

## WisePad™ 3

mPOS Solution with EMV Chip & PIN & as well as NFC functionality

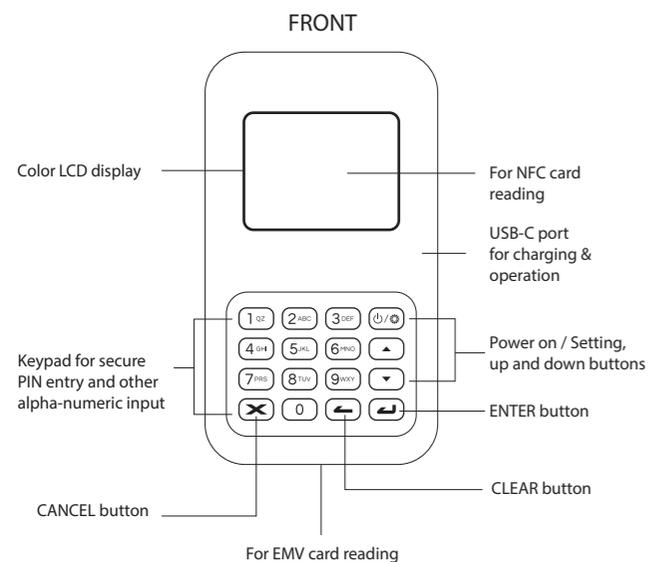


Supported Operating System:  
iOS, Android

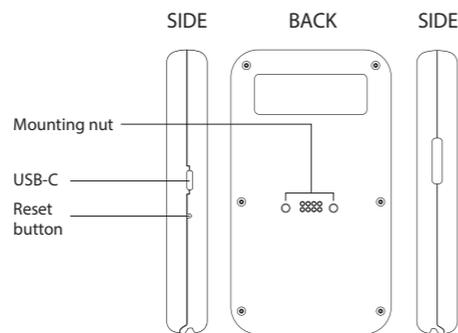


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## Index & Accessories (Fig.1)



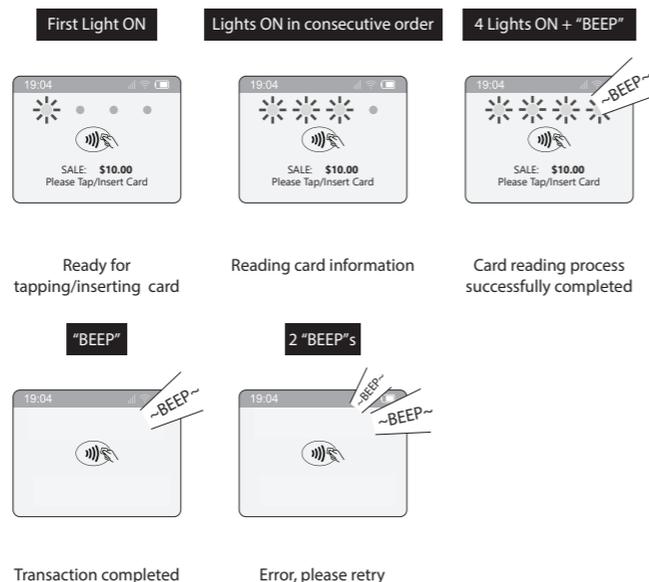
## Index & Accessories (Fig.1)



## Package Contents

Device	x 1	Quick start guide	x 1
USB-C cable	x 1		

## On-Screen Transaction Status Indicators



## Product Specifications

Display Features & Functions	2.4" (320 x 240) Backlit color display • EMV/PBOC Chip card reader (ISO 7816 Compliant Class A, B, C card) • NFC Reader (EMV contactless, ISO 14443A/B) • Secure PIN pad
Status Indicator	On-Screen indicator
Communication Interface	mPOS mode - Bluetooth® BLE 4.2, USB-C
Power & Battery Charging	Li-polymer battery, 3.7V, 800mAh Via USB-C
Supported OS	Android 4.2 or above, iOS 6.0 or above, Windows 8 or above
Operating Temperature	0°C - 45°C (32°F - 113°F)
Operating Humidity	Maximum 95%
Storage Temperature	-20°C - 55°C (-4°F - 131°F)
Storage Humidity	Maximum 95%
Dimensions	69.7 x 121.7 x 17.7 mm / 2.74 x 4.79 x 0.7 inch (approx.)
Weight	105 g / 3.7 oz (approx.)

## Troubleshooting

Problems	Recommendations
Device cannot be paired	<ul style="list-style-type: none"> <li>Please press &amp; hold the power on/off button to restart your device.</li> <li>Please check to see if you can find the WisePad 3's "Serial Number" (shown on the back of device) in the "Scanned Device List" of your smartphone or tablet.</li> </ul>
Display turned off automatically	<ul style="list-style-type: none"> <li>The display may turn off after entering the "SLEEP MODE" to save power. Please press and hold the power on/off button to restart it.</li> <li>The device battery may have discharged, please use the USB cable to recharge it and then retry.</li> </ul>
Device has lost connection with your smartphone or tablet	<ul style="list-style-type: none"> <li>Please press and hold the power on/off button to turn on the device again. The device will automatically connect with your smartphone or tablet again.</li> <li>The device may be at lower battery level, please use the USB cable to recharge it and then retry.</li> <li>Please ensure that the device and the smartphone / tablet are within the Bluetooth reception range.</li> </ul>
Device cannot read your card successfully through the NFC reading	<ul style="list-style-type: none"> <li>Please check that your card supports NFC payment.</li> <li>Please ensure if your card is placed within 4cm range on top of the NFC marking.</li> </ul>
Device cannot read your card successfully through the NFC reading	<ul style="list-style-type: none"> <li>Please check if your card supports NFC payment.</li> <li>Please ensure if your card is placed within 4cm of the NFC symbol on the display.</li> <li>Please take your NFC payment card from your wallet or purse for payment to avoid any interference.</li> </ul>

## Troubleshooting

Problems	Recommendations
Device cannot read your card successfully	<ul style="list-style-type: none"> <li>Please check to see if the WisePad 3 has power and make sure that it is connected to your phone/tablet</li> <li>Please make sure that there is no obstacle in the card slots.</li> <li>Please make sure that the chip of the card is facing the right direction when inserting card.</li> <li>Please ensure your phone/tablet is a supported model for this device's operation.</li> <li>Please insert card with a more constant speed.</li> </ul>
Device has no response	<ul style="list-style-type: none"> <li>Please use a paper clip to press the reset button near USB-C connector for reboot.</li> </ul>

## CAUTION & IMPORTANT NOTES

- Be sure to turn on the Bluetooth® function of your smartphone or tablet before use.
- Please fully charge your WisePad™ 3 before use.
- Please ensure EMV chip of the card is facing the right direction when inserting card.
- Don't drop, disassemble, tear, open, crush, bend, deform, puncture, shred, microwave, incinerate, paint, or insert foreign object into the device. Any of these actions will void the Warranty.
- Don't immerse the device into water and place near any wet locations. Don't spill any food or liquid onto the device. Don't attempt to dry the device with external heat sources such as microwave or hair dryer.
- Don't use any corrosive solvent or water to clean the device. It is recommended that you use a dry cloth to clean the surface only.
- Don't insert any sharp tools to into the internal components or connectors. Any of these actions may lead to malfunction and will void the Warranty.
- Don't try to disassemble the device to repair. Please contact your dealer for repair and maintenance.

## ISED Statement

### Déclaration ISED

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- This device must not cause interference.
  - This device must accept any interference, including interference that may cause undesired operation of the device.
- L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
- L'appareil ne doit pas produire de brouillage;
  - L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

## FCC Caution Statement

### FCC Supplier's Declaration of Conformity

BBPOS / Wisepad 3(WPC32)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. BBPOS Corp.

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Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

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### Need Help?

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