



Product Support Notice

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PSN# PSN002136u

Original publication date: 29-Oct-08. This is Issue #01, published 29-Oct-08.

Severity/risk level Medium

Urgency Immediately

Name of problem Ensuring the time on SIP Telephones meets local conditions.

Products affected

46XX and 96XX Session Initiation Protocol (SIP) Telephones.

Problem description

The PSN 1181u described what must be done with 46XX and 96XX SIP Telephones with regards to Daylight Saving Time for the United States and Canada. Countries outside of North America should implement what their country uses for start and stop dates of Daylight Saving Time.

Resolution

The following two lines must be included in the 46xxsettings.txt file, replacing any existing settings for these parameters that may already be in the file:

```
SET DSTSTART "XSunMonthYL"  
SET DSTSTOP "XSunMonthYL"
```

Where X is the 1st, 2nd, 3rd, 4th, or 5th Sunday of the month and Y is the hour in AM local standard time.

For example, in Germany, Daylight Saving Time started on Sunday, 30th of March 2008 at 2:00 AM local standard time and stopped on Sunday, 26th of October 2008 at 3:00 AM local daylight time. So using Germany as the example, the parameters to be included in the 46xxsettings.txt file would be:

```
SET DSTSTART "5SunMar2L"  
SET DSTSTOP "4SunOct3L"
```

The telephones must then be reset for the change to take effect. Further information can be found in the 4600 Series IP Telephone LAN Administrator Guide, in the section of "Setting the Date and Time on SIP IP Telephones".

Workaround or alternative remediation

n/a

Remarks

n/a

Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

n/a

Service-interrupting?

No

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

For additional support, contact your Authorized Service Provider. Depending on your coverage entitlements, additional support may incur charges. Support is provided per your warranty or service contract terms unless otherwise specified.

Avaya Support Contact	Telephone
U.S. Remote Technical Services – Enterprise	800-242-2121
U.S. Remote Technical Services – Small Medium Enterprise	800-628-2888
U.S. Remote Technical Services – BusinessPartners for Enterprise Product	877-295-0099
BusinessPartners for Small Medium Product	Please contact your distributor.
Canada	800-387-4268
Caribbean and Latin America	786-331-0860
Europe, Middle East, and Africa	36-1238-8334
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