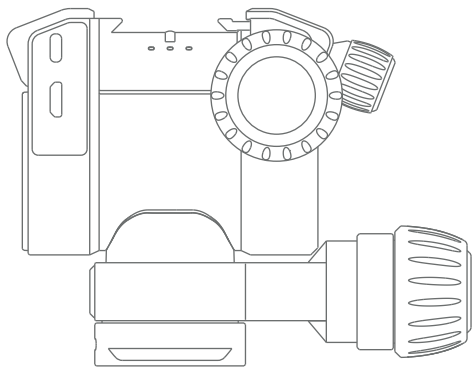


## POLARIS

Smart Electric Tripod Head

V1.0



BENRO



微信公众号

### Specifications

#### Basic Info

Weight	1.5 kg
Dimensions	160×139×125mm
Max. Load	7KG
Tilt Mechanical Range	±80°
Pan Mechanical Range	Limitless
Max. Rotation Speed	7°/s
Angle Accuracy	0.0025°
Torsion	70KG f°cm

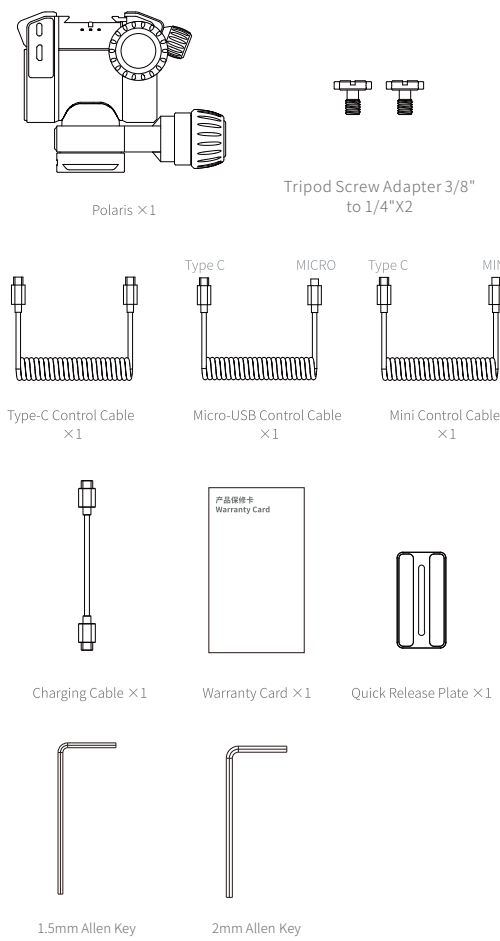
#### Battery Info

Capacity	11.1V 2500mAh
Type	Li-ion
Charging Time	2.5 hours (9V, 2A)
Support Charging Voltage	5V, 9V
Support Charging Protocols	PD 3.0/Type-C V1.4
Charging Port	Type-C

#### Hardware

TF Card	micro SD(Max. Capacity is 2TB)
Materials	Aluminum, Stainless Steel, PC, POM
Tripod Socket	3/8" Screw-in(1/4" screw-in adapter included), Quick-Release interface

### Item List



### Warranty

#### Terms of repair.

Dear customer, thank you very much for your support of Polaris. In the process of using the product, if you encounter any technical questions, or product quality problems, please send us an email at support@benro-polaris.com for inquiries.

#### Warranty Period

Polaris offers a product warranty from the date of shipment. During the warranty period, if the product fails due to material or manufacturing problems, we will provide a 1-year warranty.

#### Warranty Terms & Conditions

- This warranty is limited to the repair or replacement of defective products within the warranty period. (At our sole discretion)
- For products that malfunction within the warranty period, customers must send us an email at support@benro-polaris.com for RMA repair service to request and then send the defective product to us.
- The customer is required to send the product back in its original packaging or packaging with equivalent protection and is responsible for the one-way shipping costs and the risk of loss or damage during transit (which can be insured).
- Customers must remove the relevant configuration (SIM card, memory card, etc.) in the product by themselves before sending it for repair. We are not responsible for any loss of data or configuration stored in the product.
- The warranty period for products repaired (or exchanged) by us may be calculated on the basis of 3 months from the date of completion of the repair (or exchange), or the remaining warranty period of the original product, whichever is longer (for the same fault only).

### 产品保修卡/Warranty Card

Your name / 名字

Phone number / 手机号

Purchase Channel / 购买渠道

Order No. / 订单号

Email / 邮箱

Return Address / 寄回地址

Please specify the malfunction of the product /  
请写明产品的故障问题

BENRO®  
Let's go!

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BENRO IMAGE TECHNOLOGY INDUSTRIAL CO.,LTD.  
The Third Industrial Area Tanzhou Town Zhongshan City, Guangdong, China

### Polaris 用户手册 / Polaris User Manual

了解产品详细信息，请访问以下网址下载《用户手册》：  
For more information, read the Polaris User Manual:  
<https://www.benro-polaris.com/product/polaris-manual.html>



### Polaris App

下载Polaris APP  
请扫描下方二维码下载Polaris APP。  
Polaris APP支持IOS v12.0 (或以上) 或 Android v8.0 (或以上)

Downloading the Polaris App  
Scan the QR code to download the App.  
Polaris APP supports IOS v12.0 (or later) or Android v8.0 (or later)



www.benro.cn(CHN)  
www.benro.com(USA)  
www.benroeu.com(EU)

### 保修条例

尊敬的客户，非常感谢您对Polaris的支持。在产品使用过程中，如果遇到有技术上的疑问，或产品质量上的问题，请发送邮件至support@benro-polaris.com进行咨询。

#### 保修期

Polaris自产品出货日起提供产品保修。保修期内如因材料或生产问题导致产品故障，我司将提供保修服务，保修期为1年。

#### 保修条款和条件

- 本保修条款仅限于在保修期内对故障产品进行维修或更换。(由我司自行判定)
- 在保修期内发生故障的产品，客户须发送邮件至support@benro-polaris.com，进行RMA维修服务申请，再将故障品送至我司。
- 客户需要使用原有包装或具有同等保护效果的包装寄送产品，并且需要承担产品寄送单程运费以及返运时遗失或受损的风险(可为其进行投保)。
- 客户送修前务必自行备份产品的相关配置和存储设备(SIM卡、内存卡等)中的数据资料，我司对产品中存储的数据或配置的丢失不承担任何责任。
- 经我司维修(或换货)产品的保修期可按维修完成(或换货)日期后3个月，或原产品剩余保修期限计算，以两者中较长者为准(仅限相同故障)。

#### 未经授权核准的返修案例

若返修品未依规定进行RMA维修服务申请或非Polaris的产品，我司将不予受理。原件将被退回，且返程的运费与风险由客户自行承担。

#### 非保修范围

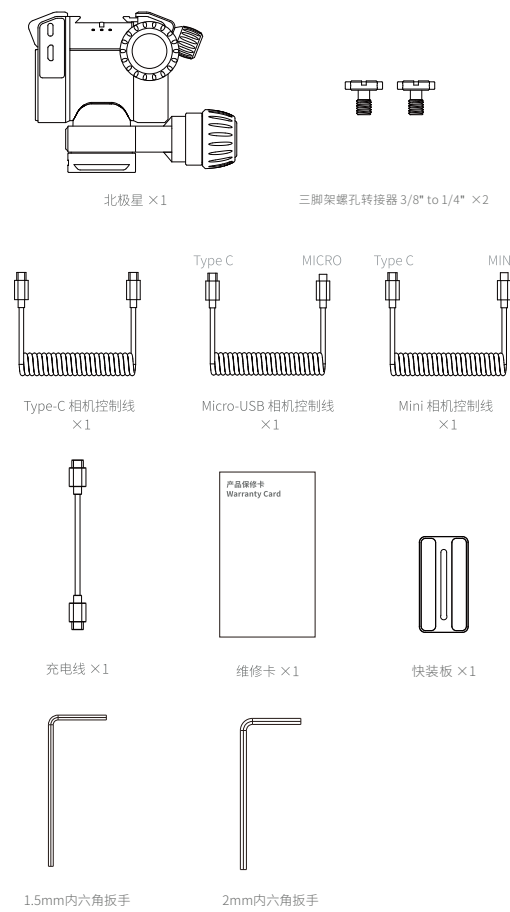
保修范围不包括：

- 故障产品超过保修期限。
- 无论是意外或者其他原因导致产品遭受误用或滥用而造成的故障。
- 我司将保留保修之判定权利。
- 产品因雷击、洪水、地震、火灾等天灾导致的损坏。
- 无生产条码或生产条码字迹模糊不清、损坏以至无法推算出厂日期的产品。
- 客户或客户授权第三方自行升级、变更或不恰当测试的Polaris。

#### 服务条款及收费

如果客户同意检测维修，我司将在维修前提供包检测费、零部件费以及单程运费的总报价。若客户决定不接受我司的维修服务，我司将根据客户的决定将故障产品返回给客户或直接报废。如果产品不在保修期内，客户需承担运费。

### 物品清单



### 规格参数

#### 基本信息

重量	1.5 kg
尺寸	160×139×125mm
最大承重	7KG
仰俯结构限位	±80°
航向结构限位	无限制
最大速度	7°/s
精度	0.0025°
扭力	70KG f°cm

#### 电池信息

内容	11.1V 2500mAh
类型	Li-ion
充电时间	2.5 hours (9V, 2A)
支持充电电压	5V, 9V
支持充电协议	PD 3.0/Type-C V1.4
充电接口	Type-C

#### 硬件

TF卡	micro SD(最大支持2TB)
材料	铝合金, 不锈钢, PC, POM
脚架安装接口	3/8"螺孔(内含1/4"螺孔转接头)、快装接口



## FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.