

A photograph of a person driving a convertible car on a desert road. The driver is wearing a white cap and a dark jacket. The car is a dark color, and the interior is visible. The background shows a vast, open desert landscape with mountains in the distance under a blue sky with some clouds. The overall tone of the image is warm and adventurous.

OWNER'S MANUAL

LoJack Stolen Vehicle Recovery System

Store this manual in a safe place —
away from your vehicle.

LO/JACK™



If your vehicle is stolen...

Follow these steps:

1. REPORT THEFT – Immediately report the theft to the police in the town where your vehicle was stolen.

2. VERIFY VIN – Ensure the Vehicle Identification Number (VIN) listed on the stolen vehicle report provided to the police is correct and sign the report. (Your vehicle's VIN is located on your vehicle registration and on your LoJack I.D. Card.) The police will enter your stolen vehicle report into the Statewide Law Enforcement computer system. This process activates your LoJack, enabling police to initiate the recovery process.

3. CALL LOJACK – Our customer service experts will provide you with free, helpful information and assist you with the following to save you time:

- Ensure that your vehicle theft was reported correctly
- Explain the process for reporting your theft to your insurance company so you are equipped with all of the necessary information
- Offer you a special discount on a rental car

Vehicle Identification Number: _____
(write your VIN here for future reference)



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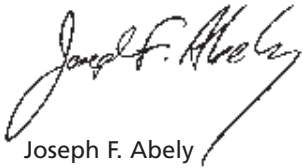
Welcome!

Thank you – and congratulations on your recent purchase of the LoJack Stolen Vehicle Recovery System!

You've made a wise investment to join a rapidly growing family of owners who have equipped their vehicles with the only stolen vehicle recovery system used in partnership with police. Over the past 18 years, police have recovered more than 90 percent of stolen vehicles equipped with LoJack – more than 100,000 vehicles worldwide.

This owner's manual is a handy reference providing useful information about your LoJack. Please take a few minutes to read it carefully – and write down your Vehicle Identification Number (VIN) – so that if thieves strike, you're prepared. You'll also find complete information about maintenance, your LoJack warranty, coverage areas, and more. In order to keep LoJack's presence in your vehicle undetected by thieves, we strongly recommend that you do not store this manual or other LoJack materials in your vehicle. Also, keep your LoJack I.D. card in your wallet. Lastly, please complete and return your LoJack Product Registration Card so that we can assist you if your vehicle is ever stolen.

If you have any questions, feel free to call us at 1-800-4-LOJACK (1-800-456-5225). Once again, thank you for trusting your vehicle's protection to LoJack – and drive safely.



Joseph F. Abely
President and COO








Overview

The LoJack Stolen Vehicle Recovery System uses a small transmitter that's hidden in your vehicle. After police enter a stolen vehicle report in the Statewide Law Enforcement computer system, LoJack is activated and begins to send a signal that police can track using LoJack Police Tracking Computers to recover your stolen vehicle.

1. After you report your stolen vehicle to police, a signal from a radio tower activates the LoJack in your vehicle.
2. The LoJack unit emits a uniquely coded signal.
3. The Police Tracking Computer receives the coded signals coming from your vehicle. Those signals quickly pinpoint the vehicle's location and lead police to a rapid recovery – usually within 24 hours and often within a few hours.

How the LoJack Stolen Vehicle Recovery System works:

1	Installation	2	Notification	3	Activation	4	Location	5	Recovery
	Unit hidden in vehicle by certified technician. Registered in LoJack database.		Customer reports theft to police. Customer notifies LoJack.		Police send radio signal from tower. LoJack unit emits uniquely coded signal.		Police track signal and use it to locate the vehicle, usually within hours.		The vehicle is returned to owner.

Questions and Answers

Q: How does LoJack work? Is it always "on"?

A: Your LoJack is always in receiving mode, ready to be activated. If your vehicle is stolen, the police will automatically activate the LoJack in your vehicle upon completion of a stolen vehicle report. Once activated, LoJack transmits a signal to LoJack Police Tracking Computers. Police cars and police aircrafts in LoJack coverage areas are equipped with LoJack Police Tracking Computers.

Q: Does my LoJack require maintenance?

A: Your LoJack is tested and certified at the time of installation. We then recommend an inspection of your LoJack every two years. An inspection costs \$69.00* and can be arranged by calling 1-800-4-LOJACK.

Q: How do I get service for my LoJack?

A: Call us at 1-800-4-LOJACK to schedule an inspection or to speak with a Customer Service Representative who can answer any questions you may have. For

** Price is subject to change without notice.*

faster assistance, please make sure your Vehicle Identification Number (VIN) is available when calling.

Q: Does my car need to be running for LoJack to work?

A: No. The hidden LoJack unit constantly draws a very small amount of power from your vehicle's battery. Should your battery be disconnected, LoJack's back-up battery will provide power.

Q: What should I do if my vehicle is stolen?

A: If your vehicle is stolen, report the theft immediately to the police in the town where it was stolen. Once you've completed a stolen vehicle report, the police will automatically activate the LoJack in your vehicle. After you contact the police, call a LoJack Customer Service Representative at 1-800-4-LOJACK for information on theft and insurance reporting requirements that will save you time.

Q: What should I do if my vehicle is involved in an accident?

A: If your vehicle sustains damage as a result of an accident, call us at 1-800-4-LOJACK to schedule an



inspection for your LoJack. This inspection is required to ensure your LoJack unit is in working condition and to maintain your warranty coverage.

Q: What happens if I sell my vehicle? Can I transfer my LoJack to my new vehicle?

A: Your LoJack unit is not transferable from one vehicle to another, as the serial number on your LoJack unit is registered to the Vehicle Identification Number (VIN) of your vehicle. However, LoJack may enhance your vehicle's resale value. See page 12 for more information about selling your LoJack-equipped vehicle.

Q: Will my insurance company offer me a discount if I have LoJack?

A: Many insurance companies offer a discount to LoJack owners. In fact, some insurance companies offer up to 35% off the comprehensive portion of your insurance premium for equipping your vehicle with LoJack and an alarm. Present your Insurance Certificate to your insurance agent to see if you qualify for a discount.

Q: Can car thieves find my LoJack and beat the system?

A: The LoJack unit is very small - about the size of a deck of cards - so it can be hidden in as many as 20-30 different places in your vehicle. This makes it very difficult for thieves to find your LoJack.

Q: Why is there no exterior marking on the vehicle stating it has LoJack? Wouldn't a LoJack sticker act as a theft deterrent?

A: LoJack is not designed to be a deterrent. One of the major benefits of the system is that LoJack's presence is not disclosed to the thief. This increases the likelihood of rapid recovery with minimal damage. You not only get your car back, but you may also get the extra benefit of taking a criminal off the street. To help keep LoJack's presence undetected, it's essential that you do not leave your LoJack Owner's Manual or any other LoJack materials in your vehicle.

Maintenance

Recommended Maintenance

The LoJack Stolen Vehicle Recovery System was designed to withstand the climate extremes and daily wear-and-tear associated with regular motor-vehicle operation. After your initial warranty expires (two years from date of installation), LoJack recommends an inspection of your LoJack unit every two years to ensure it is performing properly. You can schedule this inspection by calling 1-800-4-LOJACK. The cost of the inspection is \$69.00* (Any additional cost of repairs or replacement components is not included in the inspection cost.)

** Price is subject to change without notice.*

Required Maintenance

To comply with the terms of your LoJack warranty and maintain warranty protection, specific incidents and situations will require a post-installation inspection of the LoJack unit to ensure proper operation. In accordance with the warranty, your LoJack requires an inspection in any of the following circumstances:

- The vehicle sustains damage in a motor vehicle accident.
- New electrical equipment is installed or existing electrical equipment is repaired, such as cellular phone, radio, built-in radar detector, DVD player, or other similar video devices.
- The vehicle has not been operated for more than one month.
- The vehicle experiences battery or electrical problems.

Contact LoJack Customer Service (1-800-4-LOJACK) to schedule a convenient inspection.

LoJack Upgrades

For an even higher level of security and protection for your vehicle, consider adding any of the following LoJack upgrades:

- **LoJack Early Warning** – For an added layer of protection to your LoJack Stolen Vehicle Recovery System, LoJack Early Warning alerts you by phone, email, text message, or alpha pager if your vehicle has been moved without authorization. That enables you to notify police sooner if your vehicle is stolen. (\$395.00*)
- **Extended Recovery Warranty (XRW)** – This warranty enhances your LoJack Stolen Vehicle Recovery System or LoJack Early Warning Recovery System by extending your LoJack 24-hour Limited Recovery Warranty for as long as you own your vehicle. (\$149.00)
- **Guarantee Plus 5000 (GP 5000)** – If your stolen vehicle is not recovered or is deemed a total loss due to theft, this warranty provides up to \$2,500 for your reimbursable expenses and up to \$2,500 toward the replacement of your vehicle from your dealer.** (\$200.00)
- **LoJack Alarm Systems** – LoJack offers a range of customized alarm systems that come with remote keyless entry or can integrate with your factory keyless transmitter. Features include intrusion detection, starter disabler, integrated shock sensor, code-hopping technology, and more. (\$300.00*)

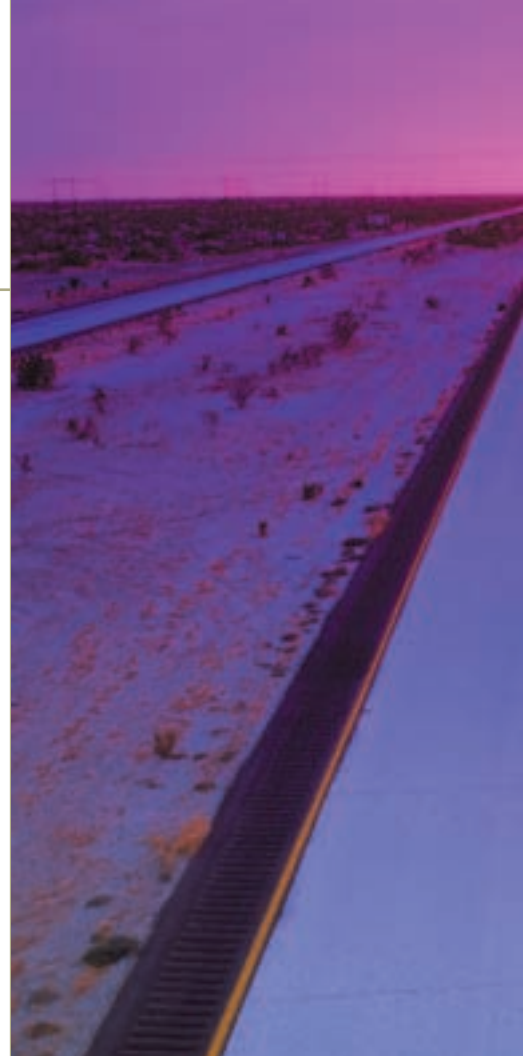
Call 1-800-4-LOJACK to speak to a LoJack Sales Representative for more information.

** Price includes installation costs and is subject to change without notice.*

*** Guarantee Plus 5000 is only available for sale through your dealer at time of original LoJack purchase. See Guarantee Plus 5000 certificate of coverage for more details.*

Selling your LoJack-equipped vehicle

When it's time to sell your vehicle, be sure to mention to the buyer that your vehicle is equipped with the LoJack Stolen Vehicle Recovery System. When calculating your vehicle's resale value, options and equipment such as LoJack can add value to the resale price. Also, be sure to provide the new buyer with this Owner's Manual and direct them to the special offer for second owners on the following page. For more information on the value that LoJack can bring to your vehicle resale price, read the NADA Official Used Car Guide or visit www.NADA.com.





Special offer for second owners

If you're the second owner of this LoJack-equipped vehicle, welcome! We're glad to have you as a customer. We offer a special inspection package for second owners. This service costs \$99.00*. ** Prices subject to change without notice.* It includes a complete inspection of your LoJack Stolen Vehicle Recovery System to confirm that it is in good working condition and is functioning properly, re-registration of your LoJack in your name, a new LoJack Identification Card, and an Insurance Certificate that may enable you to reduce your premiums on the comprehensive portion of your auto insurance policy. Contact us at 1-800-4-LOJACK to learn more about our second owner's package.

LoJack Recovery Club

LoJack is the world leader in stolen vehicle recovery, helping police recover more than 100,000 stolen vehicles worldwide. Not surprisingly, our biggest fans are our customers who've had their stolen vehicles recovered by police, thanks to LoJack. We've created the LoJack Recovery Club to give you the chance to share your recovery story. To join, simply:

- Visit www.lojack.com or
- E-mail: recoveryclub@lojack.com or
- Write: LoJack Corporation
Westwood Executive Park
200 Lowder Brook Drive, Suite 1000
Westwood, MA 02090

Submit your story and become eligible for monthly prizes for Club members!

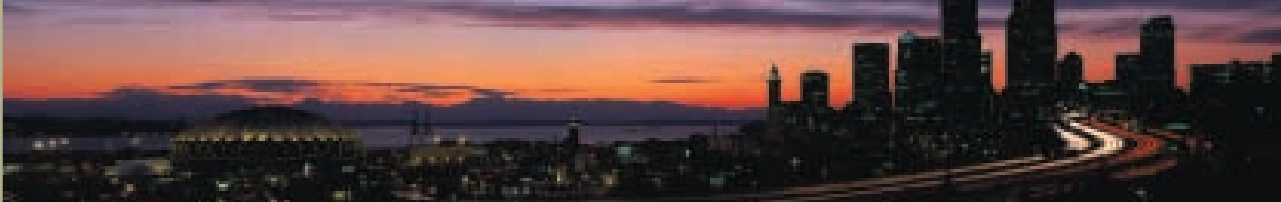
RECOVERY STORIES

Gunpoint Carjacking

One night while leaving work, the owner of a BMW M3 was approached by a man wearing a mask demanding that he get out of his car. Seeing that the masked man had a gun, the owner gave up the car without hesitation. He quickly called the police knowing that they would get his car back with LoJack. The police tracked the vehicle to a notorious parking lot where stolen cars are often dropped off. The BMW was recovered quickly within an hour and with no damage. The owner was happy that he made the decision years earlier to have LoJack installed in his BMW.

Only 170 miles on the odometer

The owner of a brand new Jeep Grand Cherokee with 170 miles on the odometer discovered that his new vehicle had been stolen while he was out having dinner. Shocked to find that the vehicle was gone, the owner immediately contacted the police and reported it stolen. The police tracked the vehicle as it



was being driven throughout the city. The vehicle was located parked on a quiet residential street. Every vehicle that the owner has since owned has been equipped with LoJack.

Still Working After 13 Years

You never know when or where your car will be stolen. One Corvette owner discovered his car was missing from the front of his San Antonio, Texas, home. Although it had been 13 years since he purchased his LoJack, he knew what to do: he immediately notified local police who activated his LoJack. In less than an hour, police picked up the LoJack signal and initiated surveillance on the vehicle. When an individual approached the Corvette, police moved in and made the arrest. The Corvette was returned to the owner with no damage.

Two Time Winner

With vehicle theft, lightning can strike twice. For the second time in four months, the owner of a Buick was victimized by auto thieves. Since her LoJack

helped police recover the car after the first theft, she knew what to do. She immediately called police to report the theft, activating the hidden LoJack. Within a few minutes, a Chicago police officer picked up the signal and followed it. He observed that the Buick was parked and occupied. The officer moved in and arrested the driver. Thanks to LoJack, police were able to recover the vehicle – with no damage – and return it to its owner.

Recovery Across State Lines

The owner of a Ford F-150 reported his vehicle stolen to the Riverside, Calif. Police Department, which activated the owner's hidden LoJack unit. A short time later, an officer with the Las Vegas Metropolitan Police picked up the signal from the stolen Ford, now parked in a strip mall. Witnesses led the officer to the thief – on the phone in a nearby barbershop. Caught with the F-150's key and alarm remote in his pocket, the thief said to his friend on the phone, "Honey, the truck had LoJack. I'm out of luck." He was arrested and the Ford was recovered without any damage.

Coverage Areas

Coverage by county *

Arizona – Maricopa, Pima, Pinal, and Santa Cruz.

California – Alameda, Contra Costa, Imperial, Los Angeles, Marin, Merced, Napa, Orange, Placer, Riverside, Sacramento, San Bernadino, San Diego, San Francisco, San Joaquin, San Mateo, Santa Clara, Solano, Sutter, Stanislaus, Ventura, and Yolo.

Colorado – Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas, El Paso, Jefferson, Larimer, Pueblo, and Weld.

Connecticut – Fairfield, Hartford, Middlesex, New Haven, New London, and Tolland.

Delaware – New Castle.

District of Columbia – All.

Florida – Broward, Clay, Dade, Duval, Flagler, Hillsborough, Indian River, Lee, Manatee, Martin, Nassau, Orange, Osceola, Palm Beach, Pasco, Pinellas, Polk, Saint John's, Saint Lucie, Sarasota, Seminole, and Volusia.

Georgia – Barrow, Bartow, Butts, Carroll, Cherokee, Clarke, Clayton, Cobb, Coweta, DeKalb, Douglas, Fayette, Forsyth, Fulton, Gwinnett, Hall, Henry, Jackson, Newton, Oconee, Paulding, Rockdale, Spalding, and Walton.

Illinois – Cook, DuPage, Kane, Lake, McHenry, and Will.

Louisiana – Ascension, East Baton Rouge, Iberville, Jefferson, Livingston, Orleans, Plaquemines, Saint Bernard, Saint Charles, Saint James, Saint John the Baptist, Saint Tammany, and West Baton Rouge.

Maryland – Anne Arundel, Baltimore, Baltimore City, Charles, Harford, Howard, Montgomery, and Prince George's.

Massachusetts – All counties.

Michigan – Allegan, Bay, Berrien, Calhoun, Cass, Clinton, Eaton, Genesee, Ingham, Jackson, Kalamazoo, Kent, Lapeer, Livingston, Macomb, Monroe, Muskegon, Oakland, Ottawa, Saginaw, Shiawassee, St. Clair, Tuscola, Van Buren, Washtenaw, and Wayne.

Nevada – Clark.

New Hampshire – Hillsborough and Rockingham.

New Jersey – All counties.

New York – Bronx, Kings, Nassau, New York, Orange, Putnam, Queens, Richmond, Rockland, Suffolk, and Westchester.

North Carolina – Alamance, Cabarrus, Davidson, Davie, Durham, Forsyth, Gaston, Guilford, Mecklenburg, Orange, Randolph, Rowan, Union, and Wake.

Pennsylvania – Bucks, Chester, Delaware, Montgomery, and Philadelphia.

Rhode Island – All counties.

Texas – Bastrop, Bexar, Brazoria, Chambers, Collin, Comal, Dallas, Denton, Ellis, Fort Bend, Galveston, Guadalupe, Harris, Hays, Johnson, Kaufman, Liberty, Montgomery, Parker, Rockwall, Tarrant, Travis, and Williamson.

Virginia –

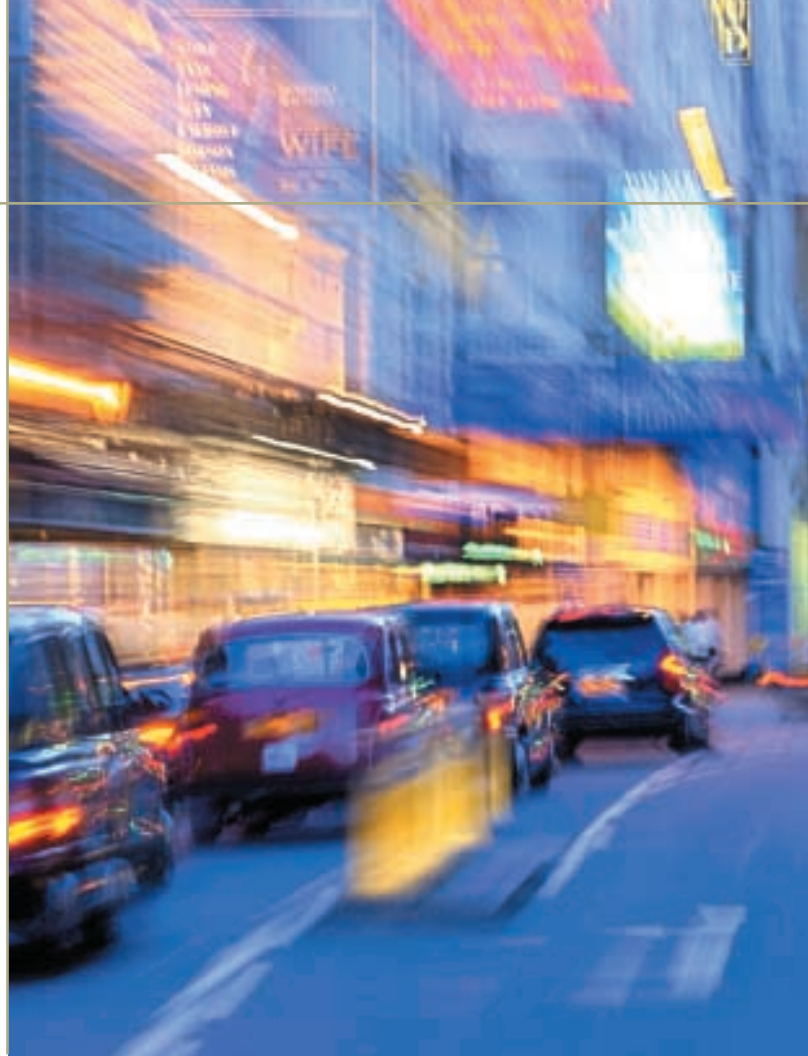
Counties: Arlington, Caroline, Charles City, Chesterfield, Dinwiddie, Fairfax, Fauquier, Goochland, Greenville, Hanover, Henrico, Isle of Wight, James City, King George, King William, Loudoun, New Kent, Powhatan, Prince George, Prince William, Southampton, Spotsylvania, Stafford, Surry, Sussex, and York.

Independent Cities: Alexandria, Chesapeake, Colonial Heights, Emporia, Fairfax, Falls Church, Hampton, Hopewell, Manassas, Manassas Park, Newport News, Norfolk, Petersburg, Portsmouth, Richmond, Suffolk, Virginia Beach, Williamsburg.

Washington – King, Kitsap, Lewis, Pierce, Snohomish, and Thurston.

**LoJack Stolen Vehicle Recovery System service is available in all or a substantial portion of each of the above counties, based on population density, geography and distribution of police tracking computers.*

For recent updates to LoJack coverage, call 1-800-4-LOJACK.



LOJACK LIMITED WARRANTY

Limited Parts and Labor Warranty — We warrant that if the LoJack unit which is installed in your vehicle, (exclusive of the backup battery system) or if the LoJack Shock/Perimeter Sensor which is installed in your vehicle, proves to be defective in material or workmanship within two (2) years from the date of installation we will, at our option, either replace such LoJack product or products, or will provide without charge the labor and the parts necessary to remedy any such defects at a LoJack operated installation center. LoJack's responsibility is only to replace or repair the LoJack products and not for any additional payment, regardless of the nature. For a period of ninety (90) days after installation, LoJack will provide parts and labor or service to repair or replace any part of the backup battery system which proves to be defective in material or workmanship.

Limited Recovery Warranty — We warrant that if, within two (2) years from the date of installation of the LoJack

unit, the Purchaser's vehicle is stolen and not recovered within twenty-four hours from the time that report of the theft is officially recorded by the law enforcement agency having jurisdiction, LoJack Corporation will pay you an amount equal to the purchase price paid for the LoJack unit up to a maximum of \$695. For purposes of this warranty, the price paid does not include fees for any finance, lease, tax or other charges. This warranty applies only when both the theft of the vehicle and the report of the theft occur within the boundaries of a jurisdiction where the LoJack System is fully operative at the time of the theft (see the LoJack Coverage Area page for coverage as of the date of this Owner's Manual, and see coverage information at www.lojack.com or call 1-800-4-LOJACK for updated coverage information). This one-time payment of an amount equal to the purchase price of the LoJack products described above shall be the complete and final remedy available to Purchaser in the event of non-recovery of your vehicle within twenty-four hours after the report of the theft to the law enforcement

agency having jurisdiction. In connection with any claim under the LoJack Limited Recovery Warranty it is the responsibility of the Purchaser to provide (i) dated/time-stamped proof of report of theft from the appropriate law enforcement agency; (ii) dated proof of purchase of the LoJack unit; and (iii) confirmation by such law enforcement agency that the vehicle was not recovered within twenty-four hours following the report.

CONDITIONS, LIMITATIONS AND EXCLUSIONS

The LoJack products covered by this warranty are permanently installed on the original owner's vehicle and cannot be transferred to another vehicle. All LoJack warranties are limited to the original retail purchaser and are not transferable. Purchaser must comply with all the terms of this warranty. To obtain service under the LoJack Limited Warranty, you may contact LoJack's Customer Service Department at 1-800-4-LOJACK. You must present your vehicle and dated proof of purchase to a LoJack Installation Technician. LoJack products as to which payment has been made pursuant to the LoJack Limited Recovery Warranty and units and parts which have been

replaced become the property of LoJack Corporation and, at the option of LoJack Corporation, may be removed from Purchaser's vehicle or deactivated.

Upon recovery of a stolen LoJack-equipped vehicle, LoJack Corporation may, at its option, require a physical inspection of the LoJack unit and other LoJack products to verify working condition and revalidate this warranty. A LoJack-equipped vehicle which has been stolen and recovered shall not qualify for the LoJack Limited Recovery Warranty unless the LoJack unit has been inspected and the warranty has been revalidated. Any LoJack product which malfunctions after the expiration of the warranty period will be removed or repaired at the owner's expense.

This warranty does not cover any LoJack products that may have been installed, removed, serviced or modified by anyone other than an authorized LoJack Technician. This warranty does not cover damage that results from faulty or leaky batteries, accident, misuse, abuse or damage caused by conditions in the vehicle, or improper voltage, or from fire, flood, lightning or other acts of God. This warranty does not cover the loss of the contents of a vehicle if it is stolen. This warranty shall be null and void

if it is determined that the report to the law enforcement agency of the theft of the LoJack-equipped vehicle was false or erroneous. LoJack reserves the right to make changes in design and improvements upon its products without assuming any obligation to install such changes upon any of its products previously manufactured or installed.

EXCEPT AS EXPRESSLY SET FORTH ABOVE, NO OTHER WARRANTIES ARE EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND LOJACK CORPORATION EXPRESSLY DISCLAIMS ALL WARRANTIES NOT EXPRESSLY STATED HEREIN.

THE DURATION OF ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE ON LOJACK PRODUCTS SHALL BE LIMITED TO THE DURATION OF THE APPLICABLE EXPRESS WARRANTY SET FORTH ABOVE. IN THE EVENT THAT A LOJACK PRODUCT PROVES TO BE DEFECTIVE IN MATERIAL OR WORKMANSHIP WITHIN THE WARRANTY PERIOD, THE PURCHASER'S SOLE REMEDY

SHALL BE REPAIR OR REPLACEMENT AS PROVIDED ABOVE. IN NO EVENT SHALL LOJACK CORPORATION BE LIABLE FOR ANY LOSS, INCONVENIENCE OR DAMAGE WHETHER DIRECT, INCIDENTAL, CONSEQUENTIAL OR OTHERWISE RESULTING FROM BREACH OF ANY EXPRESS WARRANTY OR ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE, WITH RESPECT TO ANY LOJACK PRODUCT, EXCEPT AS SET FORTH HEREIN.

This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, or do not allow disclaimers of implied warranties or limitations on the duration of implied warranties, so the above limitations or exclusions may not apply to you.

POLICE OPERATION

The New York State Police will monitor the LoJack frequency under a (5) five-year agreement with the LoJack Corporation. Upon this expiration, this agreement is subject to review for renewal. The State of New York and the New York State Police are not parties to the sales agreement and they do not warrant, guarantee, assure, or otherwise make any representations regarding the use, accuracy, reliability, or operation of the LoJack Stolen Vehicle Recovery System or any of its component parts.

The Rhode Island State Police, with state-wide jurisdiction, and various municipal law enforcement agencies participate in the LoJack Stolen Vehicle Recovery System pursuant to a five-year agreement renewed in 2004. A listing of municipalities with LoJack police tracking computers is contained in this owner's manual. The participating Rhode Island law enforcement agencies do not sponsor or endorse the LoJack System. ~~are not parties to any sales agree-~~





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*For customer service, please call
1-800-4-LOJACK (800-456-5225)*

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