WisePOS™ E+

Android based Smart device

www.bbpos.com

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Fig.1 - Front View

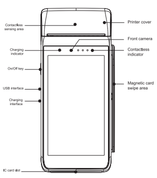


Fig.2 - Rear View

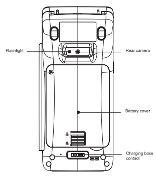
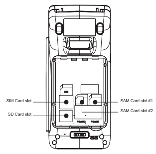


Fig.3 - Rear View (without battery cover)



CAUTION:
Please don't point or damage the internal components when the back housing is opened.
Any intentional damage may void the warranty and cause device malfunction.

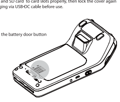
Package Contents

Device	x1	Quick start guide	x1
USB to DC cable	x1	Paper Roll	x1
Rechargeable battery	x1	Charging Cradle(optional)	x1

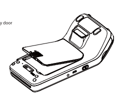
Quick Start Guide

IMPORTANT:
Push and slide the battery door button to open the battery door of **WisePOS™ E+** to insert the rechargeable battery into the battery compartment, SIM card, SAM cards and SD card to card slots properly, then lock the cover again for battery charging via USB-DC cable before use.

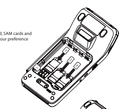
1. Push and Slide the battery door button



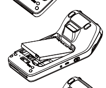
2. Open the battery door



3. Install SIM card, SAM cards and SD card with your preference



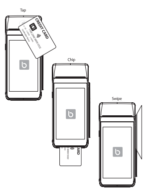
4. Install the battery



5. Put the battery door back and lock it

6. Turn on the device and configure network setting. Once finished the initial set up, tap on the BBPOS APP and follow in-APP instruction.

7. Start your business with BBPOS APP



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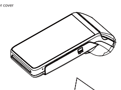
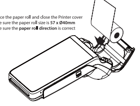
Change Paper Roll

1. Open the Printer cover



2. Replace the paper roll and close the Printer cover
*Make sure the paper roll size is **57 x Ø40mm**
*Make sure the **paper roll direction** is correct



Charging Cradle (Optional)

Fig.5 - Charging Cradle Top View

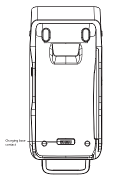
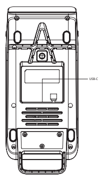
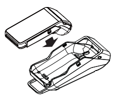


Fig.6 - Charging Cradle Bottom View



Charge with Cradle



Cautions & Important Notes

- Please fully charge your **WisePOS™ E+** before use.
- Please ensure magstripe /EMV chip of the card is facing the right direction when swiping or inserting card.
- Don't drop, disassemble, tear, open, crush, bend, deform, puncture, shred, microwave, incinerate, paint, or insert foreign object into the device. Doing any of which will void the Warranty.
- Don't immerse the device into water and place near washbasins or any wet locations. Don't spill any food or liquid on the device. Don't attempt to dry the device with external heat sources, such as microwave or hair dryer.
- Don't use any corrosive solvent or water to clean the device. Recommend using dry cloth to clean the surface only.
- Don't use any sharp tools to point the internal components or connectors, doing which may lead to malfunction and void the Warranty.
- Don't try to disassemble the device to repair. Please contact your dealer for repair and maintenance.
- Only suitable use for output DC 5V, 2000mA (max.) CE approval AC adaptor, other electrical rating of AC adaptor is prohibited.

Troubleshooting

Problems	Recommendations
Device cannot read your card successfully	• Please check if the device has power when operating and ensure devices are connected. • Please check if the application instructs to swipe or insert card. • Please ensure there is no obstacle in the card slots. • Please check if the magstripe or chip of the card is facing the right direction when swiping or inserting card. • Please swipe or insert card with a more constant speed.
Device cannot read your card successfully through NFC	• Please check if your card supports NFC payment. • Please ensure that if your card is placed within 4 cm range on top of the NFC marking. • Please take out your NFC payment card from wallet or purse for payment to avoid any interference.
Device has no response	• Please check if the rechargeable battery, SIM cards and SAM cards are properly inserted. • Please check if the device is fully charged. • Please restart the device for retry.
Device is Frozen	• Please shut down the APP and restart the APP • Please hold the power button for 6 seconds to restart.
Standby time is short	• Please close unused connectivity (e.g. Bluetooth, GPS, Auto-rotate) • Please avoid to run too many APP in background
Cannot find other Bluetooth device	• Please check the Bluetooth function is turned on • Please make sure the distance between 2 devices is within 10 meter

FCC Statement
Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.

ISED RSS Warning:
This device complies with Innovation, Science and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.
Le pr é sent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autoris é e aux deux conditions suivantes:(1) l'appareil ne doit pas produire de brouillage, et
(2) l'utilisateur de l'appareil doit accepter tout brouillage radio é lectrique subi, m ê me si le brouillage est susceptible d'en compromettre le fonctionnement.

RF Exposure Information (FCC SAR) :
This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.
The exposure standard for wireless devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. *Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the poser required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.
The highest SAR value for the device as reported to the FCC when worn on the body, as described in this user guide, is 1.495W/kg (Body-worn measurements differ among devices, depending upon available enhancements and FCC requirements.) While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement. The FCC has granted an Equipment Authorization for this device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this device is on file with the FCC and can be found under the Display Grant section of http://www.fcc.gov/oet/fccid after searching on FCC ID: 2AB7X-WISEPOSEPLUS.
For body worn operation, this device has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the device a minimum of 10 mm from the body . Use of other enhancements may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory position the device a minimum of 10 mm from your body when the device is switched on at its highest certified power level in all tested frequency bands.
For handheld operating condition, SAR meets with FCC limit 4.0W/kg.
RF Exposure Information (IC SAR) :
This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by Innovation, Science and Economic Development Canada licence-exempt RSS standard(s).
The exposure standard for wireless devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the IC is 1.6 W/kg. *Tests for SAR are conducted using standard operating positions accepted by the IC with the device transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the poser required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The highest SAR value for the device as reported to the IC when worn on the body, as described in this user guide, is 1.495W/kg (Body-worn measurements differ among devices, depending upon available enhancements and IC requirements.) While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement. The IC has granted an Equipment Authorization for this device with all reported SAR levels evaluated as in compliance with the IC RF exposure guidelines. SAR information on this device is the
IC : 24228-WPOSEPLUS.
For body worn operation, this device has been tested and meets the IC RF exposure guidelines for use with an accessory that contains no metal and the positions the device a minimum of 10 mm from the body . Use of other enhancements may not ensure compliance with IC RF exposure guidelines. If you do not use a body-worn accessory position the device a minimum of 10 mm from your body when the device is switched on at its highest certified power level in all tested frequency bands.
For handheld operating condition, SAR meets with IC limit 4.0W/kg.

Informations sur l'exposition aux RF (IC SAR):
[illegible]

Caution
Risk of explosion if battery is replaced by an incorrect type.
Dispose of used batteries according to the instructions.

Need Help?
E: sales@bbpos.com | T: +852 3158 2585

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