Dell™ Multimedia Keyboard/Performance Mouse User Guide

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Setting Up: Dell Multimedia Keyboard/Performance Mouse User Guide

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Setting Up a Dell Multimedia Keyboard/Performance Mouse Purchased with a Dell Bluetooth/SD Reader USB Adapter and a New Dell Computer

If you purchased your Dell Multimedia Keyboard with Bluetooth Wireless Technology and Dell Performance Mouse with Bluetooth Wireless Technology with a Dell Bluetooth/SD Reader USB Adapter and a new Dell computer, you need only to plug the adapter into a USB port on your computer, put the batteries in your mouse and keyboard, and turn on the power to your computer. The Bluetooth software (including the [Broadcom Bluetooth Control Suite](#)) is already installed, and the keyboard and mouse are already [paired](#) with the adapter so that you can use your new Dell [wireless](#) keyboard and mouse to log on to Windows.

After you have logged on to Windows, the operating system automatically installs the drivers for the Dell Bluetooth/SD Reader Adapter and places a [shortcut](#) to My Bluetooth Places on the desktop and places the Dell Bluetooth icon in the [taskbar notification area](#)

(system tray) at the lower right corner of your screen. The Broadcom Bluetooth Control Suite icon ▲ is also placed in the taskbar notification area (system tray) at this time.

Before you begin using your Dell [Bluetooth wireless technology](#)-enabled computer, you must initialize the Dell Bluetooth/SD Reader USB Adapter.

To initialize the Dell Bluetooth/SD Reader USB Adapter

Right-click the Bluetooth icon 🔵 in the taskbar notification area (system tray), click **Start Using Bluetooth**, and then follow the instructions provided by the **Initial Bluetooth Configuration Wizard**.

Setting Up a Dell Multimedia Keyboard/Performance Mouse Purchased with a Dell Bluetooth/SD Reader USB Adapter but Not Purchased with a New Dell Computer

If you did not purchase your Dell Bluetooth/SD Reader USB Adapter, Dell Multimedia Keyboard with Bluetooth Wireless Technology, and Dell Performance Mouse with Bluetooth Wireless Technology with a new Dell computer, but purchased them separately, you must install the Dell Bluetooth/SD Reader USB Adapter software on your computer. The adapter/keyboard/mouse devices are [paired](#) at the factory and you can use your new Dell wireless keyboard and mouse to log on to Windows and to install the Dell

Bluetooth/SD Reader USB Adapter software.

Alternatively, you can install the Bluetooth wireless technology software using your existing cable-connected keyboard and mouse.

To set up using your new Dell Multimedia Keyboard and Dell Performance Mouse

1. Turn on your computer.
2. Plug the Dell Bluetooth/SD Reader USB Adapter into any USB port on your computer.
3. Put the batteries in your new Dell keyboard and mouse.
4. Log on to Windows.
5. Insert the software installation CD into the CD-ROM drive or DVD drive of your computer.
6. Wait for the InstallShield Wizard to open (if the InstallShield Wizard does not appear, double-click the Setup.exe file on the software installation CD).
7. Click **Next**.
8. Click **I accept the terms in the license agreement**, and then click **Next**.
9. Click **Next** to install to the default destination folder.
10. Click **Install**.
11. The Found New Hardware Wizard detects the adapter and installs the drivers. When you see the **InstallShield Wizard Completed** message, click **Finish**.
12. Right-click the Bluetooth icon in the notification area (system tray), click **Start Using Bluetooth**, and then follow the instructions provided by the **Initial Bluetooth Configuration Wizard**.

Setting Up a Dell Multimedia Keyboard or Dell Performance Mouse Not Purchased with a Dell Bluetooth/SD Reader USB Adapter

For instructions, refer to the user guide for the Bluetooth wireless technology receiver device you are using.

Setting Up with a Different or Replacement Dell Wireless Keyboard or Mouse

If you want to use a different wireless keyboard or mouse, or if you replace your Dell Multimedia Keyboard with Bluetooth Wireless Technology or your Dell Performance Mouse with Bluetooth Wireless Technology, but are still using your Dell Bluetooth/SD Reader USB Adapter, follow this procedure to set up the new wireless keyboard and mouse.

To set up with a different or replacement Dell wireless Keyboard/Mouse

NOTE: If you setting up with a non-Dell wireless keyboard or mouse, refer to the user guides for those devices for instructions.

1. Restart your computer with your Dell Bluetooth/SD Reader USB Adapter plugged into any USB port on your computer.
2. Put the batteries in your new Dell Multimedia Keyboard and Dell Performance Mouse, and then switch on the mouse.
3. Press the Recovery button on the adapter for at least 3 seconds.


4. Press the Connect button on the mouse for at least 3 seconds.

5. Press the Connect button on the keyboard for at least 3 seconds.

6. Log on to Windows.
7. Move the mouse until the Bluetooth icon in the [taskbar notification area](#) (system tray) changes from blue and white 🔵 to blue and green 🟢. When the icon changes to blue and green, the mouse is connected to your computer and you can use the mouse.
8. Press the space bar (or any other key) on your new Dell Multimedia Keyboard to send an [authentication](#) request to the adapter.
9. On your new Dell keyboard, type the [Bluetooth PIN code](#) exactly as it appears in the **Bluetooth PIN Code** box in the **Bluetooth PIN Code Request** window on your computer, and then press ENTER.

Your new Dell Multimedia Keyboard and Dell Performance Mouse are now connected to your Dell Bluetooth/SD Reader USB Adapter.

Setting Up Your Dell Wireless Keyboard/Mouse After Uninstalling the Bluetooth Software

If you uninstall the Bluetooth software, you must perform the setup procedure again to enable Bluetooth wireless technology on your computer. If you are using your Dell Multimedia Keyboard/Performance Mouse with a Dell Bluetooth/SD Reader USB Adapter, follow the procedure described in [Setting Up a Dell Wireless Keyboard/Mouse Purchased with a Dell Bluetooth/SD Reader USB Adapter but Not Purchased with a New Dell Computer](#). If you are using a non-Dell Bluetooth wireless technology device, refer to the user guide for that device for instructions.

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Using the Dell Multimedia Keyboard: Dell Multimedia Keyboard/Performance Mouse User Guide

[Keyboard Functions](#)

[Hot Keys](#)

[Multimedia Audio Keys](#)

[Inserting the Batteries](#)

[Replacing the Batteries](#)

[Operation with non-Dell Components](#)

Keyboard Functions

The green connect button, which sets the keyboard to Discoverable mode, is located on the underside of the keyboard. If you press this button for longer than three seconds, the keyboard goes into Discoverable mode for approximately 3 minutes, during which time it can be discovered by any Bluetooth wireless technology controller within range. You cannot use the keyboard while it is in Discoverable mode.

If your Dell Multimedia Keyboard is functioning, do not press the Connect button. Doing so temporarily loses the connection with the Bluetooth wireless technology controller with which the keyboard has an active connection. In general, press the connect button only if you want to make a connection with another Bluetooth wireless technology controller. See Setting Up for detailed instructions on when to push the connect button.

After a certain period of inactivity, the keyboard ceases transmitting. This saves energy and prolongs the life of the batteries. Press any key on the keyboard to activate the keyboard transmitter.

Hot Keys

The Dell Multimedia Keyboard has the following Hot Keys (not programmable):

- 5 Internet buttons that you can use to access your Web browser and to navigate the Internet.

    - Back — Back to previous web browser page.
    - Forward — Forward to web page prior to back operation.
    - Stop — Stop web browser navigation.
    - Refresh — Refresh current web browser page.
    - Home — Home to web page start address.
- Mail button to access your e-mail.
- My Computer button to access My Computer.
- Calculator button to access the Microsoft® Windows® calculator.

Press the appropriate button to begin an activity.

> NOTE: The following Hot Keys are nonfunctional on a Windows 2000 operating
> system: My Computer button and Calculator button.

Multimedia Audio Keys

The Dell Multimedia Wireless Keyboard has 6 multimedia audio keys and a volume control
knob that you can use to control multimedia playback. After you start a multimedia
playback, you can use the multimedia audio keys for the following controls:

- Press the AUDIO SETTINGS key to access **Master Volume**.
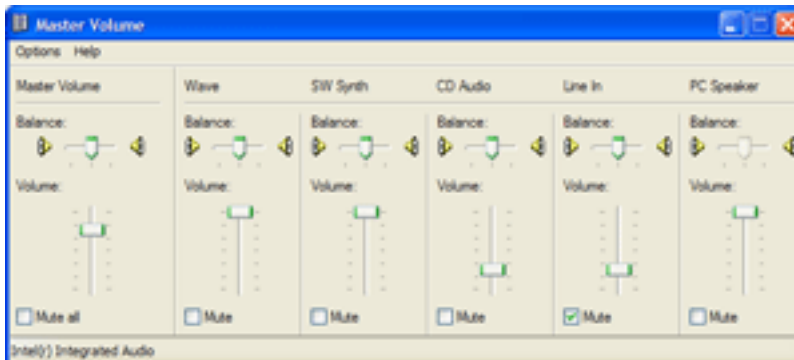
- Turn the VOLUME CONTROL knob to adjust the audio volume.
- Press the PLAY/PAUSE key to play or pause the media playback.
- Press the FORWARD key to advance to the next track or chapter.
- Press the BACK key to return to a previous track or chapter.
- Press the STOP key to stop playback.
- Press the MUTE key to turn off the audio. Press the MUTE key again to turn on the

audio.

Inserting the Batteries

Your Dell wireless keyboard uses two AA alkaline batteries. Remove the battery compartment cover on the underside of the keyboard and place the batteries into the battery compartment as shown.

Replacing the Batteries

The connection between the Dell Multimedia Wireless Keyboard and the Dell Bluetooth/SD Reader USB Adapter is lost when the batteries wear out or when you remove the batteries to insert fresh ones. The connection is automatically restored when you insert the replacement batteries, as described in Inserting the Batteries.

Operation with Non-Dell Components

To use the Dell Multimedia Keyboard with a non-Dell Bluetooth wireless technology-enabled computer, refer to the user guide for that device for instructions.

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Using the Dell Performance Mouse: Dell Multimedia Keyboard/Performance Mouse User Guide

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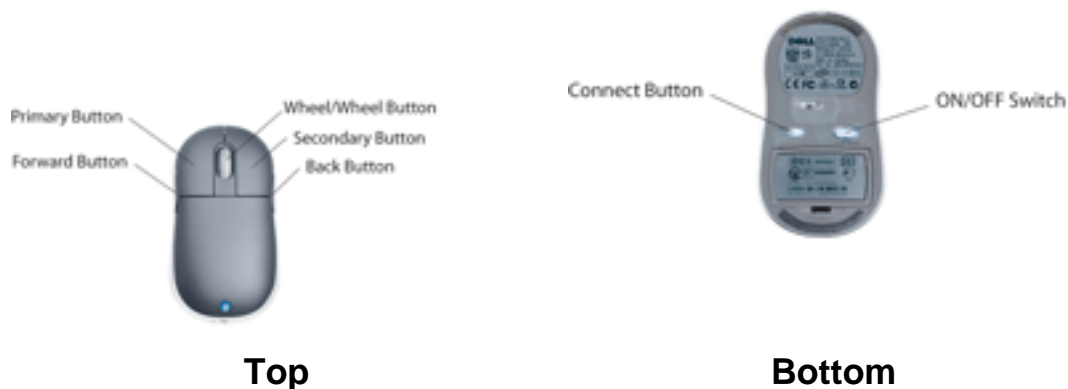
[Replacing the Batteries](#)

[Operation with Non-Dell Components](#)

Mouse Functions

The Dell Performance Mouse is an ambidextrous (for right-handed and left-handed use), 6-button, optical cordless mouse. The 6 buttons include a wheel (which also functions as a button when it is depressed), a left-click button, a right-click button, a back button, a forward button, and a connect button. Some of these buttons are configurable using the Broadcom Bluetooth Control Suite (see [Setting Keyboard and Mouse Properties](#)). An ON/OFF switch is located on the underside of the mouse.

> 🖉 NOTE: The Broadcom Bluetooth Control Suite is available only if you purchased your Dell Performance Mouse with a Dell Bluetooth/SD Reader USB Adapter.

Top   **Bottom**

After a certain period of inactivity, the mouse ceases transmitting. This saves energy and prolongs the life of the batteries. Move the mouse or press any of the buttons (except the Connect button) to reactivate the mouse transmitter.

ON/OFF Switch

Before you use the mouse, verify that the ON/OFF switch is set to the ON position. To prolong the life of the batteries, switch the mouse OFF when you are not using the mouse for an extended period of time. To begin using the mouse, switch the mouse ON.

Connect Button

The green connect button, which sets the mouse to Discoverable mode, is located on the underside of the mouse. If you press this button for longer than three seconds, the mouse goes into Discoverable mode for approximately 3 minutes, during which time it can be discovered by any Bluetooth wireless technology controller within range. You cannot use the mosue while it is in Discoverable mode.

If your Dell Performance Mouse is functioning, do not press the Connect button. Doing so temporarily loses the connection with the Bluetooth wireless technology controller with which the keyboard has an active connection. In general, press the connect button only if you want to make a connection with another Bluetooth wireless technology controller. See Setting Up for detailed instructions on when to push the connect button.

Wheel and Wheel Button

To scroll down the page, roll the wheel back (toward you). To scroll up the page, roll the wheel forward (away from you). To autoscroll, click the wheel button and move the mouse in the direction you want to autoscroll. The farther away you move the mouse pointer after clicking the wheel button, the faster the page scrolls.

Using the Broadcom Bluetooth Control Suite, you can adjust the number of lines that are scrolled with each notch of the wheel roll, or you can set the wheel to move one screen at a time with each notch roll.

NOTE: These adjustments and settings are not available in Windows 2000.

Left and Right Buttons

The left button is the primary button (for selecting and dragging), and the right button is the secondary button. Using the Broadcom Bluetooth Control Suite, you can switch the primary and secondary buttons to the right button and left button, respectively. See Broadcom Bluetooth Control Suite for information and instructions on setting other button

properties.

Back and Forward Buttons

The Back and Forward buttons are located on the right and left sides of the mouse, respectively. You can use these buttons while browsing the Internet to go back and forward to pages previously visited. You can also use these buttons to navigate in Windows Explorer.

Inserting the Batteries

Your Dell Performance mouse uses two AA alkaline batteries. Remove the battery compartment cover on the underside of the mouse and place the batteries into the battery compartment as shown and replace the cover.

Replacing the Batteries

The connection between the Dell Performance Mouse and the Dell Bluetooth/SD Reader USB Adapter is lost when the batteries wear out or when you remove the batteries to insert

fresh ones. The connection is automatically restored when you insert the replacement batteries, as described in Inserting the Batteries.

Operation with Non-Dell Components

To use the Dell Performance Mouse with a non-Dell Bluetooth wireless technology-enabled computer, refer to the user guide for that device.

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Using the Broadcom Bluetooth Control Suite: Dell Multimedia Keyboard/Performance Mouse User Guide

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Overview

The Broadcom Bluetooth Control Suite is a utility that has the following features and functions:

- Monitors the remaining life of the batteries in the Dell Multimedia Keyboard with Bluetooth wireless technology and the Dell Performance Mouse with Bluetooth wireless technology.
- Alerts you when the remaining battery life drops below a preset value.
- Shows the status of the SCROLL LOCK, NUM LOCK, and CAPS LOCK keys.
- Allows you to select the Preferred Master Volume Control that opens when you press the AUDIO SETTINGS key.
- Allows you to set the properties of the keyboard and mouse.

When the Broadcom Bluetooth Control Suite software is installed, the Broadcom Bluetooth Control Suite icon ▟ is placed in Control Panel and in the taskbar notification area (system tray) at the lower right of your screen. A white and black icon indicates that the Dell Bluetooth/SD Reader USB Adapter is plugged into a USB port on this computer and is functioning properly. A red and black icon ▟ indicates that the Dell Bluetooth/SD Reader USB Adapter is either not plugged in or is malfunctioning.

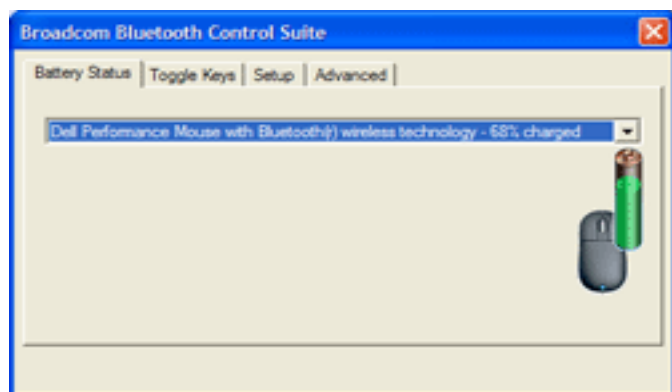To run the Broadcom Bluetooth Control Suite utility, double-click the Broadcom Bluetooth Control Suite icon ![icon].

> ![note icon] NOTE: The Broadcom Bluetooth Control Suite is only available with a Dell Multimedia Keyboard and Dell Performance Mouse that are purchased together with a Dell Bluetooth/SD Reader USB Adapter.

Battery Status

The Broadcom Bluetooth Control Suite alerts you when the remaining life in the batteries in the keyboard or mouse drops below the value specified in Setup. Click **OK** on the alert message, and then replace the batteries if necessary (see Replacing the Batteries in **Using the Dell Multimedia Keyboard** or Replacing the Batteries in **Using the Dell Performance Mouse**).
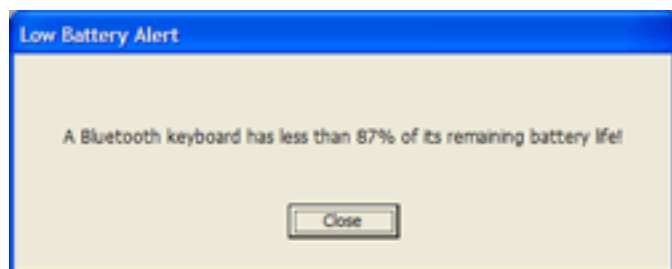

To periodically check the remaining charge in the batteries, click the **Battery Status** tab, and then click the name of the device in the list. The percentage of charge remaining in the batteries is shown to the right of the device name.

Toggle Keys

To check the status of the SCROLL LOCK, NUM LOCK, and the CAPS LOCK keys, click the **Toggle Keys** tab. Also, any time you press any of these keys on the Dell Multimedia Keyboard, a message indicating the status of that key momentarily appears immediately above the taskbar notification area (system tray) at the bottom right of your screen.
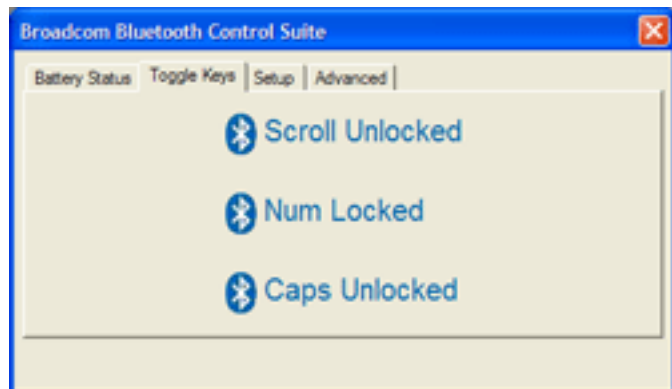
Setup

On the **Setup** tab, you can hide or display the Broadcom Bluetooth Control Suite icon in the taskbar notification area (system tray), specify the percentage of remaining battery life that triggers an alert, and specify the Preferred Master Volume Control that you prefer to use with the Multimedia Audio Keys on your Dell Multimedia Keyboard.
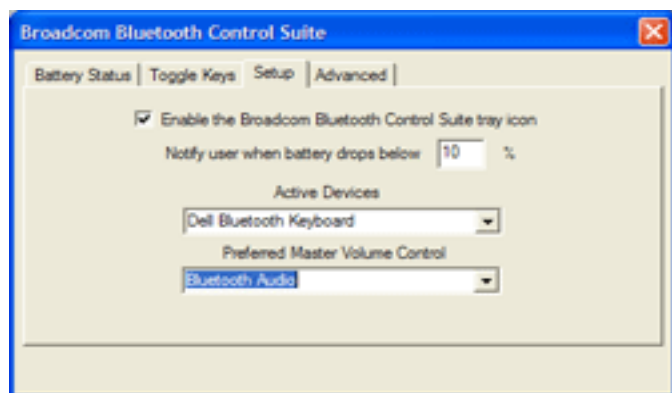
Setting Keyboard and Mouse Properties

On the Advanced tab, you can set the properties of the Dell Multimedia Keyboard and the Dell Performance Mouse. On the Advanced tab, you can also view the type of Bluetooth devices that have active connections, and the Bluetooth address, manufacturer, and firmware version of each device.
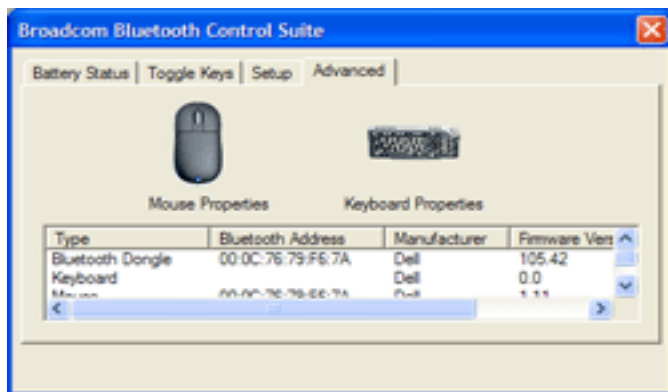
To set the keyboard properties, click the **Keyboard** icon. To set the mouse properties, click the **Mouse** icon.

In **Keyboard Properties**, click the tab that lists the property you want to set and follow the instructions on the tab.
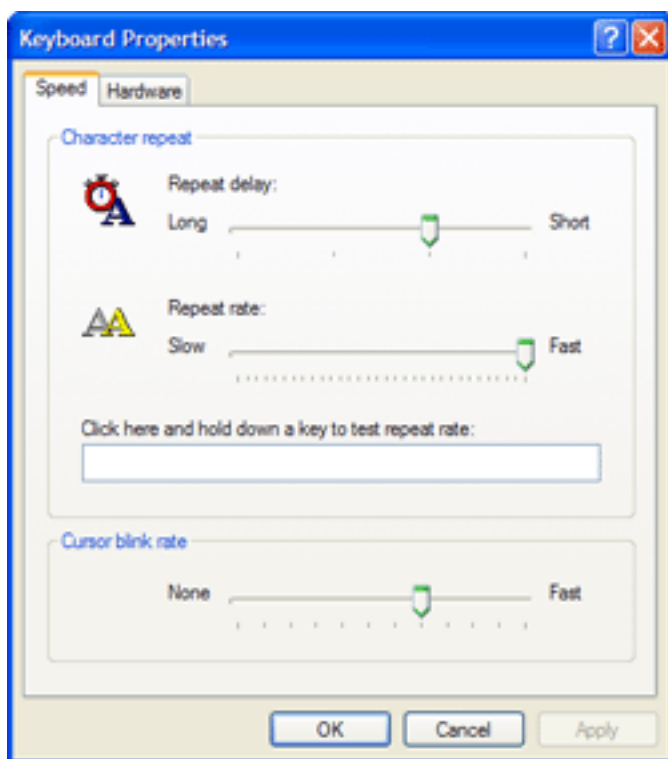
In **Mouse Properties**, click the tab that lists the property you want to set and follow the instructions on the tab.
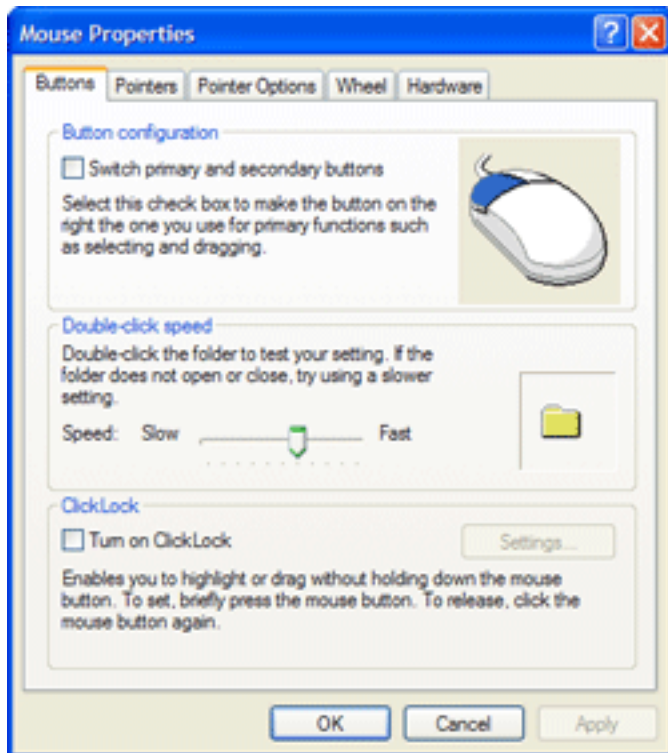
Specifications: Dell Multimedia Keyboard/Performance Mouse User Guide

[Dell Multimedia Keyboard](#)

[Dell Performance Mouse](#)

Dell Multimedia Keyboard with Bluetooth Wireless Technology

Item	Value/Description
Operating System Capability	Microsoft Windows XP
Technology	Bluetooth
Power Source	2 AA alkaline or Ni-MH batteries
Deep Sleep Mode Current	10 µA
Battery Life	6 months (in office environment)
Communication Type	Uses 2.4 GHz ISM frequency band with frequency hopping spread spectrum (FHSS)
Number of Channels	79 1-MHz channels
RF Output Power Level	2 dB (typical) at maximum power setting −18 dB (maximum) at minimum power setting
Transmission Range	10m
Security	Built-in 128-bit data encryption
Receiver Signal Strength Indicator	Transmitter output

Specification Compliance	Bluetooth Radio Specification 1.1 and HID Specification 1.11
Supply Voltage	1.8V–3V at room temperature

Dell Performance Mouse with Bluetooth Wireless Technology

Item	Value/Description
Operating System Capability	Microsoft Windows XP
Power Source	2 AA alkaline or Ni-MH batteries
Operating Voltage	1.2V to 3.6V

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Regulatory Information: Dell Multimedia Keyboard/Performance Mouse User Guide

Information for the User

Regulatory Information

Information for the User

Wireless Interoperability

The Dell Bluetooth radio is designed to be interoperable with any Bluetooth product that is based on frequency hopping spread spectrum (FHSS) radio technology and complies with the Bluetooth Specification Version 1.2.

Safety

The Dell Bluetooth radio, like other radio devices, emits radio frequency electromagnetic energy. The level of energy emitted by this device is less than the electromagnetic energy emitted by other wireless devices such as mobile phones. The Dell Bluetooth radio device operates within the guidelines found in radio frequency safety standards and recommendations. These standards and recommendations reflect the consensus of the scientific community and result from deliberations of panels and committees of scientists who continually review and interpret the extensive research literature. In some situations or environments, the use of a Dell Bluetooth radio device may be restricted by the proprietor of the building or responsible representatives of the applicable organization. An example of such a situation is when the risk of interference with other devices or services is perceived or identified as being harmful.

If you are uncertain of the policy that applies to the use of wireless devices in a specific organization or environment, ask for authorization before you use your Dell Bluetooth-enabled computer.

This device has been been certified to the following safety standards for information technology equipment. It is intended for use in IT equipment which is certified to these or equivalent standards:

UL 60950:2000
CAN/CSA-C22.2 No. 60950-00
IEC 60950
EN 60950

Regulatory Information

The Dell Bluetooth radio device must be installed and used in strict accordance with the manufacturer's instructions as described in the user documentation that comes with the product. For country-specific approvals, see Radio Approvals. Dell Inc. is not responsible for any radio or television interference caused by unauthorized modification of the devices included with this Dell Bluetooth radio kit, or the substitution or attachment of connecting cables and equipment other than that specified by Dell Inc. The correction of interference caused by such unauthorized modification, substitution, or attachment is the responsibility of the user. Dell Inc. and its authorized resellers or distributors are not liable for any damage or violation of government regulations that may arise from the user's failing to comply with these guidelines.

USA — Federal Communications Commission (FCC)

This device complies with Part 15 of the FCC Rules. Operation of this device is subject to the following two conditions:

- The devices may not cause harmful interference.
- The devices must accept any interference that may cause undesired operation.

Interference Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

⚠️ CAUTION: This device has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the Federal Communications Commissions Rules and Regulations. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception (which can be determined by turning the equipment off and on), the user is encouraged to try to correct the interference by one or more of the following measures:

- Relocate this device.
- Increase the separation between the device and the receiver.
- Connect the device into an outlet on a circuit different from that of other electronics.
- Consult the dealer or an experienced radio technician for help.

> ✏️ NOTE: This Dell Bluetooth radio device must be installed and used in strict accordance with the manufacturer's instructions as described in the user documentation that comes with the product. Any other installation or use will violate FCC Part 15 regulations. Modifications not expressly approved by Dell could void your authority to operate the equipment.

FCC Radiation Exposure Statement

> ⚠️ WARNING: This equipment complies with FCC RF exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

Brazil — Anatel Compliance Statement

Identificação na etiqueta do Dell modelo RT7DBT & M-RAH DEL2

Este equipamento opera em caráter secundário, isto é, não tem direito a proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primário.

Canada

Industry Canada Notice

This device complies with Canadian RSS-210.

To prevent radio interference to the licensed services , this device is intended to be operated indoors and away from windows to provide maximum shielding. Equipment (or the transmit antenna) that is installed outside is subject to licensing.

The installer of this radio equipment must ensure that the antenna is located or pointed such that is does not emit RF field in excess of Health Canada limits for the general population; consult safety code 6, obtainable from Health Canada's Web site **www.hc-sc.gc.ca/rpb**.

Avis de conformité à la réglementation d'Industrie Canada

Cet appareil est conform a la norme CNR-210 du Canada.

Pour empêcher que cet appareil cause du brouillage au service faisant l'objet d'une licence, cet appareil doit être utilisé à l'intérieur seulement et devrait êtra placé loin des fenêtres afin de fournir un écran de blindage maximal.

L'installateur du présent matériel radio doit s'assurer que l'antenne est située ou pointée de maniere a ce que cette derniére n'émette pas de champs radioélectriques supérieurs aux limites spécifées par Santé Canada pour le grand public; condulter le code de sécurité 6, disponible sur le site Web de Santé Canada, a l'address suivante **www.hc-sc.gc.ca/rpb**.

Europe — EU Declaration of Conformity and Restrictions

This equipment is marked with the $\mathsf{C}\mathsf{E}$ symbol and can be used throughout the European community.

This indicates compliance with the R&TTE Directive 1999/5/EC and meets the following technical specifications:

EN 300 328 – Electromagnetic Compatibility and Radio Spectrum Matters (ERM); Wideband Transmission Systems; Data transmission equipment operating in the 2,4-GHz ISM band and using spread spectrum modulation techniques; Harmonized EN covering essential requirements under article 3.2 of the R&TTE directive.

EN 301 489-17 – Electromagnetic Compatibility and Radio Spectrum Matters (ERM); Electromagnetic Compatibility (EMC) standard for radio equipment and services; Part 17 Specific Conditions for Wideband Data and HIPERLAN Equipment.

EN 60950 – Information Technology Equipment, Safety.

EN 50371 –Generic standard to demonstrate the compliance of low power electronic and electrical apparatus with the basic restrictions related to human exposure to electromagnetic fields (10 MHz–300 GHz) — General public.

Taiwan DGT

根據交通部 低功率管理辦法 規定：

第十四條　經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、
　　　　　加大功率或變更原設計之特性及功能。

第十七條　低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即
　　　　　停用，並改善至無干擾時方得繼續使用。

前項合法通信，指依電信規定作業之無線電信。低功率射頻電機須忍受合法通信或工業、科學及醫療
用電波輻射性電機設備之干擾。

Article 14: Unless granted permission by Taiwan DGT, the user is not allowed to change the frequency or transmitting power or enhance or alter the original design characteristics or operating functions of an approved low-power radio frequency device.

Article 17: Low-power radio-frequency devices shall not influence aircraft security or interfere with legal communications; if such influence or interference occurs, the user shall immediately cease operating the device.

Legal communications is defined as radio communications operations that conform to the Telecommunications Act. Low-power radio-frequency devices must accept any interference received from legal communications and ISM radio wave devices.

Japan Class B ITE

This device is a Class B product based on the standard of the Voluntary Control Council for Interference from Information Technology Equipment (VCCI). If this is used near a radio or television receiver in a domestic environment, it may cause radio interference. Install and use the equipment according to the instruction manual.

この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基
準に基づくクラスB情報技術装置です。この装置は、家庭環境で使用す
ることを目的としていますが、この装置がラジオやテレビジョン受信機
に近接して使用されると、受信障害を引き起こすことがあります。
　取扱説明書に従って正しい取り扱いをして下さい。

Radio Approvals

It is important to ensure that you only use your Dell Bluetooth wirless device in countries where the device is approved for use. To determine whether you are allowed to use your Dell Bluetooth wireless device in a specific country, check the radio approval list posted on the general Dell

support site at **support.dell.com**.

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Troubleshooting and Getting Support: Dell Multimedia Keyboard/Performance Mouse User Guide

[My Dell Keyboard or Mouse Is Not Functioning](#)

[Why Does My Dell Wireless Keyboard or Mouse Occasionally Go Into Discoverable Mode?](#)

[Getting Additional Support](#)

My Dell Multimedia Keyboard or Dell Performance Mouse Is Not Functioning

The mouse or keyboard may have quit transmitting to conserve power. Move the mouse or press any key on the keyboard to activate the transmitter.

If moving the mouse or pressing a key on the keyboard does not restore functioning, verify that the batteries are properly inserted in the keyboard (see [Inserting the Batteries](#)) or mouse (see [Inserting the Batteries](#)) and that the batteries are good. Properly insert the batteries or replace worn-out batteries, as necessary. Also, verify that [Bluetooth wireless technology controller](#) that you are using is properly plugged into a USB port on your computer and that your computer is on.

If the batteries are good and are oriented properly in the battery compartment, the keyboard or mouse is probably no longer connected to the host computer. The connection between the keyboard or mouse and the host computer is temporarily dropped if the Connect button on the keyboard or mouse is pressed for longer than 3 seconds. If the keyboard or mouse does not receive a connection request from a [Bluetooth wireless technology controller](#) (such as the Dell Bluetooth/SD Reader USB Adapter), operation is restored after approximately 3 minutes.

If operation is not restored after 3 minutes or if you do not want to wait, reestablish the connection manually.

If you purchased your Dell Multimedia Keyboard and Dell Performance Mouse together with a Dell Bluetooth/SD Reader USB Adapter, do the following:

1. Press the Recovery button on the Dell Bluetooth/SD Reader USB Adapter for approximately 3 seconds.
2. When the **Bluetooth Device Selection** window appears, press the Connect button on the keyboard for approximately 3 seconds (if you are manually establishing a connection for your mouse, skip to step 4).
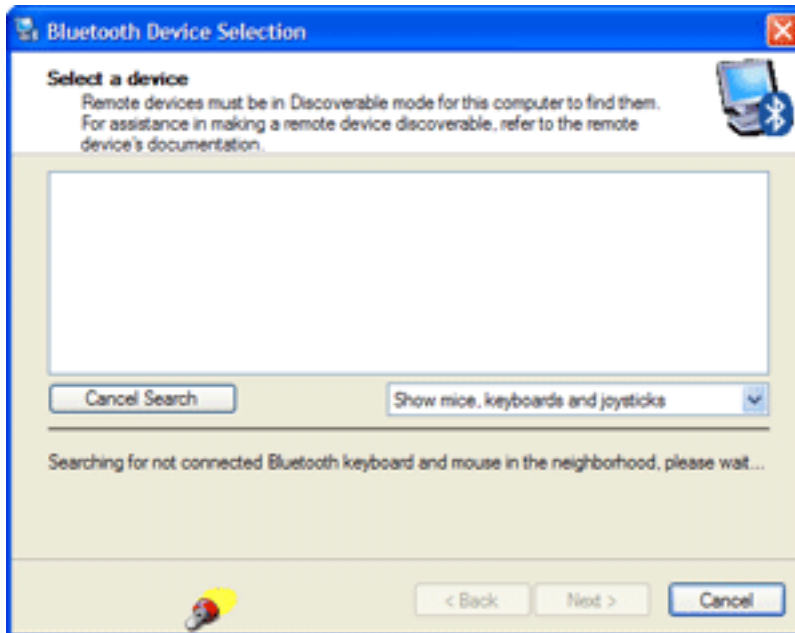
3. When you see the **Bluetooth Security Setup** window, type the Bluetooth PIN code exactly as it appears, and press ENTER.
4. Repeat step 1, and then press the Connect button on the mouse for approximately 3 seconds.
5. When the keyboard and mouse icons appear as shown below, the keyboard and mouse are connected to the Dell Bluetooth/SD Reader USB Adapter and are functioning.
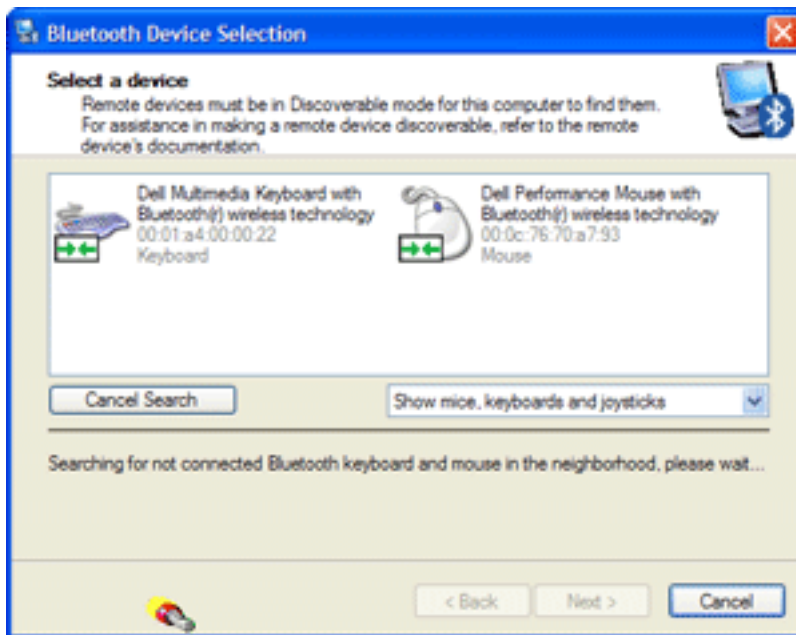
If you purchased your Dell Multimedia Keyboard and Dell Performance Mouse for use with a non-Dell Bluetooth wireless technology controller, refer to user guide for that device for instructions on making a manual connection.

Why Does My Dell Multimedia Keyboard or Dell Performance Mouse Occasionally Go Into Discoverable Mode?

The Dell keyboard and mouse go into Discoverable mode anytime you press the connect button on either device for longer than 3 seconds.

Getting Additional Support

For additional support, go to **support.dell.com**.

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Glossary: Dell Multimedia Keyboard/Performance Mouse User Guide

authentication	A Bluetooth security feature that is used to verify identity; it requires a Bluetooth PIN Code from the remote device.
Bluetooth wireless technology	A short-range (10m) networking protocol that allows enabled devices to automatically recognize each other. Bluetooth wireless technology allows quick and easy connectivity of Bluetooth wireless technology-enabled devices.
Bluetooth PIN code	The alphanumeric string (up to 16 characters) that is typed to respond to a Bluetooth PIN Code Request. The Bluetooth PIN Code is also referred to as a passkey or password.
Bluetooth device	Bluetooth-enabled hardware such as a computer, printer, fax, mouse, keyboard, cell phone, headset, or handheld device.
Discoverable mode	A state in which the Dell Multimedia Keyboard or Dell Performance Mouse is temporarily disconnected from this computer and is able to be discovered by this or another Bluetooth wireless technology-enabled computer.
GHz	gigahertz. A unit of frequency equal to 1 000 000 000 cycles per second.
HID	Human Interface device. A mouse, keyboard, and so on.
Bluetooth wireless technology controller	A device, such as the Dell Bluetooth/SD Reader USB Adapter that enables Bluetooth wireless technology on your computer.

paired devices	Bluetooth devices (such as the Dell Bluetooth/SD Reader USB Adapter and the Dell Multimedia Keyboard or Dell Performance Mouse) must be paired before they can connect. Paired devices share a unique link key, which they exchange each time they connect.
recovery activity	Communication activity between the Dell Bluetooth/SD Reader USB Adapter and a remote Bluetooth device to reestablish a lost connection.
shortcut	An icon that provides quick access to frequently used programs, files, folders, and drives. Double-clicking such an icon opens its corresponding folder or file without first having to find it. Shortcut icons do not change the location of files; they simply link to the file. You can delete a shortcut without deleting the file with which it is associated. Also, you can rename a shortcut.
taskbar notification area	Also known as the system tray on the Windows® desktop. Icons that are placed here provide quick access to applications and functions such as the clock, volume control, and print status. The Bluetooth icon and the Broadcom Bluetooth Control Suite icon are located here.
wireless	Telecommunications in which electromagnetic waves (rather than some form of wire) carry the signal over all or part of the communications path.

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