26750

EQUIPMENT APPROVAL INFORMATION

Your telephone equipment is approved to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

1. Notification to the Local Telephone Company

On the bottom of this equipment is a label that contains, among other information, a product identifier in the form US:AAAEQ##TXXXX. You must, upon request, provide this information to your telephone company.

The digits represented by ## in the product identifier indicate the Ringer Equivalency Number (REN) for this equipment. The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, contact your local telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

Notes

♦ This equipment may not be used on coin service provided by the telephone company.
♦ Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
♦ Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.
♦ If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

2. Rights of the Telephone Company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may take changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use of performance of your

> ⚠ **CAUTION:** When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

HEARING AID COMPATIBLITY (HAC)

This telephone system meets FCC standards for Hearing Aid Compatibility.

> US NUMBER IS LOCATED ON THE CABINET
> REN NUMBER IS LOCATED ON THE CABINET

INTERFERENCE INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

♦ Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
♦ Reorient or relocate the increase the separation between the telecommunications equipment and receiving antenna.
♦ Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

INTRODUCTION

Your Caller ID phone stores and displays specific information, provided by your local telephone company, to subscribers of Caller ID or similar caller identification services. You must subscribe to one of these services in order to use this unit.

Your Caller ID phone enables you to:
Identify callers before you answer the phone.
Record up to 48 Caller ID messages sequentially.
Know the caller number while you were away.
To get the most from your new phone, we suggest that you take a few minutes right now to read through this user's guide.

> **IMPORTANT:** In order to use this unit, you must subscribe to either the standard Name/Number Caller ID Service.

> **IMPORTANT:** Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

⚡	**CAUTION:** RISK OF ELECTRIC SHOCK DO NOT OPEN	⚠
THE LIGHTNING FLASH AND ARROW HEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.	CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL	THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.

SEE MARKING ON BOTTOM / BACK OF PRODUCT

> **WARNING:** TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

BEFORE YOU BEGIN

PARTS CHECKLIST

Make sure your package includes the items:-
1. Base Unit
2. Handset
3. Handset Battery
4. Telephone Line Cord
5. AC Power Supply

MODULAR JACK REQUIREMENTS

You need an USOC Jack RJ11C/BABT 431A type modular phone jack, which is the most common type of phone jack. If you don't have a modular jack, call your local phone company to find out how to get one installed.

> **INSTALLATION NOTE:** Some cordless telephones operate at frequencies that may cause interference to nearby TVs microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave ovens, or VCR. If such interference continues, move the cordless telephone farther away from these appliances.

DIGITAL SECURITY SYSTEM

Your cordless phone uses a security system to provide protection against false ringing, unauthorized access, and charges to your phone line. When you place the handset in the base, the unit verifies its security code. After a power outage or battery replacement, you should place the handset in the base for about 20 seconds to reset the code.

INSTALLATION

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

DESKTOP INSTALLATION

> **NOTE :** For desktop charging only, the handset is only able to charge facing up.

1. Remove the battery compartment door of handset.
2. Insert battery pack and connect the cord into the jack inside the handset.
3. Put the compartment door back on.
4. Place the handset in the base.
5. Raise the base antenna.
6. Plug the adaptor to the socket-outlet that near the equipment and shall be easily accessible and the other end into the power jack on the back of the base. The IN USE/ CHARGE indicator comes on indicating that the battery is charging.
   Allow the phone to charge for 12 hours prior to first use. If you don't properly charge the phone, battery performance will be compromised.
7. After charging, plug the telephone line cord into the modular jack and into the LINE jack on the bottom of the base.
8. Set the RINGER program on the handset to ON, (Please see the details on chapter of Ringer Setting)
   Note: The phone automatically defaults to touch-tone dialing. To change to pulse (rotary) dialing, see "Tone/Pulse Dialing". If you don't know which type of service you have, check with the phone company.

> ⚠ **CAUTION:** Use only the ATLINKS power supply that came with this unit. Using other power supplies may damage the unit.

> **NOTE :** The phone is shipped in Tone Dialing Mode from the manufacturer.

SET UP

TONE/PULSE DIALING

A Tone/Pulse (T/P) switch is located at the bottom of base. T and P are denoted as Tone and Pulse respectively.

DATE AND TIME SETTING

1. Press and hold the SET TIME/REDIAL button for 3 seconds.
2. Press " " or " " button to adjust the month setting.
3. Press SET TIME/PAUSE button to go to date setting
4. Press " " or " " button to adjust the date.
5. Press SET TIME/PAUSE button to go to hour setting
6. Press " " or " " button to adjust the hour.
7. Press SET TIME/PAUSE button to go to minute setting
8. Press " " or " " button to adjust the minute. (or Press EXIT button exit the program)
9. Press SET TIME/PAUSE button again to confirm setting and go back to standby mode.

CONTRAST SETTING SELECTION

1. Press and hold the MEM/Prog button for 3 seconds.
2. Press CHANNEL/SELECT button until "Lcd" shows on display.
3. Use the " " or " " button to adjust the level

---

4. Press MEM/Prog to store selection.
5. Press EXIT to quit the program.

RINGER MELODY SELECTION

1. Press and hold the MEM/Prog button for 3 seconds.
2. Press CHANNEL/SELECT button until "rIng" shows on display.
3. Use the " " or " " button to select the ringer. (8 ringer melodies can be selected)
4. Press MEM/Prog to store selection.
5. Press EXIT to quit the program.

VIP RINGER MELODY SELECTION

1. Press and hold the MEM/Prog button for 3 seconds.
2. Press CHANNEL/SELECT button until "UIP rIng" shows on display.
3. Use the " " or " " button to select the ringer. (8 ringer melodies can be selected)
4. Press MEM/Prog to store selection.
5. Press EXIT to quit the program.

PAGE RINGER MELODY SELECTION

1. Press and hold the MEM/Prog button for 3 seconds.
2. Press CHANNEL/SELECT button until "PAgE rIng" shows on display.
3. Use the " " or " " button to select the ringer. (8 ringer melodies can be selected)
4. Press MEM/Prog to store selection.
5. Press EXIT to quit the program.

RINGER ON/OFF

The RINGER setting must be **ON** for the handset to ring during incoming calls.
1. Press and hold the MEM/PROG button for 3 secons
2. Press CHANNEL/SELECT button until "rINgUoL" shows on display
3. Use the " " button until "rINgUoL OFF" shows on display.
4. Press MEM/PROG to store selection
5. Press EXIT to quit the program.

VOLUME

While you are on phone, you can press the VOLUME "+" or "-" button to adjust the volume of the handset's earpiece.

CORDLESS PHONE BASICS

RECEIVING A CALL

1. Check the display to see who is calling.
2. Press the LINE 📞 button.
3. Press the LINE 📞 button again to hang up.

MAKING A CALL

1. To make a call, press the LINE 📞 button before you dial
2. Press it again to hang up. –OR-

1. Input the telephone number first.
2. Then press LINE button to dial out the number.

REDIAL

1. Press the LINE button
2. Press "REDIAL/SET TIME" to redial

DELETING THE CURRENT REDIAL RECORD

1. Make sure the phone is **OFF**.
2. Use the REDIAL " " button or press the CHANNEL/SELECT button
3. Press the " " or " " button to display a desired redial record.
4. Press FLASH/DELETE button, "dELEtE" shows on display.
5. Press FLASH/DELETE button again to confirm the deletion. Or press EXIT button to cancel the deletion.

DELETING ALL REDIAL RECORDS

1. Make sure the phone is **OFF**.
2. Use the Redial " " buttons or press the CHANNEL/SELECT button and displays any redial record.
3. Press and hold FLASH/DELETE button for several seconds. "dELEtE ALL" displays on screen.
4. Press FLASH/DELETE button again to confirm the deletion. Or press EXIT button to cancel the deletion.

IN USE/CHARGE INDICATOR

The phone is ON when the IN USE/CHARGE indicator on the base is lit. The IN USE/CHARGE indicator on the base flashes when you receive a

call.

RECALL (Flash)
Use the FLASH/DELETE button to activate custom calling services such as call waiting or call transfer, which are available through your local phone company.

TIP: Don't use the LINE ✆ button to activate custom calling services such as call waiting, or you'll hang up the phone.

CHANNEL BUTTON
While talking, you might need to manually change the channel in order to get rid of static. Press and release the CHANNEL/SELECT button to advance to the next clear channel.

TEMPORARY TONE
This feature enables pulse (rotary) service phone users to access touch-tone services offered by banks, credit card companies, etc., by pressing the * tone button to temporarily make the phone touch-tone compatible. To get information about your bank account, for example, you would:
1. Call the bank's information line.
2. Press the * tone button after your call is answered.
3. Follow the voice instructions to complete your transaction.
4. Hang up when finished. The phone returns to Pulse (rotary) service.

MUTE
To prevent the person you are speaking to from hearing you while on a call, press the MUTE button.

PAGING THE HANDSET
This feature helps to locate a misplaced handset. Press the PAGE button on the base. The handset beeps continuously for about 1 minute or until you press the LINE button on the handset. You can also press PAGE button again to cancel.

CALLER ID FEATURES
This unit receives and displays information transmitted by your local phone company is running with FSK or DTMF system.
The unit can store up to 48 calls for later review.

CALLER ID
While you have a caller ID, the display will show as follow:

CID   Number of calls

Caller ID phone number
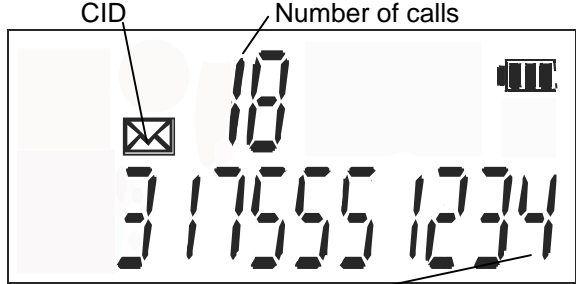
Provided you subscribe to Caller ID from your phone company, you are able to see the caller number.

> **IMPORTANT:** In order to use the Caller ID functions with this unit, you must subscribe to Number Caller ID Service.

RECEIVING AND STORING CALLS
When you receive a call, the information is transmitted by the phone company to your Caller ID telephone between the first and second ring. When the memory is full, a new call automatically replaces the oldest call in memory.

REVIEWING RECORDS
As calls are received and stored, the display is updated to let you know how many calls have been received.
Press the CID " " button to review the oldest call record first. If no new call in the log, display the most recent call record first.
Press the " " button to scroll through the call records from the most recent to the oldest.
Press the " " button to scroll through the call records from the oldest to the newest.
Press "0/Next" to show the remaining number digit of CID.

TRANSFERRING CID RECORDS TO MEMORY

You may transfer a Caller ID record to your phone's memory.
1. Use the CID " " button to go to CID mode.
   Or press the CHANNEL/SELECT button
2. Press the " " or " " button to display the desired Caller ID record.
3. Press the MEM/PROG button.
4. Press the desired memory location (01-16) in 2 digits. You will hear a confirmation tone.

DELETING THE CURRENT CID RECORD
1. Make sure the phone is **OFF**.
2. Use the CID " " buttons to go to CID mode.
   Or press the CHANNEL/SELECT button
3. Press the " " or " " button to display the desired Caller ID record.
4. Press FLASH/DELETE button, "dELEtE" shows on display.
5. Press FLASH/DELETE button again to confirm the deletion.

DELETING ALL CID RECORDS
1. Make sure the phone is **OFF**.
2. Use the CID " " buttons to display any Caller ID record or press the CHANNEL/SELECT button
3. Press and hold FLASH/DELETE button for several seconds. "dELEtE ALL" displays on screen.
4. Press FLASH/DELETE button again to confirm the deletion.

CHANGING THE NUMBER FORMAT
The # button lets you change the format of the displayed CID number under CID mode before dial back the number during review CID records.
1. When you scroll the CID number under CID mode and a desired CID number shows on display, press # button once to delete the first digit of the telephone number.
2. Press # button second times to delete the second digit of phone number.
3. Press # button third times to delete the third digit of phone number.
4. Press # button fourth times to delete the fourth digit of phone number.
5. Press # button again to resume all deleted digits.
Note: User can delete maximum 4 digits number on a CID memory.

DIALING A CALLER ID NUMBER
1. Make sure the phone is **OFF**.
2. Press the CID " " buttons or press the CHANNEL/SELECT button
3. Press the " " or " " button to display the desired Caller ID record.
4. Press LINE ✆ button. The number dials automatically.

MEMORY
Store up to sixteen 20-digit numbers in memory for quick dialing. This memory feature is in addition to the 48 Caller ID records that can be stored in the Caller ID memory log.

STORING A NUMBER IN MEMORY
1. Make sure the phone is **OFF**.
2. Use the number keypad to enter the telephone number you want to store (up to 20 digits). To add a pause, see "Inserting a Pause in the Dialing Sequence".
3. Press the MEM/PROG button.
4. Press the desired memory location number (01 through 16) in 2 digits. You will hear a confirmation tone.

REVIEWING MEMORY
1. Make sure the phone is **OFF**.
2. Press the CHANNEL/SELECT button
Or press MEM/PROG button an then enter a memory location (01-16) in 2 digits.
3. Press the " " or " " button to review the memory.
Note: Press "0/Next" to show the remaining number digit of memory. If you enter wrong digits, press FLASH/DELETE button to delete the wrong digits.

INSERTING A PAUSE IN THE DIALING SEQUENCE
Press the SET TIME/PAUSE button to insert a delay in the dialing sequence of a stored telephone number when a pause is needed to wait for a dial tone (for example after you dial 9 for an outside line, or to wait for a computer access tone). Each pause counts as 1 digit in the dialing sequence.

CHANGING A STORED NUMBER
Use the same procedure to change a stored number as you do to store a number—you're just replacing the phone number with a different one.

STORING A REDIAL NUMBER
1. Make sure the phone is OFF.
2. Press REDIAL " " button to go to redial record menu.
3. Press the " " or " " button to display the desired record.

4. Press the MEM/PROG button.
5. Press number key (01-16) in 2 digits to store the phone number in the memory location.
Note: Press "Exit" to quit the setting.

VIP MEMORY
You can specify a desired memory to VIP. If the memory had been specified to VIP, you will hear a VIP ringer while the specified number reach.

1. Make sure the phone is **OFF**.
2. Press the CHANNEL/SELECT button
   Or press MEM/PROG button an then enter a memory location (01-16) in 2 digits.
3. Press the " " or " " button to review the memory and choose a memory.
4. Press MEM/PROG again to confirm it. "UIP" will displays on screen., if you reach a VIP memory under reviewing memory.
5. Press MEM/PROG again to cancel the VIP setting.

DIALING A STORED NUMBER
1. Make sure the phone is **OFF**.
2. Press the CHANNEL/SELECT button
   Or press MEM/PROG button an then enter a memory location (01-16) in 2 digits.
3. Press the " " or " " button to review the memory and choose a memory.
4. Press the LINE button, the number dials automatically.
OR
1. Press LINE button.
2. Press MEM/PROG
3. Press location (01-16) in 2 digits.

> **IMPORTANT:** If you make test calls to emergency numbers stored in memory, remain on the line and briefly explain the reason for the call to the dispatcher. Also, it's a good idea to make these calls in off-peak hours, such as early morning or late evening.

REVIEWING AND DELETING STORED NUMBERS
1. Make sure the phone is **OFF**.
2. Press the CHANNEL/SELECT button
   Or press MEM/PROG button an then enter a memory location (01-16) in 2 digits.
3. Press the " " or " " button to review the memory and choose a memory.
4. press FLASH/DELETE button, while the entry is displayed, "dELEtE" shows on display.
5. Press FLASH/DELETE button again to confirm the deletion.
Note: Press "Exit" to quit the setting.

DELETING ALL MEMORY RECORDS
1. Make sure the phone is **OFF**.
2. Press the CHANNEL/SELECT button
   Or press MEM/PROG button an then enter a memory location (01-16) in 2 digits.
3. Press the " " or " " button to review the memory.
4. Press and hold FLASH/DELETE button for several seconds. "dELEtE ALL" displays on screen.
5. Press FLASH/DELETE button again to confirm the deletion.

CHAIN DIALING FROM MEMORY
Use this feature to make calls which require a sequence of numbers such as using a calling card for a frequently called long distance number. Basically, you dial each part of the sequence from memory. The following example shows how you can use chain dialing to make a call through a long distance service:

The Number For	Memory Location
Long distance access number	7
Authorization code	8
Frequently called long distance number	9

1. Press LINE button.
2. Press MEM/PROG and then press 07.
3. When you hear the access tone, press MEM/PROG and then press 08.
4. At the next access tone, press MEM/PROG and then press 09.

> **TIP:** Wait for the access tones before pressing the next memory button, or your call might not go through.

STORING THE IP NUMBER
1. Make sure your phone is **OFF**.
2. Press and hold IP button for 3 seconds, "IP" shows in the display.
3. Enter the IP dial up number
4. Press REDIAL/PAUSE/SET TIME button twice.
5. Press 1 or 2 or 3 to choose the type of language.
6. Enter the card number and pin number.
7. Then press # button.
8. Press MEM/prog button to confirm the number. You will hear a confirmation tone.

For Example: Have one IP card, Card Number : 137311088888 , Pin Number: 9888 , storage procedures:
- Press and hold IP button for 3 seconds, then "IP" shows in the display.
- Enter 17910(UniCom dial up number).
- Press REDIAL/PAUSE/SET TIME button twice.
- Press Key [1] (Choose Putonghua).
- Enter 137311088889888 (Card number and Pin number).
- Press # button.
- Press MEM/prog button to confirm.

IP DAILING AND REDIALING
Make a Long distance call with IP function:
  When the phone is OFF, enter the long distance number, press IP button, then the handset adds the IP number as a prefix on the number and automatically dial up.
  When the handset is in CID review mode, scroll to the desired long distance number, and press IP button, then the handset adds the IP number as a prefix on the number and automatically dial up.
  Press the TALK/LINE button on the handset, press IP button, then you will hear a dial tone, now you can enter your long distance number.

Redial Call ID Number:
  If set number "0" as a long distance code, then the handset automatically add number "0" as a prefix on the call ID number when the call ID number is over 8-digit.
  When the local number calling, if the number has prefix number "0", please press REDIAL/PAUSE/SET TIME button to cancel the prefix number "0".

Number Lock
To prevent other user from dialing the long distance number or other special number, such as "16897888", you can set the number lock to restrict the dialing number which is unauthorized by you. For example, long distance "0" or "16" (1- 2 digit). To remind you, before you set the number, please set up the pin number first. (The pin number is 4-digit number).

SET THE PIN NUMBER and Restricted Number
For example: Pine number 0588, the setting steps:
1. Press the keys [#], [#].
2. Enter the pin number 0588.
3. Enter the restricted dia number 16
4. Press MEM/Prog button to confirm the number. You will hear a confirmation tone.

SET THE RESTRICTED NUMBER TO 0
For example: To prevent dial up the number "0", you can set the first four digit as a restricted dial number.
1. Press the keys [#], [#].
2. Enter the pin number 0588.
3. Enter the restricted dial number 0
4. Press MEM/Prog button to confirm the number. You will hear a confirmation tone.

CANCEL THE RESTRICTED NUMBER
For example: To cancel the above restricted number, please refer the following steps:
1. Press the keys [#], [#]
2. Enter the pin number 0588.
3. Press MEM/Prog button to confirm the number. You will hear a confirmation tone.

NOTE: (If you forgot the pin number, please follow the following steps to de-restricted the number)

Press the keys [*], [*], [4]. [0], [#], [#], MEM/Prog button in sequence.

BATTERY INDICATOR

This icon ▮▮▮▮ is the battery level indicator. If you see the icon change into

▭, that means your battery is low and your handset keyboard is not available to use, please put the handset in cradle of base to recharge your battery.

CHANGING THE BATTERY

Make sure the telephone is **OFF** before you replace battery.
1. Remove the battery compartment door.
2. Disconnect the cord attached to the battery pack and remove the battery pack from the handset.
3. Insert the new battery pack and connect the cord into the jack inside the handset.
4. Put the battery compartment door back on.
5. Place handset in the base to charge. **Allow the handset battery to properly charge (for 12 hours) prior to first use or when you install a new battery pack. If you do not properly charge the phone, battery performance will be compromised.**

> ⚠
>
> **CAUTION:** Danger of explosion if battery is incorrectly replaced. Replace only with the GPI, GP30AAAK3BMJ type battery that came with your phone. Do not dispose of the battery in a fire. The cell may explode. Check with local code for possible special disposal instructions.

BATTERY SAFETY PRECAUTIONS

Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.

To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide.

Keep batteries out of the reach of children.

Remove batteries if storing over 30 days.

GENERAL PRODUCT CARE

To keep your telephone working and looking good, follow these guidelines:

Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).

DO NOT expose to direct sunlight or moisture.

Avoid dropping and other rough treatment to the phone.

Clean with a soft cloth.

Never use a strong cleaning agent or abrasive powder because this will damage the finish.

Retain the original packaging in case you need to ship the phone at a later date.

CAUSES OF POOR RECEPTION

Aluminum siding.

Foil backing on insulation.

Heating ducts and other metal construction can shield radio signals.

You're too close to appliances such as microwaves, stoves, computers, etc.

Atmospheric conditions, such as strong storms.

Base is installed in the basement or lower floor of the house.

Base is plugged into an AC outlet with other electronic devices.

Baby monitor is using the same frequency.

Handset battery is low.

You're out of range of the base.

MESSAGE INDICATORS

The following indicators show the status of a message or of the unit.

UNAVALIABLE	The person is calling from a number that has been blocked or out of area from transmission.
NO CALL	No Caller ID information was received.

TROUBLESHOOTING TIPS

CALLER ID

Problem	Solution
No Display	Is battery fully charged? Try replacing the battery. Make sure the battery is properly installed and connected. If you are using AC power, make sure that the unit is connected to a non-switched electrical outlet. Disconnect the unit from the plug and plug it in again. Did you order Caller ID service from your local telephone company?

TELEPHONE

Problem	Solution
No dial tone	Check installation: — Is the base power cord connected to a working outlet? — Is the telephone line cord connected to the base unit and the wall jack? Disconnect the base from the wall jack and connect another phone to the same jack. If there is no dial tone in the second phone, the problem might be your wiring or local service. Is the handset out of range of the base? Make sure the battery is properly charged (12 hours). Is the battery pack installed correctly? Did the IN USE indicator come on? The battery may need to be charged.
Dial tone is OK, but can't dial out	Make sure the tone/pulse setting is correct.
Handset does not ring	Make sure the RINGER setting on the handset is programmed to ON. You may have too many extension phones on your line. Try unplugging some phones. See solutions for " No dial tone."
You experience static, noise, or fading in and out	Change channels Is handset out of range? Move closer to the base. Does the base need to be relocated? Charge battery. Make sure base is not plugged into an outlet with another household appliance.

UNIT BEEPS

- Place handset in base for 20 seconds to reset the security code. If that doesn't work, charge battery for 12 hours.
- Clean charging contacts on handset and base with a soft cloth, or an eraser.
- See solutions for "No dial tone".
- Replace battery.

MEMORY DIALING

- Did you program the memory location keys correctly?
- Did you follow proper dialing sequence?
- Make sure the tone/pulse setting is correct.
- Did you reprogram numbers into memory after power outage or battery replacement?

SERVICE

This product may be serviced only by the manufacturer or its authorized service agents. Changes or modifications not expressly approved by ATLINKS USA, Inc. could void the user's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this guide or call customer service at **1-800-448-0329**.

Or refer inquiries to:
ATLINKS USA, Inc.
Manager, Consumer Relations
P O Box 1976
Indianapolis, IN 46206

Attach your sales receipt to the booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.