



welcome to Iris

Username:

Password:

Sign in

[Forgotten password?](#)

Register



terms and conditions

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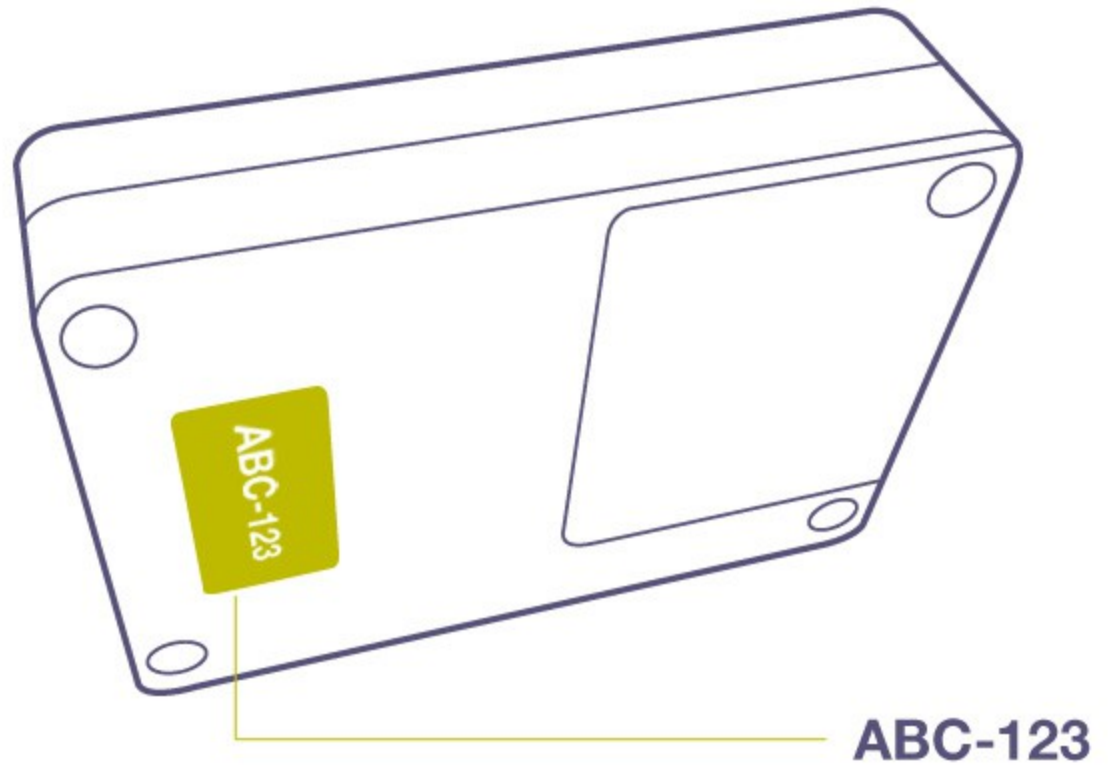
Ut enim ad minima veniam, quis nostrum exercitationem ullam corporis suscipit laboriosam, nisi ut aliquid ex ea commodi consequatur? Quis autem vel eum iure reprehenderit qui in ea voluptate velit esse quam nihil molestiae consequatur, vel illum qui dolorem eum fugiat quo voluptas nulla pariatur?

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[Back](#)

setting up your hub id

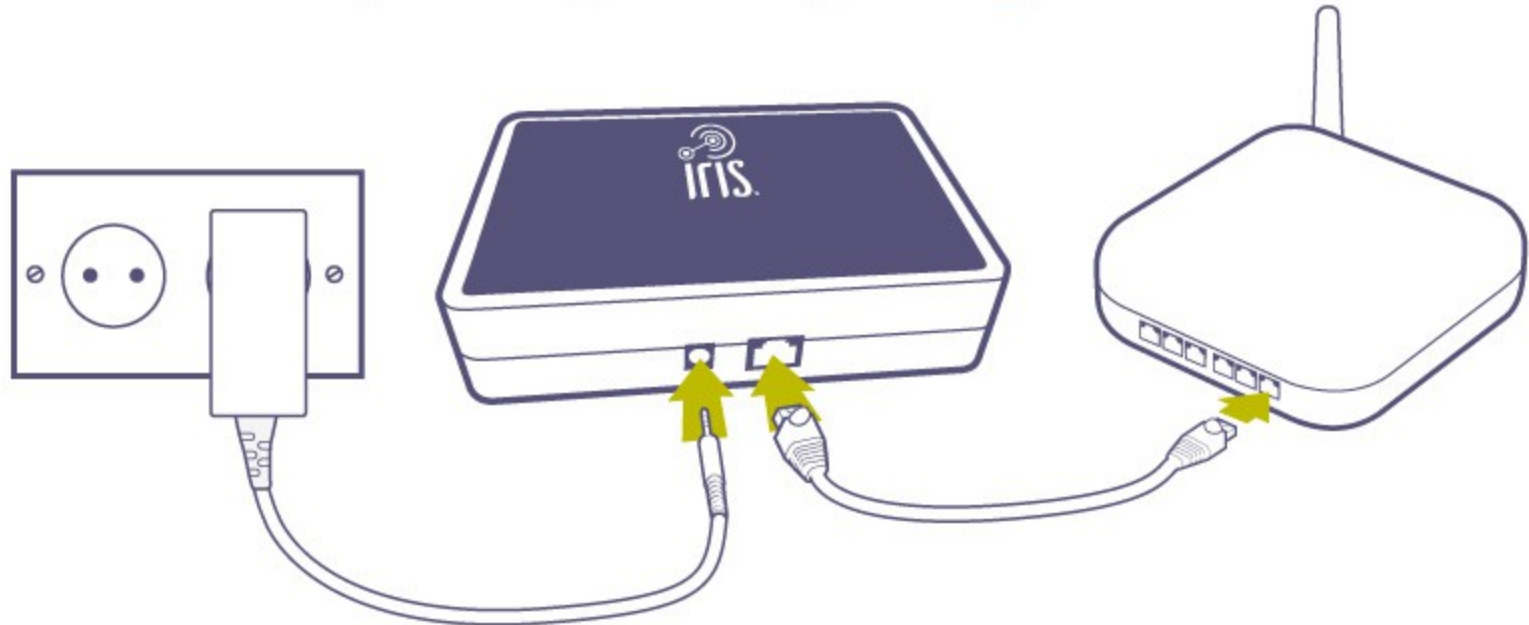
Enter your hub ID which can be found on your hub. It will appear in the following format ABC-123.

 - 

[Continue](#)

setting up your hub - plugging it in

Please select your system set up: Dongle Modem Cat5 Separate router



- 1 Plug the Iris Hub's power cable into a power outlet.
- 2 Insert the power cable and network cable into the hub.
- 3 Plug the supplied network cable into your router.



[Continue](#)



add your contact details

Name:

Address:

Cell:

Email:



[Continue](#)



personal identification number

Iris requests a PIN when you access the service via your mobile phone. Please choose a four digit number and enter it here.

Enter PIN:

Re-enter PIN:



[Continue](#)



your purchases

Please tell us which kit(s) and devices(s) you have purchased and want to install. Don't worry if you have purchased more than one of anything, we'll deal with that later.

select kits



Smart Home



Safe and secure



Comfort & control



Hub only

select devices



Motion Sensor



Contact Sensor



Key Fob



Electricity Meter



Doorlock



Lever Doorlock



GE Duplex



Video Camera



Outdoor Module



Range Extender



Switch



Device

1

2

3

4

service options

Continue



service information

You can try our the premium feature of our service free of charge for three months. At the end of that time you can keep those features for a monthly subscription of only \$??.

free basic

- ✓ lorem ipsum dolor sit amet
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- ✓ lorem ipsum dolor sit amet

premium

free for three months

- ✓ lorem ipsum dolor sit amet
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Let me try the premium for free



Continue



adding your devices

Click on the devices in your kit to see how to prepare them for set-up.

Click continue when all of your devices are prepared for set-up.

+ Devices



Iris Hub

Prepared

added



Keyfob

Prepare

0 added



Window sensor

Prepare

0 added



Smartplug

Prepare

2 added



Button

Prepare

2 added



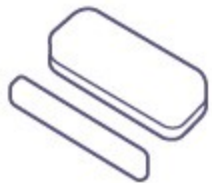
Alarm

Prepare

2 added



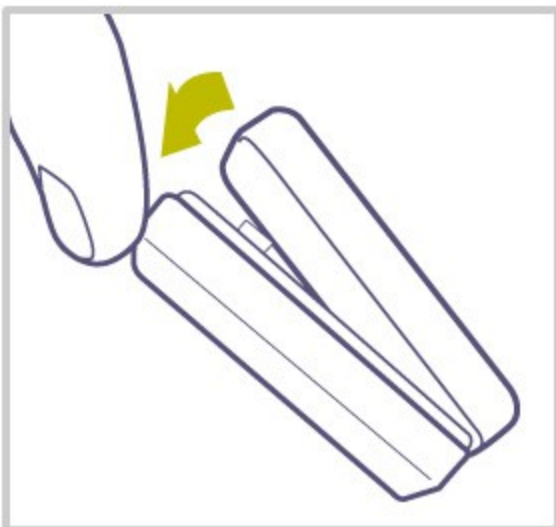
Continue



door/window sensor

Devices should be within two meters of the hub when adding them

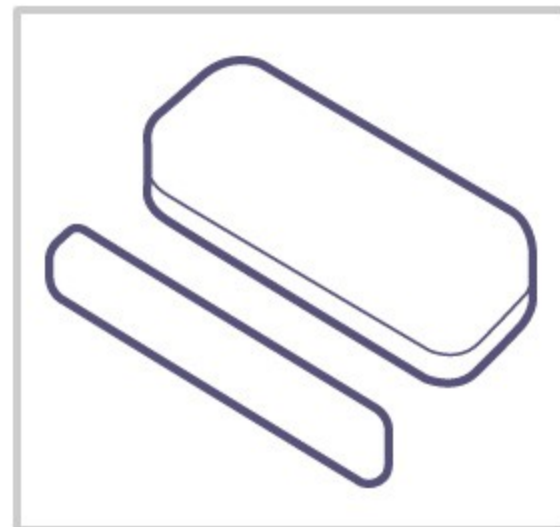
Show video



1 Squeeze sides together then pull apart top and bottom casing.



2 Insert battery checking it's in the right way round.



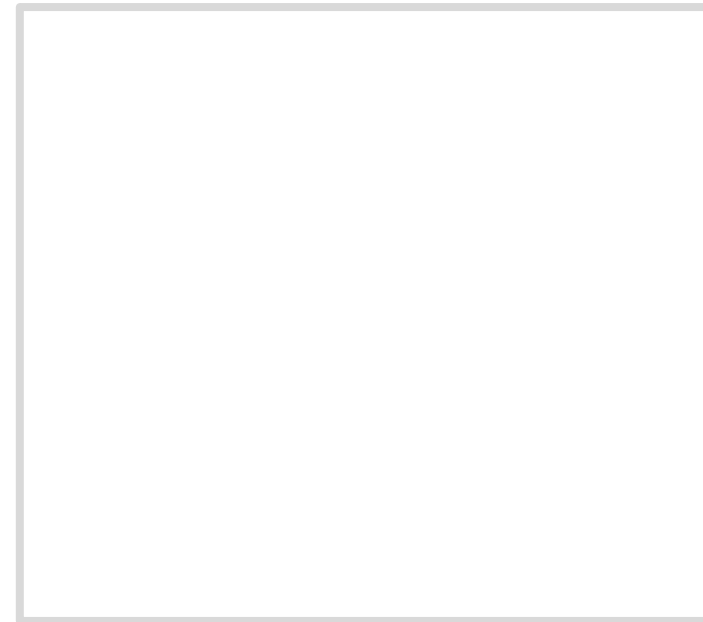
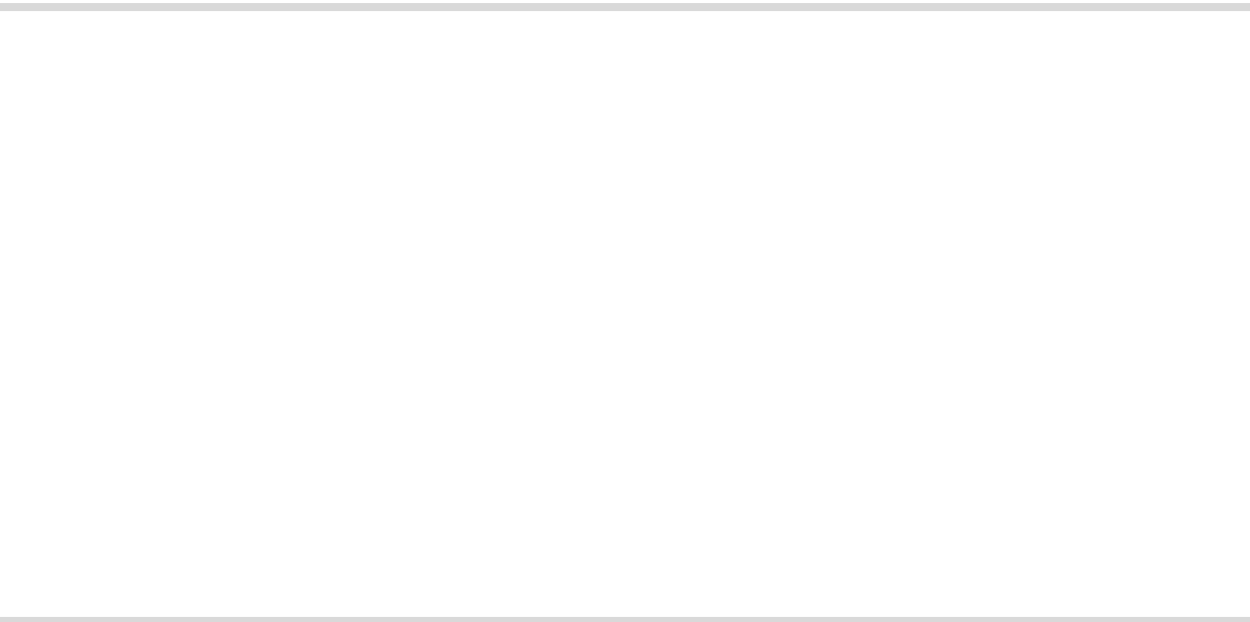
3 Replace cover. A light inside the sensor may flash for a while.

OK

1 2 3 4

Continue

GE Outdoor Module



Plug the Outdoor module into an outlet that is no more than 10 foot from your Smart Hub.

2. Press the button on the front of the system.

devices missing? Check the following:

- 1 Is there a light flashing on the device?**
Some devices flash while waiting to be found. If the device is still flashing then wait a little longer.
- 2 Is the device within range of the hub?**
Devices should be within 3 meters of the hub when waiting to be found.
- 3 Was the device powered up correctly?**
Try powering up the device again.

If after following the guidance above the device is still not found, you may either:

- Continue without adding the device. It can be added later
- Call Iris customer support on XXX-XXX-XXXX

OK

1

2

3

4

Continue



configuring

Please wait...

Your system is setting up. The next step will be to manage and customise your devices to your home.



device management & customisation















[Add devices](#)

Please select 'manage' against each of the devices below to name, position and test your devices.

[Don't show again](#)



Devices	Status	Battery	Signal	
 Hub: Matt's Home	All OK			Manage
 Hub: Matt's Home	All OK			Manage
 Hub: Matt's Home	All OK			Manage
 Hub: Matt's Home	All OK			Manage



Cancel

hub



Devices nickname:	<input type="text"/>
Power source:	????
Hub uptime:	00:00
Local IP address:	00:00:00:00:00
Firmware version:	000
Sim card signal:	A signal strength icon consisting of four vertical bars of increasing height from left to right.

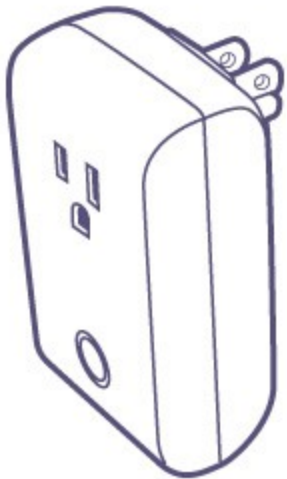
Test device

Save



Cancel

smart plug



Devices nickname:

Device type:

Device icon:



Please note that changes to the icon may take several minutes to take effect. Your device has been asked to identify itself and may take up to two minutes before it wakes up. Then it will start it's light every two seconds.

Test device

Position

Remove

Save



Cancel

generic device

Devices nickname:

Please note that changes to the icon may take several minutes to take effect. Your device has been asked to identify itself and may take up to two minutes before it wakes up. Then it will start it's light every two seconds.

Test device

Position

Remove

Save



Cancel

smart button



Devices nickname:

Button use:

Magic rules

Please note that changes to the icon may take several minutes to take effect. Your device has been asked to identify itself and may take up to two minutes before it wakes up. Then it will start it's light every two seconds.

Test device

Position

Remove

Save



Remove Device

Are you sure that you want to remove your [device name] [device type]?

Cancel

Remove device

Save



Remove Device

To remove your [device name] [device type] then [device instructions].

Cancel

Save



Remove Device

To remove your [device name] [device type] then [device instructions].

Waiting for device to confirm its removal. The device to be removed should be within 10 feet of the smart hub. Please make sure that you do not use other Iris devices at this time since they may also be removed.

Cancel

Save



Device Removed

The device [device name] [device type] was removed from the your system.

To re-add this device return to the device list and select 'add device'.

Okay

Save



Repair Network

Sometimes when a device is moved to a new place in the home it can loose its connection to the network. This repair network tool searches for missing devices and reconnects them.

Please make sure that all your devices are powered before you begin this process.

Click okay to begin the process. It can take around 10 minutes to complete.

Cancel

Okay

Save



Repairing Network

Searching for missing devices. This can take around 10 minutes to complete.



Searching... [x] devices found

Cancel

Save



Repairing Network

Search complete - [x] missing devices found.

If your device is still missing then follow the guidance on the support site for [connecting missing devices](#).

okay

Save



Cancel

camera



Wireless network:

Security type:

Key:

Mirror:



Flip:



Test device

Position

Remove

Save



preparing your hub

Iris is now connecting to and configuring your Hub. This may take a few minutes. Please wait...



Continue



add your details

Username:

Create password:

Confirm password:

Email:

Confirm email:

Continue



welcome

You'll need some time to complete all three stages of the installation process you can come back at any time. Before you begin to set up your your system you'll need

- Access to your router and one spare ethernet port
- A free power outlet close to your router

There are 3 stages to complete to get your system up and running

- 1 Hub & user registration - Setting up your user information and system
 - 2 Powering and pairing devices - Linking your system to your Iris products
 - 3 Device management and customisation - Tailoring your Iris system to you and your home
- Once you are ready to start please confirm that you have read the important safety notices and terms & conditions and click 'Start' to get going.



[Start](#)