

**WARNING:** If you are using a wireless client to turn on the security settings in your wireless router (or access point), you will temporarily lose your wireless connection until you activate security on your wireless client. Please record the key prior to applying changes in the wireless router (or access point). If you don't remember the hex key, your client will be locked out of the wireless router (or access point).

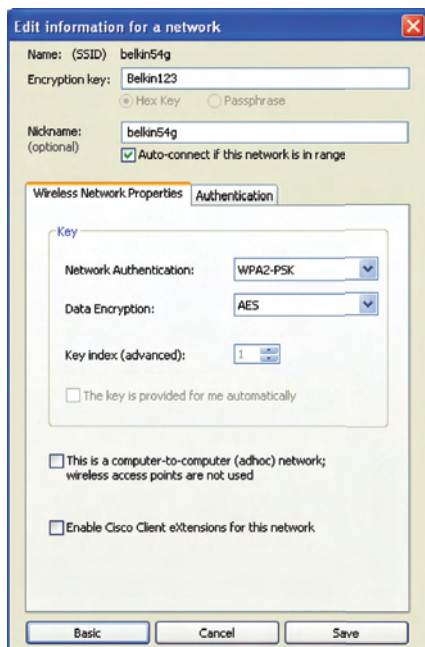
## 128-Bit WEP Encryption

1. Select "WEP" from the drop-down menu.
2. After selecting your WEP encryption mode, you can enter your key by typing in the hex key manually.

A hex (hexadecimal) key is a combination of numbers and letters from A–F and 0–9. For 128-bit WEP, you need to enter 26 hex keys.

For instance:

**C3 03 0F AF 0F 4B B2 C3 D4 4B C3 D4 E7** = 128-bit WEP key



# Using the Belkin Wireless Networking Utility

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3. Click “Save” to finish. Encryption in the wireless router (or access point) is now set. Each of the computers on your wireless network will now need to be configured with the same security settings.

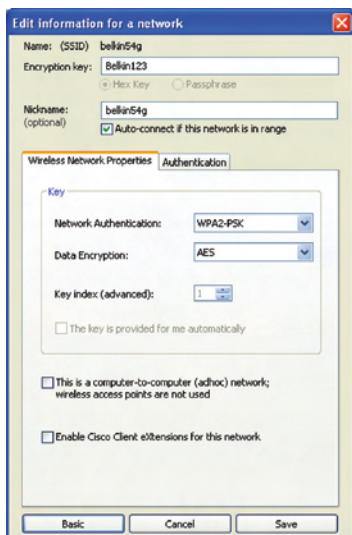
**WARNING:** If you are using a wireless client to turn on the security settings in your wireless router (or access point), you will temporarily lose your wireless connection until you activate security on your wireless client. Please record the key prior to applying changes in the wireless router (or access point). If you don’t remember the hex key, your client will be locked out of the wireless router (or access point).

## **WPA-PSK (no server)**

Choose this setting if your network does not use a radius server. WPA-PSK (no server) is typically used in home and small office networking.

1. From the “Network Authentication” drop-down menu, select “WPA-PSK (no server)”.
2. Enter your network key. This can be from eight to 63 characters and can be letters, numbers, or symbols. This same key must be used on all of the clients (network cards) that you want to include in your wireless network.

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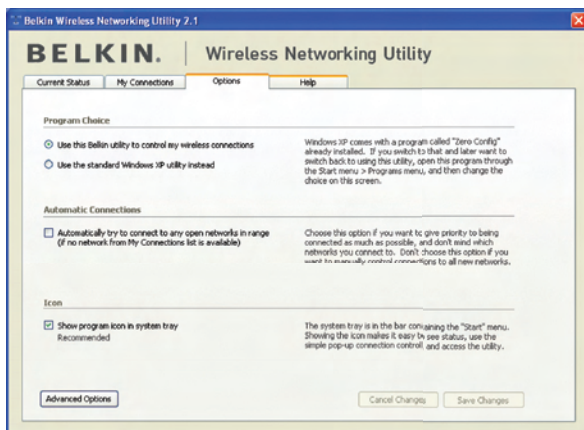


3. Click "Save" to finish. You must now set all clients (network cards) to match these settings.

# Using the Belkin Wireless Networking Utility

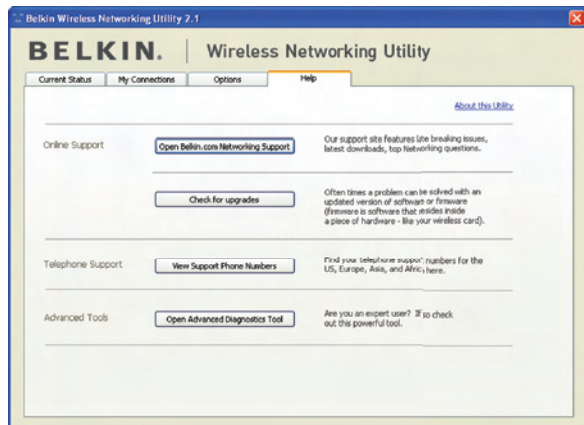
## Wireless Networking Utility Options

The “Options” tab on the WNU provides the user the ability to customize his or her WNU settings.



## Wireless Networking Utility Help

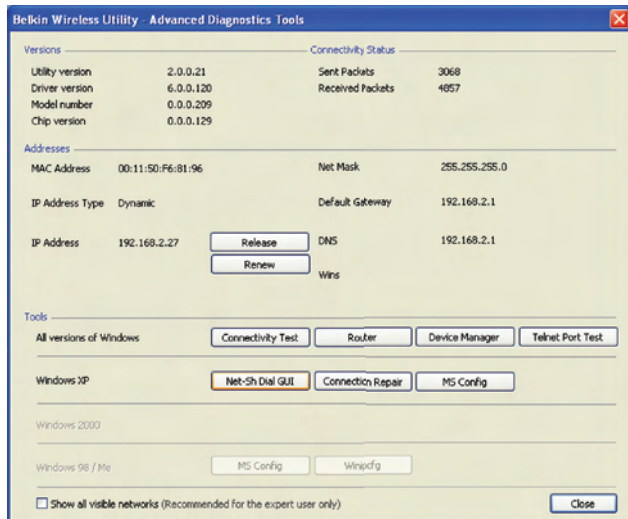
The WNU “Help” tab provides users with access to online and telephone support, as well as advanced diagnostic tools.



# Using the Belkin Wireless Networking Utility

## Advanced Diagnostic Tools

The “Advanced Diagnostic Tools” section is the central control panel for all the settings of the hardware and software components of the wireless network. It provides an array of tests and connectivity services to ensure optimal network performance.



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# Troubleshooting

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## I can't connect to the Internet wirelessly.

If you are unable to connect to the Internet from a wireless computer, please check the following items:

1. Look at the lights on your wireless router. If you're using a Belkin Wireless Router, the lights should be as follows:
  - The "Power" light should be on.
  - The "Connected" light should be on, and not blinking.
  - The "WAN" light should be either on or blinking.

If your Belkin Wireless Router's lights have the above characteristics, go to number **2** below.

If this is **NOT** the case, make sure:

- The router's power cord is plugged in.
- All cables are connected between the router and the modem.
- All the modem's LEDs are functioning correctly. If not, see your modem's user manual.
- Reboot the router.
- Reboot the modem.

If you continue to have issues, please contact Belkin Technical Support.

If you are not using a Belkin Wireless Router, consult that router manufacturer's user guide.

2. Open your wireless utility software by clicking on the icon in the system tray at the bottom right-hand corner of the screen. If you're using a Belkin Wireless Card, the tray icon should look like this (the icon may be red or green):



# Troubleshooting

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3. The exact window that opens will vary depending on the model of wireless card you have; however, any of the utilities should have a list of “Available Networks”.

Available networks are wireless networks to which you can connect. If you are using a Belkin 802.11g (G Plus) Router, or Belkin 802.11g (54g) Router, “Belkin54g” is the default name.

If you are using a Belkin 802.11b Router, the default name should be “WLAN”. If you are NOT using a Belkin Router, please consult your router manufacturer’s user manual for the default name.

## **The name of your wireless network appears in “Available Networks”.**

If the correct network name is listed in the “Available Networks” list, please follow the steps below to connect wirelessly:

1. Click on the correct network name in the “Available Networks” list.
2. If the network has security (encryption) enabled, you will need to enter the network key. Click “Connect”. For more information regarding security, see the page entitled: “Securing your Wi-Fi Network” on page 19 of this User Manual.
3. Within a few seconds, the tray icon in the lower right-hand corner of your screen should turn green, indicating a successful connection to the network.

If you are still unable to access the Internet after connecting to the wireless network, please contact Belkin Technical Support.

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**The name of your wireless network DOES NOT appear in the list of “Available Networks”.**

If the correct network name is not listed, check the SSID settings to see if they match. The SSID is case-sensitive and the spelling on each computer must be exactly the same in order for the Card to connect to the wireless router (or access point).

**Note:** To check the SSID settings or look for an available network, double-click the Signal Indicator icon to bring up the “Wireless Networks” screen. Click “Add” if you do not see the network you are trying to connect to and type in the SSID. For more information about setting up an SSID, please reference your router manufacturer’s user manual.

If issues persist even at close range, please contact Belkin Technical Support.

## **Installation CD-ROM does not start Belkin Wireless Networking Utility.**

If the CD-ROM does not start the Belkin Wireless Networking Utility automatically, it could be that the computer is running other applications that are interfering with the CD drive. If the Belkin Wireless Networking Utility screen does not appear within 15-20 seconds, open up your CD-ROM drive by double-clicking on the “My Computer” icon. Next, double-click on the CD-ROM drive that the Installation CD has been placed in to start the installation. Then double-click on the folder named “Files”. Next, double-click on the icon named “setup.exe”.

## **Power LED does not come ON; Card is not working.**

If the LED indicators are not ON, the problem may be that the Card is not connected or installed properly. Verify that the Card is plugged firmly into the CardBus slot of your computer. Check to see that the drivers for the Card have been installed. Right-click on the “My Computer” icon on your desktop. Choose “Properties” and navigate to the “Device Manager” and see if your CardBus Card is listed without any errors. If an error is indicated, contact Belkin Technical Support.



## **Link LED is blinking slowly; I cannot connect to a wireless network or the Internet.**

If your Card appears to be functioning properly, but you cannot connect to a network or you have a red wireless icon at the bottom of your screen, the problem may be that there is a mismatch between the network name (SSID) settings in your wireless network properties.

Check the SSID settings to see if they match. The SSID is case-sensitive and the spelling on each computer must be exactly the same in order for the Card to connect to the wireless router (or access point).

**Note:** To check the SSID settings or look for an available network, double-click the Signal Indicator icon to bring up the “Wireless Networks” screen. Click “Add” if you do not see the network you are trying to connect to and type in the SSID. For more information about setting up an SSID, please reference your router manufacturer’s user manual. If issues persist even at close range, please contact Belkin Technical Support.

## **Link LED is solid but I cannot connect to the Internet.**

If you have a signal but can’t get online or obtain an IP address, the problem may be that there is a mismatch between the encryption key settings in your computer and wireless router (or access point). Check the WEP, WPA, or WPA2 key settings to see if they match. The key is case-sensitive and the spelling on each computer and wireless router (or access point) must be exactly the same in order for the Card to connect to the router. For more information about encryption, please see “Securing your Wi-Fi Network” on page 19 of this User Manual.

If issues persist even at close range, please contact Belkin Technical Support.

## Data transfer is sometimes slow.

Wireless technology is radio-based, which means connectivity and the throughput performance between devices decreases when the distance between devices increases. Other factors that will cause signal degradation (metal is generally the worst culprit) are obstructions such as walls and metal appliances. As a result, the typical indoor range of your wireless devices will be between 100 to 200 feet. Note also that connection speed may decrease as you move farther from the wireless router (or access point).

In order to determine if wireless issues are related to range, we suggest temporarily moving the computer, if possible, to five to 10 feet away from the wireless router (or access point). Please see the section titled “Placement of your Wireless Networking Hardware for Optimal Performance” on page 2 of this User Manual. If issues persist even at close range, please contact Belkin Technical Support.

## Signal strength is poor.

Wireless technology is radio-based, which means connectivity and the throughput performance between devices **decreases** when the distance between devices **increases**. Other factors that will cause signal degradation (metal is generally the worst culprit) are obstructions such as walls and metal appliances. As a result, the typical indoor range of your wireless devices will be between 100 to 200 feet. Note also that connection speed may decrease as you move farther from the wireless router (or access point).

In order to determine if wireless issues are related to range, we suggest temporarily moving the computer, if possible, to five to 10 feet away from wireless router (or access point).

**Changing the wireless channel** – Depending on local wireless traffic and interference, switching the wireless channel of your network can improve performance and reliability. The default channel the router is shipped with is channel 6. You may choose from several other channels depending on your region; see your router’s (or access point’s) user manual for instructions on how to choose other channels.

**Limiting the wireless transmit rate** – Limiting the wireless transmit rate can help improve the maximum wireless range, and connection stability. Most wireless cards have the ability to limit the transmission rate. To change this property, go to the Windows Control Panel, open “Network Connections” and double-click on your Card’s connection. In the “Properties” dialog, select the “Configure” button on the “General” tab (Windows 98 users will have to select the Wireless Card in the list box and then click “Properties”), then choose the “Advanced” tab and select the rate property. Wireless client cards are usually set to automatically adjust the wireless transmit rate for you, but doing so can cause periodic disconnects when the wireless signal is too weak; as a rule, slower transmission rates are more stable. Experiment with different connection rates until you find the best one for your environment; note that all available transmission rates should be acceptable for browsing the Internet. For more assistance, see your wireless card’s literature.

If issues persist even at close range, please contact Belkin Technical Support.

## **Why are there two wireless utilities in my system tray? Which one do I use?**

There are several features and advantages from using the Belkin Wireless Networking Utility over the Windows XP Wireless Zero Configuration utility. We offer a site survey, detailed link information, and adapter diagnosis, to name a few.

It’s essential to know which utility is managing your Card. We recommend using the Belkin Wireless Networking Utility. To use the Belkin Wireless Networking Utility, follow the steps below:

**Step 1** Right-click on the network status icon in the system tray and select the “Status” tab.

**Step 2** From the “Status” tab, uncheck the “Use Windows to configure my wireless network settings” box. Once the box is unchecked, click the “Close” button to close the window.

You are now using the Belkin Wireless Networking Utility to configure the Card.

**Card does not perform or connection is unstable when computer has a second built-in wireless network card (such as a mini PCI or Intel® Centrino™).**

This condition occurs if your computer has a built-in wireless card while your Belkin Wireless Card is also active. This happens because Windows must now handle two active wireless connections.

You need to disable the built-in wireless card from your computer under “Network Adapters” in the Device Manager.

**Card does not perform or connection is slow when computer has a built-in wired Ethernet card.**

This condition occurs if your computer has an active Ethernet card while your Wireless Card is also active. This happens because Windows must now handle two active network connections. You need to disable the Ethernet card from your computer under “Network Adapters” in the Device Manager.

**What’s the difference between 802.11g and draft 802.11n?**

Currently there are three commonly used wireless networking standards, which transmit data at very different maximum speeds. Each is based on the designation for certifying network standards. The most common wireless networking standard, 802.11g, can transmit information up to 54Mbps; 802.11a also supports up to 54Mbps, but in the 5GHz frequency; and 802.11n draft specification can connect at up to 300Mbps. See the chart on the next page for more detailed information.

## Belkin Wireless Comparison Chart

| Wireless Technology | G (802.11g)  | G Plus MIMO (802.11g with MIMO MRC)  | N MIMO (draft 802.11n with MIMO)   | N1 MIMO (draft 802.11n with MIMO)  |
|---------------------|--|--|--|--|
| Speed/Data Rate*    | Up to 54Mbps*  | Up to 54Mbps*  | Up to 300Mbps*   | Up to 300Mbps*   |
| Frequency           | Common household devices such as cordless phones and microwave ovens may interfere with the unlicensed band 2.4GHz | Common household devices such as cordless phones and microwave ovens may interfere with the unlicensed band 2.4GHz | Common household devices such as cordless phones and microwave ovens may interfere with the unlicensed band 2.4GHz | Common household devices such as cordless phones and microwave ovens may interfere with the unlicensed band 2.4GHz |
| Compatibility       | Compatible with 802.11b/g  | Compatible with 802.11b/g  | Compatible with draft 802.11n** and 802.11b/g  | Compatible with draft 802.11n** and 802.11b/g  |
| Coverage*           | Up to 400 ft.*   | Up to 1,000 ft.*   | Up to 1,200 ft.*   | Up to 1,400 ft.*   |
| Advantage           | Common—widespread use for Internet sharing   | Better coverage and consistent speed and range   | Enhanced speed and coverage  | Leading edge—best coverage and throughput  |

\*Distance and connection speeds will vary depending on your networking environment.

\*\*This Card is compatible with products based on the same version of the draft 802.11n specifications and may require a software upgrade for best results.

# Troubleshooting

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## Technical Support

You can find technical support information at [www.belkin.com/networking](http://www.belkin.com/networking). If you want to contact technical support by phone, please call:

**US: 877-736-5771**  
**800-223-5546 ext. 2263**  
**310-898-1100 ext. 2263**

**UK: 0845 607 77 87**

**Australia: 1800 235 546**

**New Zealand: 0800 235 546**

**Singapore: 65 64857620**

**Europe: [www.belkin.com/support](http://www.belkin.com/support)**

## **Modifications**

The FCC requires the user to be notified that any changes or modifications to this device that are not expressly approved by Belkin International, Inc., may void the user's authority to operate the equipment.

## **Belkin International, Inc., Limited Lifetime Product Warranty**

### **What this warranty covers.**

Belkin International, Inc. ("Belkin") warrants to the original purchaser of this Belkin product that the product shall be free of defects in design, assembly, material, or workmanship.

### **What the period of coverage is.**

Belkin warrants the Belkin product for the lifetime of the product.

### **What will we do to correct problems?**

#### *Product Warranty.*

Belkin will repair or replace, at its option, any defective product free of charge (except for shipping charges for the product).

### **What is not covered by this warranty?**

All above warranties are null and void if the Belkin product is not provided to Belkin for inspection upon Belkin's request at the sole expense of the purchaser, or if Belkin determines that the Belkin product has been improperly installed, altered in any way, or tampered with. The Belkin Product Warranty does not protect against acts of God such as flood, earthquake, lightning, war, vandalism, theft, normal-use wear and tear, erosion, depletion, obsolescence, abuse, damage due to low voltage disturbances (i.e. brownouts or sags), non-authorized program, or system equipment modification or alteration.

### **How to get service.**

To get service for your Belkin product you must take the following steps:

1. Contact Belkin International, Inc., at 501 W. Walnut St., Compton CA 90220, Attn: Customer Service, or call (800)-223-5546, within 15 days of the Occurrence. Be prepared to provide the following information:
  - a. The part number of the Belkin product.
  - b. Where you purchased the product.
  - c. When you purchased the product.
  - d. Copy of original receipt.
2. Your Belkin Customer Service Representative will then instruct you on how to forward your receipt and Belkin product and how to proceed with your claim.

Belkin reserves the right to review the damaged Belkin product. All costs of shipping the Belkin product to Belkin for inspection shall be borne solely by the purchaser. If Belkin determines, in its sole discretion, that it is impractical to ship the damaged equipment to Belkin, Belkin may designate, in its sole discretion, an equipment repair facility to inspect and estimate the cost to repair such equipment. The cost, if any, of shipping the equipment to and from such repair facility and of such estimate shall be borne solely by the purchaser. Damaged equipment must remain available for inspection until the claim is finalized. Whenever claims are settled, Belkin reserves the right to be subrogated under any existing insurance policies the purchaser may have.

### **How state law relates to the warranty.**

THIS WARRANTY CONTAINS THE SOLE WARRANTY OF BELKIN. THERE ARE NO OTHER WARRANTIES, EXPRESSED OR, EXCEPT AS REQUIRED BY LAW, IMPLIED, INCLUDING THE IMPLIED WARRANTY OR CONDITION OF QUALITY, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND SUCH IMPLIED WARRANTIES, IF ANY, ARE LIMITED IN DURATION TO THE TERM OF THIS WARRANTY.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

IN NO EVENT SHALL BELKIN BE LIABLE FOR INCIDENTAL, SPECIAL, DIRECT, INDIRECT, CONSEQUENTIAL OR MULTIPLE DAMAGES SUCH AS, BUT NOT LIMITED TO, LOST BUSINESS OR PROFITS ARISING OUT OF THE SALE OR USE OF ANY BELKIN PRODUCT, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state. Some states do not allow the exclusion or limitation of incidental, consequential, or other damages, so the above limitations may not apply to you.

### **Canada Statement**

Operation is subject to the following two conditions

- 1) this device may not cause interference and
- 2) this device must accept any interference, including interference that may cause undesired operation of the device.

SAR compliance has been established in typical laptop (notebook) computers with an USB port, and the product may be used in typical laptop (notebook) computers with USB port. Other applications like handheld PC or similar device have not been verified and may not be in compliance with RF exposure regulations. Maximum reported SAR: 0.700 W/kg (Body).



## Regulatory Approvals

### FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

To assure continued compliance, any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. (Example - use only shielded interface cables when connecting to computer or peripheral devices).

This device has been tested and meets the FCC RF exposure guidelines.  
The maximum SAR value reported is 0.700w/kg(Body)

### Channel

The Wireless Channel sets the radio frequency used for communication.

- Access Points use a fixed Channel. You can select the Channel used. This allows you to choose a Channel which provides the least interference and best performance. In the USA and Canada, 11 channels are available. If using multiple Access Points, it is better if adjacent Access Points use different Channels to reduce interference.
- In "Infrastructure" mode, Wireless Stations normally scan all Channels, looking for an Access Point. If more than one Access Point can be used, the one with the strongest signal is used. (This can only happen within an ESS.)
- If using "Ad-hoc" mode (no Access Point), all Wireless stations should be set to use the same Channel. However, most Wireless stations will still scan all Channels to see if there is an existing "Ad-hoc" group they can join.