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App 2.53	Version		

A17

4.2.4 Camera settings

You can change the Camera settings by tapping the Setting icon 🔯 on the Camera page. (Picture A18)

• Tap on Camera Details to review Camera Name, Change Image & Firmware version. (Picture A19)









• Tap on **Notification Sensitivity** to set the sensitivity of motion detection. (Picture A20)

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4.2.5 General setting

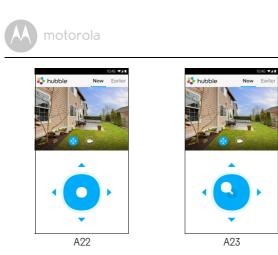
- Tap **Settings** on General page.
- Tap on General Settings to shift the format of Clock (12hr/24hr). (Picture A21)
- Tap on Do Not Disturb, set the timer which you prefer and select ON, the Camera will not send any alert to your Android[™] device in the duration of your setting.

4.2.6 Features of Hubble for Motorola Monitors Application

On Camera view, tap the viewing area, Function Icons will appear as following,

Pan and Tilt Function:

Tap the up and down buttons to tilt, the left and right buttons to pan. (Pictures A22, A23)

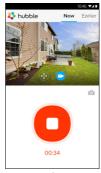


Photo/Video - Take a photo or record a video from your Camera.

Tap Video icon to activate the video function and press the red dot to start and release to stop recording. (Pictures A24, A25)









Tap Camera icon 💿 to switch to Camera mode, you can capture photos from camera view. (Picture A26)



Note:

Photos and videos will be stored in the internal flash memory of your device for Android[™], they can be accessed from Gallery or Media Player. To play videos, please use the "Hubble for Motorola Monitors" application or a 3rd party application, such as MX player (i.e. Google Play[™] Store), which is able to play MJPG (Motionjpeg).

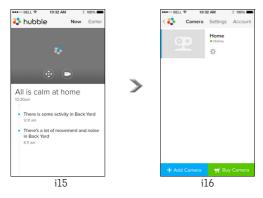


4.3 Camera Functions: Working with devices for iPhone[®]/iPad[®]

- Run the Hubble for Motorola Monitors application on your iPhone[®]/iPad[®].
- The Camera view appears on the screen.

4.3.1 Add more cameras

- On Camera view, tap on the Motorola logo to go to Add Camera page. (Picture i15)
- Tap on Add Camera to add one more camera follow steps of iPhone[®]/iPad[®] setup 3.3.4. (Picture i16)
- Once the Camera has been added, the Camera view will be automatically displayed.



Note:

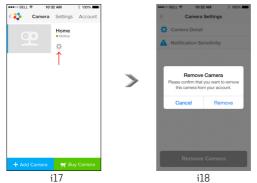
You can ONLY add up to 4 cameras in one account.



4.3.2 Remove a camera

You can remove a camera from your account by following these steps:

- Tap the Setting icon on General page, then tap on Remove Camera. (Picture i17)
- Select Remove to delete the unit from camera list. (Picture i18)



4.3.3 Change your Account Information

You can change the account information using iPhone[®]/iPad[®].

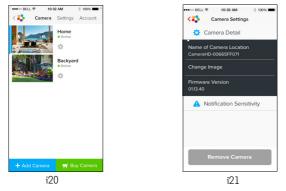
- Tap **Account** on General page, the account setting appears on screen. (Picture i19)
- Tap on Change Password to change your password following the instruction.
- Tap on Log Out to leave the account.
- Tap on Current plan, it will go to the link of Cloud Video Recording Service, to obtain more information, please visit our website www.hubbleconnected.com/motorola/plans.
- Tap on Send app log to send your Hubble for Motorola Monitors App report to our server via e-mail; this should be sent if requested by a customer service agent.



i19

4.3.4 Camera settings

You can change the Camera settings to tap the Setting icon in General page (Picture i20), to review **Camera Name** and **Firmware version** (Picture i21), also you are allow to change camera name when tap on existing name following the instruction.





4.3.5 General settings

- Tap Settings on General page. (Picture i22)
- Tap on General Settings to shift the format of Clock (12hr/24hr). (Picture i23)



· Tap on Notification Sensitivity to set motion detection. (Picture i24)



 Tap on Do Not Disturb, set the timer which you prefer and select ON, the Camera will not send any sound or alert to your iPhone[®]/iPad[®] in the duration of your setting. (Picture i25)



4.3.6 Hubble for Motorola Monitors Settings

 Tap on Settings on your iPhone[®]/iPad[®], and the applications will appear, tap on Hubble for Motorola Monitors App hubble, the settings in the Hubble for Motorola Monitors app will be shown on screen. (Picture i26)

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4.3.7 Features of the Hubble for Motorola Monitors Application

On Camera view, tap the viewing area, Function Icons will appear as following,

Take Picture

Tap Camera icon into capture photos from camera view. (Picture i27)

Note:

Photos will be stored in The internal flash memory of your iPhone $^{\mathbb{R}}$ /iPad $^{\mathbb{R}}$.







Pan and Tilt Function

Tap the up and down buttons to tilt, the left and right buttons to pan. (Pictures i28, i29)







4.4 Camera Functions: Working with PC/Notebook

- Go to URL: http://www.hubbleconnected.com/motorola/login/
- Enter your User Name and Password and then click Login if you have already created an account.
- Click on the Camera list paired in your account via Android[™] device or iPhone[®]/iPad[®], and the Camera view will appear on screen. You can easily stay connected with your favorite people, places and pets with live video streaming.
- At the website, you can change the settings by following the Menu instruction steps.

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5. Procedure for resetting the Camera

Note: If your Camera is moved from one router (e.g. home) to another router (e.g. office) or you have Camera setup issues, then this Camera must be reset again. Please reset the Camera with the following procedure:

- 1. Unplug the Power Adapter.
- Press and hold the PAIR button on the underside of the Camera, then plug the Power Adapter to the mains power socket, the LED indicator turns ON.
- 3. Release the PAIR button and wait for the Camera to complete the internal reset procedure, the LED indicator will turn Off.
- 4. You can add your camera again by following the steps 3.2.4 for Android device or 3.3.4 of iOS device.



6. Help

Noise interference

To avoid video interruption, ensure that there is enough distance between your device and the Wi-Fi $^{\odot}$ Camera Unit.

Use of other 2.4 GHz products, such as Bluetooth[®] systems or microwave ovens, may cause interference with this product. Keep the Wi-Fi[®] Camera Unit at least 1.5m away from these types of products, or turn them off if they appear to be causing interference.

Lost connection

Check your Wi-Fi[®] settings. If necessary reconnect your Wi-Fi[®]. Ensure the Wi-Fi[®] Camera Unit is switched ON. Wait a few minutes to make the connection with the Wi-Fi[®] system.

If you forgot your password

If you do not remember your password, tap Forgot password and submit your e-mail address. A new password will be sent to your e-mail address immediately.

Category	Problem Description / Error	Solution
Account	l am unable to login even after registration.	Please check your user name and password.
Account	l receive an error message saying: "Email ID is not registered".	Please ensure that you have registered with us. Tap Create Account to create an account tobe able to use the Wi-Fi [®] Home Video Camera.

Trouble Shooting



Account	What do I do if I forgot my password?	Click on the "Forgot Password" link on the <u>http://</u> <u>www.hubbleconnected.com/</u> <u>motorola/login/</u> website OR your Android™ or iOS application. An email will be sent to your registered email address.
Account	I am unable to receive a new password although I have used the "Forgot password" option.	 The e-mail might have been sent to your Junk Mail Folder. Please check your Junk Mail Folder. There might be a delay in getting your e-mail. Please wait a few minutes and refresh your email account.
Connectivity Issues	I get a message: We are having problems accessing your camera. This could be due to lack of internet connection. Please wait and try again later.	 Please try again in a few minutes. This could be because of any issue with your internet connection. If the problem remains, please restart your Camera to check if this fixes the problem. Please restart your Wireless Router.
Viewing Camera	When I am in "remote mode", the video stops after 5 minutes. How do I view for longer?	When you are accessing your Camera via a network different from your home network (over internet) your video times out after 5 minutes. You can click on the Camera again from the Android TM /iOS application to start streaming again. If you are accessing from your web- browser, then you can press on the Reload button to start viewing your Camera video stream again.



Connectivity Issues	My Phone application displays the following message: "Unable to connect to BMS server".	 Check the Wi-Fi[®] network strength. Check if you are connected to the internet by starting the phone browser and going to a website like <u>www.google.com</u>. Try again if you are successful connecting to the internet. Plug the LAN wire into RJ45 socket directly and connect to the internet in case the Wi-Fi[®] signal is not good.
Setting Up	While I am adding a new camera to my account, I am not able to find any Cameras to add.	If you are trying to add a Camera which has previously been added into your account or another account, you will first have to reset the Camera. This can be done by pressing and holding the PAIR button at the bottom of the Camera for 5 seconds.
General	What are the supported browsers for accessing from my PC/ Mac [®] ?	On PC and Mac [®] , we recommend to use Google Chrome. However the following browsers are also supported: PC: Internet Explorer 8 and above. Mac [®] : Safari.
Connectivity issues	I found interference caused by my other web cam devices.	Video streaming performance is related to internet bandwidth, especially if you have 2 or more video streaming devices that are working through the same router.



General	What is the significance of LED flashing?	A blinking LED indicates the following status: <u>Rapid blinking:</u> 1. Your Camera is in setup mode. You can add the Camera to your account in this mode. Out of the box, the Camera is in setup mode. To reset to setup mode, press and hold the PAIR button on the bottom of the Camera until the LED indicator flashes rapidly. <u>Slow blinking:</u> 2. The Camera is either connecting to the router or lost the link to the router. Please ensure that the Camera is in the Wi-Fi [®] signal range. <u>LED is stable:</u> The Camera is
Connectivity Issues	I am not able to access my Camera.	connected to the Wi-Fi [®] network. Please check if the Camera is within Wi-Fi [®] range. If the LED on your Camera is slow blinking, please try to move the Camera closer to the router for better Wi-Fi [®] range and try again.
Setting Up	During setup on device for Android™ and iOS, during the last step I am not able to find my Camera and the setup fails.	Please reset the Camera to setup mode and try again. Press and hold the PAIR button on the bottom of the Camera untill you hear a beep. The LED indicator flashes rapidly, indicating that it is in setup mode. Now restart the setup from your Smartphone again.



Connectivity Issues	Even though I am accessing my Camera from the same Wi-Fi® network, I still find my Camera is shown as remote. I can only access it for 5 minutes at a time.	Please check your wireless router settings. For example, in Buffalo brand routers there is an option called Wireless Isolation. Please disable this option.
	When I try to view the Camera, I get a prompt for Camera firmware upgrade. What should I do?	Please upgrade your firmware. This takes around 5 minutes. We push upgrades from time to time to improve the Camera features.
General	Which platforms are supported for accessing my Camera?	Windows [®] 7*, Windows [®] 8* *Java browser plug-in needed Mac iOS version 10.7 or above Internet Explorer [®] version 8.0 or above Firefox [®] version 11.0 or above Chrome [™] version 18.0 or above Safari [®] version 5.1 or above Java [™] version 7 or above Android [™] version 4.0 or above iPhone [®] /iPad [®] iOS version 7.0 or above.
General	What is the meaning of "Local Camera" and "Remote Camera"?	When you are accessing your camera from the same wireless network (Home) in which it is configured, it is a local camera. When you are accessing your Camera away from your home it is a remote camera. You may be using 3G, 4G or 4G LTE or a Wi-Fi® connection outside of your home.



General	How do I download the APP for Android™ and iOS devices?	 Android™: Open Google Play App on your Android™ device Select Search Type "Hubble for Motorola Monitors" The results will have Hubble for Motorola Monitors App by Binatone Select to install it iOS Device: Open iOS APP Store™ Select search Type "Hubble for Motorola Monitors" The results will have Hubble for Motorola Monitors App by Binatone Select search Type "Hubble for Motorola Monitors" The results will have Hubble for Motorola Monitors App by Binatone Select to install it
Setting up	When the video is cut off, the application attempts to reconnect and and results in lost sound and choppy video.	You will need to turn off the auto lock function of your smart device to ensure continuous video/audio feeding.
Features	How many users can access the Camera at one time?	If you are accessing in local more, two users are supported, after two users all streaming will go through remote server. This allows for unlimited user access to a single Camera at one time.



7. General Information

If your product is not working properly....

- 1. Read this User's Guide.
- 2. Contact Customer Service at:

US and Canada 1-888-331-3383 Email: support@motorolamonitors.com

Consumer Products and Accessories Limited Warranty ("Warranty")

Thank you for purchasing this Motorola branded product manufactured under license by Binatone Electronics International LTD ("BINATONE").

What Does this Warranty Cover?

Subject to the exclusions contained below, BINATONE warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Warranty is your exclusive warranty and is not transferable.

Who is covered?

This Warranty extends only to the first consumer purchaser, and is not transferable.

What will BINATONE do?

BINATONE or its authorised distributor at its option and within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that does not conform to this Warranty. We may use functionally equivalent reconditioned/ refurbished/ pre-owned or new Products, Accessories or parts.



What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA OR BINATONE BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.



Products Covered	Length of Coverage
Consumer Products	One (1) year from the date of the
	products original purchase by the first
	consumer purchaser of the product.
Consumer Accessories	Ninety (90) days from the date of the
	accessories original purchase by the
	first consumer purchaser of the
	product.
Consumer Products and Accessories	The balance of the original warranty or
that are Repaired or Replaced	for Ninety (90) days from the date
	returned to the consumer, whichever is
	longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this Warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of MOTOROLA or BINATONE, are excluded from coverage.

Use of Non-Motorola branded Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

Unauthorised Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than MOTOROLA, BINATONE or its authorised service centres, are excluded from coverage.

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Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

How to Obtain Warranty Service or Other Information?

To obtain service or information, please call: US and Canada 1-888-331-3383 Email: support@motorolamonitors.com

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a BINATONE Authorised Repair Centre.

To obtain service, you must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, most importantly; (e) your address and telephone number.

These terms and conditions constitute the complete warranty agreement between you and BINATONE regarding the Products or Accessories purchased by you, and supersede any prior agreement or representations, including representations made in any literature publications or promotional materials issued by BINATONE or representations made by any agent employee or staff of BINATONE, that may have been made in connection with the said purchase.



FCC and IC regulations FCC Part 15

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the Federal Communications Commission (FCC) rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this device.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria.

This Class B digital apparatus complies with Canadian ICES-003.

CAN ICES-3(B)/NMB-3(B)



WARNING

Changes or modifications, to this equipment not expressively approved by the party responsible for compliance could void the user's authority to operate the equipment.

The socket-outlet shall be installed near the equipment and shall be easily accessible.

The Unit shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 8 inches (20 cm) or more.

Industry Canada

This device complies with Industry Canada licence-exempt RSS standard(s): Operation is subject to the following Two conditions:(1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC: " before the certification/registration number only signifies that the Industry Canada technical specifications were met. This product meets the applicable Industry Canada technical specifications.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.



8. Technical Specifications

Camera Unit

Wi-Fi [®]	802.11 b/g/n
Image sensor	Colour CMOS 1M Pixels
Lens	f = 2.3 mm, F = 2.4
IR LED	8 pcs
Power Adapter:	Zhongshan Baolijin Electronic Co.,Ltd.
	Input: 100-240Vac, 50/60Hz, 300mA
	Output: 5Vdc, 2000mA



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