



**AT&T U-verse  
Advanced Series  
A10 Remote Control**

### A. Manual Programming

Use the following steps to set up the TV, DVD or AUX mode keys:

1. Power on the device you want to program and locate the 4-digit code from the code list.
2. Press and hold the mode key (TV, DVD, or AUX) and while holding it pressed, press the OK key for one second.
3. Release both keys and all of the mode keys will flash then the selected mode key light will stay lit.
4. Enter the 4-digit code by pressing the numerical keys (0-9). The selected mode key light will blink for each digit entry and will remain off after the entry of the fourth digit - indicating a successful set up.
5. Point the remote control at the selected device and press the power key once. The device should turn off. If the device stayed on, repeat the steps 1 thru 4 trying each code for your brand until you find the correct code.

Repeat above steps to set up another device.

To use the remote control for your U-verse unit, press the AT&T mode key.

NOTE: If an invalid code is entered or no key is pressed at all for 30 seconds, the mode key light flashes for 3 seconds and turns off. The remote control returns to normal operation and you will need to start over from step A2 to set up the device.

### B. Using the Search Function

To search for a particular device code for DVD or AUX e.g. VCR, use the Manual Programming for section A and program DVD or AUX with any VCR code prior to starting a search.

1. Turn on the device you want to control and point the remote at that device.
2. Press and hold the mode key (TV, DVD, or AUX) and while holding it pressed, press the OK key for one second.
3. Release both keys and all of the mode keys will flash then the selected mode key light will stay lit.
4. Press the power button repetitively until the selected device responds. Once your device has responded, press OK to save the code.
5. To indicate a successful set up, the selected mode key will turn off and you are ready to set up another device by following steps 1 thru 3 of this section.

### C. Learning

If the code for your device is not found in the code list and the search feature does not work with your device, then the learning feature may be your best option. The learning feature lets you "learn" functions from your original remote control.

### C-I. Learning Commands

1. Press and hold the mode key (TV, DVD, or AUX) and while holding it pressed, press the LEARN key for one second then release both keys.
2. All of the mode keys will flash and then the selected mode key light will remain on.

3. On your U-verse remote control, press and release the key that you want to teach.
4. While pointing your original remote at the bottom of your U-verse remote approximately 1 inch apart, press and hold the original remote key until the mode key light blinks once and stays on. (If there is a learning problem, the mode key light blinks for three seconds and stays on. If this happens, repeat the steps above.)



AT&T U-verse remote



1 inch apart

Your original remote

5. Repeat Steps above for each key you want the U-verse remote to learn.

Press and release the LEARN key when all desired remote commands have been learned.

### NOTE:

It is not necessary to have your U-verse remote control learn every key from your original remote since most of the keys will not be used under normal daily use. Best practice is to teach only the keys that help you navigate for the best experience, like your volume up and down, channel up and down, and DVR functions.

### D. Clearing Commands

#### D-I. To Clear all Learned Commands (under a single mode)

1. Press and hold the mode key (TV, DVD, or AUX) and while holding it pressed, press the LEARN key for one second then release both keys.
2. All of the mode keys will flash and the selected mode key light will stay on.
3. Press and release the LEARN key once. The mode key light blinks off.
4. Press and release the DELETE key. The mode key light turns off. All learned Commands under that mode are now cleared.

#### D-II. To Clear all learned Commands (under ALL modes)

1. Press and hold the mode key (TV, DVD, or AUX) and while holding it pressed, press the LEARN key for one second then release both keys.
2. All of the mode keys will flash and the selected mode key light will stay on.
3. Press and release the LEARN key twice. The TV mode key light blinks off.

4. Press and release the DELETE key. The TV mode key light turns off. All learned Commands in the remote are now cleared.

### E. Resetting the remote control to the Factory Default Settings

1. Press and hold the TV key and while holding it pressed, press the OK key for one second and release both keys at the same time.
2. All of the mode keys will flash and the TV mode key light will stay on.
3. Press and hold the DELETE key for 3 seconds until the TV mode LED blinks and stays off. The remote control is now reset to factory default settings. If you want to use the remote control for your TV and other devices, you will need to set up the TV, DVD and AUX mode keys.
4. If no key is pressed within 30 seconds, the remote control times out. The selected mode key light flashes for 3 seconds and turns off. The remote control returns to normal operation and you will need to start over.

### F. Volume Control Set Up Options

The volume controls will work for the device mode you are in, e.g. if AT&T mode is selected then volume controls your AT&T U-verse unit, if TV mode is selected then volume controls your TV, etc. If you'd like the volume commands to operate from just one device, e.g. always TV, then follow the instructions in Section F-I. If you'd like the volume commands to be sent to different devices depending which mode you are in (Factory Default), then follow the instructions in Section F-II.

### F-I. Volume Always Controls the same Device

1. Press and hold the TV key and while holding it pressed, press the OK key for 1 full second.
2. Release both keys and all of the mode keys will flash followed by the TV mode key light remaining on.
3. Press and hold the MUTE key for 3 seconds until the TV mode key light briefly turns off then remains on. Press and release the mode key that you always want to operate the volume commands (AT&T, TV, DVD, and AUX). The selected mode key light will remain on.
4. Press and release the MUTE key to save the setting. The selected mode key light will turn off indicating a successful initial set up. The volume commands will be set up for the selected device despite what mode is selected. If the selected mode key light flashes for 3 seconds and turns off, then the selected mode will need to start over from step 1 above and select a different mode to program the device.

### F-II. Volume Control Depends on Device Selected (Factory Default)

1. Press and hold the TV key and while holding it pressed, press the OK key for one second.
2. Release both keys and all of the mode keys will flash followed by the TV mode key light remaining on.
3. Press and hold the MUTE key for 3 seconds until the TV mode key light briefly turns off then stays on.

4. Release the MUTE key to save the setting. The TV mode key light will turn off indicating successful set up. The volume commands will now work for different devices.

### NOTE:

If a programmed mode key has no volume commands of its own, then the volume control will normally operate the TV. If an invalid key is pressed, the selected mode key light flashes for 3 seconds and turns off. The remote control returns to normal operation and you will need to start over. If no key is pressed within 30 seconds, the remote control times out, the selected mode key light flashes for 3 seconds and turns off. The remote control returns to normal operation at which time you can start over.

### G. Battery saving backlight cancellation feature

In order to extend the life of your battery between charges, your U-verse remote control has the ability to toggle between turning the backlights on or off. If you wish to use this feature, follow these instructions.

1. Press and hold the TV key and while holding it pressed, press the OK key for one second and release both keys at the same time.
2. All of the mode keys flash and the TV mode key light stays on.
3. Press the GUIDE key and all backlights will no longer turn on.

To reverse this process so that the backlights turn on when the remote control is being used, simply follow the same steps of this section one more time.

### H. Charging Base setup

Connect the Charging Base to the back of your U-verse set top box via the supplied USB connector or by using the included plug-in power supply. Place the remote into the Charging Base to charge the rechargeable battery in the remote control. It takes approximately 12 hours to fully charge the battery in the remote but you will be able to use your new remote control within 30 minutes of charging. To ensure that you have placed the remote control on the charging base, the charging indicator located next to the clock will show that the battery is being charged.



### H. Find feature

Never lose your remote again! If you have misplaced the remote control and can not locate it, simply press the AT&T globe on the Charging Base and the remote control will play the AT&T ring tone as well as flash several of the remote keys. This should help you locate your lost remote control.



Find key

### H-I. Setting the Clock

Use the +H and +M buttons to set the Hours and Minutes for the clock. Both the +H and +M buttons are located at the bottom on your new Charging Base.

### H-II. Finding more than one remote

If there is more than one remote and Charging Base, you can set each Charging Base to find only its own remote with 16 unique codes. With the first power up of the Charging Base, it will be set to find ALL remotes.

To set the Charging Base so that it finds a specific remote when there are multiple remotes in the household, follow these instructions:

1. Press and hold both clock setting keys (+H and +M) at the same time for 3 seconds. The display shows the current ID, from 1 to 16 or ALL.
2. Press the +M key to cycle from 1 to 16 including a selection for all remotes in the household.
3. Then press the +H key to confirm the selection.

To set the remote to the same ID as the Charging Base, follow these instructions:

1. Press and hold the TV key and while holding it pressed, press the OK key for one second and release both keys at the same time. Next press the MENU key to enter ID learn mode (both the AT&T and AUX lights remain on).
2. Press the Find key on the Charging Base - the remote will accept the new ID and the lights will flash once and then turn off.
3. To exit this mode without changing the code, simply press any key.

### H-III. Dimming and brightening the clock on the Charging Base:

Simply pressing and holding the Charging Base find key while the remote is in the Charging Base causes the display to dim. Holding down the find key until fully dim followed by releasing the find key and holding it down again causes the clock to be brighter and return to its original illumination.

### I. Troubleshooting Learning

You can only learn one device type under any one mode key. For example, only learn TV codes under the TV mode, DVD codes under the DVD mode, etc. If you are trying to learn from a "Universal" remote, it might have more than one code type stored under a mode.

- a. No functions may be stored under the LEARN key in the AT&T mode.
- b. Depending on the remote you are trying to learn, some keys may not be learnable.
- c. Only one original device type can be learned per individual mode.
- d. Use fresh batteries for your original remote, and make sure the batteries in your U-verse remote are fully charged.
- e. Keep at least three feet away from incandescent or low-energy lights when learning.
- f. Before learning, clear all learned commands (refer to Section D-II) then try learning 2 or 3 commands initially.

- g. Point your original remote at the bottom end of your U-verse remote so the IR elements on both remotes are directly in line with each other (see diagram to the right). You may need to adjust the height of either remote to achieve this.
- h. Avoid learning your original remote's Volume/Mute keys unless you are sure these operate the same device.
- i. Avoid learning your original remote's VCR or DVD transport keys unless you're sure these operate the same device.
- j. If learning the first or second keys for a mode results in continuous errors then try the following:
  - i. End the learn session by pressing the LEARN key.
  - ii. Clear out the learned commands for that mode.
  - iii. Check the IR elements are correctly aligned between the two remotes.
  - iv. Adjust the distance between the two remotes to be closer (e.g. half an inch) or a further away (e.g. 2 inches) from each other.
  - v. Try learning the original remote for that mode again. If problems reoccur with the same key check the original remote key being learned - does it transmit? Does it operate the target device? Try learning that key under a different clear mode. If it learns OK then it is likely to be a different code type from the others and cannot be learned under the same mode.

### FCC Caution

THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS:  
(1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND  
(2) THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRABLE OPERATION.

This equipment generates and uses radio frequency energy, and if not installed and used properly, that is, in strict accordance with the manufacturer's instructions, it may cause interference to radio and television reception. It has been type tested and found to comply with the limits for remote control devices in accordance with the specifications in Sub-Parts B and C of Part 15 of FCC Rules, which are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by unplugging the equipment, try to correct the interference by one or more of the following measures.

- Reorient the antenna of the radio/TV experiencing the interference.
- Relocate the equipment with respect to the radio/TV.
- Move the equipment away from the radio/TV.
- Plug the equipment into an outlet on a different electrical circuit from the radio/TV experiencing the interference.
- If necessary, consult your local dealer for additional suggestions.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

### Caring for the environment by recycling



This symbol on an AT&T product means the product should not be disposed of with household waste.

Disposal of your charging base, power supply or remote control.

Please do not dispose of any of the items in this package with your household waste. These items should be disposed of accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively you may return unwanted items to your approved AT&T Service Center in your region.

### Code List

TV	
Abex	0185
Acme	0010
Admiral	0020 0226 0001
Advent	0116 0176 0922
Adventura	0174
Aiko	0058
Aiwa	0195 0196 0227 0269
Allerion	0051
Amark	0020
Amtron	0053
Akai	0105 0002 0077 1137
Anam National	1138 0254 1105 1113 1139
AOC	0025 0042 0193
AOE	0004 0005 0009 1009
Apex	0014 0156 0175 0187
Archer	0214 0216 0215 1132
Aspect	0020
Audiovox	0059
Axion	0053 1019 1117
Bang & Olufsen	0177
Belcor	0190
Bell & Howell	0004
Benq	0031 0049 0000 0001
Bluesky	0081 0083 0101
Bradford	1155 0144
Broksoonic	0053
Brokwood	0147 0135 0310
Candle	0004 0009 0174 0008
Capshart	0175
CCE	1153
Celera	0214
Celebrity	0002
Centrios	0169
Centurion	0009
Cetronic	0042
Changhong	0214 0401
Cineral	0058 0144
Citizen	0004 0009 0053 0105 0109
Clairtone	0189 0135 0001 0008 0042 0058
Classic	0014
Coby	0214 0401 0042
Color Voice	1091 1124
Colortyme	0010
Concerto	0004 0009 0010
Concerte	0004 0009
Contec/Cony	0121
Cornea	0053 0012 0014 0042
Craig	0050
Crosley	0053 0042
Crown	0062
Curtis Mathes	0053 0042
CTX	0031 0105 0130 0004
CXC	0009 0000 0049 0109 0358 0001 0015
Cybervision	0020
Daewoo	0053 0042
Defl	0130 0004 0009 0100 0005
Diamond Vision	0209 0028 0132
Digimate	0210 0948 0092
Digitar	1017
Dimensia	1019 0165 0118 0116
	0167 0132 0200 1151 1152
	0031 0000

