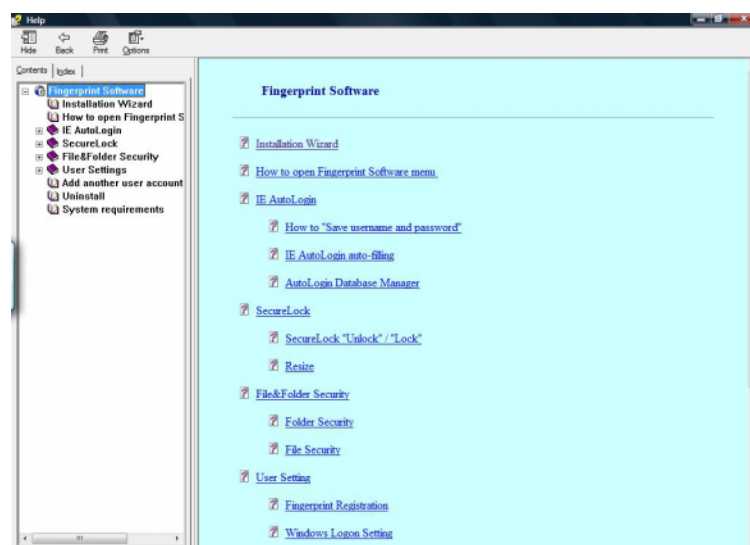
- You will be allowed to perform the test 5 times.
- Complete the setting, must to restart the system



Help file location



Help file contents





Chapter 9

Troubleshooting

This chapter describes locating and solving problems that you may encounter while using your computer.

General Hardware Problems / Possible Cause and Solution

A few common hardware problems and suggested solutions are presented in the table below:

A freeze on the system during program operation

An error occurs during program currently being used. Press the SAS key of your Tablet PC.

Solution: An error with the Windows OS. Reboot the system using the Power button.

System Not Resuming Operation

If the system will not resume operation after system operation has been suspended, check the following possible causes:

Solution: The battery may either be defective, or discharge to a critically low level. To correct this problem, connect an external power supply such as AC adapter.

The LCD screen is too dark or too bright

Solution: Adjust the LCD brightness. Press the Mobility Center button and click on Brightness Up or Brightness Down.

Beeping sound

Solution: Connect the computer to an external power source immediately.

The system can not shutdown properly

Solution: Press and hold the power button for 4~6 seconds until the system shutdown manually.

What are the major steps to follow when the system does not turn on properly after it shutdown

The system will turn after connecting the AC adapter, this indicates the battery is in low status.

Solution:

- Check if the LCD screen or LCD toggle key is accidentally press.
- Remove the battery and connect the AC adapter to turn on and press on the Reset the button to turn on the system.

How to extend battery life

Solution:

- Adjust the display brightness to minimum level.
- Adjust the volume to minimum level.
- Disconnect all PC card not often used.
- Turn off the Bluetooth application
- Turn off the Wireless application
- Set the power scheme to "Power Saving" mode

Wireless LAN connection is disconnected after 2–3 minutes, and the connection is not recovered.

Solution: The reason may be caused by channel interference, change the channel of the AP and reconnect.

The computer is unable to connect to the Internet.

Solution: Account for Internet service provider (ISP) is not properly configured. Ask for your ISP assistance.

The Wireless LAN is connected, but I can not connect to or to another computer.

Solution:

- Check the device driver is properly installed.
- Check that the device driver is properly installed. If the driver is not properly installed, you will find a yellow exclamation mark on the network icon by clicking Start > Control Panel > System > Device Manager > Network Adapters.
If there is a yellow exclamation mark, please reinstall the device driver with the system software Media.

The signal strength is excellent but cannot connect to the network.

Solution: Check the TCP/IP properties are configured properly. When you connect to an AP, click the Wireless Network Connection icon on the taskbar and select the Support tab.

Contacting Your Dealer

If you still have a problem after reading the preceding section, the next step is to contact your dealer.

Your dealer can determine if the problem is something that requires the computer to be taken to the shop. Before you call your dealer, however, please have the following information available:

Solution:

- How is your computer configured? Your dealer needs to know what peripheral devices you are using.
- What messages, if any, are on the screen?
- What software were you running at the time?
- What have you done already to try to solve the problem? If you have overlooked a step, your dealer may be able to solve the problem over the phone.

What steps should be taken when water accidentally get inside the Tablet PC

Solution:

- At this time be sure not to power on the Tablet PC or else it will cause more serious damage to the computer
- Unplug the adapter and take out the battery. Disconnect as well if there are any external devices connected (like CD-ROM or flash drive)
- Pour out the water that got inside the computer and use a soft cloth to remove the stain to avoid any more damage
- Use the fan to dry the whole system and any peripheral then send it to the closest service center for experienced personnel to diagnose and repair.

This will reduce the damage to the system

- As a special reminder, be sure not to put the computer inside the carry bag that has stain in sending the computer for repair

The system can't resume operation

Solution:

- Malfunction of external memory or internal memory – an error will occur during saving into the system memory, it will not execute normal operation
- External peripheral connected to the system not compatible – such as external USB devices, compact flash, MMC, Smart Media are complicated devices will easily cause the computer to enter standby mode thus unable to resume operation
- Un-suitable program or driver – any un-suitable driver could cause any extension file like .dll, .sys and .exe would not allow the system to enter standby or hibernate mode
- Operating System loses effect – the power saving mode of Microsoft operating system adopt ACPI mode (advanced Configuration and Power Interface), the power scheme will be handle by the OS thus affecting the power saving mode of the system

Recovering your system

Solution: Press on the F11 key to recover.



To execute this operation, an external keyboard and mouse must be connected to your system.