

## LoJack® Limited Warranty

**Limited Parts and Labor Warranty:** We warrant that if the LoJack® unit or LoJack® unit with LoJack Early Warning® feature (exclusive of batteries and Early Warning® Key Pass) that is installed in your vehicle (exclusive of the backup battery system) proves to be defective in material or workmanship within two (2) years from the date of installation we will, at our option, either replace such LoJack® product or products, or provide without charge the labor and the parts necessary to remedy any such defects at a LoJack®-operated installation center. LoJack's responsibility is only to replace or repair the LoJack® products and not for any additional payment, regardless of the nature. For a period of ninety (90) days after installation, LoJack® will provide parts and labor or service to repair or replace any part of the backup battery system or LoJack Early Warning® Key Pass that proves to be defective in material or workmanship. LoJack Early Warning® Key Pass batteries are not warranted by LoJack® It is your responsibility to replace LoJack Early Warning® Key Pass batteries as recommended in your Owner's Manual.

**Limited Recovery Warranty:** We warrant that if, within two (2) years from the date of installation of the LoJack® unit, the Purchaser's vehicle is stolen and not recovered within twenty-four hours from the time that report of the theft is officially recorded by the law enforcement agency having jurisdiction, LoJack Corporation will pay you an amount equal to the purchase price paid for the LoJack® unit, up to a maximum of \$695 for the LoJack® unit or up to \$995 for LoJack Early Warning® For purposes of this warranty, the price paid does not include any finance, lease, tax or other charges, including dealer installation charges. This warranty applies only when both the theft of the vehicle and the report of the theft occur within the boundaries of a jurisdiction where the LoJack® System is fully operative at the time of the theft (see your LoJack® Owner's Manual, see coverage information at [www.lojack.com](http://www.lojack.com) or call 1-800-4-LOJACK [1-800-456-5225] for updated coverage information). This one-time payment of an amount equal to the purchase price of the LoJack® products described above shall be the complete and final remedy available to Purchaser in the event of non-recovery of your vehicle within twenty-four hours after the report of the theft to the law enforcement agency having jurisdiction. In connection with any claim under the LoJack® Limited Recovery Warranty it is the responsibility of the Purchaser to provide (i) dated/time-stamped proof of report of theft from the appropriate law enforcement agency; (ii) dated proof of purchase of the LoJack® unit; and (iii) confirmation by such law enforcement agency that the vehicle was not recovered within twenty-four hours following the report.

**Conditions, Limitations and Exclusions:** The LoJack® products covered by this warranty are permanently installed on the original owner's vehicle and cannot be transferred to another vehicle. All LoJack® warranties are limited to the original retail purchaser and are not transferable. Purchaser must comply with all the terms of this warranty. To obtain service under this LoJack® Limited Warranty, you may contact LoJack's Customer Service Department at 1-800-4-LOJACK (1-800-456-5225). You must present your vehicle and dated proof of purchase to a LoJack® Installation Technician. LoJack® products as to which payment has been made pursuant to any LoJack® Warranty and units and parts that have been replaced become the property of LoJack Corporation and, at the option of LoJack Corporation, may be removed from Purchaser's vehicle or deactivated.

Upon recovery of a stolen LoJack®-equipped vehicle, LoJack Corporation requires an inspection of the LoJack® unit and other LoJack® products to verify working condition and revalidate this warranty. A LoJack®-equipped vehicle that has been stolen and recovered shall not qualify for the LoJack® Limited Recovery Warranty unless the LoJack® unit has been inspected and the warranty has been revalidated by LoJack® Any LoJack® product that malfunctions after the expiration of the warranty period will be removed or repaired at the owner's expense.

This warranty does not cover any LoJack® products that may have been installed, removed, serviced or modified by anyone other than an authorized LoJack® Technician. This warranty does not cover damage that results from faulty or leaky batteries, accident, misuse, abuse or damage caused by conditions in the vehicle, or improper voltage, or from fire, flood, lightning or other acts of God. This warranty does not cover the loss of the contents of a vehicle, or any original and/or aftermarket accessory installed or in the vehicle if it is stolen. This warranty shall be null and void if it is determined that the report to the law enforcement agency of the theft of the LoJack®-equipped vehicle was false or erroneous. LoJack® reserves the right to make changes in design and improvements upon its products without assuming any obligation to install such changes upon any of its products previously manufactured or installed.

**EXCEPT AS EXPRESSLY SET FORTH ABOVE, NO OTHER WARRANTIES ARE EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND LOJACK CORPORATION EXPRESSLY DISCLAIMS ALL WARRANTIES NOT EXPRESSLY STATED HEREIN. THE DURATION OF ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE ON LOJACK® PRODUCTS SHALL BE LIMITED TO THE DURATION OF THE APPLICABLE EXPRESS WARRANTY SET FORTH ABOVE. IN THE EVENT THAT A LOJACK® PRODUCT PROVES TO BE DEFECTIVE IN MATERIAL OR WORKMANSHIP WITHIN THE WARRANTY PERIOD, THE PURCHASER'S SOLE REMEDY SHALL BE REPAIR OR REPLACEMENT AS PROVIDED ABOVE. IN NO EVENT SHALL LOJACK CORPORATION BE LIABLE FOR ANY LOSS, INCONVENIENCE OR DAMAGE WHETHER DIRECT, INCIDENTAL, CONSEQUENTIAL OR OTHERWISE RESULTING FROM BREACH OF ANY EXPRESS WARRANTY OR ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE, WITH RESPECT TO ANY LOJACK® PRODUCT, EXCEPT AS SET FORTH HEREIN.**

This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, or do not allow disclaimers of implied warranties or limitations on the duration of implied warranties, so the above limitations or exclusions may not apply to you.

### IMPORTANT FCC NOTICE

The LoJack® Stolen Vehicle Recovery System is a law enforcement tool that transmits information on a Radio Frequency reserved for law enforcement use. The type of radio signal used by LoJack® is currently classified as "wide band" by the Federal Communications Commission (FCC). The FCC has mandated that all law enforcement and emergency Radio Frequency users switch from wide band to narrow band radio transmissions by May 27, 2019. Unless that date is subsequently changed, your LoJack® Unit may cease to function on that date. This certificate entitles the holders of LoJack® extended warranty certificates and the original owners of LoJack®-equipped vehicles to a new, fully warranted, narrow band replacement LoJack® Unit for a service fee of \$100. Just call 1-800-4-LOJACK (1-800-456-5225) to arrange for installation.

You may request installation of your replacement LoJack® Unit at any time between September 30, 2018, and September 30, 2019.

This device complies with part 15 of the FCC rules. Operation is subject to the condition that this device does not cause harmful interference.

THE STATE OF NEW JERSEY, THE NEW JERSEY DIVISION OF STATE POLICE, THE STATE OF CALIFORNIA, THE COUNTY AND CITY OF SAN DIEGO, THE CITY OF LOS ANGELES AND THE LOS ANGELES POLICE DEPARTMENT, THE COUNTY AND CITY OF SAN FRANCISCO AND THE SAN FRANCISCO POLICE DEPARTMENT, THE CITY OF SAN JOSE AND THE SAN JOSE POLICE DEPARTMENT, THE HOUSTON POLICE DEPARTMENT, THE STATE OF MARYLAND, THE MARYLAND DEPARTMENT OF STATE POLICE, THE COMMONWEALTH OF VIRGINIA, THE VIRGINIA DEPARTMENT OF STATE POLICE AND THE PARTICIPATING RHODE ISLAND LAW ENFORCEMENT AGENCIES ARE NOT PARTIES TO THE SALES AGREEMENT RELATING TO THIS PRODUCT AND THEY DO NOT WARRANT, GUARANTEE, ASSURE OR OTHERWISE MAKE ANY REPRESENTATIONS OR ENDORSEMENTS REGARDING THE USE, ACCURACY, RELIABILITY, MERCHANTABILITY, FITNESS FOR USE OR OPERATION OF THIS PRODUCT OR THE LOJACK® STOLEN VEHICLE RECOVERY SYSTEM OR ANY OF THE SYSTEM'S COMPONENT PARTS.

THE NEW YORK STATE POLICE WILL MONITOR THE LOJACK® NETWORK, AND THE STATE OF NEW YORK AND THE NEW YORK STATE POLICE ARE NOT PARTIES TO THE SALES AGREEMENT AND THEY DO NOT WARRANT, GUARANTEE, ASSURE OR OTHERWISE MAKE ANY REPRESENTATIONS REGARDING THE USE, ACCURACY, RELIABILITY OR OPERATION OF THE LOJACK® STOLEN VEHICLE RECOVERY SYSTEM OR ANY OF ITS COMPONENT PARTS. THE RHODE ISLAND STATE POLICE, WITH STATEWIDE JURISDICTION, AND VARIOUS MUNICIPAL LAW ENFORCEMENT AGENCIES PARTICIPATE IN THE LOJACK® STOLEN VEHICLE RECOVERY SYSTEM PURSUANT TO A MULTI-YEAR AGREEMENT RENEWED IN 2004.

**Coverage Areas (Coverage by county\*)**

**Arizona:** Maricopa, Pima, Pinal, Santa Cruz

**California:** Alameda, Contra Costa, Fresno, Imperial, Kern, Kings, Los Angeles, Madera, Marin, Merced, Napa, Orange, Placer, Riverside, Sacramento, San Bernardino, San Diego, San Francisco, San Joaquin, San Mateo, Santa Barbara, Santa Clara, Solano, Sonoma, Stanislaus, Sutter, Tulare, Ventura, Yolo

**Colorado:** Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas, El Paso, Jefferson, Larimer, Pueblo, Weld

**Connecticut:** Fairfield, Hartford, Middlesex, New Haven, New London, Tolland

**Delaware:** New Castle

**District of Columbia:** All

**Florida:** Brevard, Broward, Charlotte, Clay, Collier, Dade, Duval, Flagler, Hillsborough, Indian River, Lake, Lee, Manatee, Martin, Nassau, Orange, Osceola, Palm Beach, Pasco, Pinellas, Polk, Saint John's, Saint Lucie, Sarasota, Seminole, Volusia

**Georgia:** Barrow, Bartow, Butts, Carroll, Cherokee, Clarke, Clayton, Cobb, Coweta, DeKalb, Douglas, Fayette, Forsyth, Fulton, Gwinnett, Hall, Henry, Jackson, Newton, Oconee, Paulding, Rockdale, Spalding, Walton

**Illinois:** Cook, DuPage, Kane, Lake, McHenry, Will

**Louisiana:** Ascension, East Baton Rouge, Iberville, Jefferson, Livingston, Orleans, Plaquemines, Saint Bernard, Saint Charles, Saint James, Saint John the Baptist, Saint Tammany, West Baton Rouge

**Maryland:** Anne Arundel, Baltimore, Baltimore City, Carroll, Cecil, Charles, Frederick, Harford, Howard, Montgomery, Prince George's

**Massachusetts:** All counties

**Michigan:** Allegan, Bay, Berrien, Calhoun, Cass, Clinton, Eaton, Genesee, Ingham, Jackson, Kalamazoo, Kent, Lapeer, Livingston, Macomb, Monroe, Muskegon, Oakland, Ottawa, Saginaw, Shiawassee, St. Clair, Tuscola, Van Buren, Washtenaw, Wayne

**Nevada:** Carson City, Clark, Douglas, Storey, Washoe

**New Hampshire:** Hillsborough, Rockingham

**New Jersey:** All counties

**New York:** Bronx, Kings, Nassau, New York, Orange, Putnam, Queens, Richmond, Rockland, Suffolk, Westchester

**North Carolina:** Alamance, Cabarrus, Cumberland, Davidson, Davie, Durham, Forsyth, Gaston, Guilford, Harnett, Hoke, Johnston, Mecklenburg, Orange, Randolph, Rowan, Union, Wake

**Ohio:** Cuyahoga, Delaware, Fairfield, Franklin, Geauga, Lake, Licking, Lorain, Madison, Medina, Summit, Union

**Oklahoma:** Cleveland, Oklahoma, and city of Yukon in Canadian

**Oregon:** Clackamas, Marion, Multnomah, Washington

**Pennsylvania:** Bucks, Chester, Delaware, Montgomery, Philadelphia

**Rhode Island:** All counties

**South Carolina:** Anderson, Charleston, Cherokee, Darlington, Dorchester, Florence, Greenville, Kershaw, Lexington, Pickens, Richland, Spartanburg, York

**Tennessee:** Cheatham, Davidson, Dickson, Fayette, Robertson, Rutherford, Shelby, Sumner, Tipton, Williamson, Wilson

**Texas:** Bastrop, Bexar, Brazoria, Chambers, Collin, Comal, Dallas, Denton, Ellis, Fort Bend, Galveston, Guadalupe, Harris, Hays, Johnson, Kaufman, Liberty, Montgomery, Parker, Rockwall, Tarrant, Travis, Williamson

**Virginia:** *Counties:* Arlington, Caroline, Charles City, Chesterfield, Dinwiddie, Fairfax, Fauquier, Goochland, Greensville, Hanover, Henrico, Isle of Wight, James City, King George, King William, Loudoun, New Kent, Powhatan, Prince George, Prince William, Southampton, Spotsylvania, Stafford, Surry, Sussex, York

*Independent Cities:* Alexandria, Chesapeake, Colonial Heights, Emporia, Fairfax, Falls Church, Fredericksburg, Hampton, Hopewell, Manassas, Manassas Park, Newport News, Norfolk, Petersburg, Portsmouth, Richmond, Suffolk, Virginia Beach, Williamsburg

**Washington:** Clark, Cowlitz, Gray's Harbor, Jefferson, King, Kitsap, Lewis, Mason, Pierce, Skagit, Snohomish, Thurston, Whatcom

\*The LoJack Stolen Vehicle Recovery System is available in all or a substantial portion of each of the above counties, based on population density, geography and distribution of LoJack Police Tracking Computers. For recent updates to LoJack coverage, please go to [www.lojack.com](http://www.lojack.com) or call 1-800-4-LOJACK (1-800-456-5225).