



BRAGI

Bragi**Ears**  
User Manual

Bragi

# Hello!

We are very excited to welcome you to the Bragi family. Let's familiarize you with your new Bragi Ears.

**Enjoy hearing.**



Watch the "Get Started"  
Video on [bragi.com/ears/video](https://bragi.com/ears/video)

## Get started In four simple steps



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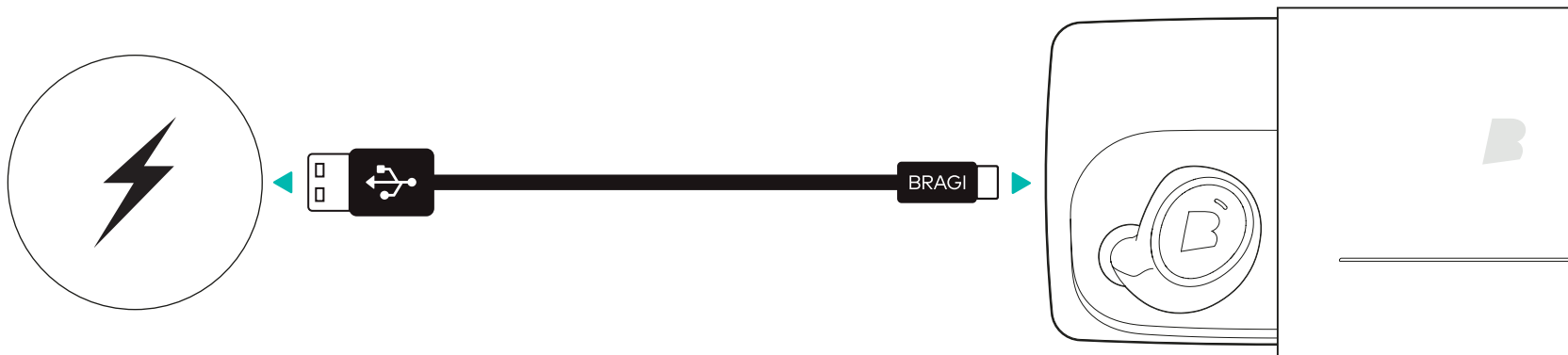
Using your Bragi Ears..... 14

# 01 Activate

## Before first use

**01** Plug the USB cable into the charging case, and connect it to a power source. The case will start to charge.

**02** The LEDs on both earpieces will turn ON. This means that your Bragi Ears are now activated.

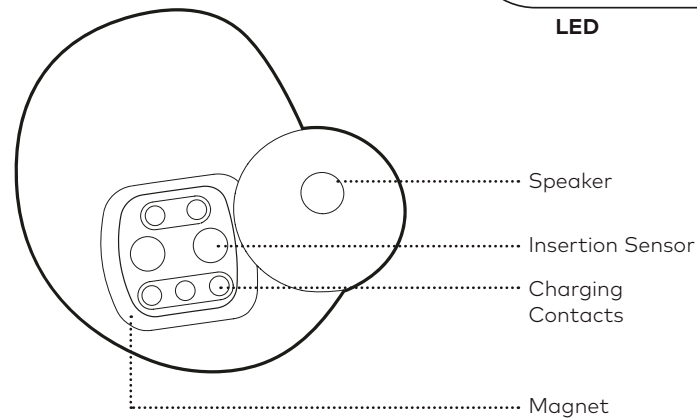
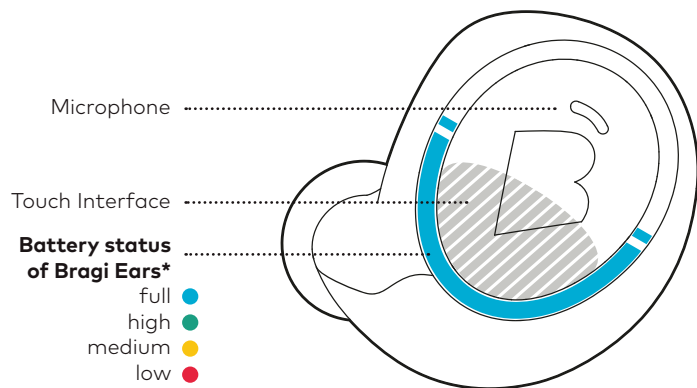


**i** **Re-charge:** The Charging Case is the Powerbank for your Bragi Ears and holds up to 5 charges. Simply re-charge when it is empty.

# 01.1 Charge fully

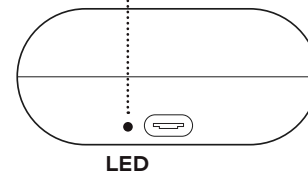
## Before first use

- 01** Charge both earpieces until their LEDs turn blue.
- 02** When blue, your Bragi Ears are ready to go.



### Battery status of the charging case

- high ●
- medium ●
- low ●



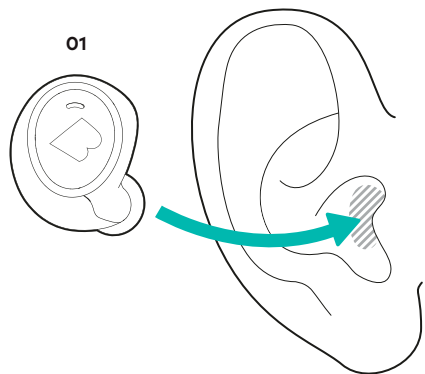
### \*Check the current battery status of your Bragi Ears:

You can always check the current battery status by inserting both of them into the charging case.

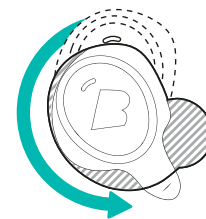
# 02 PerfectFit

## Inserting your Bragi Ears

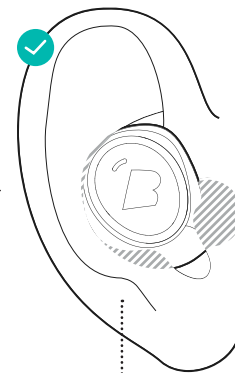
- 01** Take one earpiece and tilt it slightly forward.
- 02** Insert the tip into your ear canal.
- 03** Adjust the position until you find the best fit.



02



03



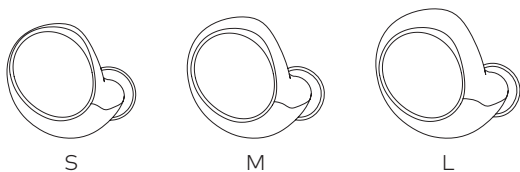
Watch the "Get Started"  
Video on [bragi.com/ears/video](https://bragi.com/ears/video)

Once both earpieces are inserted into your ears, they will **automatically turn ON.**

# 02.1 PerfectFit

## Wearing Comfort

**01** Every ear is unique. Try all of the FitSleeves & Tips. Select the tip and size that gives you the best wearing comfort and fit for your ear.\*



FitSleeves

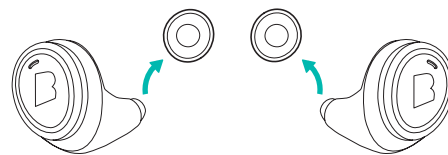


FoamTips

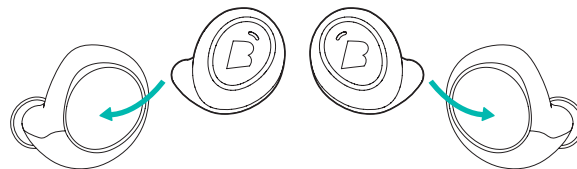
FitTips

**i** **\*Test the fit:** Make sure your tips fit properly for optimal comfort. To test the fit, try speaking out loud. Your voice should sound slightly muffled. If not, select another tip size.

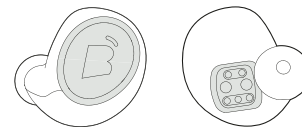
**01** Remove FitTips



**02** Put on FitSleeves, FitTips or FoamTips



**03** Keep these areas free!



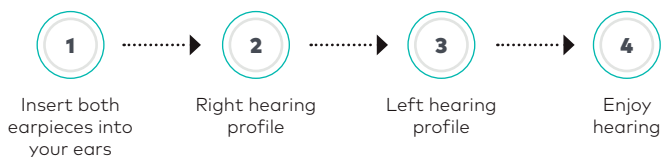
**i** **Itching?** Some people experience an itchy feeling during the first few weeks. This is completely normal and usually disappears quickly.

# 03 Adapt

## Create your hearing profile

To understand your individual hearing capabilities, your Bragi Ears will assess your right and left hearing profile. A voice assistant will guide you through every step of the process. This will take about 5 minutes. Once completed, your Bragi Ears automatically adapt to your hearing and enhance it.

**To start, insert both earpieces into your ears.**



**i** **Make sure you are in a quiet and undisturbed environment to get the best results:** You will have to listen for some very quiet tones.

### This is how your hearing is measured

The Bragi Ears play six very quiet tones to you, first in your right, then in your left ear. For each tone:

- 01** Hold down your fingers on the touch interface.
- 02** A very quiet tone will start playing, and will gradually increase in volume.
- 03** As soon as you can hear it, release your fingers.



**i** **Re-doing the Hearing Profile:** Your hearing may change over time. If at any point you are not happy with the quality of your hearing enhancement, try re-doing the hearing profile. See also page 15.

# 04 Controls

## Using your Bragi Ears

You control your Bragi Ears with simple Tap, Swipe and Hold gestures on the touch interface located on the lower half of the earpieces. A short sound will play, confirming your action.

### ● TAP

Tap on the touch interface and remove your finger quickly, just like you would tap on a touch screen. Don't press it like a button.

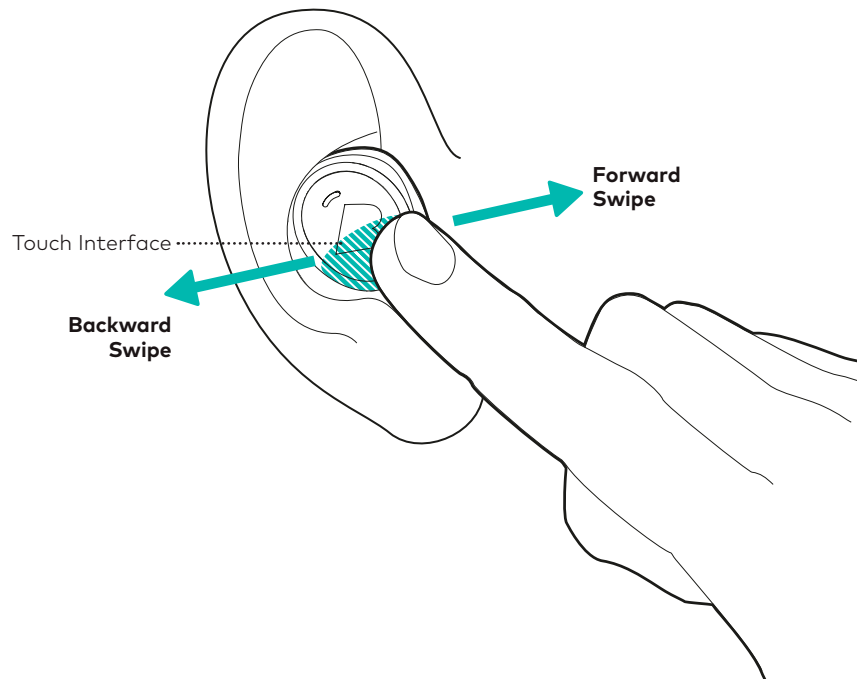
### ▬ HOLD › RELEASE

Tap on the touch interface but keep your finger there. Release your finger once you want to confirm your action.

### ↔ SWIPE

To trigger a swipe action, place your finger on the lower half of the touch interface, and then move it forward or backward with a straight and easy motion. Swiping upwards or downwards will not trigger an action.

To help you get started with using the touch interface, please visit [bragi.com/ears/video](https://bragi.com/ears/video)







## Control Comfort Tones



## Control your Hearing

Comfort Tones ON/OFF	<b>TAP</b>	Hearing ON/OFF
Comfort Tones Volume +/-	<b>SWIPE</b>	Hearing Volume +/-
Enter Left Menu	<b>HOLD</b>	Enter Right Menu

**Left Menu**

- Tone 1
- Tone 2
- Tone 3
- Tone 4
- Tone 5
- Exit Menu

**Right Menu**

- Scene 1: Everyday
- Scene 2: TV
- Scene 3: Noisy
- Turn Touchlock ON
- Redo Hearing Profile
- Exit Menu

**RELEASE**  
to select a menu item

### Turning your Bragi Ears ON/OFF

Your Bragi Ears have integrated sensors to check automatically if they are inserted into your ears. Insert both earpieces into your ears – They will turn ON. Remove the earpieces from your ears – They will turn OFF

### Using the Menu

- 01** To enter the menu: Tap on the right or left touch interface and keep your finger there (HOLD gesture)
- 02** You will hear the available menu items cycling through automatically now
- 03** Once you reach the desired menu item, RELEASE your finger to select the item.

### Locking the Touch Interface

You can disable the touch interface temporarily if you like. To activate Touchlock, HOLD your fingers on the left and right touch interface simultaneously. Alternatively you can also activate Touchlock in the menu of the Right earpiece. To turn Touchlock OFF again, simply take one earpiece out of your ear.



Watch the "Get Started" Video on [bragi.com/ears/video](https://bragi.com/ears/video)

**Enjoy hearing!**

## **The first month and beyond**

### Things you need to know

The first few weeks with your Bragi Ears will be a time of adaptation. Your voice and the world around you will sound different. Likely, you will hear details you might not have heard for a long time. Things like doors closing, keys jingling or the sounds of traffic can suddenly sound very loud.\*

After some time, your brain will focus on the important sounds like speech and blend out other, less important ones like e.g. the swishing of a plastic bag. This adaptation usually happens within two to four weeks.



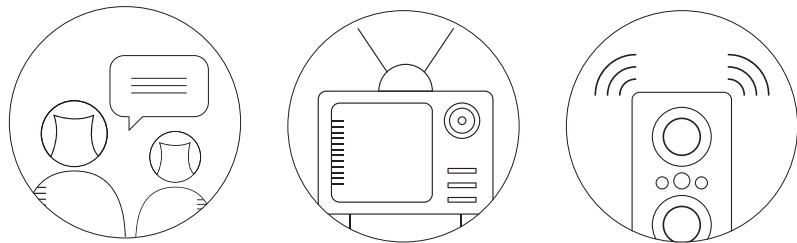
**\* Keep the volume of your Bragi Ears low during the first days of use:**  
Your brain needs some time to adjust to those new inputs.

## Listening Scenes

### Speech clarity in every situation

Throughout the day, you will likely use your Bragi Ears in many different situations and environments such as in the subway, talking to a friend or at a nice restaurant. Your Bragi Ears will assist in these everyday situations and adjust the background noise automatically.

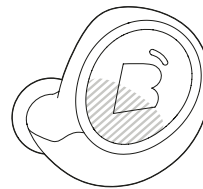
In addition to the default EVERY DAY Listening Scene, two other scenes are available: TV and NOISY. These are specifically designed to enhance clarity while in loud surroundings or while enjoying television. You can select Listening Scenes within the Hearing Menu on the right earpiece. See also page 16.



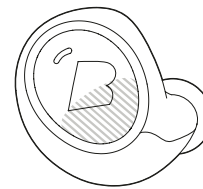
## Comfort Tones

### Relax or concentrate

Your Bragi Ears come with a variety of Comfort Tones to stimulate your mind and body. They will help you to relax or concentrate and focus better throughout your day. You can control Comfort Tones on the left earpiece. You can find more information on how to control Comfort Tones on page 16.



Control Comfort Tones  
on the left



Select Listening Scenes  
on the right

## Product Care

### How to clean Your Bragi Ears

#### Daily care

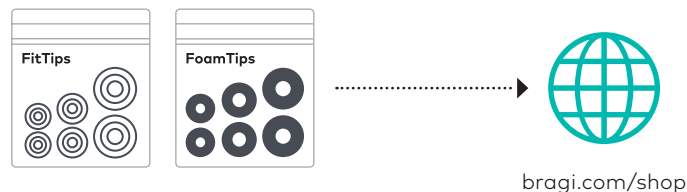
The speakers and microphones of your Bragi Ears are protected by a mesh. This prevents earwax and water from entering the device. To maintain its high sound quality and performance, we recommend cleaning both earpieces daily to avoid wax or other debris plugging up the mesh over time.



**Make cleaning a daily habit:** Check your Bragi Ears in the morning before inserting them into your ears. If you see wax or debris, let it dry and then gently brush it off with the provided cleaning tool.

#### Long-term care

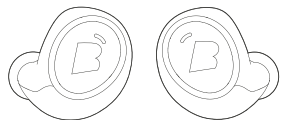
To keep your ears clean, we recommend replacing the Silicone / Foam Tips every 2-3 months. You can easily order replacements in your preferred size online at [www.bragi.com/shop](http://www.bragi.com/shop)



**Waterproof IPX7:** Bragi Ears are waterproof up to 1 meter, so you don't have to worry when you forgot removing them before taking a shower! Nevertheless, do not clean them under running water. Doing so may cause damage to the mesh. Also, be sure to avoid using any harsh substances or detergents when cleaning the devices.

# Contents

In the box



Bragi Ears



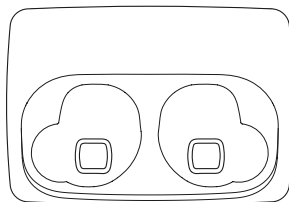
FitSleeves



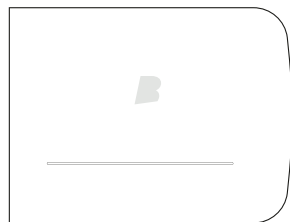
FoamTips



FitTips



Bragi Charging Case



Protective Slide



Cleaning Brush



USB Cable (optional)



Power adapter (optional)



**Questions?**  
We are here to help!



+49 32-211 001 913



support@bragi.com

[support.bragi.com](https://support.bragi.com)



Watch the "Get Started"  
Video on [bragi.com/ears/video](https://bragi.com/ears/video)

## **IMPORTANT SAFETY INSTRUCTIONS**

### **Warnings/Cautions**

Only use attachments/accessories specified by Bragi.

- › Use caution and follow applicable laws regarding mobile phone and headphone use if using the Bragi Ears ("the device") for calls while driving. Some jurisdictions impose specific limitations, such as single earpiece configuration, on the use of such products while driving. To obtain information about the applicable law in your location, please consult your local authorities.
- › Focus on your safety and that of others if you use the device's earbuds while engaging in any activity requiring your attention, e.g., while riding a bicycle or walking in or near traffic, a construction site or railroad tracks.
- › Where appropriate, adjust the device's volume to ensure you can hear surrounding sounds, including alarms and warning signals.
- › Be aware of how sounds that you rely on as reminders or warnings may vary in character when using the device.
- › Be aware that it may be more difficult to identify where a sound is coming from when using the device.
- › Bragi Ears is designed to maintain a safe sound level; however, we recommend you not using the highest levels for extended periods of time.
- › To avoid hearing damage, use your device at a comfortable, moderate volume level.
- › Turn the volume down on your mobile phone before placing the device in/on your ears, then turn the volume up gradually until you reach a comfortable listening level.
- › Do NOT use this device if they emit any loud unusual noise. If this happens, please turn it off and contact Bragi's customer service.
- › Remove the device immediately if you experience a warming sensation or loss of audio.
- › Do NOT expose the device to chemical substances.
- › The device and its accessories contain small parts which may be a choking hazard. Not suitable for children under age 3.
- › When not in use, store the earbuds in the charging case, and keep out of reach of small children and pets. If ingested, seek immediate medical attention.
- › This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.
- › Do NOT make unauthorized alterations to this product.
- › Do NOT expose the device to chemical substances.

- › Use this product only with an agency approved power supply which meets local regulatory Requirements (e.g., UL, CSA, VDE, CCC).
- › NOT expose products containing batteries to excessive heat (e.g. from storage in direct sunlight, fire or the like).

#### REGULATORY INFORMATION

This is not a hearing instrument or hearing aid as defined in the Hearing Instrument Consumer Protection Act of Illinois, but a personal amplifier and not intended to replace a properly fitted and calibrated hearing instrument.

The device complies with the FCC rules, Part 15. Operation is subject to the following two conditions: 1. This device may not cause harmful interference, and 2. This device must accept any interference received, including interference that may cause undesired operation.

**FCC RULES** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- › Relocate the receiving antenna.
- › Increase the separation between equipment and receiver.
- › Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- › Consult the dealer or an experienced radio/TV technician for help.

#### ATTENTION



**HEADPHONE LISTENING AT HIGH VOLUME LEVELS, PARTICULARLY OVER EXTENDED PERIODS OF TIME MAY DAMAGE YOUR HEARING.**

**CAUTION RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.**

- › To guarantee your personal safety, please ensure that these headphones are not worn or kept in the immediate vicinity (closer than 10 cm) of a pacemaker.
- › Do not insert jack plug into electric sockets.
- › Supervise children when using the equipment.
- › The product is not a toy.
- › Covering the outwards facing microphones when using the device in AUDIO TRANSPARENCY mode (e.g. by wearing a helmet) may lead to disturbing feedback noise at an uncomfortable volume level and hence is not advised.
- › Please rinse the device thoroughly after swimming, and especially after any use in salt water.



**INFORMATION ON DISPOSAL FOR USERS OF WASTE ELECTRICAL & ELECTRONIC EQUIPMENT (PRIVATE HOUSHOLDS)**

This symbol on the products and/or accompanying documents means that used electrical and electronic products should not be mixed with general household waste. For proper treatment, recovery and recycling, please take these products to designated collection points, where they will be accepted on a free of charge basis. Alternatively, in some countries you may be able to return your products to your local retailer upon the purchase of an equivalent new product. Disposing of this product correctly will help to save valuable resources and prevent any potential negative effects on human health and the environment which could otherwise arise from inappropriate waste handling. Please contact your local authority for further details of your nearest designated collection point. Penalties may be applicable for incorrect disposal of this waste, in accordance with national legislation.

## INFORMATION ON DISPOSAL IN OTHER COUNTRIES OUTSIDE THE EUROPEAN UNION

This symbol is only valid in the European Union. If you wish to discard this product, please contact your local authorities or dealer and ask for the correct method of disposal.

Hereby, Bragi declares that the radio equipment type wireless device is in compliance with Radio Equipment Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: <https://www.bragi.com/legal-notice>



### Environmentally friendly disposal

Old electrical appliances must not be disposed of together with the residual waste, but have to be disposed of separately. The disposal at the communal collecting point via private persons is for free. The owner of old appliances is responsible to bring the appliances to these collecting points or similar collection points. With this little personal effort, you contribute to recycle valuable raw materials and the treatment of toxic substances.



**BT:** 2.4 GHz ISM Band 2.402-2.480 GHz **Output Power:** +4dBm  
**Model No:** BE1000 **NFMI:** 10.5 MHz **Max. Output Power:** -10dBuA/m at 10m  
**FCC ID:** 2AF5T-BE1000L **FCC ID:** 2AF5T-BE1000R

E1, 2018-04, Beta User Manual English



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**Enable you.**