# User Manual 

Samba Q
GSM Mobile Phone

## For your safety

Read these simple guidelines. Breaking the rules may be dangerous or illegal. Further detailed information is given in this manual.

## ROAD SAFETY

Always keep your hands free to operate the vehicle while driving. Park the vehicle before using your phone.

## SWITCH OFF IN AIRCRAFT

Using of wireless telephones in aircraft may disrupt the operation of the aircraft. It is dangerous and illegal. Insure switching off the phone before going aboard.

## SWITCH OFF IN HOSPITALS

Follow any restrictions or rules. Switch off the phone near medical equipment.

## SWITCH OFF WHEN REFUELING

Switch off the phone at a refueling point or any fuel or chemicals places.

## SWITCH OFF NEAR BLASTING POINT

Don't use the phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

INTERFERENCE

All wireless phones may be susceptible to interference, which could affect the performance.

## USE NORMALLY

Use in the normal position explained in the product documentation. Don't touch the antenna unnecessarily.

## ENHANCEMENTS AND BATTERIES

Use only the approved enhancements and batteries. Do not connect incompatible products.

## EMERGENCY CALLS

Ensure the phone is switched on and in service. Enter the emergency number, and then press the talk key. It will give your location. Do not end the call until the permission.

NOTE:
The socket-outlet shall be installed near the equipment and shall be easily accessible.

## 1 PREFACE

Thank you for choosing the mobile phone. You may have a comprehensive knowledge of usage of this phone and learn its excellent functionality and easy operation methods after reading this manual.

The mobile phone is designed for GSM/GPRS network environment. In addition to basic phone functions, it also provides multiple practical functions for you to include name card phonebook, Polyphonic ring tones, clock/alarm clock, calendar, calculator, MP3 /Video player, camera, video recorder, voice recorder, etc., to facilitate both your work and entertainment activities.

The phone conforms to GSM/GPRS technical criteria, and has passed the attestation by both domestic and foreign institutions with authorities.

The company reserves the right to modify any contents in this Manual without any further notice.

### 1.1 Safety Notices

If your phone is lost or stolen, please immediately inform your nearest telecommunication department or agent to disable the SIM card, so as to prevent others from using your phone and incurring economic loss to you.

When you contact telecommunication departments or agents, they may need to know the IMEI code of your phone (you can find it on the back label of your phone after removing the battery). Please write down the code and keep it in a safe place for later use.

For the purpose of avoiding mistaken use of your phone, please adopt precautions
such as:
-- $\quad$ Set up the PIN code of your SIM card. The PIN code can prevent your SIM card from being used by unauthorized people.
-- On a trip or travel outside, please do not disclose your phone in public, so as to avoid unnecessary loss. You'd better keep it close to you or lock it in your luggage.

### 1.2 Safety Precautions

Before using your phone, please carefully read through these precautions, so as to ensure safe and correct use.

### 1.2.1 Current Precautions

■ Use only the original or specified accessories. Other products may cause battery leakage, overheat, explosion, or fire.

■ Do not severely bump, shake or throw your phone, so as to avoid faults and fire.

- Do not put your phone, battery or charger into your microwave oven or other high-pressure devices. Otherwise, it may cause circuit damage or fire.
- Do not use your phone at places with flammable or explosive gas. Otherwise, it may cause phone faults or even fire disasters.
- Do not put your phone in places of high temperature, high humidity or a lot of dust. Otherwise, it may cause phone faults.
- Please make sure the operating temperature for device will be between $-10 \sim 40^{\circ} \mathrm{C}$
- Please keep your phone away from kids, so as to prevent them from using it as a toy and incurring body injury.
- Do not put your phone on uneven or unstable tables, so as to avoid phone faults or damages incurred by dropping.


### 1.2.2 Mobile Phone

In places where the use of mobile phones is prohibited, such as planes and hospitals, please shut down your phone, which will influence normal work of electronic equipment and medical instruments. Please follow relevant regulations of these places. This phone offers the automatic power-on function. Please check the alarm settings to make sure that your phone will not automatically power on during a flight travel.

- Please do not use your phone near to low-signal or high-precision electronic equipment. Radio signal interference may cause false operation or other problems of such electronic equipment. Special attention is required in case of the following devices: hearing aids, pacemakers and other medical electronic devices, fire detectors, auto doors and other auto control devices. For influence of mobile phones on pacemakers and other medical electronic devices, please consult corresponding manufacturers or local distributors.

■ Please do not forcefully knock at the LCD display or use it to knock at any other stuff; otherwise the LCD will be damaged and LCD liquid will leak. If such liquid enters your eye, there will be the danger of blinding. In that
case, please use clean water to wash your eyes (do not knead the eyes), and ask for help from the doctor.

### 1.2.3 Battery

- Do not throw the battery into fire; otherwise it may cause fire or explosion.
- In packing the battery, do not impose excessive force; otherwise it may cause leakage, overheat, explosion or fire of the battery.
- Do not use electric wire or pins to cause short circuit of the battery; do not put the battery together with metal stuff including necklaces; otherwise it will cause leakage, overheat, explosion or fire of the battery.
- Do not solder the contacts of the battery; otherwise it will cause leakage, overheat, explosion or fire the battery.
- If liquid within the battery enters the eye, there will be danger of blinding. In that case, do not knead your eyes with your hand; use clean water to wash your eyes and then ask for help from the doctor.


### 1.2.4 Charger

- Please use the local standard AC power supply. Other voltages will cause electric leakage, fire or damage to your phone and charger.
- It is strictly forbidden to cause short circuit of the charger; otherwise it will cause electricity shock, smoking or damage of the charger.
- Do not use the charger in case its power cable is damaged; otherwise it will cause fire and electricity shock.
- Please clean dust on power sockets as soon as possible.
- Please do not put containers with water beside the charger, so as to avoid short circuit, electric leakage or other malfunctions incurred by spilled water.


## 2 YOUR PHONE

### 2.1 Keypad Description

- Dial key

Used for starting the call (when the number has been input or phone locates the number in phone book), or used for answering the incoming call. At the state of standby, if this key is pressed, the dialed number record will be displayed.

- Red key

Short press this key to hang up a call or cancel an operation. In other conditions, press this key to return to the standby mode. Long press it to power on/off the phone.

- OK key

In the main menu, press it to enter a specific menu.

- Direction key

When go through the function, it carries out the function specified; when edit, it controls the cursor.

- Left soft key

In standby mode, press it to enter the main menu.

- Right soft key

In the menu, press it to return to the previous page; In standby mode, press it to enter directory.

- Numeric keys, 26 characters, alt key, 2 input method switching key ( $\mathrm{a}^{\uparrow} \mathrm{f}$ ), space key, delete key, punctuations key, sym key

In the 26 characters key, $\mathrm{R}, \mathrm{T}, \mathrm{Y}, \mathrm{F}, \mathrm{G}, \mathrm{H}, \mathrm{C}, \mathrm{V}, \mathrm{B}$ are same for numeric key 1-9. the auxiliary functions for other characters key are relevant to the punctuations
alt key : when edit the message, switch the character and the auxiliary keys
$\mathrm{a}^{\text {}} \mathrm{A}$. $k e y(\mathrm{two})$ : switch the inputting method
space key: blank space
sym key: enter symbols in editing
del key: delete key
linefeed key(below the del key): switch to the new line

Press to enter numbers or characters.2-9 can be set as speed dial keys.

Note: In standby model, long press 1 to call the voicemail service center (with preset voice mail service number).

The * key and \# key perform different functions in different models or menus:
In standby model, long press \# to enter or exit from the Mute model.

### 2.2 Specification

Battery Voltage: 3.7V

| Charging Limited Voltage: | 4.2 V |
| :--- | ---: |
| Standby Time (Hour): | 125 (Based on Network) |
| Talking Time (Hour): | 3.5 (Based on Network) |

## 3 Connect with the Network

### 3.1 SIM Card

Before using the phone, please insert a valid SIM card into the phone. The SIM card is your key to enter the digital GSM network.

All information relating to network connection is recorded in chips on the SIM card, together with your phonebook (names and numbers) and SMS stored in the SIM card. You can remove the SIM card from your phone and put it into any other GSM phone to use (it can automatically read your SIM card). In order to protect information stored in the SIM card, do not touch its metal contacts, and keep it away from places with electric or magnetic fields. Once the SIM card is damaged, you cannot log on the GSM network.

Warning: Before taking out the SIM card, make sure your phone is powered off. It is strictly prohibited to insert or remove the SIM card when your phone is connected to an external power supply; otherwise the SIM card and the phone may be damaged.

Insert \& Remove SIM Card
The SIM card is usually kept on a card. Before the installation, please take it out
carefully.
Power off your phone, and remove any other external power supply.
Insert the SIM card into the SIM card slot as follows.

### 3.2 Unlock the SIM Card

For the purpose of preventing unauthorized use, your SIM card adopts PIN1 (personal identification number) code for encryption protection. When this feature is enabled, you must input the PIN1 code each time the phone is powered on, so that you can unlock the SIM card and start using your phone. You can also disable the SIM card password (refer to "Security Setting"), when you cannot prevent unauthorized use.

Input the PIN1 code, if any, and use the Right Soft Key to remove wrong input, and press OK to confirm. For example, if the PIN1 is set as 1122 , then input as follows: 1122,

If you input the PIN code wrongly for three times successively, your SIM card will be locked by the network, then your phone will ask for the PUK1 code. If you do not know the PUK1 code, do not input it by yourself, but resort to your network operator. Please refer to "Security Setting".

Note: Your network provider has provided a standard PIN1 code (4~8 digits) for your SIM card. Please modify it as soon as possible. For detailed operation, please refer to "Security Setting".

### 3.3 Packing and Unpacking the T-Flash Card

1 Power off your mobile phone, remove the battery and other AC power supply.

2 Open the card cover, insert the T-flash card into the slot.
3 Close the card cover, and slip the cover, to fix the T-flash card inside of the slot.

4 Power off your phone, and remove the battery, and then you can remove the T-flash Card.

In the common condition, we suggest don't unpack / pack the T-flash Card.

### 3.4 Dialing

When the symbol of your network provider appears on the screen, you can make or answer a call. The signal bar on the left up corner shows the network signal strength.

Making a international call
If you want to dial an international number, please long press the * Key till the screen shows "+" which is the prefix of international numbers, so that you can dial a number from any country without knowing the local prefix of international numbers.

After inputting the prefix, input the country code and intact phone number. The country code follows common rules: e.g. Germany 49, UK 44, and Sweden 46, etc.

### 3.5 Earphone Use

Plug the earphone into the earphone jack of the phone as deep as possible to enter the earphone mode. The earphone will perform the functions of the handset and microphone.

## 4 Input Method

This phone supports such input methods as Number, Capital English and Lower-case English in editing the Message, tasks, File Management.

### 4.1 Input Method Indicator

Enter the edit window of the Directory, Message or Memo, and you will see the following input method indicators:

Number: "123"
Capital English: "ABC"
Lower-case English: "abc"

### 4.2 Input Method Shift

Press the $a^{\top}{ }^{\text {B }}$ key to shift among input methods.

### 4.3 Insert Symbol

Press the SYM key to enter the Select Symbol page and then use the DIRECTION key to select a symbol.

## 5 Function Manual

### 5.1 Messages

### 5.1.1 SMS

### 5.1.1.1 Write Message

You can send the message to others by the SMS network service.
Confirm you have set the SMS center number of the SMS service before draft the message.

Choose done after you finish the message. you can choose "send only", "save and send", "save", "send to many people" and "send by group" according to the need by the up and down key.

### 5.1.1.2 Inbox

The inbox contains the messages of both SIM 1 and 2 . The number displayed at the bottom corner of each SMS icon indicates the relevant SIM card.

When you receive a new short message, the icon will appear on the screen. If the SMS memory is full, please delete those unnecessary messages so as to receive new messages.

When you enter inbox, you will see the short messages in the inbox. The icon indicates a new message to be read.

Press the OK key to read the current message.

### 5.1.1.3 Outbox

The Outbox save the messages that was been sent unsuccessfully or save; when you send the message, please choose to save and send, then the message can be
saved too.

### 5.1.1.4 Templates

Templates are provided to save you from the trouble of inputting characters one by one. Choose edit or remove after you finish.

### 5.1.1.5 SMS Settings

### 5.1.2 MMS

### 5.1.2.1 Write message

Draft a new multimedia message .The addressee, copy, confidential copy, subject and content should be filled in.

### 5.1.2.2 Inbox

Inbox: read the multimedia message. (It is similar to the SMS inbox)

### 5.1.2.3 Outbox

Outbox saves the MMS that has been sent successfully. (It is similar to the operation in SMS outbox).

### 5.1.2.4 Draft

Draft a message before sending out, can save in this place.

### 5.1.2.5 Templates

### 5.1.2.6 MMS Settings

Here you can set the following configurations for MMS sending and receiving:
Compose: set the MMS edit mode and picture size.
Send: set the MMS validity, send report, read report, priority, interval time, and send time.

Receive Setting: set the main network and roaming network receiving MMS, send the read report, and allow to send the report.

Filter: set the anonymous senders and advertising messages.
Configuration Setting: configure the network necessary for MMS. Please contact your network provider for configuration operations.

Storage Status: check the MMS storage status.

### 5.1.5 Broadcast Message

Receive mode: press on/off to decide whether to receive broadcast short message.

Read broadcast message: you can read the broadcast message when it appears.

Languages: select the language of the broadcast message.
Channel settings: edit the channel setting.

### 5.2 Phone Book

This mobile phone provides phone book function to save the information of the contact persons such as name, mobile phone number home telephone, company telephone and etc. you can choose phone book from main menu or touch phone book in the standby mode to open it.

Remark: the mobile phone supports 500 telephone numbers in the phone memory. In the phone book, you can find quick search, name search, add phone number, copy all, delete, incoming call group, other phone number, setting, caller photo, caller ring tone, caller video.

- View: View the content of the telephone number.
- Sent text message: sent text message to this number.

Sent multimedia message: sent multimedia message to this number.
Call: call the current number of the SIM1 or SIM2.

- IP dial: Dial an IP call of SIM1 or SIM2.
- Edit: Edit the telephone number and name.
- Delete: Delete the telephone number from the phonebook.
- Copy: Duplicate the telephone number from the mobile phone to the SIM card or from the SIM card to the mobile phone.

Move: Move the telephone number to the SIM card if it is stored in the mobile phone or to the mobile phone if it is stored in the SIM card.

- Send contact: To send the record through message or store as file.
- Add to blacklist: Add the number you've selected to blacklist.

Mark several: mark several phone numbers so you can perform the same operation on them.

- Caller groups: You can divide you contacts in several groups as needed, and set group name, caller alert, caller ringtones and caller picture.

Phonebook settings: Set some parameter of phonebook.

### 5.3 Calendar

Function of calendar

### 5.3.1 View

View the schedule of the appointed date

### 5.3.2 View all

View all the schedule

### 5.3.3 Add event

Add new schedule

### 5.3.4 Delete event

Delete the schedule

### 5.3.5 Jump to date

Jump to the appointed date

### 5.4 Service

### 5.4.1 Data account

By using Data account, you can change the setting of GSM data and GPRS data.
Note: For changing standard and specific settings, please consult the local network service operator.

### 5.4.2 WAP

The phone supports the service of WAP. You can use the service provided by the network service operator. The function can also bring you some news, weather report and flight information.

### 5.5 Multimedia

### 5.5.1 Camera

The phone is equipped with a camera. Enter into Camera and press ok to start photo taking. Options are as follows:

Switch to video recorder: switch to video recorder interface.
Photos: enter into Album.
Camera Settings: set the relevant parameters of photo taking
Image Settings: set the size and quality of photos.
White Balance: set the color of the light.
Scene mode: set the mode of automatic or night shooting.
Effects settings: choose the display style.

Storage: save the picture in the phone or the memory card.
Restore default: reset to default setting

### 5.5.2 Image Viewer

Go to album

### 5.5.3 Video recorder

The phone is equipped with a film recorder. Enter into Film Recorder and press ok to start film recording.

Options are as follows:
Storage: save the picture in the phone or the memory card.
Restore default: reset to default setting.

### 5.5.4 Video player

Enter to the video play
Press the 'option' to enter. You can perform the following operations:
Play: play the video file which has been chosen.
Rename: change the video file of the currently file.
Delete: delete the video file that is currently chosen.
Delete all files: delete all video files of the video player's file
Sort: Arrange the sequence of the files. It can be sorted by name, type, time, size or nothing.

Storage: you can select to save videos or movies to phone or memory card.

### 5.5.5 Audio player:

Open audio player to enter the Mp3 player;
Play: play the song you have chosen.
"I" and "O" buttons adjust volume, left and right direction change songs.

### 5.5.6 Sound Recorder

Choose to record. Press left soft key to do the operations:
Record: record a new sound.

Play: play the selected recorder.
Append: add new recorder to the original recorder. (only for AMR format).
Rename: rename the recorder.

Delete: delete the current recorder.
Delete all files: delete all the recorders.
Setting: set the recorder's storage.

### 5.5.7 FM Radio

Receive fm radio
" 1 " and " $O$ " buttons adjust volume, left and right direction change stations.

### 5.6 Camera

The phone is equipped with a camera. Enter into Camera and press ok to start photo taking. Options are as follows:

Photos: enter into Album.
Camera Settings: set the relevant parameters of photo taking
Image Settings: set the size and quality of photos.
White Balance: set the color of the light.
Scene mode: set the mode of automatic or night shooting.
Effects settings: choose the display style.

Storage: save the picture in the phone or the memory card.
Restore default: reset to default setting

### 5.7 Video recorder

The phone is equipped with a film recorder. Enter into Film Recorder and press ok to start film recording.

Options are as follows:
Storage : save the picture in the phone or the memory card.
Restore default : reset to default setting.

### 5.8 FM Radio

Receive fm radio.
"I" and "O" buttons adjust volume, left and right direction change stations, down direction open/close FM.

### 5.9 Audio player:

Open audio player to enter the Mp3 player;
Play: play the song you have chosen.
" 1 " and " 0 " buttons adjust volume, left and right direction change songs.

### 5.10 Facebook

The network which built in the phone memory.

### 5.11 Ebuddy

Friends-making website built in your phone.

### 5.12 Yahoo

Website built in your phone.

### 5.13 Twitter

Website built in your phone.

### 5.14 Alarm

You can set 5 alarm clocks in the phone. Choose one alarm clock to set or edit.

### 5.15 Tasks

Choose reminder, meeting, and course to create memos, and can view, add, edit, delete, delete the overdue task, delete all, go to the appointed date, send the memos and so on. If you set alarm reminder, the phone will ring and display the content of the memo on time.

### 5.16 Calculator

### 5.17 File Manager

This phone provide some space for you use, it also support T-flash card. Choose the file manager to enter; you can manage the files and catalogues saved in the phone and T-flash card.

Open: display the content of the file.
Create folder: create a new folder in this file.
Rename: change the directory name.
Delete: delete this directory.
Sort: Arrange the sequence of the files.

### 5.18 Settings

### 5.18.1 SIM settings

- SIM open
- Flight mode


### 5.18.2 Phone setup

Time and date: set time and date.

Schedule power on/off

Language: Used to set up the display language on the screen
Pref. input methods: select a default input method.

### 5.18.3 Display setting

- Wallpaper: choose wallpaper for the standby screen.
- Screen saver: choose the photo for the screensaver and set the waiting time.
- Power on display: choose the animation photo when it is powered on.
- Power off display: choose the animation photo when it is powered off.
- Show date and time: decide to open or close the time show in the standby status.


### 5.18.4 Call Settings

## SIM 1 call settings

$\triangleleft$ Caller ID: Whether to allow your phone
Number to be displayed on your call phone. Can choose hide ID or send ID.
২ Call waiting: Includes three option settings:
Open, Close, and Query.
$\diamond$ Call divert: Upon request, make call divert
in different conditions.
> Divert all voice calls: make call divert in any conditions.
> Divert if unreachable: Divert the call in case your phone cannot be accessed.
$>$ Divert if no answer: Divert the call in case there is no answer.
$>$ Divert if busy: Divert the call when you are in calls or using One-touch key divert function.
$>$ Divert all data calls: make all data calls diverted.
> Cancel all divert: Close the divert function for all incoming calls.
$\diamond$ Calls barring:
Includes barring all outgoing callings and international calls. Only allow incoming home calls. To cancel all restrictions and change barring code, first enter the password. When manipulating those options, the appropriate services are required from the network operator.
$\triangleleft$ Line switching: Switch between line 1 and line 2.
$\diamond$ Close user group
The Sim1 can reference for SIM2.

Advanced settings
$\diamond$ Auto redial: set the auto redial on or off.
$\diamond$ IP dial: set the IP dial open or close, and also can add/edit IP number.
$\diamond \quad$ Call time display: set the call time display on or off.
$\diamond$ Call time reminder: set the call time reminder on or off.

### 5.18.5 Network setup

Network selection:
Automatism: search for the network automatically.
Select by hand: search for the network and register by hand.
Preferences: select the network you like.

### 5.18.6 Security setup <br> SIM1 Security setup

## SIM1 lock:

You can set up security options under this menu for your phone, to keep it or the SIM card from unauthorized use.

PIN code
The PIN code can keep the SIM card from unauthorized use.
If the PIN code is closed, open to restart PIN protection. It will ask for your PIN code when you restart the phone next time. If the PIN code is started, close to close PIN protection, change to reset the new PIN code. Please input the last PIN code, new PIN code, repeated new PIN code one by one.

Remark: SIM card will be locked if you input PIN code wrong for 3 times. So you need to PUK code to unlock the SIM card. The PIN code and PUK code will be given you with SIM card, if there is no, please contact with the network operator.
(SIM2 setting is same as SIM1.)

## Phone lock:

It can prevent your phone from unauthorized use.
Choose phone lock to open the phone code protection function. It will ask for the phone code next time. Press one more time to close phone code protection.

Remark: the default phone lock code is 1122 , please change the code quickly.

## Auto keypad lock:

Set up automatic keypad lock function for the phone. If the phone is not been
used in a certain time, it will be locked automatically.

## Change password

### 5.18.7 Restore Factory settings

Insert "setting", press "restore factory settings", input the password, press YES or NO soft key to done the settings

Note: initial password: 1122

### 5.19 Call history

SIM 1 Missed calls: press ok to check the missed calls.
SIM 1 Dialed calls: press ok to check dialed calls.
SIM 1 Received calls: press ok to check received calls.
In the mode of missed calls, dialed calls and received calls, press ok to check the particular information of this record (including date, call time, phone number, times)

SIM1 Call Time
In the call time, it includes: the previous call time, the total dialed time, the total received time, return to default.

The previous call time: check the previous call time.
The total dialed time: check the total dialed time.
The total received time: check the received time.
Reset the time counter to zero: empty the data and reset the call time.
SIM 1 Call Cost

SIM 1 SMS Counter

Sent: The quantity of the sent short message.
Received: the quantity of the received short message.
You can choose left soft key to empty the two options.

## SIM 1 GPRS Counter

Last transmission: register the last transmission bytes.
Last receiving: register the last receiving bytes.
Total transmission: register the total transmission bytes.
Total receiving: register the total receiving bytes.
Reset the counter to zero: start to new counts
The Sim1 can reference for SIM2.

### 5.20 Organizer

5.20.1 Calendar

Function of calendar

### 5.20.1.1 View

View the schedule of the appointed date

### 5.20.1.2 View all

View all the schedule

### 5.20.1.3 Add event

Add new schedule

### 5.20.1.4 Delete event

Delete the schedule

### 5.20.1.5 Jump to date

Jump to the appointed date

### 5.20.2 Alarm

You can set 5 alarm clocks in the phone. Choose one alarm clock to set or edit.

### 5.20.3 Calculator

5.20.4 Currency converter

### 5.20.5 World clock

Choose the world clock in the touch screen. Press option to decide to open or close the other city.

### 5.20.6 Ebook reader

Support TXT format text.

### 5.21 User Profiles

User can choose different modes and can also define the modes by himself. It provides five modes as following:

General mode, meeting mode, outdoor mode, indoor mode, headset mode

## General

You can choose open or define it by yourself.
Open: enter general mode.
Define by yourself: define the mode by yourself, the operation you can perform includes: ring tone, volume,

Ringing manner, ring style, remind sound, answering mode.

## Meeting

The operation is similar to the general mode.

## Outdoor

The operation is similar to the general mode.
Indoor
The operation is similar to the general mode.

## Silent

The headset is mute when this operation is active.

## Headset

Open the mode automatically when you insert the headset. The personal setting operation is similar to the general mode.

### 5.22 Games

In the main menu interface, press the left soft key to select Games, and then select Games to enter into the games interface.

### 5.23 Lock

Lock the keypad.

### 5.24 Power Off

Button to enter Tip: "Shut down" press the left soft key to implementation of the shutdown, press the right soft key to cancel.

## 6. Appendix

### 6.1 Appendix 1: Simple Troubleshooting

When in operation if the phone was not working properly, first of all to restore the factory settings, and refer to the following simple solution. If this does not resolve the problem, please contact seller or service provider to get in touch.

| Frequently Asked <br> Questions | Causes | Solution |
| :--- | :--- | :--- |
| SIM Card Error | SIM card is damaged | Please contact your <br> network service <br> provider |
|  | SIM card is not a good <br> loaded | Check SIM Card |
|  | SIM card metal surface with <br> dirt | Wipe with a clean <br> cloth |


| Bad reception | Bad areas in the receiving mobile phone, such as tall buildings in the vicinity or basement, radio waves can not be effectively communicated | Go to a good position in the signal or call answering |
| :---: | :---: | :---: |
|  | Period of intensive use of mobile phones during a call, causing line congestion, led to the creation can not talk | Try to avoid the use of mobile phones in the call-intensive period |
| Can not boot | Battery depletion | Please charge the battery |
| Can not be called | The prohibition of the use of dial-up functionality | Lift the ban on dial-up settings |
| Can not connect to the network | SIM card is not valid | Please contact your network service provider |
|  | Beyond the GSM service area | Please move to the network service provider service area |
|  | Weak Signal | Please move to place a strong signal to retry |
| No charge | Voltage range of marking is inconsistent with the charger | Please use the same charger voltage marked |
|  | The use of non-standard charger | Use chargers designed specifically for native |
|  | Poor contact | Check plug is connected |

## FCC Regulations:

- This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
-This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiated radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a
particular installation If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. -Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
-The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Data can be exchanged via USB between EUT and PC/Laptop.

## - RF Exposure Information (SAR)

This mobile phone meets the government's requirements for exposure to radio waves.
This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is $1.6 \mathrm{~W} / \mathrm{kg}$. "Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the
actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the poser required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is $0.539 \mathrm{~W} / \mathrm{kg}$ and when worn on the body, as described in this user guide, is $0.195 \mathrm{~W} / \mathrm{kg}$ (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements.)

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines.

SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID: YHLBLUSAMBAQ.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the handset a minimum of 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. If you do no $t$ use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 1.5 cm from your body when the phone is switched on.

