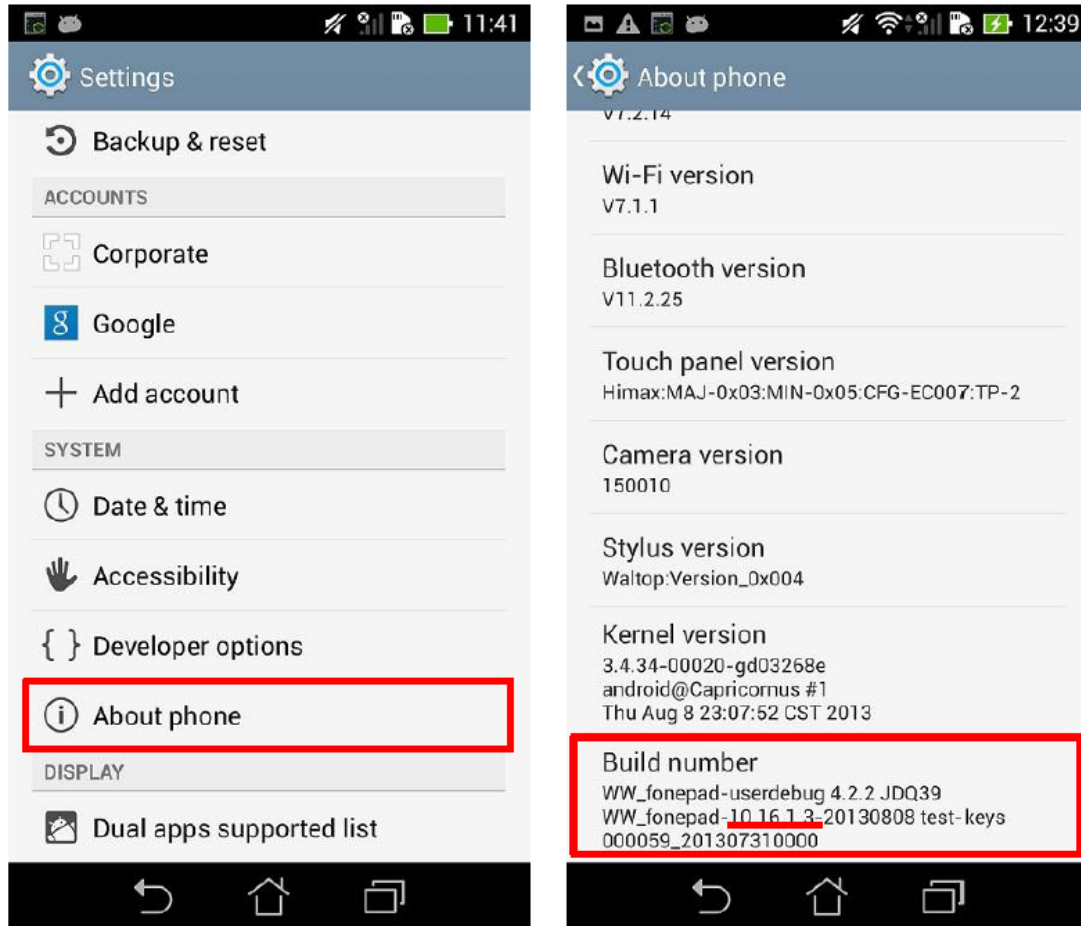


## Device Firmware Update SOP

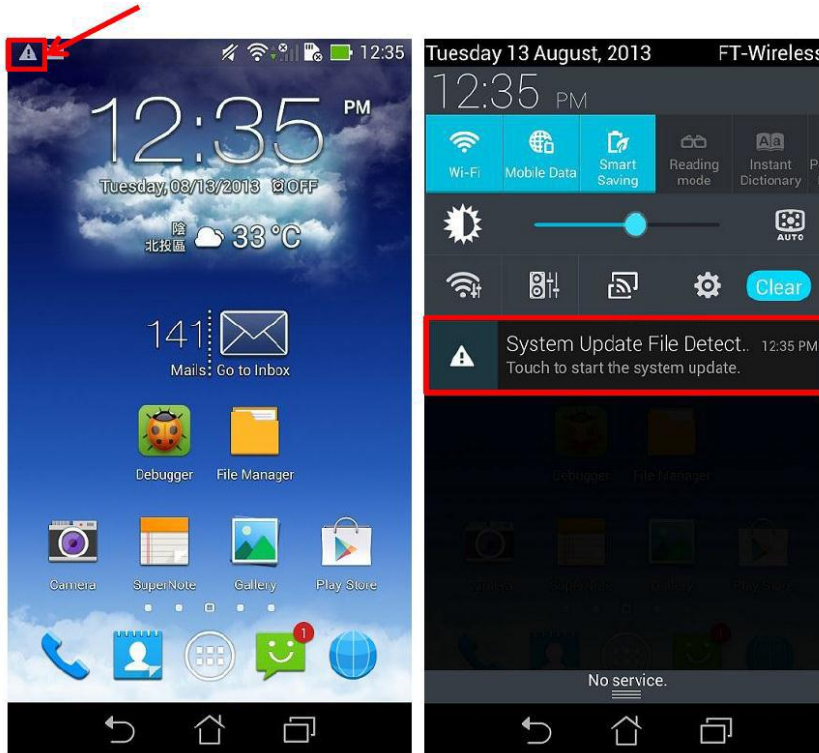
1. **Check Image Version:** Please follow the path below to check the image version before and after image update: Enter [Settings]→[About phone]→Find the [Build number] to check the image version.



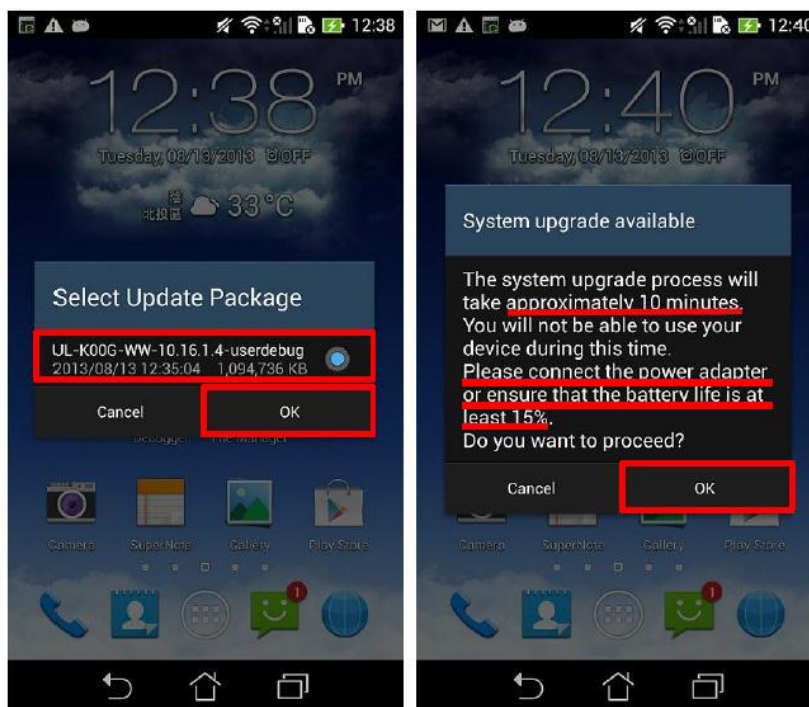
2. Requirement
  - > A windows PC
  - > A USB cable
  - > The battery life of device has to be more that 15%
3. Updating Image Through Detecting Notification
  - Step 1:** Download the zipped image file to your Windows PC.
  - Step 2:** Extract the zipped file.
  - Step 3:** After extracting, go into the extracted folder, you will get a zip file with prefix "UL-K\*\*\*" (ex: "UL-K00G-WW-10.16.1.3.1-user.zip").
  - Step 4:** Connect the device with your PC.
  - Step 5:** Place the zip file with prefix "UL-K\*\*\*" to the root directory of the internal sdcard storage.
  - Step 6:** Disconnect the device from your PC.

**Step 7:** Then, a **detecting notification** (an exclamation mark) will show up on the top left corner of the screen.

**Step 8:** Pull down the notification list and select “System Update File Detected”. Select the image package which is going to update in the Select “System Update File Detected”



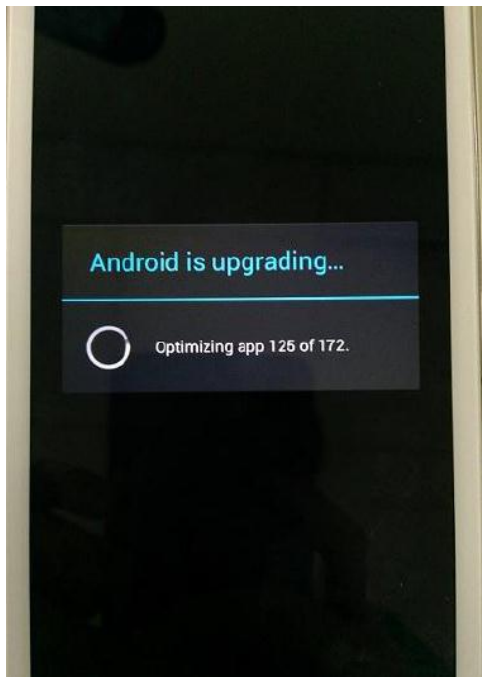
**Step 9:** Select the image package which is going to update in the “Select Update Package” window -> press “OK” to go through the update process.



**Step 10:** After the system update is confirmed in the “System Update Available” window, the device will automatically reboot and go into the recovery mode to update the image.



**Step 11:** When the updating is completed, device will automatically reboot and show “Android is upgrading...” message (It will take about 5 minutes to enter Android system after image upgrading).



**Step 12:** Check the “build number” in “Settings” to see if the image has been correctly updated.