

Experts In Home Cleaning™

HEALTHYhome SIMPLE CLEAN™

USER'S GUIDE

19K8 SERIES 220-240V

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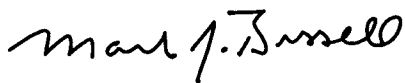
Thanks for buying a BISSELL Healthy Home Simple Clean™

We're glad you purchased a BISSELL Healthy Home Simple Clean. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL Healthy Home Simple Clean is well made, and we back it with a limited two year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL Healthy Home Simple Clean.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman, President & CEO

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR DEEP CLEANER.

WARNING - **To reduce the risk of fire, electric shock, or injury:**

- Use indoors only.
- Do not immerse
- Use only on surfaces moistened by cleaning process
- Do not leave machine when it is plugged in
- Do not service machine when it is plugged in
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent in order to avoid a hazard
- Do not use machine if it has been dropped, damaged, left outdoors or dropped into water
- Do not expose to rain, store indoors
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, run appliance over cord, or expose cord to heated surfaces
- Do not carry the appliance while in use
- Do not unplug by pulling on cord. Unplug by grasping plug not the cord
- Do not handle plug or appliance with wet hands
- Do not put any object into appliance openings, use with blocked opening, or restrict air flow
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts
- Do not pick up hot or burning objects
- Do not pick up flammable or combustible materials (lighter fluid, petrol, kerosene, etc.) or use in the presence of explosive liquids or vapour
- Do not use appliance in an enclosed space filled with vapours given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapours

- Remove plug from electrical outlet before cleaning or maintaining the appliance
- Not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Young children should be supervised to ensure that they do not play with the appliance
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, petrol, etc.)
- Do not modify the Earthed plug
- Do not allow to be used as a toy
- Do not use for any purpose other than described in this User's Guide
- Use only manufacturer's recommended attachments
- Use only cleaning products formulated by BISSELL for use in this appliance to prevent internal component damage
- Keep openings free of dust, lint, hair, etc.
- Keep appliance on a level surface
- Turn off all controls before unplugging
- Be extra careful when cleaning stairs
- Pay close attention when working around children

SAVE THESE INSTRUCTIONS

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

 **WARNING:**
This appliance must be earthed.

IMPORTANT FOR
OPERATION ON A 220/240 VOLT A.C.
50/60 Hz POWER SUPPLY ONLY.

If your appliance is fitted with a nonrewireable BS 1363 plug it must not be used unless a 13 amp (ASTA approved to BS 1362) fuse is fitted in the carrier contained in the plug. Spares may be obtained from your BISSELL supplier. If for any reason the plug is cut off, it must be disposed of, as it is an electric shock hazard should it be inserted into a 13 amp socket.

Product view



⚠ WARNING:

To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning formulas intended for use with the deep cleaner. Non-BISSELL cleaning formulas may harm the machine and void the warranty.

Cleaning formula

Keep plenty of genuine BISSELL 2X advanced cleaning formula on hand so you can clean and protect whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas. Non-BISSELL cleaning formulas may harm the machine and will void the warranty.



709 mL BISSELL
2X Fibre
Cleansing
Advanced
Formula with
Scotchgard™
protector
#62E5-E



709 mL BISSELL
2X Multi-Allergen
Advanced
Formula with
Scotchgard™
protector
#89Q5-E



709 mL BISSELL
2X Pet Stain &
Odor Advanced
Formula with
Scotchgard™
protector
#99K5-E



709 mL BISSELL
2X Natural
Orange
Advanced
Formula with
Scotchgard™
protector
#83P3-E



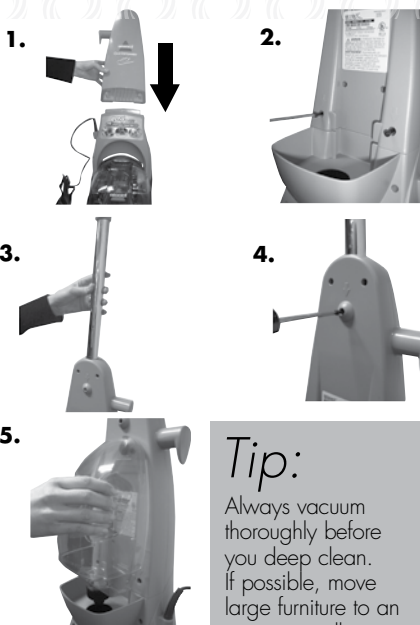
709 mL BISSELL
2X Lavendar
Essence
Advanced
Formula with
Scotchgard™
protector
#34B5-E



473 mL BISSELL
2X Hard Floor
Solutions
#56L9-E

Assembly

1. Slide upper body into lower body.
2. Secure with screws.
3. Slide handle assembly down into upper body until it will go no further. Align screw slots.
4. Secure with screw.
5. Place clean water/solution tank on back of unit.



Operations

Special features

Microban™ antibacterial protection

Microban antibacterial protection helps prevent the growth of harmful common household bacteria including *E. coli*, *Salmonella* and *Staph. a*. It helps to keep the unit fresher and cleaner between uses.

Scotchgard™ Protector

Carpet protection applied at the mill typically wears down over time from heavy foot traffic and everyday cleaning, including deep cleaning. To help restore this important protection, only BISSELL offers cleaning formulas with Scotchgard protector. This offers extra protection against dirt and tough stains to keep your carpets looking good longer.

To maintain your Scotchgard 5-year limited stain warranty, you no longer are required to hire a professional. By using your BISSELL machine with BISSELL formulas containing Scotchgard protector every 12 months, your carpet warranty from 3M remains in effect. No other home deep cleaning system can do this for you.

Tip:

Always vacuum thoroughly before you deep clean. If possible, move large furniture to an area you will not be cleaning.



Before you clean

1. Remove easily moved furniture (chairs, lamps, coffee/cocktail tables, etc.) from room if needed.
2. Vacuum carpet thoroughly.
3. Decide where to begin. Plan to leave a path open to empty soiled water and refill cleaner.

Note: Carpeting will dry in three to four hours, depending on carpet style and air circulation in room. A floor fan speeds drying

Operations

Fill the tank

1. Remove the clean water/solution tank by lifting it straight up, then away from the lower body.
2. Unscrew the black cap at the bottom of the clean water/solution tank.
3. Fill to the FORMULA line with BISSELL 2X cleaning formula. Fill the rest of the tank with hand hot (not boiling) tap water to the water fill line. Replace and tighten the black cap.
4. Place clean water/solution tank on lower body.
5. Rotate Quick Release Cord Wrap™ to release the power cord and plug into an outlet.

2.



WARNING:

To reduce the risk of fire, use only BISSELL advanced cleaning formulas for full size machines in your deep cleaner. Use of cleaning formulas that contain lemon or pine oil may damage this appliance and void warranty. Chemical spot cleaners or solvent-based soil removers should not be used. These products may react with the plastic materials used in your deep cleaner, causing cracking or pitting.

Carpet cleaning

1. With your foot, press the red power switch [located in foot of unit] ON.
2. With foot, press the detent lever on left side of lower body.
3. Depress spray trigger to spray cleaning solution. **Do not overwet.**
4. To suction up water, repeat motion over same area without pressing the spray trigger.
5. Repeat steps 3 and 4 until no more dirt can be removed.
6. Continue to clean entire carpet, working in 1m x 1m sections.
7. Empty the collection tank when dirty water reaches the full line, or when the clean water/solution tank is empty.
8. If floor nozzle stops spraying, turn power switch OFF and check water and cleaning solution levels. Refill if needed.

Tip:

Deep cleaning spots, spills and high traffic areas on a regular basis can prolong carpet life.

Tip:

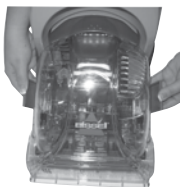
It is recommended that every time your clean water/solution tank needs refilling, that you empty the contents of the collection tank. If the collection tank gets too full, you may begin to see foam spitting out of the vent cover. If this happens empty the collection tank.

Operations

Empty collection tank

1. Turn power switch OFF and unplug power cord from outlet.
2. Remove and empty collection tank.
 - a. Release collection tank latches [1 each side] by pulling up from bottom of latch and then out.
 - b. Carefully remove collection tank from lower body by lifting handle.
 - c. Carry collection tank to a toilet or sink. To empty, pour out contents using opening at back of tank.
 - d. Rinse collection tank thoroughly.
 - e. Remove vent cover from top of collection tank by pulling the tab on top and pulling up. Remove foam filter from vent cover. Rinse filter thoroughly and replace back into vent cover. Replace vent cover back into collection tank, making sure the tab clicks back into the locked position.
3. Remove lint and hair from red gasket in base of unit. **(Do not remove gasket)**
4. Clean nozzle window by lifting latch and removing from machine. Rinse under running water. When finished replace nozzle and secure with latch.
5. Replace collection tank on base of unit and secure with latches.

2a.



2b.



2c.



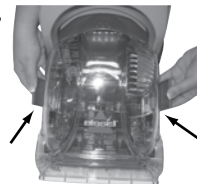
2e.



3



4



Maintenance and care

When your done

1. Turn power switch OFF.
2. Unplug power cord from outlet.
3. Remove and empty collection tank.
 - a. Release collection tank latches [1 each side] by pulling up from bottom of latch and then out.
 - b. Carefully remove collection tank from lower body by lifting handle.
 - c. Carry collection tank to a toilet or sink. To empty, pour out contents using opening at back of tank.
 - d. Rinse collection tank thoroughly.
 - e. Remove vent cover from top of collection tank by pulling the tab on top and pulling up. Remove foam filter from vent cover. Rinse filter thoroughly and replace back into vent cover. Replace vent cover back into collection tank, making sure the tab clicks back into the locked position.
4. Remove lint and hair from red gasket in base of unit. **(Do not remove gasket)**
5. Clean nozzle window by lifting latch and removing from machine. Rinse under running water. When finished replace nozzle and secure with latch.
6. Replace collection tank on lower body and secure with latches.
7. Wrap power cord around Quick Release Cord Wrap™ on side of deep cleaner.
8. Wipe all surfaces with a soft cloth. Store cleaner upright in a protected, dry area.

NOTE: You may have cleaning solution remaining in the clean water/solution tank. You may store your deep cleaner this way for the next cleaning task, but never keep soiled solution in the collection tank.



WARNING:

To reduce the risk of injury from moving parts and/or electrical shock, turn power switch OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.



CAUTION:

Do not store unit where freezing may occur. Damage to internal components may result.

Troubleshooting



WARNING:

To reduce the risk of electric shock, or injury, unplug machine from outlet before servicing.

Reduced spray or no spray

Possible Cause

1. Clean water/solution tank empty
2. Clean water/solution tank cap clogged

Remedy

1. Refill tank with water and formula
2. Soak tank cap in warm water and then rinse under running water

Deep cleaner not picking up cleaning solution

Possible Cause

1. Collection tank not aligned/secured
2. Collection tank full
3. Removable nozzle installed improperly
4. Removable nozzle full of debris
5. Red lint screen under collection tank clogged

Remedy

1. Check tank for proper alignment and secure with side latches
2. Empty tank
3. Align four "hooks" into bottom first, then snap into place on top
4. Remove nozzle and rinse under running water
5. Remove debris from lint screen

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

Please do not return this product to the store.

Replacement parts

While not all of these parts may not have come with your machine, all are available to you for purchase, if desired.

Item	Part No.	Part Name
1	203-7658	Handle Assembly
2	203-5545	Cross Action Brush
3	203-5573	Solution Tank (Includes Cap and Insert Assembly)
4	203-5571	Collection Tank
5	203-5547	Hard Floor Tool
6	203-5541	Solution Tank Cap and Insert Assembly
7	203-5527	Foam Filter



Cleaning Formula: Refer to bottom of page 4 of this guide for a full selection of cleaning formula available for purchase.

Warranty - BISSELL Healthy Home Simple Clean™

This warranty gives you specific legal rights, and you may also have other rights which may vary from country to country. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, regular mail as described below, or contact your local in country distributor.

Limited Two Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two years any defective or malfunctioning part due to manufacturer defect.

See "BISSELL Consumer Services" information below.

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

BISSELL Consumer Service:

If your BISSELL product should require service or if you need information about repairs, authorized service centers in your area, replacement parts or your warranty, please contact BISSELL Consumer Services, as indicated below, or contact your local in country distributor.

For UK inquiries:

Monday - Thursday 9 am — 5 pm
Friday 9 am — 4 pm

BISSELL Homecare (Overseas) Inc.

The Boat Yard
105 Straight Road
Old Windsor
Berkshire, SL4 2SE
United Kingdom
Telephone: 0844-888-6644

For all other inquiries:

Monday - Friday 8 am — 4 pm

BISSELL Homecare, Inc.

PO Box 1888
Grand Rapids, Michigan 49501 USA
Telephone: 01-616-453-4451
Fax: 01-616-453-1383

BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TWO YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

BISSELL consumer services

If your BISSELL product should require service:

Call BISSELL Consumer Services at the numbers below and we will give you the location of a BISSELL Authorized Service Center in your area. If you have questions about your warranty or need replacement parts please contact the numbers below.

For UK inquiries:

Monday - Thursday 9 am — 5 pm
Friday 9 am — 4 pm

BISSELL Homecare (Overseas) Inc.

The Boat Yard
105 Straight Road
Old Windsor
Berkshire, SL4 2SE
United Kingdom
Telephone: 0844-888-6644

For all other inquiries:

Monday - Friday 8 am — 4 pm

BISSELL Homecare, Inc.

PO Box 1888
Grand Rapids, Michigan 49501 USA
Telephone: 01-616-453-4451
Fax: 01-616-453-1383

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 11 for details.



Experts In Home Cleaning™

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Microban® is a registered trademark
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