



iPad

Important Product
Information Guide

This *Important Product Information Guide* contains safety, handling, disposal and recycling, regulatory, and software license information, as well as the one-year limited warranty for iPad.

Look for other environmental information in the *iPad User Guide* at: support.apple.com/manuals/iPad



Read all safety information below and operating instructions before using iPad to avoid injury. For detailed operating instructions, read the *iPad User Guide* on your iPad by visiting help.apple.com/iPad or using the iPad User Guide bookmark in Safari. For a downloadable version of the *iPad User Guide* and the latest version of this *Important Product Information Guide*, visit: support.apple.com/manuals/iPad

Important Safety and Handling Information

WARNING: Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage to iPad or other property.

Carrying and Handling iPad iPad contains sensitive components. Do not drop, disassemble, open, crush, bend, deform, puncture, shred, microwave, incinerate, paint, or insert foreign objects into iPad.

Avoiding Water and Wet Locations Do not use iPad in rain, or near washbasins or other wet locations. Take care not to spill any food or liquid on iPad. In case iPad gets wet, unplug all cables, turn off iPad (press and hold the Sleep/Wake button, and then slide the onscreen slider) before cleaning, and allow it to dry thoroughly before turning it on again. Do not attempt to dry iPad with an external heat source, such as a microwave oven or hair dryer. An iPad that has been damaged as a result of exposure to liquids is not serviceable.

Repairing or Modifying iPad Never attempt to repair or modify iPad yourself. Disassembling iPad may cause damage that is not covered under the warranty. iPad does not contain any user-serviceable parts. Service should only be provided by an Apple Authorized Service Provider. If iPad has been in contact with liquids, punctured, or subjected to a severe fall, do not use it until you take it to an Apple Authorized Service Provider. For service information, choose iPad Help from the Help menu in iTunes or go to: www.apple.com/support/ipad/service

Battery Replacement The rechargeable battery in iPad should be replaced only by Apple. For more information about battery replacement service, go to: www.apple.com/batteries/ipad.html

Charging iPad To charge iPad, use only the Apple Dock Connector to USB Cable with an Apple 10W USB Power Adapter or a high-power USB port on another device that is compliant with the USB 2.0 standard, another Apple-branded product or accessory designed to work with iPad, or a third-party accessory certified to use Apple's "Works with iPad" logo.

Read all safety instructions for any products and accessories before using with iPad. Apple is not responsible for the operation of third-party accessories or their compliance with safety and regulatory standards.

When you use the Apple 10W USB Power Adapter to charge iPad, make sure that the power adapter is fully assembled before you plug it into a power outlet. Then insert the Apple 10W USB Power Adapter firmly into the power outlet. Do not connect or disconnect the Apple 10W USB Power Adapter with wet hands.

The Apple 10W USB Power Adapter may become warm during normal use. Always allow adequate ventilation around the Apple 10W USB Power Adapter and use care when handling. Unplug the Apple 10W USB Power Adapter if any of the following conditions exist:

- The power cord or plug has become frayed or damaged.
- The adapter is exposed to rain, liquid, or excessive moisture.
- The adapter case has become damaged.
- You suspect the adapter needs service or repair.
- You want to clean the adapter.

Avoiding Hearing Damage Permanent hearing loss may occur if headphones are used at high volume. Set the volume to a safe level. You can adapt over time to a higher volume of sound that may sound normal but can be damaging to your hearing. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the less time is required before your hearing could be affected. Hearing experts suggest that to protect your hearing:

- Limit the amount of time you use earbuds, headphones, speakers, or earpieces at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

For information about how to set a maximum volume limit on iPad, see the *iPad User Guide*.

Driving and Riding Safely Use of iPad alone or with headphones (even if used only in one ear) while driving a vehicle or riding a bicycle is not recommended and is illegal in some areas. Check and obey the laws and regulations on the use of mobile devices like iPad in the areas where you drive or ride. Be careful and attentive while driving or riding a bicycle. If you decide to use iPad while driving, keep in mind the following guidelines:

- **Give full attention to driving or riding and to the road.** Using a mobile device while driving or riding may be distracting. If you find it disruptive or distracting while operating any type of vehicle, riding a bicycle, or performing any activity that requires your full attention, pull off the road and park if driving conditions require.
- **Do not email, take notes, look up phone numbers, or perform any other activities that require your attention while driving.** Composing or reading emails, jotting down a to-do list, or flipping through your address book takes attention away from your primary responsibility, driving safely.

Navigating Safely If your iPad has applications that provide maps, digital compass headings, directions or location-based navigation assistance, these applications should only be used for basic navigation assistance and should not be relied on to determine precise locations, proximity, distance, or direction.

Maps, digital compass, directions, and location-based applications provided by Apple depend on data collected and services provided by third parties. These data services are subject to change and may not be available in all geographic areas, resulting in maps, digital compass headings, directions, or location-based information that may be unavailable, inaccurate, or incomplete.

iPad contains an internal digital compass located in the upper right corner of iPad. The accuracy of digital compass headings may be negatively affected by magnetic or other environmental interference. Never rely solely on the digital compass for determining direction. Compare the information provided on iPad to your surroundings and defer to posted signs to resolve any discrepancies.

For Vehicles Equipped with an Air Bag An air bag inflates with great force. Do not store iPad or any of its accessories in the area over the air bag or in the air bag deployment area.

Seizures, Blackouts, and Eyestrain A small percentage of people may be susceptible to blackouts or seizures (even if they have never had

one before) when exposed to flashing lights or light patterns such as when playing games or watching video. If you have experienced seizures or blackouts or have a family history of such occurrences, you should consult a physician before playing games or watching videos on your iPad. Discontinue use of iPad and consult a physician if you experience headaches, blackouts, seizures, convulsion, eye or muscle twitching, loss of awareness, involuntary movement, or disorientation. To reduce risk of headaches, blackouts, seizures, and eyestrain, avoid prolonged use, hold iPad some distance from your eyes, use iPad in a well-lit room, and take frequent breaks.

Glass Parts The outside cover of the iPad screen is made of glass. This glass could break if iPad is dropped on a hard surface or receives a substantial impact. If the glass chips or cracks, do not touch or attempt to remove the broken glass and stop using iPad. Glass cracked due to misuse or abuse is not covered under the warranty.

Choking Hazards iPad contains small parts, which may present a choking hazard to small children. Keep iPad and its accessories away from small children.

Repetitive Motion When you perform repetitive activities such as typing or playing games on iPad, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Take frequent breaks and if you have discomfort during or after such use, stop use and see a physician.

Holding iPad You can hold and use iPad in many different ways. It's important to find a comfortable posture when using iPad, and to take frequent breaks. Use your lap, or a table, case, or dock accessory, to support iPad during use.

Potentially Explosive Atmospheres Turn off iPad (press and hold the Sleep/Wake button, and then slide the onscreen slider) when in any area with a potentially explosive atmosphere. Do not charge iPad and obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in serious injury or even death.

Areas with a potentially explosive atmosphere are often, but not always, marked clearly. Potential areas may include: fueling areas (such as gas stations); below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles (such as grain, dust, or metal powders); and any other area where you would normally be advised to turn off your vehicle engine.

Using Connectors and Ports Never force a connector into a port. Check for obstructions on the port. If the connector and port don't join with reasonable ease, they probably don't match. Make sure that the connector matches the port and that you have positioned the connector correctly in relation to the port.

Keeping iPad Within Acceptable

Temperatures Operate iPad in a place where the temperature is between 0° and 35° C (32° to 95° F). Low- or high-temperature conditions might temporarily shorten battery life or cause iPad to temporarily stop working properly. Avoid dramatic changes in temperature or humidity when using iPad, as condensation may form on or within iPad.

Store iPad in a place where the temperature is between -20° and 45° C (-4° to 113° F). Don't leave iPad in your car, because temperatures in parked cars can exceed this range.

When you're using iPad or charging the battery, it is normal for iPad to get warm. The exterior of iPad functions as a cooling surface that transfers heat from inside the unit to the cooler air outside.

Keeping the Outside of iPad Clean Handle your iPad with care to maintain its appearance. If you are concerned about scratching or abrasion, you can use one of the many cases sold separately. To clean iPad, unplug all cables and turn off iPad (press and hold the Sleep/Wake button, and then slide the onscreen slider). Then use a soft, slightly damp, lint-free cloth. Avoid getting moisture in openings. Don't use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean iPad. iPad has an oleophobic coating on the screen; simply wipe iPad's screen with a soft, lint-free cloth to remove oil left by your hands. The ability of this coating to repel oil will diminish over time with normal usage, and rubbing the screen with an abrasive material will further diminish its effect and may scratch your screen.

Exposure to Radio Frequency Energy iPad contains radio transmitters and receivers. When on, iPad sends and receives radio frequency (RF) energy through its antenna. The Wi-Fi and Bluetooth® antennas are located behind the screen to the left of the Home button, and behind the Apple logo. iPad has been tested and meets the SAR exposure requirements for Wi-Fi and Bluetooth operation.

A cellular antenna is located at the top edge of iPad, opposite the Home button at the bottom. For optimal mobile device performance and so that human exposure to RF energy does not exceed the FCC guidelines, always follow these instructions and precautions: Orient the device with the cellular antenna (located under the black edge at the top of the device) away from your body or other objects.

iPad is designed and manufactured to comply with the limits for exposure to RF energy set by the Federal Communications Commission (FCC) of the United States. The exposure standard employs a unit of measurement known as the specific absorption rate, or SAR. The SAR limit applicable to iPad set by the FCC is 1.6 watts per kilogram (W/kg). Tests for SAR are conducted using standard operating positions specified by these agencies, with iPad transmitting at its highest certified power level in all tested frequency bands. Although SAR is determined at the highest certified power level in each frequency band, the actual SAR level of iPad while in operation can be well below the maximum value because iPad adjusts its cellular transmitting power based in part on orientation and proximity to the wireless network. In general, the closer you are to a cellular base station, the lower the cellular transmitting power level.

iPad has been tested,¹ and meets the FCC exposure guidelines for cellular operation. When tested at direct body contact, iPad's maximum SAR value for each frequency band is outlined below:

FCC SAR

Frequency Band (MHz)	FCC 1g SAR Limit	Highest Value
824-849	1.6	1.14
1850-1910	1.6	1.15
2400-2483.5	1.6	1.05
5150-5250	1.6	0.79
5250-5350	1.6	0.85
5500-5700	1.6	0.82
5725-5850	1.6	0.65

You can further limit your exposure by limiting the amount of time using iPad in wireless mode, since time is a factor in how much exposure a person receives, and by placing more distance between your body and iPad since exposure level drops off dramatically with distance.

Additional Information For more information from the FCC about exposure to RF energy, see: www.fcc.gov/oet/rfsafety

¹ The device was tested by Compliance Certification Services, Fremont, CA according to measurement standards and procedures specified in FCC OET Bulletin 65, Supplement C (Edition 01-01) and IEEE P1528.1, April 21 2003.

The FCC and the U.S. Food and Drug Administration (FDA) also maintain a consumer website at www.fda.gov/Radiation-EmittingProducts/RadiationEmittingProductsandProcedures/HomeBusinessandEntertainment/CellPhones/default.htm to address inquiries about the safety of mobile phones. Please check the website periodically for updates.

For information about the scientific research related to RF energy exposure, see the EMF Research Database maintained by the World Health Organization at: www.who.int/emf

Radio Frequency Interference Radio-frequency emissions from electronic equipment can negatively affect the operation of other electronic equipment, causing them to malfunction. Although iPad is designed, tested, and manufactured to comply with regulations governing radio frequency emission in the United States, the wireless transmitters and electrical circuits in iPad may cause interference in other electronic equipment. Therefore, please take the following precautions:

Aircraft Use of iPad may be prohibited while traveling in aircraft. For more information about using Airplane Mode to turn off the iPad wireless transmitters, see the *iPad User Guide*.

Vehicles Radio frequency emissions from iPad may affect electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle.

Pacemakers The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. Persons with pacemakers:

- Should *always* keep iPad more than 15 cm (6 inches) from the pacemaker when the wireless device is turned on

If you have any reason to suspect that interference is taking place, turn iPad *off* immediately (press and hold the Sleep/Wake button, and then slide the onscreen slider).

Other Medical Devices If you use any other personal medical device, consult the device manufacturer or your physician to determine if it is adequately shielded from radio frequency emissions from iPad.

Health Care Facilities Hospitals and health care facilities may use equipment that is particularly sensitive to external radio frequency emissions. Turn iPad off when staff or posted signs instruct you to do so.

Blasting Areas and Posted Facilities To avoid interfering with blasting operations, turn off iPad when in a "blasting area" or in areas posted "Turn off two-way radio." Obey all signs and instructions.

Certification and Compliance

See iPad for the certification and compliance marks specific to that device. To view, choose Settings > General > About > Regulatory.

U.S. Model A1397 FCC ID: BCGA1397

Important: Changes or modifications to this product not authorized by Apple could void the EMC and wireless compliance and negate your authority to operate the product. This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Wireless Radio Use: This device is restricted to indoor use when operating in the 5.15 to 5.25 GHz frequency band.

Disposal and Recycling

For information about Apple's recycling program, go to: www.apple.com/recycling

Software License Agreement

Use of iPad constitutes acceptance of the Apple and third-party software license terms found at: www.apple.com/legal/sla

Apple One (1) Year Limited Warranty

For Apple Branded Products Only

ADDITIONAL RIGHTS FOR CONSUMERS, WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS. THIS WARRANTY DOES NOT EXCLUDE, LIMIT OR SUSPEND ANY RIGHTS OF CONSUMERS ARISING OUT OF NONCONFORMITY WITH A SALES CONTRACT. SOME COUNTRIES, STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION MAY LAST, SO THE LIMITATIONS OR EXCLUSIONS DESCRIBED BELOW MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY BY COUNTRY, STATE OR PROVINCE. THIS LIMITED WARRANTY IS GOVERNED BY AND CONSTRUED UNDER THE LAWS OF THE COUNTRY IN WHICH THE PRODUCT PURCHASE TOOK PLACE. APPLE, THE WARRANTOR UNDER THIS LIMITED WARRANTY, IS IDENTIFIED AT THE END OF THIS DOCUMENT ACCORDING TO THE COUNTRY OR REGION IN WHICH THE PRODUCT PURCHASE TOOK PLACE.

WARRANTY Apple's warranty obligations for this hardware product are limited to the terms set forth herein. Apple, as defined in the table below, warrants this Apple-branded hardware product against defects in materials and workmanship under normal use for a period of ONE (1) YEAR from the date of retail purchase by the original end-user purchaser ("Warranty Period"). If a hardware defect arises and a valid claim is received within the Warranty Period, at its option and to the extent permitted by law, Apple will either (1) repair the hardware defect at no

charge, using new parts or refurbished parts that are equivalent to new in performance and reliability, (2) exchange the product with a product that is new or refurbished that is equivalent to new in performance and reliability and is at least functionally equivalent to the original product, or (3) refund the purchase price of the product. Apple may request that you replace defective parts with user-installable new or refurbished parts that Apple provides in fulfillment of its warranty obligation. A replacement product or part, including a user-installable part that has been installed in accordance with instructions provided by Apple, assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Apple's property. Parts provided by Apple in fulfillment of its warranty obligation must be used in products for which warranty service is claimed. When a refund is given, the product for which the refund is provided must be returned to Apple and becomes Apple's property.

EXCLUSIONS AND LIMITATIONS This Limited Warranty applies only to the hardware product manufactured by or for Apple that can be identified by the "Apple" trademark, trade name, or logo affixed to it. The Limited Warranty does not apply to any non-Apple hardware product or any software, even if packaged or sold with the Apple hardware. Manufacturers, suppliers, or publishers, other than Apple, may provide their own warranties to the end user purchaser, but Apple, in so far as permitted by law, provides their products "as is." Software distributed by Apple with or without the Apple brand name (including, but not limited to system software) is not covered under this Limited Warranty. Refer to the licensing agreement accompanying the software for details of your rights with respect to its use.

Apple does not warrant that the operation of the product will be uninterrupted or error-free. Apple is not responsible for damage arising from failure to follow instructions relating to the product's use.

This warranty does not apply: (a) to consumable parts, such as batteries, or protective coatings designed to diminish over time unless failure has occurred due to a defect in materials or workmanship; (b) to cosmetic damage, including but not limited to scratches, dents, and broken plastic on ports; (c) to damage caused by use with non-Apple products; (d) to damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external causes; (e) to damage caused by operating the product outside the permitted or intended uses described by Apple; (f)

to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Apple or an Apple Authorized Service Provider ("AASP"); (g) to a product or part that has been modified to alter functionality or capability without the written permission of Apple; (h) to defects caused by normal wear and tear or otherwise due to the normal aging of the product; or (i) if any Apple serial number has been removed or defaced.

Important: Do not open the hardware product. Opening the hardware product may cause damage that is not covered by this warranty. Only Apple or an AASP should perform service on this hardware product.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AS PERMITTED BY APPLICABLE LAW, APPLE SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF APPLE CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THE EXPRESS WARRANTY AND TO THE REPAIR OR REPLACEMENT SERVICE AS DETERMINED BY APPLE IN ITS SOLE DISCRETION. No Apple reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, APPLE IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO, COMPROMISE OR CORRUPTION OF DATA; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY COSTS OF RECOVERING, PROGRAMMING OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH THE APPLE PRODUCT AND ANY

FAILURE TO MAINTAIN THE CONFIDENTIALITY OF DATA STORED ON THE PRODUCT. THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS. APPLE DISCLAIMS ANY REPRESENTATION THAT IT WILL BE ABLE TO REPAIR ANY PRODUCT UNDER THIS WARRANTY OR MAKE A PRODUCT EXCHANGE WITHOUT RISK TO OR LOSS OF PROGRAMS OR DATA.

OBTAINING WARRANTY SERVICE Please access and review the online help resources described below before seeking warranty service. If the product is still not functioning properly after making use of these resources, please contact the Apple representatives or, if applicable, an Apple owned retail store ("Apple Retail") or an AASP using the information provided below. When contacting Apple via telephone, other charges may apply depending on your location. When calling, an Apple representative or AASP will help determine whether your product requires service and, if it does, will inform you how Apple will provide it. You must assist in diagnosing issues with your product and follow Apple's warranty processes.

Apple may restrict service to the country where Apple or its Authorized Distributors originally sold the hardware product. Apple will provide warranty service either (i) at an Apple Retail or AASP location, where service is performed at the location, or the Apple Retail or AASP may send the product to an Apple repair service location for service, (ii) by sending you prepaid way bills (and if you no longer have the original packaging, Apple may send you packaging material) to enable you to ship the product to Apple's repair service location for service, or (iii) by sending you user-installable new or refurbished replacement product or parts to enable you to service or exchange your own product ("DIY Service"). Upon receipt of the replacement product or part, the original product or part becomes the property of Apple and you agree to follow instructions, including, if required, arranging the return of original product or part to Apple in a timely manner. When providing DIY Service requiring the return of the original product or part, Apple may require a credit card authorization as security for the retail price of the replacement product or part and applicable shipping costs. If you follow instructions, Apple will cancel the credit card authorization, so you will not be charged for the product or part and shipping costs. If you fail to return the replaced product or part as instructed or the replaced product or part is not eligible for warranty service, Apple will charge the credit card for the authorized amount.

Service options, parts availability and response times may vary according to the country in which service is requested. Service options are subject

to change at any time. You may be responsible for shipping and handling charges if the product cannot be serviced in the country in which service is requested. If you seek service in a country that is not the country of original purchase, you will comply with all applicable import and export laws and regulations and be responsible for all custom duties, V.A.T. and other associated taxes and charges. Where international service is available, Apple may repair or exchange defective products and parts with comparable products and parts that comply with local standards. In accordance with applicable law, Apple may require that you furnish proof of purchase details and/or comply with registration requirements before receiving warranty service. Resources with more details on this and other matters on obtaining warranty service are described below.

PRIVACY Apple will maintain and use customer information in accordance with Apple's Customer Privacy Policy available at www.apple.com/legal/warranty/privacy and Apple's applicable legal obligations.

BACKUP If your product is capable of storing software programs, data and other information, you should protect its contents against possible operational failures. Before you deliver your product for warranty service it is your responsibility to keep a separate backup copy of the contents, remove all personal information and data that you want to protect and disable any security passwords. **THE CONTENTS OF YOUR PRODUCT WILL BE DELETED AND THE STORAGE MEDIA REFORMATTED IN THE COURSE OF WARRANTY SERVICE.** Your product or a replacement product will be returned to you as your product was configured when originally purchased, subject to applicable updates. Apple may install system software updates as part of warranty service that will prevent the hardware from reverting to an earlier version of the system software. Third party applications installed on the hardware may not be compatible or work with the hardware as a result of the system software update. You will be responsible for reinstalling all other software programs, data and passwords. Recovery and reinstallation of software programs and user data are not covered under this Limited Warranty.

RESOURCES A description of the following Apple resources is available online:

Support and Service Information	www.apple.com/support/country
Authorized Distributors	http://www.apple.com/lae/buy
Apple Authorized Service Providers	http://support.apple.com/kb/HT1434
Apple Retail Store	http://www.apple.com/retail/storelist/
Apple Technical Support Numbers	http://www.apple.com/support/contact/phone_contacts.html
Apple Complimentary Support	http://www.apple.com/support/country/index.html?dest=complimentary

Warranty Obligor

Apple Inc., 1 Infinite Loop, Cupertino, CA 95014

iPad U.S. Warranty v2.0

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