Cambium Networks™

cnPilot e502S

802.11ac WLAN 30° Sector Access Point
IP67 Industrial Grade Gigabit Wi-Fi

Quick Start Guide

cnMaestro READY

Introduction

This guide provides quick installation steps for cnPilot e502S Access Points (APs).

Package Contents

Pole mounting bracket

Radio holder

Hose clamp (Qty. 2)

PoE Injector

Power Cord

e502S Access Point

Cable gland

Wall mounting kit (Qty. 4)

M12 x 60 Bolt

M12 Nut & Washer

Tools Required

- Phillips screwdriver   (Wall Mounting)
- Flat head screwdriver   (Pole Mounting)
- 12 mm wrench   (Pole Mounting)

STEP 1 (Pole Mount)

3.0 Nm

Assemble the radio holder to the pole mounting bracket and secure it with M8 nuts by applying 3.0 Nm torque.

STEP 2 (Pole Mount)

3.0 Nm

Insert hose clamps through pole mounting bracket and clamp to pole by applying 3.0 Nm torque.

STEP 3 (Pole Mount)
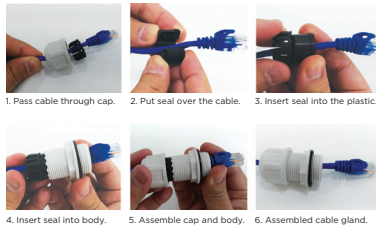
Align the radio chassis with the guide rails of radio holder and slide it downwards until it clicks into place.

STEP 4

Cable gland components

Gland Assembly

Cap   Plastic   Seal   Body

Components

Cable gland assembly sequence

1. Pass cable through cap.
2. Put seal over the cable.
3. Insert seal into the plastic.
4. Insert seal into body.
5. Assemble cap and body.
6. Assembled cable gland.

STEP 5 (Pole Mount)

3.0 Nm

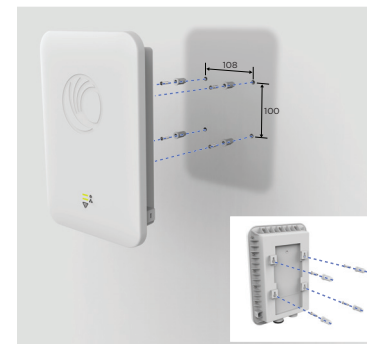Insert RJ45 to radio housing and the lock cable gland to radio housing with 1.5Nm to 2Nm torque.

STEP 6 (Radio alignment)

This antenna is normally mounted on a mast and is vertically polarized.

Warning:
Please carefully select the installation position and make sure that the final output power does not exceed the limit set force in relevant rules. The violation of the rule could lead to serious federal penalty.
The maximum e.i.r.p. at any elevation angle above 30 degrees as measured from the horizon must not exceed 125 mW (21 dBm).
The antenna must be installed completely perpendicular to the horizon.

Wall Mounting

108

100

Drill 4 holes of Ø6mm (Ø0.25"Inch) on wall. Press fit plastic anchor and assembly fastener. Leave 5mm to 6mm gap between wall and fastener head.
Use the four mounting slots given on the back of the radio to mount to the wall.

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community.cambiumnetworks.com

Powering Up

1. Connect the Ethernet cable from Eth1/PoE-IN of e502s to the PoE port of Gigabit Data + Power

2. Connect an Ethernet cable from your LAN or Computer to the Gigabit Data port of the PoE adapter.

3. Connect the Power Cord to the adapter, and then plug the Power Cord into a power outlet.
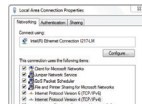
Once powered ON -- Power LED should illuminate continuously on PoE Adapter.

**Shielded Category 5 (or above) cabling should be used for all outdoor wired Ethernet connections and should be grounded through the AC ground of the PoE.

Configure Management PC

1. Select Properties for the Ethernet port. In Windows it is found in Control Panel > Network and Internet > Network Connections > Local Area Connection.

2. IP Address Configuration
   Default IP address received via DHCP.
   cn Pilot e502S will use a default static IP address of 192.168.0.1, If there is no DHCP server
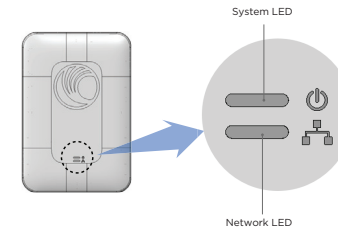
3. Default Login information
   - Username: admin
   - Password: admin

Management Protocols enabled by default –http or https (webpage management interface access), SSH (CLI management interface access).
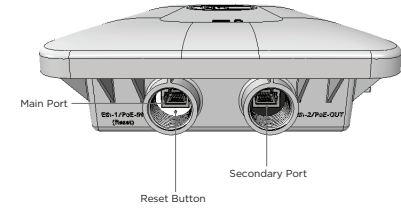
Quick Link Setup

1. Using a web browser, navigate to 169.254.1.1 and login with username: admin and password: admin
2. Navigate to the Quick Start menu and click the '**Go To Next Page**'.
3. Configure your Region and Country of operation. Click the '**Go To Next Page**'.
4. Configure the Carrier Frequency. Click the '**Go To Next Page**'.
5. Select the Synchronization source. Click the '**Go To Next Page**'.
6. Configuration - IP Address, a Subnet Mask, and a Gateway IP Address OR DHCP state to Enabled to have the IP address, subnet mask, and gateway IP address automatically configured by a DHCP server. Click the 'Go To Next Page'.
7. Click the '**Save Changes**' button. Click the '**Reboot**' button.

Hardware Overview

System LED

Network LED

LED Colour	Status Indication
System	System LED colour is "**Amber**" -- E501S is Powering up (Initializing)
System	System LED colour is "**Green**" -- E501S is fully powered
Network	Network LED colour is "**Amber**" -- E501S is not connected to cnMaestro
Network	Network LED colour is "**Green**" -- E501S is connected to cnMaestro

Hardware Overview

Main Port

Secondary Port

Reset Button

Secondary Port
The Secondary port is a Gigabit Ethernet port used for bridging.
Reset
The Reset button serves two functions for e502S:
- To restart, press and release the Reset button quickly.
- To restore to factory default settings, press and hold the Reset button for more than 10 seconds.

Main Port
The Main port is a Gigabit Ethernet port used to connect the power and should be connected to the LAN and DHCP server.

Specifications

	E501S
Product Dimension	300 x 204 x 70 (mm) 11.8" x 8.03 x 2.75" (Inch)
Weight	1.3 Kg (44.45 oz)
with Mounting kit	1.6 Kg (56.43 oz)
Networking Interface	10/100/1000 Ether ports (Two RJ45)
Operating Frequency 2.4 GHz 5 GHz	CE : 2412-2472MHz, 5180-5240MHz, 5260-5320MHz, 5500-5700MHz FCC : 2412-2462MHz, 5150-5250MHz, 5725-5850MHz IC : 2412-2462MHz, 5250-5350MHz, 5470-5600 MHz, 5650-5725MHz, 5725-5850MHz
Antenna Gain 2.4 GHz 5 GHz	2.4GHz: 12.8dBi ; 12.5 dBi 5GHz; 16.4 dBi ;16.9dBi
Azimuth	90° (3dB) 120° (6dB)
Max. Power Consumption	12.95W, 26.85W with Aux device powered
Power Supply	56V/30W Gigabit PoE Adapter (based on SKU type)
Antenna	Dual Band Sector 90 (3 dB) or 120 (6 dB)
WiFi Standards	802.11 a/b/g/n/ac
Wireless Security	WPA/WPA2-PSK, WPA2-Enterprise
Operating Modes	Client WiFi access and Mesh
Mounting	Wall/Pole (Kits Included)
Supported Pole Size	Ø38.1 to Ø76.2 (mm) Ø1.5" to Ø3.0" (Inch)
IP Rating	IP 67 (fully protected from dust and can also withstand being submerged in 1m (about 3.3 feet) of static water for up to 30 mins.
Operating Temperature	-30°C to +60°C (-22°F to + 140°F)
Operating Humidity	5% to 95% Noncondensing
Certification	CE, FCC, IC

Safety Notice ⚠

Warning:
To prevent loss of life or physical injury, observe the following safety guidelines. In no event shall Cambium Networks be liable for any injury or damage caused during the installation of e502S platform. Ensure that only qualified personnel install.

Only use attachments/accessories specified by the manufacturer.

Electrical Safety Information

1. Compliance with manufacturer's label for voltage, frequency, and current requirements. Connecting to a different power source than those specified may result in improper operation, damage to equipment or pose a fire hazard if the limitations are not followed.

2. There are no serviceable parts inside this equipment. Service should be provided only by a qualified service technician.

3. This equipment is provided with a detachable power cord which has an integral safety ground wire intended for connection to a grounded safety outlet.

   a. Do not substitute the power cord with one that is not the provided approved type. Never use an adapter plug to connect to a 2-wire outlet as this will defeat the continuity of the grounding wire.

   b. The equipment requires the use of the ground wire as a part of the safety certification, modification or misuse can provide a shock hazard that can result in serious injury or death.

   c. Contact a qualified electrician or the manufacturer if there are questions about the installation prior to connecting the equipment.

   d. Protective earthing is provided by Listed AC adapter. Building installation shall provide appropriate short-circuit backup protection.

   e. Protective bonding must be installed in accordance with local national wiring rules and regulations.

FCC Compliance

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement:
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 26 cm between the radiator & your body.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:
● Reorient or relocate the receiving antenna.
● Increase the separation between the equipment and receiver.
● Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
● Consult the dealer or an experienced radio/TV technician for help.
This radio transmitter (Z8H89FT0037) has been approved by FCC to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Antenna Information: Dual-band dual-polarized antenna
For product available in the USA/Canada market, only channel 1~11 can be operated.
Selection of other channels is not possible.
Professional installation is required.
This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

RoHS/WEEE Compliance

Caring for the Environment: RoHS/WEEE

European Directive 2002/96/EC requires that the equipment bearing this symbol on the product and/or its packaging must not be disposed of with unsorted municipal waste. The symbol indicates that this product should be disposed of separately from regular household waste streams. It is your responsibility to dispose of this and other electric and electronic equipment via designated collection facilities appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. For more detailed information about the disposal of your old equipment, please contact your local authorities, waste disposal service, or the shop where you purchased the product.

CE Marking

CE marking on this product represents the product is in compliance with all directives that are applicable to it.
Alert Sign (!) Follows CE Marking
Alert sign must be indicated if a restriction on use applied to the product and it must follow the CE marking.

Online Resources

User Guide and software downloads:
https://support.cambiumnetworks.com/files/e500/

Support:
http://www.cambiumnetworks.com/support/

Contact us:
http://www.cambiumnetworks.com/support/contact-support/

IC Compliance

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.
Pour les produits disponibles aux États-Unis / Canada du marché, seul le canal 1 à 11 peuvent être exploités. Sélection d'autres canaux n'est pas possible.

IC Radiation Exposure Statement:
This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator & your body.
Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.