

Quick Start Guide:

Setting up your GigaSpire



1

Connect GigaSpire to power outlet.



2

Connect one end of the supplied Ethernet cable to one of the LAN ports found on the back of the Internet access device provided by your service provider (e.g., modem or ONT) and the other end of the cable to the WAN port on the back of the GigaSpire.



Ethernet

4m

Boot-up time -
about 4 minutes



3

The solid blue light indicates SUCCESS!
You are connected to the Internet.

4

Refer to the Quick Start Guide for the App to set up
your Wi-Fi.

Need help?

Contact support: INSERT CONTACT WEBSITE AND/OR TECH SUPPORT PHONE NUMBER

Calix Safety and Regulatory Statements - GigaSpire

NOTE: This *Safety and Regulatory Statements Guide* applies to all GigaSpire devices that may or may not include a Wi-Fi radio. Disregard any statements made here if the feature or function is not present on any particular model.

Before you Begin

IMPORTANT SAFETY INSTRUCTIONS

When using your equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Read all the instructions listed here and/or in the user manual before you operate this device. Give attention to all safety precautions. Retain the instructions for future reference.
- Always use caution when handling live electrical connections.
- Do not install electrical equipment in wet or damp conditions.
- Ensure that the power source for the system is adequately rated to assure safe operation and provides current overload protection.
- Do not allow anything to rest on the power cable, and do not place this product where people will stand or walk on the power cable.
- To avoid electric shock caused by over-voltage from the PSTN, DO NOT connect the POTS port on this unit directly to any external PSTN line.
- **Children:** Do not allow children to play with the GigaSpire. It contains small parts that could become detached and create a choking hazard.
- This unit must only be used with the certified power adapter model inside the package, which complies with the requirement of a limited power source.
- Installation of this device must be in accordance with national wiring codes and conform to local regulations and electrical codes.
- Do not use any accessories other than those approved by the manufacturer or your service provider. Use of non-original or non-approved accessories may result in loss of performance, damage to the product, fire, electric shock or injury, and may violate regulations. The warranty does not cover product failures that have been caused by use of non-original or non-approved accessories.
- It is recommended that the customer install an AC surge protector in the AC outlet to which this device is connected. This is to avoid damaging the device by local lightning strikes and other electrical surges.
- The minimum distance between the user and/or any bystander and the radiating structure of the transmitter varies based on the country where it is deployed. For US deployments, 27 cm is the minimum distance while Canada requires a minimum of 33 cm.
- The pluggable external power supply provided with the unit should be mounted indoors. If other power supplies are employed, they should be LISTED ITE with a Limited Power Source (LPS) output or LISTED with a National Electric Code (NEC) Class 2 output.
- All installation methods shall be in accordance with national and local regulations and practices. The wiring method should include the use of Listed wire/cable acceptable for the application per the National Code, and should be one that an Authority Having Jurisdiction (AHJ) can approve per the Code.
- For US products, no wiring to the product should be exposed in lengths beyond 140 feet, as the circuits should avoid exposure to accidental contact with lightning and power conductors in accordance with NEC Article 725-57 (NEC 2005). The installer should also consider Articles 210, 240, 250, 770, and 810 of the NEC.

ENVIRONMENTAL CONDITIONS

- Maximum environmental values during use:
- Temperature: 0° C to +40° C (32° to 104° F), Humidity: 10% to 90% RH, non-condensing, -200 to 10,000 feet altitude.

REQUIRED SAFETY STATEMENTS

- **Potentially Explosive Atmosphere:** Do not use the GigaSpire in an area where a potentially explosive atmosphere exists.
- **Atmosphère potentiellement explosive:** N'utilisez pas le GigaSpire dans un endroit où existe une atmosphère potentiellement explosive.
- **Intended Use:** This product is classified as telecommunication equipment not intended for direct purchase by the public.
- This product is designed and approved for use in an indoor location only.



CAUTION! Use of any controls, adjustments, or procedures other than those specified herein may result in hazardous radiation exposure.

- **Utilisation prévue:** Ce produit est classé comme équipement de télécommunication non destiné à l'achat direct par le public. Ce produit est conçu et approuvé pour utilisation en intérieur uniquement.



MISE EN GARDE ! L'utilisation de contrôles, réglages ou procédures autres que ceux spécifiés dans ce manuel peut entraîner une exposition dangereuse à des rayonnements.

- Connect the power supply cord only to an AC power outlet that meets GigaSpire specifications.
- Never alter the AC power cord. If necessary, have the correct outlet installed by a qualified electrician or call your service provider for assistance.
- To reduce the risk of damage to the electric cord, remove it from the outlet by holding onto the AC power adapter rather than the cord.
- Make sure the cord is positioned so that it will not be stepped on, tripped over, or otherwise subjected to damage or stress.



WARNING! Do not use any other power adapter except the one that accompanies this unit or a power supply identified in the list below. Use of another adapter could result in damage to the unit. To prevent electrical shock, please do not open the cover. The following power adapter is qualified for use with this GigaSpire.

*This GigaSpire must be powered by
Frecom F60-120500SPA or equivalent
UL Listed LPS power source rated at:
Input: 100-240 VAC, 50-60 Hz, 1.6A Max,
Output: Nominal 12 VDC, 5A Max, 60W Max*



ALIMENTATION ÉLECTRIQUE

- Connectez le cordon d'alimentation uniquement à une prise d'alimentation CA conforme aux spécifications GigaSpire.
- Ne modifiez jamais le cordon d'alimentation CA. Si nécessaire, faites installer la bonne prise par un électricien qualifié ou appelez votre fournisseur de service pour obtenir de l'aide.
- Pour réduire le risque d'endommager le cordon électrique, retirez-le de la prise en le tenant par la fiche moulée de l'adaptateur secteur plutôt que par le cordon.
- Assurez-vous que le cordon est positionné de sorte qu'il ne puisse pas marcher dessus, trébucher ou subir d'autres dommages ou contraintes.



Attention ! N'utilisez pas d'autre adaptateur secteur que celui qui accompagne cet appareil ou une alimentation électrique autre que celle identifiée dans la liste ci-dessous. L'utilisation d'un autre adaptateur pourrait endommager l'appareil. Pour éviter les chocs électriques, n'ouvrez pas le couvercle. L'adaptateur électrique suivant est qualifié pour être utilisé avec le GigaSpire.

L'adaptateur électrique suivant est qualifié pour être utilisé avec le GigaSpire. Ce GigaSpire doit être alimenté par un adaptateur Frecom F60-120500SPA ou une source d'alimentation équivalente certifiée UL LPS de capacité:
Entree: Input: 100-240 VAC, 50-60 Hz, 1.6A Max, Sortie: Valeur nominale 12 VDC, 5A Max, 60W Max

Federal Communications Commission (FCC)

INTERFERENCE STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced technician for help.

CAUTION: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

CAUTION: This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter except in accordance with FCC multi-transmitter product procedures.

ADDITIONAL CONSIDERATIONS

The country code selection is for non-US models only and is not available on any US models. Per FCC regulations, all Wi-Fi products marketed in the US must be fixed to US operational channels only.

RF FREQUENCY REQUIREMENTS

This device is for indoor use only when using all channels in the 5.150 GHz - 5.250 GHz and 5.725 GHz - 5.850 GHz frequency range. High power radars are allocated as primary users of the 5.250 GHz - 5.350 GHz and 5.470 GHz - 5.725 GHz bands. These radar stations can cause interference with and/or damage this device. It is restricted to indoor environment only.

FCC RADIATION EXPOSURE STATEMENT

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 27cm between the radiator & your body.

Industry Canada Requirements - English

The manufacturer declares that this product is in conformity with the requirements and other relevant provisions of the following Canadian standards:

- CAN ICES-3 (B)/NMB-3(B)
- This device complies with ISED's licence-exempt RSS standards. Operation is subject to the following two conditions:
 - (1) This device may not cause interference, and
 - (2) This device must accept any interference, including interference that may cause undesired operation of the device.

CAUTION:

- (i) The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
- (ii) The maximum antenna gain permitted for devices in the band 5725-5825 MHz shall comply with the e.i.r.p. limits specified for point-to-point and non-point-to-point operation as appropriate.
- (iii) Users should also be advised that high-power radars are allocated as primary users (i.e. priority users) of the bands 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

RADIATION EXPOSURE STATEMENT

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 33cm between the radiator & your body.

Industrie Canada Exigences - français

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement irrégulier.

- CAN-ICES-3 (B)/NMB-3(B)

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) L'appareil ne doit pas produire de brouillage, et
- (2) L'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

AVERTISSEMENT

- (i) Les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;
- (ii) Le gain maximal d'antenne permis (pour les dispositifs utilisant la bande 5725-5825 MHz) doit se conformer à la limite de p.i.r.e. spécifiée pour l'exploitation point à point et non point à point, selon le cas.
- (iii) De plus, les utilisateurs devraient aussi être avisés que les utilisateurs de radars de haute puissance sont désignés utilisateurs principaux (c.-à-d., qu'ils ont la priorité) pour les bandes 5650-5850 MHz et que ces radars pourraient causer du brouillage et/ou des dommages aux dispositifs LAN-EL.

DECLARATION D'EXPOSITION AUX RADIATIONS

Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 33 cm de distance entre la source de rayonnement et votre corps.

European Union

DISPOSING OF AND RECYCLING YOUR PRODUCT

WEEE Directive: Requirement according to WEEE directive 2012/19/EU

Disposal of old electrical and electronic equipment (Applicable in the European countries with separate collection systems).



This symbol on the product indicates that this product shall not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. The recycling of materials will help to conserve natural resources. Calix offers take-back and recycling services for products in many locations around the world. Customers are advised to contact the local Calix representative for further information.

CALIX, INC. AND THE ENVIRONMENT

At Calix Inc., we understand and are committed to reducing any impact our operations and products may have on the environment. To minimize this impact, Calix Inc. designs and builds its products to be as environmentally friendly as possible, by using recyclable, low toxic materials in both products and packaging.

ROHS COMPLIANCE

This equipment meets the requirements detailed in the European RoHS Directive 2011/65/EU.

For Radio Equipment Only




You must set the correct country code with the set WLAN country-code command to avoid violating local radio spectrum laws. This command sets the selectable channel range and transmit power level so that a WLAN connection can be established. For more information about country codes, see the hardware guide for your device.

This device complies with the essential requirements of the Radio Equipment directive: 2014 / 53 / EU. The following test methods have been applied to prove presumption of conformity with the essential requirements of the Radio Equipment directive: 2014 / 53 / EU: EN 300 328 (2.4 GHz), EN 301 893 (5 GHz) EN 62311:2008, EN 50385, EN 301489-1, EN 301489-17, EN62368-1.

| FREQUENCIES | MAX POWER | INDOOR/OUTDOOR |
|-------------|-----------|----------------|
| 2400-2483.5 | 100 mW | Indoor |
| 5150-5250 | 200 mW | Indoor |
| 5250-5350 | 200 mW | Indoor |
| 5470-5725 | 1000 mW | Indoor |

RADIATION EXPOSURE STATEMENT

The minimum distance between the user and/or any bystander and the radiating structure of the transmitter is 20 cm.

|  | | | NOTICE OF WIRELESS RADIO LAN USAGE IN THE EUROPEAN COMMUNITY |
|---|----|----|---|
| BE | BG | CZ | This device is restricted to indoor use when operated in the European Community using channels in the 5.15-5.35 GHz band to reduce the potential for interference. |
| DK | DE | EE | |
| IE | EL | ES | This device is a 2.4 GHz wideband transmission system (transceiver), intended for use in all EU member states and EFTA countries, except in France where restrictive use applies. This device may not be used for setting up outdoor radio links in France and in some areas, the RF output power may be limited to 10 mW EIRP in the frequency range of 2454 –2483.5 MHz. For detailed information, the end-user should contact the national spectrum authority in France. |
| FR | HR | IT | |
| CY | LV | LT | This equipment may be operated in AL, AD, BE, BG, DK, DE, FI, FR, GR, GW, IS, IT, HR, LI, LU, MT, MK, MD, MC, NL, NO, AT, OL, PT, RO, SM, SE, RS, SK, ES, CI, HU, CY |
| LU | HU | MT | |
| NL | AT | PL | |
| PT | RO | SE | |
| SK | FI | SE | |
| UK | LI | IS | |
| NO | TR | CH | |

Usage Notes

- To remain in conformance with European National spectrum usage regulations, frequency and channel limitations will be applied on the products per the country where the equipment is deployed.
- Access points will support DFS (Dynamic Frequency Selection) and TPC (Transmit Power Control) functionality as required when operating in 5 GHz within the EU.

5 GHz Wireless Frequency and Channel Operation in EEC Countries

The table below provides a list of allowable frequency ranges and channels in various EEC countries.

| Allowable 802.11a Frequencies and Channels | Countries |
|---|---|
| 5.15-5.25 GHz (Channels 36, 40, 44, 48) | Liechtenstein |
| 5.15-5.25 GHz and 5.725-5.875 GHz (Channels 36, 40, 44, 48, 149, 153, 157, 161, 165, 169) | Austria |
| 5.15-5.35 GHz (Channels 36, 40, 44, 48, 52, 56, 60, 64) | France |
| 5.15-5.35 and 5.47-5.725 GHz (Channels 36, 40, 44, 48, 52, 56, 60, 64, 100, 104, 108, 112, 116, 120, 124, 128, 132, 136, 140) | Denmark, Germany, Iceland, Finland, Netherlands, Norway, Poland, Sweden, Slovenia, Luxembourg, U.K., Ireland, Slovak, Switzerland, Hungary, Italy |
| 5.15-5.35 GHz and 5.725-5.875 GHz (Channels 36, 40, 44, 48, 52, 56, 60, 64, 149, 153, 157, 161, 165, 169) | Czech Republic |

License Information

OPEN SOURCE SOFTWARE UTILIZATION NOTICE

The GigaSpire family uses Open Source software programs. Such software programs are made available subject to certain third-party terms and conditions.

The fact that you are about to begin using or have purchased this product requires that you be informed of the use of these software packages and or libraries and in some cases, the third-party terms and conditions applicable to such software. This information can be found on the manufacturer's support portal. Refer to the appropriate software release notes for additional information on Open Source software programs used by this product.

Declaration of Conformity

| Language | Declaration of Conformity |
|------------------------|---|
| български [Bulgarian] | С настоящото Calix Inc. Това декларира тази Wireless Broadband Терминал за достъп е в съответствие с Директива 2014/53 / ЕС. Пълният текст на ЕС декларацията за съответствие е достъпна онлайн от сайта на декларациите на Calix (https://www.calix.com/declarations). |
| hrvatski [Croatian] | O'Vime Calix Inc. To izjavljuje ovaj bežični širokopojasni pristup terminala u skladu s Direktivom 2014/53 / EU. Puni tekst izjave o sukladnosti za EU je dostupan online od kaliks web deklaracije (https://www.calix.com/declarations). |
| English | Hereby, Calix Inc. declares that this Broadband wireless Access Terminal is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available online from the Calix Declarations site (https://www.calix.com/declarations). |
| český [Czech] | Tím Calix Inc. Která deklaruje toto Wireless Broadband Access Terminal je v souladu se směrnici 2014/53 / EU. Úplně znění EU prohlášení o shodě je k dispozici online na webové stránce prohlášení kalichu (https://www.calix.com/declarations). |
| Deutsch [German] | Hiermit Calix Inc. Das erklärt der Wireless Broadband Access Terminal in Übereinstimmung mit der Richtlinie 2014/53 / EU. Der vollständige Wortlaut der EU-Konformitätserklärung wird online von den Calix Website Erklärungen zur Verfügung (https://www.calix.com/declarations). |
| Eesti [Estonian] | Käesolevaga Calix Inc. See kinnitab seda traadita lairibaühenduse Terminali koostöös direktiivi 2014/53 / EL. Tervikteksti ELi vastavusdeklaratsiooni on saadaval võrgus Calix veebilehel deklaratsioonid (https://www.calix.com/declarations). |
| español [Spanish] | Por la presente, Calix Inc. Que declara esta Terminal de banda ancha de acceso inalámbrico está en conformidad con la Directiva 2014/53 / UE. El texto completo de la declaración de conformidad de la UE está disponible en línea desde el sitio web Declaraciones de Calix (https://www.calix.com/declarations). |
| Ελληνική [Greek] | Δια του παρόντος, Calix Inc. Αυτό δηλώνει αυτό το Wireless Terminal Ευρωζωνική πρόσβαση είναι σε συμμόρφωση με την οδηγία 2014/53 / ΕΕ. Το πλήρες κείμενο της δήλωσης συμμόρφωσης ΕΕ είναι διαθέσιμο στο διαδικτυο από την ιστοσελίδα Calix Δηλώσεις (https://www.calix.com/declarations). |
| français [French] | Par la présente, Calix Inc. Cet accès qui déclare haut débit sans fil terminal est conforme à la directive 2014/53 / UE. Le texte intégral de la déclaration de conformité C'est disponible en ligne à partir des déclarations de site Calix (https://www.calix.com/declarations). |
| Italiano [Italian] | Con la presente, Calix Inc. Che dichiara questo terminale di accesso wireless a banda larga è conforme alla Direttiva 2014/53 / UE. Il testo integrale della dichiarazione di conformità UE è disponibile online dal sito Dichiarazioni Calix (https://www.calix.com/declarations). |
| Latvijas [Latvian] | Ar šo, Calix Inc. Tas paziņo, šis bezvadu plačjoslas piekļuves termināls atbilst Direktīvas 2014/53 / ES. Pilns teksts ES atbilstības deklarācijas ir pieejama tiešsaistē no Calix tīmekļa deklarācijas (https://www.calix.com/declarations). |
| Lietuvos [Lithuanian] | Šiuo dokumentu Calix Inc Tai deklaruoja tai bevielės plačiajuostės priegros terminalas atitinka Direktyvos 2014/53 / ES. Visą tekstą ES atitikties deklaraciją galima rasti internete nuo CALIX svetainės deklaracijos (https://www.calix.com/declarations). |
| Magyar [Hungarian] | Ezáltal Calix Inc. Hogy kijelenti ezt Wireless Broadband Access Terminal irányelvnek megfelelően 2014/53 / EU. A teljes szöveg az EU-megfelelőségi nyilatkozat elérhető online az Calix honlapon Nyilatkozatok (https://www.calix.com/declarations). |
| Polski [Polish] | Niniejszym, Calix Inc. Deklaruje, że ten Szerokopasmowy dostęp bezprzewodowy terminal jest zgodny z dyrektywą 2014/53 / UE. Pełny tekst deklaracji zgodności UE jest dostępna on-line ze strony internetowej calix deklaracji (https://www.calix.com/declarations). |
| português [Portuguese] | Por este meio, Calix Inc. Que declara esta Terminal de Acesso de Banda Larga sem fios está em conformidade com a Directiva 2014/53 / UE. O texto completo da declaração UE de conformidade está disponível online a partir de declarações do Web site da Calix (https://www.calix.com/declarations). |
| român[Romanian] | Prin prezenta, Calix Inc poate declara que acces de bandă largă fără fir Terminal este în conformitate cu Directiva 2014/53 / UE. Textul integral al declarației de conformitate UE este disponibilă online din calix declaratiile site-ul (https://www.calix.com/declarations). |
| slovenščina[Slovenian] | S tem lahko calix inc. razglasi, da širokopolovnega brezžičnega dostopa Terminal je v skladu z Direktivo 2014/53 / EU. Celotno besedilo izjave EU o skladnosti je na voljo na spletni strani izjavami calix (https://www.calix.com/declarations). |
| slovenský [Slovak] | Týmto Calix Inc. môže vyhlásiť tento, že Broadband Wireless Access Terminal je v súlade so smernico 2014/53 / EÚ. Úplné znenie vyhlásenia o zhode EÚ je k dispozícii online na webovej stránke vyhlásenie kalichu (https://www.calix.com/declarations). |

