

OWNER'S MANUAL

Model 53479

For Residential Use Only

Caution: Read and follow all safety rules and operating instructions before first use of this product.

Fasten the manual near the garage door after installation.

Complies with UL 325 regulations effective January 1, 1993





CRAFTSMAN®

1/2 HP GARAGE DOOR OPENER

- Safety Precautions
- Assembly
- Installation
- Adjustment
- Care and Maintenance
- Operation
- Troubleshooting
- Parts List

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Start by reviewing these important safety alert symbols:

When you see these Safety Symbols on the following pages, they will alert you to the possibility of *serious injury or death* if you do not comply with the corresponding instructions. The hazard may come from something mechanical or from electric shock. *Read the instructions carefully.*



Safety Information and Precautions; Tools



An unbalanced garage door might not reverse when required and someone under the door could be seriously injured or killed.

If your garage door binds, sticks or is out of balance, call for professional garage door service. *Garage doors, door springs, cables, pulleys, brackets, and their hardware are under extreme tension and can cause serious injury or death.* Do not try to loosen, move or adjust them yourself!

Ropes left on a garage door could cause someone to become entangled and killed. Remove all ropes connected to the door before installing and operating the opener.

Identify the type and height of your door, any special conditions that exist, and any additional materials that may be required. Refer to pages 6 and 7.

Test Your Door for Balance

Before you begin, complete the following test to make sure your door is balanced, and is not sticking or binding:

- Lift the door about halfway as shown. Release the door. It should stay in place, supported entirely by its springs.
- Raise and lower the door to see if there is any binding or sticking.

To avoid damage to the garage door and opener, disable locks before installing and operating the opener. Use a wood screw or nail to hold locks in the "open" (unlocked) position.

Operation at other than 120V 60 Hz will cause opener malfunction and damage.



Sectional Door



One-Piece Door

During assembly, installation and adjustment of the opener, instructions will call for tools shown below.



Carton Inventory

Your garage door opener is packaged in one carton which contains the power unit and all parts illustrated below. If anything is missing, carefully check the packing material. Parts may be "stuck" in the foam. **KEEP THE FOAM INTACT** (see page 10). Hardware for assembly and installation is shown on page 5.



Hardware

Separate all hardware from the packages in the rail carton and the opener carton and group as shown below, for the assembly and installation procedures.







SECTIONAL Door Installation

Before you begin, survey your garage area to see whether any of the conditions below apply to your installation.



Based on your particular requirements, there are several installation steps which might call for materials and/or hardware not included in the carton.

- Step 1, page 12 Look at the wall or ceiling above the garage door. The header bracket *must* be securely fastened to structural supports.
- Safety reversing sensor, page 16 Depending upon garage construction, wood blocks may need to be fastened to mounting locations before sensors are installed.
- Step 4, page 17 Alternate floor mounting of the safety reversing sensor will require hardware not provided.
- Step 6, page 20 Do you have a finished ceiling in your garage? If so, a support bracket and additional fastening hardware may be required.
- Step 12, page 24 Do you have a steel, aluminum, fiberglass or glass panel door? If so, horizontal and vertical reinforcement is required.
- Look at the garage door where it meets the floor. It must close on the floor all the way across. Otherwise, the safety reverse system may not work properly. See page 30. Floor or door should be repaired.



- The opener can be installed within 2 feet of the left or right of the door center if there is a torsion spring or center bearing plate in the way of the header bracket or door bracket area. *If your door has extension springs, the opener must be installed in the center of the door.* See pages 12 and 24.
- Do you have an access door in addition to the garage door? If not, Model 53702 Emergency Key Release is required. See page 38.

You may find it helpful to refer back to this page as you proceed with the installation of your opener.

ONE-PIECE Door Installation

Before you begin, survey your garage area to see whether any of the conditions below apply to your installation.



Header Wall Access Door Access Door Access Door Access Door Safety Reversing Sensor Safety Reversing Sensor

Based on your particular requirements, there are several installation steps which might call for materials and/or hardware not included in the carton.

- Step 1, page 13 Look at the wall or ceiling above the garage door. The header bracket *must* be securely fastened to structural supports.
- Step 6, page 20 Do you have a finished ceiling in your garage? If so, a support bracket and additional fastening hardware (not supplied) may be required.
- Safety reversing sensor, page 16 Depending on garage construction, wood blocks may need to be securely fastened to mounting locations before sensors are installed.
- Step 14, page 17 Alternate floor mounting of the safety reversing sensor will require hardware that is not provided.
- Step 12, page 25 Generally, a one-piece door does not require reinforcement. If your door is lightweight, you can refer to the information relating to sectional doors on page 24.
- Step 12, page 25 Depending on your door's construction, you might need additional mounting hardware for the door bracket.
- Do you have an access door in addition to the garage door? If not, Model 53702 Emergency Key Release is required. See page 38.
- The gap between the bottom of the garage door and the floor cannot exceed 1/4". Otherwise, the safety reverse system may not work properly. See page 30. The floor or the door should be repaired.

One-Piece Door without Track





You may find it helpful to refer back to this page as you proceed with the installation of your opener.

ASSEMBLY SECTION: PAGES 8 - 11



To avoid installation difficulties, do not run the garage door opener until instructed to do so.



Assembly Step 1 (Continued) Assemble the Rail

- 4. Beginning with the sprocket end, straighten the two rail sections so that the screw rod is in a straight line at the joint. (Avoid handling the joints, which may have sharp edges.)
- 5. Carefully slide the pins at the top edge of the rail into the openings on the adjacent rail. It is essential that the rail assembly be on a level surface to achieve proper alignment and to avoid damage to the pins.
- 6. Insert two 1/4"-20x1-3/4" bolts through the *center* holes of a brace, and place its open length against the rail at this joint, aligning the holes as shown. Position another brace on the opposite side of the rail over the bolts, add 1/4"-20 lock nuts, and hand tighten. Insert two additional bolts and hand tighten.

1/4-20x1-3/4" (8)

- 7. Keeping the rail straight and on a level surface, grasp the screw rods on each side of the remaining joint and pivot into a straight line. Repeat steps 5 and 6.
- 8. With a 7/16 wrench, tighten bolts til snug, working from the center holes of the braces to those further from the joints. Do not overtighten.



Lock Nut

Assembly Step 2 Fasten the Rail To the Power Unit and Install the Trolley

NOTE: To aid in assembly and installation, replace the foam packing around the power unit. Remove it after Installation Step 5.



As illustrated above, slide the trolley onto and along the bottom of the rail until it snaps firmly in place. *Be certain to install it facing correctly: the trolley release arm must be horizontal (lock position), with its arrow pointed away from the power unit.*

Assembly Step 3 Attach the Rail Brackets

- Align rail brackets to end of rail assembly, as shown.
- Insert two 1/4"-20 x 5/8" hex screws and lock nuts. Tighten securely with a 7/16" socket.





You have now finished assembling your garage door opener. Please read the following warnings before proceeding to the installation section:



INSTALLATION SECTION: PAGES 12 – 27

Installation Step 1

Determine Header Bracket Location Installation procedures vary according to garage door types. Follow the instructions which apply to your door.





with curved track

One-piece door with horizontal track

WARNING

If the header bracket is not rigidly fastened to a structural support on the header wall or ceiling, the safety reverse system may not work properly (see page 30). The door might not reverse when required, and could cause serious injury or death.

The garage door springs, cables, pulleys, brackets and their hardware are under extreme tension. *Do not attempt to loosen, move or adjust them yourself. Serious personal injury or death could result.* Call for professional garage door service.

SECTIONAL Door or ONE PIECE Door with Track

- Close the door and mark the inside vertical centerline of the garage door.
- Extend the line onto the header wall above the door.

Remember, you can fasten the header bracket within 2 feet of the left or right of the door center *only* if a torsion spring or center bearing plate is in the way; or you can attach it to the ceiling (refer to page 14) when clearance is minimal. (It may be mounted on the wall upside down if necessary, to gain approximately 1/2".)

If you need to install the header bracket on a 2x4 (on wall or ceiling), use lag screws (not supplied) to securely fasten the 2x4 to structural supports as shown here and on page 13.

- Open your door to the highest point of travel as shown. Draw an intersecting horizontal line on the header wall 3" above the high point. This height will provide travel clearance for the top edge of the door.
- Door clearance brackets are available for sectional doors when headroom clearance is less than 2". See accessory page 38.

Proceed to Step 2, page 14.

ONE-PIECE Door Without Track

Read the Safety Instructions on page 12. They also apply to doors without tracks.

• Close the door and mark the inside vertical centerline of your garage door. Extend the line onto the header wall above door.

If headroom clearance is minimal, you can install the header bracket on the ceiling. See page 14.

• If you need to install the header bracket on a 2x4 (on wall or ceiling), use lag screws (not supplied) to securely fasten the 2x4 to structural supports as shown.



- Open your door to the highest point of travel as shown. Measure the distance from the top of the door to the floor. Subtract the actual height of the door. Add 8" to the remainder. (See Example).
- Close the door and draw an intersecting horizontal line on the header wall at the determined height.

If the total number of inches exceeds the height available in your garage, use the maximum height possible, or refer to page 14 for ceiling installation.

Proceed to Step 2, page 14.



One-piece door without track jamb hardware

One-piece door without track pivot hardware

| Distance from top of door |
|---------------------------------------|
| (at highest point of travel) to floor |
| Actual height of door |
| Remainder |
| Add+8" |
| Bracket height on header wall |
| (Measure UP from top of CLOSED door.) |
| |

Installation Step 2

Install the Header Bracket

You can attach the header bracket either to the wall above the garage door, or to the ceiling. Follow the instructions which will work best for your particular requirements.

Fastening the Header Bracket to the Wall

- Center the bracket on the vertical guideline with the bottom edge of the bracket on the horizontal line as shown (with the arrow pointing toward the ceiling).
- Mark either set of bracket holes (do not use the holes designated for ceiling mount). Drill 3/16" pilot holes and fasten the bracket securely to a structural support with the hardware provided.

Fastening the Header Bracket to the Ceiling

- Extend the vertical guideline onto the ceiling as shown.
- Center the bracket on the vertical mark, no more than 6" from the wall. Make sure the arrow is pointing toward the wall. The bracket can be mounted flush against the ceiling when clearance is minimal.
- Mark holes designated for ceiling mount only. Drill 3/16" pilot holes and fasten bracket securely to a structural support with the hardware provided.





Installation Step 3

Attach the Rail to the Header Bracket

If the door spring is in the way you'll need help. Have someone hold the opener securely on a temporary support to allow the rail to clear the spring. Header Wall · Position the rail bracket against the header bracket. Header Bracket • Align the bracket holes and join with a clevis pin as Rail Bracket shown. • Insert a ring fastener to secure. Ring Fastener Header Bracket Rail Ø 0 Ø Clevis Pin 5/16"x2-3/4 " Rail Bracket Rail Garage Door Foam Packaging Opener Carton or Temporary Support

base.

• Position the opener on the garage floor below the header bracket. Use packing material as a protective



The Safety Reversing Sensor

Information you'll need before you begin the installation of the safety reversing sensor

The safety reversing sensor *must* be connected and aligned correctly before the garage door opener will move in the down direction. This is a required safety device and cannot be disabled.

Installation procedures are the same for sectional and one-piece doors.

Be sure power to the opener is disconnected.

The sending eye transmits an invisible light beam to the receiving eye. The units can be installed on either side of the garage door as long as the sun never shines directly into the receiving eye lens.

Look at the label on the connector end of each case to identify the sensors.

The brackets must be connected and fastened so that the sending and receiving eyes face each other as shown.

If an obstruction breaks the light beam while the garage door is closing, the door will stop and reverse to full open position and the opener lights will flash for 5 seconds.

The brackets *must* be securely fastened to a solid surface such as the studs on either side of the door, or add a piece of wood at each location if installing in masonry construction.

WARNING

Without a properly working safety reversing sensor, persons (particularly children) could be injured or killed by a closing garage door. Read and follow all instructions.

To protect small children, install the safety reversing sensor so that the beam will be no higher than 4"-6" above the garage floor.

Disconnect power to the garage door opener before installing the safety reversing sensor.

The invisible light beam path must be unobstructed. No part of the garage door (or door tracks, springs, hinges, rollers or other hardware) can interrupt the beam while the door is closing. If it does, use a piece of wood to build out each sensor mounting location to the minimum depth required for light beam clearance.



Facing the door from inside the garage

Installation Step 4 Install the Safety Reversing Sensor (Receiving and Sending Eyes)

Figures 1 and 2 show assembly of brackets and "C" wrap based on the recommended installation of the sensors on each side of the garage door as shown on page 16.

However, Figures 3 and 4 are variations which may fit your installation requirements better. Make sure the wraps and brackets are aligned so the sensors will face each other across the garage door.

- 1. Fasten the "C" wraps to the mounting brackets having square holes, using the hardware shown in Figure 3.
- 2. Connect each assembly to a slotted bracket, using the hardware shown in Figure 2.

Note the alignment of the brackets for left and right sides of the door.

- 3. Finger tighten the lock nuts.
- Use bracket mounting holes as a template to locate and drill (2) 3/16" diameter pilot holes on both sides of the garage door, 4"-6" above the floor *but not exceeding* 6". (See warning on page 16.)
- 5. Attach bracket assemblies with 1/4"x1-1/2" lag screws as shown in Figure 2.
- 6. Adjust right and left side bracket assemblies to the same distance out from the mounting surface. Make sure all door hardware obstructions are cleared. Tighten the nuts securely.

Figure 3





Figure 1



Figure 2



Figure 4

Alternate Floor Mount





Installation Step 4 (Continued) Install the Safety Reversing Sensor

- 7. Center each sensor unit in a "C"- wrap with lenses pointing toward each other across the door (see Figure 5).
- 8. Secure sensors with the hardware shown. Finger tighten the wing nut on the receiving eye to allow for final adjustment. Securely tighten the sending eye wing nut.

Recommended Wire Routing

- 1. Using insulated staples, run the wires from both sensors to the rail at the door header (see Figure 6).
- 2. Cross and twist the two wires where they meet the rail (see inset A). Run the wires inside the channels at the top of the rail, along each side, to the power unit and pull taut (see inset B). Do not use the lower (trolley) channels.

NOTE: If your access door is near the garage door, you may choose to install the wall control at this time and run the wall control wire along the rail with the sensor wires. Use one rail channel for the wall control wire and the other channel for both sensor wires. If you choose this option, follow instructions 1-3 on page 21 now.

- 3. Thread the wires through the tabs on top of the drive shaft cover.
- 4. With your screwdriver tip, tuck the wires snugly into the rail channels. You will complete the wiring in Installation Step 7.



Figure 5





Installation Step 5

Position the Opener

Follow instructions which apply to your door type as illustrated.



To prevent damage to steel, aluminum, fiberglass or glass panel doors, do not rest the opener on the door without using a 2x4.

SECTIONAL Door or ONE-PIECE Door with Track

A 2x4 laid flat is convenient for setting an ideal doorto-rail distance.

• Raise the opener onto a stepladder.

You will need help at this point if the ladder is not tall enough.

• Open the door all the way and place a 2x4 laid flat on the top section beneath the rail.

If the top panel hits the trolley when you raise the door, pull down on the trolley release arm to disconnect the inner and outer sections. The trolley can remain disconnected until Step 13 is completed.





ONE-PIECE Door without Track

- With the door fully open and parallel to the floor, measure the distance from the floor to the top of the door.
- Using a stepladder as a support, raise the opener to the same distance as the door from the floor (it will be at a slight angle as shown).
- The top of the door should be level with the top of the opener. Do not position the opener more than 3" above this point.



Installation Step 6

Hang the Opener

Two representative installations are shown. Yours

may be different. Hanging brackets should be angled, Figure 1, to provide rigid support. On finished ceilings, Figure 2, attach a sturdy metal bracket to structural supports before installing the opener. *The bracket and fastening hardware are not supplied.*

- 1. Measure the distance from each side of the opener to the structural support.
- 2. Cut both pieces of the hanging bracket to required lengths.
- 3. Drill 3/16" pilot holes in the structural supports.
- 4. Attach one end of each bracket to a support with 5/16"x1-7/8" lag screws.
- 5. Fasten the opener to the hanging brackets with 5/16" 18x7/8" screws, lock washers and nuts.
- 6. Check to make sure the rail is centered over the door (or in line with the header bracket if the bracket is not centered above the door).
- 7. Remove the 2x4. Operate the door manually. If the door hits the rail, raise the header bracket.

WARNING

The opener could fall and injure someone if it is not properly secured. Fasten the opener securely to structural supports of the garage.



Figure 2





Installation Step 7 Install the Wall Control and Connect all Wiring

Locate the wall control within sight of the door at a minimum height of 5 feet where small children cannot reach, and away from all moving parts of the door and door hardware.

- 1. Strip 1/4" of insulation from one end of the bell wire and connect it to the two screw terminals on the back of the wall control by color: white to 2 and white/red to 1 (see Figure 1).
- 2. Fasten the Lighted Console Wall Control securely with 6ABx1" screws. If installing into drywall, drill 5/32" holes and use the anchors provided.
- 3. Run the bell wire up the wall and across the ceiling to the opener. Use insulated staples to secure the wire in several places. Be careful not to pierce the wire with a staple, creating a short. *If your access door is near the garage door, you may run this wire with the Safety Reversing Sensor wires along the top of the rail. See page 18.*
- 4. Remove the Control Center door on the right panel of the opener to access the terminal screws.
- 5. Thread all wires through the opening at the base of the drive shaft cover (see Figure 2).
- 6. Insert the remaining wire through the hole in the power unit and strip 1/4" of insulation from each set of wires.
- 7. Connect the wall control wire to the opener terminal screws: white to 2 and white/red to 1. (See Figure 3.)
- 8. Separate the sensor white and white/black wires sufficiently to connect to the opener terminal screws: white to 2 and white/black to 3.
- 9. Attach the User Safety Instruction label to the wall near the wall control, and the Maintenance Instruction label in a prominent location on the inside of the garage door.

Page 32 explains how to operate the opener using the wall control.

Outside Keylock Connections (see Accessories) To opener terminal screws: white to 2; white/red to 1



WARNING

Children operating or playing with a garage door opener can injure themselves or others. *The garage door could close and cause serious injury or death.* Install the wall control (or any additional push buttons) out of the reach of children and away from all moving parts of the door and door hardware, *but where the garage door is visible.* Do not allow children to operate the push button(s) or the remote control transmitter(s).

A moving garage door could injure someone under it. Activate the opener only when the door is properly adjusted, you can see it clearly, and there are no obstructions to door travel.

Do NOT connect the power and operate the opener at this time. The trolley will travel to the full *open* position but will not return to the *close* position until the sensor beam is connected and properly aligned. See Step 9 on page 22.



Figure 2 WIRING TO CONTROL CENTER



Installation Step 8 Electrical Requirements

To reduce the risk of electric shock, your garage door opener has a grounding type plug with a third grounding pin. This plug will *only* fit into a grounding type outlet. If the plug doesn't fit into the outlet you have, contact a qualified electrician to install the proper outlet.

> To avoid installation difficulties, do not run the opener until Step 9 below.

If permanent wiring is required by your local code, refer to the following procedure:

To prevent electrocution, remove power from the garage door opener *and* from the circuit you plan to use for the permanent connection.

WARNING

To make a permanent connection through the 7/8" diam. hole in the top of the opener (according to local code):

- Remove the opener cover screws and set the cover aside.
- Remove the attached 3-prong cord.
- Connect the black (line) wire to the screw on the brass terminal; the white (neutral) wire to the screw on the silver terminal; and the ground wire to the green ground screw. *The opener must be grounded.*
- Reinstall the cover.

Installation Step 9 Complete Safety Reversing Sensor Installation

- Plug in the opener. If your wall control has a Lock feature, be sure it is off. Green indicator lights in both the sending and receiving eyes will *glow steadily* if wiring connections and alignment are correct. If the indicator light is *off* in the *receiving eye* (and the invisible light beam path is not obstructed), alignment is required.
- Loosen the receiving eye wing nut to allow slight rotation of unit. Adjust sensor vertically and/or horizontally until the green indicator light *glows with a steady light*.
- When indicator lights are *glowing steadily* in both units, tighten the wing nut in the receiving eye unit.

To prevent electrocution or fire, installation and wiring must be in compliance with local electrical and building codes.

Do NOT use an extension cord, 2-wire adapter, or change the plug in any way to make it fit your outlet.





Troubleshooting

- 1. If the *sending eye* indicator light does not *glow steadily* after installation, check for:
 - Electric power to the opener.
 - A short in the white or white/black wires. These can occur under staples or at screw terminal connections.
 - Incorrect wiring between sensors and opener.
 - An open wire (wire break).
- 2. If the sending eye indicator light *glows steadily* but the receiving eye indicator light doesn't:
 - · Check alignment.
 - Check for an open wire to the receiving eye.

Installation Step 10 Install the Lights and Lens

- Install a 100 watt maximum light bulb in each socket. The lights will turn ON and remain lit for approximately 4-1/2 minutes when power is connected. Then the lights will turn OFF.
- Insert bottom lens tabs into slots on chassis and tilt towards chassis to engage top tabs, then drop down gently into place. *(See illustration.)*
- To remove, lift lens up and *gently* tilt slightly outward and down, then pull out to clear bulbs. *Use care to avoid snapping off bottom lens tabs.*
- If the bulbs burn out prematurely, replace with *standard neck* Garage Door Opener bulbs. (Fluorescent bulbs are not recommended because of possible interference with receiver/transmitter signals.)



Installation Step 11 Attach the Emergency Release Rope and Handle



WARNING

Do not use the red handle to pull the door open or closed. *The rope knot could become untied and you could fall.* Use the emergency release only to disengage the trolley and, if possible, only when the door is closed.

Garage doors are heavy. If the door is open when the handle is pulled, the door could close inadvertently if it is not properly balanced. Serious injury may result to persons under the door. Make sure the doorway is clear of persons and obstructions before pulling handle when door is open.

• Thread one end of the rope through the hole in the top of the red handle so "NOTICE" reads right side up as shown. Secure with an overhand knot.

The knot should be at least 1" from the end of the rope to prevent slipping.

- Thread the other end of the rope through the hole in the release arm of the outer trolley.
- Adjust rope length so the handle is 6 feet above the floor. Secure with an overhand knot .

If it is necessary to cut the rope, heat seal the cut end with a match or lighter to prevent unraveling.

Installation Step 12 Fasten Door Bracket

Follow instructions which apply to your door type as illustrated below or on page 25.

To prevent damage to steel, aluminum, fiberglass or glass panel doors, always reinforce the inside of the door both vertically and horizontally with an angle iron.

A horizontal brace should be long enough to be secured to 2 vertical supports. A vertical brace should cover the height of the top panel.

The illustration shows one piece of angle iron as the horizontal brace. For the vertical brace, 2 pieces of angle iron are used to create a U-shaped support. The best solution is to check with your garage door manufacturer for an opener installation door reinforcement kit.

SECTIONAL Door Installation Procedure

Header Bracket Horizontal and vertical reinforcement is needed for lightweight garage doors (fiberglass, aluminum, steel, doors with glass panel, etc). Figure 1 Vertical Reinforcement Door 00000000 0 Bracket 0 Lock Washer Location ò 5/16" Carriage Bolt 5/16"-18x2-1/2 ٢ Vertical œ. Door Ø Guideline Bracket 6 Vertical Nut 0 0 Guideline 5/16"-18 Figure 2 Inside Edge of Door or Reinforcement Board Door Bracket 0 0 the second state a

- Center the door bracket on the previously marked vertical guideline used for the header bracket installation.
- Position the bracket on the face of the door within the following limits:
- A) The top edge of the bracket 2-4" below the top edge of the door.
- B) The top edge of the bracket directly below any structural support across the top of the door.
- Mark and drill 5/16" left and right fastening holes. Secure the bracket as shown in Figure 1 if there is vertical reinforcement.

If your installation doesn't require vertical reinforcement but does need top and bottom fastening holes for the door bracket, position the door plate over the door bracket as shown in Figure 2. Fasten securely with hardware shown in Figure 1.



Door Bracket

Plate

Please read and comply with the warnings and reinforcement instructions on page 24. They apply to one-piece doors also.



- Center the bracket on the top of the door, in line with the header bracket as shown. Mark holes.
- Drill 5/16" pilot holes and fasten the door bracket with hardware supplied.

If the door has no exposed framing, drill 3/16" pilot holes and fasten the bracket with 5/16"x1-1/2" lag screws (not supplied) to the top of the door.

The door bracket may be installed on the top edge of the door if required for your installation. (Refer to the dotted line optional placement drawing.) Drill 3/16" pilot holes and substitute 5/16"x1-1/2" lag screws (not supplied) to fasten the bracket to the door.



Installation Step 13 Connect Door Arm to Trolley

Follow instructions which apply to your door type as illustrated below and on page 27.

SECTIONAL Doors Only

Make sure garage door is fully closed. Pull the emergency release handle to disconnect the outer trolley from the inner trolley. Slide the outer trolley back (away from the door) about 2" as shown in Figures 1, 2 and 3.

Figure 1:

- Fasten straight door arm section to outer trolley with a clevis pin. Secure the connection with a ring fastener.
- Fasten curved section to the door bracket in the same way as shown.

Inner

Outer

Figure 2:

• Bring arm sections together. Find two pairs of holes that line up and join sections. Select holes as far apart as possible to increase door arm rigidity.



Trolley Trolley 0 20 Figure 1 Clevis Ring Pin Fastener C Straight Door Door Ārm Bracket ¢ Curved Clevis Pin Door Arm

Hole Alignment Alternative

Figure 3:

- If holes in curved arm are *above* holes in straight arm, disconnect straight arm. Cut about 6" from the solid end. Reconnect to trolley with *cut end down* as shown.
- Bring arm sections together.
- Find two pairs of holes that line up and join with screws, lock washers and nuts.





Proceed to Adjustment Step 1, page 28. Trolley will re-engage automatically when the opener is operated.

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All ONE-PIECE Doors

Assemble the Door Arm:

- Fasten the straight and curved door arm sections together to the longest possible length (with a 2 or 3 hole overlap).
- With the door closed, connect the straight door arm section to the door bracket with a clevis pin.
- Secure with a ring fastener.



Adjustment Procedures for One-Piece Doors

On one-piece doors, before connecting the door arm to the trolley the travel limits must be adjusted. Limit adjustment screws are located on the right side panel as shown on page 28. Follow adjustment procedures below.



Open Door Adjustment: Decrease UP Travel Limit

- Turn the UP limit adjustment screw counter-clockwise 5 1/2 turns.
- Press the Wall Control push bar. The trolley will travel to the fully open position.
- Manually raise the door to the open position (parallel to the floor), and lift the door arm to the trolley. The arm should touch the trolley just in back of the door arm connector hole. Refer to the fully open trolley/door arm positions in the illustration. If the arm does not extend far enough, adjust the limit further. One full turn equals 2" of trolley travel.

Closed Door Adjustment: Decrease DOWN Travel Limit

- Turn the DOWN limit adjustment screw clockwise 5 complete turns.
- Press the Wall Control push bar. The trolley will travel to the fully closed position.
- Manually close the door and lift the door arm to the trolley. The arm should touch the trolley just ahead of the door arm connector hole. Refer to the fully closed trolley/door arm positions in the illustration. If the arm is behind the connector hole, adjust the limit further. One full turn equals 2" of trolley travel.

Connect the Door Arm to the Trolley:

- Close the door and join the curved arm to the connector hole in the trolley with the remaining clevis pin. It may be necessary to lift the door slightly to make the connection.
- Secure with a ring fastener.
- Run the opener through a complete travel cycle. If the door has a slight "backward" slant in full open position as shown in the illustration, decrease the UP limit until the door is parallel to the floor.

Adjustment Step 1

Adjust the UP and DOWN Limits

Do not make any limit adjustments until the safety reversing sensors are completely installed.

Limit adjustment settings regulate the points at which the door will *stop* when moving up or down.

The door will *stop* in the *up* direction if anything interferes with door travel. The door will *reverse* in the *down* direction if anything interferes with the door travel (including binding or unbalanced doors).

To operate the opener, press the Wall Control push bar or button. Run the opener through a complete travel cycle.

- Does the door open and close completely?
- Does the door stay closed and not reverse unintentionally when fully closed?

If your door passes both of these tests, no limit adjustments are necessary unless the reversing test fails (see page 30).

Adjustment procedures are outlined below. Run the opener through a complete travel cycle after each adjustment.

Repeated operation of the opener during adjustment procedures may cause the motor to overheat and shut off. Simply wait 15 minutes and try again.

Read the procedures carefully before proceeding to Adjustment Step 2. Use a screwdriver to make limit adjustments.

WARNING

Improper adjustment of the travel limits will interfere with the proper operation of the safety reverse system. *The door might not reverse properly when required and could seriously injure or kill someone under it.* Test the safety reverse system monthly, and following all adjustments to the travel limits. See page 30.



How and When to Adjust the Limits

If the door does not *open completely* but opens *at least* five feet:

Increase *up* travel. Turn the UP limit adjustment screw clockwise. One turn equals 2" of travel.

If door does not open at least 5 feet:

Adjust the UP (open) force as explained in Adjustment Step 2.

If the door does not close completely:

door arm. (Page 26.)

Increase *down* travel. Turn the DOWN limit adjustment screw counterclockwise. One turn equals 2" of travel. If door still won't close completely, try lengthening the

If you have adjusted the door arm to the maximum length and the door still will not close completely, lower the header bracket. See Installation Step 1, pages 12 and 13.

If the opener *reverses* in fully closed position:

Decrease *down* travel. Turn the DOWN limit adjustment screw clockwise. One turn equals 2" of travel.

If the door *reverses* when closing and there is no visible interference to travel cycle:

If the opener lights are flashing, the Safety Reversing Sensor is obstructed. Remove the obstruction.

Test the door for binding: Pull the emergency release handle. Manually open and close the door. If the door is binding, call for garage door service. If the door is not binding or unbalanced, adjust the DOWN (close) force. See Adjustment Step 2.

Adjustment Step 2

Adjust the Force

Force adjustment controls are located on the right panel of the opener. Force adjustment settings regulate the amount of power required to open and close the door.

The door will *stop* in the *up* direction if anything interferes with its travel. The door will *reverse* in the *down* direction if anything interferes with its travel (including binding or unbalanced doors).

If the forces are set too light, door travel may be interrupted by *nuisance reversals* in the *down* direction and *stops* in the *up* direction. Weather conditions can affect the door movement, so occasional adjustment may be needed.

The maximum force adjustment range is about 3/4 of a complete turn. Do not force controls beyond that point. Turn force adjustment controls with a screwdriver.



Force Adjustment Label

WARNING

Too much force on the door will interfere with the proper operation of the safety reverse system. *The door might not reverse properly when required and could seriously injure or kill someone under it.* Do not increase the force beyond the minimum amount required to close the door. Do not use the force adjustments to compensate for a binding or sticking garage door. Test the safety reverse system monthly, and following all adjustments to force levels. See page 30.



How and When to Adjust the Forces

Test the DOWN (close) force

Grasp the door bottom when the door is about halfway through DOWN (close) travel. The door should reverse. *Reversal halfway through down travel does not guarantee reversal on a one-inch obstruction. See page 30.* If the door is hard to hold or doesn't reverse, decrease the DOWN (close) force by turning the control counterclockwise.

Make small adjustments until the door reverses normally. After each adjustment, run the opener through a complete cycle.

Test the UP (open) force

Grasp the door bottom when the door is about halfway through UP (open) travel. The door should stop. If the door is hard to hold or doesn't stop, decrease UP (open) force by turning the control counterclockwise.

Make small adjustments until the door stops easily. After each adjustment, run the opener through a complete travel cycle.

If the door doesn't open at least 5 feet:

Increase UP (Open) force by turning the control clockwise. Make small adjustments until door opens completely. Readjust the UP limit if necessary. After each adjustment, run the opener through a complete travel cycle.

If the door *reverses* during the down (close) cycle and the opener lights aren't flashing:

Increase DOWN (close) force by turning the control clockwise. Make small adjustments until the door completes a close cycle. After each adjustment, run the opener through a complete travel cycle. **Do not increase the force beyond the minimum amount required to close the door.**

Adjustment Step 3 Test the Safety Reversing Sensor

- Press the remote control push button to open the door.
- Place the opener carton in the path of the door.
- Press the remote control push button to close the door. *The door will not move more than an inch, and the opener light will flash for 5 seconds.*

Professional service is required if the opener closes the door when the safety reversing sensor is obstructed.

The garage door opener will not close from a remote if the indicator light in either sensor is *off* (alerting you to the fact that the sensor is misaligned or obstructed).

The garage door can be closed by pressing and *holding* the Wall Control push bar or button until down travel is completed.

WARNING

Without a properly working safety reversing sensor, persons (particularly children) could be seriously injured or killed if trapped by a closing garage door. Repeat this test once a month.



Adjustment Step 4 Test the Safety Reverse System

Test

- Place a one-inch board (or a 2x4 laid flat) on the floor, centered under the garage door.
- Operate the door in the down direction. *The door must reverse on striking the obstruction.*

Adjustment

If the door *stops* on the obstruction, it is not traveling far enough in the down direction.

- Increase the DOWN limit by turning the DOWN limit adjustment screw counterclockwise 1/4 turn.
- Repeat the test.

On a sectional door, make sure limit adjustments do not force the door arm beyond a straight up and down position. See the illustration on page 26.

• When the door reverses on the one-inch board, remove the obstruction and run the opener through 3 or 4 complete travel cycles to test adjustment.

If the door will not reverse after repeated adjustment attempts, call for professional garage door service.

Important Safety Check

Repeat Adjustment Steps 1 – 4 after:

- Each adjustment of door arm length, force controls or limit controls.
- Any repair to or adjustment of the garage door (including springs and hardware).
- Any repair to or buckling of the garage floor.
- Any repair to or adjustment of the opener.

Failure to test and adjust the safety reverse system may result in serious injury or death to persons trapped by a closing garage door. Repeat this test once a month and adjust as needed.



IMPORTANT SAFETY INSTRUCTIONS





To reduce the risk of severe injury or death to persons:

1. READ AND FOLLOW ALL INSTRUCTIONS.

- 2. Do not permit children either to operate or to play with the opener. Keep remote control in a location inaccessible to children.
- **3.** Operate opener only when the door is in full view and free from any obstruction. Keep the door in sight until it is completely closed. NO ONE SHOULD CROSS THE PATH OF THE MOVING DOOR.
- 4. Check safety reversal system monthly. See page 30. The garage door *MUST* reverse on contact with a one inch object (or a 2x4 board laid flat) placed on the floor. If an adjustment is made to one of the controls (either force or limits of travel), the other control may need to be adjusted also, and the safety reversal system *must* be checked. *Failure to properly adjust the opener may result in severe injury or death*.
- 5. If possible, use the emergency release only when the door is in a closed position. Caution should be taken whenever the disconnect cord is actuated with the door open. *Weak or broken springs may cause the door to fall rapidly, causing injury or death to persons.*
- 6. KEEP GARAGE DOORS PROPERLY BALANCED. See page 3. An improperly balanced door may not reverse when required, and could result in severe injury or death. Repairs to cables, spring assemblies and other hardware must be made by a professional garage door person.

7. Disconnect the electric power to the garage door opener before making any repairs or removing the covers.

SAVE THESE INSTRUCTIONS

Force and Limit Adjustment Controls



FORCE CONTROLS

LIMIT CONTROLS

Weather conditions may cause some minor changes in door operation requiring some re-adjustments, particularly during the first year of operation.

Pages 28 and 29 refer to the limit and force adjustments. Only a screwdriver is required. Follow the instructions carefully.

Repeat the safety reverse test (page 30) after any adjustment of limits or force.

Care of Your Opener

The Remote Control Transmitter

The opener must learn the code of any new remote control. Page 33 explains how to program your receiver and how to erase all codes if required. Self service of your receiver and remote controls is not recommended. If service is needed, call the toll-free number listed on the back page.

The Transmitter Battery

The green test light will glow and the opener will operate when the remote control is activated, as long as there is adequate battery power.

If the power indicator light is *dim or off*, replace the battery. Also check the test light if transmission range decreases.

The 12 volt battery should produce power for at least a year.

Dispose of your old battery properly.

Maintenance Schedule

Once a Month

Manually operate door. If it is unbalanced or binding, call for professional garage door service.

Check to be sure door opens & closes fully. Adjust limits and/or force if necessary. (See pages 28 & 29.)

Repeat the safety reverse test. Make any necessary adjustments (See page 30).

Once a Year

Oil door rollers, bearings and hinges. The opener does not require additional lubrication. Do not grease the door tracks.

Operation of Your Opener

Activate the opener with any of the following:

- The Remote Control: Hold push button down until the door starts to move.
- The Wall Control: Hold push bar or button down until the door starts to move.
- The Outdoor Key Switch or Keyless Entry: (See Accessories)

When the opener is activated with the safety reversing sensor installed and correctly aligned:

- 1. If open, the door will close. If closed, the door will open.
- 2. If closing, the door will reverse.
- 3. If opening, the door will stop (allowing space for entry and exit of pets and for fresh air).
- 4. If the door has been stopped in a partially open position, it will close.
- 5. If obstructed while closing, the door will reverse.
- 6. If obstructed while opening, the door will stop.
- 7. The garage door will reverse in the closing cycle when the invisible beam is broken. If fully open, the door will not close when the beam is broken. The sensor has no effect in the opening cycle.

If the sensor is not installed, or is not aligned correctly, the door won't close from any remote transmitter. You can close the door with the Wall Control, the Outdoor Key Switch, or Keyless Entry, however, if you activate them *until down travel is complete*. If you release them too soon, the door will *reverse*.

The opener lights will *blink for 5 seconds* when the safety reversing sensor causes the door to reverse.

Opener Lights will turn on under the following conditions: When the opener is initially plugged in; when the power is interrupted; when the opener is activated. They will turn off automatically after 4-1/2 minutes or provide constant light when the Light feature is activated. Bulb size is 100 watts maximum.

WARNING

Weak or broken springs could allow an open door to fall (either rapidly or unexpectedly), resulting in serious injury, death or property damage. If possible, use the manual release rope and handle *only* when the door is fully closed.



Lockout position (Manual disconnect)

To open the door manually:

The door should be fully closed if possible. Pull down on the emergency release handle (so that the trolley release arm snaps into a vertical position) and lift the door manually. The **lockout feature** prevents the trolley from reconnecting automatically, and the door can be raised and lowered manually as often as necessary.

To reengage the trolley:

Pull the emergency release handle toward the opener at a 45° degree angle so that the trolley release arm is horizontal. The trolley will reconnect on the next UP or DOWN operation, either manually or by pressing the Door Control push bar.



To reconnect

Operation of the Wall Controls (all may not be included with your model)

Lighted Push Button;

Lighted Console: Press to open or close the door.

Press again to *reverse* the door during the closing cycle or to *stop* the door while it's opening.

Deluxe Lighted Console:

Light Feature – Press the Light button. If the opener light is *off*, it will turn *on*.

If the opener light is *on*, (even in the 4-1/2 minute automatic cycle) it will turn *off*.

But if you use the Light button to turn the light(s) *on* and then activate the opener, the light(s) will turn *off* after 4-1/2 minutes.

The Light button will not control the opener lights when the door is in motion.

Deluxe Lighted Console (cont.):

Lock Feature – The Lock feature is designed to prevent operation of the door from remote controls. However, the door will *open and close* from the Wall Control push bar, the Outdoor Keylock and the Keyless Entry Accessories.

To Activate: Press and hold the Lock button for 2 seconds. The push bar light will flash as long as the Lock feature is *on*.

To turn off: Press and hold the Lock button again for 2 seconds. The push bar light will stop flashing. The Lock feature will also turn off whenever the "Smart" button on the opener panel is activated.

Receiver & Remote Control Programming

NOTICE: To comply with FCC rules, adjustment or modification of this receiver and/or transmitter are prohibited, except for changing the code setting or replacing the transmitter battery. THERE ARE NO OTHER USER SERVICEABLE PARTS.

Your garage door opener has been factory set to operate with the *large* push button on the remote control. However, you can use either of the two small buttons, if you prefer. And, the 3-function remote can also activate additional garage door openers and/or light acontrols.

Your "SRT" garage door opener will operate with:

- up to four "SRT" remote control transmitters (with green indicator lights),
- · a Keyless Entry System, and
- code switch remote controls with red indicator lights.

Below are instructions for programming your opener to match the other buttons on your remote control and any additional remotes you may purchase. See available accessories on page 38.

To add a remote control:

- 1. Press and *hold* the selected remote push button, see Figure 1.
- 2. Then press and release the "SRT" button on the right side panel of the opener, Figure 2. The opener lights will *flash once*.
- 3. Release the remote push button.

Now the opener will operate when the remote control push button is pressed.

If you release the remote control push button before the opener lights flash, the opener will not accept the code.

To change the selected push button on the same remote:

If you decide to use a different remote control button than originally programmed into the opener, you need to erase *all* the learned codes and reprogram each remote used to operate the garage door opener.

To erase all remote control codes:

- Press and hold the "SRT" button on the opener panel until the indicator light turns off (about 6 seconds). *All* the codes the opener has learned will be erased.
- To reprogram, repeat Steps 1 3 for each remote control in use.

Code programming instructions are also located on the opener panel.

WARNING

Children operating or playing with a garage door opener can injure themselves or others. *The garage door could close and cause serious injury or death*. Do not allow children to operate the door control(s) or remote control transmitter(s).

A moving garage door could injure or kill someone under it. Activate the opener only when you can see the door clearly, it is free of obstructions, and is properly adjusted.

Figure 1

Standard 3-Function Remote Control

Select a remote control push button to operate opener



Figure 2

Garage Door Opener (With "SRT" Button)



Troubleshooting

| Situation | Probable Cause & Solution | | | |
|---|--|--|--|--|
| The opener doesn't operate from either the wall control or the remote control: | Does the opener have electric power? Plug a lamp into the outlet. If it doesn't light, check the fuse box or the circuit breaker. (Some outlets are controlled by a wall switch.) Have you disabled all door locks? Review installation instruction warnings on Page 11. Is there a build-up of ice or snow under the door? The door may be frozen to the ground. Remove any restriction. The garage door spring may be broken. Have it replaced. Repeated operation may have tripped the overload protector in the motor. Wait 15 minutes. Try again. | | | |
| Opener operates from the remote control, but not from the wall control: | Is the wall control push bar lit? If not, Remove the bell wire from the opener terminal screws. Short the red and white terminals by touching both terminals at the same time with a piece of wire. If the opener runs, check for a faulty wire connection at the wall control, a short under the staples, or a broken wire. Are the wiring connections correct? Review Installation Step 7, page 21. | | | |
| The door operates from the wall control, but not from the remote control: | If your model has the Lock feature, turn it <i>off.</i> Is the wall push button flashing? Your opener needs to re-learn a remote control code. Refer to instructions on the opener panel. Does the battery test light glow when the remote control push button is pressed? If not, replace the battery. Program the receiver to match the remote control code. Repeat the receiver programming procedure with all remote controls. | | | |
| The remote control has short range: | Check the battery test light. If the light is dim, replace the battery. Change the location of the remote control in your car. Check to be sure the antenna on the right side panel of opener extends fully. Some installations may have shorter range due to a metal door, foil backed insulation, or metal garage siding. | | | |
| <i>Opener noise is disturbing in living quarters of home:</i> | If operational noise is a problem because of proximity of the opener to the living quarters, the Vibration Isolator Kit 41A3263 can be installed. This kit was designed to minimize vibration to the house and is easy to install. | | | |
| The garage door opens and closes by itself: | Be sure that all remote control push buttons and battery indicator lights are off. Remove the bell wire from the wall control terminals and operate from the remote control only. If this solves the problem, the wall control is faulty (replace), or there is an intermittent short on the wire between the wall control and the opener. | | | |
| The door doesn't open completely: | If the door has been working properly but now doesn't open all the way, increase the <i>up force</i>. See page 29. Is something obstructing the door? Remove the obstruction or repair the door. If door opens at least 5 feet, the travel limits may need to be increased. One turn equals 2 inches of travel. See page 28. Repeat the safety reverse test after the adjustment is complete. | | | |
| The door stops but doesn't close completely: | Review the travel limits adjustment procedures on page 28. <i>Repeat the safety reverse test after any adjustment of door arm length, close force or down limit.</i> | | | |

Situation

34

| Troubleshooting (continued) | | | |
|---|---|--|--|
| Situation | Probable Cause & Solution | | |
| The door opens but won't close: | If the opener lights blink, check the safety reversing sensor. See page 22. If the opener lights do not blink and it is a new installation, check the down force. See Adjustment Step 2, page 29. For an existing installation, see below. <i>Repeat the safety reverse test after the adjustment is complete.</i> | | |
| The door reverses for no apparent reason and opener lights don't blink: | Is something obstructing the door? Pull the emergency release handle. Operate the door manually. If it is unbalanced or binding, call for professional garage door service. Clear any ice or snow from the garage floor area where the door closes. Review the force adjustment procedures on page 29. If door reverses in the <i>fully closed</i> position, decrease the travel limits (page 28). Repeat the safety reverse test after adjustments to force or travel limits. The need for occasional adjustment of the force and limit settings is normal. Weather conditions in particular can affect door travel. | | |
| The door reverses for no apparent reason and opener lights blink for 5 seconds after reversing: | Check the safety reversing sensor. Remove any obstruction or align the receiving eye. See pages 12 and 22. | | |
| The opener lights | don't turn on: Replace the light bulb(s) (100 watts maximum). Use a standard neck garage door opener bulb if regular bulb burns out. don't turn off: Is the Light feature on? Turn it off. | | |
| The opener strains or maximum force is needed to operate door: | The door may be out of balance or the springs are broken. Close the door and use the emergency release handle to disconnect the trolley. Open and close the door manually. A properly balanced door will stay in any point of travel while being supported entirely by its springs. If it does not, disconnect the opener and call for professional garage door service. <i>Do not increase the force to operate the opener</i> . | | |
| The opener motor hums briefly, then won't work: | The garage door springs are broken. See above. If the problem occurs on the first operation of the opener, door may be locked. <i>Disable the door lock</i>. <i>Repeat the safety reverse test after the adjustment is complete.</i> | | |
| The opener won't operate due to power failure: | Use the emergency release handle to disconnect the trolley. The door can be opened and closed manually. When power is restored, press the Wall Control push bar and trolley will automatically reconnect (unless trolley is in lockout position.) See page 32. The Emergency Key Release accessory (for use on garages with no service door) disconnects the trolley from outside the garage in case of power failure. | | |

Repair Parts



114A1846

Owner's manual

Repair Parts



| NO. | NO. | DESCRIPTION | NO. | NO. | DESCRIPTION |
|-----|---------|----------------------------------|-----|------------|-------------------------------|
| 1 | 31D426 | Drive shaft cover | 9 | 41A4843 | Interrupter cup |
| 2 | 41B4245 | Line cord | 10 | 41A4837 | Worm gear and retainer |
| 3 | 30B363 | Capacitor – 1/2 HP | 11 | 41C4669 | Wire harness assembly |
| 4 | 12A373 | Capacitor bracket | 12 | 41C4672 | RPM sensor assembly |
| 5 | 41A3150 | Terminal block w/screws | 13 | 41D4674-3C | Receiver logic board assembly |
| 6 | 41D4671 | Limit switch assembly | 14 | 41D4839-3 | Cover |
| 7 | 12D554 | Limit switch bracket | 15 | 1C4840-3 | Control Center access door |
| 8 | 41D4759 | Complete Motor Drive Assy., with | 16 | 175C121 | Light socket |
| 8a | 144B41 | 22T Pulley | 17 | 108D47 | Light lens |
| 8b | 144B42 | 28T Pulley | | | - |
| 8c | 20C14 | Drive Belt | | | |
| 8d | 158A69 | Retainer Ring | | | |
| | | - | | | |

Accessories Available For Your Opener

| 53702 | Emergency Key Release <i>Required</i> for a garage with NO access door. Enables homeowner to open garage door manually from outside by disengaging trolley. | 53779 | 3-Function Standard Size Remote Control Includes visor clip. |
|-------|--|-------|---|
| 53703 | Outdoor Key Switch Operates the garage door automatically from outside when remote control is not handy. | 53759 | 3-Function Compact Remote Control With key ring & Velcro fastening strip. |
| 53776 | Multi-Function Keyless Entry Enables homeowner to operate garage door opener from outside by entering code on specially designed keyboard. | 53774 | Plug-In Light Control Controls interior lights. Plugs into a wall receptacle. |
| 53714 | Support Bracket For finished ceilings or where additional suuport is required, based on garage construction. Includes bracket and fastenint hardware. | 53773 | Wire-In Light Control Controls interior or exterior lights. Wires into the electrical box like a dimmer switch. |
| 53709 | Door Clearance Brackets (<i>for Sectional Doors only</i>) Replaces top brackets and rollers on door to reduce height of door travel. For use when installing opener in garage with low headroom clearance.Includes visor clip. | | |

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OWNER'S MANUAL

Model 53479

The model number label is located on the back of your opener.

When requesting service or ordering parts, always provide the following information:

- Product Type
- Model Number
- Part Number
- Part Description

CRAFTSMAN® GARAGE DOOR OPENER

For the repair or replacement parts you need Call 7 am – 7 pm, 7 days a week

1-800-366-PART (1-800-366-7278)

For in-home major brand repair service Call 24 hours a day, 7 days a week **1-800-4-REPAIR**

(1-800-473-7247)

For the location of a Sears Repair Service Center in your area Call 24 hours a day, 7 days a week

1-800-488-1222

For information on purchasing a Sears Maintenance Agreement or to inquire about an existing Agreement Call 9 am – 5 pm, Monday-Saturday 1-800-827-6655



