

## LoJack Early Warning™



**REGISTRATION REQUIRED  
TO ACTIVATE SYSTEM!**  
(see instructions inside)



## IF YOUR MOTORCYCLE IS STOLEN

### Follow these steps:

- 1. REPORT THEFT** – Immediately report the theft to the police in the city/town where the motorcycle was stolen.
- 2. VERIFY VIN** – Ensure the Vehicle Identification Number (VIN) listed on the stolen vehicle report provided to the police is correct and sign the report. (Your motorcycle's VIN is located on your state motorcycle registration and on your LoJack Identification Card.)

The police will enter your stolen vehicle report into the Statewide Law Enforcement computer system. This process activates your LoJack, enabling police to initiate the recovery process.

Also, write your VIN number, year, make and model in the space provided below for future reference.

## IMPORTANT INFORMATION



**IMMEDIATELY**

**REGISTRATION/  
INITIALIZATION**

*(Write the date you registered here)*



**EVERY  
6 MONTHS**

**MONITOR  
BATTERY**

*(Write the date of battery change here)*



**TWO YEARS**

**INSPECTION**

*(Write the date of inspection here)*

Vehicle Identification Number

*(write your VIN here for future reference)*

Year, Make & Model

*(write the year, make and model of the motorcycle here)*



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## WELCOME

We would like to take this opportunity to welcome you and offer our congratulations on your purchase of the LoJack Early Warning Recovery System. You've made a very smart investment to protect your motorcycle.

LoJack is the only stolen vehicle recovery system used in partnership with the police. Over the past 20 years, police have recovered more than 90 percent of stolen vehicles equipped with LoJack – more than 180,000 vehicles worldwide.

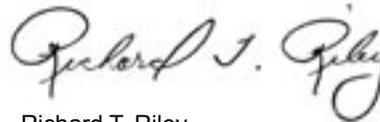
Now with LoJack Early Warning, we've built on the strength of LoJack with a feature that offers additional protection. LoJack Early Warning alerts you if someone has moved your motorcycle without your permission. This means the police can begin tracking your stolen motorcycle without any lost time.

To get started, you must register LoJack Early Warning for it to be operational. You can do this at [www.lojack.com](http://www.lojack.com) or by calling 1-888-334-8712.

To operate Early Warning, all you need to do is ride with your Early Warning Key Pass. The presence of your Key Pass alerts your system that an authorized user is riding your motorcycle.

It's that simple. You can now ride with the knowledge that your motorcycle is fully protected by LoJack Early Warning.

If you have any questions, feel free to call us toll-free at 1-888-334-8712. Thanks again for purchasing LoJack Early Warning and ride safely.



Richard T. Riley  
President and Chief Executive Officer  
LoJack Corporation

# LOJACK EARLY WARNING RECOVERY SYSTEM OVERVIEW

**Your Early Warning feature and your LoJack Stolen Vehicle Recovery System work together to detect whether your motorcycle has been operated without your permission.**

## LOJACK EARLY WARNING COMPONENTS

### LoJack System

Your Early Warning System includes a LoJack Stolen Vehicle Recovery System. LoJack is now hidden on your motorcycle. If your motorcycle is reported stolen, the police will activate LoJack. The LoJack System sends a signal that helps police track and recover your stolen motorcycle.

### Early Warning Key Pass

Two Early Warning Key Passes were provided with your purchase. Key Passes are all unique and not interchangeable with any other Early Warning System.

If you require any additional key passes, see the form at the back of this Owner's Manual. Your Early Warning System can accommodate an unlimited amount of key passes.

### Motion Sensor

A motion sensor is installed in a hidden location on your motorcycle. The motion sensor monitors vehicle movement and detects the presence of the Early Warning Key Pass, ensuring an authorized user is riding the motorcycle. Should the motion sensor detect that a Key Pass is not present, your Early Warning System will notify you.

**LoJack Early Warning was designed to be very easy to operate. In fact, it works automatically as long as you have the Early Warning Key Pass with you when you ride your motorcycle. There are no buttons to push or alarms to set.**

## **OPERATION**

### **Driving Without the Early Warning Key Pass**

- Should your motorcycle be moved without the Key Pass present, you will be contacted at the numbers and/or email addresses you provided. If there is no answer or a busy signal, LoJack will continue to try to contact you for up to 24 hours.
- Early Warning notification will only occur if the motorcycle is moved or ridden some distance without the Key Pass.
- LoJack Early Warning technology goes through a number of checks and balances to avoid a false notification. If you are notified your motorcycle is moving without your permission and have confirmed it is not moving, contact LoJack to report the problem.

- Typically, you are notified within 15-30 minutes after your motorcycle begins moving without the Key Pass. However, this time may vary depending on your coverage area, but should not exceed one hour.

### **Resetting Your Early Warning Feature**

- Early Warning will typically recognize four unauthorized movements within an eight-hour period and then shut down.
- To reset your Early Warning feature, you simply need to ride for at least five minutes with the Key Pass present.
- Police operation of LoJack is not affected by the shut off of your Early Warning feature. Even if the Early Warning feature is shut off, the filing of a stolen vehicle report to police will result in the activation of LoJack.

## REGISTERING LOJACK EARLY WARNING



### REGISTRATION

- **You must register LoJack Early Warning for it to be operational.**
- Registering online is the fastest and easiest way to register LoJack Early Warning ([www.lojack.com](http://www.lojack.com)). If you do not have access to a computer or the web, you can also register by calling LoJack Customer Service at 1-888-334-8712, 24 hours a day, 7 days a week.
- To complete your registration, you will need to provide LoJack with the two numbers (VIN and Early Warning Registration numbers) printed on your LoJack ID card, which is located in the clear pocket on the front of your owner's kit.
- To provide you maximum flexibility, we provide the following methods of contact for Early Warning notification: **text messaging, e-mail, home phone, cell phone, work phone and alpha pager**. When registering, you can choose up to five contacts using any combination of these contact methods. Should it be necessary to alert you with an Early Warning notification, LoJack will alert you at every contact point you have selected.
- If you're using a spam filter or email blocker on your email service, be sure to add [lojackew@lojack.com](mailto:lojackew@lojack.com) to your approved list of senders.

- Once you've completed the registration process, please allow 24 hours for processing. You will receive a confirmation notification that confirms your Early Warning contact information.
- Once you've received registration confirmation, riding with the Early Warning Key Pass for the first time (for at least five minutes), makes your LoJack Early Warning operational.



### UPDATING YOUR REGISTRATION

- If you need to update or change your registration information after you first register, simply go to [www.lojack.com](http://www.lojack.com). Select the option for registering Early Warning. Please note that any changes you make will override any existing information. Be sure to provide all the contact methods you wish to be notified at, not just the ones that have changed. You will receive a confirmation notification that confirms your registration changes.
- You can also call LoJack Customer Service to make updates to your registration information.



# REGISTER

1-888-334-8712 • [www.lojack.com](http://www.lojack.com)

# MAINTENANCE

## LOJACK EARLY WARNING INSPECTION

After the initial warranty period (two years), LoJack recommends an inspection of your LoJack Early Warning, to ensure proper performance.

You can schedule this inspection by contacting your LoJack authorized motorcycle dealer or by calling 1-888-334-8712 to find the name of an authorized LoJack dealer in your area. Any additional cost of repairs or replacement components is not included in the inspection cost.

You should be aware of specific instances that require a post-installation inspection of your LoJack Early Warning, to ensure proper performance of the system and to maintain your warranty protection.

### **Special instances MAY require immediate inspection:**

- The motorcycle sustains damage in an accident.
- New electrical equipment is installed or existing electrical equipment is repaired.
- The motorcycle experiences battery or electrical problems.
- Your motorcycle has been in storage without a battery or a battery maintenance device for more than than one month.

## EARLY WARNING KEY PASS

### **General**

- To ensure reliable operation, avoid dropping or water damage to the key pass.

### **Key Pass Battery**

- Your Key Pass uses a Lithium watch battery (#CR-2032), available in most retail stores and electronic retailers.
- **The Key Pass LED indicator will flash when the battery is low indicating replacement is required.**

### **Key Pass Battery Replacement**

Use a Lithium watch battery (#CR-2032), available in retail stores where batteries are sold.



1

## 1. Remove Rubber Boot.

Slide the rubber boot off of the Key Pass.



2

## 2. Open Key Pass

Insert a small coin into the indented slot on the side of the case. Gently pry apart the two halves of the Key Pass. You have now exposed the interior of the Key Pass. You will notice a circular battery retained by a battery holder.

## 3. Remove Old Battery

Push the battery out of its holder using a non-metal tool. Notice the + sign on the face of the battery. Put the new battery in with the + sign facing upward. Discard the old battery.



3

## 4. Replace Battery

Insert a new battery into the battery holder. The battery **MUST** be installed with the + sign facing up. Slide the battery into the holder. The red light on the face of the Key Pass should flash several times immediately after properly installing a battery.



4

## 5. Close the Key Pass

Reassemble the Key Pass by snapping the two halves of the case together. Insert the Key Pass back into the rubber boot. Make sure that the battery LED indicator is visible through the hole in the boot.

# COVERAGE AREAS

LoJack Early Warning Recovery System service is available in all or a substantial portion of each of the following counties, based on population density, geography and distribution of police tracking computers:

<b>STATE</b>	<b>COUNTIES COVERED</b>
<b>Arizona</b>	Maricopa, Pima, Pinal, Santa Cruz
<b>California</b>	Alameda, Contra Costa, Fresno, Imperial, Kern, Kings, Los Angeles, Madera, Marin, Merced, Napa, Orange, Placer, Riverside, Sacramento, San Bernadino, San Diego, San Francisco, San Joaquin, San Mateo, Santa Barbara, Santa Clara, Solano, Sonoma, Sutter, Stanislaus, Tulare, Ventura, Yolo
<b>Colorado</b>	Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas, El Paso, Jefferson, Larimer, Pueblo, Weld
<b>Connecticut</b>	Fairfield, Hartford, Middlesex, New Haven, New London, Tolland
<b>Delaware</b>	New Castle
<b>District of Columbia</b>	All counties
<b>Florida</b>	Brevard, Broward, Charlotte, Clay, Collier, Dade, Duval, Flagler, Hillsborough, Indian River, Lee, Manatee, Martin, Nassau, Orange, Osceola, Palm Beach, Pasco, Pinellas, Polk, Saint John's, Saint Lucie, Sarasota, Seminole, Volusia
<b>Georgia</b>	Barrow, Bartow, Butts, Carroll, Cherokee, Clarke, Clayton, Cobb, Coweta, DeKalb, Douglas, Fayette, Forsyth, Fulton, Gwinnett, Hall, Henry, Jackson, Newton, Oconee, Paulding, Rockdale, Spalding, Walton
<b>Illinois</b>	Cook, DuPage, Kane, Lake, McHenry, Will
<b>Louisiana</b>	Ascension, East Baton Rouge, Iberville, Jefferson, Livingston, Orleans, Plaquemines, Saint Bernard, Saint Charles, Saint James, Saint John the Baptist, Saint Tammany, West Baton Rouge
<b>Maryland</b>	Anne Arundel, Baltimore, Baltimore City, Charles, Harford, Howard, Montgomery, Prince George's
<b>Massachusetts</b>	All counties
<b>Michigan</b>	Allegan, Bay, Berrien, Calhoun, Cass, Clinton, Eaton, Genesee, Ingham, Jackson, Kalamazoo, Kent, Lapeer, Livingston, Macomb, Monroe, Muskegon, Oakland, Ottawa, Saginaw, Shiawassee, St. Clair, Tuscola, Van Buren, Washtenaw, Wayne

<b>STATE</b>	<b>COUNTIES COVERED</b>
<b>Nevada</b>	Clark
<b>New Hampshire</b>	Hillsborough, Rockingham
<b>New Jersey</b>	All counties
<b>New York</b>	Bronx, Kings, Nassau, New York, Orange, Putnam, Queens, Richmond, Rockland, Suffolk, Westchester
<b>North Carolina</b>	Alamance, Cabarrus, Cumberland, Davidson, Davie, Durham, Forsyth, Gaston, Guilford, Harnett, Hoke, Johnston, Mecklenburg, Orange, Randolph, Rowan, Union, Wake
<b>Ohio</b>	Cuyahoga, Delaware, Franklin, Geauga, Lake, Licking, Lorain, Madison, Medina, Summit, Union
<b>Oregon</b>	Clackamas, Marion, Multnomah, Polk, Washington, Yamhill
<b>Pennsylvania</b>	Bucks, Chester, Delaware, Montgomery, Philadelphia
<b>Rhode Island</b>	All counties
<b>South Carolina</b>	Anderson, Charleston, Cherokee, Darlington, Dorchester, Florence, Greenville, Kershaw, Lexington, Pickens, Richland, Spartanburg, York
<b>Tennessee</b>	Cheatham, Davidson, Dickson, Fayette, Robertson, Rutherford, Shelby, Sumner, Tipton, Williamson, Wilson
<b>Texas</b>	Bastrop, Bexar, Brazoria, Chambers, Collin, Comal, Dallas, Denton, Ellis, Fort Bend, Galveston, Guadalupe, Harris, Hays, Johnson, Kaufman, Liberty, Montgomery, Parker, Rockwall, Tarrant, Travis, Williamson
<b>Virginia</b>	<i>Counties:</i> Arlington, Caroline, Charles City, Chesterfield, Dinwiddie, Fairfax, Fauquier, Goochland, Greensville, Hanover, Henrico, Isle of Wight, James City, King George, King William, Loudoun, New Kent, Powhatan, Prince George, Prince William, Southampton, Spotsylvania, Stafford, Surry, Sussex, York  <i>Independent Cities:</i> Alexandria, Chesapeake, Colonial Heights, Emporia, Fairfax, Falls Church, Hampton, Hopewell, Manassas, Manassas Park, Newport News, Norfolk, Petersburg, Portsmouth, Richmond, Suffolk, Virginia Beach, Williamsburg
<b>Washington</b>	Clark, Jefferson, King, Kitsap, Lewis, Mason, Pierce, Snohomish, Skagit, Thurston, Whatcom

\*The LoJack Stolen Vehicle Recovery System is available in all or a substantial portion of each of the above counties, based on population density, geography and distribution of police tracking computers. For recent updates to LoJack coverage, call 1-800-4-LOJACK.

## QUESTIONS & ANSWERS

### How does LoJack Early Warning work?

If your motorcycle is ridden without the Early Warning Key Pass, you will receive Early Warning notification to all the points of contact you provided during registration.

After two hours, if your motorcycle is moved again without your permission, you will be contacted again. This two-hour cycle continues until eight hours have passed, typically at which point the Early Warning feature automatically turns itself off. This is a preventive measure so that if Early Warning is triggered inadvertently (e.g. you lose your Key Pass, your Key Pass battery is low), you will not receive repeated notification.

Should you determine that your motorcycle has been stolen, contact the police and complete a standard stolen vehicle report. The police will then activate LoJack. LoJack sends a silent signal that helps police track and recover your stolen motorcycle.

### How long does it take to receive Early Warning notification?

Typical notification from the time your motorcycle begins moving without the Key Pass is about 15-30 minutes and no more than one hour. However, this time may vary based on where you are driving within the LoJack coverage area network. (See pages 9-10).

### What if I miss the Early Warning call?

If you miss the call and have an answering machine or voice mail, an Early Warning notification message will be left. If your phone is busy or keeps ringing and there is no way to leave a message, LoJack will continue trying to call for up to 24 hours.

### How do I know if my Early Warning Key Passes are working?

Your Key Passes and the Key Pass batteries were tested at the time of installation. Riding without your Key Pass will result in Early Warning notification. See the Operation section of this manual (page 4) for more information on the operation of your LoJack Early Warning System.

Should your battery run low, the LED light on your Early Warning Key Pass will flash periodically to alert you the battery needs to be replaced. See the Maintenance section (pp. 7 - 8) of this Owner's Manual for information on battery replacement.

### Does my motorcycle need to be registered?

Yes, your motorcycle must be registered with the Department of Motor Vehicles in order for the LoJack System to be activated by the police.

**Do I need to register for LoJack separately from Early Warning on your website?**

No, by registering for Early Warning, you are automatically registered for LoJack. You do not need to register twice.

**Will I get spam if I provide you with my e-mail address when I register?**

No, we do not share your contact information with other companies, and you will not receive unsolicited e-mail or phone calls by providing this information when you register LoJack Early Warning.

**What if I want to turn off my Early Warning feature?**

Should you decide you want to disable your Early Warning feature, the easiest way is to stop using your Early Warning Key Pass when riding your motorcycle. You will receive initial Early Warning notification, but after eight hours, the Early Warning feature will turn itself off. To reset your Early Warning feature, simply begin using your Early Warning Key Pass again.

**Is the LoJack unit waterproof and/or water-resistant?**

The unit has been designed and tested to withstand any environmental conditions that a motorcycle will be operated in (i.e. rain, puddles, etc.). However, it was not designed to operate if the motorcycle is submerged in water.

**Where does the LoJack unit get its power from?**

The unit obtains its power from the motorcycle's battery. The LoJack unit also has a back-up battery.

**Will the LoJack unit drain my motorcycle's battery?**

As with any powered accessory, the LoJack unit will draw power from your battery. We recommend that all motorcycles that have a LoJack installed also utilize some type of battery maintenance device such as a smart charger or trickle charger during periods of infrequent use.

**What if the battery charge on my motorcycle becomes low?**

If the motorcycle battery becomes low, the LoJack System will draw power from a back-up battery for 24 hours, and then it will shut down. The motorcycle battery should be recharged as soon as possible. Once the motorcycle battery is recharged, the LoJack System will resume its functionality.

## QUESTIONS & ANSWERS, cont'd.

### **How much power does the LoJack unit drain from my battery?**

One milliamp on average.

### **What if I store my motorcycle for the winter or don't ride it for several days/weeks/months?**

LoJack recommends that all motorcycles that have a LoJack installed also have some type of battery maintenance device such as a smart charger or trickle charger installed to maintain your battery during long periods when you are not riding.

### **What if my motorcycle is involved in an accident?**

If your motorcycle sustains damage as a result of an accident, contact your local LoJack authorized dealer to schedule an inspection for your LoJack. This inspection is required to ensure your LoJack unit is in proper working condition and to maintain your warranty coverage.

### **What kind of maintenance is recommended for my LoJack Early Warning?**

The life of the batteries in your Key Passes will vary. Batteries may need to be replaced from six months up to two years, or when you change the batteries in other household items like your smoke detectors. In addition, we recommend an inspection of your system every two years.

### **How do I get service for my LoJack?**

Call your LoJack authorized motorcycle dealer. If you are unable to schedule an appointment, please call LoJack at 1-888-334-8712 to speak with a Customer Service Representative who can answer any questions you may have or direct you to an authorized dealer in your area.

### **What is the warranty on the LoJack motorcycle unit?**

There is a two-year Purchaser's Limited Warranty that includes a limited parts and labor warranty along with a 24-hour recovery warranty. If your motorcycle is stolen within a LoJack coverage area and is not recovered within 24-hours, LoJack will refund you the purchase price of the LoJack unit up to \$695, not including installation costs.

### **Why is there no exterior marking on the motorcycle stating it has LoJack? Wouldn't a LoJack sticker act as a theft deterrent?**

One of the major benefits of the LoJack system is that the presence of the LoJack unit is not disclosed to the thief. The LoJack system was designed to enable police to track and recover your motorcycle in the event it is stolen, it is not designed to prevent theft. This is why you shouldn't leave your LoJack Owner's Manual with your motorcycle. This increases the likelihood of rapid recovery with minimal damage.

### Where was the LoJack unit installed on my motorcycle?

The LoJack System is hidden in one of several places within your motorcycle. For security purposes, we do not disclose the location of the LoJack System to anyone, not even to the owner of the motorcycle.

### What happens when I sell my motorcycle?

#### Can I transfer my LoJack Early Warning to my new motorcycle?

Your LoJack Early Warning is not transferable from motorcycle to motorcycle as the serial number on your system is registered to the 17-digit VIN of your motorcycle. When selling your motorcycle, however, be sure to mention to the dealer or the buyer that it's equipped with LoJack Early Warning as it may enhance the motorcycle's value. The subsequent owner of your motorcycle can call LoJack to locate an authorized LoJack dealer to purchase a subsequent owner package and have the system registered in their name. **If you sell or trade your motorcycle, you must contact LoJack to have your contact information deleted – so you don't receive Early Warning notification when you no longer own the motorcycle.**

### What kind of subsequent owner packages are available for the subsequent owner?

Two package options are available for the second owner of a LoJack Early Warning equipped motorcycle:

#### Basic Inspection and Registration Package

Includes an inspection appointment, services and re-registration of LoJack Early Warning in the new owner's name.

#### Deluxe Inspection and Registration Package

Includes an inspection appointment, one new Key Pass, services and re-registration of LoJack Early Warning in the new owner's name.

### What should I do if my motorcycle is stolen?

If your motorcycle is stolen, report the theft immediately to the police in the town where it was stolen. Once you've signed the stolen vehicle report and it is processed, the LoJack unit in your motorcycle will automatically be activated.

# LIMITED PURCHASER'S WARRANTY

## LOJACK EARLY WARNING LIMITED WARRANTY

**Limited Parts and Labor Warranty** — We warrant that if the LoJack unit or LoJack unit with LoJack Early Warning feature which is installed on your motorcycle (exclusive of backup battery system and LoJack Early Warning Key Pass), proves to be defective in material or workmanship within two (2) years from the date of installation, we will, at our option, either replace such LoJack product or products, or will provide without charge the labor and the parts necessary to remedy any such defects at a LoJack operated installation center. LoJack's responsibility is only to replace or repair the LoJack products and not for any additional payment, regardless of the nature. For a period of ninety (90) days after installation, LoJack will provide parts and labor or service to repair or replace any part of the backup battery system or LoJack Early Warning Key Pass which proves to be defective in material or workmanship. LoJack Early Warning Key Pass batteries are not manufactured or warranted by LoJack. It is your responsibility to replace LoJack Early Warning Key Pass batteries as recommended in your Owner's Manual.

LoJack is not responsible for the back-up battery in the event you do not keep your motorcycle's primary battery fully charged either through motorcycle use or through the use of a battery maintenance or charging device. It is your responsibility to maintain your motorcycle's battery as recommended in this Owner's Manual.

**Limited Recovery Warranty** — In addition to the LoJack limited parts and Labor Warranty, we warrant that if, within two (2) years from the date of installation of the LoJack unit, the Purchaser's motorcycle is stolen and not recovered within twenty-four hours from the time that report of the theft is officially recorded by the law enforcement agency having jurisdiction, LoJack

Corporation will pay you an amount equal to the purchase price paid for the LoJack unit with LoJack Early Warning feature up to a maximum of \$695. For purposes of this warranty, the price paid does not include any dealer installation, finance, lease, tax or other charges. This warranty applies only when both the theft of the motorcycle and the report of the theft occur within the boundaries of a jurisdiction where the LoJack System is fully operative at the time of the theft (see the LoJack Coverage Area page for coverage as of the date of this Owner's Manual, and see coverage information at [www.lojack.com](http://www.lojack.com) or call 1-888-334-8712 for updated coverage information). This one-time payment of an amount equal to the purchase price of the LoJack products described above shall be the complete and final remedy available to Purchaser in the event of non-recovery of your motorcycle within twenty-four hours after the report of the theft to the law enforcement agency having jurisdiction. In connection with any claim under the LoJack Limited Recovery Warranty it is the responsibility of the Purchaser to provide (i) dated/time-stamped proof of report of theft from the appropriate law enforcement agency; (ii) dated proof of purchase of the LoJack unit; and (iii) confirmation by such law enforcement agency that the vehicle was not recovered within twenty-four hours following the report.

## CONDITIONS, LIMITATIONS AND EXCLUSIONS

The LoJack products covered by this warranty are permanently installed on the original owner's motorcycle and cannot be transferred to another motorcycle. All LoJack warranties are limited to the original retail purchaser and are not transferable. Purchaser must comply with all the terms of this warranty. To obtain service under the Limited Parts and Labor Warranty, call 1-888-334-8712.

After contacting LoJack and determining an authorized dealer where the warranty issue can be remedied, you must present your motorcycle and dated proof of purchase to a LoJack authorized dealer. LoJack products as to which payment has been made pursuant to the LoJack Limited Recovery Warranty and units and parts which have been replaced become the property of LoJack Corporation and, at the option of LoJack Corporation, may be removed from Purchaser's motorcycle or deactivated.

### LIMITED PURCHASER'S WARRANTY

Upon recovery of a stolen LoJack-equipped motorcycle, LoJack Corporation may, at its option, require a physical inspection of the LoJack unit, other LoJack products and the motorcycle to verify working condition and revalidate this warranty. A LoJack-equipped motorcycle which has been stolen and recovered shall not qualify for the LoJack Limited Recovery Warranty unless the LoJack unit has been inspected and the warranty has been revalidated by a LoJack quality control manager. Any LoJack product which malfunctions after the expiration of the warranty period will be removed or repaired at the owner's expense.

This warranty does not cover any LoJack products that may have been installed, removed, serviced or modified by anyone other than an authorized LoJack Technician. This warranty does not cover damage that results from faulty or leaky batteries, accident, misuse, abuse or damage caused by conditions on the motorcycle, or improper voltage, or from fire, flood, lightning or

other acts of God. This warranty does not cover the loss of the contents on a motorcycle or any original and/or aftermarket accessories installed on or in the motorcycle if it is stolen. This warranty shall be null and void if it is determined that the report to the law enforcement agency of the theft of the LoJack-equipped motorcycle was false or erroneous. LoJack reserves the right to make changes in design and improvements upon its products without assuming any obligation to install such changes upon any of its products previously manufactured or installed.

EXCEPT AS EXPRESSLY SET FORTH ABOVE, NO OTHER WARRANTIES ARE EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND LOJACK CORPORATION EXPRESSLY DISCLAIMS ALL WARRANTIES NOT EXPRESSLY STATED HEREIN. THE DURATION OF ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE ON LOJACK PRODUCTS SHALL BE LIMITED TO THE DURATION OF THE APPLICABLE EXPRESS WARRANTY SET FORTH ABOVE. IN THE EVENT THAT A LOJACK PRODUCT PROVES TO BE DEFECTIVE IN MATERIAL OR WORKMANSHIP WITHIN THE WARRANTY PERIOD, THE PURCHASER'S SOLE REMEDY SHALL BE REPAIR OR REPLACEMENT AS PROVIDED ABOVE. IN NO EVENT SHALL LOJACK CORPORATION BE LIABLE FOR ANY LOSS, INCONVENIENCE OR DAMAGE WHETHER DIRECT, INCIDENTAL, CONSEQUENTIAL OR OTHERWISE RESULTING FROM BREACH OF ANY EXPRESS WARRANTY OR ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE, WITH RESPECT TO ANY LOJACK PRODUCT, EXCEPT AS SET FORTH HEREIN.

## LIMITED PURCHASER'S WARRANTY, cont'd.

This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, or do not allow disclaimers of implied warranties or limitations on the duration of implied warranties, so the above limitations or exclusions may not apply to you.

### IMPORTANT FCC NOTICE

The LoJack Stolen Vehicle Recovery System is a law enforcement tool which transmits information on a radio frequency reserved for law enforcement use. The type of radio signal used by LoJack is currently classified as "wide band" by the Federal Communications Commission (FCC).

The FCC has mandated that all law enforcement and emergency radio frequency users switch from wide band to narrow band radio transmissions by May 27, 2019. Unless that date is subsequently changed, your LoJack Unit will cease to function on that date. This certificate entitles the holders of LoJack extended warranty certificates and the original owners of LoJack-equipped vehicles to a new, fully warranted, narrow band replacement LoJack Unit for a service fee of \$100. Just call 1-800-4-LOJACK to arrange for installation.

You may request installation of your replacement LoJack Unit at any time between September 30, 2018 and September 30, 2019.

### POLICE OPERATION

The New York State Police will monitor the LoJack frequency under a five-year agreement with the LoJack Corporation. Upon this expiration, this agreement is subject to review for renewal. The State of New York and the New York State Police are not parties to the sales agreement and they do not warrant, guarantee, assure, or otherwise make any representations regarding the use, accuracy, reliability, or operation of the LoJack Stolen Vehicle Recovery System or any of its component parts. The Rhode Island State Police, with state-wide jurisdiction, and various municipal law enforcement agencies participate in the LoJack Stolen Vehicle Recovery System pursuant to a five-year agreement renewed in 2004. A listing of municipalities with LoJack police tracking computers is contained in this owner's manual. The participating Rhode Island law enforcement agencies do not sponsor or endorse the LoJack System, are not parties to any sales agreements pertaining to the LoJack System, and do not warrant, guarantee, assure or otherwise make any representation regarding the use, accuracy, reliability, merchantability, fitness for use or operation of the LoJack System or any of its component parts.

If you have any questions or need further information, please call LoJack Customer Service at 1-800-4-LOJACK. This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



# LOJACK EARLY WARNING USER AGREEMENT

This document (the “Agreement”) sets forth the terms and conditions upon which LoJack Corporation (“LoJack”) will provide LoJack Early Warning Services (the “Services”) to the purchaser of a LoJack unit with Early Warning feature (“Purchaser”).

## 1. Requirements and Limitations of Services

1.1 Services are available in the LoJack coverage area (see the LoJack Coverage Areas page for coverage as of the date of your Owner’s Manual, and see coverage information at [www.lojack.com](http://www.lojack.com) or call 1-888-334-8712 for updated coverage information).

1.2 Purchaser’s Motorcycle must have a LoJack unit with the Early Warning feature which was installed by LoJack certified technician and has been registered with LoJack by Purchaser. The LoJack Early Warning feature will not function if the Motorcycle is not in range of a LoJack tower, or if the Motorcycle’s battery is discharged or disconnected and the LoJack backup battery also is discharged. It may be inoperative if the LoJack Early Warning equipment or the Motorcycle’s electrical system components are damaged by accident or otherwise.

1.3 Early Warning notification typically is sent to the Purchaser within 15-30 minutes, but may take up to one hour.

1.4 The LoJack Early Warning feature is designed to trigger in the event that the motorcycle is driven without the LoJack Early Warning Key Pass. The Early Warning feature also will trigger if the battery in the LoJack Early Warning Key Pass is low. The feature is designed to provide a notification to Purchaser following any trigger event. Any trigger event within two hours of a prior trigger event will be ignored. The Early Warning feature will turn off eight hours after the initial trigger event, and will reset the next time the motorcycle is driven for at least five minutes using the LoJack Early Warning Key Pass with a functioning battery. If a LoJack Early Warning notification message can not be delivered to Purchaser (for example, if the telephone line is busy or there is no answer), the system will re-attempt delivery for up to 24 hours.

1.5 LoJack shall have no liability to Purchaser for any delay or failure in transmission of Early Warning notification.

1.6 In order to activate the LoJack Unit in your Motorcycle, you must file a stolen vehicle report with the appropriate law enforcement agency. Motorcycle recovery services are provided only by law enforcement agencies.

## 2. Purchaser’s Responsibilities

2.1 Purchaser is responsible for ensuring that the motorcycle and LoJack Early Warning hardware are properly maintained as provided in your LoJack Early Warning Owner’s Manual.

2.2 In the event that Purchaser suspects that Purchaser’s Motorcycle has been stolen or is involved in any other illegal or hazardous activity, Purchaser should promptly notify the police or another appropriate law enforcement or public safety agency. Early Warning does not and cannot report the theft or activate the LoJack tracking and retrieve function. In no event should Purchaser personally attempt to recover a stolen motorcycle or otherwise attempt to deter or intervene in any illegal or hazardous activity.

2.3 Purchaser is responsible for replacing LoJack Early Warning Key Pass batteries as recommended in your LoJack Early Warning Owner’s Manual.

2.4 Purchaser is responsible for registering Early Warning with LoJack and for notifying LoJack of changes in mailing address, email address, cellular telephone or other telephone numbers and other contact information. To register you must (i) telephone LoJack customer service at 1-888-334-8712, or (ii) register online at [www.lojack.com](http://www.lojack.com). Changes or updates to Purchaser registration information can be made by contacting LoJack customer service at 1-888-334-8712 or online at [www.lojack.com](http://www.lojack.com).

## 3. Term/Termination/Amendments

3.1 Commencement. Services will commence upon registration of Purchaser’s LoJack Early Warning Feature.

3.2 Changes, and Amendments. LoJack reserves the right to modify or change the way LoJack Early Warning services are provided by notice to the Purchaser as provided in Section 9. LoJack reserves the right to modify any and all terms of this Agreement including but not limited to scope of service and product features at any time during the term of this Agreement upon a 30-day advance notice to the Purchaser. Such modifications may appear on an attachment or on the front of this form or may be posted on the Website or Purchaser may be notified by e-mail.

3.3 Termination. This Agreement shall continue until terminated in the manner provided below.

3.3.1 The Purchaser or LoJack may terminate this Agreement upon delivery of notice, oral or written at any time and for any reason.

3.3.2 Should the Purchaser fail to perform any of its obligations at the time and in the manner specified in this Agreement or under any other agreement between LoJack and the Purchaser, fail to comply with conditions and terms of service set forth in this Agreement or at [www.lojack.com](http://www.lojack.com), or fail to maintain the LoJack with Early Warning Feature hardware, LoJack shall have the right to suspend or discontinue service or terminate this Agreement at any time without notice. These remedies are not exclusive but are in addition to all remedies provided by law. In the event of Purchaser's default, the Purchaser shall reimburse LoJack for attorneys' fees, costs of investigation or collection and similar expenses incurred by LoJack in the enforcement of any right or privilege hereunder. Time is of the essence, and LoJack's failure at any time to require strict performance by Purchaser of any provision hereof shall not waive or diminish LoJack's right subsequently to demand strict compliance with that or any other provision of this Agreement.

3.3.3 No lienholder or lessor will receive any refund in the event this Agreement is terminated early for credit to Purchaser's finance/lease, or if there is a cancellation to this Agreement pursuant to its terms and will not receive any refund for credit to Purchaser's finance/lease upon showing that

Purchaser has been adjudged in default of Purchaser's finance/lease.

3.3.4 Purchaser acknowledges that, upon any termination of this Agreement, Purchaser is not entitled to a refund for the cost of the LoJack with Early Warning Feature hardware, its installation or the unused portion of the Early Warning Service.

3.3.5 If this Agreement expires, is terminated or is cancelled, LoJack shall not be obligated to provide service to Purchaser, the motorcycle, its purchaser or its occupants. Any voluntary provision of Service by LoJack in such cases will not be considered a waiver of this provision and Purchaser hereby releases LoJack from any and all liability arising out of the provision of any such voluntary Service.

#### **4. Term**

Except as provided above, this Agreement shall continue for so long as Purchaser owns the Motorcycle in which LoJack Early Warning originally was installed.

#### **5. Disclaimer of Warranties**

EXCEPT AS PROVIDED IN THE ACCOMPANYING LOJACK LIMITED PARTS AND LABOR WARRANTY, LOJACK, ITS SUPPLIERS, CONTRACTORS AND ITS DEALERS MAKE NO WARRANTIES, EXPRESS OR IMPLIED, REGARDING SERVICE, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALL SUCH WARRANTIES ARE EXPRESSLY EXCLUDED AND DISCLAIMED. LOJACK DOES NOT WARRANT THAT SERVICE WILL BE UNINTERRUPTED, AND SHALL HAVE NO RESPONSIBILITY FOR ANY LOSS, COST OR DAMAGE RESULTING FROM UNAVAILABILITY OR INTERRUPTION OF SERVICE.

# LOJACK EARLY WARNING USER AGREEMENT, cont'd.

## 6. Limitation of Liability

6.1 Notwithstanding anything contained herein, nonperformance hereunder by LoJack, or its suppliers, and dealers shall be excused if caused by act or omission of a third party service provider, emergency services provider, equipment failure, acts of God, strikes, equipment or facility shortage, any causes beyond LoJack's control.

6.2 LOJACK SHALL HAVE NO LIABILITY OR RESPONSIBILITY FOR ANY LOSS, COST, DAMAGE OR INJURY ARISING, DIRECTLY OR INDIRECTLY, FROM ANY VIOLATION BY PURCHASER OF THE PROVISIONS OF THIS AGREEMENT, INCLUDING SPECIFICALLY, BUT WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, THE PROVISIONS OF SECTION 2.2.

6.3 In no event shall LoJack or its dealers or service providers be liable to Purchaser, Purchaser's employees or family members, or Purchaser's purchasers or guests or to any third party for any cost, delay or incidental, general or consequential damages arising from (i) the provision or failure to provide the services contemplated by this Agreement, (ii) Purchaser's use of the LoJack hardware or the service, or (iii) the installation, repair or maintenance of LoJack products or systems by other than an authorized LoJack dealer or installer.

## 7. Vehicle Tracking and Privacy on Your LoJack With Early Warning Feature

The Purchaser understands and agrees that in conjunction with employee training, quality control and the provision of service LoJack may monitor and/or electronically record conversations. The nature of the Early Warning feature requires LoJack to retain contact information relating to the Purchaser. The Purchaser consents to LoJack using Purchaser information to administer the system and provide services, to offer new products or services and to respond to regulatory and legal requirements including credit reporting and fraud prevention. Purchaser consents to LoJack providing Purchaser information and location to law enforcement and emergency services personnel or in response to a subpoena or other such legal process. Purchaser accepts and agrees to LoJack's Privacy Policy as from time to time set forth on its website ([www.lojack.com](http://www.lojack.com)). LoJack will use reasonable efforts to assure that Purchaser

information is used or disclosed only in accordance with its Privacy Policy, however under no circumstances shall LoJack have any liability to Purchaser for any claims, loss, damages or costs which may result from a lack of privacy arising out of LoJack products or services.

## 8. Assignment

LoJack may assign in whole or in part, its right or duties under this Agreement, without notice to Purchaser, and upon such assignment LoJack shall be released from all liability hereunder. Purchaser may assign this Agreement only upon the prior written consent of LoJack. Subject to this restriction, this Agreement shall apply to, inure to the benefit of, and be binding upon the heirs, successors, subcontractors and assignees of the respective parties.

## 9. Notices

Notices to Purchaser shall be deemed given if deposited in the U.S. mail addressed to the Purchaser's last known address, or to sent to Purchaser's last known email address. Notice to LoJack shall be deemed given when received by LoJack at the address shown in your LoJack Early Warning Owner's Manual.

## 10. Separability

Should any part or portion of this Agreement be found invalid, the balance of the provisions shall remain unaffected and shall be enforceable.

## 11. Governing Law

The validity, interpretation, construction and performance of this Agreement shall be governed by, and construed in accordance with, the laws of the Commonwealth of Massachusetts applicable to contracts made and performed in such jurisdiction and, in any event, without giving effect to any choice or conflict of laws provision or rule that would cause the application of domestic substantive laws of any other jurisdiction, and by applicable federal law.

## 12. Integration

This Agreement represents the final and entire Agreement of LoJack Early Warning and the Purchaser, and supersedes all prior or contemporaneous agreements, representations or contracts, verbal or written, between the parties hereto, and may be amended only by an agreement in writing signed by both parties, or as otherwise provided herein.



1-888-334-8712 • [www.lojack.com](http://www.lojack.com)

# CHANGE OF ADDRESS FORM

If your address has changed since you purchased your LoJack, please complete and return this form to LoJack. This helps us keep our records up-to-date and provide you with valuable information about service, maintenance and upgrades in the future. You can also furnish this information by visiting our Web site at [www.lojack.com](http://www.lojack.com).

**Please indicate your NEW address.**

_____ FIRST NAME		_____ LAST NAME	
_____ STREET ADDRESS			
_____ CITY		_____ STATE	_____ ZIP
_____ VEHICLE IDENTIFICATION NUMBER (VIN) (Your motorcycle's VIN is located on your state motorcycle registration and on your LoJack Identification Card.)			
_____ DAY PHONE		_____ MOBILE PHONE	
_____ EMAIL			

**Please indicate your PREVIOUS address.**

_____ STREET ADDRESS	
_____ CITY	
_____ STATE	_____ ZIP
_____ DATE OF CHANGE	

**Mail to:**  
LoJack Corporation  
Westwood Executive Park  
200 Lowder Brook Drive, Suite 1000  
Westwood, MA 02090

## ADDITIONAL KEY PASS ORDER FORM

1. Complete the form to the right.

2. Mail this form to:  
LoJack Corporation  
Customer Service Center  
90 Glacier Drive  
Westwood, MA 02090

3. Please allow 3-4 weeks for processing.

For Customer Service, call us toll-free at 1-888-334-8712.

**Your LoJack Early Warning Key Pass will be mailed to your attention at the address provided on the form to the right.**

\*Prices subject to change without notice.

Yes! Send me \_\_\_\_ additional LoJack Early Warning Key Pass(es) at a cost of \$69.95\* each, plus appropriate local tax, and \$5.00 shipping and handling for each Key Pass ordered.

Mastercard     Visa     American Express     Discover

ACCOUNT NUMBER

EXPIRATION DATE

SIGNATURE

MOTORCYCLE YEAR / MAKE / MODEL

VIN (VEHICLE IDENTIFICATION NUMBER)

(Your motorcycle's VIN is located on your state motorcycle registration and on your LoJack Identification Card.)

NAME

ADDRESS

CITY

STATE

ZIP CODE

COUNTRY

DAY PHONE

**LO  JACK<sup>®</sup>**  
**Get it. And get it back.<sup>™</sup>**

1-888-334-8712  
[WWW.LOJACK.COM](http://WWW.LOJACK.COM)

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