



**AV110
User Manual**

April 28, 2008

Specific Absorption Rate Information International Standards

This model phone meets the government's requirements for exposure to radio waves. This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. *Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The highest SAR value for the model phone as reported to the FCC when tested for use at the ear are:

On the 800MHz: 0.565/ 10g, 1.05/ 1g, on the 1900MHz: 0.603/ 10g, 1.06/ 1g, and when worn on the body, as described in this user guide, are:

on the 800MHz: 0.812/ 10g, 1.14/ 1g, on the 1900MHz: 0.282/ 10g, 0.471/ 1g (Body-worn measurements differ among phone models, depending upon available enhancements and FCC requirements.)

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on VR2AV110.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the handset a minimum of 1.5 cm from the body. Use of other enhancements may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 1.5 cm from your body when the phone is switched on.

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Congratulations on your purchase of the AVIV cellular phone which has been designed to operate with the latest digital mobile communication technology, Code Division Multiple Access (CDMA). The CDMA system has greatly enhanced voice clarity and can provide various types of advanced features.

This is an advanced and compact phone which has diverse features as follows:

- Text Messaging, Voice Mail, and Caller ID.
- 21-key keypad (10 number keys / 2 function keys / 2 soft keys / 1 OK/Select key / 4-way navigation key / 1 Send/Answer key / 1 Power/End key).
- Long battery stand-by and talk time.
- Menu-driven interface with prompt for easy operation and configuration.
- Voice Privacy inherent with CDMA encoding.
- Any Key Answer, Auto Redial, Speed Dial up to 99 memory locations.
- Optional accessories for your convenience and enhanced functionality.

PHONE COMPONENTS

The following shows key components of your mobile phone



Speaker/Receiver Listens to voice from the phone.

LCD Screen Displays messages and indicator icons.

Soft Keys The names of the functions of these keys appear at the bottom of the screen. Left/Right soft keys are used to display the menu of the assigned function and perform assigned actions when navigating the menu.

Send/Answer Key Allows users to place or answer calls and redial a call from call history.

Alphanumeric Keypad These keys enable you to enter numbers and characters and choose menu items.

Lock/Unlock Keypad The keypad lock feature allows you to lock your keypad to prevent inadvertent pressing of keys when not using phone. To Lock, press and hold the "*" key for 2 seconds. To unlock, press [Right] Soft Key and [OK].

4 Way Navigation Key This Navigation key allows you to quickly access Alarm, Calculator, Calendar and Messages.

Power/End Key To turn power On/Off and end a call. By using this key you can return to the idle screen. During an incoming call, press this key once to silence the ringer. Press twice to reject the call and send to voicemail.

Microphone Speaks to the phone.

Charging port Use to charge the phone.



IE AC ADAPTER

The phone comes with a rechargeable battery. Keep the battery fully charged while not in use in order to maximize talk and standby time when using the phone.

Inserting and Removing the Battery

- To insert the battery, slide the back cover down to open the battery compartment. Insert the bottom of battery into groove at the bottom of the handset. Replace the back cover by gently sliding the cover back until the latch snaps into place.
- To remove the battery, turn the power off. Slide the back cover down. At the top of the battery, pull the tab to lift the top of the battery out of the battery compartment.



Charging the Battery

To use the AC adapter provided with your phone:

1. Plug the AC adapter into the electrical outlet.
2. Insert the USB plug of the adapter into the charger port on the bottom of the phone. (Make sure the battery is inserted.)
 - When the phone is charging, the battery icon continually displays a progression from empty to full. It takes about three hours to fully recharge a completely rundown battery. When fully charged, battery icon indicates full charge by blinking.

Battery Charge Level

The battery charge level is shown at the top right of the LCD screen. When the battery charge level becomes low, the low battery sensor will alert you in three ways: sounding an audible tone, blinking the battery icon outline, and displaying recharge the battery. If the battery charge level becomes exceedingly low, the phone will automatically switch off and any function in progress will not be saved.


















BASIC FUNCTIONS

Turning the Phone On and Off

Press and hold [PWR/END] key for 2 seconds until the LCD screen flashes.

On Screen Icons

The phone screen displays several onscreen icons to indicate different phone function status.

	“1X” Signal Strength		All Sounds Off
	Voice Privacy		Alarm On
	Roaming		New/Unread message
	No Service		Opened/Read Message
	Location On		Message Locked
	E911		Conversation
	Battery Level		Calendar Appointment
	Missed Call		Voicemail
	Alarm Only		

Making a Call

Follow these steps to make a call,

1. Make sure that the phone is turned on. If not, press and hold [PWR/END] key for 2 seconds.
2. Enter the phone number and then press [SEND/ANSR] key.
 - If the phone is locked, press the [Right] soft key then [OK] to unlock.
3. To end the call, press [PWR/END] key.

Receiving Calls

1. When the phone rings, press [SEND/ANSR] key or any key (if Any Key Answer is set).
2. To end an answered call, press [PWR/END] Key.

MENU TREE

1 Recent Calls

- 1.1 Missed
- 1.2 Received
- 1.3 Dialed
- 1.4 All
- 1.5 View Timers

2 Message

- 2.1 New TXT Msg
- 2.2 Inbox
- 2.3 Sent
- 2.4 Drafts
- 2.5 Voicemail

3 Contacts

- 3.1 New Contact
- 3.2 Contact List
- 3.3 Groups
- 3.4 Speed Dials

4 Media Gallery

- 4.1 Sounds
- 4.2 Images

5 Settings

- 5.1 Display
- 5.2 Calls
- 5.3 Sounds

6 Tools

- 6.1 Calculator
- 6.2 Calendar
- 6.3 Alarm Clock

7 Phone Info

- 7.1 My Number
- 7.2 Version Info
- 7.3 Icon Glossary
- 7.4 Status
- 7.5 Warranty Date Code
- 7.6 Refurbish Indicator
- 7.7 Self Test

8 Emergency

- 8.1 Emergency
Contact 1
- 8.2 Emergency
Contact 2
- 8.3 Emergency
Contact 3

9 System

- 9.1 Language
- 9.2 Set Shortcut Key
- 9.3 Location
- 9.4 Security
- 9.5 System Select

TEXT MESSAGING

To enter Text Message mode, press the up NAV key or go to Menu and press [2] key. You can enter text in several input modes by pressing the [LEFT] soft key and selecting: Word, Abc, ABC, 123 or Symbols.

When in Word, Abc, or ABC mode, to access, press [1] key to enter Symbol mode or press [LEFT] soft key and press [5] key. To turn on/off English capitalization, press [*] key.

Typing in "Word" Predictive Text Input Mode

With predictive text input, complete words are predicted as letters are input into the message. To select the predicted word, press the [#] key

For example, to write "Call me", follow these steps:

1. Press [Left] soft key to change to 'Word' mode.
2. Press [2] [2] [5] [5]
3. Press [#] to select "Call".
4. "Call" will be displayed on the screen with a space.
5. Press [6] [3] [0] and then use [0] to scroll thru multiple predicted word options.
To select the correct word, press the [#] key.
6. Complete the word "Call me".

Typing In Abc (Multi-tap)Mode

For example, to type "Call", follow these steps:

1. Press [LEFT] soft key to change letter case to Abc mode .
2. Press [2] three times
3. Press [2] once
4. Press [5] three times
5. Press [5] three times

123(Numbers)Mode

Type numbers using one key stroke per number. Select 123 entry mode by pressing [LEFT] soft key.

Symbol Mode

Select Symbol mode by pressing [LEFT] soft key and [5] key, or from Word, Abc or ABC entry modes by pressing [1] key to select the Symbol mode (i.e. '*', '?', '!')

Text Messages

Allows users to send a text message up to 150 characters per message.

1. Press [OK] key to enter main menu and select message.
2. Select New TXT Msg.
3. Enter number. (You can enter number or select from contact list.)
4. Choose the entry mode.
5. Enter text.

Options:

- Send - Use to send the message.
- Save As Draft - Save this message to draft box
- Quick Text - Select a sample message.
- Priority - Assigns the desired priority to message. Normal or High.
- Cancel Msg - Cancel this message.

QUICK FUNCTION GUIDE

1. RECENT CALLS

Menu 1.1 Missed

Allows you to view list of all Missed Calls.(Maximum of 90 numbers are possible including Missed, Received, and Dialed)

Menu 1.2 Received

Allows you to view list of all Received Calls.(Maximum of 90 numbers are possible including Missed, Received, and Dialed)

Menu 1.3 Dialed

Allows you to view list of all Dialed Calls.(Maximum of 90 numbers are possible including Missed, Received, and Dialed)

Menu 1.4 All

Allows you to view list of all Calls.

Menu 1.5 View Timers

View the duration and number of recent calls you have dialed and received.

2. MESSAGE

Menu 2.1 New TXT Msg

Write and send a message. This function allows you to send a message up to 150 characters per message.

Menu 2.2 Inbox

Store received messages.

Menu 2.3 Sent

Store sent messages.

Menu 2.4 Drafts

Store unsent or incomplete messages. Users can continue composing incomplete messages any time.

Menu 2.5 Voice Mail

Allows you to view new voice messages recorded in the voice mail box.

3. CONTACTS

Menu 3.1 New Contact

Store up to 500 contacts, adding 4 phone numbers + 2 E-mails + Fax number + Group +Ring Tone.

Menu 3.2 Contact List

List of contacts in phone book.

Menu 3.3 Groups

Groups enable users to assign contact records to groups. There are two preset groups: family and business. Each group has a maximum of 10 records.

Menu 3.4 Speed Dial

Speed Dial allows you to make a call faster by just pressing a corresponding number.

4. MEDIA GALLERY

Menu 4.1 Sounds

Users can preview the ringtones on the phone and set incoming call ringtone.

Menu 4.2 Images

Users can preview the images on the phone and set one as wallpaper.

5. SETTINGS

Menu 5.1 Display

Users can set Banner, Backlight, Wallpaper, Number on Startup and Contrast.

Menu 5.2 Calls

Users can set In-Call Sounds, Answer Options, Dial Fonts and Auto Retry.

Menu 5.3 Sounds

Users can set Call Ringtone, Alert Sounds, Master Volume, Keypad Volume, Power On/Off, Roaming Indicator.

6. TOOLS

Menu 6.1 Calculator

Allows you to perform simple calculations.

Menu 6.2 Calendar

Allows you to store appointments and will sound an alert as appointment notification.

Menu 6.3 Alarm Clock

Set an event alarm time.

7. PHONE INFO

Menu 7.1 My Number

Users can view your phone number.

Menu 7.2 Version Info

Users can view SW version information.

Menu 7.3 Icon Glossary

Users can view the meaning of an icon.

Menu 7.4 Status

Users can view Status information.

Menu 7.5 Warranty Date Code

Users can view warranty date code.

Menu 7.6 Refurbish Indicator

Users can view refurbish record.

Menu 7.7 Self Test

Users can test ringer, keypad, voice echo and LCD.

8. EMERGENCY

User can select 3 records from contact list as Emergency contacts.

9. SYSTEM

Menu 9.1 Language

You can switch the language, English or Spanish.

Menu 9.2 Set Shortcut Key

To set four Navigation keys as quick launch keys.

Menu9.3 Location

Location setting allows your phone to pass Global Positioning System (GPS) data to identify your location to your network.

- "Location On" allows your phone to continuously send location data to the network wherever this feature is available.
- "E911 Only" allows your phone to pass GPS data to identify your location only during a 911 call.

Menu 9.4 Security

Users must enter a password to enter the function. Then you can operate restore settings, erase all contacts and edit code.

Menu 9.5 System Select

Users can choose Automatic B, Automatic A or Home only.

SAFETY INFORMATION

Please read and observe the following information for safe and proper use of your phone and to prevent damage. Also, keep the user guide in an accessible place at all the times after reading it.

Use and Care

To care for your Phone, please follow these instructions:

- Don't expose your phone to water, rain, extreme humidity, sweat, or other moisture.
- Avoid temperatures below -10°C/14°F or above 45°C/133°F
- Don't try to dry your phone in a microwave oven
- Don't expose your phone to dust, dirt, sand, food, or other inappropriate materials.
- To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.
- Don't drop your phone.

Specific Absorption Rate Data

This Model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communication Commission (FCC) of the U.S Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/Kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S, it must be tested and certified to the FCC that it does not exceed the limit established for safe exposure. The tests are performed in positions and locations (e.g. at the ear and worn on the body) reported to the FCC.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products, in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

<http://www.phonefacts.net>

In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 W/Kg averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

Software Copyright Notice

The software products described in this manual may include copyrighted and third-party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for manufacturer and third party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software.

Accordingly, any copyrighted software contained in the product may not be modified, reverse engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of the product shall not be deemed to grant either directly or by implication estoppels, or otherwise, any license under the copyrights, patents or patent applications or any third-party software provider, except for the normal, non-exclusive royalty-free license to use that arises by operation of law in the sale of a product.

Safety and General information

This section contains important information on safe and efficient operation of your mobile phone. Read this information before using your mobile phone.

Exposure To Radio Frequency (RF) Energy

Your mobile phone contains a transmitter as receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile phone, the system handling your call controls the power level at which your mobile phone transmits.

Your mobile phone is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

Operational Precautions

For optimal mobile phone performance and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standard, always follow these instructions and precautions.

Product Operation

When placing or receiving a phone call, hold your mobile phone just like you would a landline phone.

If you wear the mobile phone on your body, always place the mobile phone in a manufactured-supplied or approved clip, holder, holster, case or body harness. If you do not use a body-worn accessory supplied or approved by the manufacturer, keep the mobile phone and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting.

When using any data feature of the mobile phone, with or without an accessory cable, position the mobile phone and its antenna at least 2.5 centimeters (1 inch) from your body.

Using accessories not supplied or approved by the manufacturer may cause your mobile phone to exceed RF energy exposure guidelines.

RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your mobile phone may cause interference with other devices.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference,

and (2) this device must accept any interference received, including interference that may cause undesired operation.

Follow Instructions to Avoid Interference Problems

Turn off your mobile phone in any location where posted notices instruct you to do so. These locations include hospitals or health care facilities that may be using equipment that is sensitive to external RF energy.

In an aircraft, turn off your mobile phone whenever instructed to do so by airline staff. If your mobile phone offers an airplane mode or similar feature, consult airline staff about using it in flight.

Pacemakers

If you have a pacemaker, consult your physician before using this device. Persons with pacemakers should observe the following precautions:

- ALWAYS keep the mobile phone more than 20 centimeters (8 inches) from your pacemaker when the mobile phone is turned ON.
- DO NOT carry the mobile phone in the breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- Turn OFF the mobile phone immediately if you have any reason to suspect that interference is taking place.

Hearing Aids

Some digital mobile phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer or physician to discuss alternatives.

Other Medical Devices

If you use any other personal medical device, consult your physician or the manufacturer of your device to determine if it is adequately shielded from RF energy.

Driving Precautions

Check and obey the laws and regulations on the use of mobile phones in the area where you drive. When using your mobile phone while driving, please:

- Give full attention to driving and to the road. Using a mobile phone may be distracting. Discontinue a call if you can't concentrate on driving.
- Use hands free operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

Operational Warning

Obey all posted signs when using mobile phones in public areas, such as health care facilities or blasting areas.

Automobile Air Bags

Do not place a mobile phone in the air bag deployment area.

Potentially Explosive Atmospheres

Areas with potentially explosive atmosphere are often but not always posted, and can include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

When you are in such an area, turn off your mobile phone, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

Damaged Products

If your mobile phone or battery has been submerged in water, punctured, or subjected to a severe fall, do not use it until you take it to a Manufacturer Authorized Service Center. Do not attempt to dry it with an external heat source, such as a microwave oven.



Batteries and Chargers

- AC adapter is designed for indoor use only.
- **Always use original manufacturer authorized batteries and chargers.**
- Do not disassemble or short-circuit the battery.
- Keep the battery's metal contacts clean.
- Recharge the battery after long periods of non-use to maximize battery life.
- Battery life will vary due to usage patterns and environmental conditions.
- The self-protection function of the battery cuts the power of the phone when its operation is in an abnormal status. In this case, remove the battery from the phone, reinsert it, and turn the phone on.
- If jewelry, keys, beaded chains, or other conductive materials touch exposed battery terminals, this could complete an electrical circuit (short circuit), become very hot, and could cause damage or injury. Be careful

when handling a charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects.

- Using a damaged battery or placing a battery in your mouth may cause serious injury.
- **Caution: To avoid risk of personal injury, do not dispose of your battery in a fire.**

Your battery, charger, or mobile phone may contain symbols, defined as follows:

Symbol	Definition
	Your mobile phone contains an internal Lithium-ion battery. Your battery or mobile phone may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or mobile phone in the trash.

Choking Hazards

Your mobile phone or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your mobile phone and its accessories away from small children.

Glass Parts

Some parts of your mobile phone may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile phone until the glass is replaced by a qualified service center.

Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

Hearing Aid Compatibility with Mobile Phones

Some phones are measured for compatibility with hearing aids. If the box for your particular model has "Rated for Hearing Aids" printed on it, the following explanation applies.

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from your mobile phone.

Information from the World Health Organization

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using handsfree devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: <http://www.who.int./peh-emf>

Export Law Assurances

This product is controlled under the export regulations of the United States of America. The Government of the United States of America may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce.

Recycling your Phone and Battery

Your wireless phone and battery can be recycled. Recycling reduces the amount of waste disposed in landfills and allows recycled materials to be incorporated into new products.

The Cellular Telecommunications Industry Association (CTIA) and its members encourage consumers to recycle their phones and have taken steps to promote the collection and environmentally sound recycling of end-of-life wireless phones.

As a wireless phone user, you have an important role in ensuring that this phone is recycled properly. When it comes to give this phone up or trade it in for a new one, please remember that the phone, the charger, and many of its accessories can be recycled. It's easy. To learn more about CTIA's Recycling Program for Used Wireless Phones, please visit us at: <http://www.recyclewirelessphones.com>.

Smart Driving Practices

Check and obey the laws and regulations on the use of mobile phones and their accessories in the areas where you drive. The use of these devices may be prohibited or restricted in certain areas.

Your mobile phone lets you communicate by voice and data-almost anywhere, anytime, wherever wireless service is available and safe conditions allow.

When driving a car, driving is your first responsibility. If you choose to use your mobile phone while driving, remember the following tips:

- **Get to know your mobile phone and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.

- **When available, use a handsfree device.** If possible, add an additional layer of convenience to your mobile phone with one of the many handsfree accessories available today.
- **Position your mobile phone within easy reach.** Be able to access your mobile phone without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.
- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a "to do" list or going through your address book takes attention away from your primary responsibility-driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your mobile phone to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies.
- **Use your mobile phone to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number.
- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.

General Information

- Do not place items containing magnetic components such as a credit card, near your phone. The magnetism of the phone may damage the data stored in the magnetic strip.
- Talking on your phone for long periods of time may reduce call quality due to heat generated during use.
- When the phone is not used for a long period time, store it in a safe place with the power cord unplugged.
- The data saved in your phone might be deleted due to careless use, repair of the phone, or upgrade of the software. Please backup your important phone numbers. (Ring tones, text messages, and voice messages could also be deleted.) The manufacturer is not liable for damage due to the loss of data.
- Do not turn your phone on or off when the phone is close to your ear.