



# Decor 310

**Caller Display\* Telephone**

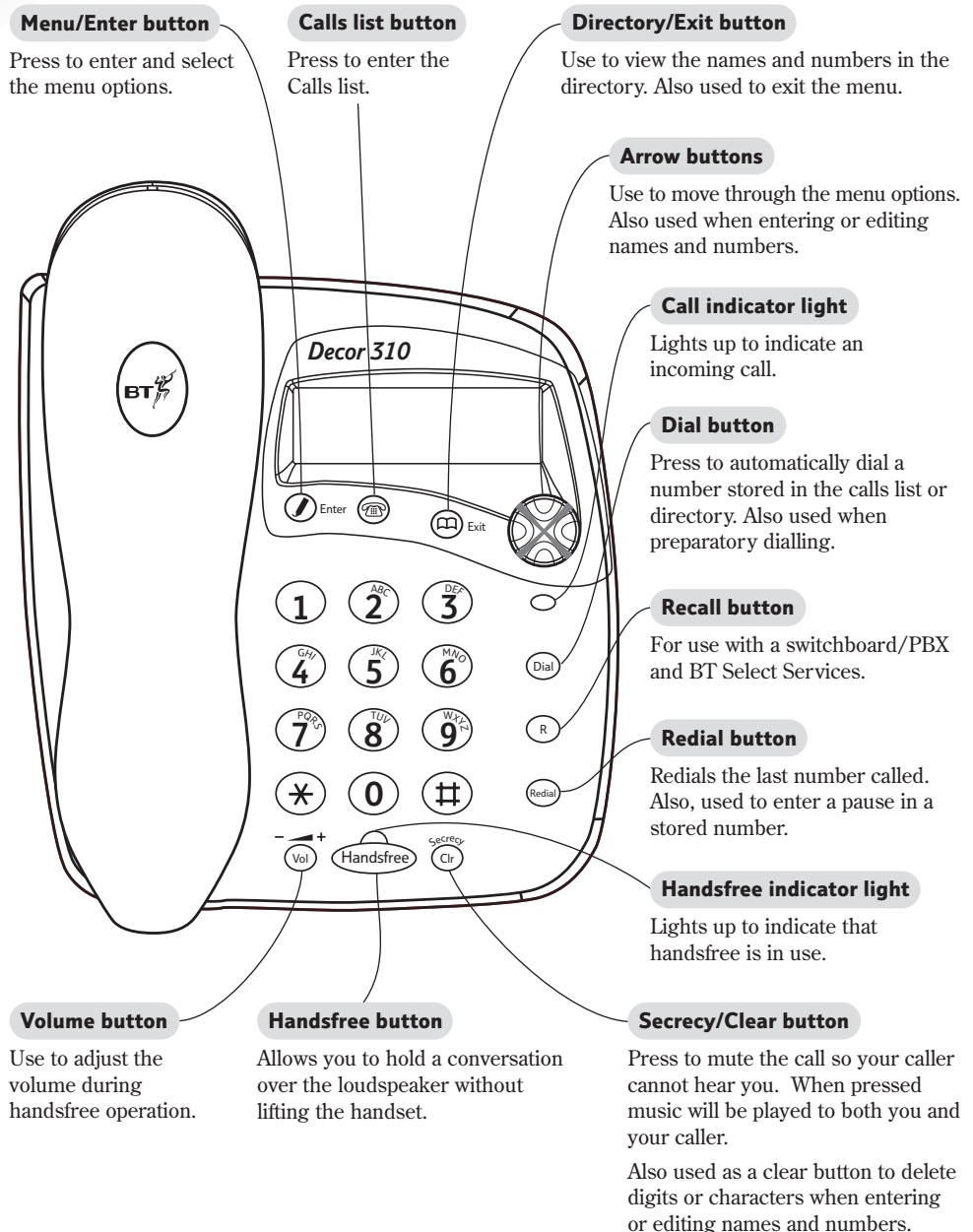
**\*YOU MUST SUBSCRIBE TO A COMPATIBLE CALLER DISPLAY, CALL WAITING AND VOICE MESSAGING SERVICE BEFORE THESE FEATURES WILL WORK. A QUARTERLY FEE IS PAYABLE.**

Please note that battery is not included. You will need 1xPP3 9Volt battery.

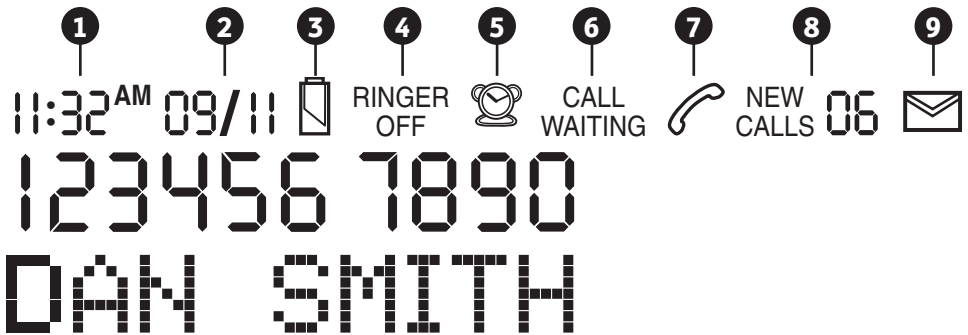
# User Guide

This product is intended for connection to analogue public switched telephone networks and private switchboards in the United Kingdom.

# At a glance



## Explanation of display icons



### 1 Time. 2 Date.

The time and date can be set manually, *see page 13*. Alternatively, if you have subscribed to a Caller Display Service, the first call you receive will automatically update the time and date. The time and date will also be displayed in the calls list to indicate when each call was received.

### 3 Battery low indicator.

This will be displayed to indicate when the battery is low and needs replacing.

### 4 Ringer Off.

This will be displayed to remind you the ringer is set to off.

### Alarm set.

### 5 This will be displayed when the alarm is set to ON.

### 6 Call Waiting.

This will flash to indicate you have a caller waiting. This will also be displayed in the calls list to indicate the entry was a waiting caller.

### 7 Phone in use/Call answered.

This will be displayed when the phone is in use. It will also be displayed in the calls list to indicate the call was answered.

### 8 New unviewed calls in the calls list.

Displays the number of new calls received since you last viewed the calls list. It will also display the total number of calls stored in the calls list.

### 9 Voice message waiting.

This will be displayed to indicate that you have a voice message.  
*See page 20*

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# Introduction

Your Decor 310 has been designed for ease of use and made to the high standards set by BT. You can expect your Decor 310 to give you many years of trouble-free service.

Please read the instructions carefully before use and keep this User Guide for future reference.

## Unpacking your Decor 310

If anything is missing, please contact your place of purchase immediately.

Decor 310 telephone with telephone line attached.



Screws, wall plugs and plinth for wall-mounting.



## For your records

Date of purchase:

Place of purchase:

Serial number  
(on the underside of the base unit):

Purchase price:

For guarantee purposes, proof of purchase is required, so please keep your receipt.

## Safety information

### General

Simply clean your Decor 310 with a damp (not wet) cloth, or an antistatic wipe.

Never use household polish as this may damage the product.

Never use a dry cloth as this may cause static shock.

Do not open the Decor 310. This could expose you to high voltages or other risks.

Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

### Environmental

Do not expose to direct sunlight.

We recommend that you do not place the product on antique/veneered wood to avoid damage.

Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing free flow of air over its surfaces.

Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as in bathrooms.

Do not expose your product to fire, explosive or other hazardous conditions.

# Setting up

## Plan the location of your Decor 310

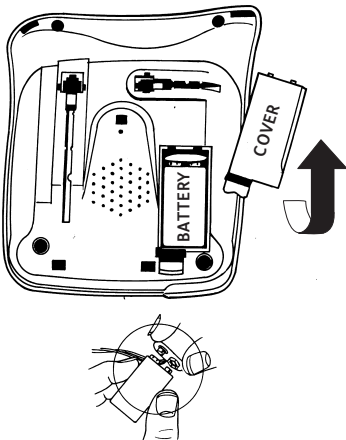
Situate your Decor 310 close enough to a phone socket so that the line cord will reach.

You can wall mount your Decor 310, for more information see page 25.

### 1 Insert the back up battery

Please note you will require 1xPP3 9Volt battery. This is not included.

Lift the battery cover and insert the battery as shown.



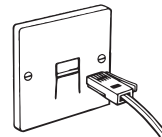
### Note

*You will still be able to make and receive calls via the handset without a battery fitted. However, the full features of your Decor 310 will not be available.*

### Battery Low Warning

*The battery low icon is displayed when the battery is nearing the end of its useful life or when the batteries are completely flat.*

### 2 Plug your Decor 310 into the telephone socket



Your Decor 310 is now ready for use.

# Using the telephone


## To make a call

*Press buttons in the order shown*

Lift the handset and wait for the dial tone.



Dial the telephone number.

The  icon will be shown on the display to indicate that the phone is in use.

*Or*

### Preparatory dialling.



Dial the telephone number.

It is shown on the display but not dialled.

### Note

*If you enter any digits incorrectly, use the **LEFT** or **RIGHT** arrow button to move to the digit and press the **SECURITY/CLEAR** button to delete.*

Dial

Press the **DIAL** button. The number will be dialled automatically using handsfree.

If you wish to speak to your caller privately you can pick up the handset at any time.

## To end a call

Replace the handset.

## Call timer

Your Decor 310 automatically times the duration of all outgoing and incoming external calls. The call duration will be shown both during the call and for a few seconds after it is completed.

## To receive a call

When the telephone rings, the call indicator light will flash to indicate that there is an incoming call. Simply pick up the handset.

## Last number redial

Your Decor 310 stores the last number called which enables quick and easy redialling. A redial number can be no longer than 32 digits.

### To redial the last number called

Lift the handset.

Redial

Press the **REDIAL** button. The last number called is dialled automatically.

#### Note

*If there is no number stored in the redial memory, the display will show NO REDIAL.*

Redial

If the **REDIAL** button is pressed when the handset is down, the display will show the number and **REDIAL**.

Dial

Press the **DIAL** button and the number will be dialled automatically using handsfree.

## Secrecy/Music on hold

When on a call you can talk to someone in the same room, without your caller hearing.

### To switch secrecy on and off

Secrecy  
Clr

During a call press *and release* the **SECURITY** button.

Your caller will be put on hold and both you and the caller will hear music until the **SECURITY** button is pressed again.

You can now talk to someone in the room without your caller hearing you. The display will flash **SECURITY** to indicate that secrecy is on.

Secrecy  
Clr

Press *and release* the **SECURITY** button to return to your caller.



## Handsfree talking

The handsfree feature allows you to use the phone without picking up the handset, giving you more freedom when you are speaking on the phone. You can hear the caller's voice through the in-built speaker.

You can also switch to handsfree mode during a call by pressing the **HANDSFREE** button and replacing the handset.

### To make a handsfree call



Press the **HANDSFREE** button. The handsfree light will come on and **HANDSFREE** will be displayed for 5 seconds. You will hear the dial tone.

Dial the telephone number.



To end your call, press the **HANDSFREE** button.

You can pick up the handset at any time if you wish to speak to your caller privately.

### To receive a call in handsfree mode



Press the **HANDSFREE** button when the phone rings.

### To change the volume when using handsfree

You can adjust the speaker volume when you are on a handsfree call.



Press the **VOLUME** button. The volume level will be shown on the display **VOLUME** .

There are 5 levels to choose from. The display will show the volume level as you adjust it. The selected volume level will remain until changed.

#### Note

*You can only change the volume of a call when using handsfree.*

### To use the Recall button



You may need to use the **RECALL** button if you are connected to a switchboard/PBX (Private Branch Exchange), contact your PBX supplier for further information. The **RECALL** button is also used for BT Select Services.

For more information on BT's Select Services call BT on Freefone **0800 800 150**.

## Name and number directory

You can store up to 30 of your most frequently used names and numbers in the directory.

You can also select a group under which you want to store the number, e.g. NORMAL, FAMILY, FRIENDS or VIP. You can then select a different ring tone for each group, see 'To set the ringer tone', page 12.

### To store a name and number in the directory



Press the **ENTER** button.



The display will show **ADD ENTRY**, press the **ENTER** button again.

The display will show how many entries are stored already, e.g. **ENTRIES: 10**.

#### Note

*If the directory is full, the display will show **MEMORY FULL**.*

The display will then show **ENTER NAME**, followed by a flashing cursor.

Enter the name using the letters on the keypad.

### Entering names:



Use the keypad letters to enter names. To move to the next character press the **RIGHT** arrow button once. (Maximum 15 characters.)



#### Note

*If you enter a character or digit incorrectly you can use the **LEFT** or **RIGHT** arrow button to move the cursor to the character and delete it by pressing the **CLEAR** button.*

For example, if you wish to store the name **TOM**:



To enter the letter **T**, press the **8** button once.



Press the **RIGHT** arrow button.



To enter the letter **O**, press the **6** button *three times*.



Press the **RIGHT** arrow button.



To enter the letter **M**, press the **6** button once.



Press the **ENTER** button to confirm the entry.

The display will show **ENTER NUMBER**.

Enter the telephone number you want to store. (Maximum 18 digits.)



Press the **ENTER** button to confirm the entry.

The display will show e.g.  
GROUP: NORMAL.



Use the **LEFT** or **RIGHT** arrow button to select the ringer tone group you wish to store your entry in (NORMAL, FAMILY, FRIENDS or VIP.)



Press the **ENTER** button to confirm. The display will show **SAVED** and you will hear a confirmation tone.

The display will show **ADD ENTRY**.



Press the **ENTER** button again to store another entry in the directory

*Or*



Press the **EXIT** button to return to the normal display.

#### Note

*You can also select a different ring tone for each group, see 'To set the ringer tone', page 12.*

### To dial a number from the directory



Press the **DIRECTORY** button.



Use the **UP** or **DOWN** arrow button to find the entry you want to dial.

#### Note

*To search alphabetically, press the relevant keypad number, for example to find TOM, press the **8** button once and scroll through the entries under T.*



Press the **DIAL** button to dial the number.

The number will be dialled automatically using handsfree.

You can pick up the handset at anytime if you wish to speak to your caller privately.

#### Note

*The display will show **END OF LIST** if you reach the end of the directory.*

*You can exit the directory and return to the normal display by pressing the **EXIT** button at any time.*

### To edit directory names and numbers



Press the **DIRECTORY** button.



Use the **UP** or **DOWN** arrow button to find the entry you want to edit.



Press the **ENTER** button to confirm.



Use the **UP**, **DOWN**, **LEFT** or **RIGHT** arrow buttons to move to the digits or letters you want to edit. The selected digit or character will flash.



Use the **CLEAR** button to delete numbers or letters and enter new ones using the numbers/letters on the keypad.



Press the **ENTER** button to store the new entry.



Use the **LEFT** or **RIGHT** arrow button to select the ringer tone group, e.g. **NORMAL**, **FAMILY**, **FRIENDS** or **VIP**.



Press the **ENTER** button. The display will show **SAVED** and you will hear a confirmation tone.

### To delete an entry from the directory



Press the **DIRECTORY** button.



Use the **UP** or **DOWN** arrow button to find the entry you want to delete.



Press the **CLEAR** button *twice*.



The display will show **DELETE ENTRY?** Press the **CLEAR** button again to confirm.



The display will show **DELETED** and you will hear a confirmation tone.



Press the **EXIT** button to return to the normal display.

### To adjust the ringer volume

There are 3 volume levels to choose from: HIGH, LOW or OFF. The default setting is HIGH.



Press the **MENU** button.



Use the **DOWN** arrow button to scroll to **RINGER LEVEL**.



Press the **ENTER** button. The display will show HIGH, LOW, OFF and the current setting will flash.



Use the **LEFT** or **RIGHT** arrow button to select the required level.



Press the **ENTER** button to confirm. The display will show **SAVED** and you will hear a confirmation tone.



Press the **EXIT** button to return to the normal display.

#### Note

*If the ringer is set to OFF the display will show RINGER OFF. The call indicator light will still flash to indicate someone is calling you.*

### To set the ringer tone

There are 4 ringer tones to choose from: TYPE 1-4. The default setting is TYPE 1.

You can select a different ring tone for each group in your directory so you will have an indication of who is calling you when the phone rings, e.g. NORMAL, FRIEND, FAMILY or VIP.



Press the **MENU** button.



Use the **DOWN** arrow button to scroll to **RINGER TYPE**.



Press the **ENTER** button. The display will show the ring group and tone, e.g: NORMAL TYPE 1. You will hear a sample tone.



Use the **LEFT** or **RIGHT** arrow button to select the required tone for the ringer group displayed. (TYPE 1-4). You will hear a sample tone.



Press the **ENTER** button to confirm the tone you want.

The display will show **SAVED** and you will hear a confirmation tone.

The display will show the next caller group, e.g: FRIEND TYPE 2.

Repeat these instructions to set the ring tones for the remaining caller groups.



Press the **EXIT** button at any time to return to the normal display.

### Note

*You can change the name of a ringer group if you wish, see below.*

### To change the name of a ringer group

You may wish to change the names of the ringer groups, for example you may want to name one of them **WORK** if you work from home. (Maximum 7 characters.)



Press the **MENU** button.



Use the **DOWN** arrow button to scroll to **RINGER TYPE**.



Press the **ENTER** button.



Press the **UP** or **DOWN** arrow buttons to select the group name you wish to change.



Press *and hold* the **CLEAR** button for 6 seconds. The selected group name is deleted.



Enter a new name using the letters on the keypad.



Press the **ENTER** button *twice*.

The display will show **SAVED** and you will hear a confirmation tone.

Follow these instructions for changing any of the other ringer group names.

### Alarm clock

You can use your Decor 310 telephone as an alarm clock. You must set the date and time before the alarm will work.

### Note

*If you have subscribed to a Caller Display Service, the first call you receive will automatically update the time and date.*

### To set the date and time



Press the **MENU** button.



Use the **DOWN** arrow button to scroll to **SET DATE TIME**.



Press the **ENTER** button. **ENTER HOUR** will be displayed and the hour digits will flash.



Enter the hour (12 hour clock).



Press the **ENTER** button to confirm the entry. **ENTER MINUTE** will be displayed and the minute digits will flash.



Enter the minutes.



Press the **ENTER** button to confirm the entry. The display will flash **AM** or **PM**.



Use the **LEFT** or **RIGHT** arrow button to select either **AM** or **PM**.



Press the **ENTER** button to confirm the entry. **ENTER DAY** will be displayed and the day digits will flash.



Enter the day, e.g. **20** for the 20th.



Press the **ENTER** button to confirm the entry. **ENTER MONTH** will be displayed and the month digits will flash.



Enter the month, e.g. **12** for December.



Press the **ENTER** button to confirm. The display will show **SAVED** and you will hear a confirmation tone.



Press the **EXIT** button to return to the normal display.

### To set the alarm



Press the **MENU** button.



Use the **DOWN** arrow button to scroll to **SET ALARM**.



Press the **ENTER** button. The display will show **ALARM ON OFF**.

#### Note

*If the alarm setting is currently ON, the alarm time set will be displayed and ON will flash.*



Use the **LEFT** or **RIGHT** arrow button to select either **ON** or **OFF**.

If you select **OFF**, the display will flash **OFF**. Press the **ENTER** button to confirm. The display will show **SAVED**.



If you select **ON**, press the **ENTER** button. **ENTER HOUR** will be displayed and the hour digits will flash.



Enter the hour (12 hour clock).



Press the **ENTER** button to confirm the entry. **ENTER MINUTE** will be displayed and the minute digits will flash.



Enter the minutes.



Press the **ENTER** button to confirm entry. The display will flash **AM** or **PM**.



Use the **LEFT** or **RIGHT** arrow button to select either **AM** or **PM**.



Press the **ENTER** button to confirm. The display will show **SAVED** and you will hear a confirmation tone.



Press the **EXIT** button to return to the normal display.

The alarm clock icon will be displayed to indicate the alarm is set to **ON**.

#### Note

*The alarm will ring daily at the time set until the setting is turned off.*

#### To switch the alarm off

The alarm will ring at the set time, and the alarm clock icon will flash.

To switch the alarm off press the **CLEAR** button or lift the handset.





# Caller Display

## IMPORTANT

*To enable your Decor 310 to display this information, you will first have to subscribe to a Caller Display and Call Waiting Service.*

*For more information on BT's Select Services call BT Free on 0800 800 150 or call your Network Provider for more information.*

## Note

*Please ensure that you have stored the full telephone number, including the area code, otherwise the name will not match the number stored in the directory.*

Your Decor 310 receives and displays caller information, which is transmitted over the network. This information will include the date and time the call is received, and in most cases the caller's phone number.

If the name of the person calling you has been stored in your Decor 310's directory, the name of the caller will also be displayed.

Your Decor 310 will also display the caller's details when you are engaged on another call. *See also page 18.*

The date and time will be set automatically the first time you receive a call, provided that you have subscribed to a Caller Display Service.

## Calls list

Whether you take a call or not, the caller's details are automatically stored in the calls list. The calls list holds a maximum of 99 calls. You can display, scroll through and dial numbers in the calls list and copy them into the directory.

If a call is received when the calls list is full then the oldest entry will be deleted automatically so the new call can be stored.

## New call indicator

The new calls indicator displays the number of unanswered calls you have received, and which have not been viewed yet, e.g. the display will show <sup>NEW</sup> CALLS 03. Once you have viewed a call in the calls list it will be removed from the new call indicator. If there are no new unanswered calls, the display will show, e.g. CALLS 25.

### To view the calls list



Press the **CALLS LIST** button.


The most recently received number will be displayed.



Use the **UP** or **DOWN** arrow button to scroll backwards and forwards through the calls list.

If you reach the end of the list, the display will show **END OF LIST**.

#### Note

*If the call was answered, the  icon will appear on the display. If the call was a waiting caller, **CALL WAITING** will appear on the display.*

### To dial a number from the calls list



Press the **CALLS LIST** button.

The most recently received number will be displayed.



Use the **UP** or **DOWN** arrow button to find the number you want to dial.



When the number you wish to call is displayed, press the **DIAL** button.

The number will be dialled automatically.

### To copy a number from the calls list into the directory

You can add a name to a number, so when they call again both the name and number will be shown on the display.



Press the **CALLS LIST** button.



Use the **UP** or **DOWN** arrow button to find the number you want to copy.



Press the **ENTER** button.

The display will show **ENTER NAME**.



Enter the name using the letters on the keypad.



Press the **ENTER** button to confirm.

The display will show **GROUP: NORMAL**.



Use the **LEFT** or **RIGHT** arrow button to select the ringer tone group you wish to store your entry under (**NORMAL**, **FAMILY**, **FRIENDS** or **VIP**). You will hear a sample tone.



Press the **MENU/ENTER** button to confirm. The display will show **SAVED** and you will hear a confirmation tone.

The name and number is now stored in the directory.

### To delete the entire calls list



Press the **CALLS LIST** button.



secretary  
Clr

Press *and hold* the **CLEAR** button for about 6 seconds.

The display will show **DELETE ALL ?**



secretary  
Clr

Press the **CLEAR** button to confirm.

The display will show **LIST EMPTIED**.

#### Note

*If you do not wish to delete the calls list, release the **CLEAR** button within 6 seconds.*

### To delete a number in the calls list



Press the **CALLS LIST** button.



Use the **UP** or **DOWN** arrow button to find the number you want to delete.



secretary  
Clr

Press the **CLEAR** button *twice*. The display will show **DELETE ENTRY ?**

secretary  
Clr

secretary  
Clr

Press the **CLEAR** button to confirm. The display will show **DELETED** and you will hear a confirmation tone.

### Call Waiting

If you subscribe to your Network Provider's Call Waiting Service, you will be able to know if another caller is trying to get through to you whilst you are already on a call.

If an incoming call arrives while you are already engaged on a telephone call, you will hear a soft beep every 5 seconds (this beep is not audible to the person you are speaking to).

The display will flash **CALL WAITING** and the new call indicator will increase one count. The display will also show you the name (if saved in the directory) and the number of the waiting caller.

Instead of the engaged tone, the second caller will hear an announcement to hold on as you are aware that there is a second call.

If the **RECALL** button is not pressed within 20 seconds then the waiting caller's details will be replaced by the information that was displayed before the new call arrived.

### To use Call Waiting

You can answer the second call, without disconnecting your first caller, by pressing the **RECALL** button. The first caller will be put on hold.

#### Note

*If you press **RECALL** and answer the second caller, the new call indicator will go down one count. If you do not answer the second call, the new call indicator will store the call as new in the calls list.*

R

When you have spoken to the second caller you can return to the first caller by pressing the **RECALL** button again.

You can switch back and forth between the two calls using the **RECALL** button without being disconnected.

#### Note

*The second caller will only be charged for their call from the moment you answer and not while they are waiting for your initial contact.*

#### Note

*To switch Call Waiting off, dial **#43#**.*

*To switch Call Waiting back on, dial **\*43#**.*

*You can check whether Call Waiting is active by dialling **\*#43#**,*

#### Note

*Caller Display with Call Waiting may not work on other UK networks. Check with your Service Provider.*

### Caller information not available

With some incoming calls the telephone number of the caller is not available and cannot therefore be displayed.

In this case, your Decor 310 provides you with some explanatory information about the type of call received. This will be in the form of a text message and will be one of the following.

#### UNAVAILABLE

The number is unavailable.

#### WITHHELD

The caller has withheld their number.

#### RINGBACK

Ringback call.

#### OPERATOR\*

The call has been made via the operator.

#### PAYPHONE\*

The caller is ringing from a payphone.

#### INTERNATIONAL


International call.

#### NO NUMBER

See 'HELP' section. This message will not be stored in the calls list.

\*Some text messages can have numbers associated with them. Your Decor 310 will alternate between the text message and the telephone number. They will be displayed for 5 seconds each.

### Voice mail indication

If you have subscribed to BT's BT Answer 1571, Call Minder, or another network messaging service your Decor 310 will indicate when you have received a voice message, by showing the  icon on the display.

BT Answer and Call Minder are invisible answer machines located at your local exchange which will take messages when you're out, engaged on another call or on the Internet.


To enable your Decor 310 to let you know you have messages you must first subscribe to a network messaging service.

BT Answer 1571 is a basic answering service and is completely free of charge. To activate the service dial Freefone **0800 003 800**.

For information on Call Minder, call BT on Freefone **0800 800 150**. This is a chargeable service.

Alternatively, call your Network Provider for more information.

## To listen to voice messages

When the  icon is displayed, dial 1571 for BT Answer 1571 or Call Minder (or your access code) to access your messages.

Follow the announcements to Play, Save and Delete your messages.

### Note

*Call your Network Provider to confirm your access code.*

**1**


Press the **1** button to play your messages.

**2**



Press the **2** button to save your messages.

**3**


Press the **3** button to delete your messages.

The  icon will remain on the display until you have listened to all of your voice messages.

## IMPORTANT

*The  icon is activated by a stutter dial tone which you can hear when you pick up your phone, BT Select Services, such as Call Diversion and Call Barring use stutter dial tone so therefore will cause the  icon to be activated even if no messages have been left.*

## IMPORTANT

*After an incoming call, or after lifting the handset, your Decor 310 will check the line for any messages. You may experience a slight delay before the  icon is displayed.*

# Help

If you have any difficulty using your Decor 310, look in this section first for solutions to the most common problems.

## **No dialling tone**

Make sure the telephone line cord is plugged into the telephone socket at the back of the unit and that the telephone line cord is connected to your wall socket.

Check that no other extension is in use.

## **Display screen not functioning properly or goes blank**

Check whether the battery is fitted correctly.

## **Caller Display messages not being received**

To be able to receive and display messages, you must subscribe to the Caller Display Service from your Network Provider.

## **Phone does not ring**

Check that the ringer is not switched off on your Decor 310.

Check that no other connected phones are off the hook.

Check whether you have too many phone extensions in your home or office. For help with this, please refer to the *Technical information* section on page 24.

## **NO NUMBER displayed**

Your Decor 310 checks the content of the Caller Display messages it receives. If it detects a problem with a message, it displays NO NUMBER rather than risk leaving a message with a possible mistake. This does not mean your telephone is faulty.

If you continually receive NO NUMBER messages, call:

Freefone **0800 800 150** for residential customers.

Freefone **0800 800 152** for business customers.

Or your Network Service Provider.

# General information

## Guarantee

Your Decor 310 is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the Decor 310, or any component thereof, which is identified as faulty or below standard, or fails as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished product.

### The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is provided.
- The equipment is returned to the point of purchase.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than by approved agents.
- This guarantee does not affect your statutory rights.

### Within the 12 month guarantee period:

If you experience difficulty using this product, prior to returning your product, please read the 'Help' section on page 22. In the unlikely event of a defect occurring, please return the product, with the receipt, to the place of purchase.

### Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network. We recommend that you contact BT's approved repair agent, TecLogic on **01672 564444** or a local qualified repairer.



## **If you have to return your Decor 310**

Pack the unit securely, preferably in the original packaging. All parts must be returned. We cannot take responsibility for goods damaged in transit.

## **Technical information**

### **How many telephones can you have?**

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your Decor 310 has a REN of 1. A total REN of 4 is allowed, if the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

## **R&TTE Directive**

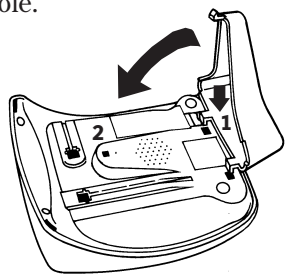
Hereby, Suncorp Technologies Ltd, declares that this Decor 310 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The Declaration of Conformance for the Decor 310 is published on the website <http://www.suncorptech.com/bt>

## **Switchboard compatibility**

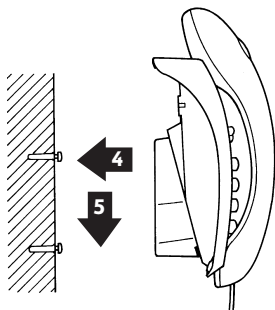
This product is intended for use within the UK for connection to the public telephone network and compatible switchboards, which support tone dialling and time break recall. If in doubt please consult your Service Provider.

# Wall mounting

1. Locate lugs and mount into holes under base unit as shown.
2. Swing mount down to clip into top hole.



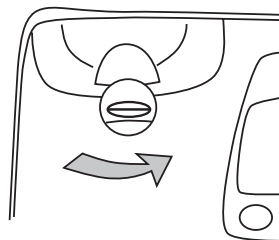
3. Drill 2 holes, 25mm deep using a 3mm drill, for the screws using the template. Ensure that you do not drill into any hidden wiring or pipes. Insert the wall plugs provided and then insert a screw into each hole. Leave 2-3mm between the head of the screw and the wall.
4. Position the product onto the screws.
5. Drop down to secure.



## Handset hook

Keeps the handset in place when the Decor 310 is wall mounted.

Revolve the handset catch on the base unit. The handset will now be able to rest on the hook when wall-mounted.



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## Offices worldwide

The telecommunications services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

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