



motorola
H12-1

Desk Stand Guide

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1-888-390-6486 (TTY/TD) United States for
hearing impaired

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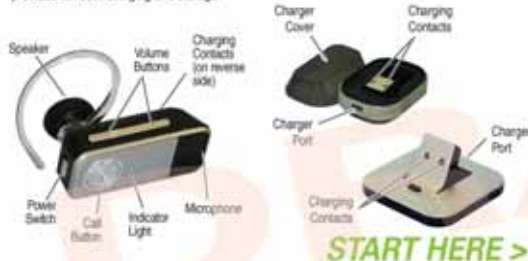
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1-888-390-6486

BEFORE YOU BEGIN

Before using this product, read the Important Safety and Legal Information pamphlet and follow its instructions.

Take a moment before you get started to familiarize yourself with your new H12-1 Bluetooth Handsfree Headset. Along with your headset, both a charger case and charger stand are provided for both charging and storage.



1 CHARGE

Your Headset's Battery

Important: Your headset must be turned off when charging. If you turned headset on, see "Turning Headset On and Off" on reverse side for details on turning headset off.

- 1 Remove plastic seal off of earbud on speaker.
- 2 Plug the Motorola charger into the port on the charger case or charger stand.
- 3a **If using charger case**, place headset into case ensuring that charging contacts on the headset and charging case connect.



Note: Headset is not functional while charging.

The indicator light turns red when the battery is charging. It may take up to 1 minute for the indicator light to turn on. When the headset's battery is fully charged (about 2.5 hours), the indicator light turns off.

- 3b **If using charger stand**, place headset onto stand ensuring that charging contacts on the headset and charging stand connect.



The indicator light turns red when the battery is charging. It may take up to 1 minute for the indicator light to turn on. When the headset's battery is fully charged (about 2.5 hours), the indicator light turns off.

- 4 Disconnect the charger.

2 START BLUETOOTH FEATURE

Your Phone

Your phone's Bluetooth feature is off by default. To use your headset, you must turn on the Bluetooth feature in your phone.

For most Motorola phones (at the main menu):

- 1 Press **Menu** - **Settings** - **Connectivity** - **Bluetooth Link** - **Setup**.
- 2 Scroll to **Power**.
- 3 Select **Change**.
- 4 Scroll to **On**.

- 5 Press **Select** to turn on the Bluetooth feature. The Bluetooth feature remains on until you turn the feature off.

Note: These steps are for most Motorola phones. For other phones, see your phone's user's guide.

3 PAIR

Your Headset

Before you can use your headset, you must pair (link) it with your phone.

Step A - ENSURE HEADSET IS IN PAIRING MODE

Remove headset from charging base or stand and power on by sliding Power switch to the On position (towards Power symbol on headset). The indicator light first flashes during power up, then indicates easy pairing. After a few moments, the indicator light will be steadily lit in blue to indicate headset is in pairing mode.



If the headset does not enter pairing mode, see TROUBLESHOOTING for help.

Step B - SET YOUR PHONE TO LOOK FOR YOUR HEADSET

For most Motorola phones:

- 1 On your Motorola phone, press **Menu** - **Settings** - **Connectivity** - **Bluetooth Link** - **Handsfree** - **Look for Devices**.

The phone lists Bluetooth devices it finds.

- 2 Select **Motorola H12**.
- 3 Select **OK** or **Yes** to pair your headset with your phone.
- 4 Enter the passkey **0000**.
- 5 Select **OK**.

When your headset successfully pairs and connects with your phone, the indicator light changes from steadily lit to flashing blue and purple.

Note: These steps are for most Motorola phones. For other phones, see your phone's user's guide.

4 TEST AND USE

Your phone and headset are now paired and ready to make and receive calls.

To make a call:

- 1 Place the headset over your ear. See "Wearing the Headset" on the reverse side of this guide.
- 2 On the phone, dial the number you want to call and press **SEND** key on your phone.

If your phone and headset are successfully paired, you will hear ringing on the headset.

After you have successfully paired your phone and headset, you don't need to repeat these steps. For daily use, ensure that your headset is turned ON and that your phone's Bluetooth feature is ON.

USING YOUR H12-1

See **Features and Functions Guide** on the reverse side for information on using your H12-1.



TROUBLESHOOTING

My headset will not charge.

Make sure your headset is turned off when charging. Your headset will not charge in the charge case while powered on.

My headset will not enter pairing mode.

Make sure that any devices previously paired with the headset are turned off. If the indicator light is not steadily lit in blue, turn off both the other device and headset, wait 10 seconds, then turn headset back on. Wait for the indicator light to become steadily lit in blue, indicating the headset is now in pairing mode.

My phone doesn't find my headset.

Make sure the indicator light on your headset is on (lit in blue) and steady when your phone is searching for devices (see step 2).

My headset worked before but now it's not working.

Make sure your phone is on and the Bluetooth feature is turned on in your phone (see step 2). If the Bluetooth feature was turned off or was turned on only temporarily, you may need to restart the Bluetooth feature (see step 2) and pair your phone and headset again (see step 3).



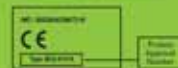
Features and Functions Guide

IMPORTANT: Be sure to first follow the **Quick Start Guide** on the reverse side of this guide to complete initial setup of your H12-1

European Union Directives Conformance Statement

CE **Headset** Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives.



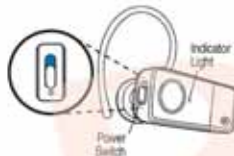
The above shows an example of a typical Product Approval Number

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (or RFTTE Directive) at www.motorola.com/ce. To find your DoC, enter the product Approval Number from your product's label in the "Search" bar on the web site.

TURNING HEADSET ON AND OFF

To turn your headset on, slide the Power switch on towards Power symbol on headset. The indicator light flashes blue and purple for several seconds then flashes blue (if paired and connected with another device), or is steadily blue (if ready to be paired).

To turn your headset off, slide the Power switch off. The indicator light will turn off.



EARBUDS AND YOUR HEADSET

Your H12-1 headset is supplied with multiple earbuds. The earbud is fitted onto the end of your headset's earpiece speaker, and placed onto your ear when using your headset.



Your headset's performance is greatly dependent upon achieving a good fit on your ear. Therefore, we recommend trying all the supplied earbuds with your headset.

WEARING THE HEADSET

To wear your headset, flex the earhook and loop it over your ear as shown.



Be sure to position the ear bud into your ear canal for optimal audio performance and comfort.

CHANGING FOR USE ON OTHER EAR

You can wear your H12-1 headset on your left or right ear. The headset comes ready for the right ear. To change the headset for the left ear:

- 1 Gently lift and pull the top of the earhook up and off speaker stem as shown.
- 2 Flip the headset over.
- 3 Attach the earhook to the speaker stem as shown.



CHECKING BATTERY LEVEL

While turned on and not on a call, you can check your headset's battery charge level by pressing and holding both Volume buttons.

The indicator light displays charge status until you release the buttons. See "Indicator Light" for details on indicator light and charge status.

STORING YOUR HEADSET

Both the charger case and charger stand are used to charge and store your headset. When not using your headset, you should place it in the charger base or stand. Be sure to turn the headset off before placing it into the charger case or charger stand.

For the charger case, a cover can be placed on top of the case, or underneath it to provide support for desktop placement as shown.



MAKING CALLS

Function	Action
Receive a call	Tap the Call button
Mute or unmute a call	Tap both Volume buttons
Reject a call	Press and hold a Volume button until you hear two descending tones
End a call	Tap the Call button
Redial last call	Press and hold the Call button until you hear two ascending tones
Make a voice dial call	Tap the Call button and speak the name after the tone

MAKING CALLS CONTINUED

Function	Action
Answer a second incoming call	Tap the Call button
End an active call and resume a call on hold	Tap the Call button
Reject a second incoming call	Press and hold either Volume button until you hear an audio tone
Disable the indicator light	Slide Power switch off, then press and hold both Volume buttons AND slide Power switch on to turn headset on

Note: Some features are phone/network dependent

Note: Your H12 supports both handsfree and Headset Profiles. Accessing call functions depends upon which profile your phone supports. See your phone's user's guide for more information.

INDICATOR LIGHT

With the Charger Plugged In

Headset Indicator	Headset Status
Red	Charging (battery level less than 90% charge)
Yellow	Charging (battery level more than 90% charge)
Green	Charging complete

When Checking Battery Level

Headset Indicator	Available Talk Time
Red	Up to 6 hours
Yellow	30 minutes to 5 hours
Green	Less than 30 minutes

INDICATOR LIGHT

With No Charger Plugged In

Headset Indicator	Headset Status
Off	Power off
Three blue flashes	Powering on/off
Steady blue	Pairing mode
Rapid blue/purple flashes	Connection successful
Quick blue flash	Incoming/outgoing call
Slow blue pulse	Connected on a call
Slow blue flash	Standby (not on a call)
Slow red flash	Idle (not connected to phone)
Slow purple pulse	Connected call muted
Quick red flash	Low battery

Note: After 20 minutes on a call or of inactivity, the light starts flashing to conserve power, but the headset remains on.

AUDIO TONES

Audio Tone	Headset Status
Ring tone	Incoming call
Single high tone	Phone network not available
High to low tone	End call
Single high tone when pressing volume button during a call	Volume at minimum or maximum
Two ascending tones	Mute enabled
Two descending tones	Mute disabled
Low to high tone	Connection confirmation/voice activation
No audio indications; deteriorating quality	Out of range
Two tones repeated every 30 sec.	Low battery

ADDITIONAL SAFETY INFORMATION

Along with instructions in the Safety and Legal Information pamphlet, please note the following additional safety instructions:

- Do not store or use headset in temperatures lower than -10°C / -14°F or higher than 50°C / 122°F
- Do not recharge headset in temperatures lower than 0°C / 32°F or higher than 40°C / 104°F
- Conditions inside a parked car can exceed this temperature range. Do not store headset in a parked car
- Do not store headset in direct sunlight
- Storing headset fully charged in high temperature conditions may permanently reduce the life of the internal battery
- Battery life may temporarily shorten in low-temperature conditions

FCC statement in User's Manual (for class B)

"Federal Communications Commission (FCC) Statement

This Equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution:

1. The device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:
 - (1) This device may not cause harmful interference, and
 - (2) this device must accept any interference received, including interference that may cause undesired operation.

2. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

3. Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user authority to operate the equipment.

IC Statement

In addition to the requirements of Section 7.1.5 in RSS-Gen, the device's shall also contain the following or equivalent statement: "Privacy of communications may not be ensured when using this telephone".

If privacy is provided as a standard feature, the privacy notice may be omitted provided that full justification accompanies the equipment certification application for evaluation by Industry Canada.