

Viper-100[™]
Viper-200[™]
Viper-400[™]
Viper-900[™]
Narrowband IP Router

User Manual PN 001-5008-000 Rev 8 Revised June 2010

REVISION HISTORY

REV	DATE	REVISION DETAILS
0	Jan 11, 2008	Initial Release as 001-5008-000.
1	May 2008	Update Dual Port Viper information.
2	September 2008	Added information about SNMP. Updated Firmware Upgrade instructions.
3	December 2008	Added information about TCP Client Server Mode. Added information about Saving/Restoring User Configuration files.
4	April 2009	Added information about V1.5 Viper code release. Added information about TCP Proxy Feature. Added note to RF Acknowledgment section. Corrected Viper Power Cable Part in Accessory Table. Added specifications and part number for 900 MHz Viper. Updated RF Exposure Compliance requirements. Added section 2.10, Choosing an IP Addressing Scheme
5	July 2009	Added information about V1.6 Viper code release. Added information about Listen Before Transmit Disable feature. Added section about RF MAC override feature. Added section about the Periodic Reset feature. Added screen shot and information for the "Add Static Entry" function
6	September 2009	Added Listen Before Transmit Disable Feature (Previously Read: Added Listen Before Talk Disable Feature)
7	November 2009	Updated user manual for product name change from ViPR to Viper
8	June 2010	Added UL information. Added information and specifications for Viper-200 Added information about V1.7 Viper firmware Release Corrected radio firmware upgrade command line instructions errors in Section 13.3 that were introduced in revision 7 of the user manual. Added section about VPN Added section about Radius Updated SNMP section Updated screen captures and descriptions

IMPORTANT NOTICE

Because of the nature of wireless communication, transmission and reception of data can never be guaranteed. Data may be delayed, corrupted (i.e., have errors), or be totally lost. Significant delays or losses of data are rare when wireless devices such as the Viper are used in a normal manner with a well-constructed network. Viper should not be used in situations where failure to transmit or receive data could result in damage of any kind to the user or any other party, including but not limited to personal injury, death, or loss of property. CalAmp accepts no responsibility for damages of any kind resulting from delays or errors in data transmitted or received using Viper, or for the failure of Viper to transmit or receive such data.

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RF EXPOSURE COMPLIANCE REQUIREMENTS

(((•)))

RF Exposure The Viper radio is intended for use in the Industrial Monitoring and Control and SCADA markets. The Viper unit must be professionally installed and must ensure a minimum separation distance listed in the table below between the radiating structure and any person. An antenna mounted on a pole or tower is the typical installation and in rare instances, a 1/2-wave whip antenna is used.

	Antenna Gain		
	5 dBi	10 dBi	15 dBi
Min Safety Distance (VHF @ max Power)	123cm	218.8cm	389cm
Min Safety Distance (UHF @ max Power)	105.7cm	188cm	334.4cm
Min Safety Distance (900 MHz @ max power)	63.8cm	115 cm	201.7 cm

Note: It is the responsibility of the user to guarantee compliance with the FCC MPE regulations when operating this device in a way other than described above.

The Viper radio uses a low power radio frequency transmitter. The concentrated energy from an antenna may pose a health hazard. People should not be in front of the antenna when the transmitter is operating.

The installer of this equipment must ensure the antenna is located or pointed such that it does not emit an RF field in excess of Health Canada limits for the general population. Recommended safety guidelines for the human exposure to radio frequency electromagnetic energy are contained in the Canadian Safety Code 6 (available from Health Canada) and the Federal Communications Commission (FCC) Bulletin 65.

Any changes or modifications not expressly approved by the party responsible for compliance (in the country where used) could void the user's authority to operate the equipment.

REGULATORY CERTIFICATIONS

The Viper radio is available in several different models each with unique frequency bands. Each model of Viper may have different regulatory approval as shown in the table below.

Certifications					
Model Number	Frequency Range	FCC	IC (DOC)	European Union EN 300 113	Australia/New Zealand
140-5018-500	136 - 174 MHz	NP4-5018-500	773B-5018500		
140-5018-501	136 – 174 MHz	NP4-5018-500	773B-5018500		
140-5028-502	215 - 240 MHz	NP4-5028-502	Pending		
140-5028-503	215 - 240 MHz	NP4-5028-502	Pending		
140-5048-300	406.1 - 470 MHz	NP4-5048-300	773B-5048300		
140-5048-301	406.1 - 470 MHz	NP4-5048-300	773B-5048300		
140-5048-400	406.1 - 470 MHz			€1588	Pending
140-5048-500	450 - 512 MHz	NP4-5048-300	773B-5048300		
140-5048-501	450 - 512 MHz	NP4-5048-300	773B-5048300		
140-5048-600	450 - 512 MHz				Pending
140-5098-500	928 - 960 MHz	NP4-5098-500	773B-5098500		
140-5098-501	928 - 960 MHz	NP4-5098-500	773B-5098500		

UL Certification	
All models	UL approved when powered with a listed Class 2 source.

DECLARATION OF CONFORMITY FOR MODEL # 140-5048-400

This device (Viper model #140-5048-400) is a data transceiver intended for commercial and industrial use in all EU and EFTA member states.

Česky [Czech]	CalAmp tímto prohlašuje, že tento rádio je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 1999/5/ES.
विव Dansk [Danish]	Undertegnede CalAmp erklærer herved, at følgende udstyr radio overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF.
de Deutsch [German]	Hiermit erklärt CalAmp, dass sich das Gerät radio in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 1999/5/EG befindet.
Eesti [Estonian]	Käesolevaga kinnitab CalAmp seadme raadio vastavust direktiivi 1999/5/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.
en English	Hereby, CalAmp, declares that this radio is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.
Español [Spanish]	Por medio de la presente CalAmp declara que el radio cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.
et Ελληνική [Greek]	ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ CalAmp ΔΗΛΩΝΕΙ ΟΤΙ ΡΑΔΙΌΦΩΝΟ ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 1999/5/ΕΚ.
Français [French]	Par la présente CalAmp déclare que l'appareil radio est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.

it Italiano [Italian]	Con la presente CalAmp dichiara che questo radio è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE.
Latviski [Latvian]	Ar šo CalAmp deklarē, ka radio atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.
⊞Lietuvių [Lithuanian]	Šiuo CalAmp deklaruoja, kad šis radijo atitinka esminius reikalavimus ir kitas 1999/5/EB Direktyvos nuostatas.
<u>নি</u> Nederlands [Dutch]	Hierbij verklaart CalAmp dat het toestel radio in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 1999/5/EG.
mt Malti [Maltese]	Hawnhekk, CalAmp , jiddikjara li dan tar-radju jikkonforma mal-ħtiġijiet essenzjali u ma provvedimenti oħrajn relevanti li hemm fid-Dirrettiva 1999/5/EC.
™ Magyar [Hungarian]	Alulírott, CalAmp nyilatkozom, hogy a rádió megfelel a vonatkozó alapvető követelményeknek és az 1999/5/EC irányelv egyéb előírásainak.
匝Polski [Polish]	Niniejszym CalAmp oświadcza, że radio jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/EC.
Português	CalAmp declara que este rádio está conforme com os requisitos
[Portuguese]	essenciais e outras disposições da Directiva 1999/5/CE.
	CalAmp izjavlja, da je ta radio v skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 1999/5/ES.
Slovensky [Slovak]	CalAmp týmto vyhlasuje, že rádio spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 1999/5/ES.
fi Suomi [Finnish]	CalAmp vakuuttaa täten että radio tyyppinen laite on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.
Svenska [Swedish]	Härmed intygar CalAmp att denna radio står I överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.
Íslenska [Icelandic]	Hér með lýsir CalAmp yfir því að útvarp er í samræmi við grunnkröfur og aðrar kröfur, sem gerðar eru í tilskipun 1999/5/EC.
№ Norsk [Norwegian]	CalAmp erklærer herved at utstyret radio er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 1999/5/EF.

TABLE OF CONTENTS

1	VIP	PER OVERVIEW	10
	1.1	General Description	10
	1.2	Operational Characteristics	10
	1.3.1 1.3.2 1.3.3 1.3.4 1.3.5 1.3.6 1.3.7	LED Panel	
	1.4 1.4.1 1.4.2	1	15
	1.5	Product Warranty	16
	1.6	RMA Request	17
	1.7	Documentation and Downloads	17
?	SYS	TEM ARCHITECTURE AND NETWORK PLANNING	18
	2.1	Single Coverage Area	18
	2.2	Master/Remote	18
	2.3 2.3.1 2.3.2	r	20
	2.4 2.4.1	Extending the Coverage Area with a Relay Point	20
	2.5 2.5.1	Site Selection and Site Survey	
	2.5.2		
	2.6.1 2.6.2 2.6.3 2.6.4 2.6.5 2.6.6	Omni Directional Antenna Yagi Antenna Vertical Dipoles Feedline	
		Terrain and Signal Strength	
		Radio Interference	
		IP Forwarding Modes	25
	2.10 2.10		27
	2.10		
3		TARADIO VIPER QUICK START	
		Setup and Configuration	
	3.2	Install the Antenna	30

3.3	PC 3.3.1	C LAN SetupFront Panel Connections	
3.4		easure and Connect Primary Power	
		·	
3.5	3.5.1	Onnect Viper to Programming PC	
3.6	Co	onfigure Your Viper Using the Setup Wizard	33
3.7	Ch	neck For Normal Operation	36
4	VIPER	WEB MANAGEMENT	37
4.1	Na	vigating the Network Management System	37
4.2	Ma	ain Menu	
4	4.2.1	Network Management System Commands	37
5 l	UNIT S	STATUS	39
5.1	Un	nit Identification and Status	39
5.2	Dia	agnostics	41
_	5.2.1	Local Diagnostics	41
	5.2.2	Online Diagnostics	
6 5	SETUP	P (BASIC)	46
6.1	Ge	eneral Setup	46
6.2	IP	Settings	49
	5.2.1	Ethernet Interface	
	5.2.2 5.2.3	RF Interface	
6.3		Default Gatewayannel Table	
6.4		rial Ports Setup	
	5.4.1	Basic Settings	
6	5.4.2	IP Gateway Service	
	5.4.3	IP Gateway Transport	
	5.4.4	RTS/CTS Mode Settings	
		(ADVANCED)	
7.1		F Optimizations	
	7.1.1 7.1.2	MAC Advanced Settings	
	7.1.3	Listen Before Transmit	
7.2	IP	Services	63
7	7.2.1	SNMP	
	7.2.2	MIB	
	7.2.2.1	Viper MIB Files	
	7.2.2.2 7.2.2.3	OID Viewing MIB Files	
	7.2.3	SNMP Configuration	
	7.2.4	NAT Overview	
7	7.2.5	NAT on Viper	
	7.2.6	Ethernet Interface Private	
	7.2.7	RF Interface Private	
	7.2.8 7.2.9	User NAT Entries	
7.3		Addressing	
	7.3.1	Broadcast Mode	
	7.3.2	Multicast Mode	
7.4	. IP	Optimization	77
		±	

7.5	IP Routing (Table/Entries)	79
7.6	Time Source	80
	7.6.1 SNTP	
7	7.6.2 Time Zone	80
7.7	Alarm Reporting	81
	7.7.1 Forward Power Alarm & Notification	
	7.7.2 Reverse Power Alarm & Notification	
	7.7.3 PA Power Alarm & Notification	
7.8	User Settings	82
8 S	SECURITY	83
8.1	User ID and Password	83
8.2		
	**	
8.3	RADIUS	
_	3.3.2 User Authentication	
	3.3.3 Device Authentication	
8.4	VPN	87
	3.4.1 VPN Configuration	
8	3.4.1.1 VPN Filters	92
9 S	STATISTICS	94
9.1		
9.2		
9.3	RF	95
9.4	Airlink Error Detection	95
10	MAINTENANCE	97
10.1		
10.2	2 Unit Configuration Control	
10.3		
10.4		
	10.4.1 Net Test Setup	
10.5	5 RF Tests	103
10.6	6 Feature Options	103
11	NEIGHBOR MANAGEMENT	104
11.1	1 User Interface	104
11.2 1	11.2.1 Manual-SCAN	
1	1.2.2 Auto-SCAN	
1	1.2.3 Disabled	105
11.3	3 Local Status	105
1	1.3.1 Neighbor Discovery States	106
	11.3.2 Neighboring Vipers Found	
	1.3.3 Discovery Duration	
11.4	1 0	
	11.4.1 Information on Neighboring Vipers	
	11.4.3 Route to Neighboring Vipers	
	5 5 1	

11.5 Control Operations	
11.6 Primary and Backup Route Selection	110
11.7 Network Status	110
11.8 Maintenance	111
11.9 Recommended Neighbor Discovery Modes of Operations	112
12 NETWORK OPTIMIZATION	113
12.1 Maximizing TCP/IP Throughput	113
12.2 Maximizing Throughput with a Weak RF Link	
12.2.1 Use Router Mode with RF Acknowledgements Enabled	
12.2.2 Reduce RF Network Bit Rate	
12.2.3 Increase OIP and MAC Retries Limit	114
13 UPGRADING YOUR FIRMWARE	115
13.1 Upgrade Modem Firmware Procedure	
13.2 Upgrade Radio Firmware	116
13.3 Verify File Integrity	117
VIPER SPECIFICATIONS	
PRODUCT WARRANTY	122
DEFINITIONS	123

1 VIPER OVERVIEW

This document provides information required for the operation and verification of the Dataradio Viper Narrowband IP Modem/Router. The information in this manual makes the assumption the user's PC has an NIC (Network Interface Card) with TCP/IP implemented. Setup requires the knowledge and authorization to modify the TCP/IP settings for the NIC.

Changing or installing new IP addresses in a network can cause serious network problems. If you have any questions or concerns, contact the Network Administrator for your system.

1.1 GENERAL DESCRIPTION

Viper provides any IP-enabled device with connectivity to transmit narrowband data. This DSP-based radio was designed for SCADA, telemetry and industrial applications in the 136-174 MHz, 215-240 MHz VHF, 406.1-512 MHz UHF, and 928-960 MHz frequency ranges.

Viper supports serial and Ethernet/IP Remote Terminal Units (RTU) and programmable logic controllers (PLC). It is standard IEEE 802.3 compliant. Viper supports any protocol running over IPv4 (including ICMP, IPinIP, IPSec, RSVP, TCP and UDP protocols). It provides MAC layer bridging and HTTP, ARP, and static routing packet forwarding.

1.2 OPERATIONAL CHARACTERISTICS

The Viper product has the following operational characteristics:

- Frequency range of 136-174 MHz, 215-240 MHz, 406.1-470 MHz, 450-512 MHz, or 928-960 MHz.
- User-selectable data rates
- Built-in transceiver adjustable from 1 to 10 watts (8 watts max for 900MHz)
- Used as an access point or an end point with each configurable in (a) Bridge mode for quick setup of units on same network or (b) Router mode for advanced networks
- Embedded web server to access status and/or setup information
- Remote access for over-the-air system firmware upgrades
- Wide input power range of 10 to 30 volts DC
- AES 128-bit data encryption (Applies to Serial and IP connections)
- Superior data compression (zlib compression algorithm applies to Serial and IP connections)
- Native UDP and TCP/IP support
- Online and Offline Diagnostics
- Supports up to 32 different frequency channel pairs
- Industrial operating temperature range of -30 to +60 C
- Rugged die-cast aluminum and steel case
- UL Certified when powered by a listed Class 2 source
- 406.1-470MHz frequency range certified for European Union (ETSI EN300 113)
- 406.1-470MHz and 450-512 MHz frequency ranges certified for Australia/New Zealand

This equipment is suitable for use in Class I, Division 2, Groups A, B, C, and D or non-hazardous locations only.

The equipment is intended for installation only in a RESTRICTED ACCESS LOCATION per EN60950-1:2006

These features provide system benefits that give users:

Rugged Packaging. Viper is housed in a compact and rugged cast aluminum case. Built for industrial applications in a variety of environments, Viper operates over an extended temperature range and provides worry-free operation in the roughest environments.

Simple Installation. Basic installation typically utilizes an omni-directional antenna at the master station or Relay Point and a directional antenna at each remote site not a Relay Point. See Section 2 for information on Site and Antenna Selection. For basic service, just hook up an antenna, connect your Ethernet LAN to the Viper's LAN port, apply primary power, check and set a few operating parameters and you are done.

Flexible Management. Configuration, commissioning, maintenance and troubleshooting can be done locally or remotely. There are no physical switches or adjustments; all operating parameters are set via a web browser. The Dual-Port Viper provides a receive antenna connector allowing for unique customer applications requiring additional receive filtering, external PA(s), and other options.

Long Range. Narrowband configurations allow better coverage over harsh terrain.

1.3 PHYSICAL DESCRIPTION

Viper consists of two logic PCBs, one that includes the modem circuitry and the other the radio module. Both are installed in a cast aluminum case. The unit is not hermetically sealed and should be mounted in a suitable enclosure when dust, moisture, and/or a corrosive atmosphere are anticipated.

The Viper is designed for easy installation and configuration; the Viper features no external or internal switches or adjustments. All operating parameters are set via an internal web browser.

1.3.1 Front Panel



Figure 1.1- Viper Front Panel (Dual-port model shown)

As shown in Figure 1.1, the front panel has the following connections:

- (1) RJ-45 LAN 10 BaseT Ethernet connection with Auto-MDIX
- (1) 50-ohm TNC female Antenna connector
- (1) 50-ohm SMA female receive antenna connector (Dual-Port models only)
- (1) Right-angle power connector (10-30 VDC)
- (2) DE-9F RS-232 ports
- For Dual-port Viper connections, see Section 1.3.6.

1.3.2 LED Panel

The LED panel has five Tri-Color LEDs. The functionality of each LED is shown in Table 1-1.

Table 1-1- Viper LED Functionality

LED	Color	Definition
Power	Green	Viper ready, normal operations
	Red	Viper hardware fault
Status	Green	Viper no faults, normal operations
	Blinking Green	Viper scanning for neighbors
	Red	Viper has a fault condition, check unit status
	Amber (Solid or Blinking)	Viper detects high background noise
ACT	Blinking Green	Ethernet activity detected on PHY link (RJ45)
	Off	No Ethernet activity on PHY link (RJ45)
Lnk	Green	Ethernet connection established (RJ45)
	Off	No Ethernet connection (RJ45)
Rx/Tx	Green	Receiving data
	Red	Transmitting data

1.3.3 Ethernet LAN Port

The Ethernet LAN port is an RJ-45 receptacle with a 10 BaseT Ethernet connection and Auto-MDIX feature. Table 1-2 shows pin-out descriptions for the RJ-45 port.

Table 1-2 - Pin-out for IEEE-802.3 RJ-45 Receptacle Contacts

Contact	10 Base-T Signal
1	TXP ⁽¹⁾
2	TXN ⁽¹⁾
3	RXP ⁽¹⁾
4	SPARE
5	SPARE
6	RXN ⁽¹⁾
7	SPARE
8	SPARE
SHELL	Shield

⁽¹⁾ The name shows the default function. Given the Auto-MDIX capability of the Ethernet transceiver, TX and RX function could be swapped.

1.3.4 SETUP and COM Ports

The SETUP and COM serial connections are DE-9F RS-232 ports.

Serial port considerations:

- Viper radio modem SETUP and COM ports are Data Communication Equipment (DCE) devices
- In general, equipment connected to the Viper's SETUP / COM serial port is Data Terminal Equipment (DTE) and a straight-through cable is recommended.
 Note: If a DCE device is connected to the Viper SETUP / COM port, a null modem cable/adapter is required.

The pin-out for the SETUP and COM ports are shown in Table 1-3

Table 1-3- Pin-out for DCE SETUP and COM port, 9 Contact DE-9 Connector

Contact	EIA-232F Function	Signal Direction	
1	DCD ⁽¹⁾	DTE ← DCE	
2	RXD	DTE ← DCE	
3	TXD	$DTE \to DCE$	
4	DTR	$DTE \to DCE$	
5	GND	DTE DCE	
6	DSR ⁽²⁾	DTE ← DCE	
7	RTS ⁽¹⁾	$DTE \to DCE$	
8	CTS ⁽¹⁾	DTE ← DCE	
9	RING ⁽³⁾	DTE DCE	
(1) Programmable. (2) Always asserted. (3) For future use.			

The DCD, DTR, RTS and CTS control lines are programmable. Refer to section 6.4 for serial port control line configurations.

1.3.5 Power Connector

The Viper is supplied with a right-angle power connector (10-30 VDC). Table 1-4 shows the pin-out of the power connector.

Table 1-4 - Pin-out of the power connector

Contact #	Color	Description
(Left to Right)		
4		Fan Power Output (5V)
3	Black	Ground
2	Red	Positive (10-30) VDC
1	White	Enable

Note: The White Enable line must be tied to the red positive lead of the connector for the Viper to function.

WARNING – EXPLOSION HAZARD- Do not disconnect unless power has been removed or the area is known to be non-hazardous

WARNING -EXPLOSION HAZARD-Substitution of components may impair suitability for Class I, Division 2.

The unit is to be powered with a Listed Class 2 or LPS power supply or equivalent.

1.3.6 Antenna Connector

The standard Viper has a 50-ohm TNC female antenna connector. This connection functions for both transmit and receive.

The Dual-Port Viper has a 50-ohm TNC female antenna connector functioning for transmit (only) and a 50-ohm SMA female antenna connector functioning for receive (only). The separate receive antenna connector allows for unique customer applications that require additional receive filtering, external PA(s) and other options.

Warning: The transmit antenna port must not be connected directly to the receive antenna port of the Dual-Port Viper. Excessive power into the receive antenna port will damage the radio. Input power to the receiver should not exceed 17 dBm (50mW).

To reduce potential interference, the antenna type and its gain should be chosen to ensure the effective isotropic radiated power (EIRP) is not more than required for successful communication.

WARNING – EXPLOSION HAZARD – Do not disconnect equipment unless power has been removed or the area is known to be non-hazardous.

WARNING -EXPLOSION HAZARD-Substitution of components may impair suitability for Class I, Division 2.

The antenna connector is for connection to antennas housed inside of a suitable enclosure.

1.3.7 Chassis Dimensions

The equipment is intended for installation only in a RESTRICTED ACCESS LOCATION per EN60950-1:2006

Figure 1.2 shows the dimensions of the Viper Chassis and mounting plate.

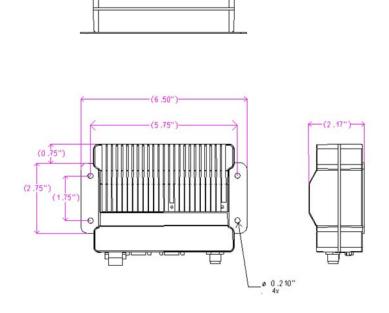


Figure 1.2- Viper Chassis Dimensions (units are in inches)

1.4 PART NUMBERS AND AVAILABILITY

1.4.1 Viper Radio

Table 1-5 provides a breakdown of the Viper part number

Table 1-5 - Part Number Breakdown

Model Number	Description	Frequency Range
140-5018-500	Standard VHF Viper	136 - 174 MHz
140-5028-502	Standard VHF Viper-200	215 - 240 MHz
140-5048-300	Standard UHF Viper Range 3	406.1 - 470 MHz
140-5048-400	Standard UHF Viper Range 3 (EN 300 113 Compliant, AS/NZ Compliant)	406.1 - 470 MHz
140-5048-500	Standard UHF Viper Range 5	450 - 512 MHz
140-5048-600	Standard UHF Viper Range 5 (AS/NZ Compliant)	450 - 512 MHz
140-5098-500	Standard 900MHz Viper	928 - 960 MHz
140-5018-501	Dual Port VHF Viper	136 - 174 MHz
140-5028-503	Dual Port VHF Viper-200	215 - 240 MHz
140-5048-301	Dual Port UHF Viper Range 3	406.1 - 470 MHz
140-5048-501	Dual Port UHF Viper Range 5	450 - 512 MHz
140-5098-501	Dual Port 900MHz Viper	928 - 960 MHz

1.4.2 Accessories and Options

Table 1-6 - Table 1-8 list standard accessories (including antenna, feedline, and connectors) tested and approved for use with the Viper.

Table 1-6 - Accessories

ITEM	PART NUMBER
Viper Power Cable	897-5008-010
Viper Demo Kit* - VHF - 136-174 MHz	250-5018-500
Viper Demo Kit* - VHF 200 - 215-240 MHz	250-5028-502
Viper Demo Kit* - UHF - 406-470 MHz	250-5048-300
Viper Demo Kit* - UHF - 450-512 MHz	250-5048-500
Viper Demo Kit* - 900 - 928-960 MHz	250-5098-500
Factory Installed Viper Fan Kit	150-5008-001
Field Installed Viper Fan Kit**	150-5008-002
TNC-Male to N-Male 18"	250-0697-103
TNC-Male to N-Male 48"	250-0697-104
TNC-Male to N-Male 72"	250-0697-105
TNC-Male to N-Female 18"	250-0697-106

^{*} The Viper Demo Kit includes two of each of the following: Viper, rubber duck antennas, adapters, attenuators, power cables, and power supplies.

^{**} The field install Fan Kit is available for all VHF 200/UHF/900 Vipers (140-5028-XXX/140-5048-xxx/140-5098-xxx) but is only available for VHF models-(140-5018-xxx) with RF revision 0.3 or greater (shipping Fall 2008). Contact CalAmp Technical Support for more information.

Table 1-7 - Antenna Kits

PART NUMBER
250-0211-007
250-0211-010
250-0211-107
250-0211-110
250-0211-207
250-0211-210
250-0211-307
250-0211-310
250-0211-407
250-0211-410
250-0211-507
250-0211-510
250-0211-607
250-0211-610
250-0221-007
250-0221-010
250-0241-507
250-0241-510
250-5099-011
250-5099-021

^{*}Kits include premium antenna, mounting bracket, surge protector, grounding kit, cable ties, 18" TNC male to N-male jumper cable and weather kit. UHF/900 kits include 25 feet of LMR400 antenna feedline. Feedline is available for VHF kits in 25 or 50 feet lengths.

Table 1-8 - Feedline and Connectors

ITEM	PART NUMBER
25 feet antenna feedline (LMR400), N-Male	250-0200-025
50 feet antenna feedline (LMR400), N-Male	250-0200-055
Barrel Connector, RF1 N type, Female	250-0200-100

1.5 PRODUCT WARRANTY

It is our guarantee that every Viper Radio modem will be free from physical defects in material and workmanship for ONE YEAR from the date of purchase when used within the limits set forth in Appendix A: Specifications.

The manufacturer's warranty statement is available in Appendix B. If the product proves defective during the warranty period, contact our Customer Service Department to obtain a Return Material Authorization (RMA). BE SURE TO HAVE THE EQUIPMENT MODEL, SERIAL NUMBER, AND BILLING & SHIPPING ADDRESSES AVAILABLE WHEN CALLING. You may also request an RMA online at www.calamp.com/component/option.com_rma/

FACTORY AND TECHNICAL SUPPORT

M-F 7:30-4:30 CST

CalAmp Wireless Networks Corp 299 Johnson Ave., Ste 110, Waseca, MN 56093 Tel 507.833.8819; Fax 507.833.6758 Email imcsupport@calamp.com

1.6 RMA REQUEST

When returning a product, mark the RMA clearly on the outside of the package. Include a complete description of the problem and the name and telephone number of a contact person. RETURN REQUESTS WILL NOT BE PROCESSED WITHOUT THIS INFORMATION.

Contact Customer Service:

299 Johnson Ave., Ste 110 Waseca, MN 56093 Tel 1.507.833.8819

BE SURE TO HAVE THE EQUIPMENT MODEL AND SERIAL NUMBER, AND BILLING AND SHIPPING ADDRESSES ON HAND WHEN CALLING.

For units in warranty, customers are responsible for shipping charges to CalAmp Wireless Networks Corp. For units returned out of warranty, customers are responsible for all shipping charges. Return shipping instructions are the responsibility of the customer.

1.7 DOCUMENTATION AND DOWNLOADS

CalAmp reserves the right to update its products, software, or documentation without obligation to notify any individual or entity. Product updates may result in differences between the information provided in this manual and the product shipped. For access to the most current product documentation and application notes, visit www.calamp.com/

2 SYSTEM ARCHITECTURE AND NETWORK PLANNING

This section briefly discusses network architecture (including basic network types), interfacing modems and DTE, data protocols for efficient channel operation, addressing, and repeaters.

Viper is designed to replace wire lines in SCADA, telemetry and control applications. The Ethernet and RS-232 serial port allows direct connection to Programmable Logic Controllers (PLCs) or Remote Terminal Units (RTUs). A SCADA system is defined as one or more centralized control sites used to monitor and control remote field devices over wide areas. For example, a regional utility may monitor and control networks over an entire metropolitan area. Industry sectors with SCADA systems include energy utilities, water and wastewater utilities, and environmental groups.

The Viper is intended for use in the Industrial Monitoring and SCADA market. The range of the Viper is dependent on terrain, RF (radio frequency) path obstacles, and antenna system design. This section provides tips for selecting an appropriate site, choosing an antenna system, and reducing the chance of harmful interference.

2.1 SINGLE COVERAGE AREA

In a network topology with only a single coverage area (all units can talk to one another directly), there are several common system configurations.

The most common is for one unit to be designated as a master and the rest designated as remotes. Another system configuration is Report-by-Exception.

2.2 MASTER/REMOTE

In a Viper network, Vipers are not programmed to be masters or remotes. All Vipers in a network can be configured the same. However, a unit can be configured as an Access Point. The unit configured as an Access Point would allow access to the Internet, but an Access Point is not required in all networks. Most SCADA networks have a "polling master", but the polling master is not necessarily configured any different than the remotes. It is the responsibility of the polling master to control RF traffic so RF collisions do not occur.

Note: In a radio system, only one radio should transmit at a time. If two radios transmit at the same time to another radio, RF collisions occur. Collisions will slow data traffic and possibly corrupt data.

The Viper has RF collision avoidance technology (checks the air wave for a carrier before transmitting) and Ethernet CSMA (Carrier Sense Multiple Access). CSMA is an Ethernet collision avoidance mechanism technology built into to all Ethernet connections. These technologies still need to be supplemented by the HMI/PLC polling master to optimize RF data traffic.

Some HMI/PLC Ethernet applications may depend solely on Ethernet CSMA to control the flow of messages to avoid RF collisions in a Viper network. This may flood the network with multiple polling messages, making it difficult for the RTUs to acquire the airwave to transmit their reply messages. This will cause the RTUs to compete for airtime and a dominant RTU may be created.

While the dominant RTU/radio is transmitting, the other RTUs will send their reply messages to their connected Viper. Vipers will buffer reply messages because the dominant RTU/radio is transmitting (carrier is present). A Viper will buffer (while a carrier is present) a reply message until it can capture the airwave (carrier absent) to transmit. There could be five or six RTU/radios in a small system (or 10 or 20 in a large system), which could be trying to

capture the airwaves to transmit. The RTUs will not respond in the order they were polled but will respond when they are ready and have captured the airwaves. The dominant RTU is created because it happens to reply at just the right time and be in the right order in the polling sequence.

A common method for a polling master to manage RF traffic is for the HMI/PLC polling master to poll one remote at a time. The next polling message is not sent until the current message has been completed ("Done") or has timed out. This prevents more than one outstanding polling message. Ladder logic programs typically refer to these parameters as the message "Done" and "Error" bits. The "Done" and "Error" bits parameter values can be adjusted for longer timeout values, if required.

Because the Viper has the ability to use two completely different and separate SCADA polling protocols, it is important to have interaction between the two protocols. The Viper can send out an Ethernet TCP/IP polling message and also an RS232 polling message, which may or may not be generated by the same HMI/PLC. CalAmp recommends the user program the polling sequence in each protocol with logic that interacts with the other's protocol "Done" and "Error" bits. The Ethernet polling protocol would not be allowed to send a message until the current Ethernet message is either "Done" or "Error" and the previous RS232 message are either "Done" or "Error" bits are set. The RS232 polling protocol would also have a similar logic.

2.3 POINT-TO-POINT

A point-to-point network is the most simple of all networks, and may be used for connecting a pair of PC's, a host computer and a terminal, a SCADA polling master and one remote, mobile applications (like in-vehicle GPS receivers and base stations) or a wide variety of other networking applications.

System configurations indicated above allow for either Ethernet or serial interfaces. In bridge mode, all the network devices are on the same IP subnet. In router mode, the Ethernet connection on the polling master unit and the remote(s) use different IP subnets. A hub or switch may be used to allow multiple devices to connect to the Viper radio modem. Serial connections are transparent pass-through connections, allowing the use of legacy serial devices in the Viper product environment.



Figure 2.1 - Point-to-Point Network

2.3.1 Point-to-Multipoint

A Point-to-Multipoint network is a common network type used in SCADA or other polling systems. The single polling master station communicates with any number of remotes and controls the network by issuing polls and waiting for remote responses. Individual PLC/RTU remotes manage addressing and respond when their individual addresses are queried. PLC/RTU unit addresses are maintained in a scanning list stored in the host program or master terminal device at the SCADA host site. Communications equipment is transparent and does not interact with specific remotes; all data is coupled to the host on a single data line (such a network is commonly used with synchronous radio modems and asynchronous radio modems).

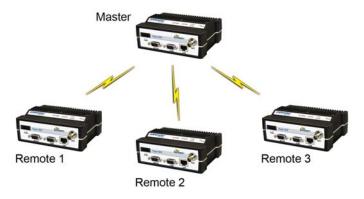


Figure 2.2 - Point to Multipoint Network

2.3.2 Report by Exception

In a true Report by Exception configuration, the remotes send data to the master only when an event or exception has occurred in the remote. However, most Report by Exception systems have a master/remote polling component. The master polls the remotes once every hour or half-hour to ensure there is still a valid communication path. In a Report by Exception configuration, there will not be a master controlling RF traffic and RF collisions will often occur. The Viper has several collision avoidance features to help minimize collisions. The Viper is a "polite radio". The Viper will check the RF traffic on the receive channel before transmitting. If there is no RF traffic present (no carrier present) it will transmit. If there is RF traffic (carrier present) the Viper will buffer the data. The Viper will transmit the buffered data when there is no RF traffic present (no carrier present).

2.4 EXTENDING THE COVERAGE AREA WITH A RELAY POINT

The Viper has a Relay Point feature that allows a unit to relay data from one RF coverage area to another RF coverage area. When units are spread over two or more coverage areas, the user must identify the devices forming the backbone between coverage areas so any unit can talk to any other regardless of their locations. There can be multiple Relay Points in the system extending the coverage over several hops.

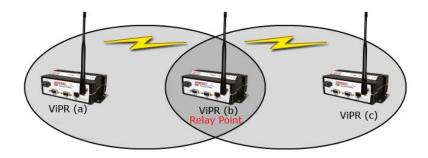


Figure 2.3 - Two Coverage Areas

The unit forming the backbone between the coverage areas must be configured to repeat all necessary information from one coverage area to the next. This unit must have the Relay Point parameter enabled (See Section 6.1).

2.4.1 Understanding RF Path Requirements

Radio waves are propagated when electrical energy produced by a radio transmitter is converted into magnetic energy by an antenna. Magnetic waves travel through space. The receiving antenna intercepts a very small amount of this magnetic energy and converts it back into electrical energy that is amplified by the radio receiver. The energy received by the receiver is called the Received Signal Strength Indication (RSSI) and is measured in dBm.

A radio modem requires a minimum amount of received RF signal to operate reliably and provide adequate data throughput. This is the radio's receiver sensitivity. In most cases, spectrum regulators will define or limit the amount of signal that can be transmitted and it will be noted on the FCC license. This is the effective isotropic radiated power (EIRP). Transmitted power decays with distance and other factors as it moves away from the transmitting antenna.

2.5 SITE SELECTION AND SITE SURVEY

2.5.1 Site Selection

For a successful installation, careful thought must be given to selecting the site for each radio. Suitable sites should provide the following:

- Protection from direct weather exposure
- A source of adequate and stable primary power
- Suitable entrances for antenna, interface, or other cabling
- Antenna location with an unobstructed transmission path to all remote radios in the system

These requirements can be quickly determined in most cases.

2.5.2 Site Survey

A Site Survey is an RF propagation study of the RF path between two points or between one point and multiple points. UHF radio signals travel primarily by line of sight and obstructions between the sending and receiving stations will affect system performance. Signal propagation is also affected by attenuation from obstructions such as terrain, foliage, or buildings in the transmission path. A Site Survey is recommended for most projects to determine the optimal RF paths for each link. This is especially true when more than one RF coverage area is required. A Site Survey will determine the best unit location for the Relay Points.

2.6 SELECTING ANTENNA AND FEEDLINE

The Viper can be used with a variety of antenna types. The exact style used depends on the physical size and layout of a system. The Viper device has been tested and approved with antennas having a maximum gain of 10 dBi.

2.6.1 Antenna Gain

Antenna gain is usually measured in comparison to a dipole. A dipole acts much like the filament of a flashlight bulb: it radiates energy in almost all directions. One bulb like this would provide very dim room lighting. Add a reflector capable of concentrating all the energy into a narrow angle of radiation and you have a flashlight. Within that bright spot on the wall, the light might be a thousand times greater than it would be without the reflector. The resulting bulb-reflector combination has a gain of 1000, or 30 dB, compared to the bulb alone. Gain can be achieved by concentrating the energy both vertically and horizontally, as in the case of the flashlight and Yagi antenna. Gain can be also be achieved by reducing the vertical angle of radiation, leaving the horizontal alone. In this case, the antenna will radiate equally in all horizontal directions, but will take energy that otherwise would have gone skywards and use it to increase the horizontal radiation.

The required antenna impedance is 50 ohms. To reduce potential radio interference, the antenna type and its gain should be chosen to ensure the effective isotropic radiated power (EIRP) is not more than required for successful communication.

See Table 1-7 for a list of tested antenna recommendations. These antennas are FCC approved for use with the Viper. Similar antenna types from other manufacturers are equally acceptable. It is important to follow the manufacturer's recommended installation procedures and instructions when mounting any antenna.

2.6.2 Omni Directional Antenna

In general, an omni directional antenna should be used at a master station and Relay Points. This allows equal coverage to all of the remote locations. Omni directional antennas are designed to radiate the RF signal in a 360-degree pattern around the antenna. Short range antennas such as folded dipoles and ground independent whips are used to radiate the signal in a ball shaped pattern while high gain omni antennas, such as a collinear antenna, compress the RF radiation sphere into the horizontal plane to provide a relatively flat disc shaped pattern that travels further because more of the energy is radiated in the horizontal plane.

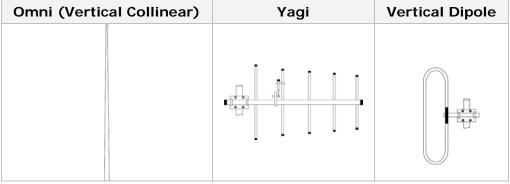
2.6.3 Yagi Antenna

At remote locations (not used as a Relay Point), a directional Yagi is generally recommended to minimize interference to and from other users.

2.6.4 Vertical Dipoles

Vertical dipoles are very often mounted in pairs, or sometimes groups of 3 or 4, to achieve even coverage and to increase gain. The vertical collinear antenna usually consists of several elements stacked one above the other to achieve similar results.

Figure 2.4 - Antenna Types



2.6.5 Feedline

The choice of feedline should be carefully considered. Poor quality coaxial cables should be avoided, as they will degrade system performance for both transmission and reception. The cable should be kept as short as possible to minimize signal loss. See Table 2-1 for a list of feedline recommendations.

Table 2-1 - Transmission Loss (per 100 Feet)

	Frequency Range			
Cable Type	VHF	UHF	900 MHz	
LMR-400	1.5 dB	2.7 dB	3.9 dB	
1/2" Heliax	0.68 dB	1.51 dB	2.09 dB	
7/8" Heliax	0.37 dB	0.83 dB	1.18 dB	
1 5/8" Heliax	0.22 dB	0.51 dB	0.69 dB	

Outside cable connections should have a weather kit applied to each connection to prevent moisture. Feedline connections should be routinely inspected to minimize signal loss through the connection. A 3 dB loss in signal strength due to cable loss and/or bad connections represents a 50% reduction in signal strength.

2.6.6 RF Exposure Compliance Requirements

The Viper radio is intended for use in the Industrial Monitoring and Control and SCADA markets. The Viper unit must be professionally installed and must ensure a minimum separation distance listed in the table below between the radiating structure and any person. An antenna mounted on a pole or tower is the typical installation and in rare instances, a 1/2-wave whip antenna is used.

Table 2-2 – RF Exposure Compliance Minimum Safety Distances

	Antenna Gain		
	5 dBi	10 dBi	15 dBi
Min Safety Distance (VHF @ max power)	123cm	218.8cm	389cm
Min Safety Distance (UHF @ max power)	105.7cm	188cm	334.4cm
Min Safety Distance (900 MHz @ max power)	63.8cm	115 cm	201.7 cm

Note: It is the responsibility of the user to guarantee compliance with the FCC MPE regulations when operating this device in a way other than described above.

The Viper radio uses a low power radio frequency transmitter. The concentrated energy from an antenna may pose a health hazard. People should not be in front of the antenna when the transmitter is operating.

RF Exposure

The installer of this equipment must ensure the antenna is located or pointed such that it does not emit an RF field in excess of Health Canada limits for the general population. Recommended safety guidelines for the human exposure to radio frequency electromagnetic energy are contained in the Canadian Safety Code 6 (available from Health Canada) and the Federal Communications Commission (FCC) Bulletin 65.

Any changes or modifications not expressly approved by the party responsible for compliance (in the country where used) could void the user's authority to operate the equipment.

2.7 TERRAIN AND SIGNAL STRENGTH

A line of sight path between stations is highly desirable and provides the most reliable communications link in all cases. A line of sight path can often be achieved by mounting each station antenna on a tower or other elevated structure that raises it high enough to clear surrounding terrain and other obstructions.

The requirement for a clear transmission path depends on the distance to be covered by the system. If the system is to cover a limited distance, then some obstructions in the transmission path may be tolerable. For longer-range systems, any obstruction could compromise the performance of the system, or block transmission entirely.

The signal strength (RSSI) at the receiver must exceed the receiver sensitivity by an amount known as the fade margin to provide reliable operation under various conditions. Fade margin (expressed in dB) is the maximum tolerable reduction in received signal strength, which still provides an acceptable signal quality. This compensates for reduced signal strength due to multi-path, slight antenna movement or changing atmospheric conditions. CalAmp recommends a 20 dB fade margin for most projects.

2.8 RADIO INTERFERENCE

Interference is possible in any radio system. However, since the Viper is designed for use in a licensed system, interference is less likely because geographic location and existing operating frequencies are normally taken into account when allocating frequencies.

The risk of interference can be further reduced through prudent system design and configuration. Allow adequate separation between frequencies and radio systems. Keep the following points in mind when setting up your radio system.

- Systems installed in lightly populated areas are least likely to encounter interference, while those in urban and suburban areas are more likely to be affected by other devices.
- b. Directional antennas should be used at the remote end of the link. They confine the transmission and reception pattern to a comparatively narrow beam, which minimizes interference to and from stations located outside the pattern.
- c. If interference is suspected from another system, it may be helpful to use antenna polarization opposite to the interfering system's antennas. An additional 20 dB (or more) of attenuation to interference can be achieved by using opposite antenna polarization.
- d. Check with your CalAmp sales representative or CalAmp Technical Services for additional options. The Technical Services group has qualified personnel to help resolve your RF issues.

2.9 IP FORWARDING MODES

2.9.1 Bridge Mode

Bridge mode requires less setup than Router mode. In Bridge mode, the IP Router does not contain IP/Network properties accessible through the network; they are transparent to the network. Only the PC Server and the RTU Client's Network properties need configuration. The Server's Gateway will direct the Server to all remote Clients on the network. The PC Server will broadcast to all the RTU Clients bridged to the PC Server. Bridge mode may be used when all devices are located on the same Local Area Network (LAN). Figure 2.5 shows a Viper Bridge Mode configuration.

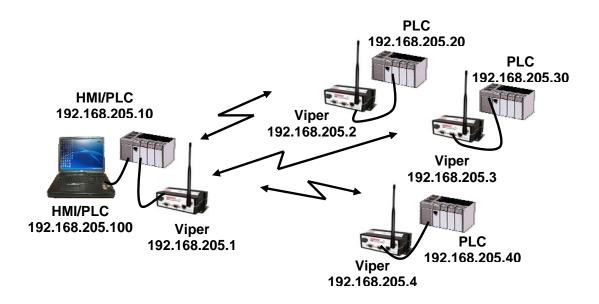


Figure 2.5 - Viper Bridge Mode Configuration

2.9.2 Router Mode

Router mode provides network configuration flexibility and adds RF diagnostics capability for Viper wireless modems. Router mode also allows greater flexibility in using different protocols. Diagnostics can be retrieved through the Ethernet port of the Viper. This configuration is recommended for users who have IT/Network support readily available to them and the authorization required to make changes in the network. Router mode requires set up of IP/Ethernet and Serial IP addresses. Figure 2.6 shows a Viper Router Mode configuration.

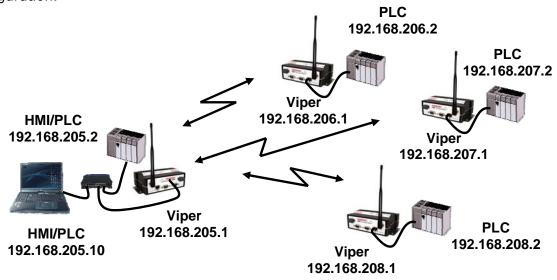


Figure 2.6- Viper Router Mode Configuration

2.10 CHOOSING AN IP ADDRESSING SCHEME

All Ethernet capable devices, or hosts, have at least one IP address and subnet mask assigned to it. The IP address identifies that specific device and the subnet mask tells the device which other IP addresses it can directly communicate with.

The Viper ships from the factory with a default Ethernet IP address of 192.168.205.1 and a subnet mask of 255.255.255.0. (This is sometimes written in shorthand notation as: 192.168.205.1/24 since the subnet mask 255.255.255.0 contains 24 ones then 8 zeros when it is converted to binary.)

The default subnet of the Viper consists of addresses from 192.168.205.0 to 192.168.205.255. The first and last IP address of each subnet is reserved, no matter what the subnet size is. The first IP address in the subnet is the Network ID. The last IP address in the subnet is the Broadcast Address. In the Viper's example, IP addresses 192.168.205.0 and 192.168.205.255 are reserved, and any address(es) from 192.168.205.1 to 192.168.205.254 are valid and may be assigned to a host.

When any host needs to communicate with another device that is not within the same local area network it will first send the data packet to the gateway or router. The gateway or router will forward the packet to the desired location. Often times a packet will pass through several gateways or routers to get to its final destination.

2.10.1 Bridge Mode

In Bridge mode each Viper has only one IP address. Each Viper in the network must be on the same network and have the same subnet mask. It is recommended that each Viper be assigned a unique IP address.

Bridge Mode Example 1:

Ethernet Subnet Mask for all units: 255.255.255.0

Network ID: 192.168.205.0 Viper #1: 192.168.205.1 / 24 Viper #2: 192.168.205.2 / 24 Viper #3: 192.168.205.3 / 24 PLC/RTU #1: 192.168.205.4 / 24 PLC/RTU #2: 192.168.205.5 / 24 Computer #1: 192.168.205.6 / 24

• • •

PLC/RTU #100: 192.168.205.253 / 24 Viper #100: 192.168.205.254 / 24 Broadcast Address: 192.168.205.255

All units are on the 192.168.205.0 network and all units have the same subnet mask. Because of this, all units can communicate directly with each other. There are 254 valid IP addresses that may be assigned to hosts on the network.

Bridge Mode Example 2:

Ethernet Subnet Mask for all units: 255.255.0.0

 Network ID:
 172.20.0.0

 Computer #1:
 172.20.0.1 / 16

 Viper #1:
 172.20.0.2 / 16

 Viper #2:
 172.20.0.3 / 16

...

Viper #105: 172.20.136.125 / 16 Computer #302: 172.20.138.205 / 16

. . .

PLC/RTU #500: 172.20.255.253 / 16 Computer #500: 172.20.255.254 / 16 Broadcast Address: 172.20.255.255

This example is similar to Bridge Mode Example #1 except there are 65534 valid IP addresses that may be assigned to hosts on the network.

2.10.2 Router Mode

In Router mode, each Viper has two IP addresses, an Ethernet IP address and an RF IP Address. By default each Viper will have the same Ethernet IP Address (192.168.205.1) and will have a unique RF IP address which is assigned at the factory. The RF IP address will always have the form 10.x.y.z where x, y, and z is based on the last 6 digits of the unit's MAC address.

In Router mode, each Viper must have its Ethernet IP Address on a <u>unique</u> network. In addition, all Vipers must have their RF IP addresses on the <u>same</u> network. The default network is 10.0.0.0/8. For consistent and reliable communication, the RF network should not overlap or contain any of the IP Addresses in the Ethernet networks.

Router Mode Example 1:

Ethernet Subnet Mask: May vary from Viper to Viper.

RF Subnet Mask for all units: 255.0.0.0

Viper #1 Eth IP Address: 192.168.205.1 / 24 RF IP Address: 10.11.12.25 / 8

Computer #1: 192.168.205.2 / 24

Viper #2 Eth IP Address: 192.168.206.1 / 24 RF IP Address: 10.9.7.251 / 8

PLC #2: 192.168.206.2 / 24

Computer #2: 192.168.206.3 / 24

Viper #3 Eth IP Address: 192.168.207.1 / 24 RF IP Address: 10.8.0.52 / 8

PLC #3: 192.168.207.2 / 24 Computer #3: 192.168.207.3 / 24

Viper #4 Eth IP Address: 172.21.51.105 / 16 RF IP Address: 10.0.1.11 / 8

PLC #4: 172.21.51.106 / 16

In this example, each Viper has an Ethernet IP address on a unique network. For Vipers #1, #2, and #3, each network connected to their local Ethernet ports has 254 valid IP addresses that may be assigned to other hosts. The network connected to Viper #4's local Ethernet port has 65534 valid IP addresses.

Note 1: All the Vipers' RF IP addresses are on the same network. Because they are using the 10.0.0.0/8 network, all Vipers may use the default RF IP address programmed by the factory.

Note 2: All the Viper Ethernet IP addresses are on different networks.

Note 3: Computers, PLCs, RTUs, or other Ethernet capable devices can be connected up to each Viper's local Ethernet interface. That device must be set with an IP address on the same network as the Ethernet interface of the Viper it is connected with.

Router Mode Example 2:

Ethernet Subnet Mask for all units: 255.255.255.240

RF Subnet Mask for all units: 255.255.0.0

Each Viper has an Ethernet IP address on a unique network.

In this example, each network connected to the Viper's local Ethernet port has 14 valid IP addresses that may used for the Viper, PLCs, RTUs, computers, or other Ethernet equipment that may be connected.

The subnet mask of the RF IP addresses has been changed to ensure that the RF IP network does not overlap any of the Ethernet networks. In this scenario, the RF IP addresses must be manually programmed to ensure that every Viper has an RF IP address in the network and that no RF IP address is used twice.

3 DATARADIO VIPER QUICK START

3.1 SETUP AND CONFIGURATION

It is easy to set up a Viper network to verify basic unit operation and experiment with network designs and configurations.

It is important to use a network IP subnet address different from others currently in use in your test area. This will eliminate unnecessary disruption of traffic on the existing network while you become familiar with the Viper.

3.2 INSTALL THE ANTENNA

An RX/TX antenna is required for basic operation. For demo units only, connect the antenna as shown in Figure 3.1 to provide stable radio communications between demo devices.

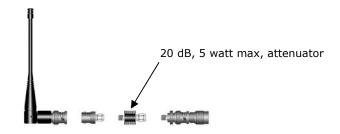


Figure 3.1 - Demo Antenna Assembly

Note:

It is important to use attenuation between all demo units in the test network to reduce the amount of signal strength in the test environment.

3.3 PC LAN SETUP

On a PC running MS-Windows with an existing LAN connection, connect to the Ethernet input of the Viper and complete the steps in section 3.3.1

3.3.1 Front Panel Connections

Front panel connections include: (For Dual-port Viper connections see Section 1.3.6.)

- (1) RJ-45 10 BaseT Ethernet Connection
- (1) 50-ohm TNC female transmit antenna connector
- (1) 50-ohm SMA female receive antenna connector (Dual-port models only)
- (1) Right-angle power connector (10-30 VDC)
- (2) DE-9F RS-232 ports



Figure 3.2 - Front Panel (Standard model shown)

- STEP 1: From the Start menu on your PC, select Settings > Control Panel > Network Connections
- STEP 2: Right-click the Local Area Connection icon to open the Properties box. Scroll through the list and select Internet Protocol (TCP/IP). Click Properties to open the TCP/IP Properties box.

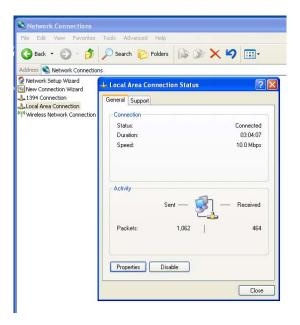


Figure 3.3 - PC LAN Setup

STEP 3: Select Use the Following IP Address and enter the following values:

IP Address: 192.168.205.254 Subnet Mask: 255.255.255.0 Default Gateway: (leave empty)

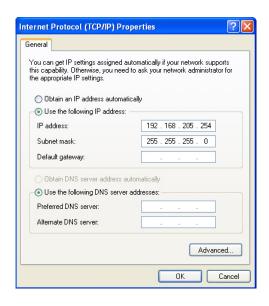


Figure 3.4 - PC LAN Setup: Step 3

STEP 4: Click OK to apply your changes and complete the connection process. Some Operating systems may require a reboot to complete the connection process.

3.4 MEASURE AND CONNECT PRIMARY POWER

Primary power for the Viper must be within 10-30 VDC and be capable of providing a minimum of 10 watt supply for Tx @ 1W, 40 watt supply for Tx @ 5W, or 60 watt supply for Tx @ 10 W. (In Viper Demo Kits, a power connector with screw-terminals is provided with each unit.) Observe proper polarity when connecting the cables to the Power Supply. (White wire must be connected to red wire.)

3.5 CONNECT VIPER TO PROGRAMMING PC

Connect a PC's Ethernet port to the LAN port using a CAT 5 Ethernet cable. The LINK LED should turn ON.

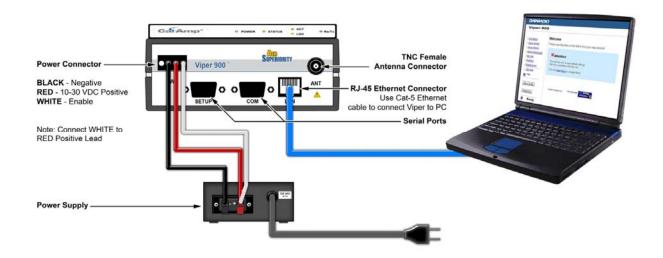


Figure 3.5 - Connect Power and Ethernet cable to the Viper.

On your Internet browser address line, type the factory-default IP address: 192.168.205.1. Press Enter to open the Network Password screen.

3.5.1 Initial Installation Login

For an initial installation, enter any User Name of 1 to 15 characters and the default Password ADMINISTRATOR (upper case letters). Click OK. The web interface WELCOME screen opens. Once setup is completed, change the Viper login password (See Section 8.1).

3.6 CONFIGURE YOUR VIPER USING THE SETUP WIZARD

Viper units are programmed using the web interface. Log into the Viper web interface as described in Initial Installation Login. Follow the instructions below to configure the Viper using the setup wizard. All units are factory programmed with an IP address of 192.168.205.1. Repeat these steps to program additional Viper units.

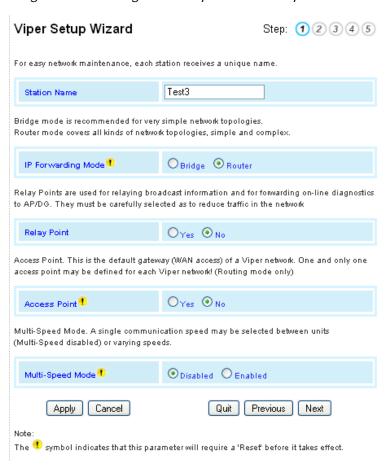
STEP 1: Station Name: Assign a unique Station Name IP Forwarding Mode: Select Bridge (Mode)

Relay Point: Select No Access Point: Select No

Multi-Speed Mode: Select Disabled1

Click "Apply" Click "Next"

Figure 3.6 - Using the Setup Wizard: Step 1



¹ This selection will be available for units configured to be *rate-followers* only. See section 5.1 for more details on rate-followers and rate-controllers.

STEP 2: Each Viper is programmed with these defaults:

IP Address: 192.168.205.1 Network Mask: 255.255.255.0 Default Gateway: 0.0.0.0



Figure 3.7 - Using the Setup Wizard: Step 2

To monitor or change configuration remotely, each unit requires a unique IP Address. When configuring more than one unit, be sure to increment IP addresses. Click "Apply". Click "Next".

STEP 3: Verify FCC license before completing this step.

Channel ID: Enter 1 for Channel ID Bandwidth: Enter Bandwidth (in KHz)

Data and Control Packet Bit Rate: Select desired bit rate (in kbps)

Step: (1) (2) (3) (4) (5)

RX Frequency: Enter RX Frequency TX Frequency: Enter TX Frequency

TX Power: Enter 5.0 W Click "Apply" Click "Next"

Viper Setup Wizard

One radio channel must be properly set up for this station to communicate with its neighbors.

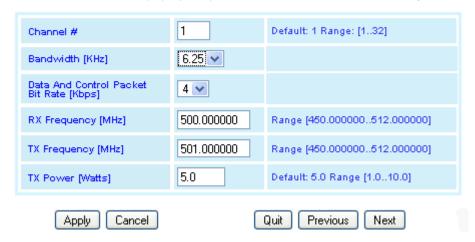


Figure 3.8 - Using the Setup Wizard: Step 3

STEP 4: The Viper uses AES-128 bit encryption to protect your data from intrusion. Use of encryption is optional but we strongly recommend it for network configuration. The encryption phrase/key must be common to all units in a network.

Encryption Disabled

Encryption: Click Disabled Click "Apply". Click "Next".

Encryption Enabled

Encryption: Click Enabled

Encryption Pass Phrase: Enter an encryption phrase

Note this phrase for reference later

Click "Apply". Click "Next".



Figure 3.9 - Using the Setup Wizard: Step 4

STEP 5: Click "Done" before completing the remaining steps.

Note: If the "Done" button is not clicked on new units, the units will not transmit.

To save the network configuration parameters of your Viper, click the "Save Config" command button. You will see a green success icon on the bottom left of the page when save is complete.

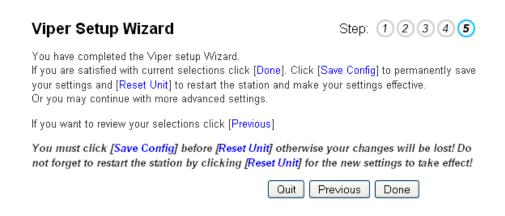


Figure 3.10 - Using the Setup Wizard: Step 5

If you have changed any parameters marked with a yellow "!" icon, you must cycle power to the unit using the "Reset Unit" button.

Your unit is now functioning in Bridge Mode.

3.7 CHECK FOR NORMAL OPERATION

To simulate data traffic over the radio network, connect a PC or LAN to the Ethernet port of the Viper and PING each unit in the network multiple times. Refer to section 10.1 on how to utilize the Viper PING utility.

4 VIPER WEB MANAGEMENT

A built-in web server makes configuration and status monitoring possible from any browser-equipped computer, either locally or remotely. Status, configuration, and online help are available without requiring special client software. Setup is password-protected to avoid tampering or unauthorized changes.

Both the configuration parameters and operating firmware can be updated remotely, even over the RF network itself, using the standard FTP protocol.

4.1 NAVIGATING THE NETWORK MANAGEMENT SYSTEM

The Web Interface is subdivided in two frames: the left frame allows the user to navigate the main menu, while the right main frame displays the selected page.

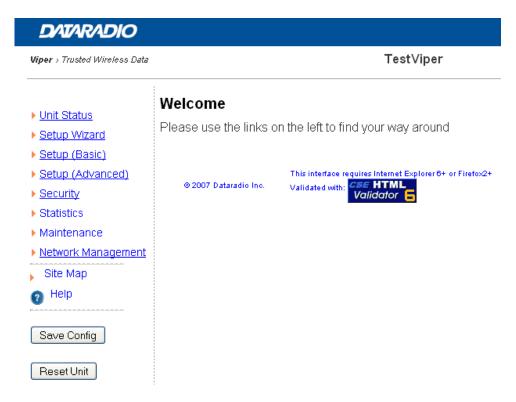


Figure 4.1 - Viper Welcome Screen

4.2 MAIN MENU

VIPER Main menu grants the user access to Unit Status, Setup Wizard, Basic and Advanced Setup, Security, Statistics, Maintenance, and Network Management.

4.2.1 Network Management System Commands

The remaining buttons on the Navigator frame are used to save your configurations and reset the unit.

Apply

This command button writes to RAM. When making an entry into a dialog box, click "Apply" when you are satisfied with the changes to temporarily apply the value(s) entered to the

relevant parameter(s). Failure to use the "Apply" command button before leaving a web page will result in the loss of entered selections, addresses, and values.

Cancel

The "Cancel" command only affects the dialog boxes or radio buttons in the opened window.

Save Config

This command button saves the Viper parameters into flash memory. Failure to use this command button will result in the loss of temporarily entered parameters when the unit is reset.

Reset Unit

Once satisfied all parameters have been applied and saved, use the "Reset Unit" command button to make flash changes permanent. When a unit is reset, a 20-second station reset timer counts down. Status reports Ready when reset is complete.

5 UNIT STATUS

The Unit Status windows display device General and Diagnostic information.

5.1 UNIT IDENTIFICATION AND STATUS

Dataradio Viper FAMA PROD V3.0_R201005271100 Station Name Test3 Local Time 2007-10-01 12:21:05 CWID Disabled **CWID Callsign** CWID Interval IP Forwarding Mode Router Station Relay Point No Disabled Multi-Speed Mode ETSI Mode Disabled On-line Diagnostics Interval 300 VPN Status Not ready, vpn service disabled **Unit Status** Ok. Refresh Acknowledge Unit Status

Unit Identification and Status

Banner

The unit identification and status banner displays Viper software revision information for the Viper device. Have this information available if contacting CalAmp support.

The banner should read: Dataradio Viper FAMA UHFVHF PROD Vx.y_Rxxx, where:

Product Name	Viper			
Protocol Name	Licensed			
Band(s) of Operation	VHF 136-174 MHz / 215-240 MHz,			
	UHF 406.1-512 MHz, 900 928-960 MHz			
Production Build	Vx.y Rxxx where			
	Vx.y is Major.minor version number, and			
	Rxxx is Sequential Package Release Build Number			

Station Name

Local Time

Displays time zone configuration using UTC time and the configured Time Zone. An SNTP server can be specified under Setup (Advanced) ⇒ Time Source. The time will reset to the default setting if power is cycled on the Viper unit and no SNTP server is configured.

CWID

Continuous Wave Identification - Default = Disabled Allows the user to broadcast their FCC call sign.

CWID Call sign is the user's FCC call sign to be broadcast.

CWID Interval is the time interval in minutes that the call sign will be broadcasted.

CWID can be configured under Setup (Basic)

General.

IP Forwarding Mode

Station relay point

Displays if the unit is being used as a relay point (Yes or No). The Station Relay Point can be configured under Setup (Basic) \Rightarrow General \Rightarrow Station relay point.

Multi-Speed Mode

Displays if a unit is in multi-speed mode (enabled), or not (disabled).

When Multi-Speed mode is disabled (default), the units communicate with each other at a fixed speed. This data rate is user programmable and must be programmed on each Viper unit.

Enabling multi-speed mode on a standard Viper will configure the unit to be a rate-follower. In this mode, the unit will adjust its over-the-air data rate to that of the rate-controller.

The rate-controller feature is not available on the standard Viper unit. It is only available with the 19" rack mount Viper Base Station. With the Viper Base Station, the user can configure the master Viper(s) to be rate-controllers. The user can then configure the rate-controller to talk at different over-the-air data rates for each remote Viper. This allows the user to uniquely control the data rate for each RF link in the system from the Base Station web pages. The user can program RF links with strong signal strength to communicate at fast data rates and RF links with low signal strength can be programmed to communicate at more robust, slower data rates. The data rates chosen must all use the same bandwidth.

In a network operating with Multi-Speed, there will normally be one rate-controller (Viper Base Station) with all other units configured to operate in rate-follower mode.

ETSI (European Telecommunications Standards Institute)

Displays if the unit is in ETSI Mode (enabled/disabled).

Note: This parameter is not user settable. It is programmed by the factory for European or Australian/New Zealand approved Viper models.

On-line diagnostics Interval

Displays the time interval in seconds when the On-line Diagnostics will be transmitted. This interval can be configured under Setup (Basic) \Rightarrow General \Rightarrow On-line diagnostics interval.

VPN Status

Displays the status of the VPN (virtual private network).
Displays "OK, ready" when operational.
Displays "Not Ready" and a reason, example" VPN service disabled", when not operational

Unit Status

Displays the status of the Viper and reports any errors. If you do not receive the OK indicator (EX. Error: Power On Self Test FAILURE, Warning: Radio TX Synthesizer lock failure N/A), use the ACKNOWLEGDE UNIT STATUS and REFRESH buttons to reset the modem. If the problem persists, contact CalAmp Technical Services for additional information.

Have the displayed Unit Status message available if contacting CalAmp support. This information is also required if returning a unit for service under RMA.

Refresh

This button will refresh the parameters on the current page.

Acknowledge Unit Status

This button allows the user to acknowledge and clear errors.

Errors remain stored, even after cycling power, to aid in troubleshooting intermittent faults. Press the "Acknowledge Unit Status" button to return web page displays and Status LED function to normal operation.

5.2 DIAGNOSTICS

Viper units continually monitor and report on their environmental and operating conditions.

5.2.1 Local Diagnostics

Local Diagnostics can be accessed by loading the Unit Status \Rightarrow Diagnostics web page from the Viper.

Date and time	2007-10-01 12:01:45
Time since reset [DD:HH:MM:SS]	0:00:01:52
Modem Firmware Version	DATARADIO ViPR (HW:PCB-280-03470) (CodeBase:ipr_1.2_R0808251500)
Radio Firmware Version	ViPR-02_10-R
RSSI from RF-MAC 00:01:1D	-61.008 dBm
DC Input Voltage	20.4 V
TX Frequency	451.220000 MHz
RX Frequency	451.220000 MHz
Transmit Power Level	1.0 Watts
Transceiver Temperature	35.0 C
PA Forward Power	1.0 Watts (normal)
PA Reverse Power	0.0 Watts (normal)
Power state	Full (normal)

Figure 5.2 - Unit Status

⇒ Diagnostics Web Page

Date and time

Displays the time and date. To set the time, an SNTP server must be setup under Setup (Advanced) ⇒ Time Source. The SNTP server must also be accessible via the user's LAN or Internet connection.

Time since reset

Displays the amount of time since the unit was last reset. [DD,HH,MM,SS], Days, Hours, Minutes, Seconds

Modem Firmware Version

Displays the modem firmware version of the unit.

Radio Firmware Version

Displays the radio firmware version of the unit.

RSSI from RF-MAC

Displays the Received Signal Strength Indication (RSSI) from the unit with the MAC address displayed. The RSSI displayed range is from approximately -50 dBm to -120 dBm. At signal strengths greater than -50 dBm, the radio will still operate but will not display an accurate RSSI value.

DC Input Voltage

Displays the DC Input Voltage for the unit.

TX Frequency

Displays the current operating transmit frequency for the active channel. Setup (Basic) \Rightarrow Channel Table \Rightarrow TX

RX Frequency

Displays the current operating receiver frequency for the active channel. Setup (Basic) \Rightarrow Channel Table \Rightarrow RX

Transmit Power Level

Displays the programmed power level for the active channel. Setup (Basic) ⇒ Channel Table ⇒ PA Power

Transceiver Temperature

Displays the transceiver's internal temperature in Celsius or Fahrenheit. Setup (Advanced)

⇒ User Settings

PA Forward Power

Displays the actual measured forward power of the transmitter. If the measured forward power drops 1 dB or more below the user configured power level, this line will report "(fault)". When the forward power is within range, this line will report "(normal)". The Viper radio can be configured to send an SNMP trap (or alarm) if the Forward Power goes into a "fault" state.

PA Reverse Power

Displays the actual measured reverse power of the transmitter. If the measured reverse power increases to within 3 dB of the user configured power level, this line will report "(fault)". When the reverse power is within range, this line will report "(normal)". The Viper radio can be configured to send an SNMP trap if the Reverse Power goes into a "fault" state.

Power state

Indicates if the unit is running at full power or at a reduced power. The TX power will foldback when the temperature is too hot or the Power Amp (PA) current is too high. In extreme cases of high temperature or high current, the Viper transmitter will shutdown completely to protect the radio from permanent damage.

When the Viper is at Full power this line will report "(normal"). If the Viper's PA goes into Foldback or Shutdown this line will report "(fault)". The Viper radio can be configured to send an SNMP trap if the Power State reports a fault.

Refresh

This button will refresh the current page's parameters.

5.2.2 Online Diagnostics

Transmission of online diagnostics may be enabled or disabled at any station or stations without affecting their ability to communicate with other stations. Online Diagnostics can be sent anywhere, including being back-hauled. Back hauling adds to the network traffic flow and must be taken into account when designing a network. If a return flow is necessary, it needs to be reduced substantially to have a minimal effect on the network.

Viper can support up to 4 diagnostics socket connections at once. This may be used, for instance, to carry out monitoring at a main office and at up to three separate field locations. It is also possible one of the four connections use a serial port instead by enabling it on the Viper's web browser interface.

Output Format

The online diagnostic output is man/machine readable, ASCII, comma-delimited format. Any reader program used (or written) must decode the VERSION FIELD and check for type 1 as more types may be released in the future.

From a Command Prompt window, type *telnet nnn.nnn.nnn 6272* and the unit's online diagnostic output will display on the screen (where nnn.nnn.nnn is your unit's IP address in dot decimal format). Note: no overhead is generated in the Viper unit if no online diagnostic connection is actually made.

```
Int Flags
                             Ven
                                                                          Source
                                                                                                        Destination
    Host
[00:00:01:2A],
                                          11, 300, 0×01,
                                                                       [192.168.206.5],
                                                                                                                                                                                                             10,
                                                                                                       [192.168.43.43],
                                                                                                                                                               157,
                                         11, 300, 0x01, [192.168.98.98], [192.168.43.43], 11, 300, 0x01, [192.168.205.1], [192.168.2.2], 11, 300, 0x01, [192.168.43.43], [192.168.2.2], 11, 300, 0x01, [192.168.205.1], [192.168.2.2], 11, 300, 0x01, [192.168.205.1], [192.168.2.2],
[00:00:01:2A],
                                                                                                                                           32,
                                                                                                                                                      75,
                                                                                                                                                                134,
                                                                                                                                                               178,
                                                                                                                                                                                                             50,
[00:00:01:2A],
                                                                                                                                           36,
                                                                                                                                                      62,
                                                                                                                                                                              ٥,
                                                                                                                                                                                        52,
                                                                                                                                                                 28,
[00:00:01:2A],
                                                                                                                                           36,
                                                                                                                                                      51,
```

Figure 5.3 – Diagnostic output sample

Table 5-1- Online Diagnostics Output Sample Definitions

	Table 5-1- Offine Diagnosties Output Sample Demittions
Host	MAC address of the station where diagnostic measurements are being collected. The host will collect diagnostic message from itself and all remote units with IPSD enabled. IPSD can be enabled/disabled under Setup (Advanced) □ IP Services.
Ver	Version of the online diagnostics. Different versions may have different parameters. This document describes Version 1.
#	Number of items that follow in the online diagnostic message.
Period	PERIOD (Seconds). Specifies the time between the generation of online diagnostic messages from the source station.
Flags	Online Diagnostic Flags. (CalAmp specific)
Source	Source Address. In Bridge mode, this address displays the MAC address of the source Viper. In Router mode, this address displays the IP Address of the source Viper. The source is the Viper station generating the diagnostic message. This is also the source station from the point of view of the RSSI measurements
Destination	Destination Address. In Bridge Mode, this address displays the MAC address of the destination Viper. In Router Mode, this address displays the IP Address of the destination Viper. This is the destination station from the point of view of RSSI measurements.
А	Temperature of the source Viper in Celsius or Fahrenheit. Temperature units can be configured on the source Viper under Setup (Advanced) User → Settings.
В	Source supply voltage in excess of 8 volts, shown in 10ths of volts. Supply voltage = (ODM_reading / 10) + 8 A reading of 35 shall be interpreted as 11.5V.
С	RSSI measured at the source Viper for the last message received from the destination Viper. This is also referred to as the Local RSSI. The value displayed shall be interpreted as shown in Table 5.2.
D	RSSI measured at the destination Viper for the last message received from the source Viper. This is also referred to as the Remote RSSI. The value displayed shall be interpreted as shown in Table 5.2.
E	Radio/antenna forward power measured in 10ths of watts at the source Viper. A value of 51 shall be interpreted as 5.1W.
F	Radio/antenna reverse power measured in 10ths of watts at the source Viper. A value of 2 shall be interpreted as 0.2W.
G	PER measured at the source. This is calculated as the percentage of packets rejected due to an invalid header/checksum over the total number of packets received. To fit a small unsigned integer, this value is multiplied by 1000 and its max value limited at 255. A reading of 2 means 0.002% of packets were rejected.

Table 5-2 – Online Diagnostics RSSI Display

VALUE	RSSI	NOTES
0	NA	The RSSI Value is not Available
1	<u>></u> -60.25 dBm	The RSSI Value is greater than -60.25 dBm
20	-65.00 dBm	
255	<u><</u> -123.75 dBm	RSSI is less than -123.75 dBm
Х		RSSI = $-60 - (X * 0.25)$, for X not equal to 0

6.1 GENERAL SETUP



Figure 6.1 - Setup (Basic)

Station Name

Station name identifier – Enter a string up to forty characters in length.

IP Forwarding Mode

Bridge / Router, Default = Bridge mode

Bridge Mode: Bridge mode is the simplest configuration for the Viper radio and should only be used for small networks. In Bridge mode, all the Vipers and all the Hosts/PCs connected to the Vipers must be on the same IP subnet. Figure 6.2 illustrates Viper bridge mode configuration. Ethernet messages are sent over the air as broadcast messages. All the other Vipers in the network will receive the message and relay it to their local area network. If the Com Ports are configured for Serial/RF Bridge mode on all the Vipers in the network, then each message that is transmitted into one Viper's Com Port will be received by all the other Vipers in the network and transmitted out their Com Ports.

Note: This configuration can be substituted for a traditional serial RS232 radio system configuration. The Viper in bridge mode is a drop in replacement for a serial radio.

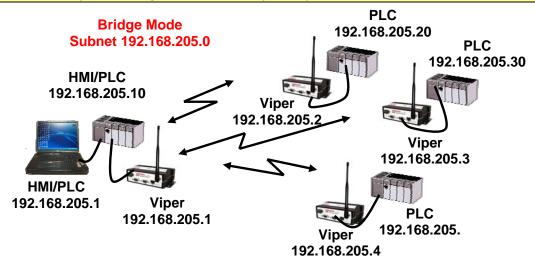


Figure 6.2 - Viper Bridge Mode Configuration.

Router Mode: Router mode offers several advantages over Bridge mode and can be used for simple or complex networks. In Router mode, each Viper must be configured for a unique IP subnet. Figure 6.3 represents a Viper router mode configuration. Ethernet messages will be routed to the intended recipient Viper and will be discarded by other Vipers that overhear the message that was not intended for them. The user can specify the route a multiple hop message will travel and thus can channel the traffic throughout the Viper network to give a more reliable connection or perhaps relieve traffic congestion on a large network. In Router mode, the user has access to the RSSI for each Viper that is one hop away. In Router mode, several retry mechanisms can be enabled which often yields a more stable and reliable link. (See section 12, Network Optimization, for more details.) Also, the user will have access to more advanced IP configuration settings such as Network Address Translation (NAT).

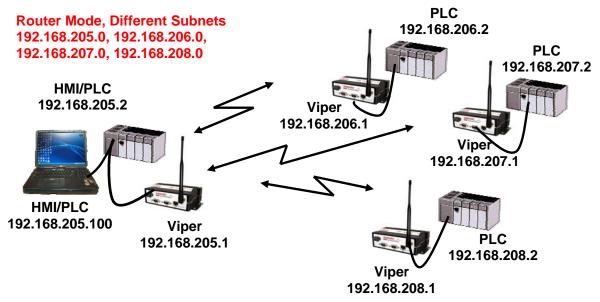


Figure 6.3 - Viper Router Mode Configuration

Bridge Forwarding

Everything / IP and ARP types only

By default, the Viper only forwards IP and ARP packets (Ethernet II types: 0x0800, 0x0806). By selecting the "Everything" setting, the Viper will forward all 802.3 Ethernet II packet types. Use this setting to transport protocols such as IPX, 802.1Q, etc. Note that this option is not available in Router mode because the Viper will automatically forward all packets per its routing table.

Relay Point

Yes/No (default)

For units that are spread over multiple RF coverage areas, the user needs to identify the ones that will form the backbone between the coverage areas so that any unit can talk to any other unit in the network regardless of their locations. These units are called Relay Point units. A Relay Point provides store and forward repeating for all traffic in Bridge mode and for broadcast packets in Router mode. Selecting this parameter will force the unit to repeat all necessary information from one coverage area to the next. Multiple Relay Points can be configured in parallel to provide redundancy in the network; however, having redundant relay points may slow the flow of traffic.

Access Point

Yes/No (default)

This is the default gateway (WAN access) of a Viper network. *One, and only one, access point may be defined for each Viper network.* All Vipers in the network will set their default route to point towards the Access Point. (An Access Point can only be configured in Router mode.)

Multi-Speed Mode

Enabled/Disabled (default) -rate-follower only See section 5.1 for more information about rate-follower and rate-controller.

When Multi-Speed mode is disabled, the units communicate with each other at a fixed speed.

A remote Viper unit which has been factory configured to be a rate-follower, can be set to operate in Multi-Speed mode. In this mode, the remote unit will adjust its speed to that of the rate-controller that it is talking to. When a remote Viper is not in Multi-Speed mode, it will use its default configuration speed.

CWID

Enabled/Disabled (default).

Enabling CWID allows the unit to broadcast the FCC Call Sign in Morse code at a certain interval.

CWID Call sign is the FCC Call sign to be broadcast.

CWID Interval is the time interval after which the call sign will be broadcast.

On-line diagnostics Interval

The on-line diagnostic interval is the time interval in which the unit will broadcast the diagnostic string. Please refer to section 5.2.2 for detailed information about the format of the diagnostic string.

Unit Automatic Reset

Enabling this option will make the radio completely shut down and restart after a set period of time. The time between resets (in minutes) can be specified in the Unit Reset Interval field.

6.2 IP SETTINGS

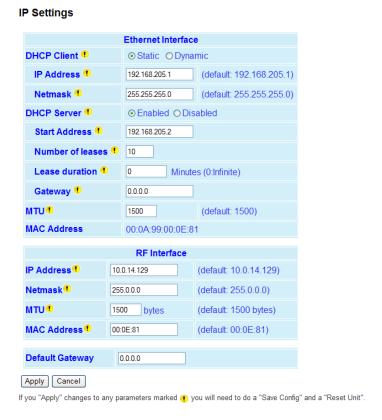


Figure 6.4 - Setup (Basic) ⇒ IP Settings Web Page

6.2.1 Ethernet Interface

DHCP Client

DHCP Client: Static (default) or Dynamic. When the unit is in Router mode, Static mode allows the user to set the IP address of the unit. Dynamic mode will set the unit to be a DHCP client, which will allow the unit to accept an IP address from an external DHCP server. When the unit is configured for Bridge mode, the Dynamic option is disabled and the user must enter in a specific IP Address.

NOTE: Activating this option will reset the IP address of the unit. If your network supports the DHCP Server capability, make sure the IP address assigned by the DHCP server will be

accessible to you. If your network does not support DHCP server capability, the unit will be reset to the default (192.168.205.1) IP address within the first 2 minutes.

To activate, select the "DHCP Client" radio button, click on the "Apply" button, click on the "Save Config" button, and reboot the Viper.

IP Address

Set to a valid unique IP address for each individual unit (default: 192.168.205.1). In Bridge mode, all the Vipers must be configured for the same IP subnet. In Router mode, each Viper must be configured for a unique subnet.

Netmask

Set to a valid IP Netmask for each individual unit (depends on customer's IP network topology, default: 255.255.25.0).

DHCP Server

DHCP Server Disabled, Enabled (Default). The Dynamic Host Configuration Protocol provides a framework for passing configuration information.

E.g.: Assigns IP address to Hosts (i.e. PC/RTU) on a TCP/IP network.

Start Address

Pool of addresses allocated for DHCP purpose. If a unit is configured as a DHCP Server, this field represents the start IP address pool managed by the DHCP Server. Normally, Viper automatically calculates the Lease Start Address (equal to Ethernet IP Address plus one).

Number of Leases

Maximum number of DHCP client(s) a unit can serve.

Lease Duration

The period over which the IP Address allocated to a DHCP client is referred to as a "lease". Lease Duration is the amount entered in minutes. If 0 (zero) is entered, the lease will not expire.

Gateway

The Gateway text box displays the IP address of the gateway assigned by the DHCP server. In Router mode, the default (preset) gateway is the IP address of the unit itself. In Bridge mode, the default (preset) gateway is 0.0.0.0. To override the default setting, enter a valid IP address in the text field.

MTU

Maximum Transfer Unit - Default = 1500 bytes. The MTU is the maximum number of bytes the unit will send in a packet. The input range is from 576 to 1500.

MAC Address

The Ethernet MAC address (media access control) is the unique address that a manufacturer assigns to each networking device. AA:BB:CC:DD:EE:FF The user can not change the Ethernet MAC address.

6.2.2 RF Interface

IP Address

The RF IP address (default: assigned by factory based on the unit's MAC address) is the RF IP address that is used when sending data and control packets in a Viper network.

Netmask

The Netmask (default: 255.0.0.0) is set to a valid common RF IP Netmask for all units in a Viper network.

MTU

Maximum Transfer Unit - Default = 1500 bytes. The Maximum transfer unit is the maximum number of bytes the unit will send in a packet. The input range is from 576 to 1500.

MAC

The RF MAC is a shortened version of the Ethernet MAC address which is used to identify the radio to other Vipers on the network. The default RF MAC address is assigned by the factory and is equal to the last six digits of the Ethernet MAC address (DD:EE:FF). The user can override the default RF MAC address by entering the new RF MAC address in the MAC address field under the RF Interface section.

When the network is configured for router mode, this feature is useful when replacing a Viper in the field with a new one. The new Viper can be programmed to have the same RF MAC, Ethernet IP Address, and RF IP Address as the Viper that is being replaced. When the new Viper is installed, neighboring Vipers in the network will not know the original Viper was replaced. Neighboring Vipers will not need to have their neighbor tables updated.

The RF MAC address must be unique for each Viper in the network. This applies to both Bridge and Router mode configurations.

6.2.3 Default Gateway

The Default Gateway (default: 0.0.0.0) allows the user to enter in the IP address of the access point to be used as the gateway to the management network. If there is one Viper configured as an Access Point in the network, all the other Vipers will set their Default Gateway equal to the RF IP address of the Access Point.

6.3 CHANNEL TABLE

The Channel Table will display the Transmit Frequency, Receive Frequency, Transmit Power, Bandwidth, and Data Rate for each channel in the unit. Remember to click "Apply" at the bottom of this page after making any changes.

Channel Table

Radio Capabilities					
Rx Frequency Range	Min 450.000000 MHz	Max 512.000000 MHz			
Tx Frequency Range	Min 450.000000 MHz	Max 512.000000 MHz			
Bandwidth	Max 25 KHz				
Output Power Range	Min 1.0 Watts	Max 10.0 Watts			

Current Settings							
RX Frequency	500.000000 MHz						
TX Frequency	501.000000 MHz						
Bandwidth	12.5 KHz Bit Rate 24 Kbps Modulation 8 FSK						
Multi-Speed Mode	Disabled ETSI Mode Disabled						

	Channels						
○ Tra	O Transmitter Disabled						
#	RX (MHz)	TX (MHz)	PA Power (Watts)	Bandwidth (KHz)	Data And Control Packet Bit Rate (Kbps)		
0 1	453.000000	452.000000	1.0	6.25 💌	4 💌		
02	000.000000	000.000000	5.0	12.5 💌	16 💌		
⊙ 3	500.000000	501.000000	6.0	12.5 🕶	8 💌		
0 4	000.000000	000.000000	5.0	12.5 🕶	16 🕶		
O 5	000.000000	000.000000	5.0	12.5 💌	16 💌		
0 6	000.000000	000.000000	5.0	12.5 💌	16 💌		
O 7	000.000000	000.000000	5.0	12.5 💌	16 💌		
08	000.000000	000.000000	5.0	12.5 💌	16 💌		
O 9	000.000000	000.000000	5.0	12.5 💌	16 💌		
O 10	000.000000	000.000000	5.0	12.5 🕶	16 💌		

Figure 6.5 - Setup (Basic)

Channel Table Web Page

Radio Capabilities

Tx & Rx Frequency Range and Output Power Range is factory set.

```
140-5018-500/501: VHF, 136.000-174.000 MHz, 1-10W
140-5028-502/503: VHF, 215.000-240.000 MHz, 1-10W
140-5048-300/301: UHF Range 3, 406.125-470.000 MHz, 1-10W
140-5048-500/501: UHF Range 5, 450.000-511.975 MHz, 1-10W
140-5098-500/501: 900, 928.000-960.000 MHz, 1-8W
```

Current Radio Settings

Displays the current Rx & Tx Frequencies, Output Power, and Channel Type programmed into the radio.

Channels

Transmitter Disabled radio button is set at the factory to disable the radio until a valid frequency has been entered. The radio will not transmit until a valid frequency has been entered and the transmitter has been enabled.

There are 32 channels available in the Viper. The radio button beside each channel will select that channel as the active channel. Each channel can operate in simplex (one frequency) or half duplex (pair of frequencies) mode. The transmit power output level can be set for each channel. The channel type can be selected for each channel. All Vipers in a network must be set to the same bandwidth.

Available data rates and bandwidth vary by model. Please refer to Modem/Logic section of *Appendix A* for available bandwidths and data rates.

Note: It is the installer's responsibility to check the FCC license to determine the correct parameters and settings for channel frequencies, power level, and channel type.

6.4 SERIAL PORTS SETUP

The Viper has two serial ports. Either port can be configured to send data over the air, connect to the CLI (command line interface), report online diagnostics, or be custom configured to send/receive data on a specific port to/from a specific IP address.

By default the Setup port is configured to connect to the CLI at 19200 baud. The Com port is configured to send data in DOX mode at 9600 baud. By default the Com port will send data as a UDP multicast message to all the other Vipers on the network (10.255.255.255) on port 6278. When DOX mode is selected on the Setup port, the Setup port will send data as a UDP multicast message to all the other Vipers on the network on port 6277. If other configurations are needed, the Viper allows for custom configuration of the transport protocol, IP Addresses, and ports the Setup port and Com port will connect with.

The serial custom configuration will allow the user to program the serial port as a terminal server. A terminal server will translate the serial protocol to an Internet Protocol (IP). A terminal server will wrap serial data presented at the serial port in an IP package (IP header and associated checksums). When an IP message is sent to the terminal server's corresponding IP address, the IP package is stripped off.

A terminal server will not translate HMI/PLC polling message protocols that are not designed to be wrapped in an IP package. Most SCADA protocols are not designed to be used with a terminal server. As an example, the Modbus RTU message is a serial protocol. The Modbus TCP/IP protocol is an Ethernet IP protocol. The Modbus RTU message cannot be wrapped in an IP package to form a Modbus TCP/IP polling message. A protocol translation must take place. A device can be purchased that will perform the translation. Please contact your local SCADA dealer or CalAmp Tech Support to determine if your SCADA protocol can be used with a terminal server.

After any settings on this page are updated, press the "Apply" button. Wait for the page to reload then press the "Save Config" button then the "Reset Unit" button to update the changed serial port settings.

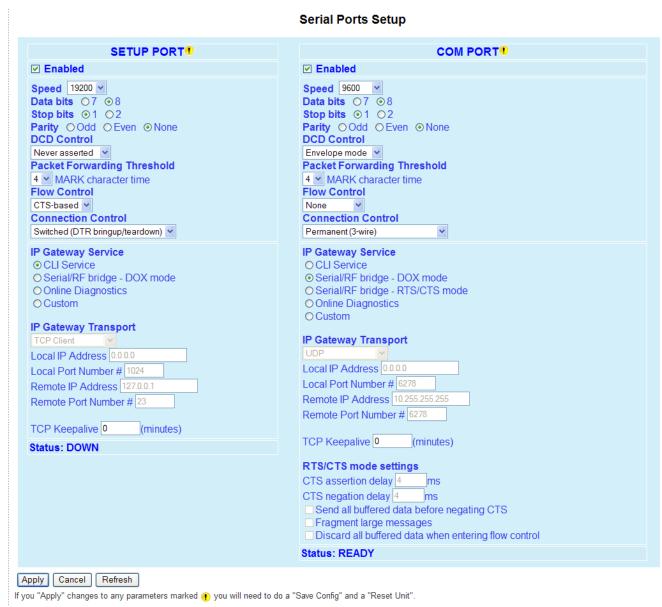


Figure 6.6 - Setup (Basic) ⇒ Serial Ports Web Page

6.4.1 Basic Settings

Enabled Checkbox

There are independent check boxes to activate SETUP PORT and/or COM PORT.

Speed

The Setup port can be configured for 300, 1200, 2400, 4800, 9600, or 19200 Baud Rate. The Com port can be configured for 300, 1200, 2400, 4800, 9600, 19200, 38400, 57600, or 115200 Baud Rate.

The default is 19200 for the SETUP port and 9600 for the COM port. The Baud Rate should be configured to match the settings of the connected device.

Data bits

Number of bits making up the data word. The default is 8. This should be configured to match the settings of the connected device.

Stop bits

Marks the end of the serial port data byte. The default is 1. This should be configured to match the settings of the connected device.

Parity

Added to identify the sum of bits as odd or even. The default is none. This should be configured to match the settings of the connected device.

DCD Control

The DCD (Data Carrier Detect) line can be set for one of the following: Always Asserted, Never Asserted, or Envelope Mode (the DCD will be asserted only when data is present at the serial port).

Packet Forwarding Threshold

Mark Character time allows the user to change time based on the character length to forward the packet.

Flow Control

Allows the user to implement RTS/CTS flow control or no flow control. Note: Request to Send and Clear to Send flow control will require a 5 wire connection to the Setup Port or Com Port.

Connection Control

Select "Permanent (3-wire)" when the serial port is always enabled or "Switched (DTR bringup/teardown)" when DTR is used to enable/disable the serial connection. This should be configured to match the settings of the connected device.

6.4.2 IP Gateway Service

The serial ports can be configured to provide several different services as listed below.

CLI Service

Command Line Interface

Access to the Command Line Interface command shell is password protected and is reserved for authorized Dataradio maintenance personnel.

Serial/RF Bridge - DOX mode

3 wire connection required. Data is sent whenever it is present at the port. Flow control is not required. The IP Gateway service will use UDP transport protocol to send and receive messages.

Serial/RF Bridge - RTS/CTS mode

5 wire connection required. Data is sent after the device raises the RTS and the Viper returns a CTS signal to the device.

Online Diagnostics

TCP/IP based RF diagnostics for the entire Viper network will be collected and sent to the serial port.

Custom

Choosing Custom enables the user to specify the IP Gateway Transport configuration. The defaults are CLI Service for SETUP port and Serial/RF Bridge for COM port.

6.4.3 IP Gateway Transport

The Viper allows the user to select between two commonly used protocols for sending data to/from the serial port. The first method, TCP, provides a reliable method of transmission, with acknowledgements and retries built into the protocol. The TCP protocol requires several handshaking messages to open a connection, close a connection, and to acknowledge that a packet has been received correctly. These handshaking messages will add some extra traffic to the network.

The second method, UDP, is a simpler method of sending data. Connections do not need to be opened or closed before sending data, as in TCP. Therefore, no extra handshaking is needed. However, there is no acknowledgements or retries built into the UDP protocol.

Note: The Viper can be configured to use RF acknowledgements and will retransmit a failed message over the air that does not successfully reach the next Viper. This acknowledgement/retry scheme is built into the Viper and is independent of any TCP or UDP retries and will operate no matter which protocol is being used (TCP, UDP, or others).

TCP Overview

The TCP protocol uses a client/server model. A connection must be established between the client and the server before any data is sent. The TCP client is responsible for initiating the connection between the client and server. The TCP server will listen for any TCP clients that want to connect. Neither the client nor the server can send data before the connection is opened. Once the connection is open, data can flow freely in either direction.

TCP Server

In TCP Server mode the Viper will listen on the Local IP Address and Port Number for any requests to open a TCP connection. The TCP Server can have up to 255 clients connected at 001-5008-000(Rev8)

Page 56

one time. Data received from any client will be forwarded to the serial port. Data received from the serial port will be forwarded to every client with an open connection. If no open connections exist the data will be discarded.

The Viper TCP server will leave the TCP connection open indefinitely, whether or not data is being sent. However, if the Viper is unable to send data successfully to the TCP Client (ie. no TCP acknowledgements are received from the remote endpoint) the Viper's terminal server will close the faulty TCP connection.

TCP Client

In TCP Client mode, the Viper will try to establish a connection with a remote TCP Server. Once the connection is established, data can flow freely in either direction. If the connection is closed for any reason, the Viper will try to reestablish the TCP connection.

TCP Client mode can be used with the Connection Control set to "Switched (DTR bringup/teardown). In this mode, the DTR line on the serial port can be used to open and close the TCP connection.

UDP

In UDP mode, the Viper will always be listening on the Local IP address and Port Number. Received data that is addressed to this IP address and Port will be immediately output on the serial port. Any data received from the serial port will be sent to the Remote IP address and Port Number.

TCP CLIENT/SERVER MODE

In this mode of operation, the unit acts as a TCP server and a TCP client. Data received from any remote endpoint is sent over the serial port. Data received from the serial port is sent to every remote endpoint connected to the TCP client/server.

The unit will try to establish a TCP connection to the remote endpoint defined by these two parameters when there is data received on the serial port AND there is no TCP connections already established.

IP Gateway Transport Parameters

	UDP MODE			TCP CLIENT/SERVER MODE	
	REQUIRED	UNUSED	REQUIRED	REQUIRED	
LOCAL PORT	<u>Value</u> 1-65535	Value IP stack decides the value.	Value 1-65535 Do not use: 20, 21, 23, 123, 520, 5002, 6254 to 6299, 7000 to 7100	<u>Value</u> 1-65535	
	REQUIRED	REQUIRED	REQUIRED	REQUIRED	
LOCAL IP ADDRESS	P $0.0.0.0$ (let IP $0.0.0.0$ (let IP stack decide) OR OR OR IP address of IP address of IP		Value 0.0.0.0 (let IP stack decide) OR IP address of ETH/RF interface	Value 0.0.0.0 (let IP stack decide) OR IP address of ETH/RF interface	
	REQUIRED	REQUIRED	UNUSED	REQUIRED	
REMOTE PORT	<u>Value</u> 1-65535	Value 1-65535 Value N/A		<u>Value</u> • 1-65535	
	REQUIRED	REQUIRED	UNUSED	REQUIRED	
REMOTE IP ADDRESS	Value Unicast, Broadcast, or Multicast IP address	<u>Value</u> Unicast IP address	<u>Value</u> N/A	ValueUnicast IP address	
TCP	UNUSED	OPTIONAL	OPTIONAL	OPTIONAL	
Keepalive		<u>Value</u> 0 - 1440 (min) (0: TCP Keepalive disabled).	<u>Value</u> 0 - 1440 (min) (0: TCP Keepalive disabled).	<u>Value</u> 0 - 1440 (min) (0: TCP Keepalive disabled).	

Table 6-1 - TCP/UDP Parameter Usage

Local IP Address

The local IP address can be set to one of three values as shown in the table below: Ethernet IP address, RF IP address, or either (0.0.0.0).

Local IP Address	Receiving Description	Sending Description
Ethernet IP Address	Any IP message received over the RF or Ethernet interface with a destination address and port equal to the Ethernet IP address and the local port # will be received and sent to the serial port. IP messages matching the RF IP address will be ignored.	All messages received by the serial port are sent over the RF or Ethernet interface with the Ethernet IP address as the source address.
RF IP Address	Any IP message received over the RF or Ethernet interface with a destination address and port equal to the RF IP address and the local port # will be received and sent to the serial port. Messages matching the Ethernet IP address will be ignored.	All messages received by the serial port are sent over the RF or Ethernet interface with the RF IP address as the source address.
0.0.0.0	Any IP message received over the RF or Ethernet interface with a destination address and port equal to the RF IP address or the Ethernet IP address and the local port # will be received and sent to the serial port.	Messages sent over the Ethernet interface will have a source address equal to the Ethernet IP address. Messages sent over the RF interface will have a source address equal to the RF IP address.

Table 6-2 - Local IP Address Description

Local IP Port

For TCP Client and UDP socket connections, set to any value between 1 and 65535. For TCP Server socket connections, set to any value between 1 and 65535, but must not be set to one of the following values or fall within the following ranges of values: 20, 21, 23, 123, 520, 5002, 6254 to 6299, 7000 to 7100. If a reserved port is selected, the parameter configuration will be accepted, but no socket connection will be established to accept connections from remote endpoints. Note: Firewalls are set to block certain ports such as 6666. Please check your firewall settings to determine which ports will be blocked.

Remote IP Address

Enter a valid unicast (TCP Client & UDP modes) or multicast/broadcast IP address (UDP mode only) that the unit can connect to.

Remote IP Port

For TCP Client and UDP modes, set to any value between 1 and 65536.

TCP Keepalive

The TCP Keepalive feature will transmit a short Keepalive message to test the TCP connection if there is no data transferred through an open TCP connection after X number of minutes. If the keepalive message is received successfully by the remote endpoint the TCP connection will remain open. If the keepalive message is not received successfully the Viper will close the existing TCP connection.

To disable this feature, set the TCP Keepalive to "0". With the TCP Keepalive feature disabled, the Viper will leave the TCP connection open indefinitely. An existing TCP connection will only close if the remote endpoint closes the connection, the Viper's serial port is disabled, or if the Viper is unable to successfully communicate with the remote endpoint during a data transmission.

6.4.4 RTS/CTS Mode Settings

CTS Assertion Delay

The time in milliseconds the data will be delayed after the CTS has been sent.

CTS Negation Delay

The time in milliseconds the CTS will be kept asserted after the last character has been transmitted.

Send all buffered data before negating CTS

All the data will be sent before the Viper drops the CTS control line.

Fragment large messages

Allows the user's data to be fragmented into smaller messages.

Discard all buffered data when entering flow control

The data in the serial port buffer will be discarded and only new data will be processed under the flow control.

7.1 RF OPTIMIZATIONS

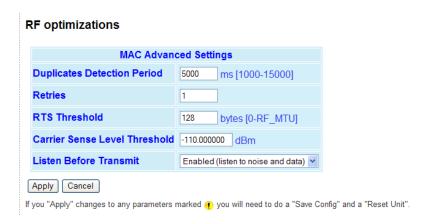


Figure 7.1- Setup (Advanced) ⇒ RF Optimizations Web Page

7.1.1 MAC Advanced Settings

Duplicates Detection Period

Default = 5000 ms. This parameter specifies the time period in milliseconds the Viper will look for a duplicate message being sent, such as control and relay messages. If a duplicate message is detected it will not be forwarded. Certain protocols such as Modbus cannot tolerate hearing duplicate messages (echoes). The duplicate messages will not be sent to the Serial ports or forwarded to the Ethernet connection. Larger values should be used for lower over-the-air (OTA) speeds and longer path networks.

Retries

Default = 1. This parameter specifies the number of times the MAC layer in the Viper will try to resend a packet if the unit does not receive an acknowledgement reply from the receiving Viper. Increasing the retries may improve marginal RF paths. For retries to be enabled, RF Acknowledgments must be enabled and can be configured under Setup (Advanced) ⇒ IP Optimization.

RTS Threshold

Default = 128.

The Viper utilizes the FAMA-NCS (for floor acquisition multiple access with non-persistent carrier sensing) protocol. The FAMA-NCS protocol tries to assure that a single Viper is able to send data packets free of collisions to a given receiver at any given time. FAMA-NCS is based on a three-way handshake between the sender and receiver in which the sender uses non-persistent carrier sensing to transmit a request-to-send (RTS) and the receiver sends a clear-to-send (CTS). RTS/CTS handshaking protocol enables the Viper network to avoid collisions in networks with multiple coverage areas. Before transmitting an RTS frame, a Viper listens to the channel to determine if it is already in use. If the channel is busy, the unit calculates a random back off period to wait before sensing the channel again.

The RTS threshold parameter specifies how large a packet must be before the unit will use RTS/CTS handshaking in the over-the-air protocol. A value of 0 means the Viper will always use over-the-air RTS/CTS handshaking. A value equal to the RF_MTU (OTA maximum transmit unit) means the Viper will never use RTS/CTS handshaking. A value of 128 means the Viper will use RTS/CTS for packets larger than 128 bytes.

Note: This should not be confused with RTS/CTS for RS232 Serial ports.

7.1.2 Carrier Sense Level Threshold

Default = -110 dBm. This is the threshold the Viper uses to determine whether a received RF signal is a valid message or unwanted noise. If an RF level higher than the Carrier Sense Level Threshold is detected, the Viper will attempt to decode the signal and will not transmit until the RF level drops. Outgoing data will be buffered until the channel is available. The carrier sense may be raised to prevent false carrier sense detection if the network is installed in a noisy environment. In certain situations where the ambient RF noise level is very low, the carrier sense level threshold can be lowered to gain extra receive sensitivity. (The Viper's specified receive sensitivity depends upon the channel bandwidth/speed being used. Refer to the product specification in Appendix A for details.)

7.1.3 Listen Before Transmit

Default = Enabled (listen to noise and data). The Viper radio has the ability to receive on the Rx frequency to determine if the RF channel is busy. When the RF channel is busy the Viper can buffer any data that needs to be sent over the air and will transmit when the RF channel is free. There are three modes available in the Viper for the Listen Before Transmit feature. They are described in the following paragraphs.

Enabled (listen to noise and data): This is the default mode for the Viper. The Viper will monitor the RF level on the receive channel. When the received level is above the carrier sense threshold the Viper will try to receive and decode any and all messages from remote Vipers. In this mode, the Viper will wait to transmit any data until the received level falls below the carrier sense threshold. The received level will rise above the carrier sense threshold due to several scenarios:

- 1) The Viper is receiving valid data
- 2) The Viper is not receiving data because two or more Vipers are transmitting at the same time causing a collision
- 3) The Viper is not receiving data because the RF level is right at or below data sensitivity or
- 4) There is interference from another RF system or electrical devices on the frequency that the Viper is operating on.

In any of these scenarios, the Viper waits to transmit any data until the RF level falls below the carrier sense threshold. This ensures that the data will have the best chance of reaching its destination.

Enabled (listen to data only): In this mode, the Viper will monitor the RF level on the receive channel. When the received level is above the carrier sense threshold the Viper will try to receive and decode any and all messages from remote Vipers.

When data is ready to transmit, the Viper will first check the receive level. If the receive level is below the carrier sense threshold, the Viper will immediately transmit data. If the receive level is above the carrier threshold, the Viper will try to determine if it is receiving valid data or just noise. If it is receiving noise, the Viper will go ahead and transmit. If it is receiving valid data, the Viper will wait until the complete packet has been received before transmitting. The Viper will typically take somewhere between 5 ms to 250 ms to determine if it is receiving valid data or just noise.

Disabled: In this mode, the Viper will attempt to receive/decode data when the received RF level is above the carrier sense threshold. When the Viper has data to transmit it will immediately transmit the data. The Viper will immediately stop receiving any packets and will transmit over any other Vipers that are on the air and over any interference that may be in the area.

This mode should only be used in a polling type environment where the user has strict control over the traffic that is generated.

7.2 IP SERVICES

RIPV2

Enabled, Disabled (default). Router Information Protocol v2 is a dynamic IP routing protocol based on the distance vector algorithm and is only used in Router Mode. RIPV2 is responsible for passing router information to other routers in the network.

IPSD

Enabled (default), Disabled. I/P Services Delivery allows the generation of locally provided I/P Services such as online diagnostics, etc.

NAT

Enabled, Disabled (default). Network Address Translation (NAT) is a method by which IP addresses are mapped from one address space to another. In a Viper, it is normally used on the WAN side of an IP network to hide local IP addresses from an external IP network (example: the Internet).

IP Services Setup



Figure 7.2 - Setup (Advanced) ⇒ IP Services Web Page

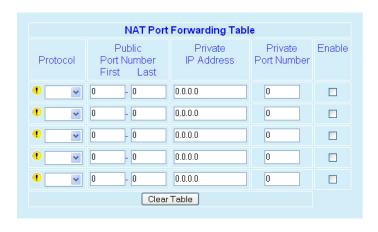


Figure 7.3 - Setup (Advanced) ⇒ IP Services Web Page (NAT Port Forwarding)

7.2.1 SNMP

Note: This feature is available only when the appropriate feature key is enabled on the Viper radio modem. Contact CalAmp for information about obtaining and enabling the SNMP feature.

SNMP (Simple Network Management Protocol) is used by network management systems to manage and monitor network-attached devices. SNMP is based on the manager/agent model consisting of a manager, an agent, a database of management information, managed objects, and the network protocol. The manager provides the interface between the human network manager and the management system. The agent provides the interface between the manager and the physical devices being managed (Figure 7.4). SNMP uses basic messages (*such as GET, GET-NEXT, SET, and TRAP*) to communicate between the manager and the agent.

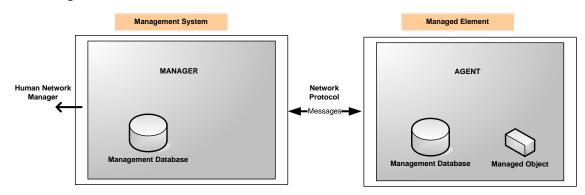


Figure 7.4 - SNMP: manager/agent model

7.2.2 MIB

The manager and agent use a Management Information Base (MIB), a logical, hierarchically organized database of network management information. MIB comprises a complete collection of objects used to manage entities in a network. A long numeric tag or object identifier (OID) is used to distinguish each variable uniquely in the MIB and SNMP messages.

7.2.2.1 Viper MIB Files

Each Viper unit firmware package is bundled with three MIB files (found inside mibs.zip file):

- DATARADIO-REGS.MIB: contains a top level set of managed object definitions aimed at managing Dataradio products.
- 1213.MIB: contains a set of managed object definitions aimed at managing TCP/IP-based internets.
- *VIPER.MIB*: contains a set of managed object definitions aimed at managing Dataradio Viper radio modems.

7.2.2.2 OID

In SNMP, each object has a unique OID consisting of numbers separated by decimal points. These object identifiers naturally form a tree. Figure 7.5 illustrates this tree-like structure for *dataradio-regs.mib* MIB, which comes bundled with every Viper unit package. A path to any object can be easily traced starting from the root (top of the tree). For example, object titled "dataradio" has a unique OID: 1.3.6.1.4.1.3732. The MIB associates each OID with a

label (e.g. "dataradio") and various other parameters. When an SNMP manager wants to obtain information on an object, it will assemble a specific message (e.g. GET packet) that includes the OID of the object of interest. If the OID is found, a response packet is assembled and sent back. If the OID is not found, a special error response is sent that identifies the unmanaged object.

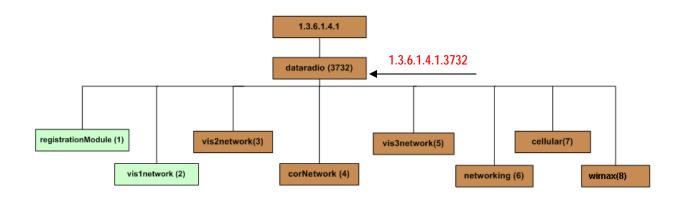


Figure 7.5 - Dataradio-REGS MIB tree

7.2.2.3 Viewing MIB Files

To view the hierarchy of SNMP MIB variables in the form of a tree and view additional information about each node, Dataradio recommends opening all MIB files with a MIB browser. In a MIB browser, each object (or node) can be selected and its properties (including its OID) can be observed. For simple networks, any MIB browser supporting SNMP v2c could be used.

However, for managing complex networks, a more advanced SNMP Manager/Browser is recommended.

Note: Both "Read Community" and "Read/Write Community" passwords are required to operate SNMP MIB. For all Viper radio modems the same password is used for both read and read/write. This password is the same password used to access the Viper web pages.

Figure 7.6 shows top-level objects of the viper.mib file. It includes eight branches (b) and three nodes or leaves (l):

- viperModule (I)
- viperStatus (b)
- viperDiagnostics (b)
- viperSetup (b)
- viperSetupAdv (b)
- viperStatistics (b)
- viperSecurity(b)
- viperNetworkManagement (b)
- viperTraps (b)
- viperSaveConfig (I)
- viperResetUnit (I)

The eight branches expand into additional branches and leaves. The last two nodes are single leaves that perform specific functions following changes to the main branches. Again, all Viper MIB objects can be accessed through a MIB browser.

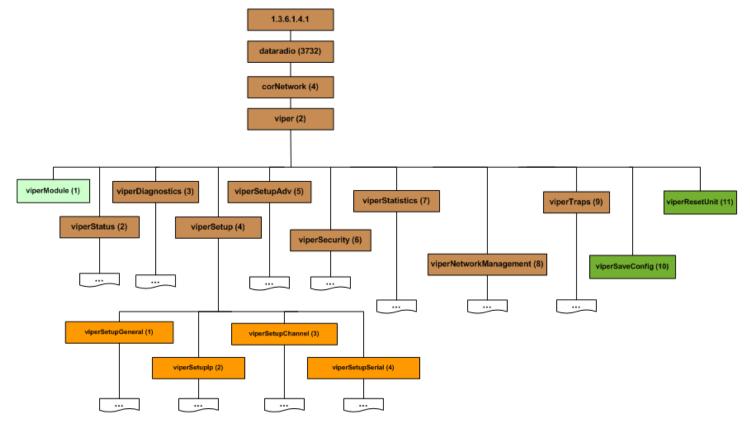


Figure 7.6 - Viper OID Tree

7.2.3 SNMP Configuration

To access SNMP configuration page select Setup (Advanced) from the main menu and then click "IP Services". The page displayed will include SNMP configuration screen (shown in Figure 7.7).

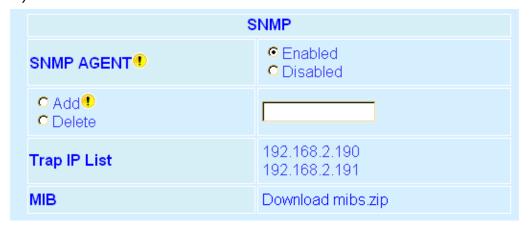


Figure 7.7 - Viper SNMP

SNMP (Simple Network Management Protocol) **AGENT** – Enabled, Disabled (Default) SNMP provides means to monitor, collect, and analyze diagnostic information.

Enabling SNMP allows the MIB (Management Information Base) in the Viper unit to be viewed using an external MIB browser or network management software.

Notes: The SNMP feature key must be enabled for the SNMP agent to operate.

The Viper is compatible with SNMPv2c.

Traps – Traps (or alarms) can be automatically generated by the Viper whenever the forward, reverse or PA power goes out of specification.

Note: To configure and enable individual traps, navigate to Setup (Advanced)→ Alarm Reporting.

These traps can be sent to user-specified IP addresses. To add an address to the Trap IP List: Select "Add" and type the new IP address to be added to the read-only Trap IP list. Click "Apply" at the bottom of the page. The "Trap IP List" section will expand downward to show all addresses in the list.

The traps can be forwarded to all defined SNMP servers present in the Trap IP List.

To delete an address from the Trap IP List: Select "Delete" and type the IP address to be deleted from the read-only Trap IP list. Click "Apply" at the bottom of the page. The IP address should disappear from the Trap IP List.

Download mibs.zip - The Dataradio Viper MIB is bundled with each unit's firmware. Click "Download mibs.zip" and a pop-up dialog box will appear in your browser asking you to open or save the file to your PC. Save the zip file to a desired location. Unzip the contents of mibs.zip file to a location where your SNMP manager can find it.

<u>Caution:</u> Certain MIB Browsers (standalone or integrated in SNMP Manager) may require you to modify the MIB files extension (for example, from .MIB to .TXT). See section 7.2.2.1 for additional details on Viper MIB files)

Note: SNMP must be enabled in order for the host PC SNMP manager to work.

7.2.4 NAT Overview

The purpose of the NAT protocol is to hide a private IP network from a public network. The mechanism serves both as a firewall and to save IP address space.

The NAT enabled device translates the source address of packets transiting from the private network to the public network. The original IP source address gets replaced by the NAT enabled device's IP address (address of the outgoing interface). The NAT module creates an address translation table that is used when traffic is coming back from the public network to the private network.

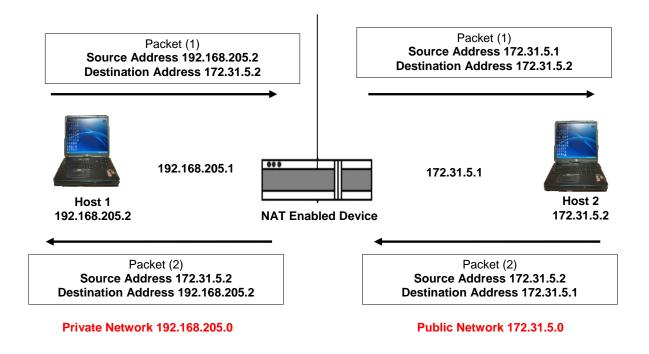


Figure 7.8 - Basic NAT Operation

In our example, Host 1 sends a packet to Host 2. The Host 2 device does not see the private IP address of Host 1. When Host 2 sends a reply to Host 1, Host 2 uses the destination IP address 172.31.5.1, which is translated back to the appropriate destination IP address by the NAT enabled device. (See Figure 7.8)

NAT does a lot more than just translation of the source IP address. For the UDP and TCP protocol, NAT will also translate the source port numbers. Special handling is also done for more specific protocols like FTP (port 21) and Modbus (port 502).

7.2.5 NAT on Viper

The user can select which of two interfaces (Ethernet or RF) will be considered private. The following examples illustrate how to configure the Vipers. The examples use a private network of 192.168.205.X and a public network of 172.31.5.X.

7.2.6 Ethernet Interface Private

Figure 7.9 shows the NAT enabled for the Ethernet interface.

RIPV2 •	IPV2 [●] ○ Enabled ⊙ D				
IPSD !	IPSD ● Enabled ○D		isabled		
NAT !		● Enabled O Disabled			
NAT Private Network Table					
	IP Address		Netmask		Enable
ETH !	192.168.205.0		255.255.255.0		<u>~</u>
RF!	10.0.0.0		255.0.0.0		
USER1	0.0.0.0		0.0.0.0		
USER2	0.0.0.0		0.0.0.0		
USER3	0.0.0.0		0.0.0.0		
ClearTable					

Figure 7.9 - Nat on Viper: NAT enabled, Eth interface considered private

Figure 7.10 shows a Viper configuration protecting Viper (1) Ethernet interface IP address from hosts located on a public network.

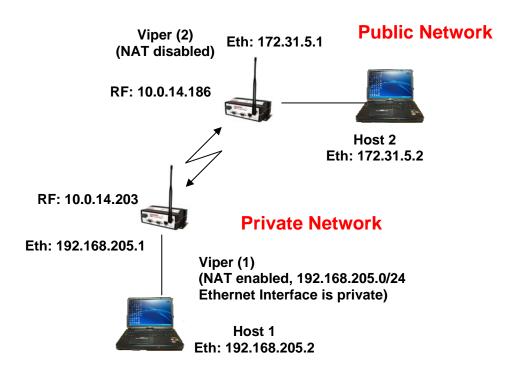


Figure 7.10 - Viper NAT Enabled, Ethernet interface considered private

An IP packet whose source IP address originates from the Ethernet network and is sent towards the RF network, will have its source IP address replaced by the RF IP address of Viper(1) as shown in Figure 7.11.

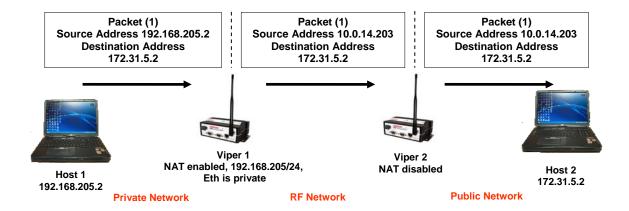


Figure 7.11 - Private to Public Packet flow

Note: Host 1 will be able to ping Host 2, however Host 2 will not be able to ping or originate a message to Host 1 when NAT Eth enabled.

7.2.7 RF Interface Private

Figure 7.12 shows the NAT enabled for the RF interface.

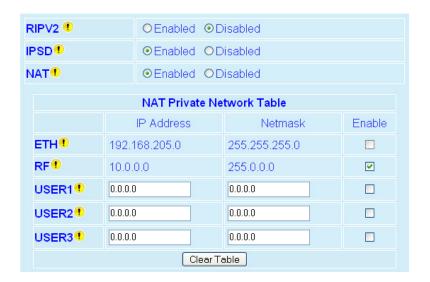


Figure 7.12 - NAT on Viper: RF interface considered private

Figure 7.13 shows a Viper configuration protecting Viper (2) RF interface **and** Viper (1) Ethernet interface from hosts located on a public network.

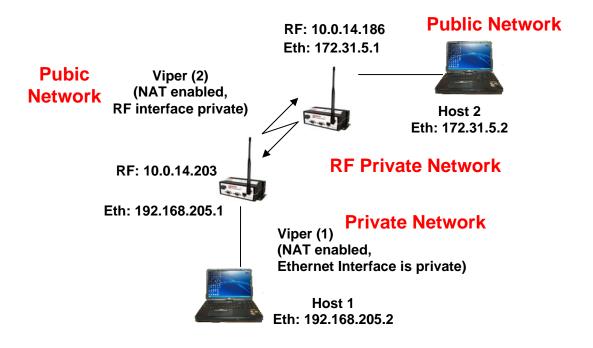


Figure 7.13 - NAT on Viper: Private RF interface and Private Eth interface

An IP packet whose source IP address originates from the RF network and is sent towards the Ethernet network will have its source IP address replaced by the Ethernet IP address of Viper (2). Notice in this configuration the Ethernet IP address for Viper (1) is considered private and the RF IP address for Viper (2) is considered private. Figure 7.14 shows how the packets will be modified as the packets pass through the network.

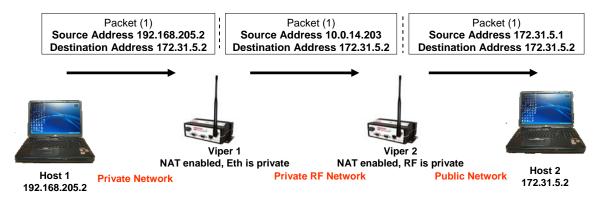


Figure 7.14 - Packet flow Private Eth and RF interface

In example Figure 7.15, the RF interface of Viper (2) is considered private. NAT is disabled for Viper (1).

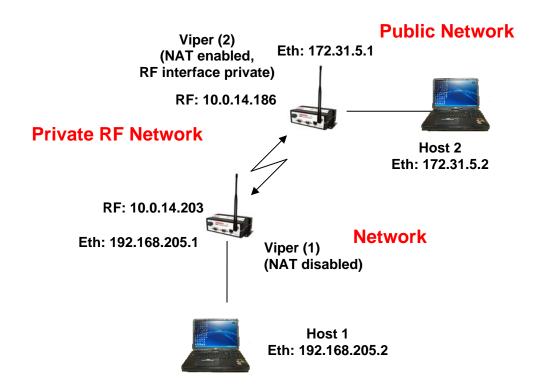


Figure 7.15 - NAT on Viper: RF interface considered private

Notice in Figure 7.16 that when Host 1 sends a packet, the source IP address is not changed by Viper (2) because the source does not originate from the private RF network.

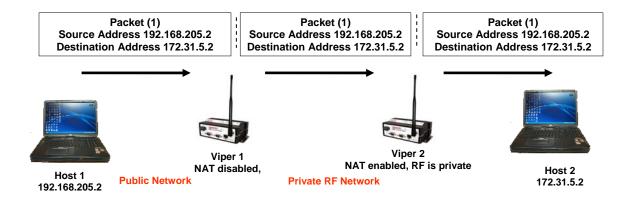


Figure 7.16 - Packet flow, RF interface considered private

In the previous example, Viper (1) was changing the source IP address of the packet, making the Viper (2) believe that the packet was originating from the RF network.

7.2.8 User NAT Entries

The user can add three USER IP addresses that will be considered private. Figure 7.17 shows USER1 192.168.205.125 and USER2 192.168.205 will be considered private. If USER3 192.168.205.87 is connected to the Viper, but not added to the table, USER3 192.168.205.87 would not be considered private.

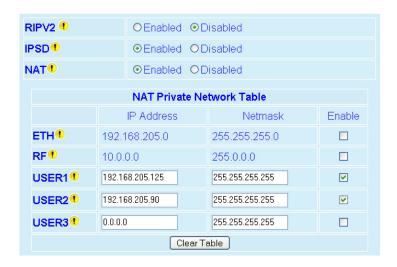


Figure 7.17 - NAT on Viper: USER1 and USER2 considered private

7.2.9 NAT Port Forwarding

The NAT Port Forwarding table allows the user to specify a particular public port or range of ports to be forwarded to the private network hidden by the Network Address Translation Table. The user can also select between TCP and UDP protocols. Figure 7.18 shows the NAT Eth IP subnet 192.168.205.0 will be hidden from the Public Network. Any TCP packets sent to the Viper with port number 2000 will be redirected to the Private IP Address and Private Port Number entered in the NAT Port Forwarding Table as shown in Figure 7.18.

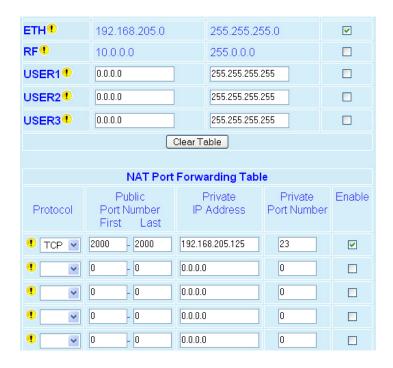


Figure 7.18 - NAT on Viper: Port 2000 is redirected to 192.168.205.125:23

Figure 7.19 shows the Private Network 192.168.205.0 being protected from the Public Network 172.31.5.0. Viper (1) NAT Eth interface is enabled and Viper (2) NAT is disabled. The Host 172.31.5.2 cannot send packets directly to the Private Network because it is

hidden. In this example, remember that Host 172.31.5.2 thinks the IP packets are coming from 10.0.14.203.

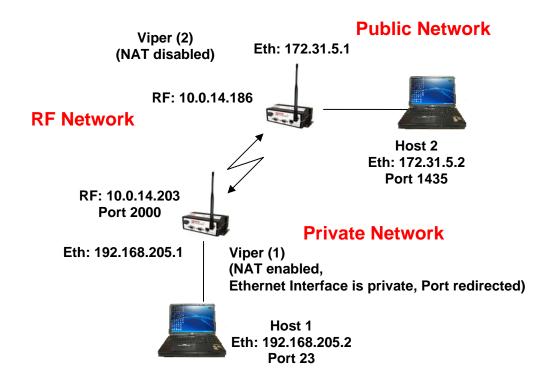


Figure 7.19 - NAT on Viper: Port 2000 is redirected to 192.168.205.125:23

When Host 172.31.5.2 wants to send packets to Host 192.168.205.2 the packets are sent to 10.0.14.203. NAT port translation allows Host 172.31.5.2:1435 (port 1435) to send TCP packets to 192.168.205.5:23 (port 23) by sending the packets to 10.0.14.203:2000 (port 2000). Figure 7.20 shows how the packets would be modified as they moved through the network.

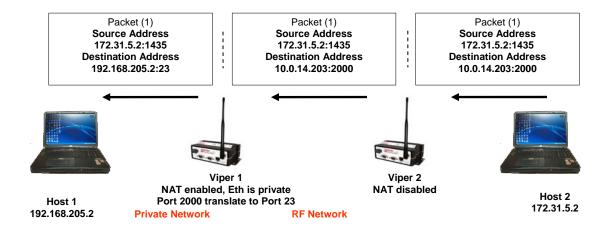


Figure 7.20 - Packet flow, Port redirection

7.3 IP ADDRESSING

There are some SCADA PLC protocols that use different IP addressing modes. GE's Global Data protocol has the ability to send out a group message command to remote PLCs. The group message is actually a multicast message. The Multicast feature allows the user to add or delete a remote's IP address.



Figure 7.21 - Setup (Advanced) ⇒ IP Addressing Modes Web Page

7.3.1 Broadcast Mode

Directed Broadcast

Select: Enabled, Disabled; Default: Enabled. Controls forwarding of Directed Broadcast packets

Limited Broadcast

Select: Enabled, Disabled; Default: Disabled. Controls forwarding of Limited Broadcast packets

Convert Multicast to Broadcast

Select: Enabled, Disabled; Default: Disabled.

7.3.2 Multicast Mode

Multicast

Select: Enabled, Disabled; Default: Disabled. Controls forwarding of Multicast packets (based on the MULTICAST ADDRESS LIST). Multicast can be used when one-to-many communications is required.

Address List

ADD or DELETE IP Address of the device to be added or removed. Only valid multicast addresses are accepted and displayed in the ADDRESS LIST.

When an IP packet is received via the Ethernet LAN and the destination IP address matches one of the multicast IP address in the list, it is forwarded over the RF network. Remote units will then send it over the remote LAN to the appropriate device(s).

7.4 IP OPTIMIZATION

IP Optimization is only available in Router Mode.

IP Optimization & Tuning



Figure 7.22 - Setup (Advanced) ⇒ IP Optimization Web Page

Router Mode - RF ACK

RF Acknowledgements - Default = Disabled.

If RF ACK is enabled, the receiving Viper will reply with a quick acknowledgement message to the sending Viper to indicate that it has received the packet successfully. If the sending Viper does not receive the acknowledgement, it will assume the message was lost and will try to resend the message. The number of retries can be specified.

<u>TCP packets</u> are always retried regardless of the "RF ACK" parameter (unless OIP Retries is set to 0). Other types of packets are only retried if RF ACK is enabled.

Router Mode - OIP Retries

Number of OIP retries - Default = 2.

This parameter specifies the number of retries that the OIP layer will attempt if an acknowledgement message is not received from the destination Viper. Retries are only enabled if Router mode is selected and RF ACK is turned on. The number of retries should be increased if a there is a marginal RF path to another unit.

TCP Proxy

The TCP proxy optimizes the throughput of a TCP connection by removing some of the TCP packets from the Airlink. A Viper receiving a TCP packet over the air sends an RF acknowledgment to the sending unit. If the sending Viper receives the RF acknowledgement, it knows the packet made it across the Airlink successfully. When the TCP proxy is enabled and the TCP packet contained data, the sending Viper immediately generates a TCP ACK to the sending host (RTU, PLC, PC, etc). When the destination host receives the TCP packet, it generates a TCP ACK back to the source. This TCP ACK is captured by the Viper not sent over the Airlink.

In the example below (Figure - 7.23) the following events occur in this order:

- 1) Host A sends TCP data packet to Viper A.
- 2) Viper A transmits packet over the air to Viper B.
- 3) Viper B immediately responds with an RF acknowledgment and sends the TCP data packet to Host B.
- 4) Viper A hears an RF acknowledgement from Viper B and generates a TCP ACK to send to Host A. Host B receives the original TCP data packet and generates a TCP ACK to send back over the network.
- 5) Viper B receives the TCP ACK but does not send it over the air saving bandwidth on the Airlink

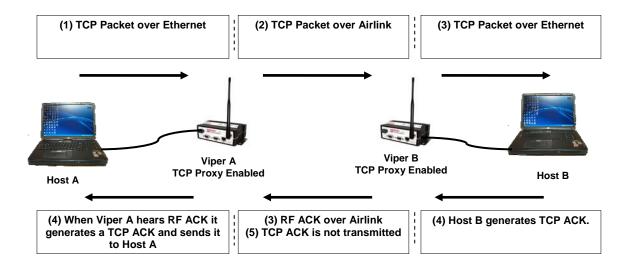


Figure - 7.23 TCP Proxy Example

7.5 IP ROUTING (TABLE/ENTRIES)

IP Routing

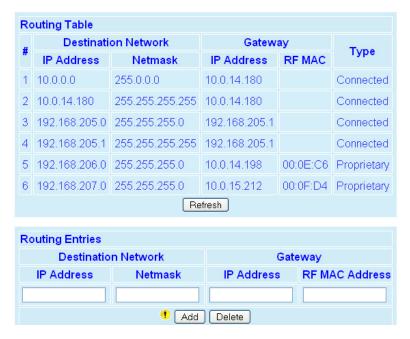


Figure 7.24 - Setup (Advanced) ⇒ IP Routing Web Page

Routing Table

Displays the table of IP routes that are active in the Viper. The routing table will be populated by the Neighbor Discovery process and/or by manual entries.

Destination Network

Displays the IP Address and Netmask of a route.

Gateway

Displays the IP Address and the RF MAC address (if route is pointing to another Viper) of the destination gateway.

Type

There are three different types of routes:

Connected: Direct physical connection on the Ethernet port.

Static: User-defined routes.

Proprietary: Routes learned by the Viper unit that point to over-the-air destinations.

Routing Entries

This section allows the user to manually enter new routes or delete existing routes.

7.6 TIME SOURCE

Time Source



Figure 7.25 - Setup (Advanced) ⇒ Time Source

7.6.1 SNTP

Simple Network Time Protocol (SNTP) is a protocol for synchronization of clocks of computer systems (Vipers) over the Internet. When SNTP client is enabled the Viper will poll the time server for the time information update.

Client

Select: Enabled, Disabled; Default: Disabled

Server Address

Default: 0.0.0.0

Enter the IP Address of the SNTP Server in dot decimal format.

Period

Default: 64

Enter the period (in seconds) at which the SNTP Server is polled.

SNTP UTC Time

0 (default)

Displays the last update received from the SNTP Server (in seconds).

7.6.2 Time Zone

Time Zone

Select from List: local time zone; Default: (GMT) Greenwich Mean Time

Daylight Saving

Select: Enabled, Disabled; Default: Disabled

7.7 ALARM REPORTING

Diagnostics settings



Figure 7.26 - Setup (Advanced) ⇒ Alarm Reporting

The Viper radio can be enabled to report several different types of alarms using the SNMP protocol. If SNMP is enabled (Setup (Advanced) – IP Services) and reporting is enabled for a specific alarm, the Viper will send an SNMP Trap to each of the IP addresses listed in the Trap IP List (Setup (Advanced) – IP Services) whenever an alarm occurs.

If the condition that caused the alarm clears, the Viper will send a second SNMP Trap to each of the IP addresses listed in the Trap IP List, indicating that the error has cleared.

7.7.1 Forward Power Alarm & Notification

The Forward Power Alarm will trigger when the measured forward power drops 1 dB or more below the user configured transmit power. The Forward Power Alarm SNMP trap is generated when this condition occurs. When the forward power returns to within 0.8 dB of the wanted power the error is cleared and a second notification is sent indicating the error has cleared.

For example, assume the Viper is programmed to transmit at 10W. If the measured forward power drops below 7.9W then the error is detected and the SNMP Trap or Alarm is generated. If the forward power then rises above 8.3W the error is cleared and a second SNMP Trap or Notification is generated.

7.7.2 Reverse Power Alarm & Notification

The Reverse Power Alarm will warn the user of a major problem with the Power Amplifier or Antenna, such as the antenna becoming disconnected. The alarm will trigger when the measured reverse power increases to within 3 dB of the user configured transmit power. The Reverse Power Alarm SNMP trap is generated when this condition occurs. When the reverse power drops 5 dB below of the wanted power the error is cleared and a second notification is sent indicating the error has cleared.

For example, assume the Viper is programmed to transmit at 10W. If the measured reverse power increases above 5.0W then the error is detected and the SNMP Trap or Alarm is generated. If the reverse power then drops below 3.1W the error is cleared and a second SNMP Trap or Notification is generated.

7.7.3 PA Power Alarm & Notification

The PA Power Alarm & Notification will warn the user when the power amplifier goes into either a Foldback or Shutdown State. The power amplifier will first go into the Foldback state if the PA temperature gets too hot. In the foldback state, the Viper will cut the transmit power in half every 4 minutes until the PA has cooled off. The transmit power will not be reduced further if the power is originally set for 1W or reaches 1W due to foldback.

If the temperature continues to increase, the PA may go into Shutdown mode. If this happens, another SNMP trap will be generated, indicating that the PA is Shutdown. The Viper will not transmit until the unit cools down. This trap will not be sent over the air and will only be sent out the Ethernet interface.

When the temperature drops back to a safe level, the Viper will resume transmitting at full power and the PA Power Notification SNMP Trap will be generated to indicate that the Viper is operating at full power again.

7.8 USER SETTINGS

User Settings



Temperature Display

Select Celsius, Fahrenheit; Default: Celsius

Password Control and Access Control options offer user access to passwords, encryption settings, and access control tables.

The Viper uses Advanced Encryption Standard (AES) 128 encryption. AES 128 is a block cipher adopted as an encryption standard by the government. The encryption is applied to the data passing through the Ethernet port and the serial ports.

User ID Old Password New Password (Confirm) Apply Cancel

Password and Encryption Control



Figure 8.1 - Security Web Page

8.1 USER ID AND PASSWORD

User ID

Enter a string up to 15 alphanumeric characters.

Old Password

Default: ADMINISTRATOR (Case sensitive)

New Password

Passwords are case sensitive and must be 8-15 characters in length.

Warning: Ensure the passwords are recorded for future reference. If your password is lost, contact CalAmp Technical Services to obtain a backdoor password.

8.2 ENCRYPTION

Encryption

Select: Enabled, Disabled; Default: Enabled. Viper offers 128-bit AES encryption.

Encryption Pass Phrase

Default: Dataradio

Enter an encryption key composed of a string of up to 160 characters that will serve as the encryption pass phrase.

Encryption Key

The encryption key generated is for display only and does not need to be recorded. Ex. b3 35 b0 7b ba 8d eb 5d 44 66 3c 3a a7 16 f1 80

8.3 RADIUS

8.3.1 Overview

RADIUS (Remote Authentication Dial in User Service) is a networking protocol that provides centralized authentication, authorization and accounting management for computers and devices to connect and use a network service. The Viper uses RADIUS for authentication and authorization.

To use RADIUS within a Viper network, an external RADIUS server must be set up with a proper device database (identified by MAC addresses) and a user database. For security reasons RADIUS transactions are encoded with an encryption key that is only known to the RADIUS server and the Viper units.

The Viper uses RADIUS in two different and independent authentication scenarios: user authentication and device authentication.

RADIUS can be used to authenticate users, who wish to connect to a unit through the Viper Web Interface, the FTP server, or the command shell. RADIUS can also be used to authenticate devices based on their MAC addresses. Unauthorized devices will not be able to establish a VPN secure tunnel with an access point.

Note: RADIUS is available in router mode only.

8.3.2 User Authentication

User access can be configured independently for HTTP, FTP, and command shell. The authentication type can be set to local, Radius, and local or Radius only (see Figure 8.2). In the following descriptions, the HTTP interface is used as an example but they also apply to the FTP and command shell interfaces.

Local – The authentication is done "locally" within the Viper unit. Example: when accessing the HTTP server, check the user credentials against username and password stored in the unit. The user will not be able to access the HTTP server unless proper credentials are provided. Note: At this time local authentication is performed on the password only.

Radius and Local - When accessing the HTTP server, check the user credentials against username and password stored in the unit. If the username and password fail to match local

credential, check for a match against the RADIUS server credential database.

RADIUS- When accessing the HTTP server, check the user credentials against the RADIUS server. If the user credentials fail to match with the RADIUS server, access to the HTTP server is denied.

In order for any Radius authentication to work, the Client settings under Radius Configuration (see Figure 8.2) must be properly configured.

General User Authentication Command Shell HTTP Server OLocal ORadius&Local ORadius FTP Server OLocal ORadius&Local ORadius FTP Server OLocal ORadius&Local ORadius Device Authentication Client Client

RADIUS Server IP 192.168.87.123 **RADIUS Server Port** 1812 (1-65535)**RADIUS Secret** dataradio **RADIUS Timeout** 5 Secs **RADIUS Retries** 5 Times **Delay Between Retries** 5 Secs

Apply Cancel

Figure 8.2 - Radius Configuration

Radius Client Configuration

Parameter name	Description	Comments	
RADIUS Server IP	The server's IP address		
RADIUS Server Port	The server's IP port	Any port can be used but most common values are 1812 or 1645. Note: These are the only values supported for RADIUS login on a non-access point device that uses the VPN feature.	
RADIUS Secret	Request encryption key	The same value must be set in the RADIUS server.	
RADIUS Timeout	Timeout in seconds on the RADIUS' server reply before a new request is generated.	Default value is 5 seconds.	
RADIUS Retries	Number of retries before declaring a RADIUS fault.	Default value is 5.	
Delay between retries	Delay in seconds between retries.	Default value is 3 seconds	

8.3.3 Device Authentication

In the example in Figure 8.3, device authentication is enabled on Viper#1. Following a VPN client's request from Viper#2 to create a secure tunnel, the VPN server will initiate a RADIUS transaction to authenticate the client using its MAC address as a username and password. The VPN tunnel is created only if the RADIUS server responds with an authentication grant message.

Important Notes: In order for Device Authentication feature to work, Viper#1 must have Device Authentication enabled and must be configured as Access Point ($Setup (Basic) \rightarrow General$) and VPN Server ($Security \rightarrow VPN$). All remote devices (in this example, Viper#2, Viper#3, and Viper#4) must have VPN module enabled and be configured as VPN Clients ($Security \rightarrow VPN$).

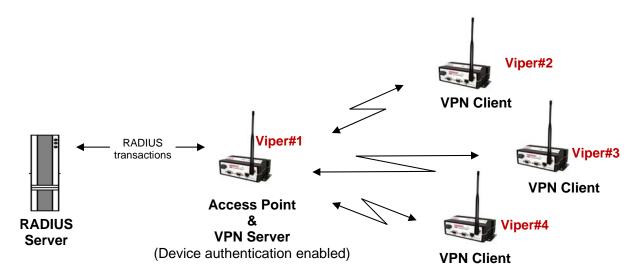


Figure 8.3 - Radius-Device Authentication

8.4 VPN

A VPN (Virtual Private Network) provides a secure connection between two points, over an insecure network, for example, the Internet. This secure connection is called a *VPN Tunnel*. Dataradio's Viper units feature a firewall-friendly, proprietary VPN implementation optimized for radio communications.

This VPN implementation uses cryptography designed for FIPS 140 certification.

For additional information about Viper security, please refer to "Dataradio Viper Narrowband IP Router Non-Proprietary Security Policy" document.

Figure 8.4 illustrates a VPN network with one Viper unit set as a VPN server and three remotes set as VPN clients. In this example, a secure connection is established between all Viper remotes and the Access Point. Note that only Access Points can operate as VPN servers.

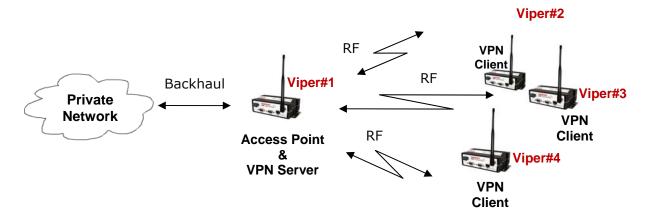


Figure 8.4 - Example of a Viper VPN network

This example can be further extended to include a relay point which allows a unit to relay data from one RF coverage area to another RF coverage area (see Figure 8.5). In this example, Viper #3, running in relay mode, can be configured as a VPN client. Note that it cannot be configured as a VPN Server since only Access Points can be VPN servers.

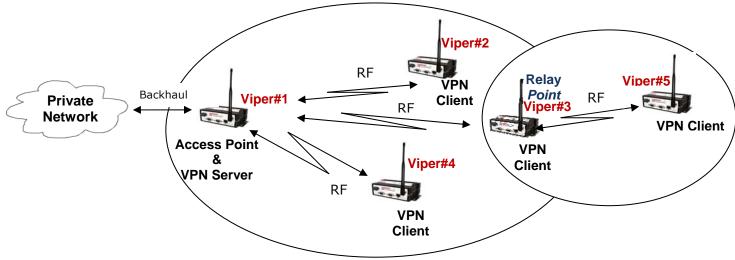


Figure 8.5 - Example of a Viper VPN network with a relay point

8.4.1 VPN Configuration

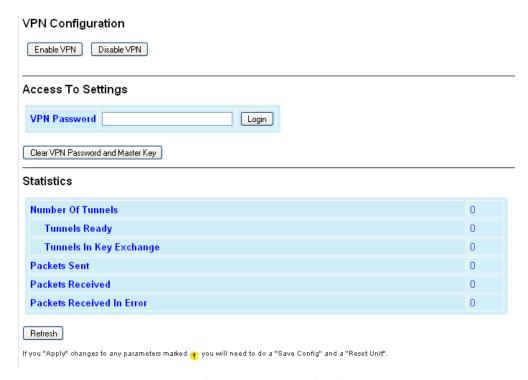


Figure 8.6 - VPN Settings

VPN can be manually enabled or disabled at any time on each Viper unit by clicking "Enable VPN" or "Disable VPN" buttons (see Figure 8.6).

Notes:

- VPN is available in router mode only.
- You can use basic AES Encryption and VPN at the same time as they are mutually exclusive

In order to gain access to VPN Configuration you need a valid VPN password. If the password was never set before you can leave the field blank.

Note: The VPN password and the Master Key must be set before VPN can be enabled.

It is possible to reset both VPN access password and the Master Key by clicking the "Clear Password and Master Key" button. This could be used to clear an existing VPN configuration or in cases where either the VPN access password or the Master Key is lost.

VPN Statistics

Item	Description
Number of Tunnels	VPN statistics are displayed for all tunnels. This value represents the total number of active tunnels terminating in the unit. Note: The maximum number of key-exchanging tunnels is currently limited to 128 on a VPN server and 1 on a VPN client. A "shared" tunnel is also included in this statistic. It is used for special types of traffic such as broadcast and multicast packets. The tunnel is always keyed, so the minimum Number of Tunnels shown is 1 when VPN is enabled on the device.
Tunnels Ready	Number of tunnels that are accepting traffic. Note: Tunnels that are <i>not ready</i> block all traffic passing through them.

Tunnels in Key Exchange	Number of tunnels in key exchange. A key-exchanging tunnel is considered to be "Not Ready".
Packets Sent	Number of packets sent across all tunnels
Packets Received	Number of packets received across all tunnels
Packets Received in Error	Number of packets received in error. Under normal operating conditions this value should not exceed zero.

VPN Configuration

VPN Password and Master Key		
	Set Password	
128 128, 192, or 256 bits	Set Strength	
	Set Key	
Clear VPN Password and Master Key		
	128 128, 192, or 256 bits	

General	
Operating Mode	○ Server
Automatic Start	● Enabled ODisabled
Block non-VPN Traffic	● Enabled ● Disabled
Idle Timeout	15 Minutes
Key Timeout	6 Hours
Network Latency	10 Factor
Fi	Iters
Source IP address	192.168.97.0
Source IP netmask	255.255.255.0
Destination IP address	0.0.0.0
Destination IP netmask	255.255.255.255
Source Port	start 0 end 0
Destination Port	start 0 end 0
Server List	
Server 1	0.0.0.0
Server 2	0.0.0.0
Server 3	0.0.0.0
Server 4	0.0.0.0
Apply Cancel Set To Defaults Logout	

Figure 8.7 – VPN Configuration

VPN Configuration	
Item	Description
VPN Password	This is VPN configuration login password. A password must be at least 8 characters long and contain a combination of three out of the following character types: uppercase letters, lowercase letters, numbers, and special characters
	For more information on password strength please refer to "Dataradio Viper Narrowband IP Router Non-Proprietary Security Policy" document.
	The master key used by the VPN client and the VPN server can be set to be one of the following strengths: 128 bits - The Master Key is 16 bytes wide (16 characters). 192 bits - The Master Key is 24 bytes wide (24 characters). 256 bits - The Master Key is 32 bytes wide (32 characters). Notes:
	-If spaces are used, the master key must be entered inside the quotation marks. Examples:
	a_16-byte_string
Key Strength and Master Key	"a 16-byte string"
	- Since hexadecimal (numeric) characters contain 8 bits (compared to binary-numeric characters, which contain 7 bits) and permit the user to enter the equivalent of non-printable characters, they provide stronger security. A hexadecimal value can be entered if started with "0x". Example for a 128 bit Master Key (2+32 characters): 0x00112233445566778899aabbccddeeff
	-The Master Key Strength and the Master Key have to be the same for a VPN server and all its clients.
	-The Key strength is the same for all VPN keys (not just the Master Key)
<u>General</u>	
Automatic Start	Enabled by default. When enabled, the VPN service will automatically start at power-up.
Operating Mode	Select between Server and Client (default)
	For VPN Server Only.
	Enabled by default.
Block non-VPN Traffic	When enabled, the VPN service blocks all packets from the RF link which were not sent via a VPN tunnel. This setting is especially useful on VPN servers to block devices not configured for VPN operation from sending packets into the corporate network.
	Note: This setting is set automatically on each VPN client by its VPN server.
	For VPN Server Only. If there is no traffic on a tunnel for that many minutes, the unit will attempt to re-key.
Idle Timeout	Default 15 minutes Caution: This value affects the time it takes for VPN clients to reestablish their tunnels after a VPN server (access point) is restarted.
	Note: This setting is set automatically on each VPN client by its VPN server. It is useful for a device to detect when a VPN tunnel endpoint is down; a smaller value permits a VPN client to switch to another VPN server sooner.
	For VPN Server Only.
Key Timeout	For security reasons, the VPN protocol requires all endpoints on the VPN network to re-key periodically.
noy illinout	Default 6 hours. Note: This setting is set automatically on each VPN client by its VPN server.

	For VPN Server Only.
	This parameter is a multiplier factor for tuning VPN management operations, including key exchange.
Network Latency	Default =10, only change this value by small increments (1-5).
Network Latericy	The value should be larger if key exchanges do not complete (refer to the VPN statistics section 8.4.1).
	Note: This setting is set automatically on each VPN client by its VPN server.
	·

Filters

The VPN filters provide criteria used to select which packets are sent through VPN tunnels.

Packets passing through VPN tunnels are protected with strong encryption.

Traffic not matching these filters is discarded provided that the 'Block non-VPN Traffic' setting is enabled on the endpoints of a VPN tunnel (default). Note: If "Block non-VPN Traffic" is disabled, the traffic is forwarded in the clear.

The "Set to defaults" button sets these filters based on the device's <u>current</u> Ethernet IP configuration. Filters are set to forward all local traffic from Ethernet and the device itself via the VPN.

Important Note: "Set to Defaults" will also default the General VPN Settings (Automatic Start, Operating Mode, Keep Alive Timeout, and Re-Key Timeout).

The *Filter* fields can also be manually configured to limit the traffic going through the VPN tunnel. Refer to section 8.4.1.1 for more details and examples.

Server List

For VPN Client only.

For units set to VPN client mode, enter the RF IP address of the VPN server(s) (up to 4 VPN servers).

The Viper unit will attempt to establish a VPN tunnel connection with the first server on the list.

If unsuccessful, it will continue down the list in round-robin manner.

8.4.1.1 **VPN** Filters

The VPN filters fields can be manually configured depending on system requirements. The following examples illustrate how to configure the VPN Filters manually.

Example 1

Filters	
Source IP address	172.30.51.3
Source IP netmask	255.255.255.5
Destination IP address	192.138.90.50
Destination IP netmask	255.255.255.0
Source Port	start 5555 end 6000
Destination Port	start 0 end 0

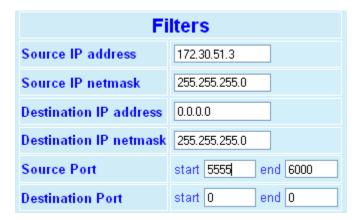
In this example the source netmask is 255.255.255.255 so only messages originating from the source IP address 172.30.51.3 will be passed through the VPN tunnel.

The destination netmask is 255.255.255.0 so messages destined to IP addresses: 192.138.90.1-192.138.90.254 will be passed through the VPN tunnel.

The source port range is from 5555 to 6000 so only traffic from these ports will be allowed through the VPN tunnel. Destination ports 0 to 0 allow packets to be passed through the VPN tunnel to any port on 192.138.90.1 to 192.138.90.254

Note: Both the IP and port filter information are used to select which packets are sent via the VPN tunnel.

Example 2



In this example the source netmask is 255.255.255.0, so messages originating from source IP addresses: 172.30.51.1-172.30.51.254 and from ports: 5555-6000 will be passed through the VPN tunnel. All other messages will be blocked (assuming that "Block non-VPN Traffic" is enabled).

The destination IP address is 0.0.0.0 and the destination port range is 0 to 0. So messages destined to any IP address and any destination port will be passed through the VPN tunnel.

9 STATISTICS

The statistics page reports the amount of traffic received and sent by each of the three interfaces: Ethernet, Serial, and RF. This page also reports statistics gathered from the airlink that can indicate the quality of the RF links.

Note: All definitions given below use the following convention: RX (or Input) = data received from a lower network layer TX (or Output) = data transmitted to a lower network layer

Interfaces

Cycling power to the Viper or pressing the "Clear (Zero) Interface Stats" button will reset all statistics to zero.

Ethernet LAN RX Pkts 253 TX Pkts 238 Serial COM Setup **RX Bytes** RX Bytes 30000 TX Bytes 0 TX Bytes 1000 **RX Pkts** 0 **RX Pkts** 120 0 TX Pkts TX Pkts 4 RF OIP sublayer Airlink sublayer **RX Pkts RX Ctrl Pkts** 92 325 TX Pkts 120 **RX Data Pkts** 92 TX Ctrl Pkts 290 TX Data Pkts 129 Airlink error detection Reliable service msg success count 120 Reliable service msq failure count 0 **Total retry count** 0 Noise detected count 0 Rx total "other" count 0 Refresh Clear (Zero) Interface Stats

Figure 9.1 – Statistics Web Page

9.1 ETHERNET (LAN)

RX Pkts (LAN)

The total number of input packets received by the Ethernet interface.

TX Pkts (LAN)

The total number of output packets transmitted by the Ethernet interface.

9.2 SERIAL

RX Bytes

The total number of input bytes received by the port.

TX Bytes

The total number of output bytes transmitted by the port.

RX Pkts

The total number of input packets received by the port.

TX Pkts

The total number of output packets transmitted by the port.

9.3 RF

RX Pkts (OIP Sublayer)

The total number of input packets received by RF-OIP interface.

TX Pkts (OIP Sublayer)

The total number of output packets transmitted by RF-OIP interface.

RX Ctrl Pkts (Airlink Sublayer)

The total number of control packets received over-the-air. These packets may be RTS/CTS messages or RF Acknowledgements.

RX Data Pkts (Airlink Sublayer)

The total number of input data packets received over-the-air.

TX Ctrl Pkts (Airlink Sublayer)

The total number of output control packets transmitted over-the-air. These packets may be RTS/CTS messages or RF Acknowledgements.

TX Data Pkts (Airlink Sublayer)

The total number of output data packets transmitted over-the-air.

9.4 AIRLINK ERROR DETECTION

Airlink parameters provide the user with RF link quality information.

Reliable Service Msg Success Count

The number of service messages that succeeded. RF Acknowledgements must be enabled in order to generate a Reliable Service Message. RF Acknowledgements can be configured under Setup (Advanced)

IP Optimization (Router Mode Only).

Reliable Service Msg Failure Count

The number of service messages that failed.

Total Retry Count

The total number of retries for service messages.

Noise Detected Count

The number of noise (non Viper carrier) detected instances above the carrier sense level. If the Noise detected count is high, it may be an indication the Carrier Sense Threshold should be raised.

RX Total "Other" Count

This is the total number of messages the Viper overheard that were intended for another station. These messages are discarded.

10.1 PING TEST

The ping command is a network tool used to test whether a particular host is reachable on the IP network. It works by sending an ICMP packet (echo request) to a target host and listening for the ICMP echo response. Ping estimates the round trip time (in ms) and records any packet loss.

- a. Enter IP Address
- b. Press EXECUTE button
- c. Allow up to 20 seconds to handle slow, or non-responding targets

Ping Test

```
Enter IP address 192.168.206.5|

200-[001]Reply from 192.168.206.5: response time=180ms
200-[002]Reply from 192.168.206.5: response time=210ms
200-[003]Reply from 192.168.206.5: response time=195ms
200-[004]Reply from 192.168.206.5: response time=200ms
200 PING: STATS: PASSED=4, FAILED=0, AVG TIME=196ms

Execute Please allow time (maybe 20 seconds) to handle slow, or non-responding, targets
```

Figure 10.1 - Maintenance ⇒ Ping Test Web Page

10.2 UNIT CONFIGURATION CONTROL

The Config Control web page grants the user access to the configuration settings below. A user must click "Proceed" to execute the commands available on this screen.

Unit Configuration Control

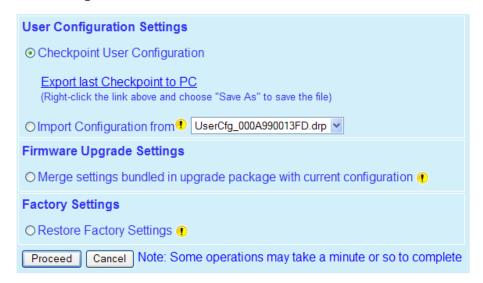


Figure 10.2 - Maintenance ⇒ Config Control Web Page

10.2.1 User Configuration Settings

Checkpoint User Configuration

Select "Checkpoint User Configuration" radio button to create a checkpoint of all the user configurable settings in the Viper. Click "Proceed" to save these settings into the configuration file. The configuration settings of the Viper will be written to the UserCfg_macaddress.drp file (where macaddress is the Viper's Ethernet MAC address. Example: UserCfg_000A990013FD.drp). The new configuration set overwrites previously saved settings.

The configuration file contains all user settings that can be configured on any of the web pages as well as several additional parameters that can only be configured using the CLI (command line interface.) Also, portions of the Routing Table and portions of the Neighbor Table are saved into the configuration file as described below. The Viper's password is not saved into nor restored from the configuration file.

Neighbor Table

Dynamic Neighbors: Not Saved. Dynamic neighbors are created and deleted automatically by the neighbor discovery algorithm and are not saved in the configuration file.

Locked Neighbors: Saved and Restored. Locked neighbors are created automatically by the neighbor discovery algorithm but are not deleted automatically. These entries are saved into the configuration file.

Static Neighbors: Saved and Restored. Static neighbors are created manually by the user. These entries are saved into the configuration file.

Routing Table

Connected Route: Not Saved. These routes point to a direct physical connection on the Ethernet port and are created dynamically based on the Viper's Ethernet IP address.

Proprietary Route: Not Saved. Routes added due to an entry in the neighbor table. These routes will be automatically recreated for each remote Viper in the neighbor table.

Static Route: Saved and Restored. Static routes are created manually by the user. These routes are saved into the configuration file.

Export Config from Last Checkpoint to PC

Right Click this link, then select "Save Target As" to save the configuration file to a PC. A save dialog box will appear. Select the file name and folder to save the configuration file to and click save.

The configuration file may be renamed, if desired, (must keep the .drp extension) then reloaded back into the original Viper or into another Viper by using an FTP client program. Do not load more than 5 separate configuration files into a single Viper. Loading many configuration files into a Viper may use up an excessive amount of memory and may cause the Viper to malfunction. After saving the configuration file back into the Viper with an FTP Client, select "Restore User Configuration Checkpoint" and follow the instructions below.

Restore User Configuration Checkpoint

To restore a user configuration file, click the "Restore User Configuration Checkpoint" radio button. The drop down combo box will show all the .drp files (configuration files) in the

Viper. Select the configuration file to load and click on "Proceed". Click "Save Config" then "Reset Unit" to complete the process and store these settings to the unit.

Firmware Upgrade Settings

Merge settings bundled in upgrade package with current configuration - merges upgraded settings with the current configuration. Select the "Merge Settings..." radio button and click "Proceed". Click "Save Config" then "Reset Unit" to complete the process.

Note: The "firmware upgrade" process will replace the Viper existing configuration with the firmware bundled with the upgrade package.

Factory Settings

Restore Factory Settings restores all settings to the default factory configuration. If at any time you wish to restore factory settings, simply select the "Restore Factory Settings" radio button and click "Proceed". Click "Save Config" then "Reset Unit" to complete the process.

Important note:

Activating "Restore Factory Settings" will reset the IP address of the unit. Review your record of the original Viper factory settings before proceeding with the Restore Factory Settings.

10.3 PACKAGE CONTROL

The Package Control web page is used for verifying a field upgrade of the Viper radio modem firmware. If the installation was successful, the web page will indicate "Pass". If the installation is unsuccessful, the web page will indicate "Fail" and an error message will specify which files are missing/corrupt.

If an upgrade problem arises, click the "Package Control" once more and have the results available when contacting CalAmp Technical Support.

The Package Validation window is for reference only. No user configuration is available on this page.

Package Validation

```
200-Package Name: distrib.pkg
200-Minor: 0
200-Major: 1
200 Package distrib.pkg is valid
Result: PASS
```

Figure 10.3 - Maintenance ⇒ Package Control Web Page

10.4 NET TESTS

The Net Tests web page allows the user to test the reliability of the RF link. Test packets are generated and transmitted with a special Viper specific test bit set in the header to identify the packet as a test packet. The receiving Viper listens for these test packets and

counts the number of packets it receives successfully. The test results can be viewed on the receiving Viper.

Warning: When the unit is in test mode, it will not respond to RF activity from other Viper units. Test mode cannot be enabled (active) for more than 15 minutes. After 15 minutes, test mode will be automatically disabled and normal communications will resume.

Net Test Setup Default: 0xFFFFFFF Destination RF MAC address 0xFFFFFFFF Range: [1 - 0x00FFFFFF] Number of packets to transmit 1000 Default: 1 Delay between packets 50 Default: 0 [msec] Packet data pattern ○ Fixed ⊙ Random Packet data type Default: 2 Length of data payload Range: [2 - 1500] Lock PTT between packets OON OFF Default: OFF !!! Warning !!! The test mode cannot be enabled (active) for more than 15 minutes !!! Enabled O Disabled **Test Mode** Show Stats Clear Stats

Net Tests

Figure 10.4 - Maintenance ⇒ Net Tests Web Page

10.4.1 Net Test Setup

Destination RF MAC address

The user enters the RF MAC address of the Viper unit they wish to connect to. Format 0x00000FD4. The default RF MAC address is 0xFFFFFFFFF, which will send a broadcast packet to all Vipers listening for the test packets.

Number of packets to transmit

This is the total number of packets transmitted during the test.

Delay between packets

The user can enter a delay in milliseconds between the packets being sent. Note: If a delay is not present between packets, it may appear the transmitter does not unkey and is only sending one long continuous packet.

Packet data pattern

The user can choose between a Fixed or Random data pattern. Fixed data is highly compressible; random data is not. Note: The Viper has a data compression algorithm that compresses the data before transmitting it.

Packet data type

Choose from ASCII or Binary (Hex) formats. ASCII data type is also highly compressible. Note: Random Binary data best simulates PLC SCADA data.

Length of data payload

Enter the length of the data to be transmitted. Note: A typical SCADA value would be between 10 to 250 bytes. The maximum value is equal to the MTU set in each Viper unit.

Lock PTT between packets

If the "Off" option is chosen and enough delay has been added between packets, the Viper will stop transmitting between packets. If "On" is selected the Viper will continuously transmit between packets.

Test Mode

Clicking the "Enable" radio button will put the Viper into test mode and the Viper will immediately begin listening for test packets transmitted from a remote unit. As the unit receives test packets, the statistics will be updated. The statistics can be viewed by clicking the "Show Stats" button. Click the "Start Test" button to have the Viper start transmitting test packets to a remote unit.

Start Test

Starts the test. When this button is clicked, the Viper will begin transmitting test packets. The "Start Test" button does not need to be clicked on the receiving Viper. The Viper will start listening for test packets as soon as the Test Mode "Enabled" radio button is selected.

Stop Test

Stops the test. When this button is clicked, the Viper will stop transmitting test packets.

Show Stats

Clicking the "Show Stats" button will cause a pop up window that displays the test statistics. Note: The user should use this feature on the receiving unit to monitor the Net test. This window will also display the RSSI value from the transmitting unit.

Clear Stats

Clears the results of the test.

10.4.2 Net Test Results

Click on the "Show Stats" button to display the test results. A typical results page with the results from the transmitting Viper is shown below. The left column lists current results. The right column shows results from the last time the stats were refreshed.

Stats from Transmitting Unit

In this example, 1000 of 1000 packets were successfully transmitted. (Note: This doesn't imply how many packets were successfully received. Check the stats on the receiving Viper for this information.)

Net Test Statistics

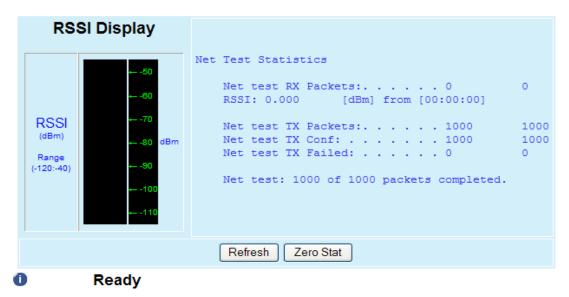


Figure 10.5 - Net Test Statistics (Transmitting Unit) Web Page

Stats from Receiving Unit

In this example, 1000 test packets were successfully received and the RSSI from unit 00:01:2A (the sending Viper) was -66.523 dBm.

Net Test Statistics

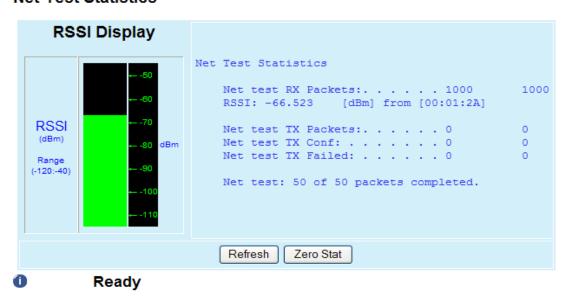


Figure 10.6 - Net Tests Statistics (Receiving Unit) Web Page

10.5 RF TESTS

Test Tones

Allows the user to choose from Unmodulated, Random Data, and 1 KHz Sine Wave test tone.

The test tone will transmit for 20 seconds when the "Start Test" button is clicked. The "Stop Test" button will end the test immediately. Note: This test may cause other Vipers to stop transmitting for the duration of the test. Viper units have a feature that checks if another carrier (RX frequency signal) is present. If a carrier is detected, the Viper will not transmit until the carrier is no longer present.

RF Tests



Figure 10.7 - Maintenance

⇒ RF Tests Web Page

10.6 FEATURE OPTIONS

The Feature Option web page lists the available add on features and shows which features are currently installed in the Viper.

Table 10-1- Available Feature Options

Option #	Name	Description
009	SNMP	Allows SNMP agent activation on the unit.

11 NEIGHBOR MANAGEMENT

Each unit is equipped with a powerful neighbor discovery module whose purpose is to detect all units in the RF network and add all necessary IP routes required to reach neighboring units. The neighbor discovery module only operates when the unit is configured in router mode. Vipers discover other Vipers by sending and receiving neighbor discovery control messages.

There are three modes of operations (Manual-Scan, Auto-Scan, Disabled); five states of operations (Ready, Scanning for Neighbors, Disabled, Saving Neighbor Table, Testing Connectivity); and three types of Neighbor Table entries (Static, Dynamic, Locked).

11.1 USER INTERFACE

The User Interface grants access to Viper Neighbor Management options and displays information about local status, discovered neighbors, and control operations.



Figure 11.1 - Neighbor Discovery

11.2 NEIGHBOR DISCOVERY (MODES)

Neighbor Discovery mode must be configured the same for each Viper in the network.

11.2.1 Manual-SCAN

Manual-Scan is the default mode of operation. The Viper starts in the "Ready" state. In the "Ready" state, the unit is quiet (no neighbor discovery control messages are sent). If the user presses the "Force Scan" button, the unit goes into the "Scanning for Neighbors" state. If other units are in the "Scanning for Neighbors" state, the unit will automatically be triggered to go into the "Scanning for Neighbors" state.

In the "Scanning for Neighbors" state, the Viper is learning about other units and the other units are learning about this unit. The unit goes from the "Scanning for Neighbors" state to the "Saving Neighbor Table" state when it doesn't learn anything new for a given amount of time.

In the "Saving Neighbor Table" state, the content of the neighbor table is saved in nvram (nonvolatile ram). If the unit reboots, the content of the neighbor table is restored from the nvram.

The unit goes from the "Saving Neighbor Table" state to the "Ready" state.

11.2.2 Auto-SCAN

In the Auto-Scan mode, Viper begins "Scanning for Neighbors". In the "Scanning for Neighbors" state, Viper discovers other Viper units in the network and other Viper units learn about the Viper initiating the scan.

Viper goes from "Scanning for Neighbors" state to "Ready" state when it doesn't discover another Viper for a given amount of time.

In "Ready" state, Viper will generate a "keep alive" packet periodically. In "Ready" state, Viper performs broken link detection. Viper is monitoring the "keep alive" packets of other Vipers (1 hop away). Viper knows the interval period for other Vipers generating their "keep alive" packets. If Viper (A) fails to receive four "keep alive" packets in a row from Viper (B), Viper (A) removes Viper (B) from its neighbor table and goes into the "Scanning for Neighbors" state.

If a user presses the "Force Scan" button, Viper goes into the "Scanning for Neighbors" state. If other Vipers are in the "Scanning for Neighbors" state, Viper will automatically go into "Scanning for Neighbors" state.

Note: Care should be taken when selecting Auto-Scan mode for the permanent operating mode of a Viper network. Auto-Scan mode could generate a large number of neighbor discovery control messages in a large Viper network

11.2.3 Disabled

In the disabled state, Viper does not send neighbor discovery packets, nor does it process neighbor discovery packets generated by other Vipers. The user can enter static entries in the Neighbor Table.

11.3 LOCAL STATUS

Local Status displays operating state information about the local discovery module. The device shown in Figure 11.2 is currently Scanning for Neighbors. See below for additional Discovery States.



Figure 11.2 - Viper "Scanning for Neighbors"

11.3.1 Neighbor Discovery States

Ready

The neighbor discovery module is in a "Ready" state when it is not scanning for other units.

If the Viper is operating in Manual-Scan, it does nothing.

If the Viper is operating in Auto-Scan, it monitors the "keep alive" packets of other units and sends its own "keep alive" packet periodically.

Scanning For Neighbors

The neighbor discovery module is trying to learn about other units. Other units are learning about this unit.

Saving Neighbor Table

In this state, the Viper is saving all neighbor entries of type "Dynamic" into Nvram. When the save is complete, all these entries are now of type "Locked". This state only occurs when the neighbor discovery module operates in Manual-Scan mode.

Testing Connectivity

The neighbor discovery module is verifying the Viper units in the neighbor table are reachable by sending them an alive-request and waiting for an alive-response. Round trip time must not exceed 10 seconds. The alive-request is only sent once.

Disabled

The neighbor discovery module is disabled.

11.3.2 Neighboring Vipers Found

Displays the number of Vipers discovered.

11.3.3 Discovery Duration

Discovery Duration is the time it took for the Viper unit to complete the neighbor discovery learning process.

11.4 DISCOVERED VIPER NEIGHBORS

Each entry in the Neighbor Table represents a remote Viper. See Figure 11.1: Discovered Viper Neighbors.

11.4.1 Information on Neighboring Vipers

RF MAC Address

Identifies each entry uniquely. The user can click the RF MAC ADDRESS entries to display the details of the selected device in the Neighbor Node Detail window.

RF IP Address and Ethernet IP Address

Used to build the routing table.

Discovery Mode

Represents the Mode of operation of the remote Unit. See section 11.2 for more information on Neighbor Discovery Modes.

11.4.2 Neighbor Table Entry Type

Static

This entry has been defined by the user. The entry type can only be removed by the user. This entry cannot be replaced by a "Dynamic" or "Locked" entry.

"Static" neighbor entries can be added in any neighbor discovery mode.

If the user presses the "Save" button from the web page, all "Static" neighbor entries are saved in nvram. They are recovered after a reboot.

Dynamic

A "Dynamic" neighbor entry is one that has been learned by the neighbor discovery algorithm. It can be updated or deleted by the neighbor Discovery algorithm when it detects changes in the topology.

Locked

A "Locked" neighbor entry is a "Dynamic" neighbor entry saved into nvram. The "Locked" neighbor entry behaves like a "Dynamic" neighbor except it is saved into nvram and will be recovered after a reboot.

11.4.3 Route to Neighboring Vipers

Hop Count and Next Hop

Indicates the route the remote Viper can be reached - when HOP COUNT is 1, the device can be reached directly. When HOP COUNT is more than 1, it can be reached by passing though another Viper as identified by the NEXT HOP field.

11.5 CONTROL OPERATIONS

Clear List

Clears the entries in the list and routing tables. If Auto-Scan is enabled, the neighbor list will be repopulated automatically. If Manual-Scan is enabled, the neighbor list can be repopulated by clicking the "Force Scan" button.

Force Scan

Starts the Scanning for Neighbors process.

Test Connectivity

Pings each Viper in the list to ensure an RF path between the units.

Add Static Entry

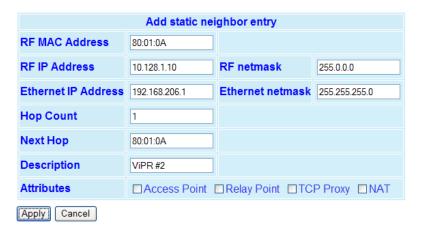


Figure 11.3 - Viper Add Static Neighbor Entry

By clicking the "Add Static Entry" button, a popup appears and the user can add a new static neighbor entry. To create the new neighbor, completely fill in all the information asked for in the pop-up window. The requested fields are described below. Finally, the user must press the "Apply" and "Save Config" buttons for the new entry to be added to the network Routing Table. When a Static Neighbor entry is created, all IP routes to that neighbor are created.

RF MAC Address: The default RF MAC address is the last six digits of the Ethernet MAC

that is found on the label on the bottom of the Viper. Also you can verify the current RF MAC that is being used in the remote radio by checking the Setup (Basic) ⇒ IP Settings web page of the remote unit. Enter the current RF MAC address of the remote radio into this field.

RF IP Address: Enter the RF IP address of the remote Viper. RF netmask: Enter the RF netmask of the remote Viper.

Ethernet IP Address: Enter the Ethernet IP address of the remote Viper. Ethernet netmask: Enter the Ethernet netmask of the remote Viper.

The RF IP address, RF netmask, Ethernet IP Address, and Ethernet netmask can all be obtained from the Setup (Basic) ⇒ IP Settings web

page of the remote unit.

Hop Count: Enter the number of RF hops required to reach the remote Viper.

Next Hop: Enter the RF MAC address of the next Viper that data packets must

first go to before being repeated on to the remote Viper. If the Viper you are adding is only one hop away, enter the RF MAC address of the

Viper you are adding.

If you are setting up a system with multiple hops (with relay/repeater points), you must first enter remote Vipers into the neighbor table that are 1 hop away before adding Vipers that are 2 or more hops away. This insures that the Viper will recognize the RF MAC address of the "Next Hop" Viper as you setup routes to Vipers that are 2 or more

hops away.

Description: Enter the Station Name of the remote Viper. The Station Name can be

remote unit.

Attributes: Check the attributes that the remote Viper has enabled: Access Point,

Relay Point, TCP Proxy, and/or NAT (Network Address Translation).

NOTE:

Static Entries can replace dynamic entries.

Static neighbor entries do not age out.

Static neighbor entries are stored even when neighbor discovery is disabled.

Delete Entry

By pressing the "Delete Entry" button, a popup appears and the user can specify the neighbor entry to be deleted. Enter the RF MAC address of the neighbor to be deleted. The neighbor entry can be a dynamic or static entry.

The neighbor discovery module updates Viper's Routing Table when entries are added or deleted from the Neighbor Table. See Section 7.5: IP Routing for more information.

11.6 PRIMARY AND BACKUP ROUTE SELECTION

If the user clicks on the RF MAC Address of a Unit in the neighbor table, the Neighbor Node Detail window appears with a full description of the selected device.



Figure 11.4 - Neighbor Node Detail Window

The Neighbor Discovery module will keep track of two routes determined by the shortest hop count to any given Viper - the primary route and the backup route (if a route is detected). Users can override the Neighbor Discovery selection by pressing the "Toggle Primary/Backup Routes" button. The backup route will become the active route.

In certain applications, it may be necessary to edit Primary and/or Backup routes. Select the desired unit; enter the RF MAC Address in the appropriate NEXT HOP field and the Hop Count to reach that unit. Then press the "Apply" button. If a route from Viper #1 to Viper #3 goes through Viper #2. The route selected must be edited in Viper #1 and Viper #3. The routing path must use the same Vipers going out and coming back.

IMPORTANT!

If the user changes the selection made by the Neighbor Discovery module, the neighbor entry will be changed from a dynamic entry to a static entry.

11.7 NETWORK STATUS

Network Status displays the Station Status, Neighbor Discovery (ND) mode and Command Status for each RF-MAC address in the Neighbor List. The commands are generated on the Neighbor Management Maintenance page. If the command fails, the status will indicate either failure or Response Timeout



Figure 11.5 - Network Status

To query the Viper for the status of all its neighbors, select the Get Status option then press the "Apply" button under Network Management ⇒ Maintenance.

11.8 MAINTENANCE

The Network Maintenance page allows the user to make changes to a single Viper unit or the entire Viper network. This allows the user to make changes to the remote units' neighbor tables.

Network Maintenance

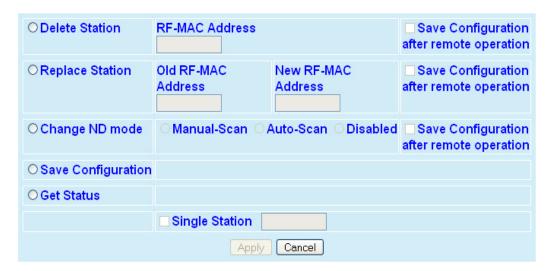


Figure 11.6 - Network Maintenance

Delete Station

The user enters the RF MAC Address of the station to be deleted from the Neighbor Table of all Vipers in the network.

Replace Station

The user enters the old RF MAC Address (the unit to be replaced) and the new RF MAC Address (that will replace the old Viper). This will update the Neighbor Table of all the Vipers in the network.

Change ND mode

The user can change the Neighbor Discovery mode of all Vipers in the network to Manual-Scan, Auto-Scan, or Disable.

Save Configuration

This will send a save configuration command to all Vipers in the network.

Get Status

This will send a "Get Status" command to all Vipers in the network. The status will be displayed on the Network Management

⇒ Status page.

Single Station

Single Station allows the user to enter the single RF MAC Address of the Viper module commands will be sent to. If this option is selected, the command will be sent to an individual Viper instead of being sent to all Vipers in the Network.

Apply

The commands will not be sent until the "Apply" button is clicked.

11.9 RECOMMENDED NEIGHBOR DISCOVERY MODES OF OPERATIONS

CalAmp recommends Auto-Scan be limited to Viper networks of two to ten units. If Auto-Scan mode is used, be aware that the Neighbor Discovery learning process may slow responses in SCADA networks from remote units or capture the RF channel so remotes cannot respond to a Master.

Manual-Scan is recommended for most projects.

Disabled is recommended in projects where the customer does not want RF paths to deviate from RF engineered (RF Site Survey completed) paths.

12 NETWORK OPTIMIZATION

12.1 MAXIMIZING TCP/IP THROUGHPUT

After optimizing the Airlink, if there appears to be an unexplained speed loss, you can attempt to maximize TCP/IP throughput.

TCP/IP throughput can be a challenge to measure as performance is related not only to the RF link, but how well flow-control is implemented in the TCP/IP stack and each application's design. Viper has been optimized with this in mind. When the TX/RX LED flashes green or red, this indicates data is moving across the network. It also indicates (by the LED OFF periods) when data is not moving across the RF network at full rated speed. OFF periods indicate the application has not presented data to the Viper radio modem.

Using different client/server combinations or applications may show improvements. For instance, one FTP server may work 30% faster than another; the buffer management is quicker to respond or has bigger message buffers – yet run at nearly the same speed over a pure Ethernet (no RF) link.

Network Address Translation (NAT), payload data compression, and encryption have little effect other than adding a small latency to the flow of traffic.

12.2 MAXIMIZING THROUGHPUT WITH A WEAK RF LINK

Further performance optimization can be done via the User Interface Setup web pages. Fundamental adjustments, described in the following paragraphs, can be changed singularly or in conjunction with each other.

12.2.1 Use Router Mode with RF Acknowledgements Enabled

Selecting Router mode and enabling RF Acknowledgements is highly recommended when running over a weak RF link. This mode ensures several levels of retry mechanisms are at work, each optimized to minimize TCP flow control delays or prevent a dropped TCP/IP link. It requires some IP route planning to and from Viper units, but is well worth the increase in link stability over the simple Bridge mode.

RF Acknowledgements can be enabled on Viper web pages under Setup (Advanced) \Rightarrow IP Optimization. RF Acknowledgements must be enabled or disabled on all Vipers in the network.

Vipers are tested for BER at the factory with the optimizations described above. The units are configured for Router Mode, RF Acknowledgements are enabled, MAC retries are set for 2, and OIP retries are set for 2.

12.2.2 Reduce RF Network Bit Rate

Viper has two speeds of operation available for each of the three channel bandwidths. The faster speeds in each bandwidth utilize 4-level FSK (frequency shift keying.) The slower speeds in each bandwidth utilize 2-level FSK, yielding a higher Signal-to-Noise level resulting in better sensitivity. Normally the system is able to utilize the faster bit rate. However, if the system has a very low signal level (-95 dBm or less) or the RF signal levels are close to an elevated noise floor level, you can try running at a slower over-the-air speed for the system's bandwidth. It may result in better overall performance.

12.2.3 Increase OIP and MAC Retries Limit

OIP retries and MAC retries are only available in Router mode. The MAC Retry Limit is normally set to 1 and the OIP Retry Limit is normally set to 2. Gradually increasing these limits (up to 3 in extreme cases), may provide a slower, but more reliable link impossible with weak signals. Use in conjunction with the slower over-the-air network bit rate for the system's bandwidth.

The number of MAC retries can be configured on the Viper's web pages under Setup (Advanced) ⇒ RF Optimizations. The number of OIP retries can be configured under Setup (Advanced) ⇒ IP Optimization.

13 UPGRADING YOUR FIRMWARE

The Viper radio modem firmware is field-upgradeable using the unit's Ethernet port. The process involves connecting to the IP address of the Viper from a host PC and transferring firmware files via a Files Transfer Protocol (FTP) program.

There are two sets of code in the Viper Radio. The first set of code is the Modem Firmware and must be updated every time a software upgrade is needed. The second set of code is the Radio Firmware. This firmware resides on the Viper transceiver PC Board and requires the user to manually start the upgrade process. It is likely the Radio Firmware will not have to be upgraded each time the Modem Firmware is upgraded.

The first upgrade step involves using an FTP program to load the Modem Firmware into the Viper. Do this by following the steps outlined in section 13.1. The Modem Firmware package will contain the new Radio Firmware file (Viper_radio.bin), if any, and will be uploaded along with the other Modem Firmware files.

The second upgrade step, if needed, involves connecting to the Viper's CLI (command line interface) and executing the upgrade command as outlined in section 13.2.

13.1 UPGRADE MODEM FIRMWARE PROCEDURE

WARNING: Firmware version 3.0 and greater must NOT be loaded into Viper units currently running V1.x firmware. The Viper will not boot and will be unrecoverable due to higher memory usage requirements of the added features. To verify your current firmware version, navigate to Unit Identification and Status webpage.

- 1. Using a file decompression program, such as WinZIP™ (built into WinXP), right-click and select the EXPAND TO option. Expand the contents of the firmware upgrade package to a directory of your choice on the host PC.
- 2. Using an FTP program of your choice, establish a connection to the unit's IP address. The unit may prompt the user for a "Username" and "Password" depending of the FTP application used.
- 3. Transfer all files in the upgrade package. Occasionally, long pauses, on the order of 30 to 45 seconds, are possible when storing the file in the unit's flash file system.
 - Warning: Only transfer Dataradio Viper files. Do not transfer any zip folders that might be included in the firmware upgrade package.

Failure to follow the recommended procedure as detailed above may result in unit becoming unresponsive.

- 4. If you are upgrading from version 1.2 or older, transfer the license.opt file corresponding to the Viper's MAC Address. The license.opt file will enable the SNMP feature and is tied to the Viper's MAC Address. Contact CalAmp for information about obtaining the SNMP feature.
- 5. Once the file transfer is complete, cycle power and allow the unit to boot. The Viper should return to its pre-update state.

Note:

After resetting, the Status LED should be steady green. If it is steady red, the FTP transfer may not have been successful or the firmware is corrupt. See Verify File Integrity below.

13.2 UPGRADE RADIO FIRMWARE

If the radio firmware revision has been upgraded in the new package, follow these steps to complete the upgrade process.

- 1. First upgrade the Viper Modem Firmware as outlined in section 13.1
- 2. Telnet into the Viper or access the CLI (command line interface) through the serial port.

Example: Telnet using Windows Command Prompt program.

Open Windows Command Prompt. Type the following command then press enter: telnet Viper_ip_address

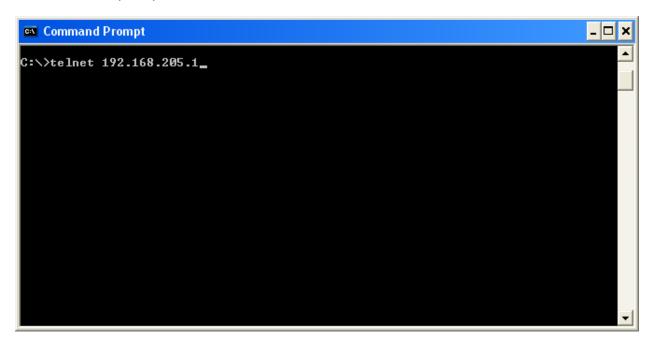


Figure 13.1 - Use Windows Command Prompt to Telnet to Viper Radio.

- 3. Enter in your username and password.
- 4. Type the following command then press enter:

radio.upload.firmware.binary -v -f vipr_radio.bin

```
You should see the following message in return: 100-Loading file "vipr_radio.bin"... 100-File imported successfully.
```

100-Entering flash programming mode...

100-Erasing flash...

 $100\hbox{-Programming flash}\dots$

100-Restarting radio...

200-OK.

200 Done

Type the following command, then press enter to verify the radio firmware is the most recent:

radio.version

You should see a message similar to this:

200-Radio Information

200-Build Date: Nov 05 2009 200-Build Time: 07:47:45

200-Copyright: Copyright 2008 DRL 200-Firmware Version: . FIRM-03_10-R

200-ASD Data Map: . . . 2.0 200-Radio Circuit Board: 0.10 200-Radio Serial Number: 405163

200 Radio Model Number: 823-5028-452

Check that the "Firmware Version:" shows the latest firmware revision.

Figure 13.2 - Using Windows Command Prompt to upgrade Radio Firmware.

5. Restart the Viper.

Tip: You can restart the Viper by typing "stationreset" in the CLI then pressing enter.

13.3 VERIFY FILE INTEGRITY

- 1. Using your browser, connect to the unit's IP address.
- 2. Enter the user name and password. Allow the Welcome page to load.
- 3. In the left pane, select UNIT STATUS. The Unit Identification and Status pane should display the newly upgraded firmware in its Banner and the H/W Status should also show Ok.
- 4. In the left pane, select MAINTENANCE

 → PACKAGE CONTROL. Wait a few moments for the results to display.

If the message in the result screen points out that file(s) failed the integrity check, retry the FTP transfer for the failed files(s) again. If the problem persists, please have the PACKAGE CONTROL results ready and contact CalAmp Technical Services at the numbers provided in the front of this manual.

- APPENDIX A - VIPER SPECIFICATIONS

These specifications are typical and subject to change without notice.

GENERAL	,	VHF	UHF	900		
Model Numbers		5018-50x 5028-50x	140-5048-30x 140-5048-400 (ETSI, AS/NZ) 140-5048-50x 140-5048-600 (AS/NZ)	140-5098-50x		
Frequency Range (MHz)	136 - 174 MHz 215 - 240 MHz		406.125 - 470.000 MHz, 406.125 - 470.000 MHz, 450.000 - 511.975 MHz 450.000 - 511.975 MHz	928 – 960 MHz		
Frequency Stability	1.	0 ppm	1.0 ppm	1.0 ppm		
Channel Bandwidth	6.25 kHz 12.5 kHz 25 kHz 50 kHz (215 – 240 MHz only)		6.25 kHz 12.5 kHz 25 kHz 12.5 kHz (ETSI, AS/NZ certified) 25 kHz (ETSI, AS/NZ certified)	12.5 kHz 25 kHz		
Modes of Operation	Simplex, Half-Duplex					
Frequency Increment			1.25 kHz			
Power Source	The Vip	10-30 VDC, Negative GND The Viper is UL approved when powered with a listed Class 2 power supply.				
RF Impedance			50 Ω			
Operating Temperature			-30° to + 60° C			
Storage Temperature		-40° to -	+ 85° C, 95% non-condensin	g RH		
Operating Humidity		5%	to 95% non-condensing RH			
Rx Current Drain at 25°C		DC Input 10\	DC Input 20V	DC Input 30V		
		520 mA (max) 450 mA (typ)	270 mA (max) 240 mA (typ)	190 mA (max) 170 mA (typ)		
Tx Current Drain at 25°C	Power Out	DC Input 10\	DC Input 20V	DC Input 30V		
	Max Pwr	5.8 A (max) 3.6 A (typ)	2.5 A (max) 1.8 A (typ)	1.6 A (max) 1.2 A (typ)		
	30 dBm (1W)	1.6 A (max) 1.2 A (typ)	0.8 A (max) 0.6 A (typ)	0.6 A (max) 0.4 A (typ)		
Cold start	20 seconds					
Nominal Dimensions	5.50" W x 2.125" H x 4.25" D (13.97 x 5.40 x 10.8 cm)					
Shipping Weight	2.4 lbs. (1.1 Kg)					
Mounting Options	Mounting plate/pattern & DIN Rail					
Fan Output	5VDC, 400mA max.					

TRANSMITTER	VHF	UHF	900	
Tx Frequencies	136 - 174 MHz 215 - 240 MHz	406.125 - 470.000 MHz, 450.000 - 511.975 MHz	928 - 960 MHz	
Carrier Output Power	1-10 Watts Adjustable	1-10 Watts Adjustable	1-8 Watts Adjustable	
Duty Cycle	100% (Power Foldback Allowed for High Temperatures)			

Radiated Spurious Emissions	Per FCC/Regulatory
Conducted Spurious Emissions	Per FCC/Regulatory
Transmitter Stability into VSWR:	> 10:1 (Power Foldback Allowed)
RX to TX Time	< 2 ms 4 ms (ETSI Versions)
Channel Switching Time	< 15 ms (Band-End to Band-End)

RECEIVER						
	Bandwidth Bit Rate	140-5018- 50x	140-5028- 50x	140-5048-30x 140-5048-50x	140-5098- 50x	Units
RX Frequencies		136 - 174	215 - 240	406.125 - 470.000 450.000 - 511.975	928 - 960	MHz MHz
Data Sensitivity @ 10 ⁻⁶ Bit Error Rate (BER)	6.25 kHz 4 kbps 8 kbps 12 kbps	-115 / -112 -106 / -103 	-115 / -112 -106 / -103 -100 / -95	-115 / -112 -106 / -103 	 	dBm dBm dBm
Typical / Max	12.5 kHz 8 kbps 16 kbps 24 kbps 32 kbps	-116 / -114 -109 / -106 	-116 / -114 -109 / -106 -102 / -98 -95 / -91	-116 / -114 -109 / -106 	-112 / -109 -106 / -103 	dBm dBm dBm dBm
	25 kHz 16 kbps 32 kbps 48 kbps 64 kbps	-114 / -111 -106 / -103 	-114 / -111 -106 / -103 -100 / -96 -92 / -88	-114 / -111 -106 / -103 	-111 / -108 -104 / -101 	dBm dBm dBm dBm
	50 kHz 32kbps 64 kbps 96 kbps 128 kbps	 	-111 / -108 -104 / -101 -97 / -94 -88 / -85	 	 	dBm dBm dBm dBm
ETSI Mode Useable Sensitivity @ 10 ⁻² Bit Error Rate (BER)	12.5kHz (ETSI) 8 kbps 16 kbps 24 kbps	 	 	140-5048-300(ETSI) -111 / TBD -104 / TBD -96 / TBD	 	dBm dBm dBm
Typical / Max	25kHz (ETSI) 16 kbps 32 kbps 48kbps	 	 	140-5048-300(ETSI) -110 / TBD -103 / TBD -96 / TBD	 	dBm dBm dBm
Adjacent Channel Rejection (min)	6.25 kHz 12.5 kHz 25 kHz 50 kHz	45 60 75	45 60 70 75	45 60 75	 60 70	dB dB dB
Spurious Response Rejection	All	> 75 dB		dB		
Intermodulation Rejection	All	> 75 dB			dB	
TX to RX Time	All	< 1 ms				ms

		5 ms (ETSI Versions)	
Channel Switching Time	All	< 15ms (Band-End to Band-End)	ms
Receive Input Power	All	17 dBm (50mW) max.	dBm

MODEM/LOGIC					
	Model	6.25 kHz	12.5 kHz	25 kHz	50 kHz
	140-5018-50x	4 kbps	8 kbps	16 kbps	
		8 kbps	16 kbps	32 kbps	
	140-5028-50x	4 kbps	8 kbps	16 kbps	32 kbps
Data Rate (Selectable)		8 kbps	16 kbps	32 kbps	64 kbps
		12 kbps	24 kbps	48 kbps	96 kbps
			32 kbps	64 kbps	128 kbps
	140-5048-30x	4 kbps	8 kbps	16 kbps	
		8 kbps	16 kbps	32 kbps	
			24 kbps (ETSI	48 kbps (ETSI	
			Only)	Only)	
	140-5048-50x	4 kbps	8 kbps	8 kbps	
		8 kbps	16 kbps	16 kbps	
	140-5098-50x		8 kbps	16 kbps	
			16 kbps	32 kbps	
Modulation Type	2FSK, 4FSK, 8FSK, 16FSK				
Addressing	IP				

SETUP and COM Port	
Interface	EIA-232F DCE
Data Rate	Setup Port: 300 - 19,200 bps (Default: 19.2 Kbps)
	Com Port: 300 - 115,200 bps (Default: 9.6 Kbps)

Display	
5 Tri-color status LEDs	Power, Status, Activity, Link, Rx/Tx

Connectors					
Antenna Connector	TNC female (Tx/Rx)				
Serial Setup Port	D	E-9F			
Serial Terminal Server	D	E-9F			
Ethernet RJ-45	10 Base	Γ auto-MDIX			
Power - I/O	Power Header	Power Plug			
	DRL p/n 415-7108-113 (Weidmüller p/n 1615550000) 4 Pin, 3.5mm, Power Header	DRL p/n 897-5008-010 (Weidmüller p/n 1639260000) 4 Pin, 3.5mm, Power Plug Cable: 60 inches Connections: Fan Output, Ground, Power, Enable			

Diagnostics	
Message elements	Temperature, Voltage, Local RSSI, Remote RSSI, Forward Power, Reverse Power, Packet Error Rate

Domestic and	d International Co	ertifications			
Model Number	Frequency Range	FCC	IC (DOC)	European Union EN 300 113	Australia/New Zealand
140-5018-500	136 - 174 MHz	NP4-5018-500	773B-5018500		
140-5018-501	136 – 174 MHz	NP4-5018-500	773B-5018500		
140-5028-502	215 - 240 MHz	NP4-5028-502	Pending		
140-5028-503	215 - 240 MHz	NP4-5028-502	Pending		
140-5048-300	406.1 - 470 MHz	NP4-5048-300	773B-5048300		
140-5048-301	406.1 - 470 MHz	NP4-5048-300	773B-5048300		
140-5048-400	406.1 - 470 MHz			€1588 ①	Pending
140-5048-500	450 - 512 MHz	NP4-5048-300	773B-5048300		
140-5048-501	450 - 512 MHz	NP4-5048-300	773B-5048300		
140-5048-600	450 - 512 MHz				Pending
140-5098-500	928 - 960 MHz	NP4-5098-500	773B-5098500		
140-5098-501	928 - 960 MHz	NP4-5098-500	773B-5098500		

UL Certification	
All models	UL approved when powered with a listed Class 2 source.

- APPENDIX B - PRODUCT WARRANTY

CalAmp warrants to the original purchaser for use ("Buyer") that data telemetry products manufactured by DRL ("Products") are free from defects in material and workmanship and will conform to DRL's published technical specifications for a period of, except as noted below, one (1) year from the date of shipment to Buyer. DRL makes no warranty with respect to any equipment not manufactured by DRL, and any such equipment shall carry the original equipment manufacturer's warranty only. DRL further makes no warranty as to and specifically disclaims liability for, availability, range, coverage, grade of service or operation of the repeater system provided by the carrier or repeater operator. Any return shipping charges for third party equipment to their respective repair facilities are chargeable and will be passed on to the Buyer.

If any Product fails to meet the warranty set forth above during the applicable warranty period and is returned to a location designated by DRL. DRL, at its option, shall either repair or replace such defective Product, directly or through an authorized service agent, within thirty (30) days of receipt of same. No Products may be returned without prior authorization from DRL. Any repaired or replaced Products shall be warranted for the remainder of the original warranty period. Buyer shall pay all shipping charges, handling charges, fees and duties for returning defective Products to DRL or DRL's authorized service agent. DRL will pay the return shipping charges if the Product is repaired or replaced under warranty, exclusive of fees and duties. Repair or replacement of defective Products as set forth in this paragraph fulfills any and all warranty obligations on the part of DRL.

This warranty is void and DRL shall not be obligated to replace or repair any Products if (i) the Product has been used in other than its normal and customary manner; (ii) the Product has been subject to misuse, accident, neglect or damage or has been used other than with DRL approved accessories and equipment; (iii) unauthorized alteration or repairs have been made or unapproved parts have been used in or with the Product; or (iv) Buyer failed to notify DRL or DRL's authorized service agent of the defect during the applicable warranty period. DRL is the final arbiter of such claims.

THE AFORESAID WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED AND IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. DRL AND BUYER AGREE THAT BUYER'S EXCLUSIVE REMEDY FOR ANY BREACH OF ANY OF SAID WARRANTIES IT AS SET FORTH ABOVE. BUYER AGREES THAT IN NO EVENT SHALL DRL BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, SPECIAL, INDIRECT OR EXEMPLARY DAMAGES WHETHER ON THE BASIS OF NEGLIGENCE, STRICT LIABILITY OR OTHERWISE. The purpose of the exclusive remedies set forth above shall be to provide Buyer with repair or replacement of non-complying Products in the manner provided above. These exclusive remedies shall not be deemed to have failed of their essential purpose so long as DRL is willing and able to repair or replace non-complying Products in the manner set forth above.

This warranty applies to all Products sold worldwide. Some states do not allow limitations on implied warranties so the above limitations may not be applicable. You may also have other rights, which vary from state to state.

EXCEPTIONS

THIRTY DAY: Tuning and adjustment of telemetry radios NO WARRANTY: Fuses, lamps and other expendable parts

– APPENDIX C – DEFINITIONS

Access Point. Communication hub for users to connect to a LAN. Access Points are important for providing heightened wireless security and for extending the physical range of wireless service accessibility

Airlink. Physical radio frequency connections used for communications between units

ARP. Address Resolution Protocol – Maps Internet address to physical address

Backbone. The part of a network connecting of the bulk of the systems and networks together handling the most data

Bandwidth. The transmission capacity of a given device or network

Browser. An application program providing the interface to view and interact with all the information on the World Wide Web

COM Port. Both RS-232 serial communications ports of the Viper wireless radio modem. Configured as DCE and designed to connect directly to a DTE

Default Gateway. A device forwarding Internet traffic from your local area network

DCE (Data Communications Equipment). This designation is applied to equipment like modems. DCE is designed to connect to DTE

DHCP (Dynamic Host Configuration Protocol). A networking protocol that allows administrators to assign temporary IP addresses to network computers by "leasing" an IP address to a user for a limited amount of time, instead of assigning permanent IP addresses

DNS (Domain Name Server). Translates the domain name into an IP address

Domain. A specific name for a network of computers

DTE (Data Terminal Equipment). This designation is applied to equipment such as terminals, PCs, RTUs, PLCs, etc. DTE is designed to connect to DCE

Dynamic IP Address. A temporary IP address assigned by a DHCP server

Ethernet. IEEE standard network protocol that specifies how data is placed on and retrieved from a common transmission medium

Firewall. A set of related programs located at a network gateway server that protects the resources of a network from users on other networks

Firmware. The embedded programming code running a networking device

Fragmentation. Breaking a packet into smaller units when transmitting over a network medium that cannot support the original size of the packet

FTP (File Transfer Protocol). A protocol used to transfer files over a TCP/IP network

Gateway. A device interconnecting networks with different, incompatible communications protocols

HDX (Half Duplex). Data transmission occurring in two directions over a single line, using separate Tx and Rx frequencies, but only one direction at a time

HTTP (HyperText Transport Protocol). Communications protocol used to connect to servers on the World Wide Web

IPCONFIG. A Windows 2000 and XP utility that displays the IP address for a particular networking device

MAC (Media Access Control). The unique address a manufacturer assigns to each networking device

MTU (Maximum Transmission Unit)
The largest TCP/IP packet hardware can carry

NAT (Network Address Translation). NAT technology translates IP addresses of a local area network to a different IP address for the Internet

Network. A series of computers or devices connected for the purpose of data sharing, storage, and/or transmission between users

Network speed. Bit rate on the RF link between units in a network

Node. A network junction or connection point, typically a computer or work station

OIP (Optimized IP). Compresses TCP and UDP headers, and filters unnecessary

acknowledgments. OIP makes the most use of the available bandwidth

OTA (Over the Air). Standard for the transmission and reception of application-related information in a wireless communications system

PHY. A PHY chip (called PHYceiver) provides the interface to Ethernet transmission medium. Its purpose is digital access of the modulated link (usually used together with an MII-chip). The PHY defines data rates and transmission method parameters

Ping (Packet Internet Groper). An Internet utility used to determine whether a particular IP address is online

PLC (Programmable Logic Controller). An intelligent device that can make decisions, gather and report information, and control other devices

RADIUS (Remote Authentication Dial In User Service) is a networking protocol that provides centralized authentication, authorization, and accounting management for computers to connect and use a network service

RIPv2. Dynamic IP routing protocol based on the distance vector algorithm

Router. A networking device connecting multiple networks

RS-232. Industry–standard interface for data transfer

RTU (Remote Terminal Unit). A SCADA device used to gather information or control other devices

SCADA (Supervisory Control And Data Acquisition). A general term referring to systems gathering data and/or performing control operations

SNMP (Simple Network Management Protocol). A protocol used by network management systems to manage and monitor network-attached devices.

SNTP (Simple Network Time Protocol)Protocol for synchronizing clocks of computer

systems over packet-switched, variable-latency data networks. Uses UDP as its transport layer

Static IP Address. A fixed address assigned to a computer or device connected to a network

Static Routing. Forwarding data in a network via a fixed path

Subnet Mask. An Ethernet address code determining network size

Switch. A device connecting computing devices to host computers, allowing a large number of devices to share a limited number of ports

TCP (Transmission Control Protocol). A network protocol for transmitting data that requires acknowledgement from the recipient of data sent

TCP/IP (Transmission Control Protocol/Internet Protocol). A set of protocols for network communications

Telnet. User command and TCP/IP protocol used for accessing remote PCs

TFTP (Trivial File Transfer Protocol). UDP/IP based file transfer protocol

Topology. The physical layout of a network

Transparent. Device capable of transmitting all data without regard to special characters, etc

Terminal Server. Acts as a converter between Ethernet/IP and RS-232 protocols

UDP (User Datagram Protocol). Network protocol for transmitting data that does not require acknowledgement from the recipient of the sent data

Upgrade. To replace existing software or firmware with a newer version

URL (Universal Resource Locator). The address of a file located on the Internet

VPN (Virtual Private Network)- A computer network that uses a public network (E.G., the Internet) to transmit private data. VPN users can exchange data as if inside an internal network even if they are not directly interconnected.

About CalAmp

CalAmp is a leading provider of wireless communications products that enable anytime/anywhere access to critical information, data and entertainment content. With comprehensive capabilities ranging from product design and development through volume production, CalAmp delivers cost-effective high quality solutions to a broad array of customers and end markets. CalAmp is the leading supplier of Direct Broadcast Satellite (DBS) outdoor customer premise equipment to the U.S. satellite television market. The Company also provides wireless data communication solutions for the telemetry and asset tracking markets, private wireless networks, public safety communications and critical infrastructure and process control applications. For additional information, please visit the Company's website at www.calamp.com.