Install Guide
AlertMe Thermostat Control
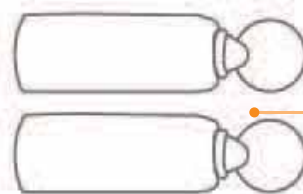
Start Saving Money.
Stop Wasting Energy.

ALERT ME

In Home
Thermostat

AlertMe
Hub

Keyfobs x2

What's in the box

Your AlertMe Thermostat Control system comes with the following accessories:

In Home Thermostat (CT30)

Installed in your home, the Thermostat allows you to manually adjust the temperature and switch between Heat, Cool and Off modes.

AlertMe Hub

Your AlertMe Hub talks wirelessly to your In Home Thermostat and connects securely to the Internet, putting your Thermostat online.

Keyfobs x 2

Your Keyfobs attach to your keyring to tell your system when you are in or out of the house, enabling it to adjust your system accordingly.

The installation guide

The following steps will guide you through the installation of your AlertMe system, as well as set up of your Home Heating and AC schedule.

Before you start

1 ▶ **Before you start**

You will need access to your broadband router, computer and 2 spare power sockets.

DO NOT insert batteries or plug in thermostat/accessories until instructed to do so by this guide or the onscreen instructions

DO NOT mount thermostat in its final location until instructed to do so by this guide or the onscreen instructions.

2 ▶ **Your hub ID**

Please make a note of your six-character hub ID that can be found on the back of your hub, next to the power and Ethernet ports.

You'll need this when you login to your account:

Hub ID [   ]

3 ▶ **Log-in Online**

a. Start up your PC or Laptop and open your internet browser.
b. Go to http://smartclimatecontrol.com
c. Login using your username and password provided.

4 Terms and Conditions

Once you have read the Safety Notices and Terms & Conditions by clicking on the orange text in the middle of the screen, please tick the box and click "Continue".

5 Register your kit

The Hub ID can be found on the back of the hub, below the power and ethernet sockets. The three letters need to be entered in the first box, and the three numbers in the second.

When you have done this click "Submit".

6 Connecting your hub

You now need to connect your hub to your broadband router and to the mains power, as shown.

Once you have done this click "Continue".

7 Choose your PIN

You need to choose a 4 digit PIN (for example 1234) to allow you to control the system remotely.

Please enter your chosen number in both boxes, and then click "Save".

8 ▶ Preparing your hub

The hub will now securely link to our servers; this may take a minute or two, however once this has occurred the screen will advance.

9 ▶ Power up your devices

The hub is now connected; you now need to power up your other devices. For installation it is best to have these devices placed within two metres of the AlertMe hub, they can be moved away later.

When you have done this click "Submit".

Please note! The Keyfob LEDs will light up solid green, before starting to flash.

When the CT-30 starts for the first time it will enter a search mode automatically and this can be confirmed by seeing the radio waves blink from the radio mask icon on the Thermostat.

10 ▶ Finding your devices

The devices should now begin to appear on the screen. You should see one icon for each device added.

Please note! When the Keyfob LED stops flashing it means the device has been found by the hub.

When the Thermostat has been found you will see the word "LINK" displayed on the CT-30 display panel.

These deviceswill then appear on your screen.

Once all your devices have appeared click "Continue".

11 Finding your devices

The system will now configure whilst your devices are in the process of being securely linked to the AlertMe servers.

Once this completes the process will advance to the next step.

12 Install complete!

The install process is now complete.

Click "Close" when you are ready to name and place the accessories.

Home schedule set up

Once you have installed your AlertMe kit, you will be prompted to set up your Home heating schedule.

13 Home schedule settings

Select your time zone and the temperature unit you would like your system to use.

Select 'continue' when done, or choose to 'skip' this section and use the shown settings as default. You can edit these later on.

14 Modify your movements

You will now be prompted to set the times according to your daily movements, both on weekdays and the weekend.

Select 'continue' when done, or choose to 'skip' this section and use the shown settings as default. You can edit these later on.

15 Set the temperature

You will now be prompted to set the temperatures you would like in your home, according to your daily movements. This applies for the Heating System in Winter as well as the AC system in Summer.

Select 'finish' when done to complete your Home Schedule setup

16 Set up your personal details

Once these settings have been completed – select 'Account' on your AlertMe homepage to confirm all your personal and system details are correct.

The ZIP code entered will be used for gathering data on your 'Weather' widget, so be sure to set this correctly.

These can be amended at any time, remember to select 'Save' to keep any changes you have made.

Now head to your AlertMe home page - the installation is now complete!

Frequently Asked Questions:

Why will my hub will not authorise?

Please confirm that your hub is connected via mans power and Ethernet cable to a working broadband router.

If you are sure this is the case and the hub will still not authorise, please contact Customer Support

The hub is not picking up my keyfobs

Ensure that the keyfobs are double flashing. If this is not the case please remove the battery for 1 minute before reinserting (check that this has been inserted the correct way round).

When the keyfob is double flashing and place it around 3 feet from the hub. Check that the hub is in search mode and is flashing white.

My keyfob was double flashing but is no longer.

If the keyfob was double flashing but is no longer, repeat the steps above.

The hub is not picking up my Thermostat

When the Thermostat is on search mode you will see the radio waves blink from the radio mask icon on the Thermostat screen.

Remove the Thermostat batteries for 1 minute before reinserting.

When the radio waves are blinking place it around 3 feet from the hub. Check that the hub is in search mode and is flashing white.

My thermostat was in serach mode but is no longer.

If the Thermostat has time out of search mode, repeat the steps above.

What is the wireless range of the system?

The normal range of the system is around 20 metres – however this is dependent on the type of building and any obstacles between the hub and devices.

Will the system work without broadband?

No, the system requires a constant broadband connection to work.

Can my hub connect wirelessly to my wireless internet router at home?

No, the hub needs to be connected to your broadband router using an Ethernet cable.

Do I need to have a spare port on my router?

Yes, you need to connect the hub to a spare port (or socket) on your broadband router.

Will the system interfere with my wireless internet?

No, the system is designed to work in conjunction with wireless internet and should not interfere with its operation.

Can I change the settings for my Home schedule?

Yes, you can edit these settings at any time

What does the system require to work?

All you need is a computer for installation, mains power, an 'always on' broadband connection

For any further questions or support on the system, please contact our Customer Support on 0888 882-4440 or support@alertme.com

FCC documentation

FCC

In the United States radio-frequency equipment is regulated by the Federal Communications Commission (FCC). The following Alertme.com accessories are defined by the FCC as Class B Digital Devices and Intentional Radiators. Each is subject to Certification by the FCC and has a unique FCC Identifier:

[see FCC rules 15.3 (i) (k) (o) (z), 2.907, 2.926]

- Key Fob (FCC ID WJHKF11)
- Nano Hub (FCC ID WJHNH11)

The following statements contain important information applying to each of your Alertme accessories:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

[see FCC rule 15.19 (3) (5)]

Caution!

Changes or modifications not expressly approved by Alertme.com could void your authority to operate this equipment.

[see FCC rule 15.21]

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device has been evaluated for and shown compliant with the FCC RF exposure limits under mobile exposure conditions (antennas are at least 20 cm from a person's body) when installed. This device when installed has also been evaluated for and shown compliant with the FCC RF exposure limits under portable exposure conditions (antennas are within 20 cm of a person's body). Details of the authorized configurations can be found at http://www.fcc.gov/oet/ea/ by entering the FCC ID number on the device.

Contact information

If you require any further assistance, please contact our customer support team on
0888 882-4440 or support@ alertme.com

Maintenance

Keep all sensors away from water or liquids. Disconnect before cleaning and never immerse in water or other liquids. Please contact AlertMe Customer Support if any components appear to be damaged or faulty.

There are no serviceable parts in the Hub so there is no need to access inside. The user must never attempt to open or tamper with the Hub.

Technical Specification

The batteries supplied are Alkaline and Lithium Primary Cells. After use they must be disposed of safely.

Disposal

Waste electrical and electronic products must not be disposed of with household waste. Please recycle where facilities exist. Check with your Community or Local Recycling Center or the Government pages in the phone book for recycling advice.

The card packaging that the product is delivered in can also be recycled with your household collections or at local recycling centers.

Start Saving Money.
Stop Wasting Energy.