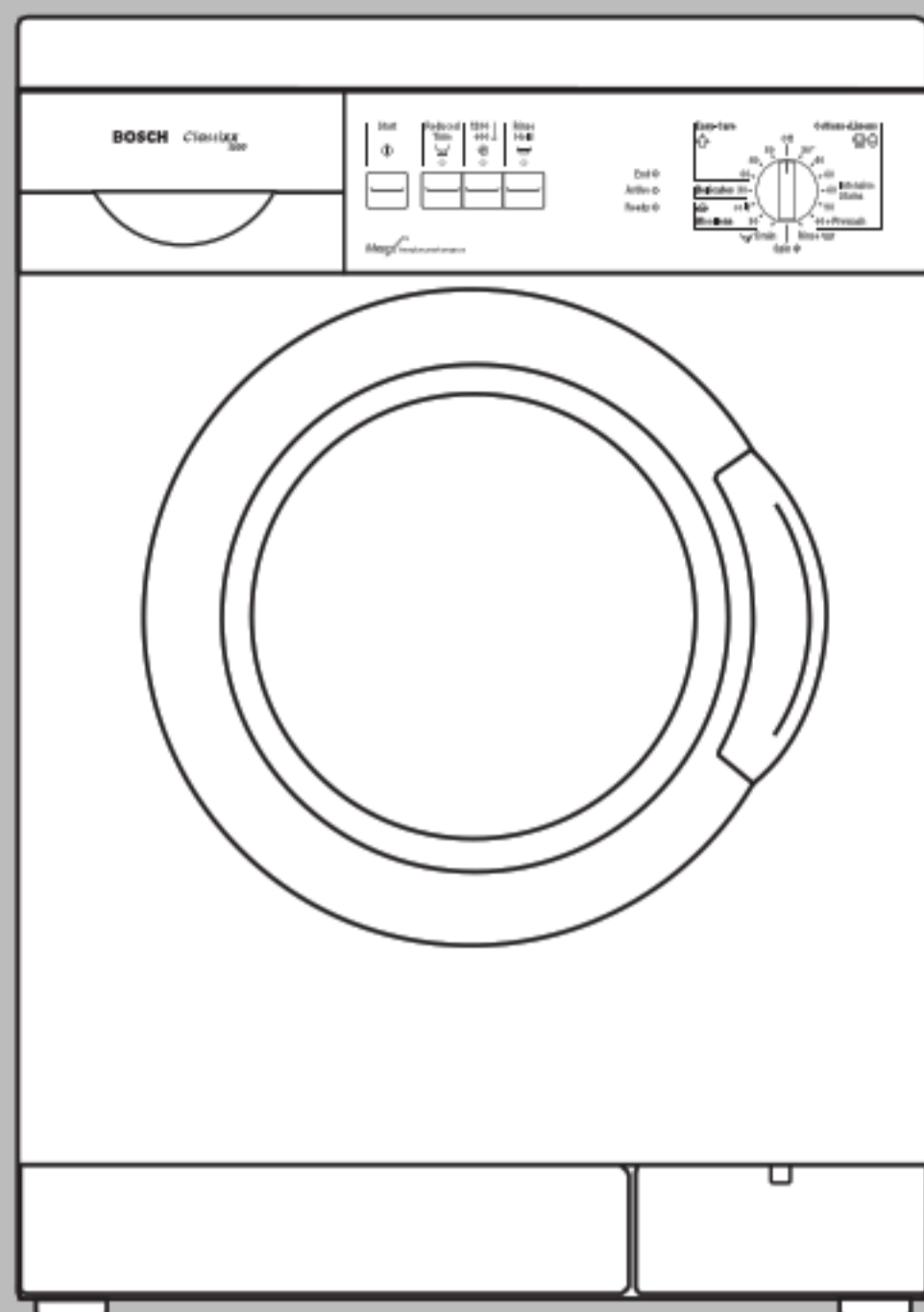


Classixx 1200
Classixx 1000



en **Instruction Manual
and Installation
Instructions**

BOSCH



Internet:
[http://www.
bosch-hausgeraete.de](http://www.bosch-hausgeraete.de)

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Installation Instructions

General Information

The new washing machine which you have just purchased is a modern, high-quality domestic appliance.

Your washing appliance is distinguished by its economical consumption of power, water and detergent.

Each washing machine which leaves our factory has undergone a thorough performance test and is in fully working order. If you have any queries – especially concerning installation and connection of the washing machine – our customer service will be happy to advise you.

Further information and a selection of our products can be found on our Internet page:
<http://www.bosch-hausgeraete.de>

Please read and observe these operating and installation instructions and all other information enclosed with the washing machine.

These operating and installation instructions describe various models. Differences are indicated in the appropriate places.

Keep all documentation in a safe place for subsequent use or for the next owner of the appliance.

Disposal Information

Disposing of the packaging

The shipping package has protected your new appliance on its way to your home. All packaging materials are environment-friendly and recyclable. Please contribute to a better environment by disposing of packaging materials in an environmentally conscious manner.

Please ask your dealer or local authority about best means of disposal.

⚠ Danger of suffocation!

Keep children away from shipping carton and packaging components. Danger of suffocation from plastic film and folding cartons.

Disposing of your old appliance

Old appliances are not worthless rubbish! Environment-conscious recycling can reclaim valuable raw materials.

⚠ Danger of fatal injury!

On out-of service appliances, unplug mains plug. Cut off power cord and discard with mains plug.

To prevent playing children from becoming trapped and endangered, ensure that the door locking mechanism is disabled.

Safety Information

- Your washing machine is intended:
 - For domestic use only.
 - For washing machine-washable fabrics in washing solution.
 - For operation using cold tap water and conventional laundry detergents and additives that are suitable for use in washing machines.
- Do not leave children unsupervised near the washing machine.
- Keep pets away from the washing machine.
- Do not insert/pull out the mains plug with wet hands.
- Do not pull out the mains plug by tugging the cable.
- Do not touch the loading door if washing at high temperatures.
- Caution when draining hot water.
- Do not climb onto the washing machine and do not lean on the open loading door.


Environmental Protection / Conservation Issues

Your washing machine uses water, energy and detergent efficiently, thereby protecting the environment and reducing your household costs. See Page 35 for consumption values of your appliance.

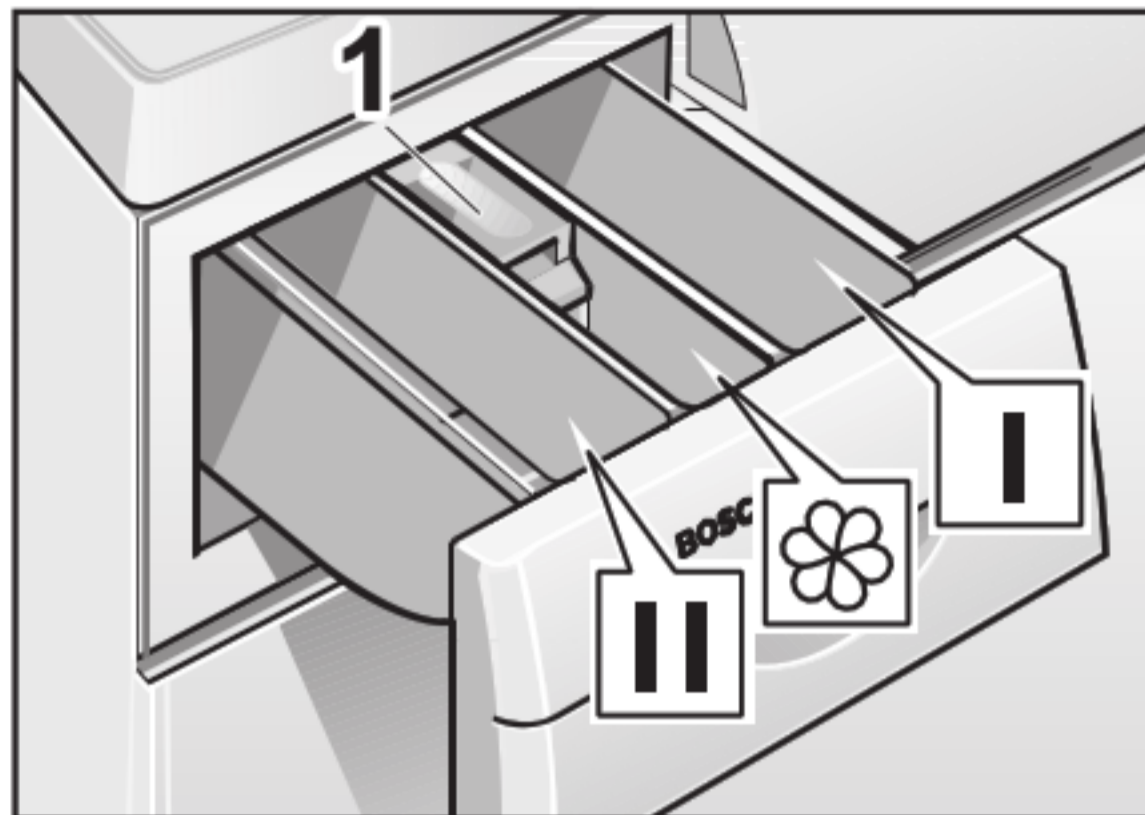
Using your washing machine in an efficient and environmentally friendly manner:

- Do not exceed recommended load.

| | |
|------------------------|-----------------|
| Cottons + Linens | 5.0 kg / 11 lb |
| Easy-care | 3.0 kg / 6.6 lb |
| Delicates and Woollens | 2.0 kg / 4.4 lb |

- Where possible, use the **60 °C Intensive Stains** programme instead of the **90 °C  Cottons + Linens** programme. The extended washing duration means that a cleaning result comparable to that of the 90 °C programme is achieved using considerably less energy.
- Avoid using the Prewash programme when washing lightly to normally soiled laundry.
- Add detergent according to the degree of soiling, amount of laundry and water hardness, and observe the detergent manufacturer's instructions.

Your New Washing Machine



Filling laundry detergent and/or additive dispensers

Dispenser I:

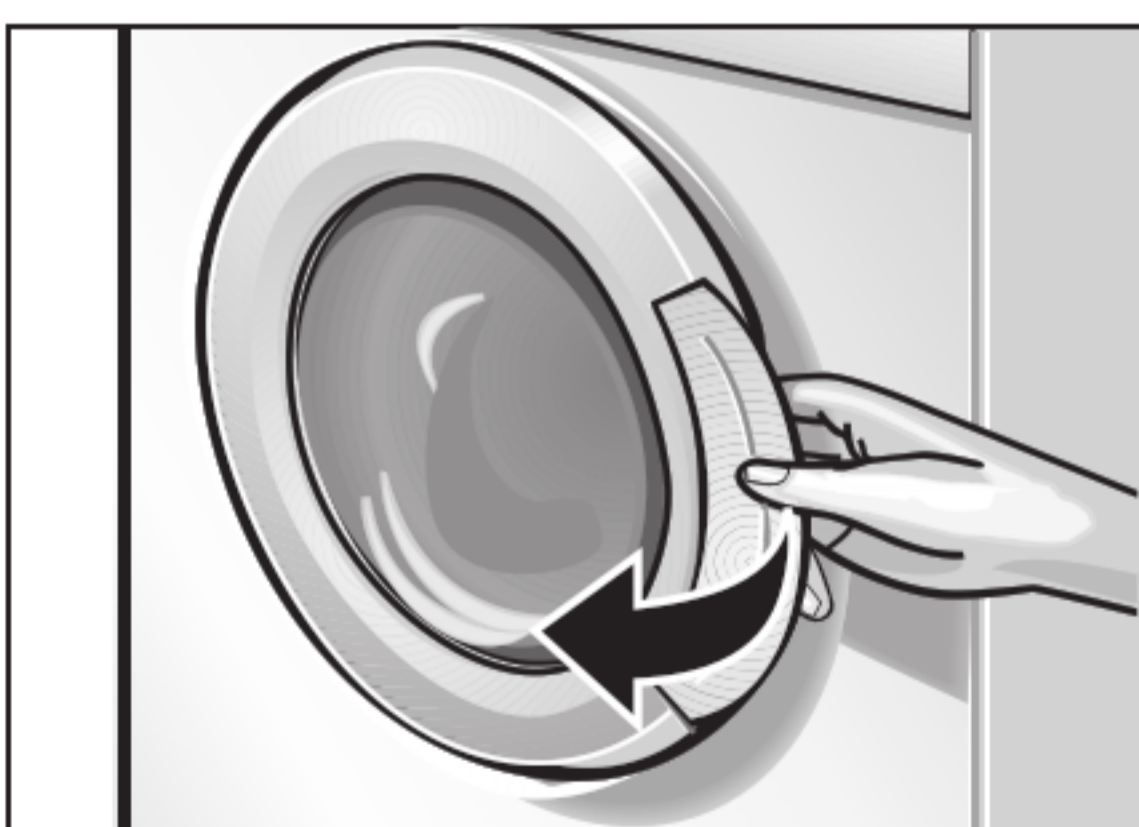
Detergent for prewash or starch.

Dispenser II:

Detergent for main wash, soaking agent, softener, bleach or stain remover.

Dispenser ☼:

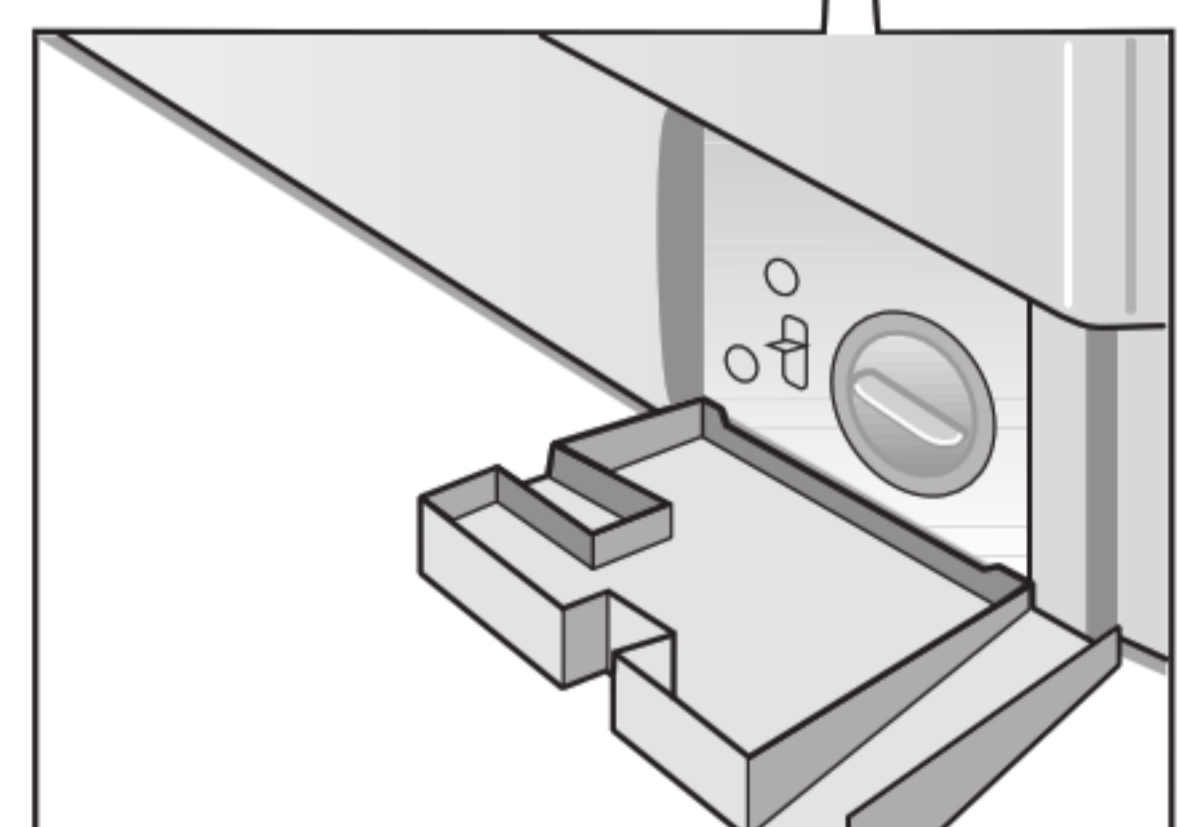
Cleaning product, e.g. fabric softener, fabric conditioner (do not fill above the lower edge of the insert 1).



Open the loading door ...



and close it.



Drain washing solution if necessary

Control panel

2. Control lights illuminate

End when programme is finished.

Active when  **Start** is pressed.

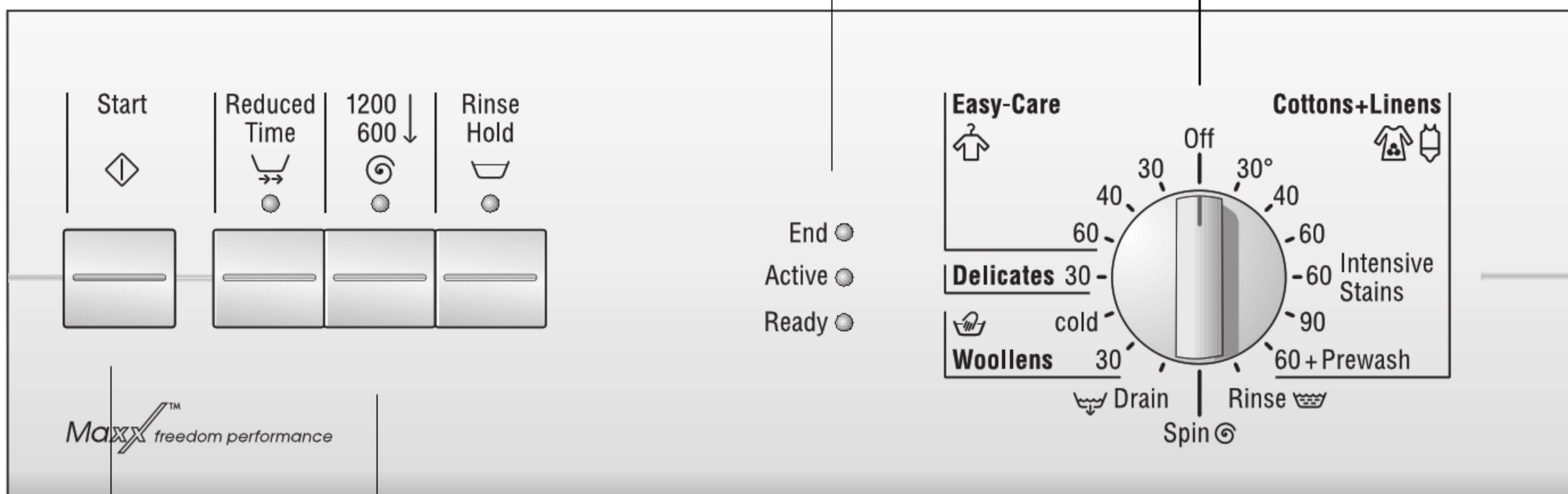
Ready when programme is selected.

Flashing control lights = operating fault.

1. Select a programme

Programme selector switches the washing machine on/off. Can be rotated in either direction.

The programme selector does not rotate while the programme is running - the programme sequence is electronically controlled.



3. Press buttons for additional functions

(where required to supplement the programme)

 **Reduced Time:** Shortened programme duration.

 **1200 600:** Reduced spin speed.

 **Rinse Hold:** Laundry is left in rinsing water.

It is also possible to combine the additional functions at any time.

The control light above the option button lights up when the respective additional function is active.

To cancel the additional function: Press the button again.

4. Press the Start button

The washing process begins (programme must have been selected).



Before Using Your Washing Machine For the First Time

Caution

The washing machine must have been installed and connected properly (refer to Page 36).

Your appliance was tested before leaving the factory. To remove any water left over from testing procedures, the first washing cycle should be carried out without laundry in the machine.

i Do not load any laundry.

1. Turn on the water tap.
2. Pull out the detergent dispenser up to the end stop.
3. Pour approx. 1 litre / 1 $\frac{3}{4}$ pt of water into chamber **II** of the detergent dispenser.
4. Half fill the measuring beaker with detergent and pour into chamber **II**. Do not use any special detergents for delicates or woollens (excessive foam).
5. Close the detergent dispenser.
6. Set the programme selector to **90 °C**  **Cottons + Linens**. The **Ready** control light comes on.
7. Press the  **Start** button.
The **Active** control light comes on.

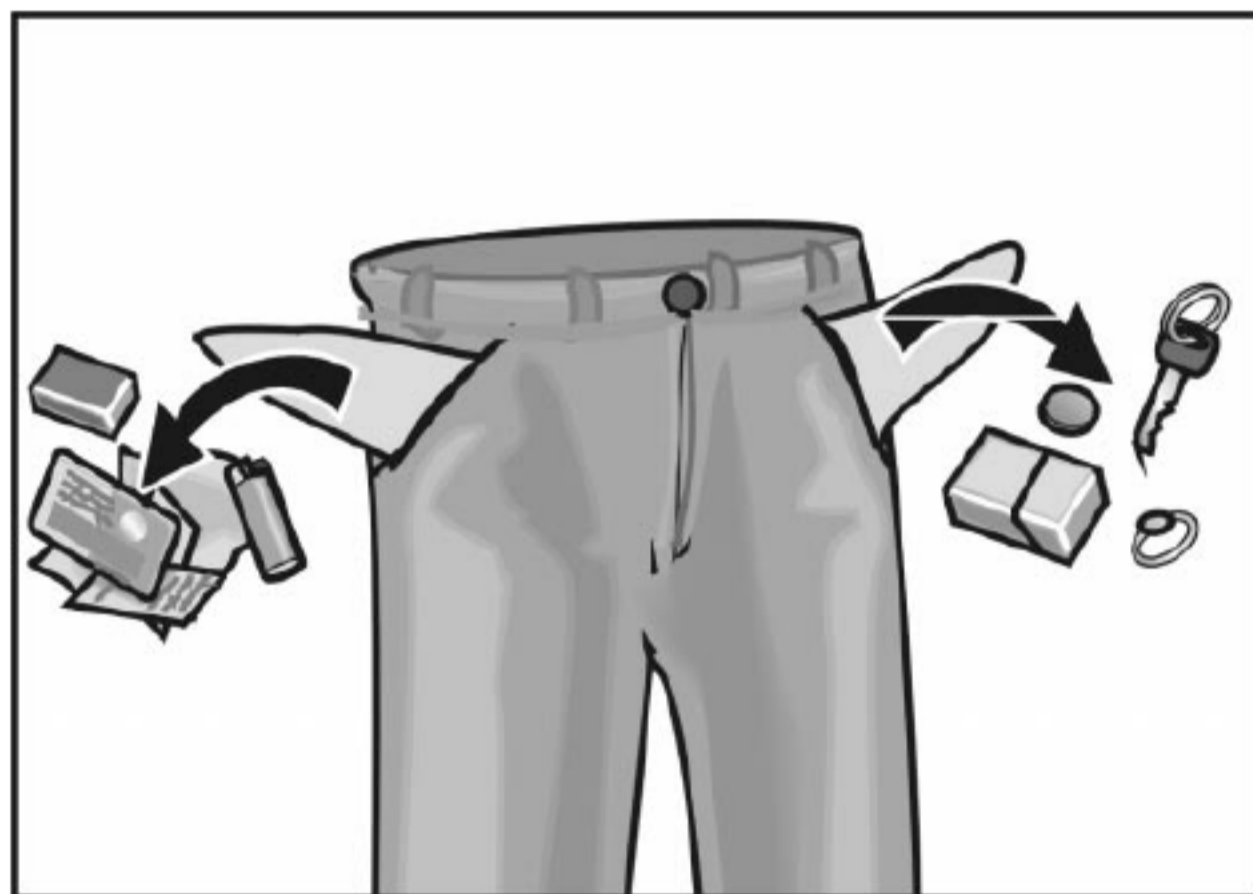
When the **End** control light comes on:

8. Set the programme selector to **Off**.

Preparing the Laundry

Caution

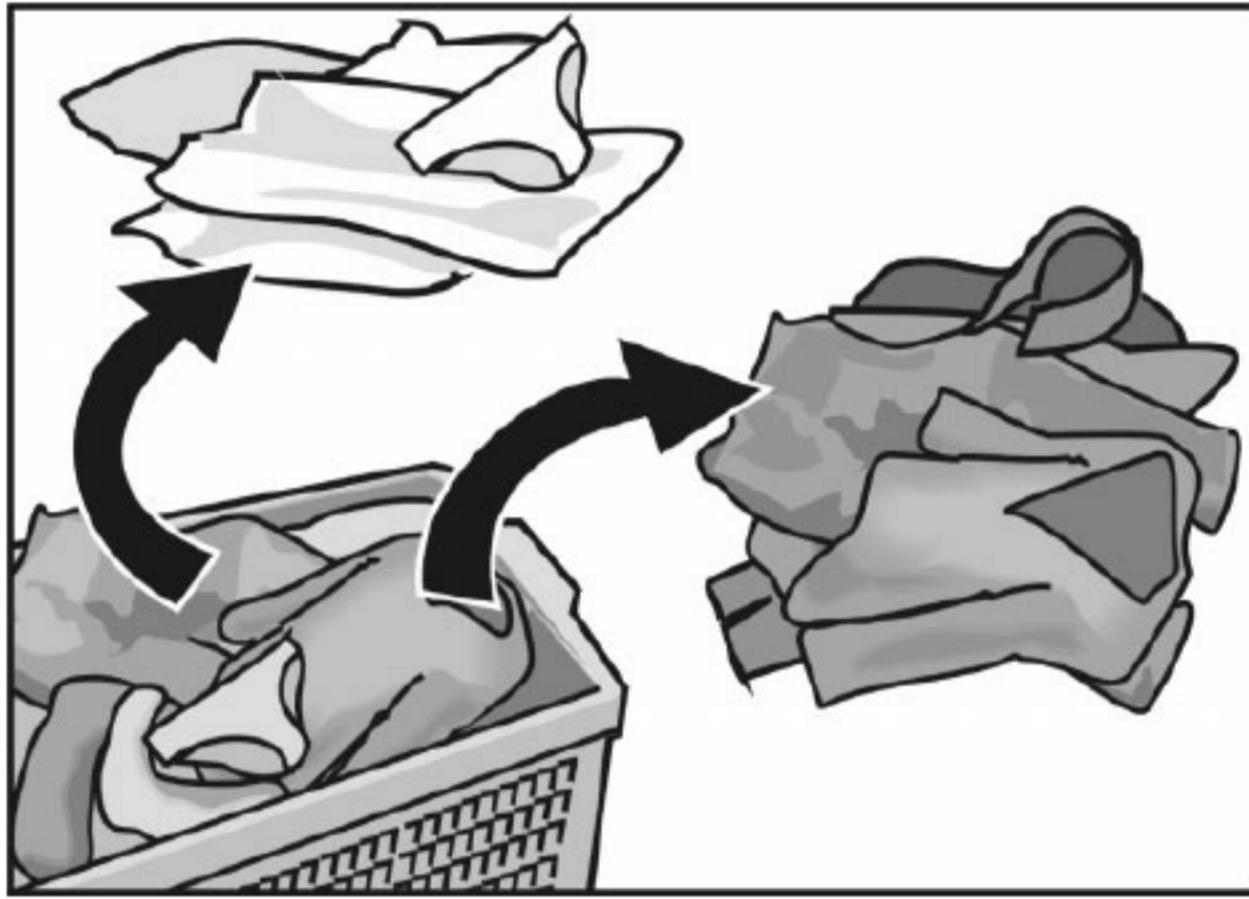
Loose debris (e.g. coins, paper clips, needles, nails) can damage items of clothing as well as parts of the washing machine (e.g. drum).



- Empty all pockets on items of clothing.
- Brush out any sand from pockets and cuffs.
- Close zip-fasteners and button up bed covers.
- Remove curtain runners or tie them up in a net / bag.
- The following items must be washed inside a net / pillow case:
 - Extremely delicate items, e.g. fine tights, net curtains.
 - Small items, e.g. small socks or handkerchiefs.
 - Underwired bras (the wire may come loose during washing and cause damage).
- When washing trousers, knitwear and woven fabrics, e.g. shirts, T-shirts or sweatshirts, always turn these items inside out.

Sorting the laundry

according to colour



Caution

Items of clothing can become discoloured. Never wash new multi-coloured items together with other items.

White items may become grey. Always wash white and coloured items separately.

according to degree of dirt

slight dirt

No recognizable dirt or staining. Laundry may have some body odour.

- Light summer clothing and sportswear that has only been worn for a few hours.
- T-shirts, shirts and blouses that have been worn for up to one day.
- Bed linen and guest towels that have been used for one day.

normal dirt

Visible dirt and/or some light staining recognizable.

- T-shirts, shirts and blouses that are very sweaty or have been worn several times.
- Underwear that has been worn for one day.
- Tea towels, hand towels and bed linen that have been used for up to one week.
- Net curtains (without nicotine staining) that have not been washed for up to ½ year.

intensive dirt

Dirt and/or staining recognizable.

- Kitchen hand towels that have been used for up to one week.
- Fabric napkins.
- Bibs.
- Children's outer clothing or football shirts and shorts with grass and soil stains.
- Working clothes such as overalls or baker's and butcher's coats.

typical stains

- Skin fat, cooking oils / fat, sauces, mineral oil, wax (containing fat / oil).
- Tea, coffee, red wine, fruit, vegetables (bleachable).
- Blood, egg, milk, starch (containing protein / carbohydrate).
- Soot, soil, sand (pigments), red sand on tennis clothes.

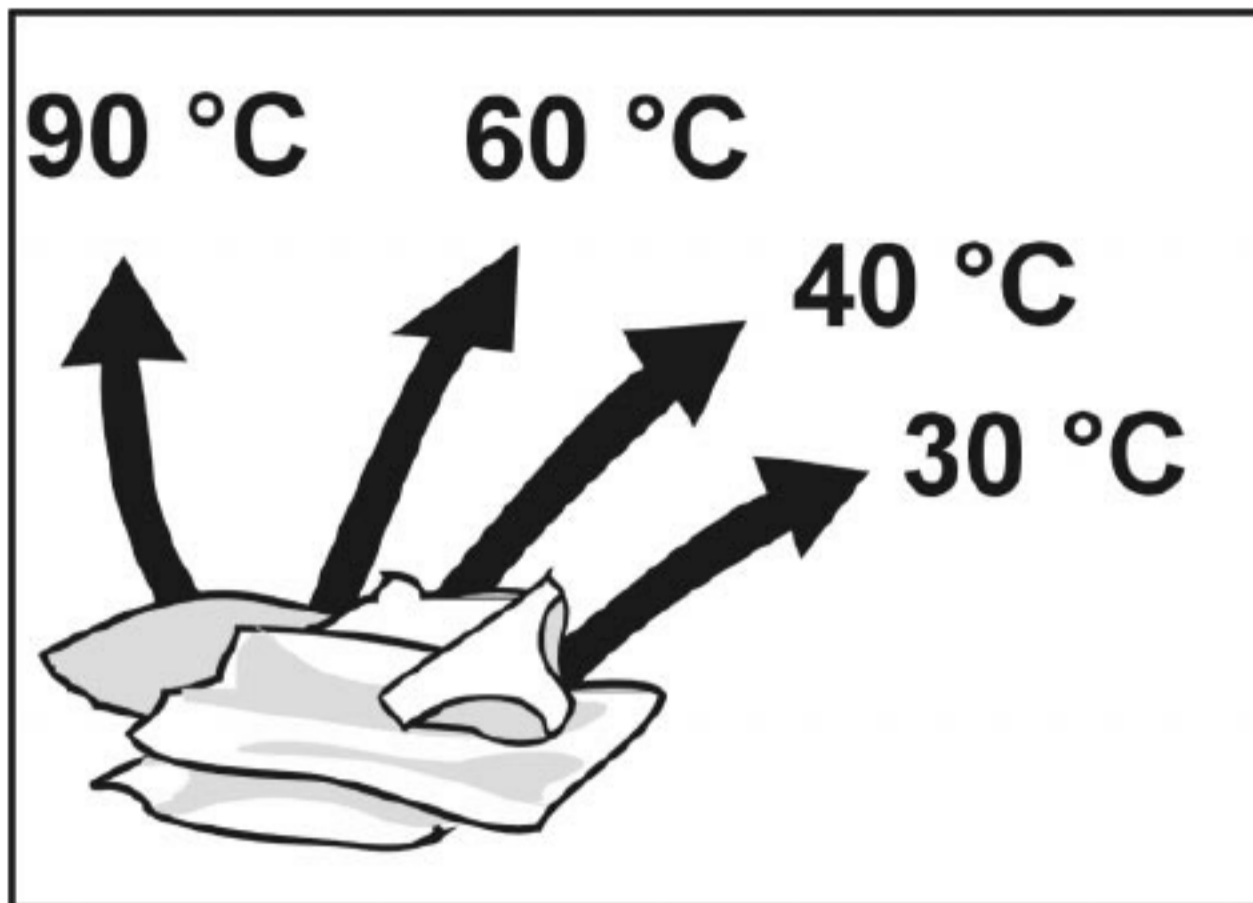
removing stains

Wherever possible, remove / pretreat stains whilst they are still fresh.

First, dab soapy water onto the stain. Do not rub. Subsequently wash the items of clothing using the appropriate programme.

Several washing cycles may sometimes be required in order to remove stubborn / dried in stains.

according to their care label specifications



Only wash laundry that is labelled with the following care symbols:



90 °C Cottons + Linens



60 °C, 40 °C, 30 °C Cottons + Linens



60 °C, 40 °C, 30 °C Easy-care



40 °C, 30 °C Delicates



40 °C, 30 °C Woollens (hand and machine-washable)

Laundry that is labelled with the following care symbol must not be washed in the washing machine:

 = do not wash

Loading the laundry

⚠ Risk of explosion!

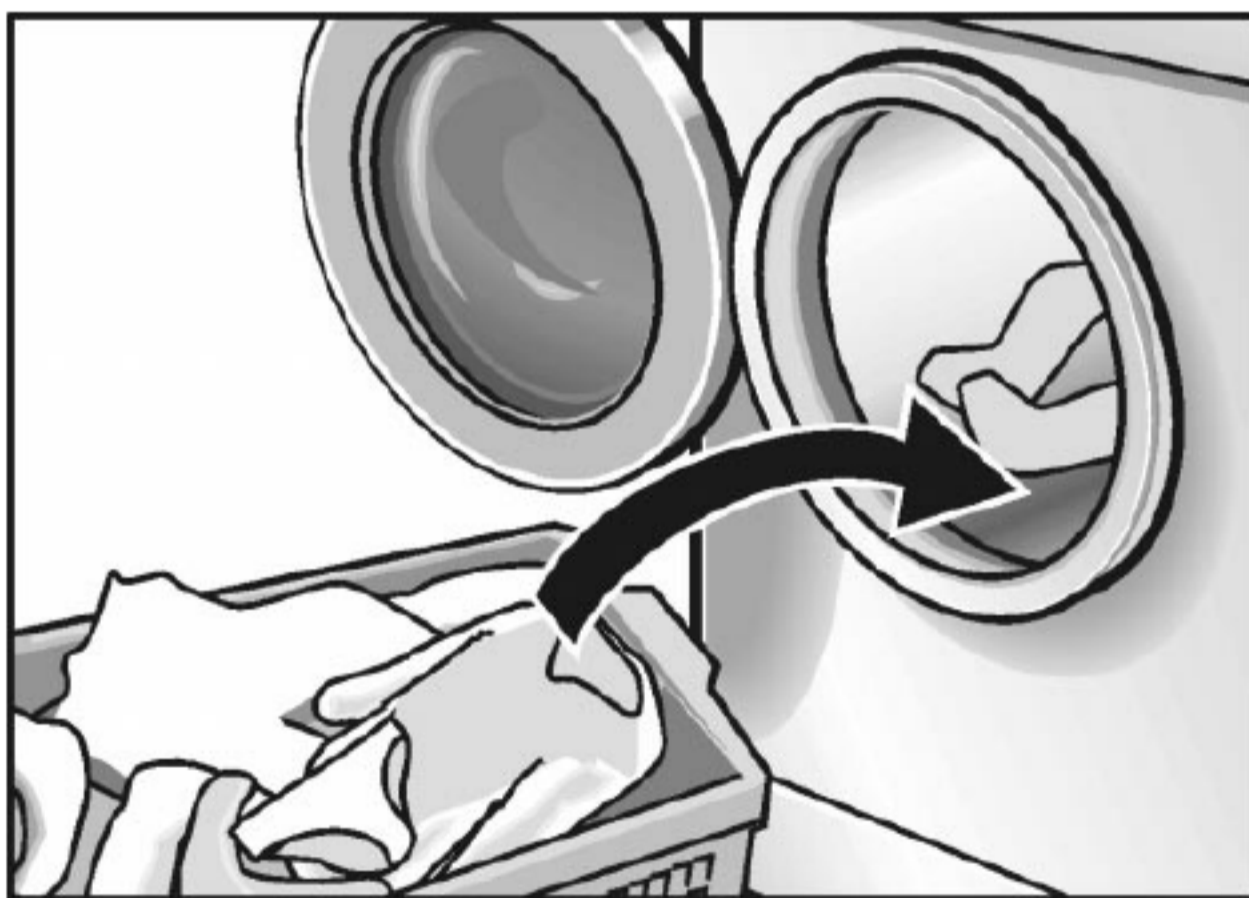
Items of clothing that have been pretreated with solvent-based cleaning agents, e.g. stain remover and dry cleaning spirit, represent an explosion hazard once loaded into the washing machine. Therefore, these items must first be rinsed thoroughly by hand.

Caution

Loose debris in the washing machine drum can damage the laundry. Before loading the laundry, check that there is no debris in the drum.



- 1.** Open the loading door.



- 2.** Unfold the sorted items of clothing and place them loosely into the drum. Mix up large and small items.
Items of varying size will distribute better during the spin cycle.

i Do not exceed recommended load:
Overloading will cause poor wash results and encourage creasing.



- 3.** Close the loading door.
Take care not to trap any items of clothing between the loading door and rubber seal.

Laundry Detergents and Additives

Dispensing the correct amount of detergent

⚠ Risk of poisoning!

Keep detergents and additives out of the reach of children.

- Dispense the detergent according to:
 - the water hardness. This information can be obtained from your local water authority.
 - the amount of laundry.
 - the amount of soil. Information on soiling can be found on Page 11.
 - the specifications of the detergent manufacturer. Dispensing the correct amount of detergent relieves the strain on the environment and ensures optimum washing results.
- Pour liquid detergent into the appropriate dispensing chamber.

Too little detergent:

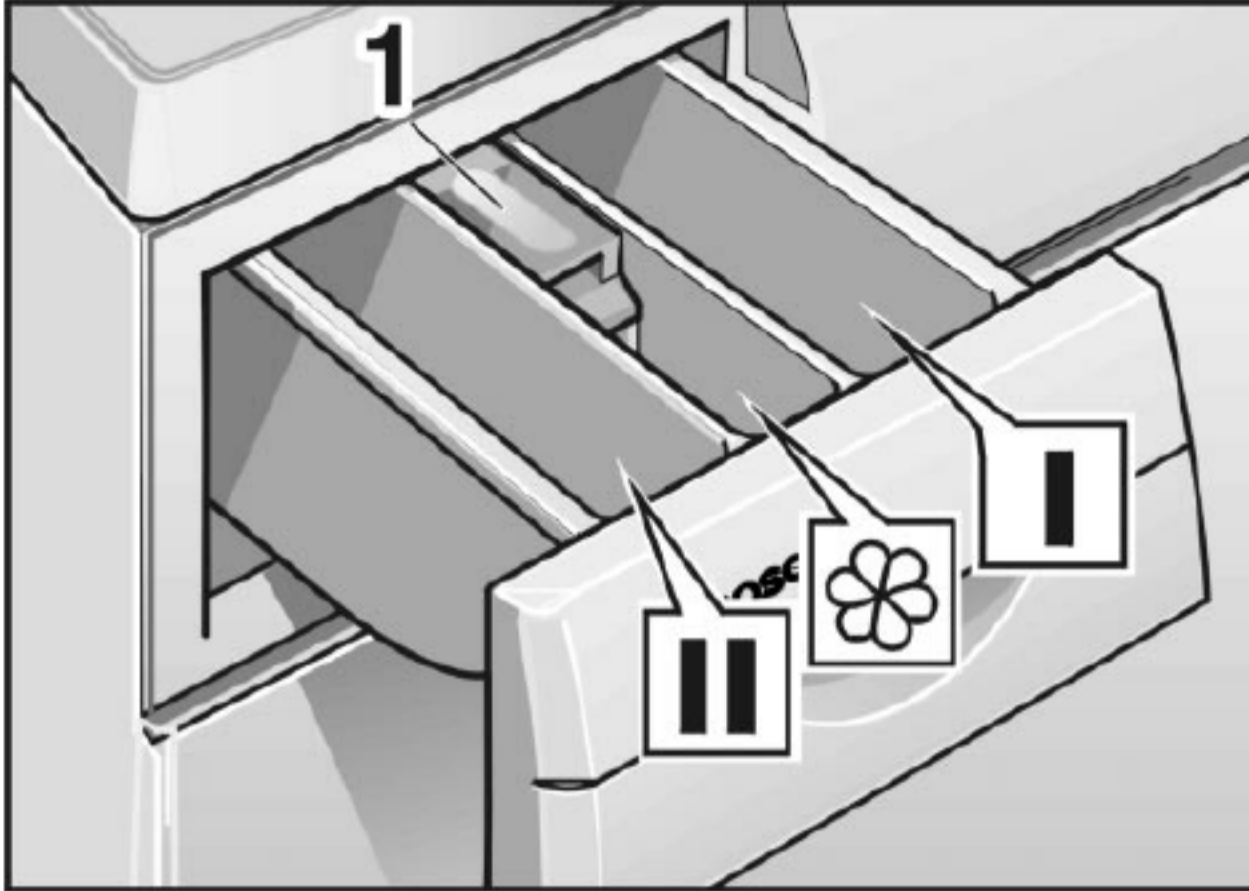
The laundry is not cleaned properly and will, after a while, become grey and stiff.

Greyish brown spots (fat globules) may appear on the laundry. The heaters may calcify.

Too much detergent:

Environmentally incompatible, excessive foam reduces wash agitation causing poor washing and rinsing results.

Filling laundry detergent and/or additive dispensers



Dispenser I:
Detergent for prewash or starch.

Dispenser II:
Detergent for main wash, soaking agent, softener,
bleach or stain remover.

Dispenser ☼:
Cleaning product, e.g. fabric softener, fabric
conditioner.

- Fill at least to lower edge of insert **1**.
- If the liquid additive is thick, mix with a little water before dispensing (prevents clogging of the overflow).

- 1.** Pull out the detergent dispenser up to the end stop.
- 2.** Add the detergent and/or additive.
- 3.** Close the detergent dispenser.

Programmes and Functions

Basic programmes

Select the desired programme – see also the separate programme overview.

90 °C Cottons + Linens

An energy-intensive programme for heat-resistant textiles, e.g. cotton or linen.

To protect the drainage pipes, the hot water is mixed with approx. 7 litres of cold water before being drained.

60 °C Intensive Stains

For stained, heavily soiled textiles, e.g. cotton or linen. Energy-saving programme. The extended washing time achieves a cleaning result comparable to that of the 90 °C programme, but uses considerably less energy.

60 °C Cottons + Linens with Prewash

For very dirty, hard-wearing fabrics.

Select this programme in order to remove stains containing protein from your laundry.

30, 40, 60 °C Cottons + Linens

For hard-wearing textiles, e.g. cotton or linen.

30, 40, 60 °C Easy-care

For easy-care textiles, e.g. cotton, linen, synthetic materials or blended fabrics.


Extra cycle programme selector

30 °C Delicates

For delicate, washable textiles, e.g. silk, satin, synthetic materials or blended fabrics (e.g. curtains).

Delicates cycle at 30 °C for hand and machine washable silk.

We do not recommend washing these textiles with other rougher textiles.

To treat very delicate silk textiles even more gently, reduce the time by pressing the  **Reduced Time** button.

No spinning between rinse cycles.

Maximum spin speed: 600 r.p.m.

30 °C, cold **Woollens**

For hand and machine washable wool or wool-rich textiles, e.g. cashmere, mohair or angora.

Rinse

Rinse cycle with subsequent spin cycle for rinsing hand-washed laundry or for starching.

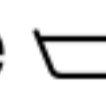
Maximum spin speed: 800 r.p.m.

Spin

Spin cycle for spinning hand-washed laundry. Water is drained before the spin cycle.

Maximum spin speed: 800 r.p.m.

Drain

Water is drained after a programme with the  **Rinse Hold** setting for gentle treatment of delicate laundry.

Additional options buttons


Reduced Time



Reduced washing duration – only 2 rinsing cycles. Suitable for slightly dirty laundry.

Recommended load amount: Up to a maximum of 3 kg.






1200↓
600↓

Basic setting = Button not pressed

In the  **Cottons + Linens** programme the fabrics will be spun at the maximum possible spin speed.

In the  **Easy-care**, **Delicates** and  **Woollens** programmes, a lower spin speed will automatically be used, irrespective of whether this option button is actuated or not – for the gently washing of the laundry.



Maximum spin speeds

| Revolutions per minute | | Type of laundry / Extra cycle |
|------------------------|----------|---|
| WFL 2462 | WFL 2062 | |
| 1200 | 1000 |  Cottons+Linens |
| 800 | 800 |  Easy-care |
| 600 | 600 | Delicates |
| 800 | 800 |  Woollens |
| 800 | 800 |  Rinse |
| 800 | 800 |  Spin |

Rinse hold

For delicate textiles and net curtains.

All programmes can be carried out without the final spin cycle. The laundry is left in the final rinsing water.

Before the laundry can be unloaded, the  **Drain** or  **Spin** programme must be performed.

i All of the previous rinse cycles have a short intermediate spin cycle apart from the programme **Delicates**. This improves the results of the rinse.

Additional functions

Load adjust

“Load adjust” matches the water and power consumption to each programme – according to the amount of washing and type of textiles.

Water and energy consumption is therefore reduced when washing small amounts of laundry.

Unbalanced load detection system

The automatic unbalanced load detection system spins the washing several times to ensure even distribution.

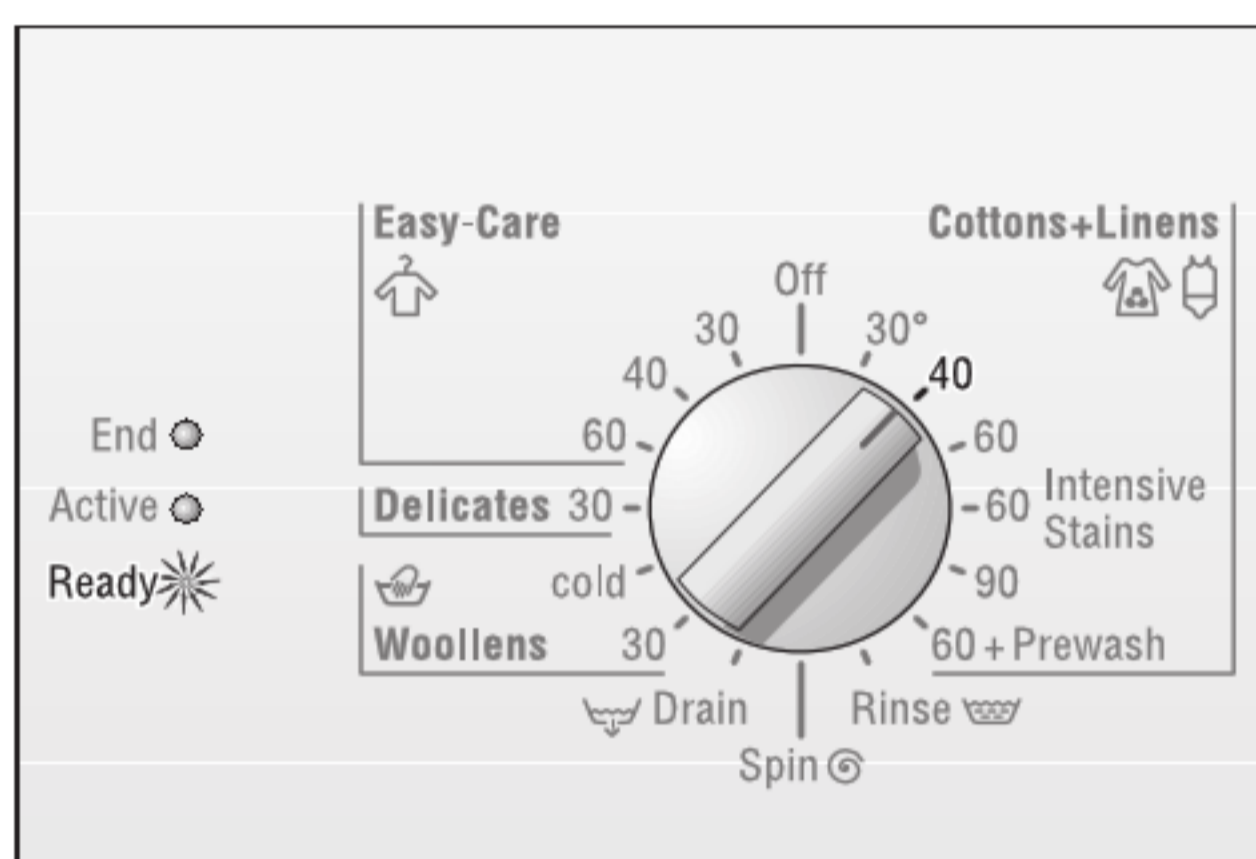
If the washing is very unevenly distributed, it is not spun for reasons of safety or the end speed is reduced.

In the woollens programme the washing is spun only twice to prevent matting.

Washing



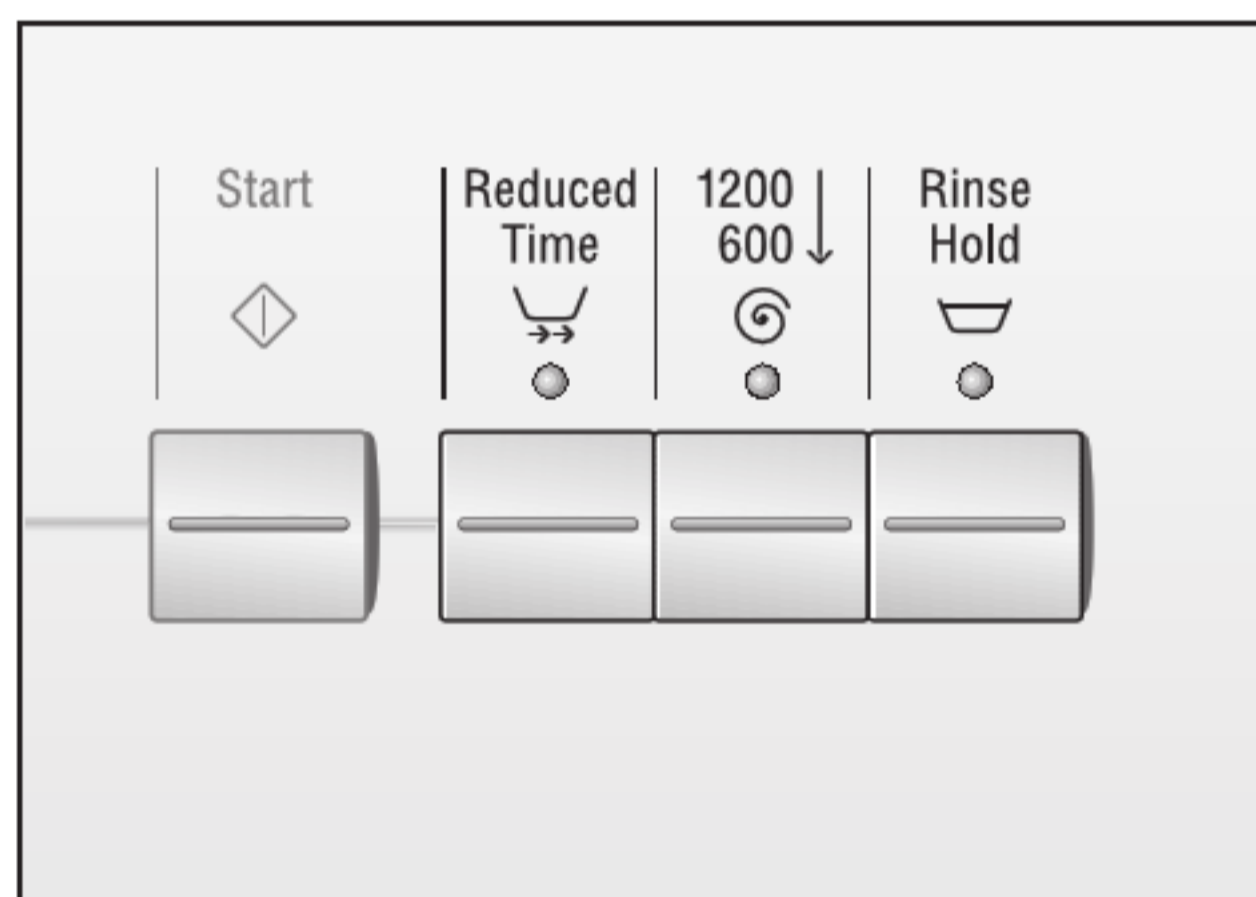
1. Turn on the water tap.



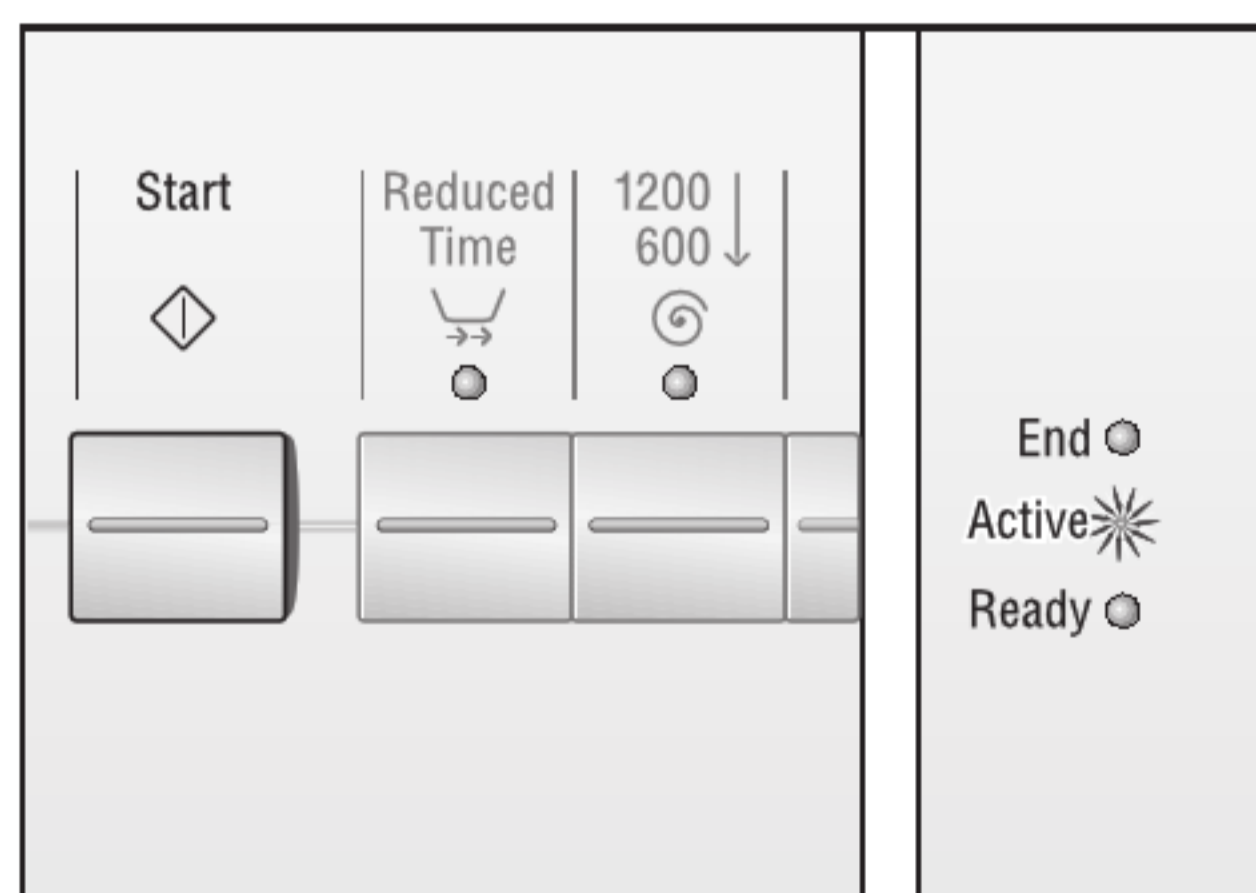
2. Turn the programme selector to the desired programme (refer also to separate “Programme Chart”).

The **Ready** control light comes on.

Example:



3. Where required, press the option button(s) for additional function(s).




4. Press the **Start** button.

The **Active** control light comes on, and the programme starts.

i The **Active** control light remains lit for the entire duration of the programme.




Changing a programme

If you have accidentally selected the wrong programme:

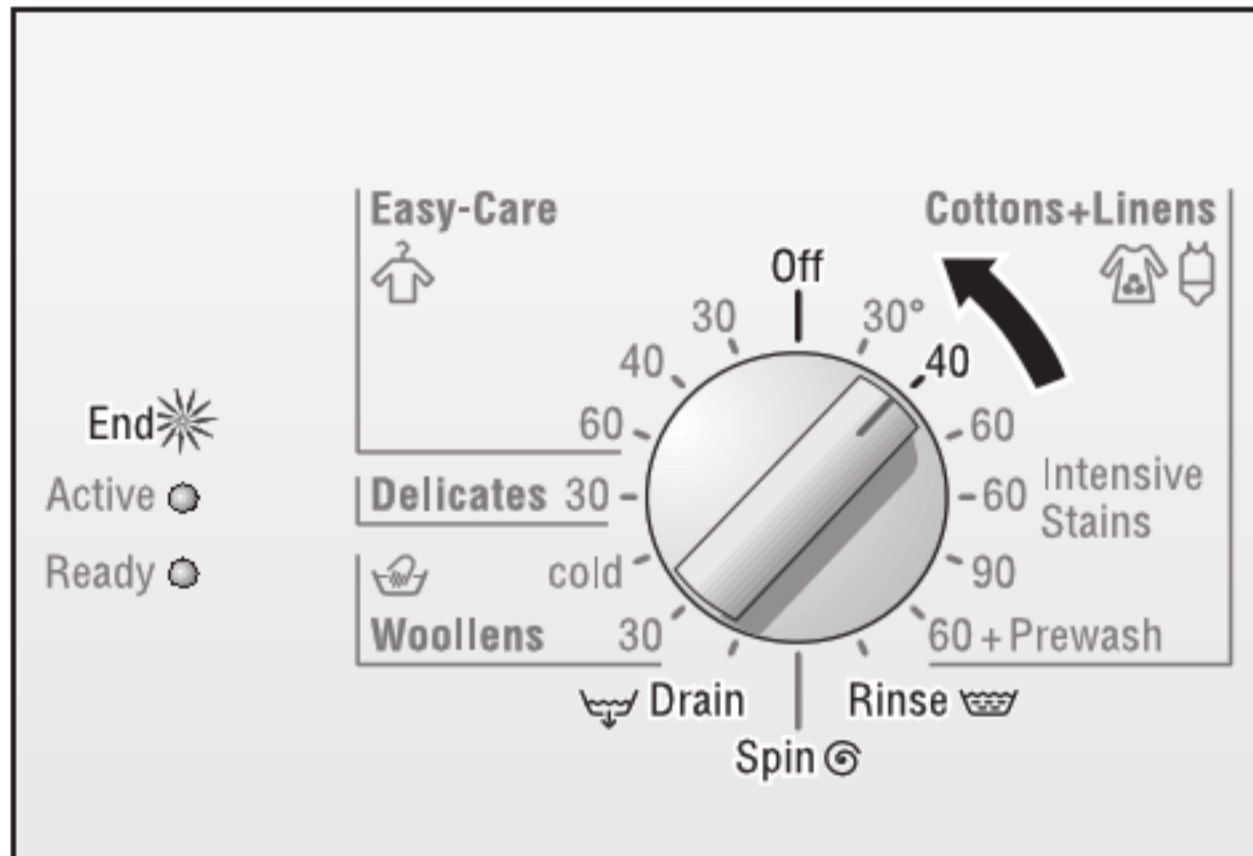
1. Turn the programme selector to **Off**.
2. Turn the programme selector to the desired programme.
The **Ready** control light comes on.
3. Press the  **Start** button.
The **Active** control light comes on, and the new programme starts.

Cancelling active programme





If you wish to prematurely end a programme:

1. Turn the programme selector to **Off**.
2. Turn the programme selector to  **Drain** or  **Spin**.
The **Ready** control light comes on.
3. Press the  **Start** button.
The **Active** control light comes on.

When the Programme has Ended



The **End** control light comes on.

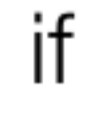


1. Turn the programme selector to **Off**, and, where required:
2. Select a programme option ( **Drain**,  **Spin** or  **Rinse**).
3. Press the  **Start** button.
4. At the end of the programme option, turn the programme selector to **Off**.

Unloading the laundry



1. Turn off the water tap.
2. Open the loading door.

If the loading door cannot be opened:

- Wait for 2 minutes (the safety function is active) or
- there is still water in the washing machine if the  **Rinse Hold** option was selected. In this latter case, select the  **Drain** or  **Spin** programme.



3. Unload the laundry.





Caution

Remove any foreign objects (e.g. coins, paper clips) from the drum and rubber seal) – **risk of rust!**





- i** Leave the loading door open to allow the inside of the washing machine to dry out.

Special Applications



Pre-soak

1. Load laundry of the same colour.
 2. Add the presoak agent to chamber **II** according to the manufacturer's specifications.
 3. Turn the programme selector to **30 °C**   **Cottons + Linens**. The **Ready** control light comes on.
 4. Press the  **Start** button. The **Active** control light comes on, and the programme starts.
 5. After approx. 15 minutes, turn the programme selector to **Off**. The laundry is left to lie in the water.
 6. Select a programme after the desired soaking period.
-  No additional detergent required, the soaking solution is used for washing.

Starching

-  The laundry must not be treated with fabric softener.
1. Load the laundry.
 2. Dispense the correct amount of starch for approx. 15 litres / 3.3 gal. of water. Powdered starch must first be dissolved in water according to the manufacturer's specifications.
 3. Turn the programme selector to  **Rinse**.
 4. Select  **Rinse Hold** if required.
 5. Press the  **Start** button.

As soon as water starts to enter the machine:

- 6.** Pull out the detergent dispenser slightly.
 - 7.** Add the starching solution to chamber **I**.
 - 8.** Close the detergent dispenser.
- If the  **Rinse Hold** option is selected, the  **Drain** programme must subsequently be selected.

Dyeing


Only use dyes that are environmentally compatible and suitable for use in washing machines.

Caution

Discoloration of the laundry in subsequent wash cycles cannot be completely ruled out.

- Always use dyes in accordance with the manufacturer's instructions.

After dyeing:

- 1.** Pour ½ measuring beaker of detergent into dispenser **II**.
- 2.** Without any laundry in the drum, allow the **90 °C**  **Cottons + Linens** programme to run through.
- 3.** Wipe the seal clean.

Decolorizing

Caution

Decolorants may contain sulphur or chlorine. These substances can cause parts of the washing machine to corrode. Do not decolorize items of laundry in the washing machine.

Cleaning and Care

⚠ Risk of electric shock!

Always disconnect the appliance from the mains before cleaning.

Never clean the washing machine with a jet of water.

⚠ Risk of explosion!

Never use solvents to clean the appliance.

Cleaning the appliance housing and control panel

As required:

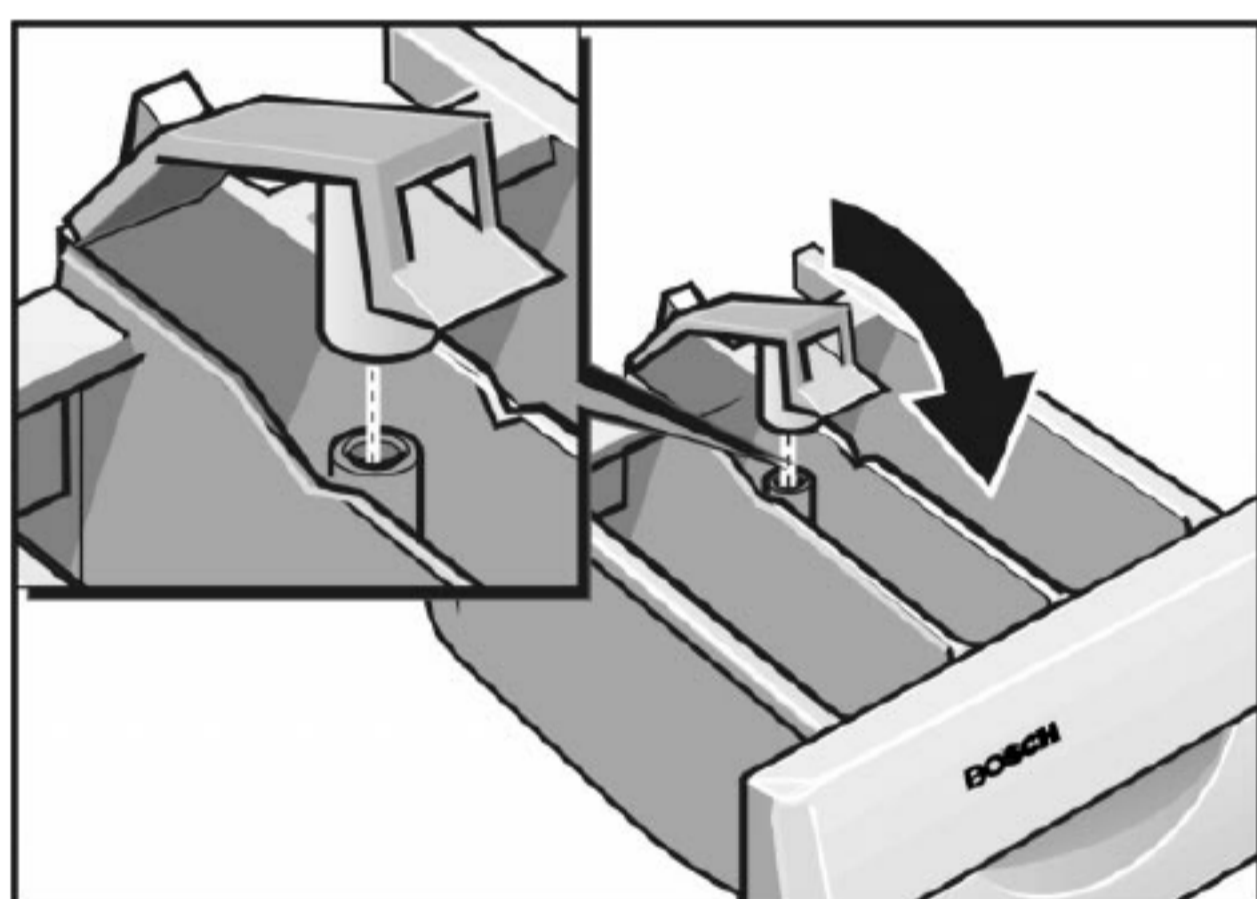
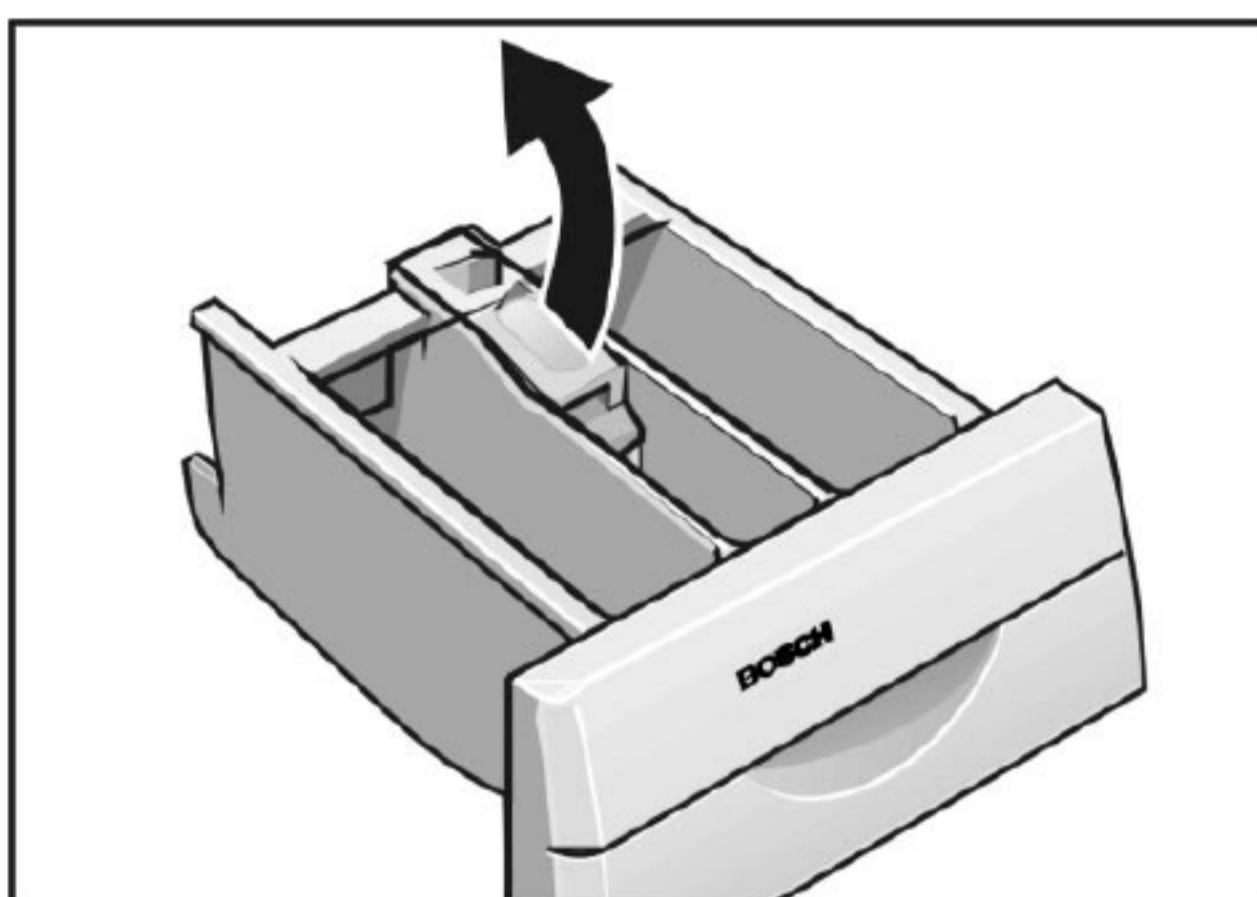
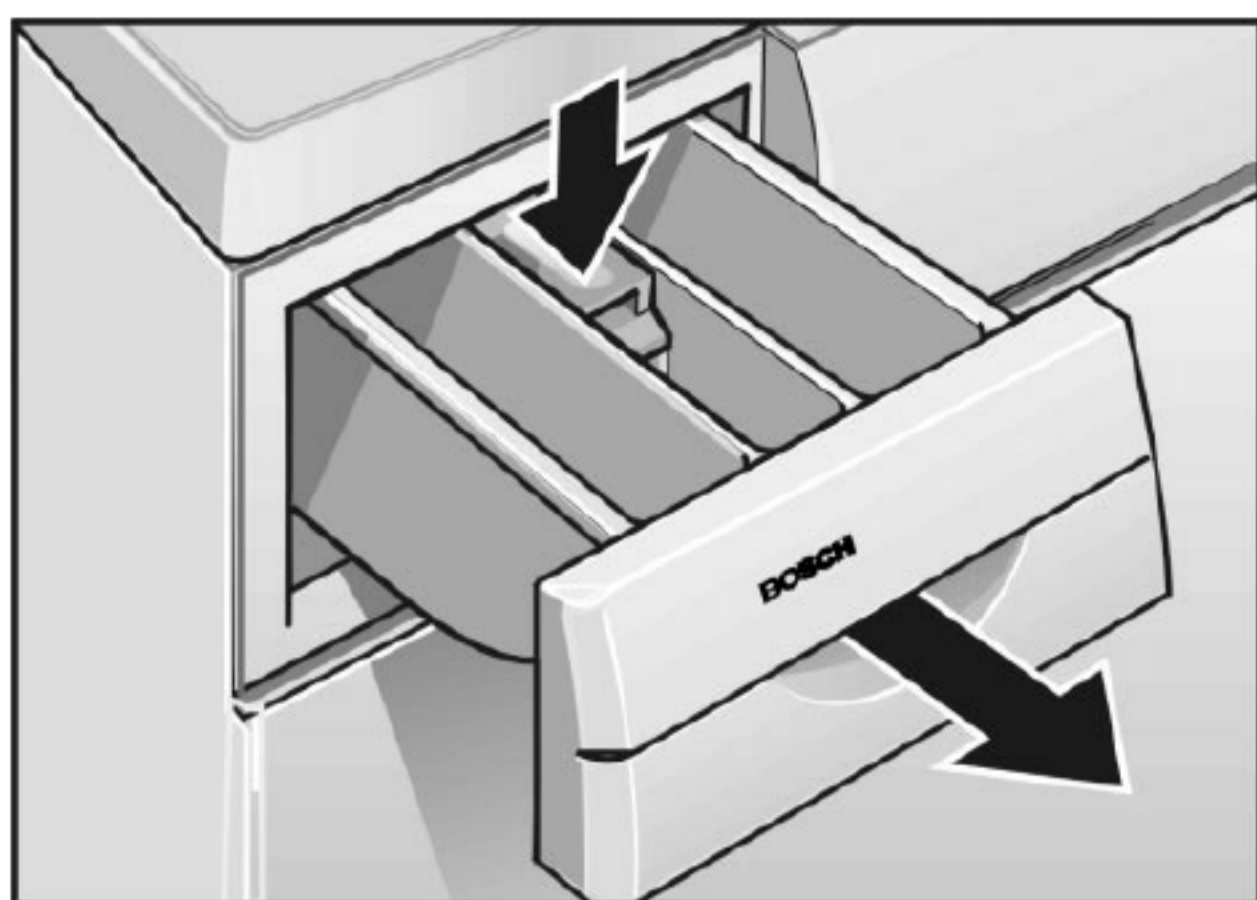
- Use hot soapy water or a mild, non-abrasive cleaning agent. Rub dry with a soft towel.

Cleaning the drum

In the event that rust spots have formed due to left-over debris (e.g. coins, paper clips, needles, nails):

- Use a chlorine-free cleaning agent. Follow the manufacturer's instructions. Never use steel wool.

Cleaning the detergent dispenser



In the event that residual detergents or additives have accumulated:

1. Pull out the detergent dispenser up to the end stop, press down the hollow on the insert and remove the detergent dispenser completely.
2. Pull up the insert.
3. Rinse the detergent dispenser under hot running water.
4. Push down the insert until it clicks into place.
5. Insert the detergent dispenser.

Descaling the washing machine

Caution

Descaling agents contain acids which can attack parts of the washing machine and discolour the laundry.

Provided that you use the correct amount of detergent, it is not necessary to descale the washing machine.

If, however, descaling the appliance becomes necessary, please follow the instructions provided by the descaling agent manufacturer.

Cleaning the drain pump

This is necessary if the washing solution cannot be completely drained. The pump is blocked by either loose debris or fluff which accumulates if fluff-giving fabrics are washed.

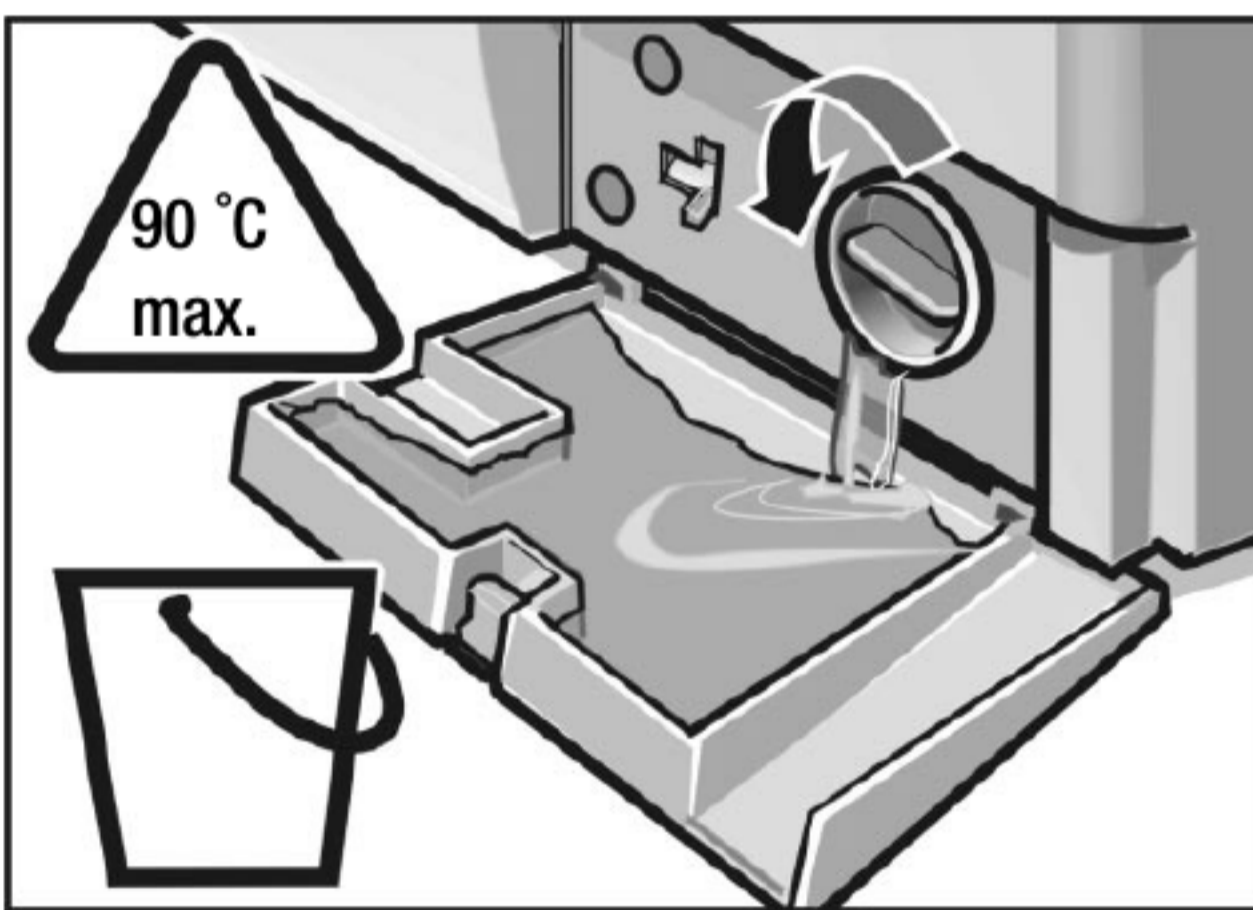
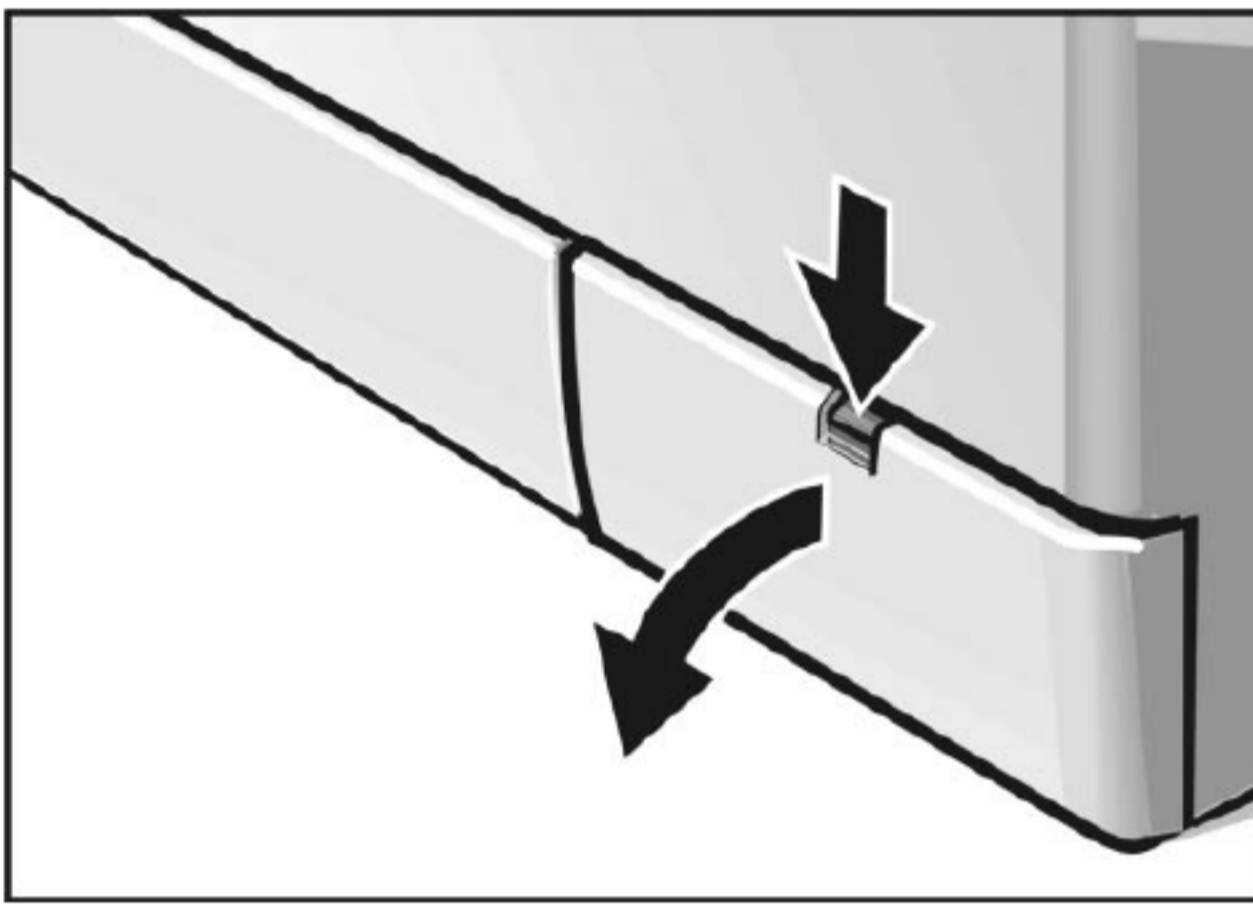
Draining the washing solution

i Up to 20 litres / 4.4 gal. Have a suitable container ready.

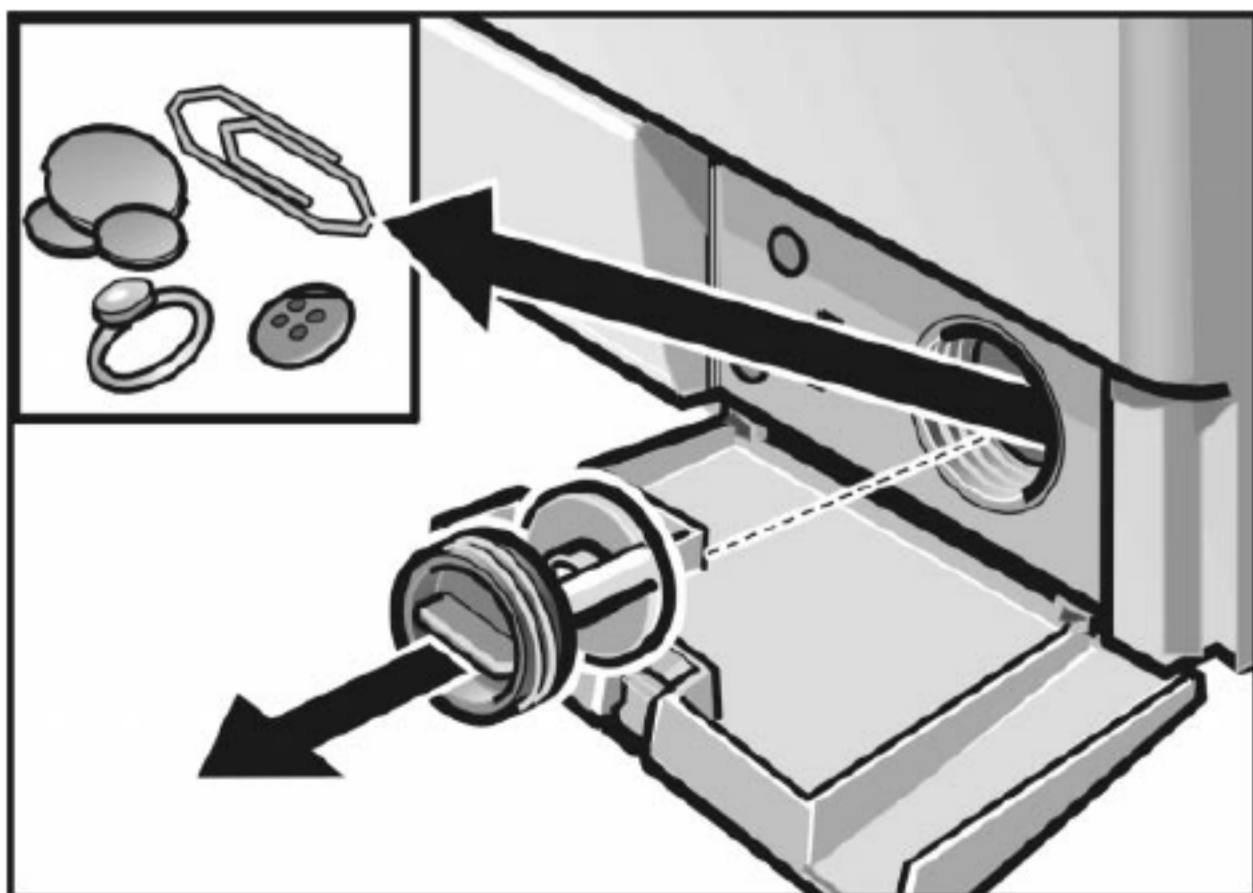
⚠ Risk of scalding!

Allow the hot washing solution to cool. Keep children and domestic pets away from the washing machine.

1. Turn the programme selector to **Off**.
2. Fold down the cover panel.



3. Unscrew the pump cap slightly until the washing solution slowly begins to run into the cover plate cavity.
 4. When the cover plate cavity is half full, tighten the pump cap and empty the cover plate cavity.
- i** Repeat the last two steps until all the washing solution has been drained.



5. Completely remove the pump cap.
6. Remove any loose debris / fluff from inside the pump and clean the pump. The pump impeller must be able to rotate. Clean any residue or fluff from the thread of the pump cap and pump housing.
7. Attach and tighten the pump cap.
8. Attach and close the cover plate.

To avoid unused detergent from flowing into the drain during the next wash cycle:




9. Pour 1 litre / 1 $\frac{3}{4}$ pt of water into chamber **II**.

10. Select the  **Drain** programme.

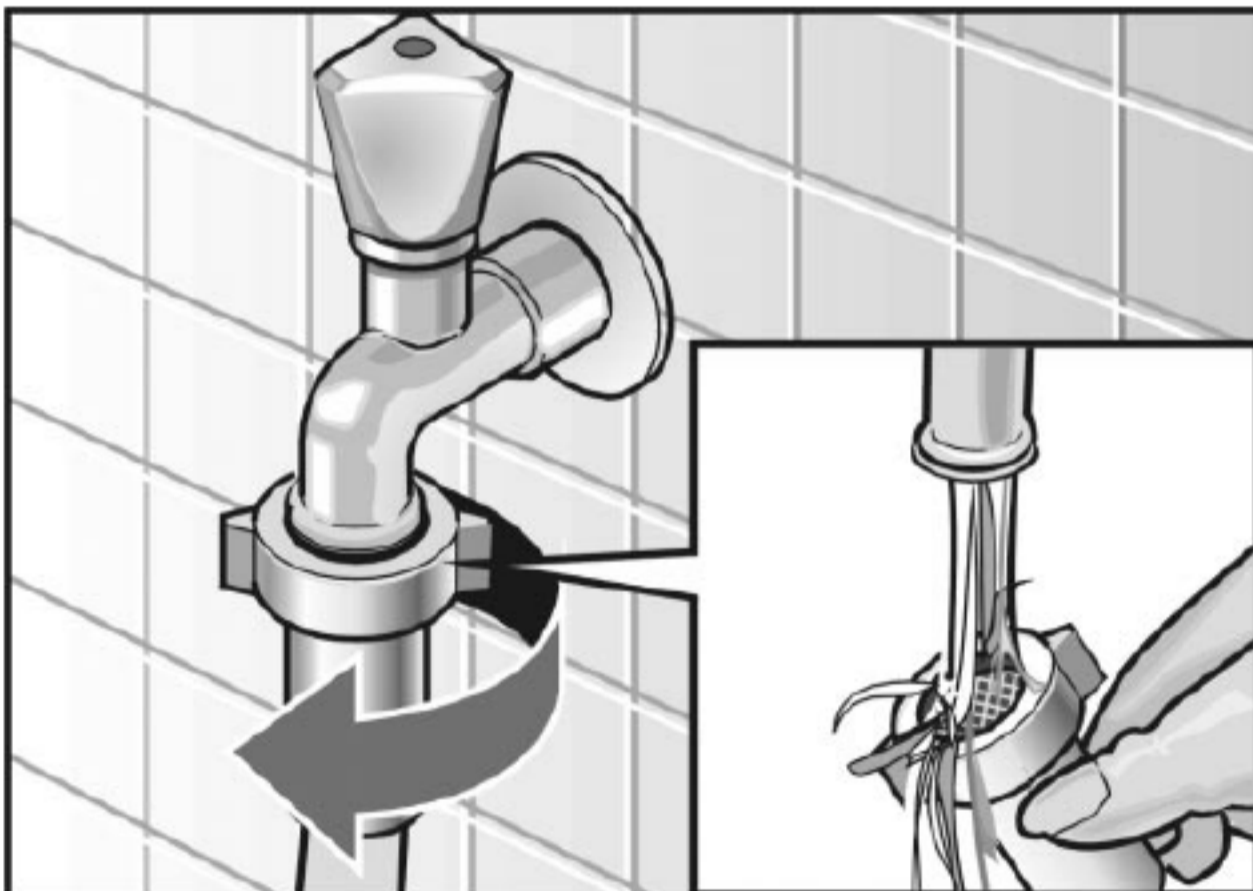
Cleaning water inlet strainers

Release the water pressure in the supply hose

This is necessary if very little or no water flows into the washing machine.

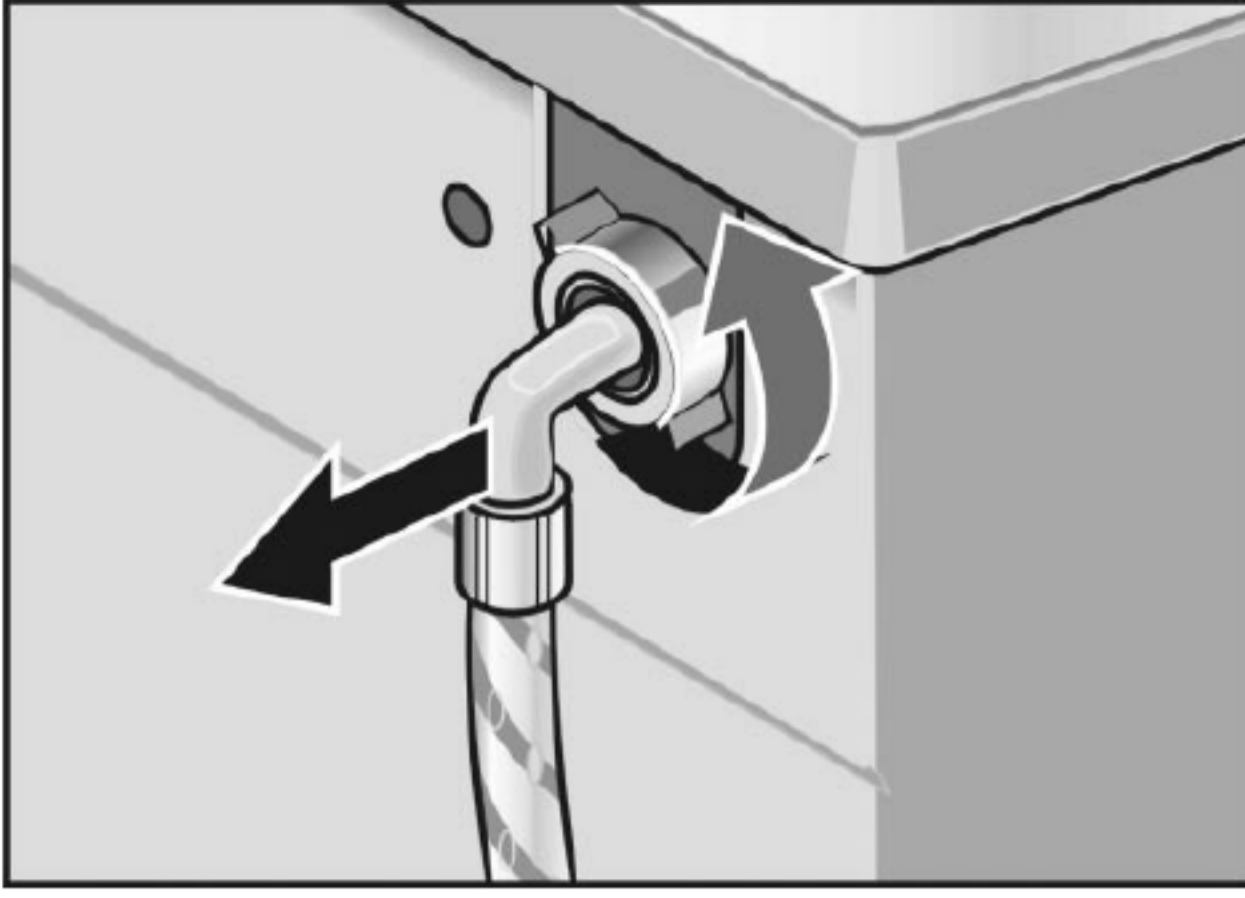
- 1.** Turn off the water taps.
- 2.** Turn the programme selector to any programme (except  **Spin** and  **Drain**).
- 3.** Press the  **Start** button, and allow the programme to run for approx. 40 seconds.
- 4.** Turn the programme selector to **Off**.

Cleaning the strainer at the water tap

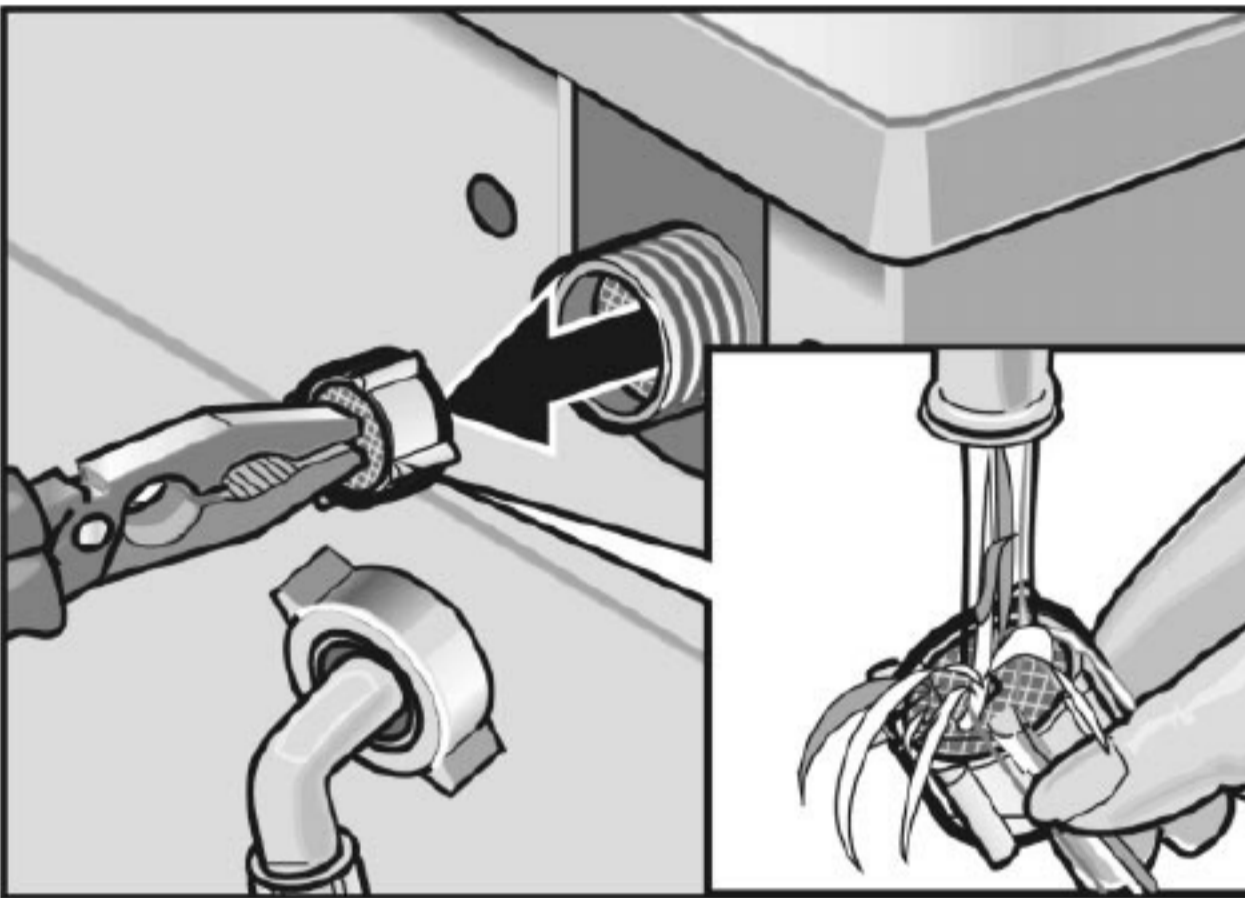


- 1.** Disconnect the hose from the water tap.
- 2.** Rinse the strainer under flowing water.
- 3.** Reconnect the hose.

Cleaning the strainer on the washing machine



- 1.** Disconnect the hose from the back of the washing machine.



- 2.** Pull out the strainer and rinse under running water.
- 3.** Insert the strainer and reconnect the hose.
- 4.** Turn on the water tap and check whether water is still discharged. If water is still discharged, check that the strainer is attached properly.
- 5.** Turn off the water taps.




Troubleshooting Minor Faults

⚠ Risk of electric shock!




Repairs must only be carried out by our Customer Service or an authorized technician.

If repairs are needed, and assuming that you cannot eliminate the fault yourself with the aid the following table:

- 1.** Turn the programme selector to **Off**.
- 2.** Disconnect the washing machine from the mains.
- 3.** Turn off the water tap.
- 4.** Call Customer Service (refer to Page 34).

| Fault | Cause | Action |
|---|---|--|
| The loading door cannot be opened. |  Rinse Hold was selected. | Select  Drain or  Spin . |
| | Safety function is active. | Wait for 2 minutes. |
| Detergent residue in the detergent dispenser. | Detergent was damp or lumpy. | Clean and dry the detergent dispenser (refer to Page 27). Use the dispensing aid for liquid detergents. |
| Control lights do not come on. | A fuse has triggered. | Switch on / replace the fuse. Call Customer Service if this fault is repeated. |
| | Power failure. | An interrupted programme will be resumed when power returns. If you wish to unload the laundry, proceed as in “Cleaning the drain pump”, Page 28. |
| | Plug is loose or not inserted. | Insert the plug. |

| Fault | Cause | Action |
|---|--|--|
| Programme does not start. The Ready control light flashes. | Loading door not closed. | Check whether laundry is trapped in door. Close the loading door (a click should be heard). |
| Programme does not start. | ◊ Start button not pressed. | Press the ◊ Start button. |
| Water does enter the machine or detergent is not washed away. The Active control light flashes. | Water tap not turned on. | Turn on water tap. |
| | Supply hoses kinked or trapped. | Eliminate the cause. |
| | Strainers in supply hoses clogged. | Clean the strainers (refer to Page 29). |
| Detergent in chamber I is not washed away. | A programme without Prewash was selected. | Select 60 °C Cottons + Linens with Prewash . |
| Water cannot be seen in drum. | This is not a fault. The water lies below the visible part of the drum. | |
| Washing solution is not completely drained. The “End” control light flashes. | Loose debris is blocking the pump. | Clean the pump (refer to Page 28). |
| | Fluff-producing laundry was washed at a high temperature. The water drainage pipe or drain hose is blocked. | Clean the water drainage pipe and/or drain hose. |
| Water is flowing out from underneath the machine. | The thread of the supply hose is not tight. | Tighten the thread. |
| | Leak in the drain hose. | Replace the drain hose. |
| Foam coming out of the detergent dispenser. | Too much detergent. | Mix 1 tablespoon of fabric softener with ½ litre / 1 pt of water and pour into chamber II of the detergent dispenser. |
| | | Reduce the amount of detergent next time. |
| The laundry was not spun | Large items of clothing became entangled and could not be distributed evenly in the drum. For safety reasons, the high-speed final spin cycle was automatically cancelled. | Always load large and small items together into the drum (see also unbalanced load detection system). |

| Fault | Cause | Action |
|--|---|---|
| Spin result unsatisfactory. |  Rinse or  Spin programme selected – maximum spin speed 800 r.p.m. | |
| Repeated spinning at short intervals. | This is not a fault. The imbalance compensation system is attempting to balance the load through repeated spins. | |
| The programme takes longer than usual. | This is not a fault. Unbalanced load detection system attempts to distribute the washing evenly by spinning it several times. | Always load large and small items together into the drum. |
| | The foam detection feature has activated an additional rinsing cycle to reduce the amount of foam. | Add a more appropriate amount of detergent next time. |
| Unsatisfactory washing result. | The degree of dirt was higher than supposed. | Select a more suitable programme. |
| | Not enough detergent. | Add detergent according to the manufacturer's specifications. |
| Detergent residue on the laundry. | Some phosphate-free detergents contain water-insoluble residues that may appear as light spots on the laundry. | Select  Rinse immediately, or brush off spots when laundry is dry. |
| Grey residues on the laundry. | Dirt accumulation from ointments, fats or oils. | Add the maximum amount of detergent and select the highest permissible temperature next time. |

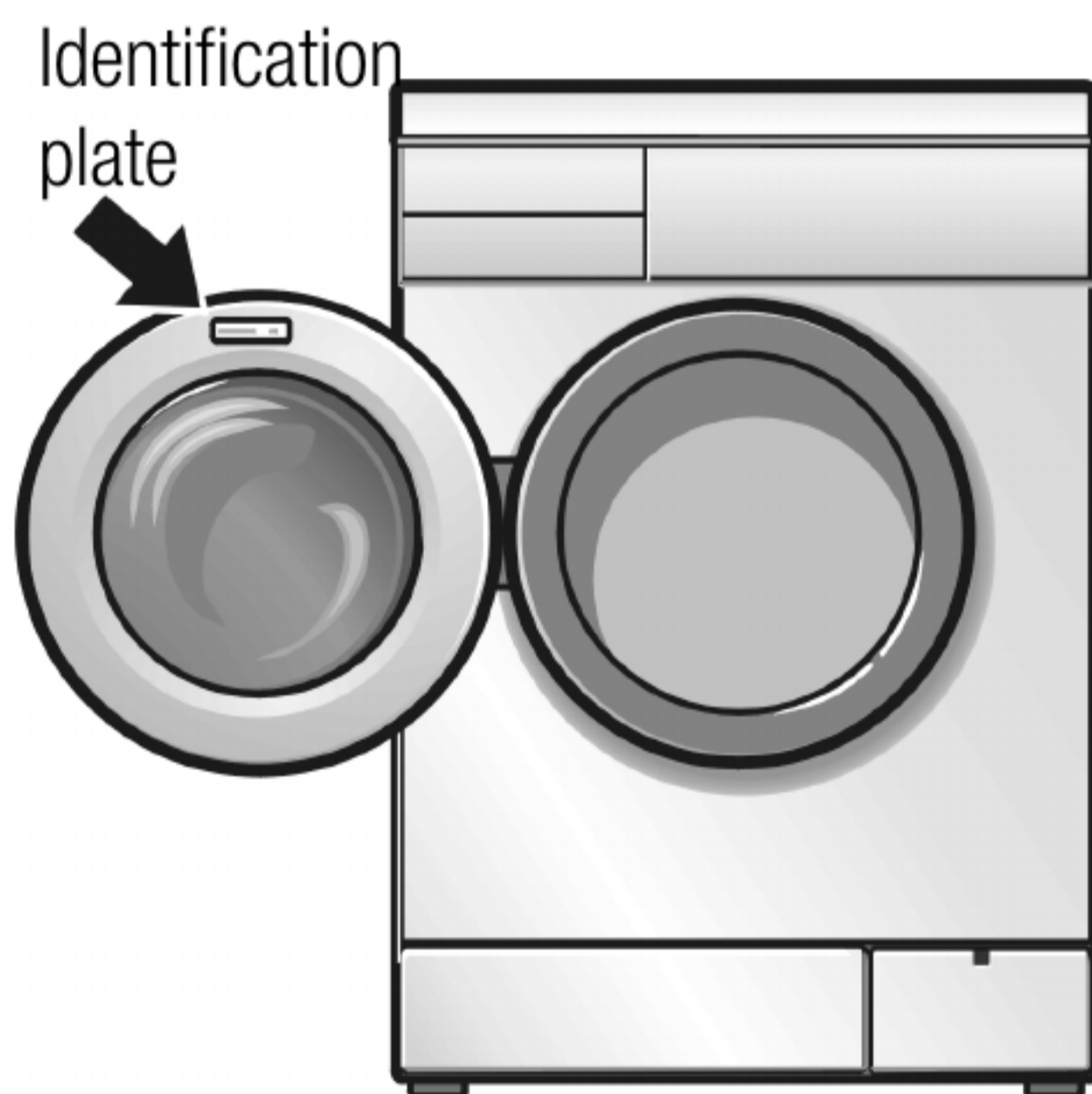
Customer Service

Before calling the Customer Service, please make sure that you cannot eliminate the fault yourself (refer to Page 31).

This is because consultation provided by our technicians, even within the warranty period, will lead to costs being incurred by yourself.

Your nearest Customer Service centre can be found in the index supplied. When calling the Customer Service, please specify the product number (E-Nr.) and production number (FD-Nr.) of your appliance.

These numbers are shown on the rating plate which can be found on the frame of the open door and also on the identification plate, enclosed by a thick line, on the front of the machine behind the nameplate.



| | |
|-------------|----------|
| E-Nr. _____ | FD _____ |
|-------------|----------|






Product number

Production number

Please note the two numbers in the space provided above.

In specifying the product number and production number of your appliance, you help us in our attempt to prevent unnecessary travelling and the associated extra costs.

Consumption Rates

| Normal programme (without additional functions) | Load | Consumption rates ** | | |
|--|----------|----------------------|-------|----------|
| | | Electricity | Water | Duration |
| 40 °C  Cottons + Linens | 5.0 kg * | 0.55 kWh | 54 l | 118 min. |
| 60 °C  Cottons + Linens | 5.0 kg | 0.95 kWh | 54 l | 118 min. |
| 60 °C Intensive Stains | 5.0 kg * | 0.95 kWh | 49 l | 135 min. |
| 90 °C  Cottons + Linens (the hot washing solution is mixed with approx. 7 litres of cold water before being drained) | 5.0 kg | 1.9 kWh | 61 l | 121 min. |
| 40 °C  Easy-care | 3.0 kg * | 0.5 kWh | 50 l | 78 min. |
| 30 °C Delicates | 2.0 kg | 0.3 kWh | 50 l | 50 min. |
| 30°C  Woollens | 2.0 kg * | 0.2 kWh | 35 l | 50 min. |

* Calculated from test programmes pursuant to EN 60 456: 1999 and IEC 60456 Ed.3 1998: 02

** The consumption rates may deviate from the stated values depending on water pressure and hardness, room temperature, type and amount of laundry, detergents used, fluctuations in the mains voltage and selected additional functions.

Installation, Connection and Transport

Safety information

⚠ Risk of injury!

The washing machine is heavy. Take care when lifting it.

Caution

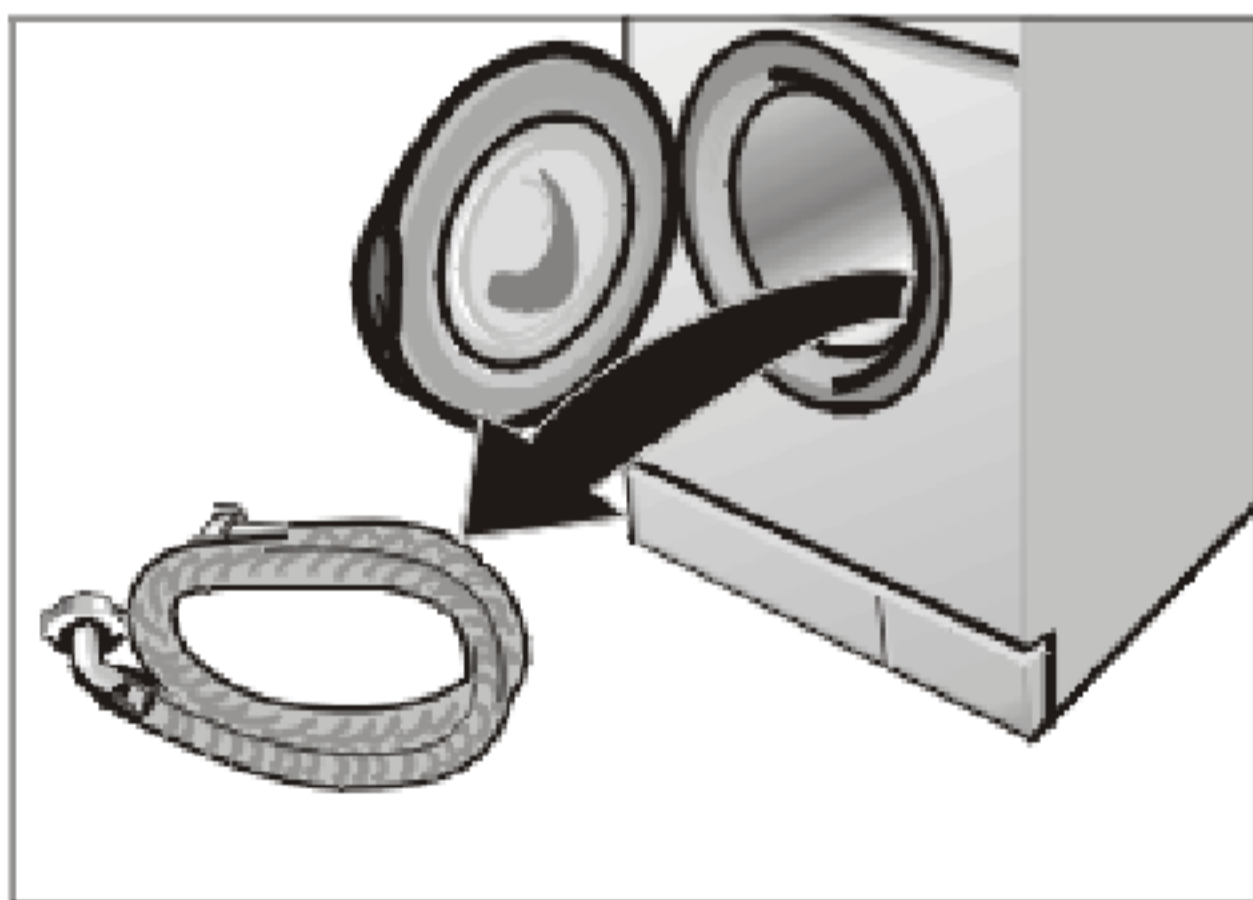
Frozen hoses can tear / burst. Do not install the washing machine outdoors or in an area prone to frost.

Take care not to damage the washing machine. Do not hold onto protruding parts (e.g. loading door) when lifting.

In addition to the safety information listed here, the local water and electricity supplier may have special requirements.

If in any doubt, have the appliance connected by an authorized technician.

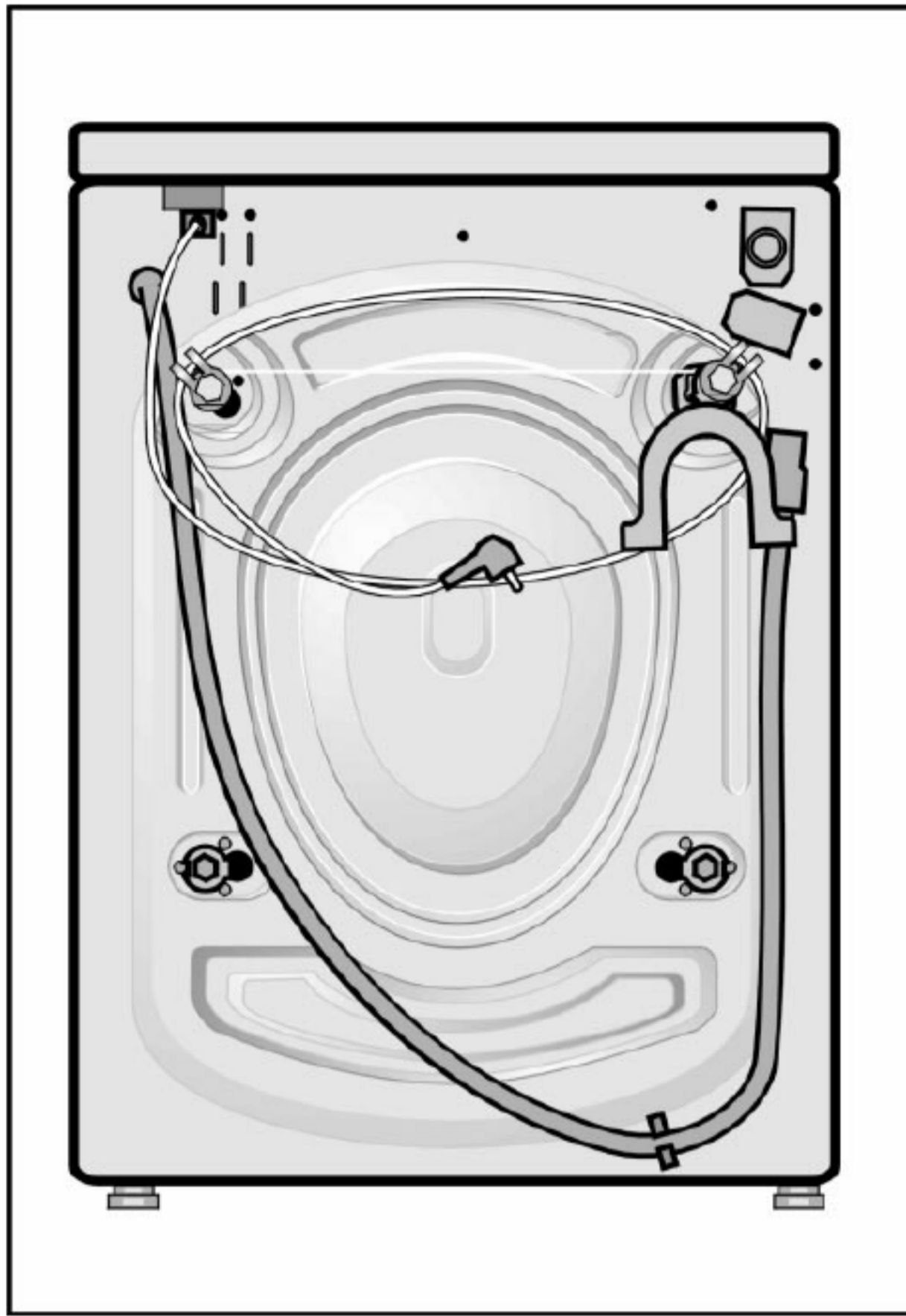
Supplied accessories



In the drum:

- Water supply hoses.

Moisture in the drum is due to the final inspection which every washing machine undergoes before it leaves the factory.

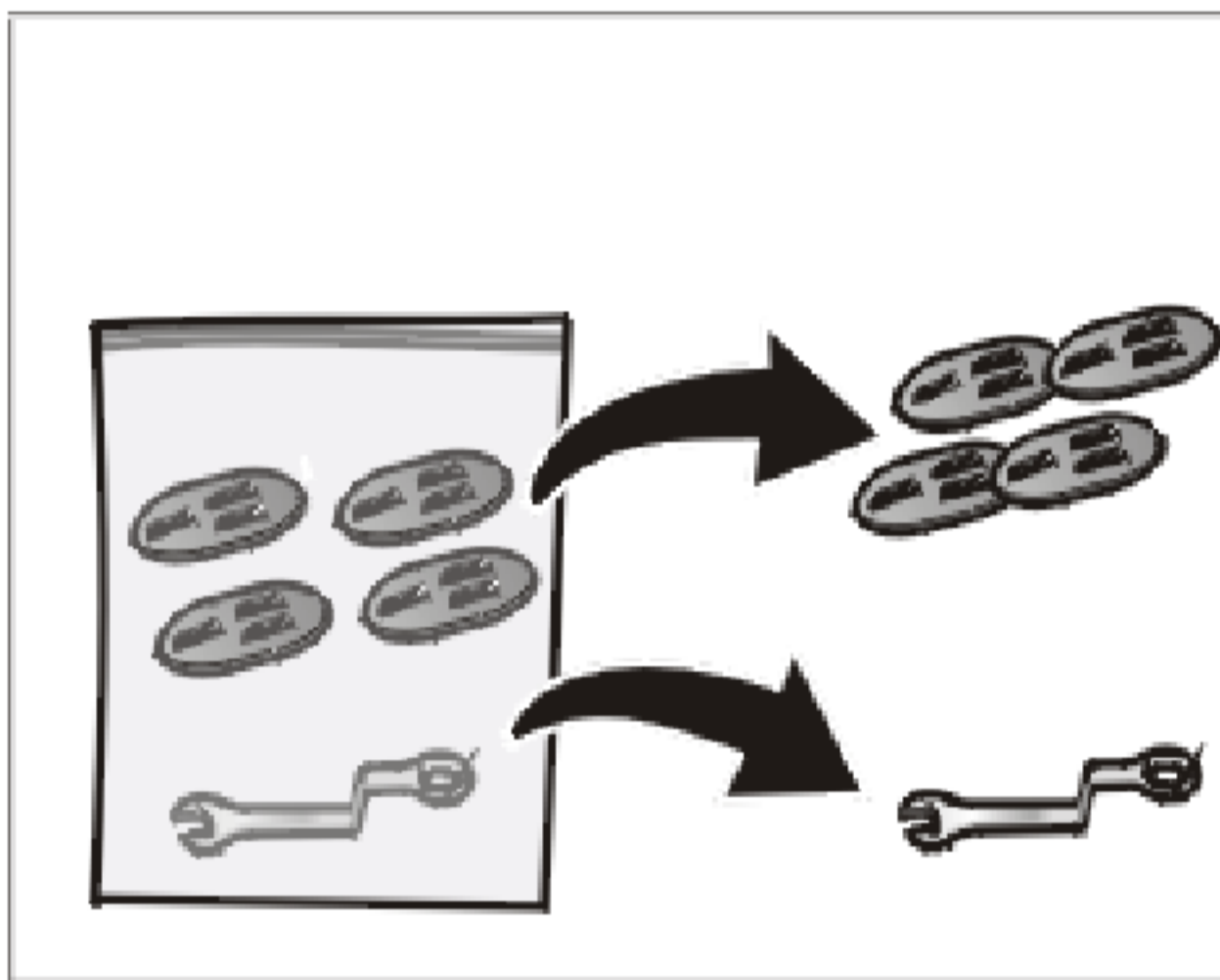


On the rear of the appliance:

- Water drainage hose
- Elbow for attachment of the drainage hose, e.g. to the sink.
- Mains cable with plug.

Depending on the connection situation:

- 1 hose clip Ø 24–40 mm (DIY store) is also required for connection to a siphon.



The bag contains:

- Covers for placing over the openings after the transport bolts have been removed.
- Wrench.

Useful tools

The following tools are helpful:

- Ring wrench (SW 13).
- Spirit level.

Dimensions of the washing machine

Width = 600 mm

Depth = 590 mm

Height = 860 mm

Approx. weight = 73 kg

Installation area

Appliance stability is important so that the washing machine does not “wander” during the spin cycles.

The installation area must be solid and even. Soft floor surfaces, such as carpets or surfaces with foam backing, are not suitable.

If the washing machine is to be installed on a wood joist ceiling:

1. If possible, place the washing machine in a corner of the room.
2. Screw a water-resistant wooden board (at least 30 mm thick) to the floor.
3. Affix the feet of the washing machine using holding brackets *.

If the washing machine is to be placed on a pedestal:

4. Affix the feet of the washing machine using holding brackets *.

* Holding brackets (set) can be obtained from a specialist store or the Customer Service (order no. WMZ 2200).

Built-under or built-in appliance installation

The appliance must be built under or built in prior to connecting the power supply.

The appliance can be built into or under a kitchen work surface. For this purpose, a recess width of 60 cm is required.

- The washing machine must only be installed under a one-piece worktop that is permanently attached to the surrounding cabinets.

Caution

For safety reasons in built-under installation, a metal cover* must be assembled by a specialist in place of the appliance cover plate.

* The metal cover (kit) can be obtained from a specialist store or the Customer Service (order no. WMZ 2390).

Transport bolts

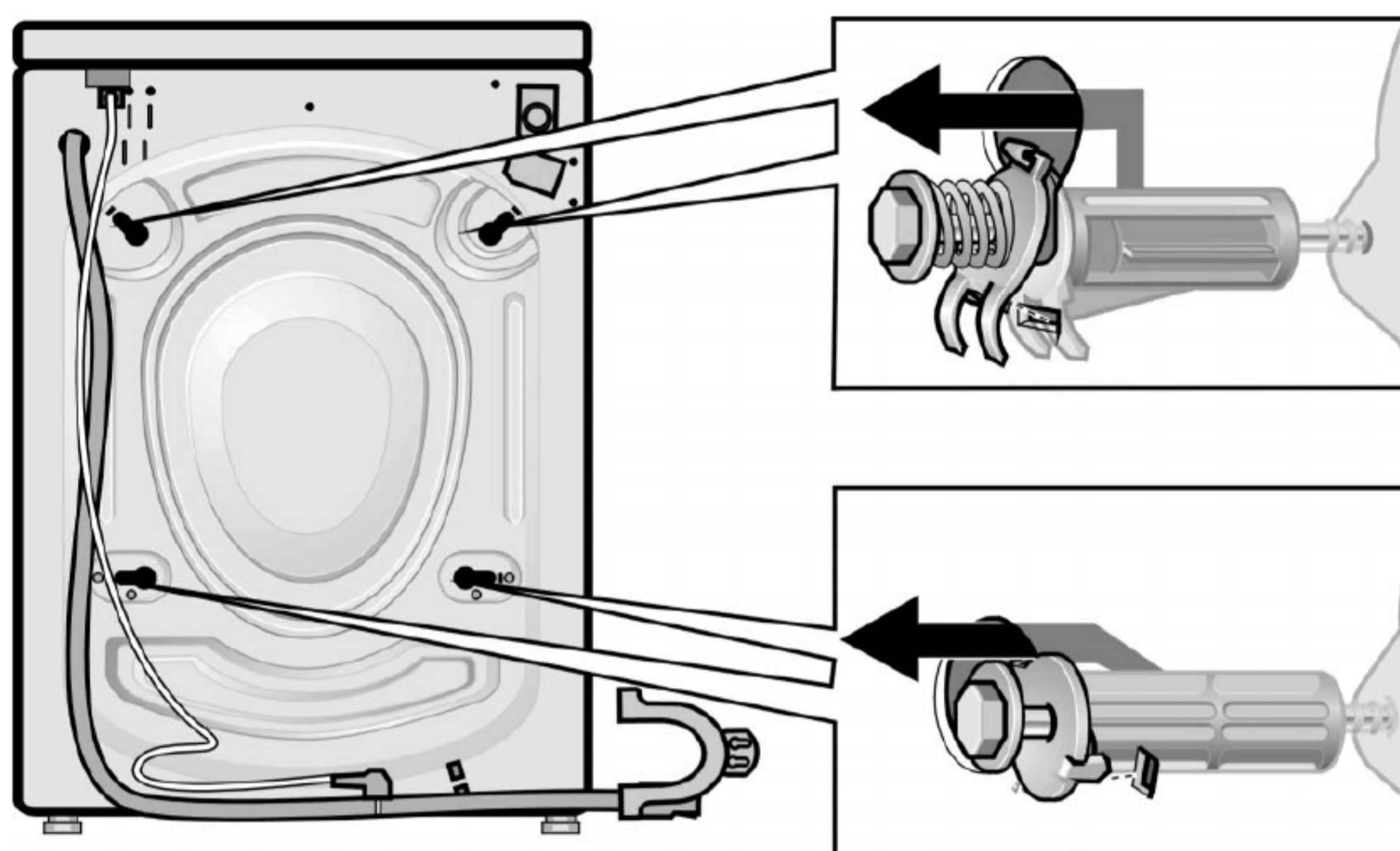
Before removing the transport bolts

Removing the transport bolts

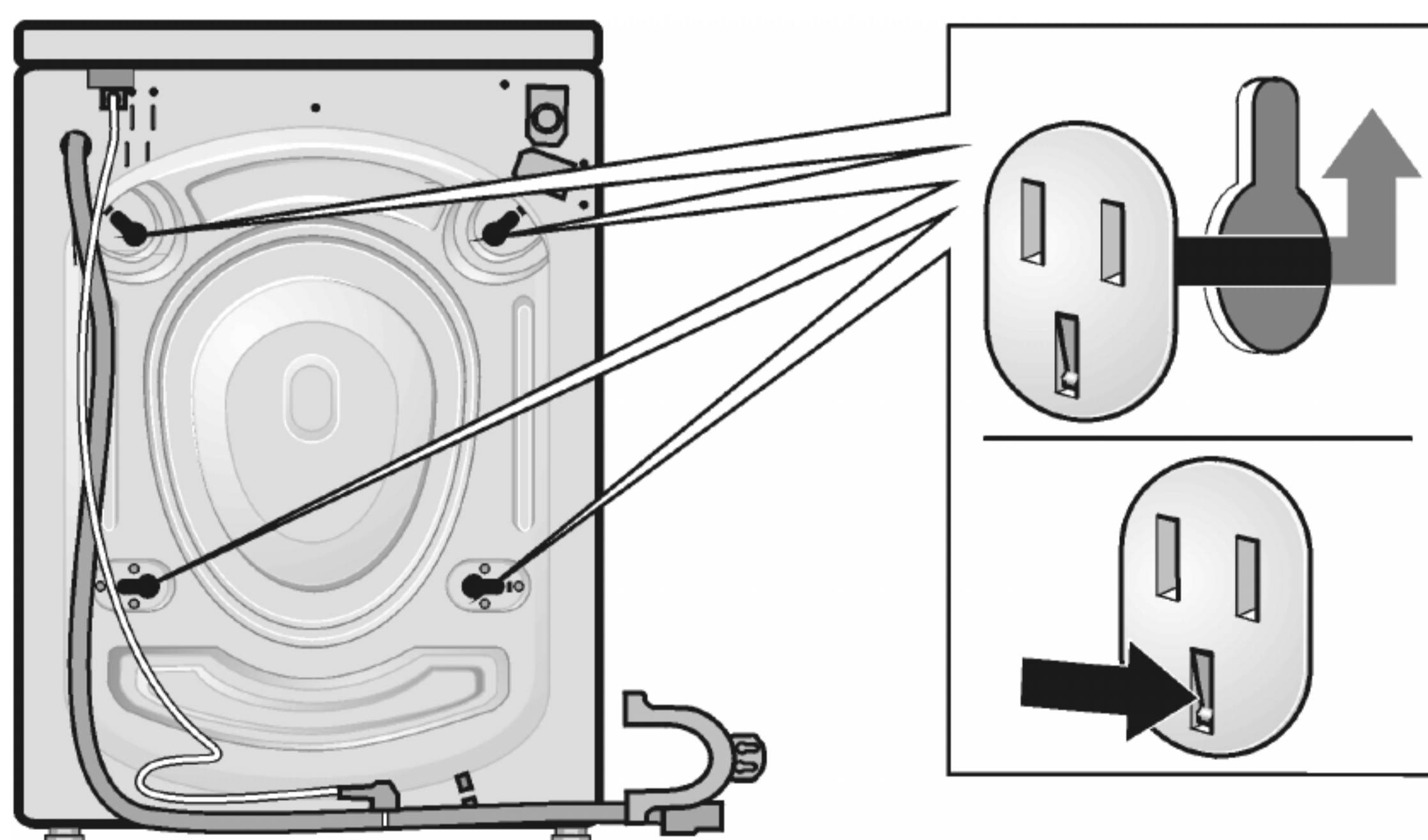
Caution

The transport bolts must always be removed before using the appliance for the first time and must be retained for any subsequent transport (e.g. when moving).

1. Take the hose out of the holder.
2. Detach the elbow.
3. Release all four transport bolts using the SW 13 wrench until they can be moved freely.
4. Completely remove transport bolts by reaching through the open washing machine door and pulling the drum forwards slightly.

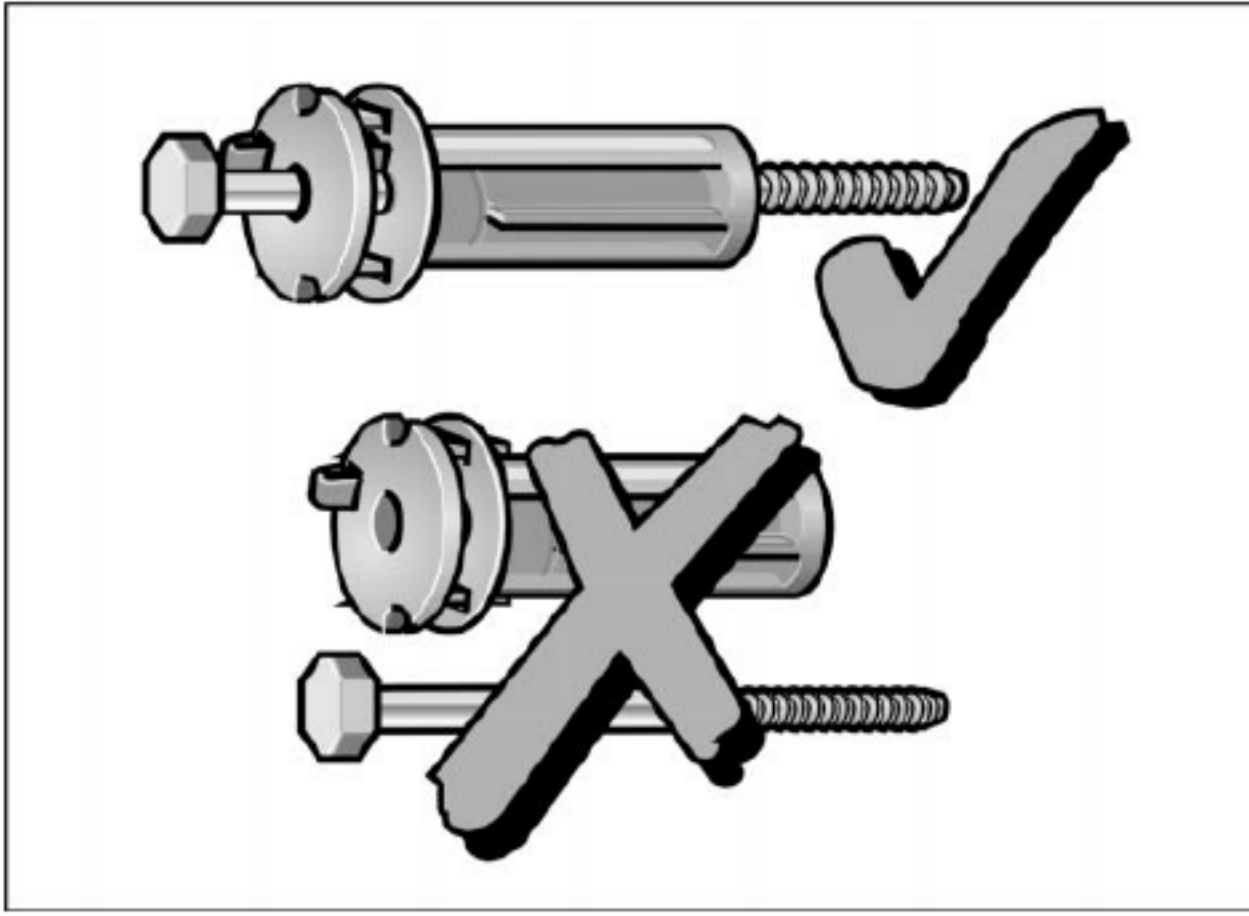


5. Insert the covers.



Storing the transport bolts

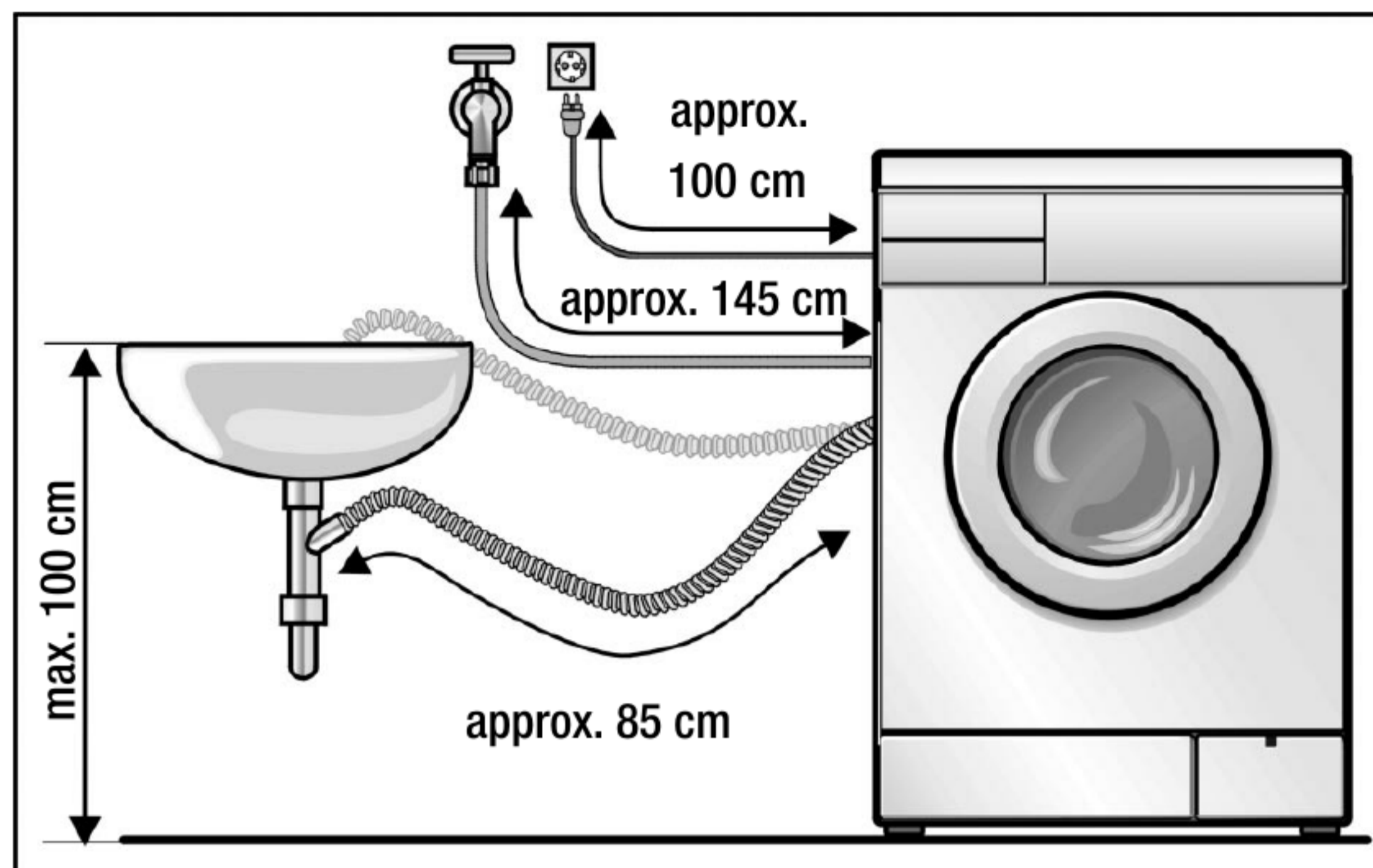
Always keep the transport bolts for subsequent transportation of the appliance (e.g. when moving house).



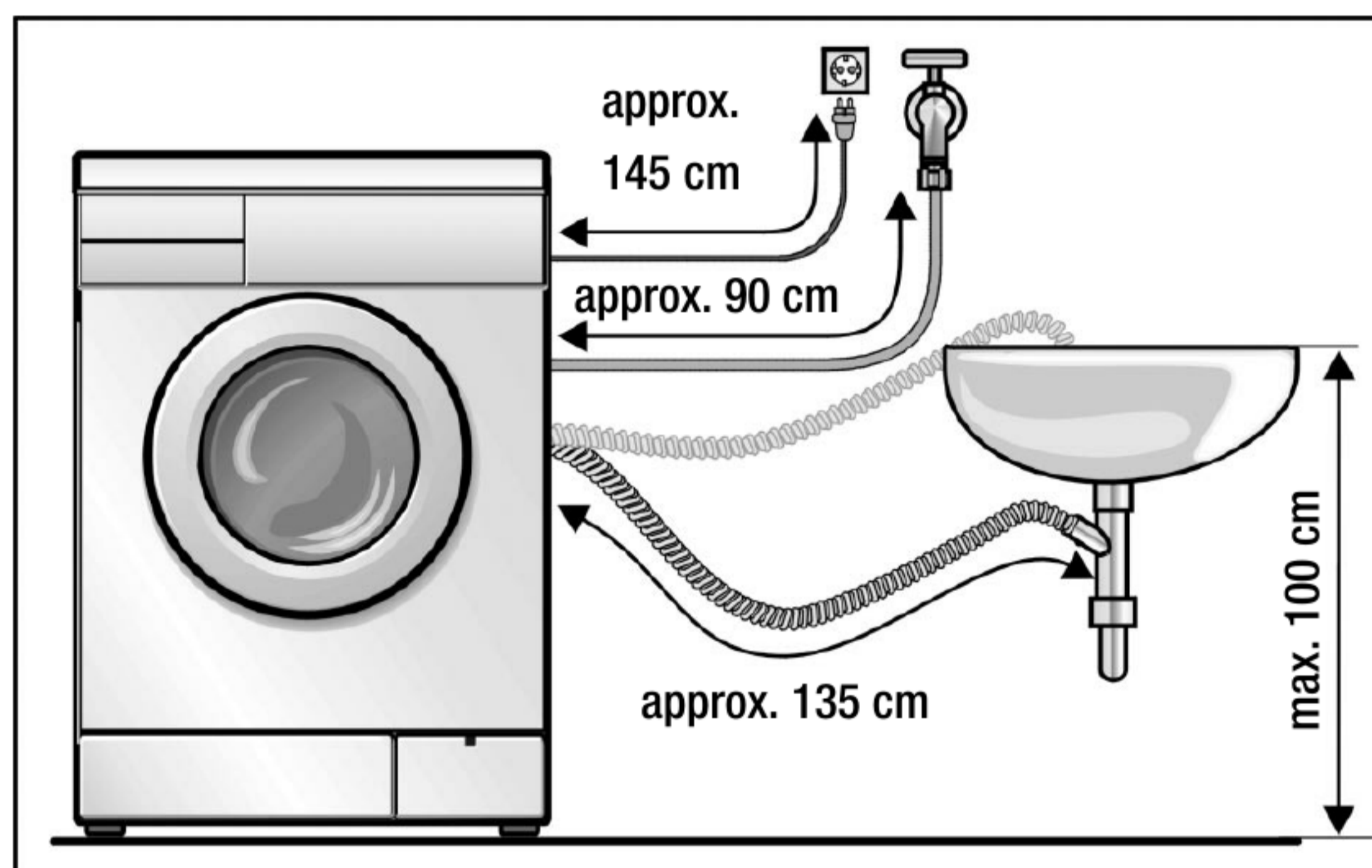
- Store the transport bolts with washer and bush (and spring) attached.

Hose and cable lengths

Left-hand connection



Right-hand connection



Other hoses

Available from specialist dealers:

- Connector fittings for plastic hose (approx. 2.50 m), order no. WMZ 2380.
- Extended supply hose (approx. 2.20 m).

Water connection

Water supply

Caution

Operate the washing machine with cold drinking water only. Do not connect the appliance to the mixer tap of an unpressurized hot-water boiler.

If in any doubt, have the water connection carried out by an authorized technician.

The water supply hoses must not be:

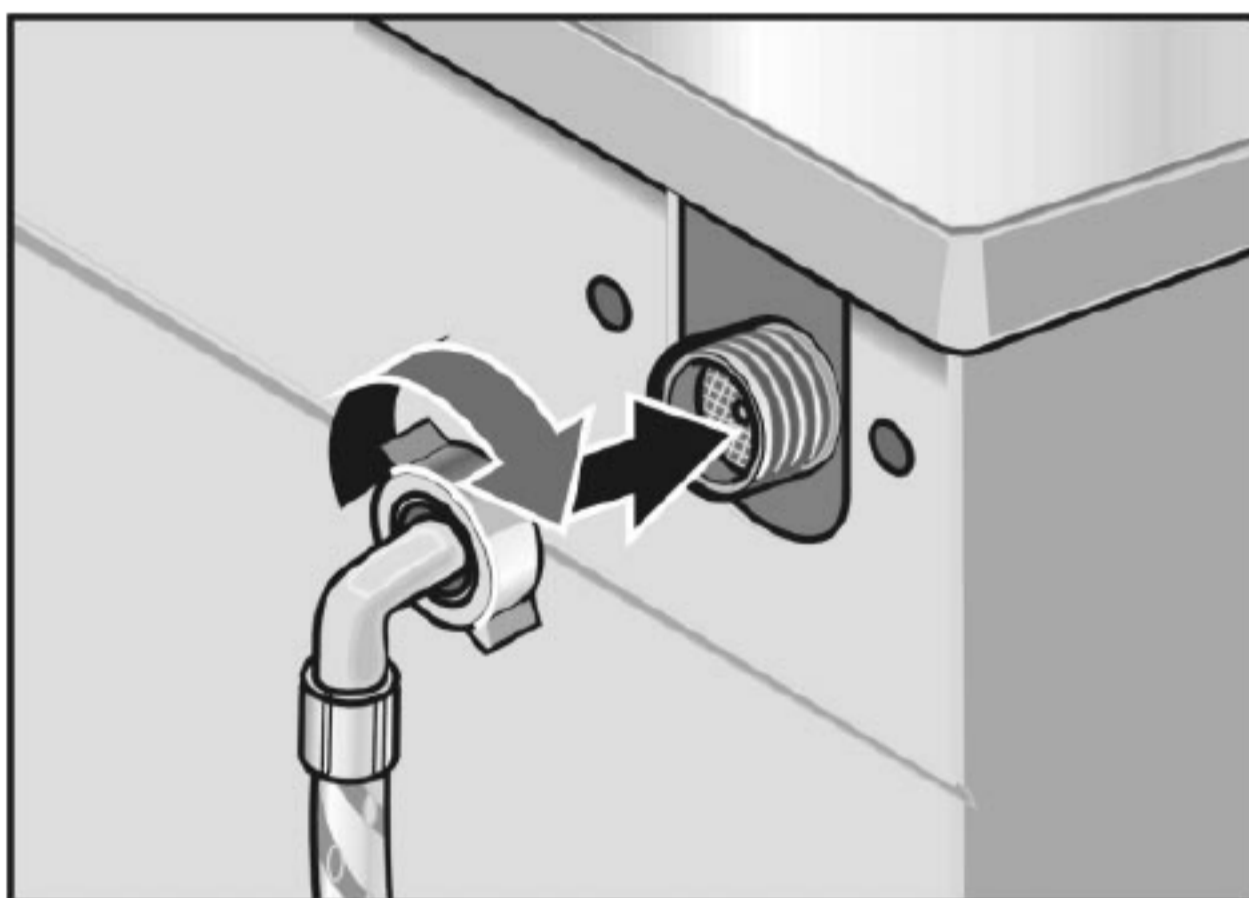
- Bent or squashed.
- Modified or cut through (stability can no longer be guaranteed).

Plastic threads must only be tightened by hand. Do not remove the strainer from the water supply hose.

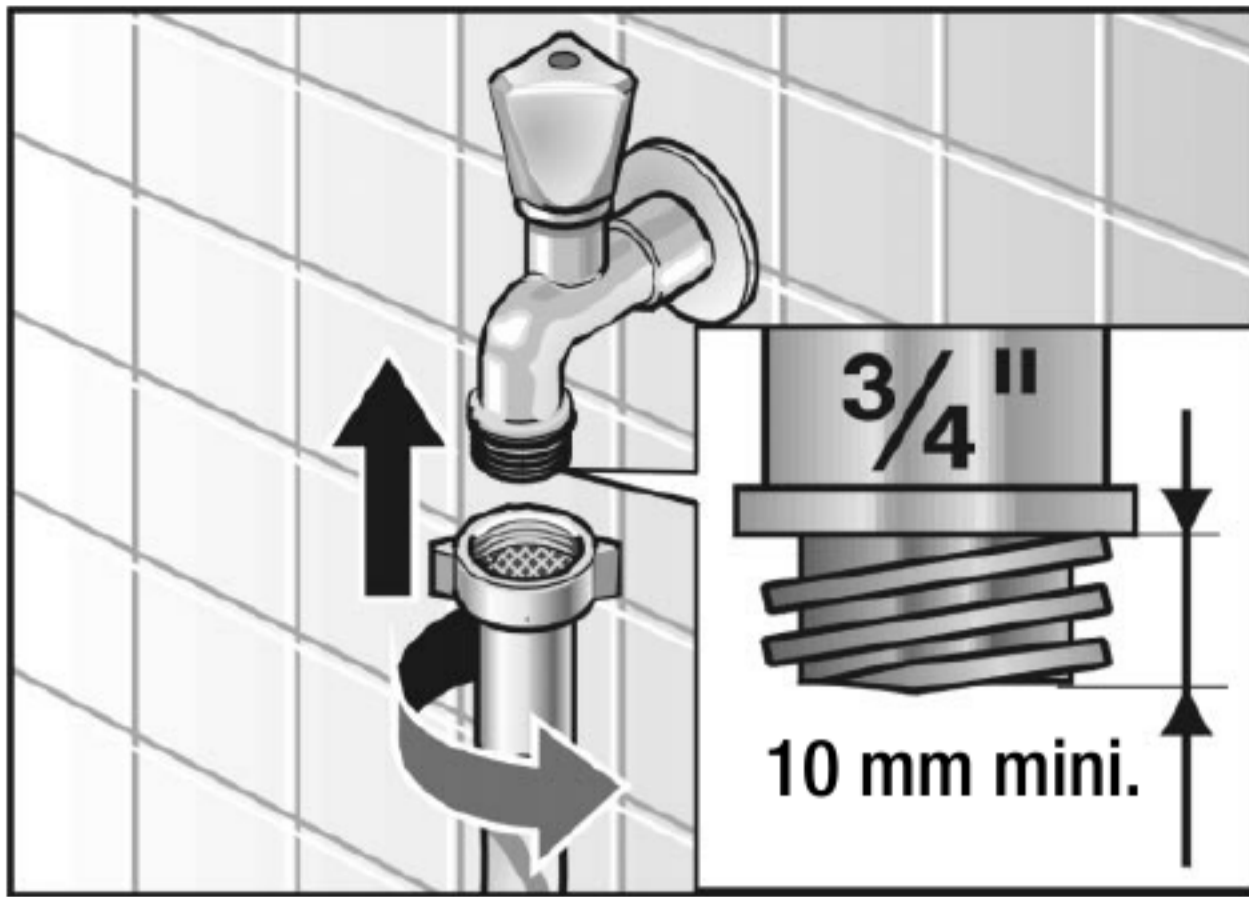
Observe the water pressure in the supply network:

- The water pressure should be between 1 and 10 bars (when the tap is turned on, at least 8 litres of water is discharged per minute).
- A pressure reducing valve must be installed if the maximum water pressure is exceeded.

Connect the water supply hose



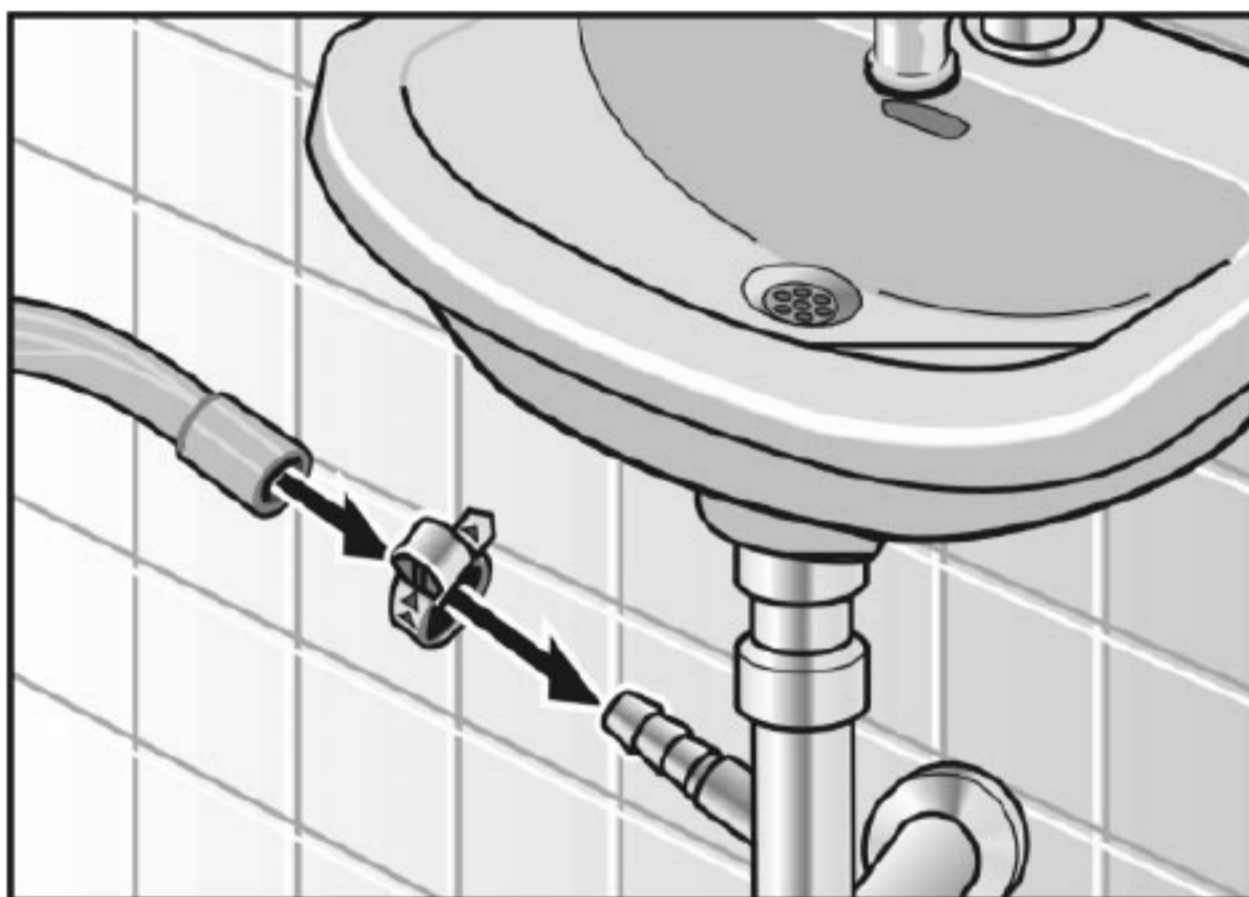
- 1.** To the back of the washing machine, and...



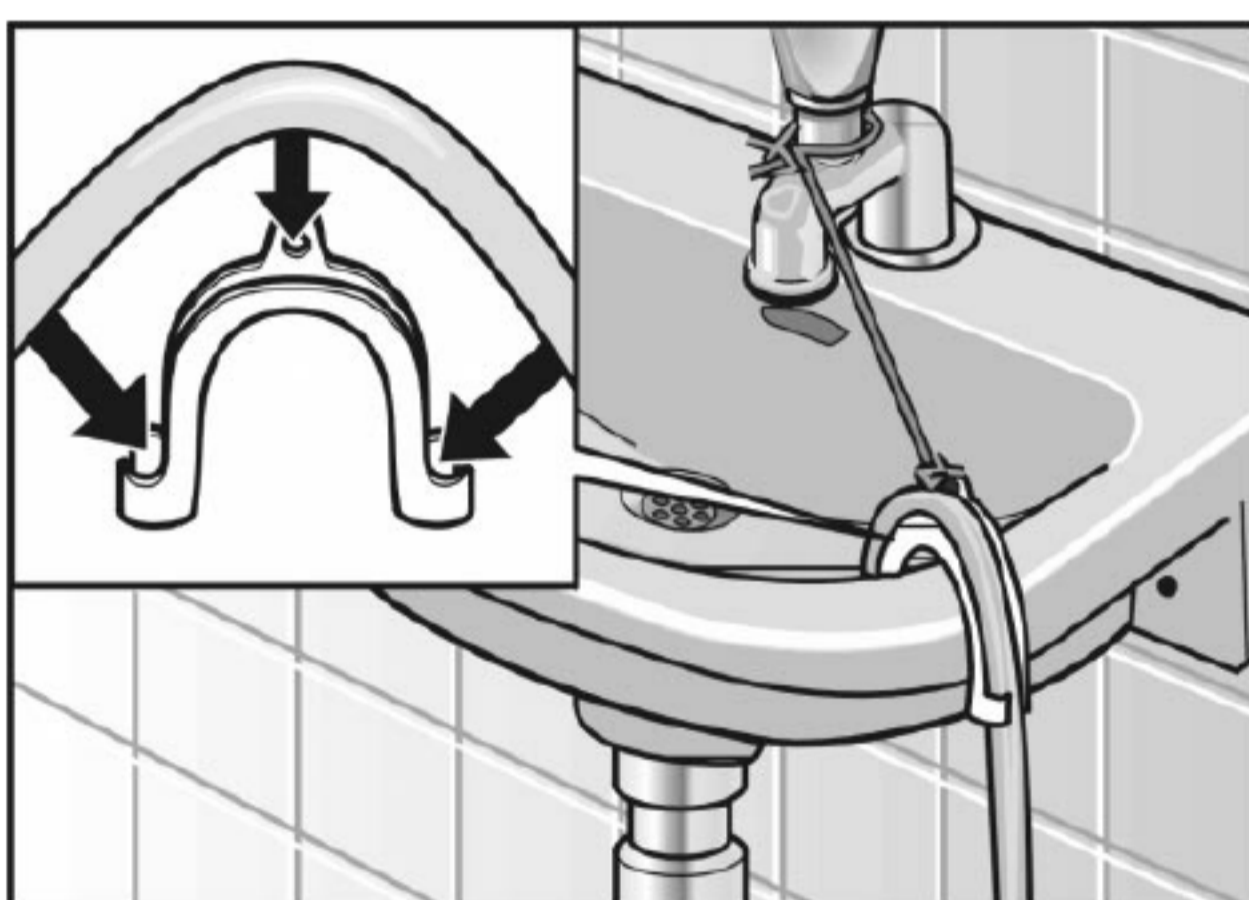
After connection

Water drainage

Drainage into a siphon



Drainage into a wash basin



2. To the water tap.

3. Turn on the water tap completely and check that the connection points are water-tight.

Caution

Do not bend or pull the water drainage hose.

Height difference between the placement area and drainage point: maximum 100 cm.

1. Secure the connection point with a hose band clip of 24–40 mm dia. (from specialist store).

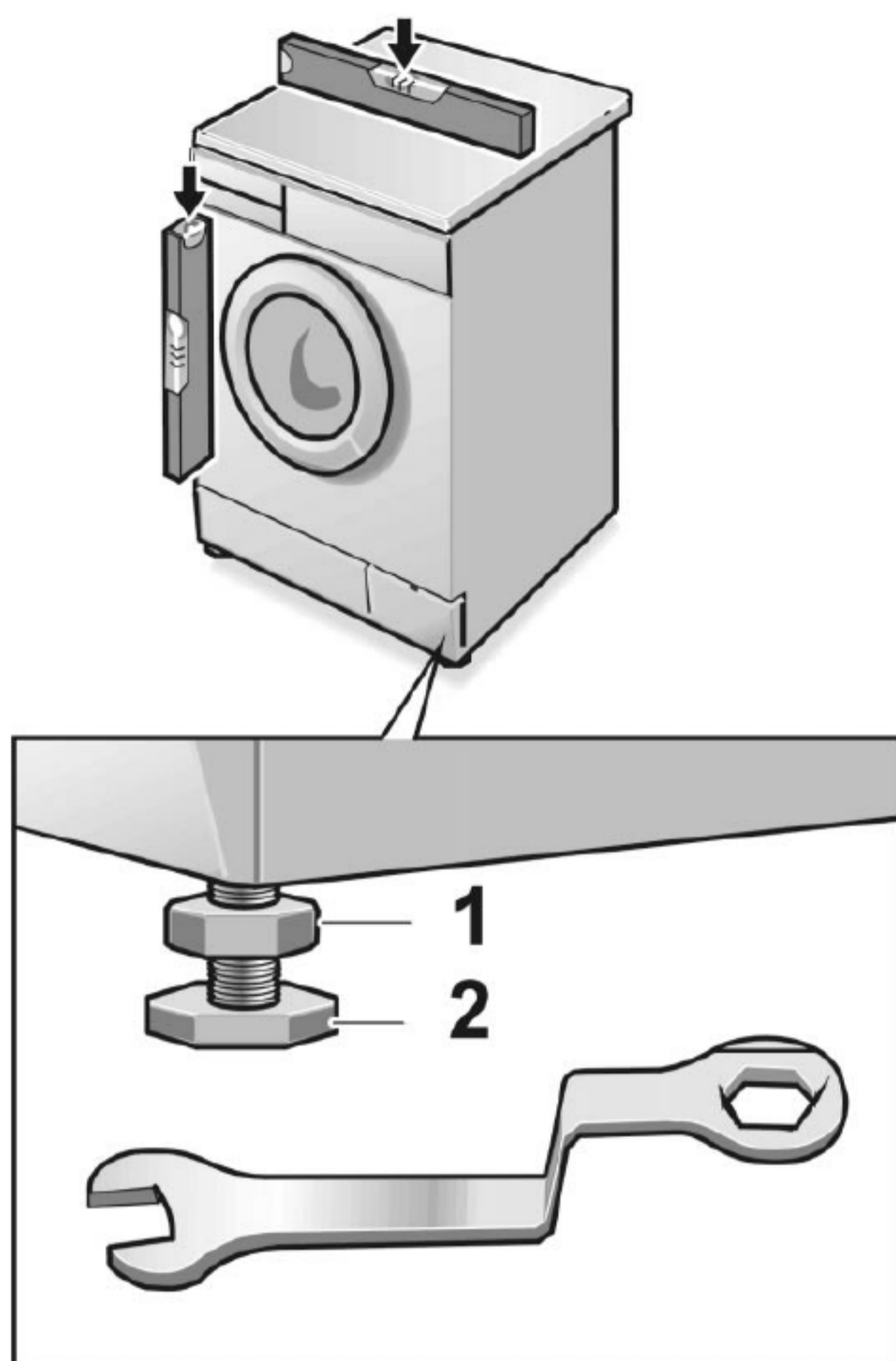
Caution

The plug must not block the drain of the wash basin.

1. Secure the water drainage hose so that it does not slide out.

2. When water is being drained, check that the water flow is fast enough.

Levelling procedure



All four appliance feet must be firmly on the ground. The washing machine must not wobble.

Level the washing machine with the assistance of the four adjustable feet and a spirit level:

- 1.** Loosen the counter-nut **1** using the wrench.
- 2.** Adjust the height by means of turning the appliance foot **2**.
- 3.** Tighten lock nut **1** against the housing.

Electrical connection

Caution

The washing machine must only be connected to alternating current and using a properly installed socket outlet with earthing contact.

The mains voltage must correspond to the voltage specification on the washing machine (nameplate). Connection specifications as well as the required fuses are stipulated on the appliance nameplate.

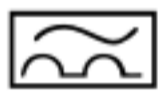
Make sure that:

- the mains plug fits the socket outlet.
- the cable cross-section is permissible.
- the earthing system is properly installed.

The mains cable may be replaced by an electrician only.

Replacement mains cable available from customer service.

Do not use multiple plugs / connectors or extension cables.

In the event that an earth-leakage circuit breaker is to be used, only use types marked with the following symbol: . Only this symbol can guarantee compliance with all current regulations.

Do not insert / remove the mains plug with wet or damp hands.

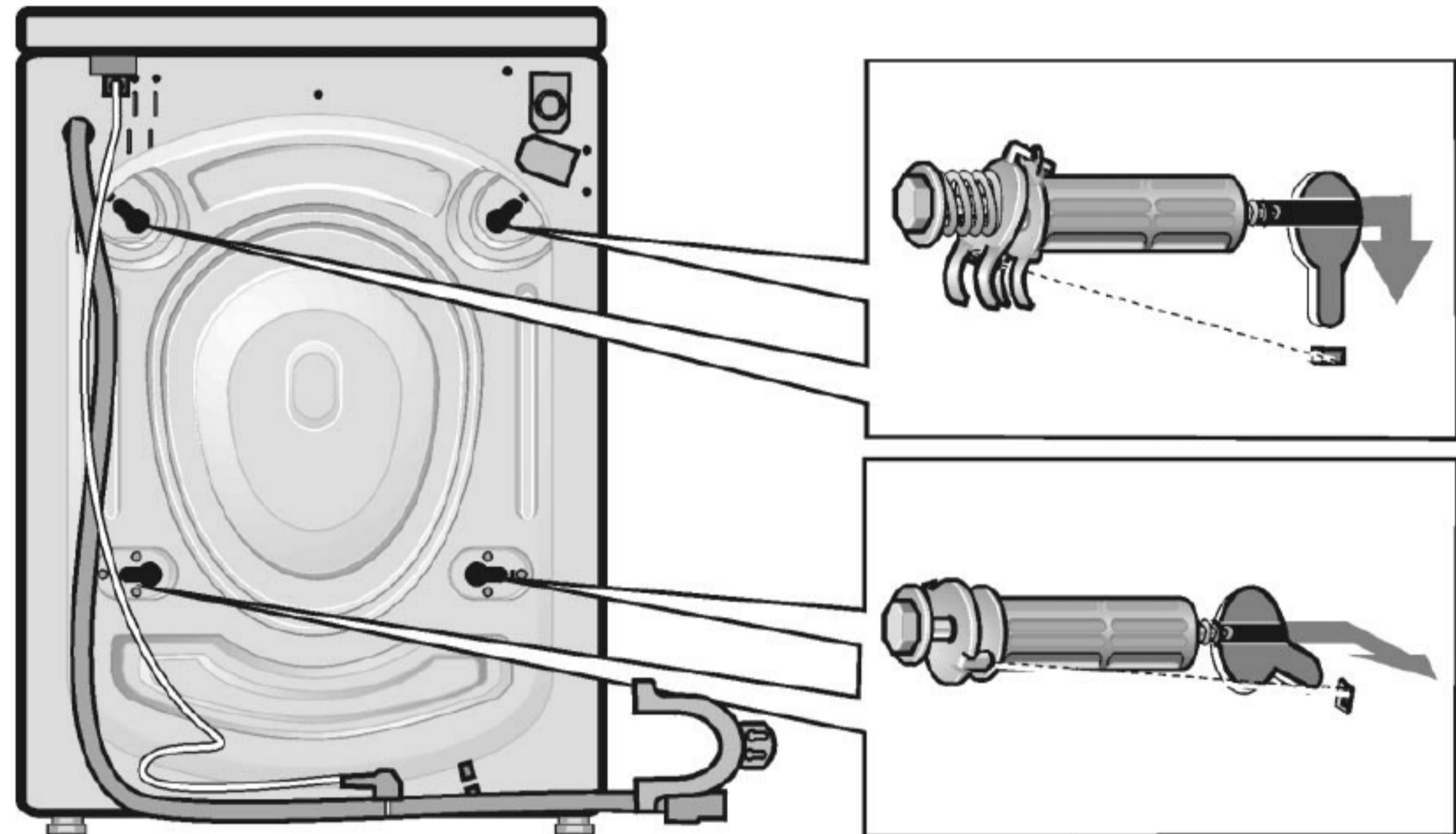
Handle the plug body only when removing the plug from the socket.

Transport

Before transporting the washing machine (e.g. when moving)


1. Turn off the water tap(s).
2. Release the water pressure in the supply hose(s) (refer to Page 29).
3. Drain any residual washing solution (refer to Page 28).
4. Disconnect the washing machine from the mains.
5. Dismantle the supply and drainage hoses.
6. Remove the covers.
7. Pull the bolt out of the sleeve until the end of the bolt is flush with the end of the sleeve.

Preparing and inserting the transport bolts



8. Insert and tighten the transport bolts.

The lug on the washer must be located in the groove in the rear panel of the housing.

- i** Having transported the appliance and ensured proper installation and connection, after removing the transport bolts first allow the  **Drain** programme to run through before starting the first wash programme.

