

# FLEX7000 User's Manual



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## User's Warning

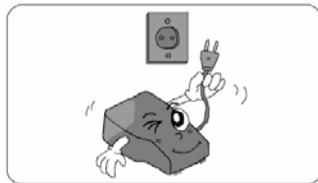
### User's Warning



To clean this product turn the power off and use only a damp cloth for cleaning exterior of terminal using either water or light detergent. Do not use flammable substances such as benzene thinner



Before the use of this product, read all instructions in your user's manual and keep it for future references.



Do not unplug terminal while it's in use, if you wish to unplug the terminal please make sure the machine is turned off, then unplug it.

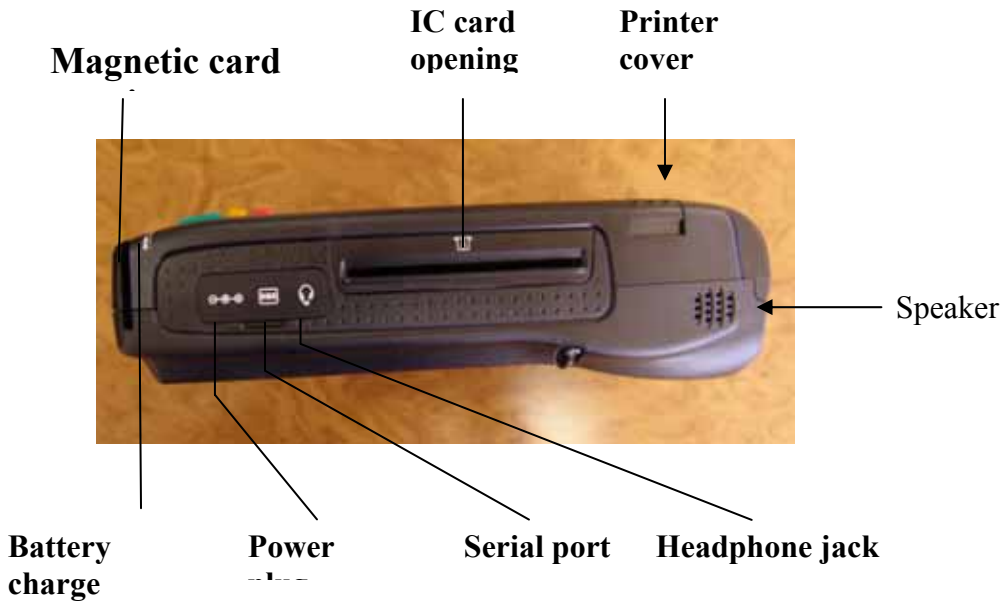


Do not attempt to service this terminal yourself, as opening or removing the cover may expose you to dangerous voltage. (Refer all servicing to authorized personnel)

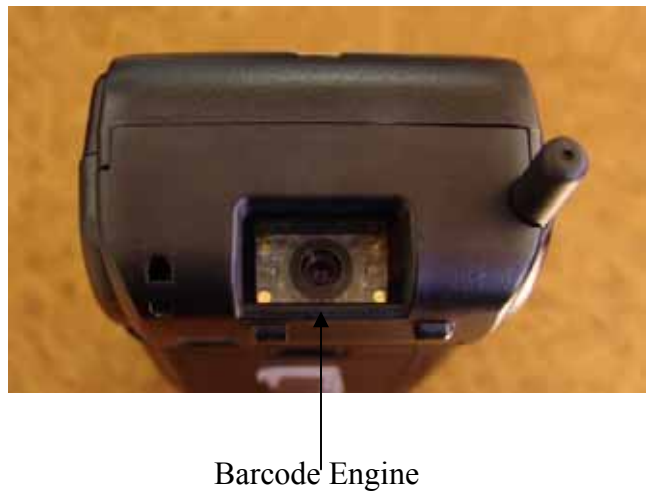
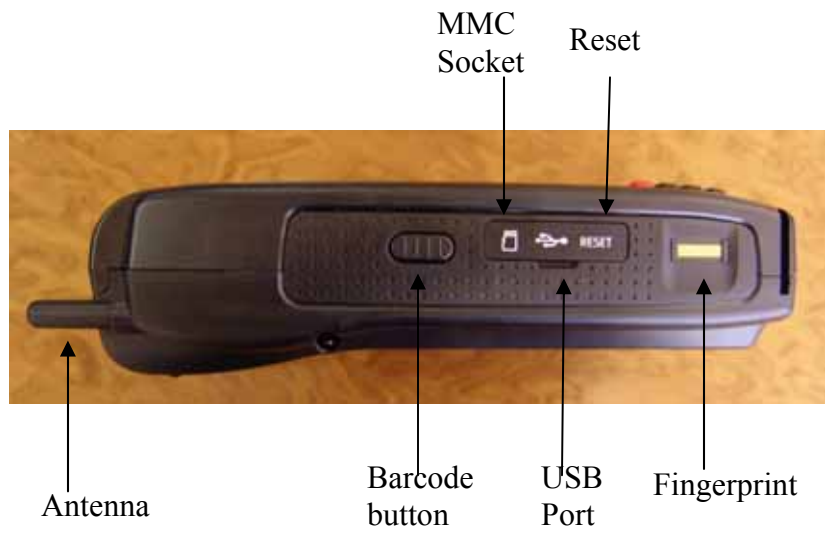


If there is smoke coming out of the terminal turn the terminal off and unplug it from the outlet.

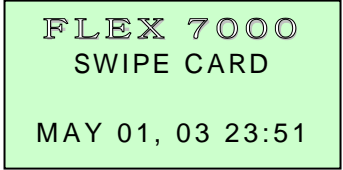

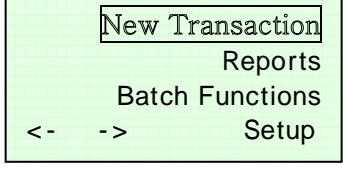

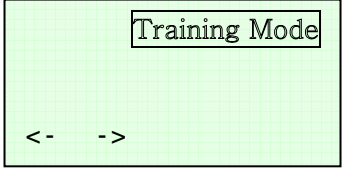

**Product component**



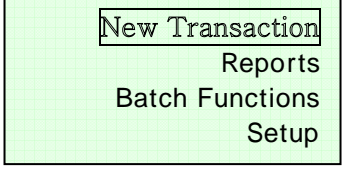

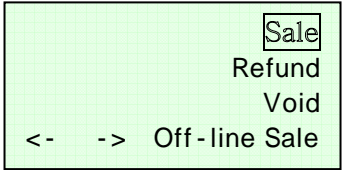

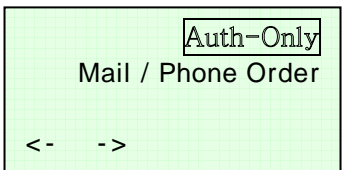
# FLEX7000 Manual



**IDLE PROMPT / MAIN MENU**

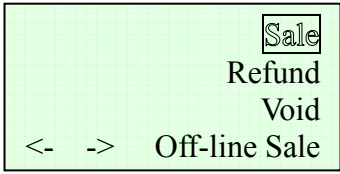

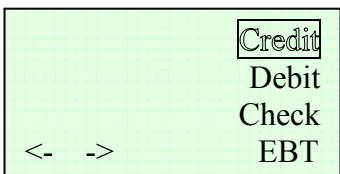

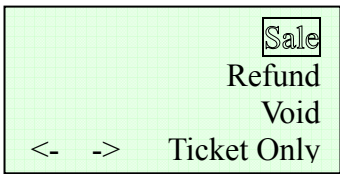

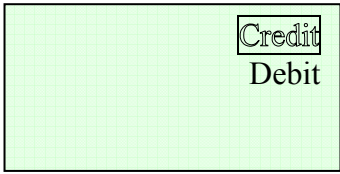

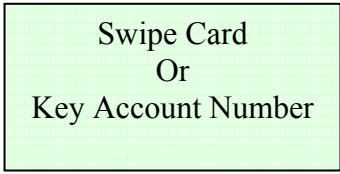

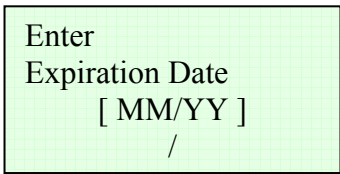
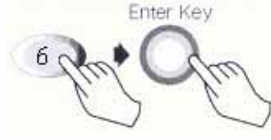
#	Terminal Screen	Descriptions for Key Operation and Summary
1		Enter or Swipe Card. 
2		*, # keys are scroll menu.(1 line) 
3		Displays next page of menu items. *, # keys are scroll menu.(1 line) 


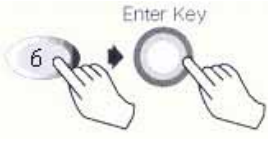
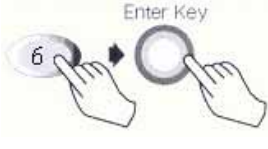
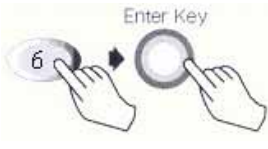
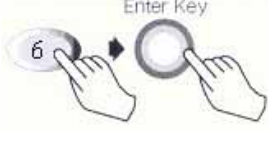
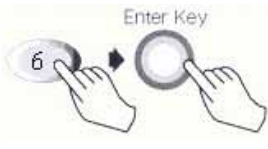
**New Transaction MENU**

#	Terminal Screen	Descriptions for Key Operation and Summary
1		Press any key (0-9, *, #) to activate Main Menu. Press Enter Key to select new transaction function. 
2		New Transaction Menu. *, # keys are scroll menu.(1 line) 
3		

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**Credit Sale MENU**

#	Terminal Screen	Descriptions for Key Operation and Summary
A 1		<p>Press F1 or Enter key to begin Sale transaction.</p> 
A 2		<p>Press F1 for Credit Sale or Press Enter key.</p> 
B 1		<p>Press F1 or Enter key to begin Sale transaction.</p> 
B 2		<p>Press F1 for Credit Sale or Press Enter key.</p> 
3		<p>Swipe Card or Input Account Number.</p> 
4a		<p>Manual Entry: Enter expiration date and press enter.</p> 

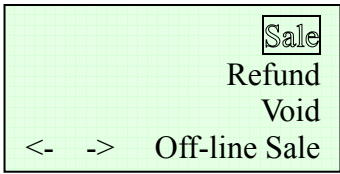

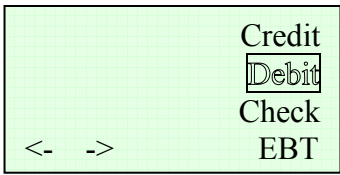

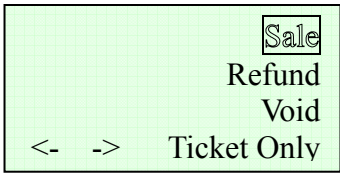

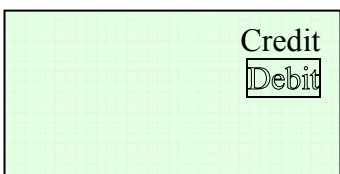

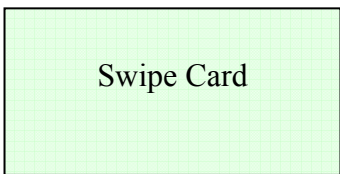

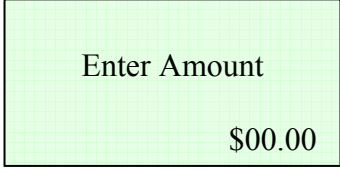

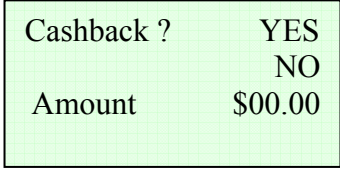

4b	<p>CVV2 not Provided  CVV2 Present  CVV2 Illegible  CVV2 Not Present</p>	<p>Display only when CVV2 processing option is ON. Press F1, F3, F4 and move to Step 6. Press F2 and move to step 4c.</p>	
4c	<p>Enter CVV2 data  From  Customer Card</p>	<p>Skip to step 6 after CVV2 is entered.</p>	
5	<p>Enter Last 4 Num  From  Account Number</p>	<p>Card Swipe Only: Enter 4 digits and press Enter key.</p>	
6	<p>Enter Amount    \$00.00</p>	<p>Enter Amount.  Press Enter key.</p>	
7	<p>Enter Tip Amount    \$00.00</p>	<p>Enter Tip Amount.  Press Enter key.</p>	
8	<p>Enter  Server ID</p>	<p>Enter Server ID  Press Enter key.</p>	
9	<p>PROCESSING NOW.  &gt;</p>	<p>No key operation.</p>	

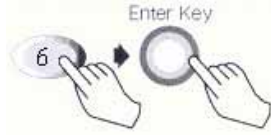
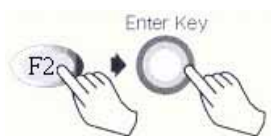



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10	LINE CONNECTED.	Line Connected.. No key operation.
11	DATA SENDING	Data Sending. No key operation.
12	DATA RECEIVING	Data Receiving. No key operation.
13	APPROVAL 123456	Display and Print Out Sales and Authorization Code.

**Debit Sale MENU**

#	Terminal Screen	Descriptions for Key Operation and Summary
A 1		<p>Press F1 or Enter key to begin Sale transaction.</p> 
A 2		<p>Press F2 for Debit Sale or Press scroll key to highlight Debit function then press the Enter key.</p> 
B 1		<p>Press F1 or Enter key to begin Sale transaction.</p> 
B 2		<p>Press F2 for Debit Sale or Press scroll key to highlight Debit function then press the Enter key.</p> 
3		<p>Swipe Card.</p> 
4		<p>Enter Amount. Press Enter key.</p> 
A 5		<p>Cashback? No answer skip to step 6. (F2) Yes answer show amount entry. (F1)</p> 

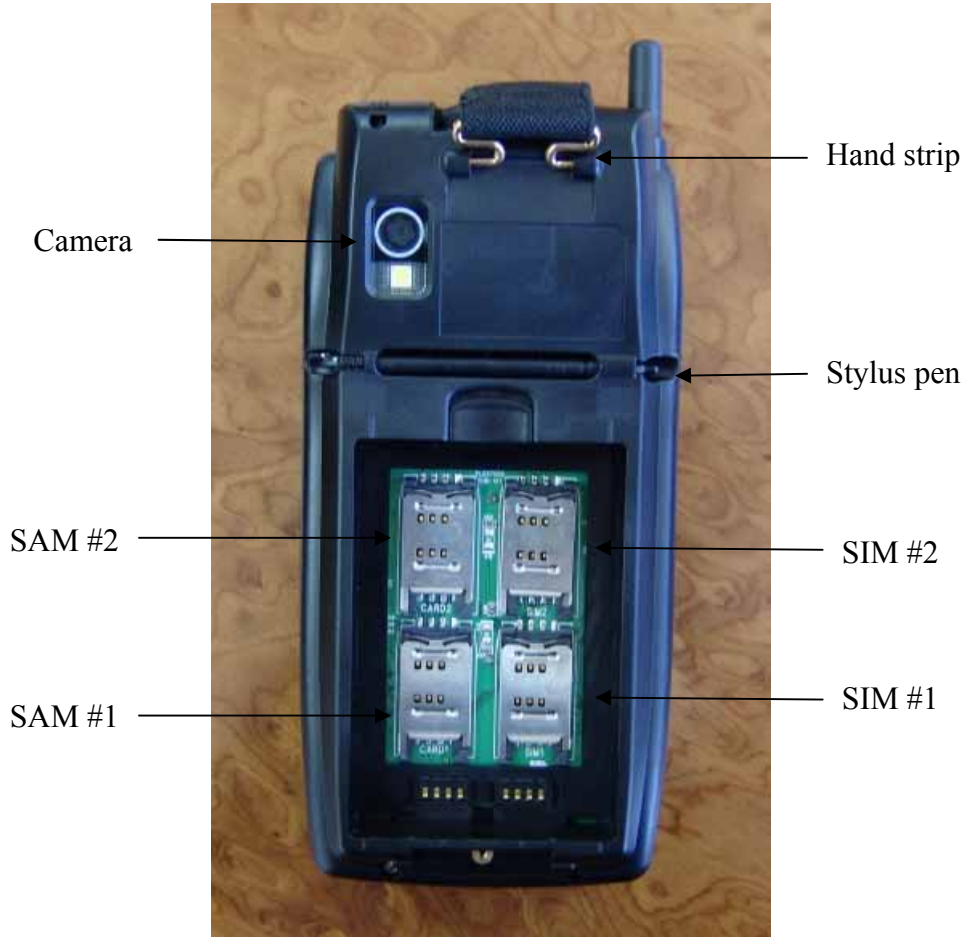
<p>B 5</p>	<p>Enter Cashback Amount</p> <p style="text-align: right;">\$00.00</p>	<p>Enter Cashback Amount. Next Step 7</p> 
<p>6</p>	<p>Sale Amt \$xxxxx.xx Cash Amt \$xxxxx.xx Total Amt \$xxxxx.xx ENTER PIN</p>	<p>Display on PINPad Screen and wait for PIN entry.</p>
<p>7</p>	<p>Amount \$00.00</p> <p>Waiting for PIN</p>	<p>Display on Terminal when External PIN Pad is used.</p>
<p>8</p>	<p>LINE CONNECTED.</p>	<p>Line Connected.. No key operation.</p>
<p>9</p>	<p>DATA SENDING</p>	<p>Data Sending. No key operation.</p>
<p>10</p>	<p>DATA RECEIVING</p>	<p>Data Receiving. No key operation.</p>
<p>7f</p>	<p>Standard 2. CCITT 3. BELL</p>	<p>Select Standard.</p> 
<p>7g</p>	<p>Dialing Mode 2. Normal Mode 3. Blind Mode</p>	<p>Select Dialing Mode.</p> 

**Key, ICON component of FLEX7000**



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**SAM, SIM, RUIM SOCKET**



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Troubleshooting

Problem	Cause	Follow-up measures
When Power On, LCD screen do not operation	Power supply error LCD contrast error Terminal error	Confirm a wall socket. Confirm connection Between a wall socket and power plug. Confirm power plug. Adjust LCD contrast. Request A/S.
LCD show too Dark or too Bright	LCD adjustment error LCD device error Terminal error	Adjust LCD contrast. Request A/S.
Paper is not clear	Printer head error Printer device error Bad paper Terminal error	Open the printer cover and Confirm printer device. Request A/S. * Paper keep in dry place.
When Printer paper hanging on Printer device	Bad paper use Paper Insert error Terminal error	Use Up key. And eliminate the paper. Clean paper Insert. Request A/S.
Character is not normal at LCD screen	LCD error LCD device error Terminal error	Request A/S.
When card don't Read	Card Insert error Bad card use Terminal error	Confirm insert direction. Confirm card. Confirm magnetic line. Request A/S.
When pinpad do not operate	Pinpad error	Confirm connection between terminal and pinpad. Request A/S.
When time is not correct	TimeSetting is wrong Timer error	Time Setting. (Date & Time) Request A/S.

## Tgi wrcvqt { "kphqto cvkqp"

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### FCC compliance Information

Vj ku'f gxleg"eqo r rkgu"y kj "r ctv'37"qh' HEE "T wrgu0Qr gtcvqp"ku'uwdlgev"v'j g'hqmy kpi " y q"eqpf kkpqu<30V j ku'f gxleg"o c { "pqv'ecwug"j cto hwlkpvthgtgpeg."cpf "40Vj ku'f gxleg" o wuv'ceegr v'cp { "kpvthgtgpeg"tgegkxgf 0kpenf kpi "kpvthgtgpeg"j cv'o c { "ecwug"wpf guktgf " qr gtcvqp0

"

### Information to User

P QVG<Vj ku'gs wkr o gpv'j cu'dggp'vgugf "cpf "hqwpf "vq"eqo r n' y kj "j g'iko ku'hqt "c'Encuu"C" f ki kcnf gxleg."r wtuwcpv'v'q'Rctv'37"qh'j g'HEE "T wrgu0"Vj gug'iko ku'ctg'f guki pgf "vq'r tqxkf g" tgcupcdng"r tqgev'kqp"ci ckpuv'j cto hwlkpvthgtgpeg"y j gp'j g'gs wkr o gpv'ku'q r gtcv'f "kp"c " eqo o gtekn'g pxktqpo gpv0"Vj k u'gs wkr o gpv' i gpgtcv'gu." wugu."cpf "ec p't cf kcv'g'tcf kq" htgs wpe { "gpgti { "cpf . "khpqv'kpuvcmgf "cpf "wugf "kp"ceeqtf cpeg'y kj "j g'kputwv'kqp"o cpwcn" o c { "ecwug"j cto hwlkpvthgtgpeg"v'q'tcf kq"eqo o wplecv'kpu0"Qr gtcv'kqp"qh'j ku'gs wkr o gpv'kp" c't gukf gpv'kn'ctgc" ku'rkngn' "vq"ecwug"j cto hwlkpvthgtgpeg"kp"y j kej "ecug"v'j g"wugt"y kn'dg" tgs wktgf "vq"eqttgev'v'j g'kpvthgtgpeg"cv'j ku'qy p"gzr gpug0

"

### FCC WARNING:

Vj ku'gs wkr o gpv'o c { "i gpgtcv'g"qt "wug'tcf kq"htgs wpe { "gpgti { 0"Ej cpi gu'qt "o qf kkecv'kpu" v'q"j ku'gs wkr o gpv'o c { "ecwug"j cto hwlkpvthgtgpeg"wp'rguu'v'j g"o qf kkecv'kpu"ct g"gzr tguun' cr r tqxgf "kp"j g'kputwv'kqp"o cpwcn0"V j g" wugt "eqwf "iq ug"j g'cwvj qtk' "vq"qr gtcv'g"j ku' gs wkr o gpv'k'cp"wp'cwj qtk' gf "ej cpi g'qt"o qf kkecv'kpu"ku'o cf g0

"

### Body-worn Operation

Vj ku' f gxleg'y cu " v'gugf "hqt"v'r kcn'dqf {/y qtp" qr gtcv'kpu'y kj " v'j g'dcen' qh'v'j g " "kpf wutkn'RF C'RQU'ng' v'30'eo "htqo "v'j g d'qf {0Vq"o ckp'ckp" eqo r rkcpeg'y kj "HEE"TH'gzr quwtg"eqo r rkcpeg"tgs wktgo gpw."wug"qpn' "dgn'erku."j qn'vgtu" qt"uko krt"ceeguutkgu"j cv'o ckp'ckp"c"30'eo "ugr ct'cv'kqp"fk'ncpeg"dgw ggp"j g'wugt'au'dqf { " cpf "v'j g'dcen'qh'v'j g'kpf wutkn'RF C'RQU."kpenf kpi "v'j g'cpv'ppc."y j gv'j gt" gz'v'gpf gf "qt"tg'v'ce'v'g'0Vj g" wug"qh'v'j kf/r ctv' "dgn'erku."j qn'vgtu"cpf "uko krt"ceeguutkgu" uj qwf "pqv'eqp'ckp"o gvcn'ke"eqo r qp'gpw'kp"ku"cuugo dn'0Vj g" wug"qh'ceeguutkgu"j cv'f q" pqv'uc'kuh' " v'j gug" tgs wktgo gpw'o c { "pqv'eqo r n' " y kj "HEE" TH'gzr quwtg"eqo r quwtg" eqo r rkcpeg"tgs wktgo gpw."cpf "uj qwf "dg"cxqkf gf 0

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