

Warranty Information

We offer one (1) year warranty from the date of purchase or receipt of the warranty form, whichever is earlier subject to the terms and conditions set out below:

This warranty does not cover damage due to external causes, including accident, abuse, misuse, problems with electrical power, servicing not authorized by BitsTech, usage not in accordance with product instructions, failure to perform required preventive maintenances, and problems caused by use of parts and components not supplied by BitsTech.

BitsTech will repair or replace products covered under this limited warranty that are returned to BitsTech's facility. To request warranty service, you must first send e-mail to Customer Technical Support at support@syber797.com within the warranty period. If warranty service is required, BitsTech will issue a Return Material Authorization Number (RMA No.) and receiving address for this product. You must then ship the products back to BitsTech in their original or equivalent packaging, including all materials contained in the same as you purchased this item, prepay shipping charges, and insure the shipment or accept the risk of loss or damage during shipment. Please clearly mark RMA No. and "WARRANTY RETURN" on the shipping box. You must also enclose copy of the original invoice and spell out the reason(s) for returning the products. BitsTech will ship the repaired or replacement products to you freight prepaid if you use an address in Hong Kong SAR. Shipments to other locations will be made freight collect.

NOTE: Only packages that have been assigned a RMA number by technical support will be accepted.

General Provisions

BitsTech makes no express warranties beyond those stated in their s warranty statements. BitsTech disclaims all other warranties, express or implied, including without limitation implied warranties of merchantability and fitness for a particular purpose.

BitsTech's Responsibility for malfunctions and defects in hardware is limited to repair and replacement as set forth in this warranty statement. BitTech does not accept liability beyond the remedies set forth in this warranty statement or liability for incidental or consequential damages, including without limitation any liability for products not being available for use or for lost data or software.

Warring

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operations in subject to the following conditions:

1. This device may not cause harmful interference,
2. This device must accept any interference received including interference that cause undesired operation.

Disclaimer

This equipment complies with Part 15 of the FCC Rules. Any changes or modifications not expressly approved by the manufacturer could void the users authority to operate the equipment.

This product is not produced or authorized to produce by Sony Corporation nor under its supervision. In particular when this product is use to play games; the function of each of the buttons may be different from that of the buttons of the joypad produced by Sony. No liability whatsoever would be accepted in this respect.

Customer Technical Support/Customer Service

(for questions, trouble shooting, or additional instructions: support@cyber397.com)

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Design Registration & Patent Pending
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