

AT&T U-verse



U-verse Remote Control and Charging Base User Guide

Normal Operation

The remote control will only control the device which is selected by the appropriate mode key (AT&T, TV, DVD, AUX). To use the remote control for your AT&T U-verse unit, press the AT&T mode key.

The mode key light for the selected device flashes each time a valid key is pressed.

Controlling Other Devices

In order to control other devices with your 4:1 Universal U-Verse Remote Control, you need to tell the remote control what types of devices you have. Sections A and B take you through the steps needed to do this. The volume controls will work for the mode you are in e.g. if AT&T mode is selected then volume controls your AT&T U-verse unit, if TV mode is selected then volume controls your TV, etc. If you want to change this you should follow the steps in Section C.

Programming the remote to control other devices

To use the U-verse remote control for your other devices, you need to set up the TV, DVD and AUX mode keys to control the devices (Section A). Please refer to the code list (separate sheet) for a list of supported brands and models. If you have an integrated or combination unit, such as a TV/DVD unit, each component of the unit may require to be set up separately e.g., by setting up both the TV and DVD mode keys. If your device is not listed in the code list, you will need to set up the remote control according to section B "Using the Search Function."

Note: The DVD and AUX mode keys can be set up with any code. The TV mode key can only be set up with TV codes.

A. Manual Programming

Use the following steps to set up the TV, DVD or AUX mode keys:

1. Turn on the device you want to control, and locate the 4-digit code from the code list for the device you want to control.
2. Press and hold the appropriate mode key (TV, DVD or AUX) and without releasing it press and hold the OK key at the same time.
3. Release both the mode key and the OK key. All the mode keys flash and the selected mode key light stays on.
4. Select and enter the 4-digit code by pressing the numerical keys (0-9). The selected mode key light blinks for each digit entry, remaining off after entry of the fourth digit, indicating a successful set up.
5. Point the remote control at the selected device and press the power key once. The device should turn off. If the device stayed on, repeat the steps above trying each code for your brand until you find the correct code.

Repeat above steps to set up another device.

Once your remote control is set up, you can press the appropriate mode key to operate the selected device. To use the remote control for your U-verse unit, press the AT&T mode key.

Notes:

The DVD and AUX mode keys can be set up with any code. The TV mode key can only be programmed with TV codes.

If no key is pressed within 30-seconds the mode key light flashes for 3-seconds and turns off. The remote control returns to normal operation and you will need to start over from step A2 to set up the device.

If no key is pressed within 30-seconds the remote control times out. The selected mode key light flashes for 3-seconds and turns off. The remote control returns to normal operation and you will need to start over from step A2 to program the device.

B. Using the Search Function

You can search the remote control memory to set up the TV, DVD or AUX mode keys using the search function. Also use this function if the code for your device is not listed in the code list:

1. Turn on the device you want to control.
2. Press and hold the appropriate mode key (TV, DVD or AUX) and without releasing it press and hold the OK key at the same time.
3. Release both the mode key and the OK key. All the mode keys flash and the selected mode key light stays on.
4. Point the remote control at the device you want to control, and press the Channel Up key (or Power) repeatedly until the selected device responds. If you went past the code, press the Channel Down key to backtrack through the codes.
5. To save the code, press and release the OK key. The selected mode key light turns off indicating a successful set up.

Repeat above steps to set up another device.

Notes:

To search for a particular device code for DVD or AUX e.g. VCR, use the Manual Programming for section A and program DVD or AUX with any VCR code prior to starting a search.

If a valid code is not found, the selected mode key light flashes for 3-seconds and turns off.

If the first key pressed is a numerical key (0-9) the remote control expects a 4-digit code (see section A).

If an invalid key is pressed, the selected mode key light flashes for 3-seconds and turns off. The remote control returns to normal operation. You will need to start over from step B2 to set up the device.

If no key is pressed within 30-seconds the remote control times out. The selected mode key light flashes for 3-seconds and turns off. The remote control returns to normal operation and you will need to start over from step B2 to set up the device.

C. Volume Control Set Up Options

The volume controls will work for the device mode you are in, e.g. if AT&T mode is selected then volume controls your AT&T U-verse unit, if TV mode is selected then volume controls your TV, etc. If you'd like the volume commands to operate from just one device e.g. always TV, then follow the instructions in Section C-1. If you'd like the volume commands to be sent to different devices depending which mode you are in (Factory Default), then follow the instructions in Section C-1.

C-1. Volume Always Controls the same Device

1. Press and hold the TV mode key, and without releasing it press and hold the OK key at the same time.
2. Release both the TV mode and OK keys. All the mode keys flash and the TV mode key light remains on.
3. Press and hold the MUTE key for about 3 seconds until the TV mode key light briefly turns off then remains on. Then press and release the mode key that you always want to operate the volume commands (AT&T, TV, DVD, AUX). The selected mode key light remains on.
4. Press and release the MUTE key to save the setting. The selected mode key light turns off indicating successful set up.

The volume commands will now go to the selected device no matter what mode you are in.

If the selected mode key light flashes for 3-seconds and turns off, then the selected mode has no volume commands of its own and you will need to start over from step C1 and select a different mode to program the device.

C-2. Volume Control Depends on Device Selected (Factory Default)

1. Press and hold the TV mode key, and without releasing it press and hold the OK key at the same time.
2. Release both the TV mode and OK keys. All the mode keys flash and the TV mode key light remains on.
3. Press and hold the MUTE key for around 3 seconds until the TV mode key light briefly turns off then stays on.
4. Press and release the MUTE key to save the setting. The TV mode key light turns off indicating successful set up.

The volume commands now work for the different devices.

Notes:

If a programmed mode key has no volume commands of its own then volume control will normally operate the TV.

If an invalid key is pressed, the selected mode key light flashes for 3-seconds and turns off. The remote control returns to normal operation and you will need to start over.

If no key is pressed within 30-seconds the remote control times out and the selected mode key light flashes for 3-seconds and turns off. The remote control returns to normal operation and you will need to start over.

D-1. Learning

The learning feature lets you "learn" functions from your original remote control.

Tips On Learning

You can only learn one device type under any one mode key, e.g. only learn TV codes under the TV mode, DVD codes under the DVD mode, etc. If you are trying to learn from a "Universal" remote, it might have more than one code type stored under a mode. Try learning from another remote to see if there's a problem with the type/brand of remote you are trying to learn from.

- a. Some functions from some types of remotes might not be able to be learned.
- b. No functions may be stored under the LEARN key or any key in AT&T mode.
- c. Only one original device type can be learned per individual mode.

d. Use fresh batteries for your original remote, and make sure the batteries in your U-verse remote are fully charged.

e. Keep at least three feet away from incandescent or low-energy lights when learning.

f. Before learning, clear all learned commands (see later) then try learning 2 or 3 commands initially. Clear all learned commands before completely learning your original remote's commands.

g. Point your original remote at the bottom end of your U-verse remote so the IR elements on both remotes are directly in line with each other (see diagram to the right). You may need to adjust the height of either remote to achieve this.

h. Keep the distance between the two remotes to approximately 1 inch and do not move or change the distance between the two remotes until you have learned all the required keys for that mode.

i. When Learning, do not release the key being learned until the mode key light has blinked off for half a second.

j. Avoid learning your original remote's Volume/Mute keys unless you are sure these operate the same device, e.g. some original DVD remotes include TV Volume/Mute control and can be two different types of code.

k. Avoid learning your original remote's VCR or DVD transport keys unless you're sure these operate the same device, e.g. some original TV remotes include VCR or DVD key control which can be two different types of code.

l. If learning the first or second keys for a mode results in continuous errors then try the following:

- i. End the learn session by pressing the LEARN key.
- ii. Clear out the learned commands for that mode.
- iii. Check the IR elements are correctly aligned between the two remotes.
- iv. Adjust the distance between the two remotes to be closer (e.g. 2 inch) or a further away (e.g. 2 inches) from each other.
- v. Try learning the original remote for that mode again.

If problems reoccur with the same key check the original remote key being learned – does it transmit? Does it operate the target device? Try learning that key under a different *clear* mode. If it learns OK then it is likely to be a different code type from the others and cannot be learned under the same mode.

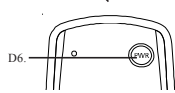
D-2. Learning Commands

IMPORTANT - No keys in the AT&T Mode can be learned.

1. Press and hold the appropriate mode key (TV, DVD or AUX) for the mode to be learned and without releasing it press and hold the LEARN key at the same time.
2. Release both the mode key and the LEARN key. All the mode keys flash and the selected mode key light remains on.
3. Press and release your U-verse remote key that you want to teach (e.g. POWER).
4. While pointing your original remote at the bottom end of your U-verse remote (approximately 1 inch apart) press and hold the original remote key (e.g. Power) until the mode key light blinks once and stays on. If there's a learning problem, the mode key light blinks for three seconds and stays on. If this happens, repeat the steps above.
5. Repeat Steps above for other keys you want to learn.
6. Press and release the LEARN key when all desired remote commands have been learned.



Line up your remote(s) (that you're learning from) in front of the U-verse remote, on a hard surface approx. 1 inch apart.



Original remote you are learning from.

E. Clearing Commands

E-1. To Clear all Learned Commands (under a mode)

1. Press and hold the appropriate mode key (TV, DVD or AUX) for the mode to be cleared and without releasing it press and hold the LEARN key at the same time.
2. Release both the mode key and the LEARN key. All the mode keys flash and the selected mode key light stays on.
3. Press and release the LEARN key once. The mode key light blinks off.
4. Press and release the DELETE key. The mode key light turns off.

All learned Commands under that mode are now cleared.

E-2. To Clear all learned Commands (under ALL modes)

1. Press and hold the TV mode key and without releasing it press and hold the LEARN key at the same time.
2. Release both the TV mode key and the LEARN key. All the mode keys flash and the TV mode key light stays on.
3. Press and release the LEARN key twice. The TV mode key light blinks off.
4. Press and release the DELETE key. The TV mode key light turns off.

All learned Commands in the remote are now cleared.

F. Resetting the remote control to the Factory Default Settings

1. Press and hold the TV mode key and without releasing it press and hold the OK key at the same time.
2. Release both the TV mode and OK keys. All the mode keys flash and the TV mode key light stays on.
3. Press and hold the DELETE key for about 3 seconds until the TV mode LED blinks and stays off.

The remote control is now reset to factory default settings. If you want to use the remote control for your TV and other devices, you'll need to set up the TV, DVD and AUX mode keys.

If no key is pressed within 30-seconds the remote control times out. The selected mode key light flashes for 3-seconds and turns off. The remote control returns to normal operation and you will need to start over.

G. Charging Base setup

Connect the Charging Base to your U-verse unit via the USB connector on the back (using the USB cable supplied) or by using the plug-in power supply (included).



Use +H and +M to set the Hours and Minutes for the clock.



Place the remote into the Charging Base. It takes approximately 12 hours to fully charge the battery in the remote.

The battery life when the remote is not being used will normally be about 30 days between charges. With normal use (about 200 key presses a day) the battery should last about 20 days, and with heavy use (about 300 key presses a day) the battery should last about 17 days between charges.



The Charging Base displays the time of day. The charging indicator shows that the batteries are being charged or topped-up. Pressing and holding the Find key (while the remote is in the Charging Base) causes the display to dim (in case you place the unit in a bedroom, for example). The are 5 brightness levels.

H. Finder feature

Never lose your remote! When the remote is not in the Charging Base, pressing the Find key on the Charging Base causes the remote to emit a sound (up to 30 ft. range) and flash its indicator lights to alert you to where it is.



If you purchase more than one remote and Charging Base, you can set each Charging Base to find only its own remote. You can set up 16 unique codes. When you first power up the Charging Base it is set to find ALL remotes. To change this:

1. Press and hold both clock setting keys (+H and +M) at the same time for 3 seconds. The display shows "ALL" (or displays the current ID, from 1 to 16).
2. Press the +M key to cycle from 1 to 16 followed by ALL. Then press the +H key to confirm the selection.

Now you set the remote to match whatever ID you set in the Charging Base. (The default ID is 1).

1. Press TV and OK at the same time (all mode lights flash once), Menu, AT&T and AUX stay on. The remote is now in setup mode.
2. Press the Find key on the Charger Base to send its ID to the remote. The two mode lights turn off.

While in setup mode, pressing any key on the remote causes the indicator to flash and then quit setup mode.

When the remote enters sleep mode (all indicator lights off), the remote can be found (as long as it's not in the Charging Base) by pressing the Find key on the Charging Base. The remote plays its sound and flashes its indicator lights.

Pressing any key on the remote (or waiting for one minute) stops the sound and the flashing indicator lights.

Note if the power to the Charging Base is lost, it reverts to sending the find code for ALL remotes, and the clock is reset.

Caring for the environment by recycling



This symbol on an AT&T product means the product should not be disposed of with household waste.

Disposal of your charging base, power supply or remote control.

Please do not dispose of any of the items in this package with your household waste. These items should be disposed of according to the national collection and recycling schemes operated by your local or regional authority. Alternatively you may return unwanted items to any approved AT&T Service Center in your region.

FCC Caution

THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES.

OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS:

- (1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND
- (2) THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRABLE OPERATION.

This equipment generates and uses radio frequency energy, and if not installed and used properly, that is, in strict accordance with the manufacturer's instructions, it may cause interference to radio and television reception. It has been type tested and found to comply with the limits for remote control devices in accordance with the specifications in Sub-Parts B and C of Part 15 of FCC Rules, which are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by unplugging the equipment, try to correct the interference by one or more of the following measures.

- Reorient the antenna of the radio/TV experiencing the interference.
- Relocate the equipment with respect to the radio/TV.
- Move the equipment away from the radio/TV.
- Plug the equipment into an outlet on a different electrical circuit from the radio/TV experiencing the interference.
- If necessary, consult your local dealer for additional suggestions.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

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