

Bissell®

**SPOTBOT™ PET
USER GUIDE**



33N8, 78R5 SERIES

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR PORTABLE DEEP CLEANER.

When using an electrical appliance, basic precautions should be observed, including the following:

⚠️ WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

- » Use only BISSELL cleaning products intended for use in this machine to prevent internal component damage. See the Cleaning fluid section of this guide.
- » Connect to a properly grounded outlet only. See grounding instructions. Do not modify the 3-prong grounded plug.
- » Do not leave appliance when it is plugged in. Unplug from outlet when not in use and before servicing.
- » Do not expose to rain. Store indoors.
- » Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- » Do not use for any purpose other than described in this User's Guide. Use only manufacturer's recommended attachments.

- » Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
- » Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- » Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- » Do not handle plug or appliance with wet hands.
- » Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.

- » Turn off all controls before plugging or unplugging appliance.
- » Use extra care when cleaning on stairs.
- » Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
- » Do not use appliance in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- » Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- » Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- » Keep appliance on a level surface.
- » Do not carry the appliance while in use.

SAVE THESE INSTRUCTIONS FOR FUTURE USE

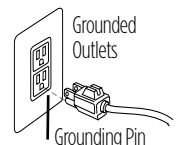
This model is for household use only. Commercial use of this unit voids the manufacturer's warranty.

⚠️ WARNING

Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. **DO NOT MODIFY THE PLUG.** If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the illustration. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

GROUNDING INSTRUCTIONS

This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.



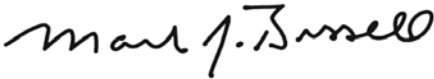
Thanks for buying a BISSELL portable deep cleaner

We're glad you purchased a BISSELL SpotClean deep cleaner. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL SpotClean deep cleaner is well made, and we back it with a limited one-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL SpotClean deep cleaner.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman & CEO

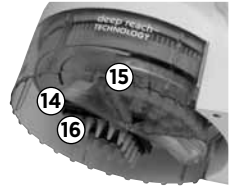
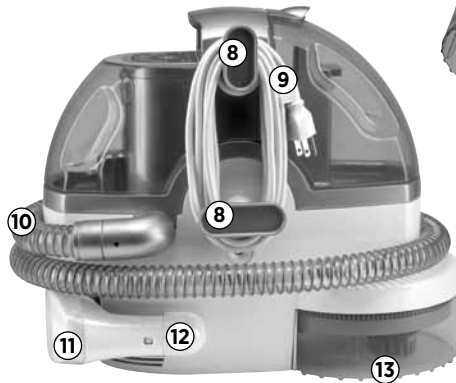
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TIPS

- » Deep cleaning stairs and high-traffic areas on a regular basis helps prolong carpet life.
- » Check upholstery stuffing before cleaning. Colored stuffing may bleed through the fabric when it becomes wet.
- » Before turning off the machine, suction up clean water to thoroughly rinse out the interior of the flex hose. Then, lift the cleaning tool and point it upwards to drain any remaining water into the dirty water/ collection tank.

Product View

- 1 Dirty Water/Collection Tank
- 2 Tank Release Latch
- 3 Carry Handle
- 4 Automatic Smart System™ Control Panel
- 5 Clean Water/Solution Tank
- 6 Hose Connector
- 7 Spray Trigger
- 8 Cord Wraps
- 9 Power Cord
- 10 Vacuum Flex Hose
- 11 Tough Stain Brush
- 12 Tough Stain Brush™ Storage
- 13 Cleaning Window
- 14 Automated Cleaning Brush
- 15 Suction Nozzles
- 16 Deep Reach™ Technology see page 5 for more details



Cleaning fluid

Keep plenty of genuine BISSELL Cleaning Solution on hand so you can clean whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas. Non-BISSELL cleaning solutions may harm the machine and will void the warranty.



BISSELL OXYgen BOOST formula for carpet & upholstery



BISSELL 2X Portable Machine Spot & Stain Formula



BISSELL 2X Portable Machine Pet Stain & Odor Formula

⚠ WARNING

Use only BISSELL portable machine formula in your cleaner. Use of cleaning formulas which contain lemon or pine oil may damage this appliance and void the warranty. Chemical spot cleaners or solvent-based soil removers also should not be used. These products may react with the plastic materials used in your cleaner, causing cracking or pitting.

⚠ WARNING

To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning fluids intended for use with the deep cleaner.

Special Features

WARNING

Do not plug in your vacuum cleaner until you are familiar with all instructions and operating procedures.

Front view

Clean water/solution tank

Looking at the front of the unit, the clean water/solution tank is on the right side.

Automatic Smart System™ control panel

Located on top of the unit, you will find the control panel. Select the cleaning cycle you would like to use (detailed instructions on page 6).

Dirty water/collection tank

Looking at the front of the unit, the dirty water/collection tank is on the left side.

Vacuum flex hose

Wraps around the center of the unit, and serves as the travel path for dirty water and formula suctioned into the dirty water/collection tank.

Spray trigger

When cleaning in the manual mode, press the spray trigger to release water and formula onto the area to be cleaned.

Underside view

Handsfree cleaning brushes

Provides cleaning action when using the surface stain or set-in handsfree cleaning cycles.

Deep Reach™ Technology

Water and solution are dispensed here when cleaning in the handsfree mode. Deep Reach Technology delivers solution further into the carpet where the deepest part of the stain resides.

Suction nozzles

Provides suction path when using the handsfree cleaning cycles.

Back view

Cleaning window

Provides an area to see the handsfree cleaning action.

Tough Stain Brush™ Storage

The Tough Stain Brush is conveniently stored on board.

Power cord

Has a three-prong plug stored on the back of the unit, around the oval cord wraps.

NOTE: Unwrap power cord completely before operating the unit.

Operations

⚠️ WARNING

Keep spray away from face. Failure to do so may result in personal injury.

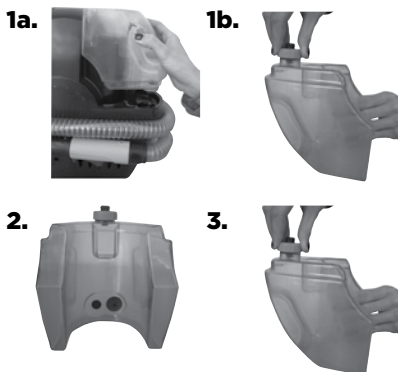
Getting ready

- To fill the clean water/solution tank:
 - Remove the clean water tank by lifting it straight up and then away from the unit.
 - Unscrew the cap at the bottom of the clean water tank.
- There are 2 ways you can fill and use the tank:

For common stains such as dirt, grime, pet or oily stains, use the fill lines on the left side of the tank and fill with BISSELL 2X compact formula (trial size included) and water.

For dye based stains such as coffee, fruit juices, cola and red wine, use the fill lines on the right hand side of the tank and fill with BISSELL 2X compact formula and OXYgen Boost formula (trial sizes included) and water.

DO NOT BOIL OR MICROWAVE WATER.
- Tighten black cap on bottom of clean tank and replace.



How to begin

Using the Automatic Smart System™

Your new SpotBot features an Automatic Smart System that takes the guesswork out of spot and stain removal. With the touch of a button, you can select the cleaning cycle to use your preferred method of cleaning.

- 1. Surface Stain Cycle** This cycle has been designed for stains that are on the surface of your carpeting. This cycle will run for approximately 3 minutes.
- 2. Set-In Stain Cycle** Use on stains that have had a period of time to set-in. These are typically the most difficult stain types to remove. This cycle runs for approximately 6 minutes.
- 3. Manual/Hose** By selecting this option you can clean spots and stains manually on surfaces such as upholstery, stairs, car interiors, or any other hard to reach area.
- 4. Pause/Resume** If you press the pause/resume button once, it will pause the cleaning cycle. Press again to resume your current cleaning cycle.
- 5. Stop** By pressing the red stop button, you will stop the cleaning cycle completely. To begin cleaning again, you will need to start over and select a cleaning cycle.
- 6. Status Indicator Lights** Will give you a visual update on the cleaning cycle. During a cleaning cycle you will hear changes in the sound of the machine that correspond with a given step. When the cleaning cycle is complete, the Finish light will illuminate and you will hear a series of "beeps". Press the STOP button to turn the machine off. The machine will not beep when turned off.



TIPS

- » Dry vacuum the area first, before spot cleaning with the SpotBot.
- » Some spots and spills require that you pick up the chunky debris with a rag or towel before you begin cleaning in the automatic or manual cycles.

Operations

To begin cleaning

1. Place the filled clean water/solution tank onto the unit.
2. Plug your SpotBot in. The power light will illuminate, indicating your SpotBot is ready to go.

Automated cleaning

1. Place the unit directly over the spot or stain, making sure the stain is in the center of the cleaning area.
2. Select which cleaning cycle (surface stain or set-in) you would like to use. SpotBot will begin spraying, brushing and suctioning the soiled area, in a pre-programmed cycle. Both cycles have been tested and proven to deliver superior cleaning results, taking the guesswork and effort out of cleaning for you.
3. When the cleaning cycle you have selected is complete, the Finish light will illuminate and the machine will sound a series of "beeps". Press the STOP button to turn the machine off. The machine will not beep when turned off.
4. Pick up the unit and check the area that was cleaned.
5. If you use OXYgen Boost, it will continue to work for the next six to eight hours, cleaning your spots and stains all the way to the backing of the carpet.

Manual cleaning

1. Remove the hose from the unit by depressing the release button.
- 2a. Remove the Tough Stain Brush from the back of the unit.
- 2b. Attach the Tough Stain Brush onto the grip of the hose.
3. Select the hose button on the control panel to start the SpotBot.

NOTE: In manual mode, the SpotBot will not turn on until the hose is disconnected from the hose connector. If it is not removed within 30 seconds of pushing the hose button, the unit will shut off.

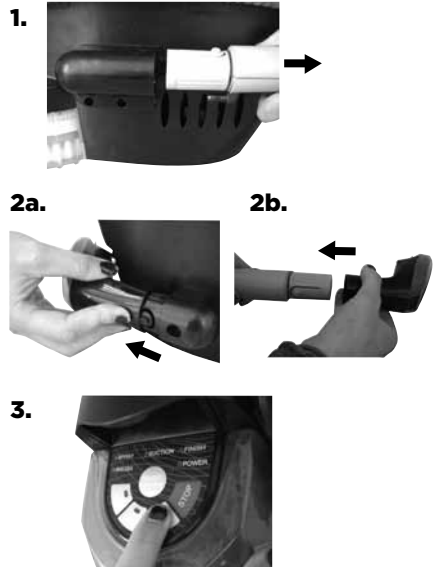
4. Begin cleaning by holding the tool no more than six inches above the soiled surface. Depress the spray trigger for about 5 seconds to apply the cleaning solution to the soiled area. Release the trigger. Be careful not to overwet.
5. Using the brush on the tool, gently scrub the soiled area until it appears to be clean.

WARNING

To reduce the risk of electric shock, turn power switch off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

TIPS

- » One of the effective stain removing ingredients in OXYgen Boost is Hydrogen Peroxide. Certain people may be affected by the product when it comes into contact with their skin; it may turn the skin white and/or cause tingling. Washing your hands after use and applying hand lotion will remove any possible white discoloration.
- » Check upholstery stuffing before cleaning. Colored stuffing may bleed through the fabric when it becomes wet. Check manufacturer's tag before cleaning.



Operations

6. To suction up the dirt and cleaning solution, position the suction nozzle over the cleaned area, apply downward pressure on the tool, and pull nozzle toward you. You should see the dirty solution pass through the nozzle. Continue until no more solution can be removed.

NOTE: In manual mode, the SpotBot is equipped with a safety feature which will shut the unit off after 30 minutes. Press start to resume cleaning.

7. If the stain is still visible, repeat steps 4-6 as necessary.

8. When the cleaning is complete, lightly drag the suction nozzle across the stain to further aid in drying the cleaned area.

9. Before turning off the SpotBot, suction up clean water to thoroughly rinse out the inside of the vacuum flex hose. Then, lift the vacuum flex hose upwards to drain any remaining water into the dirty tank.

10. Press the **STOP** button to turn off the machine.

11. Disconnect the cleaning tool from the vacuum flex hose by pushing down on the button lock and pulling straight off (do not twist tools to remove them).

12. Unplug the machine and wrap the cord around the cord wraps. Attach the Tough Stain Brush to the base of machine. Wrap the hose around the machine.

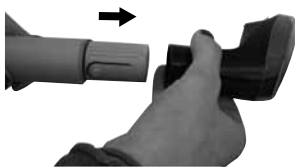
⚠️ WARNING

To reduce the risk of electric shock, turn power switch off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

TIPS

- » If a significant amount of water and solution remains in the clean tank, your unit can be stored with liquid in the clean tank. However, if you have added OXYgen Boost into the clean tank, it cannot be stored in the unit and should be flushed.
- » Clean out the black valve periodically inside of the dirty water/collection tank.

11.



Storage

1. Press the **STOP** button to turn the unit off. Unplug the power cord from the outlet. Wrap power cord around the cord wrap.

2. Empty and rinse the dirty water/collection tank after each use, or when dirty water reaches the indicated maximum fill line. To remove the tank, lift up the dirty tank latch and pull the tank out. Dump out the dirty water and rinse. Replace the tank into the unit for storage. After using the SpotBot's automated feature, wipe the window and brushing area with a soft cloth.

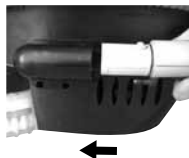
3. If you were using your SpotBot manually, wrap the vacuum flex hose around the unit and secure the hose into the hose connector on the front of the unit.

4. Store unit indoors at room temperature (40° to 110°F).

2.



3.



Troubleshooting

WARNING

To reduce the risk of electric shock, turn power switch off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Problem	Possible causes	Remedies
AUTOMATED CLEANING		
SpotBot will not run	Power cord not plugged in	Check electrical plug
	Blown fuse/tripped breaker	Replace household fuse or reset breaker
	Vacuum flex hose is not snapped into place securely	Check to make sure the vacuum flex hose is snapped into place
Unusual or odd noise	Clean water/solution tank is out of fluid	Fill clean water/solution tank
Reduce or no spray	Clean water/solution tank is out of fluid	Fill clean water/solution tank
	Clean water/solution tank is not inserted into the unit securely	Gently press the clean water/solution tank until you see "bubbles" coming from the base of the tank
	Deep Reach spray tips clogged	Clean Deep Reach spray tips
No suction	Tank is full	Empty tank
	Dirty water/collection tank latch is not down	Push latch down, securely into place
	Black valve on the dirty water/collection tank is missing	Replace black valve into dirty water/collection tank
MANUAL CLEANING		
Cleaner will not run	Power cord not plugged in	Check electrical plug
	Blown fuse/tripped breaker	Replace household fuse or reset breaker
	Hose not removed from receiver	Remove hose
	SpotBot shut off automatically during use	Press start button to resume manual cleaning
Unusual or odd noise	Clean water/solution tank is out of fluid	Fill clean water/solution tank
Reduce or no spray	Spray tip clogged on Tough stain brush	Clean spray tip
	Clean water/solution tank is out of fluid	Fill clean water/solution tank
	Clean water/solution tank is not inserted into the unit securely	Gently press the clean water/solution tank until you see "bubbles" coming from the base of the tank
No suction	Tank is full	Empty tank
	Dirty water/collection tank latch is not down	Push latch down, securely into place
	Black valve on the dirty water/collection tank is missing	Replace black valve into dirty water/collection tank

Please do not return this product to the store.










Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691












Replacement Parts

These items are available for your BISELL portable deep cleaner. Call 1-800-237-7691 or visit www.BISELL.com

PART #	PART NAME		PART #	PART NAME	
203-7471	Dirty Water/Collection Tank (33N8 series)		203-7472	Dirty Water/Collection Tank (78R5 series)	
203-7473	Dirty Water/Collection Latch (33N8 series)		203-7473	Dirty Water/Collection Latch (78R5 series)	
203-7475	Clean Water Tank (33N8 series)		203-7476	Clean Water Tank (78R5 series)	
203-7477	Cap & Insert		203-7488	Cord Wrap, Upper & Lower (33N8 series)	
203-7488	Cord Wrap, Upper & Lower (78R5 series)				

Accessories

These items are available for your BISELL portable deep cleaner. Call 1-800-237-7691 or visit www.BISELL.com. Not all accessories are included in all models.

PART #	PART NAME		PART #	PART NAME	
160-3649	3" Tough Stain Brush		203-6652	TurboBrush® Tool	
203-6653	4" Upholstery Tool		203-6654	6" Wide Stair Tool	
203-6655	Spraying Crevice Tool		203-7490	Storage Tray	
79B9	SpotClean Spot & Stain Formula 32 oz.		79B9-1	SpotClean Spot & Stain Formula 16 oz.	
74R7	SpotClean Pet Stain & Odor Formula 32 oz.		74R7-1	SpotClean Pet Stain & Odor Formula 16 oz.	
0801	OXygen Boost Formula 32 oz				

Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by E-mail, telephone, or regular mail as described below.

Limited One-Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

Service

If your BISSELL product should require service:

Contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

Website or E-mail:

www.BISSELL.com

Or Call:

BISSELL Consumer Care
1-800-237-7691

Monday - Friday 8am - 10pm ET

Saturday 9am - 8pm ET

Sunday 10am - 7pm ET

Or Write:

BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids, MI 49501
ATTN: Consumer Care

Register your product today!

Registering is quick, easy and offers you benefits over the lifetime of your product.

You'll receive:

BISSELL Rewards Points

Automatically earn points for discounts and free shipping on future purchases.

Faster Service

Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts

We'll contact you with any important product maintenance reminders and alerts.

Special Promotions

Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.BISSELL.com/registration now!

BISSELL Consumer Care

For information about repairs or replacement parts, or questions about your warranty:

Call:

BISSELL Consumer Care
1-800-237-7691

Monday - Friday 8 am - 10 pm ET
Saturday 9 am - 8 pm ET
Sunday 10am - 7pm ET

Write:

BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Care

Visit the BISSELL website: www.BISSELL.com

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 15 for details.

We can't wait to hear from you!

Rate this product and let us (and millions of your closest friends) know what you think!

www.BISSELL.com



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