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October 25, 2004

EMCC Dr. Rasek
Moggast
D-91320 Ebermannstadt,
Germany

Subject: User's Manual for the Counterpoints IX with Ethernet Interface Module Option

Dear Sir/Madam:

Checkpoint Systems, Inc. does not provide a User's manual or Operator's manual for the product - Counterpoints IX with Ethernet Interface Module Option. Customers are usually trained on use and operation of the product at the time of installation.

Sincerely,

A handwritten signature in black ink that reads "Bayode Olabisi". The signature is written in a cursive style with a horizontal line underneath it.

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