



CL980-01

TITLE: English and Spanish Manual

DOC NO. : 102230-01

REVISION : A

DATE : 06/16/99

SHEET 1 OF: 3

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DOC NO. : 102230-01

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SHEET 2 OF 3

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# CL-980

## CORDLESS TELEPHONE



 **CISCO**®

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measurements:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

 **CAUTION**

*Changes or modification to this device not expressly approved by CIDCO Inc. could void the user's authority to operate this equipment.*

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102230-01 Rev A

## GETTING TO KNOW YOUR NEW PHONE

Your new CL980 telephone incorporates all the best features of a cordless telephone and blends them with your local telephone company's best calling features, such as *Caller ID*, *Voice Mail* and *Call Waiting ID*.

If this is your first cordless telephone, you'll soon discover that your cordless is similar to regular telephones, except without the cord. If you've owned a cordless in the past, you'll discover that the CL980 telephone is the most powerful and full-function *Caller ID* cordless telephone on the market. Some key features are:

- 20 channel, digital spread spectrum 900 MHz handset with speakerphone
- 50 *Caller ID* memory and 50 Directory Records
- Dedicated *Voice Mail* keys
- Large One Time Viewing (OTV<sup>®</sup>) display
- Hearing-aid compatibility
- Messages in English or Spanish
- Call timer for outgoing calls
- Single key redialing
- Preprogrammed for your local telephone company's network services, such as *3-Way Calling*.

Unlike regular telephones, your cordless does not work during power failures. Because of this restriction, we do not recommend you have only cordless telephones in your residence.

### UNPACKING YOUR PHONE

In addition to this handbook, check that you have:

- Telephone base
- Telephone handset
- 6 ft. line cord
- 5 inch line cord for wall mounting
- Wall-mount/desk-mount wedge
- AC Adapter



**MOUNTING WEDGE**



**6 FOOT LINE CORD**



**5 INCH LINE CORD FOR WALL MOUNTING**



**AC ADAPTER**

## Getting to Know Your New Phone



## LOCATING KEYS, LIGHTS, AND SWITCHES

### BASE KEYS

**The Page/Find key** is a homing system for finding the handset. If you press the Page/Find key, the handset beeps for 15 seconds. By pressing the intercom function key on the handset you can answer the page and use the phone as an intercom. For details on using Page/Find and intercom, see *Using the Intercom* on page 24.

**Voice Mail keys** allows you to access your *Voice Mail* features.

**Custom Calling keys** allows you one touch access to your local telephone company calling features.

### BASE LIGHTS

**Voice Mail light** comes on if you subscribe to *Voice Mail* service from your local telephone company, and you have messages in your mailbox.

**Line in Use light** comes on whenever this phone, or any other telephone on the line, is being used.

**Intercom light** comes on when the base is communicating with the handset as an intercom.

**Charge light** is a tri-colored light that comes on when the handset is in the base, or when a spare battery is being charged.

**Mute light** indicates that the microphone for the speakerphone is currently turned off.

**Getting to Know Your New Phone**

**Speakerphone light** indicates that the speakerphone is in use.

**ON THE HANDSET**

There are three lights, eight types of keys, and a switch on the handset.

**Lights**

**New Calls light**—Tells you when you have new *Caller ID* information to review. It flashes until you review your calls using the *Caller ID* keys.

**Talk light**—Tells you that your phone is ready to dial when on solid. This light blinks when the speakerphone is in use, or when a call is on hold.

**Voice Mail light**—Blinks when you have Voice Mail messages, if you subscribe to your local telephone company's *Voice Mail* service.

**Keys**

**Function keys**—Are multi-function keys that allow you to use your: call records, directory, and intercom. Additionally, these keys support different kinds of dialing and future Custom Calling features.

**Caller ID keys**—Control Call Records. For more details on Call Records, see *Receiving New Calls* on page 34.

**Custom Calling keys**—Control your other telephone subscription services.

**Talk key**—Turns the phone on or off.

**Dialing keys**—Control manual dialing.

**Quick Dialing keys**—Dials out previously stored information. Pressing **DIAL** dials the number showing on the display. **REDIAL** allows you to recall and dial the last phone number.

**Call Control keys**—Are the **HOLD** and **FLASH** keys. The **HOLD** key places the existing call on hold, while the **FLASH** key allows *Call Waiting* subscribers to switch between two calls.



## Getting to Know Your New Phone

**Volume Control keys**—Adjust the loudness of the handset earpiece, or the ringer. The higher/lower arrows are located on the side of the handset.

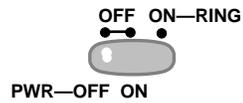
### 3-Position Switch

This multi-position switch controls both the power and the ringer for the handset.

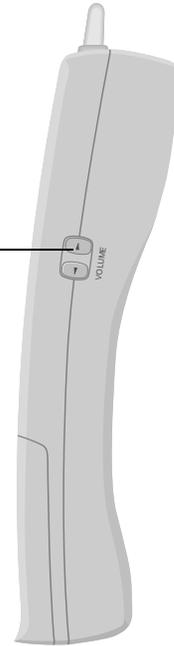
Far left position—Both the power to the handset and the ringer are off.

Middle position—The handset is on but does not ring.

Far right position—The handset and ringer are both on.

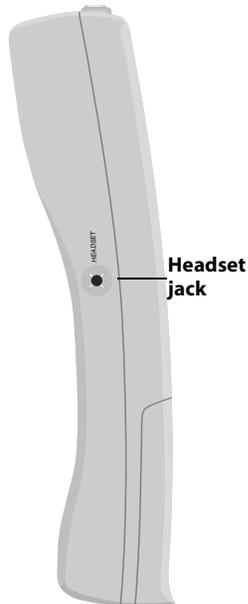


Handset volume



### Headset Jack

The CL980 telephone has a jack on the side of the handset to attach an optional headset for hands-free operation.



## Setting Up Your Phone

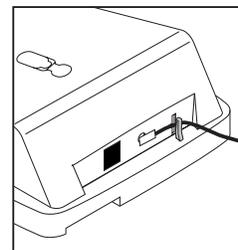
It only takes a few steps to set up your phone. Now that you've checked the contents of the carton, you are ready to put the phone together.

### 1. CHOOSE A CENTRAL LOCATION FOR THE BASE UNIT

The base should be away from all other electronic equipment such as a personal computer, microwave, stereo, or television. It is also a good idea to place the unit away from noisy areas, or from heat sources such as a radiator or direct sunlight.

### 2. PLUG IN THE ADAPTER

1. Plug the adapter tip into the round jack on the base and the other end into an electrical outlet. Without AC power, your phone cannot operate.
2. Thread the cord through the clip on the housing to prevent the cord from becoming loose.



### 3. INSTALL THE LINE CORD

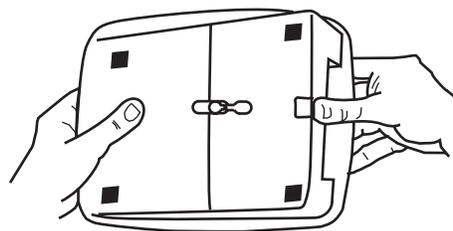
You can set your *CL980 telephone* on a tabletop or you can mount the phone on a wall.

#### To use on a tabletop or desk:

1. Take the long telephone line cord that comes with the phone and plug one end into the jack labeled TEL LINE.
2. Take the remaining end and plug it into the wall jack.

#### To mount on a wall:

1. Remove the mounting wedge from the bottom of the base. Place your thumb at the top of the arrow and press down in the direction of the arrow.
2. Turn the wedge around and place it over the lower portion of the base. Reinstall the wedge by placing your thumb over the arrow and by pressing downwards and backwards until it snaps into place.
3. Plug the five inch line cord into the phone jack marked TEL LINE.
4. Thread the line cord through the open channel in the base.



5. Plug the other end of the line cord into the wall jack.
6. Use the gap on the underside of the base to gather any excess cord.
7. Hang the base over the installation hooks.

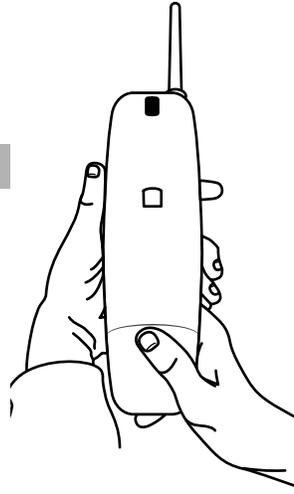
#### 4. INSERT THE BATTERY INTO THE HANDSET

Use this procedure to install or to replace a battery. Be sure you follow the battery specifications and safety instructions outlined in your safety instruction booklet.

##### CAUTION

*Use only nickel cadmium (Ni-Cad) batteries in this phone.*

1. Press down on the battery cover and slide the cover down to expose the battery compartment.
2. Locate the battery terminals inside of the battery compartment and the corresponding terminals on the battery pack. If you are replacing a dead battery, first remove the old battery pack.
3. Align the pack's terminals with the terminals in the battery well.
4. Replace the battery door.



#### 5. CHARGE THE HANDSET

**Before you use the phone for the first time:**

1. **Ensure the handset is turned off.**
2. **Place the handset in the cradle and charge the battery for at least 12 hrs.**  
The charge light on the base comes on to tell you that the handset is charging.

Whenever you see the RECHARGE BATTERY message, you need to recharge your handset by placing the handset in the cradle.



## PERSONALIZING YOUR PHONE

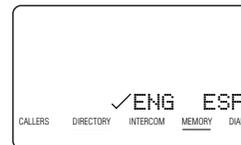
After setting up your phone and fully charging the battery, you can tailor your phone for additional performance and preferences. Press and hold the **MEMORY** key until the first screen appears.

If you make a mistake anywhere in the process you can back up using the **DELETE** key, or end the programming sequence by pressing the **MEMORY** key again.

### 1. SELECT YOUR LANGUAGE

The *CL980 telephone* displays text in both English and Spanish. The first screen asks whether you would like your messages in Spanish (ESP) or English (ENG)?

- Press **◀ REVIEW** to choose English.
- Press **REVIEW ▶** to choose Spanish.



### 2. SELECT BETWEEN EASY OR DETAILED SETUP

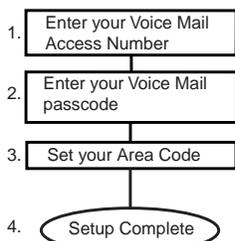
With the exception of your *Voice Mail* access number and PIN, your *CL980* is already setup for you. However if you would like to turn off some features, or add additional area codes, you may do so using the Detailed Setup. Use the following chart to determine which procedure to use to finish programming your phone.

- Press **◀ REVIEW** to choose Easy Setup.
- Press **REVIEW ▶** to choose Detailed Setup.

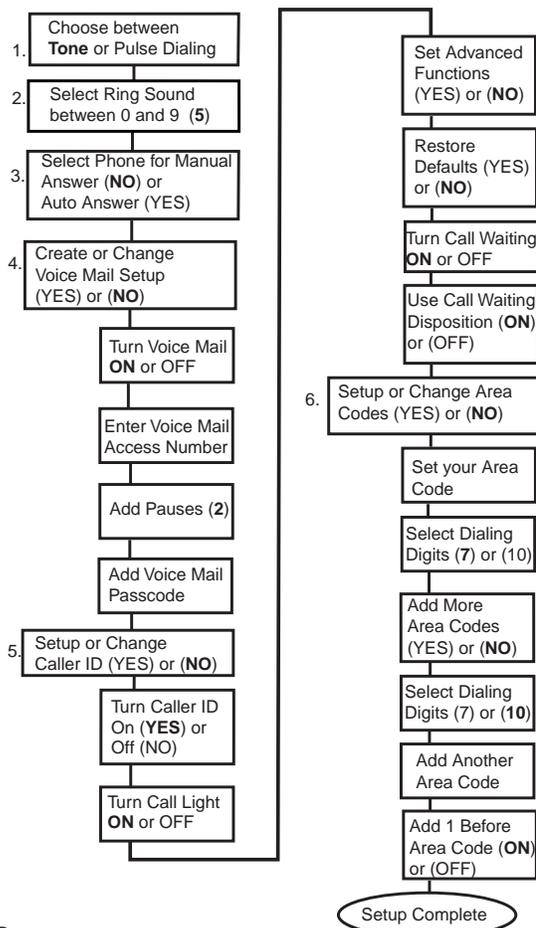


## Easy Setup

### EASY SETUP



### DETAILED SETUP



Default settings are shown in **BOLD**

Easy setup begins below, while the detailed procedure begins on page 10.

### EASY SETUP

#### 1. ENTER THE ACCESS NUMBER FOR VOICE MAIL

Your access number is the telephone number you dial to get to *Voice Mail*. This screen prompts you to use the dialing keypad to enter your access number. Press **REVIEW** ► to enter the number when you are finished.

If you make a mistake, use ◀ **REVIEW** to erase a digit.



**Setting Up Your Phone**

**2. ENTER YOUR PIN FOR VOICE MAIL**

This screen prompts you to use the dialing keypad to enter your *Voice Mail* PIN.

You can enter up to 32 characters and/or digits total for these three fields. You can also add any necessary # keys or flashes.

If you make a mistake, use ◀ **REVIEW** to erase a digit.

You can skip this step by pressing the ◀ **REVIEW** key.



**CAUTION**

*Your PIN number is what keeps your voicemail private. If you enter your PIN into the CL980, anyone who has access to this phone has access to your messages and PIN. It's advisable to not use the same PIN as your ATM card or other services.*

**3. SET AREA CODE**

Using the dialing keypad, enter your primary 3-digit area code. If you have additional local area codes, that don't require you to first dial a "1" first, use the detailed setup procedure below.



**4. COMPLETE EASY SETUP**

You are now finished setting up your phone. The **SETUP COMPLETE** message appears. We hope you enjoy your new phone.

Initially, the screen only shows the function labels for the function keys.

After receiving the first call record, *Caller ID* and *Call Waiting ID* customers additionally see the time and date on the screen when the phone is not in use. *Non-Caller ID* customers do not have the date and time function.



**Detailed Setup**

**DETAILED SETUP**

**1. SELECT BETWEEN TONE AND PULSE**

If you are using the detailed setup method, you next see the dialing method screen. The *CL980* can dial in either tone or pulse/rotary mode.

- Press **◀ REVIEW** to select TONE.
- Press **REVIEW ▶** to select PULSE.



**2. SELECT RINGING SOUND**

You can choose from one of ten different ringing sounds. Use the keypad to choose a number between 0 and 9. The speakerphone then gives a sample ring. You can continue to experiment with different ring sounds. The phone keeps your latest setting.



**3. ANSWER PHONE WHEN PICKED UP**

There are two ways that the *CL980* can answer a call. The *CL980* can instantly answer incoming calls when you remove it from the cradle, or the phone can be set to answer after pressing the **TALK** key.

- Press **◀ REVIEW** to choose to automatically answer incoming calls when removed from the cradle.
- Press **REVIEW ▶** to choose to press **TALK** before answering incoming calls.



**4. CREATE OR CHANGE VOICE MAIL SETUP**

This series of prompts, allow *Voice Mail* subscribers to setup or change *Voice Mail* keys.

- Press **◀ REVIEW** to choose YES, to see other screens that allow you to create or change your access number and PIN for *Voice Mail*.
- Press **REVIEW ▶** to choose NO, if either you do not subscribe to this service, or you do not want to create or change *Voice Mail* settings. If you select this setting, skip to *Set Up or Change Caller ID Settings* on page 12.



### Turn Voice Mail On or Off

If you choose to set SETUP VOICE MAIL to NO, this screen does not appear.

If you subscribe to *Voice Mail* from your local telephone company, ensure that this setting is set to ON. Programming this feature does not provide or cancel services. You must contact your local telephone company representative to request a change in services.

- ❑ Press ◀ REVIEW to choose ON, which indicates that you subscribe to the service. Continue with *Enter Your Voice Mail Access Number* below.
- ❑ Press REVIEW ▶ to choose OFF, which indicates that you do not subscribe to the service. If you choose to set VOICE MAIL to OFF, skip to *Set Up or Change Caller ID Settings*, on page 12.



**Enter Your Voice Mail Access Number**—Your access number is the telephone number you dial to get to *Voice Mail*. This screen prompts you to use the dialing keypad to enter your access number. Press REVIEW ▶ to enter the number when you are finished.



If you make a mistake, use ◀ REVIEW to erase a digit.

**Enter How Many Pauses**—The CL980 telephone allows you to enter multiple pauses, or intervals between the access number and the *Voice Mail* PIN. These pauses allow the *Voice Mail* system time to ring and answer before submitting your PIN. Each pause is three seconds long. The default is two pauses (six seconds).



**Enter Your Voice Mail PIN**—This screen prompts you to use the dialing keypad to enter your *Voice Mail* PIN. Your PIN can be from 4 to 10 digits. **Please be aware that anyone who has access to this phone now has access to your messages and PIN.**



You can enter up to 32 characters and/or digits total for these three fields. You can also add any necessary # keys or flashes.

If you make a mistake, use ◀ REVIEW to erase a digit.

**Detailed Setup**

**5. SET UP OR CHANGE CALLER ID SETTINGS**

This series of prompts, allow *Caller ID* and *Call Waiting ID* subscribers to setup or change their settings.

- Press **◀ REVIEW** to choose **YES**. You then see other screens that allow you to create or change *Caller ID* and *Call Waiting ID* settings.
- Press **REVIEW ▶** to choose **NO**, if either you do not subscribe to either of these services, or you do not want to create or change *Caller ID* and *Call Waiting ID* settings. If you select this setting, skip to Step *Set Up or Change Area Codes* on page 14.



**Turn Caller ID On or Off**—Most people want to see *Caller ID* data. But if you live in an area that does not yet support *Caller ID*, or do not subscribe to the service, you might want to turn off this setting.

- Press **◀ REVIEW** to turn on or enable *Caller ID*.
- Press **REVIEW ▶** to turn off *Caller ID*.



Programming this feature does not provide or cancel services. You must contact a your local telephone company representative to request a change in services.

**Turn the Call Light On or Off** —The next screen asks *Caller ID/Call Waiting ID* customers if they want the red light to flash after receiving a new call.

- Press **◀ REVIEW** if you have *Caller ID* and you want to see the call light.
- Press **REVIEW ▶** if you don't subscribe to *Caller ID* or if you want to turn off the call light permanently.



**Set Advanced Functions**

This series of prompts, allow you to:

- Restore the phone to its original programming settings
- Turn *Call Waiting ID* on or off
- Tailor *Call Waiting Disposition* (a possible future offering from your local telephone company.)
- Press **◀ REVIEW** to choose **YES**. You then see other screens that allow you to create or change advanced settings.



**Setting Up Your Phone**

- ❑ Press **REVIEW** ► to choose **NO**, if you do not need to change these settings. If you select this option, skip to Step *Set Up or Change Area Codes* on page 14.

**Restore Programming Options**—This screen allows you to restore the original Custom Calling settings of the telephone. It does not reset *Voice Mail* settings.

- ❑ Press ◀ **REVIEW** to choose **YES** to restore the original programming.
- ❑ Press **REVIEW** ► to choose **NO** to keep the existing programming setup.



**Turn Call Waiting ID On or Off**

If you subscribe to *Call Waiting ID* service, ensure that this setting is set to **ON**.

Programming this feature does not provide or cancel services. You must contact your local telephone company representative to request a change in services.

Programming this feature does not provide or cancel services. You must contact your local telephone company representative to request a change in services.

- ❑ Press ◀ **REVIEW** to choose **ON**, if you subscribe to *Call Waiting ID* service.
- ❑ Press **REVIEW** ► to choose **OFF**, if you do not subscribe to *Call Waiting ID* service. Skip to Step *Set Up or Change Area Codes* on page 14.



**Select Call Waiting Disposition**

This service, a future extension to *Call Waiting ID*, allows you to view options for handling incoming calls while on existing calls. Because *Call Waiting Disposition* is not yet offered in your area, we recommend that you set this option to **OFF**, otherwise *Call Waiting ID* might not work as expected.

- ❑ Press ◀ **REVIEW** to choose **ON**, only if *Call Waiting Disposition* is available in your area, you've subscribed to the service, and want to have options for handling incoming calls.
- ❑ Press **REVIEW** ► to choose **OFF**, if *Call Waiting Disposition* is not available in your area.



**Detailed Setup**

**6. SET UP OR CHANGE AREA CODES**

Everyone has at least one local area code. Many areas of the country now have additional local area codes. These local area codes are area codes, other than your own, that do not require you to dial a "1" before the number. The following series of programming prompts allow you to set up your phone to recognize those local area codes, which are particularly important for call records.

- Press **REVIEW** to select **YES** to set up or modify your area codes.
- Press **REVIEW** to select **NO** to skip this option. Continue to Step *Complete Setup* on page 16.



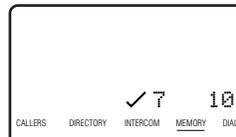
**Set Initial Area Code**

Using the dialing keypad, enter your primary 3-digit local area code.



**Select Number of Dialing Digits**—In some areas of the country, you dial 7 digits (for example, 555-1212) within your local area code. In other areas, you must always dial the area code with the local number for every call, such as (214) 555-1212.

- Press **REVIEW** to select 7 digits for local dialing.
- Press **REVIEW** to select 10 digits for local dialing.



**Set Additional Area Codes**

In addition to your primary area code, the *CL980 telephone* allows you to add up to 10 additional local area codes. If you add one of these area codes, your phone treats it like your primary local area code.

- Press **REVIEW** to add an additional local area code.
- Press **REVIEW** to skip this option and go to *Put a "1" before the Area Code* on page 15.



## Setting Up Your Phone

**Select Number of Dialing Digits for Additional Area Codes**—In some areas of the country, you dial 7 digits for these other local area codes. In other areas, you must always dial the area code with the local number for every call.

- Press **◀ REVIEW** to select 7 digits for these additional area codes.
- Press **REVIEW ▶** to select 10 digits for these additional area codes.

**Enter Area Code Number**—Use the dialing keypad to enter the 3-digit area code.

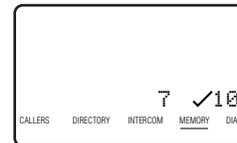
**Add Another Area Code**—After adding the additional area code, you are asked whether you want more codes. You can add up to 10 area codes in this way.

- Press **◀ REVIEW** to add more local area codes. Afterwards you are prompted to add the 3-digit code and then returned to this screen.
- Press **REVIEW ▶** when you have no more area codes to add.

### Put a “1” before the Area Code

In order to use the **DIAL** softkey with call records, you must determine whether or not you normally dial 1 before long distance numbers. Then when you use **DIAL** with a call record, the phone adds the 1 for you. This feature is often called *1+ Dialing*.

- Press **◀ REVIEW** to select **ON**, which inserts a “1” before long-distance numbers when using **DIAL**.
- Press **REVIEW ▶** to select **OFF**, which then only dials the area code and number.



**Detailed Setup**

---

**7. COMPLETE SETUP**

You are now finished setting up your phone. The **SETUP COMPLETE** message appears. We hope you enjoy your new phone.

Initially, the screen only shows the function labels for the Call Waiting ID keys.

After receiving the first call record, *Caller ID* and *Call Waiting Disposition* customers additionally see the time and date on the screen when the phone is not in use. Non-*Caller ID* customers do not have the date and time function.



## Using Your Phone

You can make calls several different ways with the *CL980*.

### USING TRADITIONAL DIALING

1. Press  on the handset or  on the base.

Notice the timer on the display? It appears whenever you start a call and continues to run until you hang up the phone.

2. Use the number pad to dial the phone number.

The phone number appears on the display as you enter the number. You also hear tones for each digit as you dial.

3. Press  on the handset or  on the base to end your call.

### USING PRE-DIALING

Before you place a call, you can enter the telephone number and verify it on the display.

#### FROM THE BASE KEYPAD

1. Use the keypad on the base to enter a telephone number.
2. Check the number on the display.

If the number is wrong, press  twice to erase the entire number, or use the  key to delete the last digit.

3. Press the **DIAL** function key on the handset to dial the number.

#### FROM THE HANDSET KEYPAD

When no digits are showing in the display, you can pre-dial from the handset.

1. Press the **DIAL** function key.
2. Use the keypad on the handset to enter a telephone number.
3. Check the number on the display.

If the number is wrong, press  twice to erase the entire number, or use the  key to delete the last digit.

4. Press the **DIAL** function key on the handset to dial the number.

## Using Speed Dialing

### USING SPEED DIALING

There are several types of speed dialing. You can dial using:

- Your call records
- Your directory records
- The **REDIAL** key
- The **MEMORY** dial keys
- The *Voice Mail* keys
- The Custom Calling keys when they are reprogrammed as speed dial keys.

### DIALING FROM CALL RECORDS

You can use the **DIAL** function key to dial any number in your *Caller ID* list.

1. Use the **◀ REVIEW ▶** keys to find the call record you want.
2. Press **DIAL** to place the call.

### DIALING FROM DIRECTORY RECORDS

You can use the **DIAL** function key to call any number in your directory.

1. Press **DIRECTORY** on the handset.
2. Use the **◀ REVIEW ▶** keys to find the directory record you want.
3. Press **DIAL** to place the call.

### REDIALING

**REDIAL** is a really fast method of calling your last number. When you press **REDIAL** on either the base or the handset, the phone dials the last number, whether you dialed it manually or it was from a Call Record, speed dial key, or from the Directory. For more information on dialing from call records, see *Dialing From Call Records* on page 35.

### ANSWERING CALLS

You can answer a call numerous ways:

1. Press any key on the handset.
2. Press speakerphone on the base.
3. Press **FLASH** to answer *Call Waiting* calls.

## STORING NUMBERS IN YOUR PHONE FOR QUICK DIALING

In addition to dialing from call records or your directory, you can also dial from your **MEMORY** keys or from any Custom Calling keys that are reprogrammed as speed dialing keys. This section describes how to program up to 10 phone numbers in memory locations and how to reprogram extra Custom Calling keys as speed dialing keys.

### Creating a Memory Dial Key

1. Push **MEMORY** twice. The message  
ENTER PHONE NUM. appears on the screen.



2. Enter the telephone number. The message  
changes to PUSH MEM TO SAVE.

If the number is wrong, use the ◀ **REVIEW** key to delete the number, digit-by-digit.



3. Press **MEMORY** to save the telephone number. The  
message ENTER LOCATION appears on the  
screen.



4. Press 0 to 9 to store the number of one of ten  
memory locations. The message NUMBER STORED  
displays.



## Answering Calls

### Reprogramming Custom Calling Keys for Speed Dialing

Your *CL980 telephone* comes preprogrammed with many of the most popular Custom Calling services. If you are not subscribing to all the services currently programmed into the phone, you might want to override the programming for those keys and use them for speed dialing.

With the exception of the *Voice Mail* key, when you reprogram a key on the base, it does not automatically reprogram the corresponding key on the handset. Likewise, programming a handset key does not reprogram the base key.

With all of the different reprogramming methods, you can add a flash or a pause instead of a digit.

**To add a pause**—Press and hold **FLASH** until you see the pause mark on the screen. If you continue to press and hold the key, additional pause marks appear.

**To add a flash**—Press and release the **FLASH** key. The letter F shows on the display to indicate a flash.



### Reprogramming Base Custom Calling Keys—

1. Place the handset in the cradle of the base with the display facing toward you.
2. Use the keypad to enter the telephone number you wish to save.

If the number is wrong, press **DELETE** twice to erase the entire number, or use the **REVIEW** key to delete the last digit.

3. Press and hold one of the five base Custom Calling keys until the **NUMBER STORED** message displays.



### Reprogramming Handset Custom Calling Keys—

When no digits are showing in the display, you can pre-dial from the handset.

1. Press **DIAL**.
2. Use the keypad to enter the telephone number you wish to save.

If the number is wrong, press **DELETE** twice to erase the entire number, or use the **REVIEW** key to delete the last digit.

3. Press and hold one of the four handset Custom Calling keys until the **NUMBER STORED** message displays.

## Using Your Phone

**Reprogramming the Voice Mail Navigation Keys**—If you are not subscribing to *Voice Mail*, you can additionally reprogram your navigation keys as Speed Dialing keys. To reprogram any of the keys:

1. Place the handset in the cradle of the base with the display facing toward you.
2. Enter the number that you would like to store using the keypad.

If the number is wrong, press  twice to erase the entire number, or use the ◀ **REVIEW** key to delete the last digit.

3. Press and hold the key until the NUMBER STORED message appears.

### USING MEMORY DIALING

Once you have programmed your Memory Dial keys, you can automatically “speed dial” that telephone number.

1. Press **MEMORY** on the handset. The message MEMORY DIALING appears on the screen.



2. Press the corresponding location (0-9). The CL980 automatically dials that telephone number.



### USING CUSTOM CALLING KEYS AND VOICE MAIL NAVIGATION KEYS FOR SPEED DIALING

If you have reprogrammed any Custom Calling keys or *Voice Mail* navigation keys for Speed Dialing, you can dial directly from that key. It is not necessary to press the **MEMORY** key.

### USING FLASH

The  key allows you to switch between calls, if you subscribe to *Call Waiting*.

### USING MUTE

The mute function allows you to block your side of the conversation. Mute is only available on the base speakerphone.

Press  to turn mute on or off. The light blinks when mute is on.

## Using the Speakerphone

### USING THE SPEAKERPHONE

You can hold a conversation using the base. Press  **SPEAKERPHONE** to turn on or off the speakerphone. The Speakerphone light comes on when the speakerphone is in use. Be careful switching from handset to speakerphone mode. If you press  **SPEAKERPHONE** while talking on the handset, you might hear some feedback. You can stop the feedback by pressing  **TALK** again.

### ADJUSTING THE VOLUME

You can adjust the volume for the speakerphone, ringer, and the handset.

#### Adjusting the Speakerphone Volume

1. Press  **SPEAKERPHONE**.
2. Press the   keys on the base while in speakerphone mode.



#### Adjusting the Handset Volume

1. Press  **TALK**.
2. Press the   keys on the side of the handset to increase or decrease the volume. The handset sounds an error tone when it reaches the upper or lower limits.

#### Adjusting the Ringer Volume

You can adjust the ringer volume on the handset and the base.

- Adjusting the Base Ringer Volume**—Press the   keys on the base while the phone is not in use. Continue pressing the   key in order to turn the ringer off.



- Adjusting the Handset Ringer Volume**—Press the   keys on the handset while the phone is not in use. You hear the sound of the ringer as you adjust the volume between the two levels.

## USING HOLD

You can place a call on hold by pressing the  key on the handset or the  key on the base. The speakerphone LED and the Talk LED flash slowly while calls are on hold.

To take a call off hold, you can:

- Press  or .
- Pick up the call on another extension.

## TIMING CALLS

When you call someone, the clock on your display changes to a call timer. The timer counts the entire length of the time you are on the phone. When the timer goes past 99 minutes and 59 seconds, it starts over.



## GETTING TEMPORARY TONE SERVICE

If you do not have Tone service in your area, you need to change the TONE/PULSE during the programming mode. Please see *Step 2. Select Between Easy or Detailed Setup* on page 7.

Whenever you need Tone service for interacting with bank and other automated services, you can temporarily override your setting to Tone.

Press  during the call and the phone switches to temporary Tone service for the duration of the call. The phone returns to Pulse service when you hang up.

## GOING OUT OF RANGE

Your *CL980* handset is connected to its base through radio technology. It is possible for the handset to be too far away from the base. If the handset is too far from the base, you might have problems talking to your caller. Simply, walk back towards the base until you are no longer out of range.

## LOCATING A LOST HANDSET

Should you misplace your handset, you can locate it quickly and easily by pressing the PAGE/FIND key on the base. The handset rings for 15 seconds, or until you press a key on the handset, or until you press the PAGE/FIND key again. The base responds with tones during the 15 seconds to indicate that paging is active. If the tones at the base stop right away, the handset is either turned off, out of range, or the battery needs recharging.

**Using the Intercom**

**USING THE INTERCOM**

You can use the CL980 as an intercom.

**To use the intercom from the handset**—Press the **INTERCOM** function key. The display shows the **INTERCOM ACTIVE** message.

If someone is using the speakerphone when you attempt to contact them, your intercom rings the base for 15 seconds. To answer the intercom, press the **PAGE/FIND** key. The speakerphone call is placed on hold and you are connected with the handset. To rejoin both parties to the speakerphone call, press **TALK** on the handset and **SPEAKERPHONE** on the base.

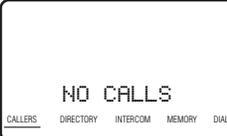
**To use the intercom from the base**—Press the **PAGE/FIND** key. The handset rings and the display shows **PAGING**. Answer the page by pressing the **INTERCOM** function key on the handset.

**READING DISPLAY MESSAGES**

The CL980 informs you of status by displaying the following messages:

MESSAGE	DISPLAY
<b>End of list:</b> You have reached the end of the directory or call records. Press either <b>◀ REVIEW ▶</b> key to see other records	
<b>Incomplete data:</b> The <i>Caller ID</i> information is incomplete. This message usually indicates temporary interference. There is no problem with the phone.	
<b>Intercom active:</b> The handset is attempting to communicate with the base.	
<b>Long distance:</b> The message sent is a long distance call. You might see this message alternate with other messages.	

**Using Your Phone**

MESSAGE	DISPLAY
<p><b>Message waiting:</b> (For Voice Mail Service Only) You have a message in your voice mailbox.</p>	
<p><b>Name unavailable:</b> The person is calling from an area that only provides number-only <i>Caller ID</i> service, or you can be in a service area which only shows the number.</p>	
<p><b>No calls:</b> There are no call records stored in memory.</p>	
<p><b>No data sent:</b> The phone did not receive <i>Caller ID</i> information from the phone company.</p>	
<p><b>Number only:</b> The person is calling from an area that only provides number-only <i>Caller ID</i> service, or you can be in a service area which only shows number only</p>	
<p><b>Paging:</b> The base is calling the handset.</p>	
<p><b>Private call:</b> The caller has purposely chosen to block his/her phone number.</p>	

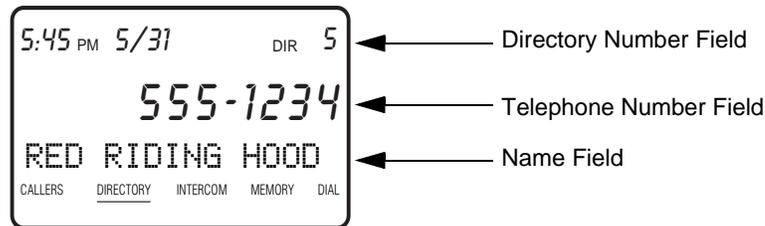
### Reading Display Messages

MESSAGE	DISPLAY
<b>Recharge battery:</b> The handset battery is getting low. Place the handset in the base in order to recharge.	
<b>Unavailable:</b> <i>Caller ID</i> information is not available from the caller's area.	

## Using the Directory

With the *CL980*, you can create a personal phone directory containing the names and numbers of the 50 people you contact the most. Once you create your personal phone directory, you can automatically dial from the directory.

A directory record contains the name, the telephone number, and the directory number.



### CREATING YOUR DIRECTORY LIST

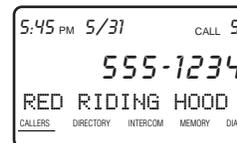
You can create your directory list by:

- Copying call records to the directory.
- Creating a new directory record.

### COPYING A CALL RECORD TO THE DIRECTORY

The easiest method of creating a directory entry is to copy a call record from the *Caller ID* list.

1. Press the **CALLERS** key.
2. Use the **REVIEW** ► keys to find the correct call record.
3. Press and hold the **DIRECTORY** key. The first letter of the person's name begins to flash.



You can choose to edit the name and number field. For details see *Editing a Directory Record* on page 28. After you complete editing the name field, press **DIRECTORY** to edit the number field.

4. Press and hold **DIRECTORY** key until the message **NUMBER STORED** appears on the display.



## Creating your Directory List

### CREATING A NEW DIRECTORY RECORD

Another method of creating directory records is to make a record from scratch, using the technique described on *Entering Characters & Symbols* on page 29.

You can enter up to 16 characters in the name field and 32 characters in the number field.

1. Press and hold **DIRECTORY**. The DIR icon starts flashing in the corner. The first letter in the name field also starts to flash.
2. Use the number key pad to enter in characters. Please see *Entering Characters & Symbols* on page 29.
  - Use the ◀ **REVIEW** ▶ keys to move back and forth along the field line.
  - Use the **DELETE** key to erase a letter.
3. Press **DIRECTORY** to move to the number field. Use step 2 to enter the telephone number.
4. Press and hold **DIRECTORY** until the message **NUMBER STORED** appears.



### EDITING A DIRECTORY RECORD

After storing a directory record, you can modify the record to correct mistakes or to personalize them.

1. Press **DIRECTORY**.
2. Use the ◀ **REVIEW** ▶ keys to find the record you want to modify.
3. Press and hold the **DIRECTORY** key until the phone beeps.
4. Use the ◀ **REVIEW** ▶ keys to move to the incorrect character. Or press **DELETE** to erase one character at a time.
5. Press **DIRECTORY** to move to the next field.
6. Use the number key pad to type in the correct letter.

**Using the Directory**

- Press and hold **DIRECTORY** key until the message **NUMBER STORED** appears on the display.



**ENTERING CHARACTERS & SYMBOLS**

You can enter in different characters and symbols by using the number key pad on the handset.

**CREATING NAMES**

Each number is assigned a set of letters. For example, to get an "A", press **ABC 2** once. To get a "C", press **ABC 2** three times. When you move to the next letter of the name, the phone keeps the last setting of the key. For example,

to get the name MARIA, press



However, if the next letter is on the same key, use **REVIEW ▶** to space over. For example, to get the name CARLA, press



**SPECIAL SYMBOLS**

You can also use the **\*** and the **#** to get the following symbols in the name field:

\* / @ & ' ( ) , - . #

**ADDING SPECIAL CHARACTERS**

You can add special characters by:

- Pressing **1** or **OPER 0** to add a space in the name field.
- Pressing **FLASH** adds a flash in the number field.
- Pressing and holding **FLASH** adds a three second delay (pause).



## Dialing from Directory Records

### DIALING FROM DIRECTORY RECORDS

You can use **DIAL** to call any number in your directory.

1. Press **DIRECTORY** on the handset.
2. Use the ◀ **REVIEW** ▶ keys to find the call record you want.
3. Press the **DIAL** key on the handset.

**It is important to note:** The phone dials the number exactly as it is stored in the directory. If the number is long distance, you should ensure that the first digit is one. When you create directory records from call records, the one is generated for you assuming you set up 1+ dialing and your area codes correctly.

### REVIEWING DIRECTORY RECORDS

You can review directory records by using the ◀ **REVIEW** ▶ keys or the number key pad.

### USING REVIEW TO FIND A DIRECTORY RECORD

1. Press **DIRECTORY** on the handset.
2. Use the ◀ **REVIEW** ▶ keys to find the call record you want.

### USING A QUICK LOOKUP METHOD

1. Press **DIRECTORY** on the handset.
2. Press a number key associated with the letter of the directory record.

For example, if you want to find the directory

record for Red Riding Hood, press  three times to go to the first record starting with the letter "R."



3. Press **REVIEW** ▶ to see more records starting with the letter "R."

## DELETING DIRECTORY RECORDS

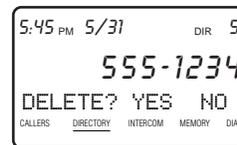
You can delete your directory records one-at-a-time or all-at-once.

### DELETING A DIRECTORY RECORD

1. Press **DIRECTORY**.
2. Use the **◀ REVIEW ▶** keys or the Quick Lookup Method to find the record you want to delete.
3. Press **DELETE** twice.

The message **DELETE? YES NO** appears on the screen.

- Press **◀ REVIEW** to select YES.
- Press **REVIEW ▶** to select NO.

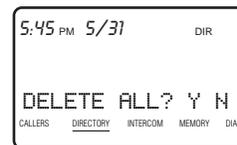


### DELETING ALL DIRECTORY RECORDS

1. Press **DIRECTORY**.
2. Press and hold **DELETE**.

The message **DELETE ALL? Y N** appears on the screen.

- Press **◀ REVIEW** to select YES.
- Press **REVIEW ▶** to select NO.



## Maintaining Batteries

Your *CL980 telephone* is designed for low maintenance and long battery life. For added convenience, there is a spare battery charging compartment located in the cradle of the handset. You can purchase an extra battery and store it in this compartment so that you always have a fully charged battery for the handset. To charge a spare battery:

1. Locate the compartment in the cradle of the base.
2. Press up and out on the latch to open the compartment.
3. Align the contacts in the compartment with the contacts on the battery. When the battery is properly aligned and making good contact, the charge light on the base comes on.
4. Charge the battery for at least 12 hours.

### 3-Way Calling

## USING YOUR CUSTOM CALLING SERVICES

The *CL980 telephone* is programmed for all the convenience of your local telephone company's Custom Calling Services at the touch of a button. You must subscribe to each service in order for all of the features of your *CL980 telephone* to work. For more information on these services and availability in your area, contact your local telephone company representative for more details and package offerings.

### 3-WAY CALLING

*3-Way Calling* allows you to talk to two different callers at the same time. You can use this service for local, regional, or long distance calls. However, you are only charged for the calls you make. (Long distance charges might apply).

#### To Use 3-Way Calling:

After placing a call to the first party,

1. Press  to place the first call on hold.
2. Wait for the dial tone.
3. Dial the second number. Wait for the second party to answer.
4. Press  to connect all three parties.

If the second number is busy or there is no answer, press  to reconnect to the original call. To end either call, ask one person to hang up. You can continue the conversation with the other person.

To end both calls, you must press  or  to hang up the telephone.

### CALL FORWARDING

*Call Forwarding* allows you to send calls to another phone number. You can make outgoing calls while *Call Forwarding* works. If you forward a call to a long-distance number, local and long-distance charges might apply.

#### To Turn Call Forwarding On:

1. Press  on the handset or  on the base and listen for dial tone.
2. Press .
3. Listen for the dial tone and dial the number where you want to forward your calls. Two short tones followed by ringing confirms your request. If the person answers or you receive a dial tone, *Call Forwarding* is on.

### Using Your Custom Calling Services

- Repeat steps 1-3, if no one answers or if the number is busy. On the second try, *Call Forwarding* is established even if there is no answer or if the line is still busy.

#### To Turn *Call Forwarding Off*:

- Press  on the handset or  on the base and listen for dial tone.
- Press .
- Listen for two short tones, followed by the dial tone. These tones confirm that *Call Forwarding* is off.

### CALL RETURN

*Call Return* remembers the number of the person who called you last and automatically dials that number. While *Call Return* works, you can place and receive calls. For all calls placed using this service, local and long-distance charges might apply. If you are calling a number that is in an area not served by *Call Return*, a recorded message tells you that your call cannot be completed.

#### To Use *Call Return*:

- Press  on the handset or  on the base and listen for dial tone.
- Press .
- You hear the call ringing.  
If the number is busy, a recorded message tells you the line is busy. Hang up. the service keeps trying the number for 30 minutes.
- Answer the phone when you hear the special ring (short-short-long). The special ring notifies you that the line is now available.

When you pick up the handset, you then hear your call ringing back, and the connection is made. If you don't pick up the phone, the special ring repeats every few minutes for up to 30 minutes.

#### To Cancel *Call Return*:

- Lift the handset and listen for dial tone.
- Press    and listen for confirmation.  
If you have Rotary/Pulse service, use   instead of .
- Press  on the handset to hang up.

## Call Waiting

### CALL WAITING

*Call Waiting Service* from your local telephone company tells you when you have a call while you are on the phone. *Call Waiting* sends you the Call Waiting Tone, when you have another call. If you don't want to be disturbed during a call, you can temporarily *Cancel Call Waiting* before you dial or during a conversation.

#### To Use *Call Waiting*:

1. Press and release  when you hear the *Call Waiting* beep. The first call is placed on temporary hold and you are connected to the new call.
2. Press and release  to return to the first call and put the second call on hold. You can alternate between calls as often as necessary.

### CALLER ID AND CALL WAITING ID

One of the best features of your phone is the use of *Caller ID* and *Call Waiting ID*, which allows you to see information about an incoming call before you pick up the phone.

- Caller ID* allows you to see information about a call BEFORE you pick up the telephone.
- Call Waiting ID* lets you know who is calling even when you are on the phone. In addition to hearing the Call Waiting beep, you have the information you need to choose whether or not to answer a waiting call. With *Call Waiting ID* you use the  key to transfer between calls. *Call Waiting ID* is not available in all your local telephone company areas. Contact your your local telephone company representative for details on availability.
- Call Waiting Disposition* is a future service that will allow you to route your incoming call to 1 of 5 choices.

With these services from your local telephone company, the CL980 telephone displays and records information about the call.

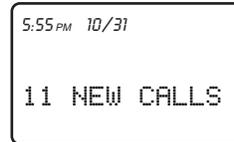
Before you use these features on your CL980 telephone, you must first subscribe to the services through your local telephone company. You need to also have the services turned on in the phone through the programming setup procedure. Both the Easy Setup and the Detailed Setup have these options turned on as defaults. For more details on setting installation options, *Personalizing Your Phone* on page 7.

### RECEIVING NEW CALLS

When you receive a new call, the new call light flashes and the call information shows on the display. The new call light would not flash if you answered the call or if you turned off the call light during programming setup.

### Using Your Custom Calling Services

- ❑ If you do not answer the call, the light continues to flash and eventually the **NEW CALL** message shows on the display. The light continues to flash until you review a call record.
- ❑ The **NEW CALL** message acts as a counter adding up the number of new calls.



When you receive a call, the *CL980 telephone* displays the caller information sent by the telephone company, called a *call record*. The call record consists of the following information:

- ❑ The caller's name (if available)
- ❑ The caller's telephone number
- ❑ The time and date of the call
- ❑ A record number to show the sequence of calls.



### VIEWING CALL RECORDS

To review a call record:

1. Press either **◀ REVIEW ▶** key to see the latest call record.
2. Use **◀ REVIEW ▶** to move through the call record list.

When you reach either end of the call record list, you see an **END OF LIST** message. If you continue to press **◀ REVIEW ▶**, you scroll through the list again.



In some cases you might need to first press **CALLERS**.

### DIALING FROM CALL RECORDS

You can use your call records as a short-cut method of dialing.

1. Use **◀ REVIEW ▶** to find the desired call record.
2. Press **DIAL** on the handset.

The phone dials whatever number is shown on the display.

### SAVING CALL RECORDS

Your phone stores up to 50 call records before the memory becomes full. When the next call comes in, the oldest record drops off and makes room for the new call record. To save specific calls, delete old and unnecessary call records to keep from filling your phone's memory.

### DELETING CALL RECORDS

You can either delete a single record or you can delete all call records at one time.

### Repeat Dialing

To delete a **single** record:

1. Use ◀ **REVIEW** ▶ to locate the call record you want to delete.
2. Press **DELETE** twice.

To delete **all** call records:

1. Locate any call record using the ◀ **REVIEW** ▶ keys.
2. Press and hold **DELETE** until the display flashes and you see the **NO CALLS** message. The **NO CALLS** message means that the memory is clear.



### REPEAT DIALING

your local telephone company offers this service which calls back the last number that you dialed for up to 30 minutes. When the number is busy, *Repeat Dialing* monitors the busy number, and lets you know when the line is free with a special ring. This service lets you call back more than one number at a time, and you can make and receive calls while it works.

#### To Use *Repeat Dialing*:

1. Hang up the phone after hearing the busy signal.
2. Press  *Repeat Dialing* keeps trying for 30 minutes.
3. Lift the handset when you hear the special ring (short-short-long). You hear the other phone ringing. If you don't answer the special ring immediately, it repeats every few minutes for up to 30 minutes.

#### To Cancel *Repeat Dialing*:

1. Lift the handset and listen for a dial tone.
2. Press   .

If you have Rotary/Pulse service, use   instead of .

## **VOICE MAIL**

*Voice Mail Service* takes your calls when you are away from your phone or even while you are on the phone. The Indicator Light flashes whenever you have messages in your mailbox. And once you have programmed *Voice Mail* key with your password, you can get your messages at the touch of a button. You must subscribe to *Voice Mail Service* in order for this feature to work on your phone.

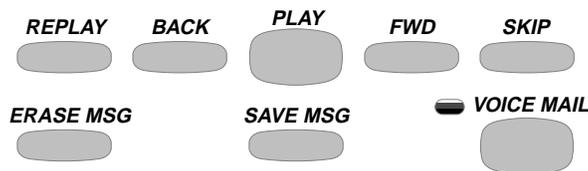
### **ACCESSING YOUR MAILBOX**

After programming *Voice Mail* key during telephone setup, you can access your mail box by pressing either of the two *Voice Mail* keys to dial your mailbox and password for you. Simply press  on the handset, or press  on the base.

The *CL980* dials the phone number to your mail box and enters in your password. If *Voice Mail* light is on, but there are no messages in your mailbox, you can manually turn off the light through telephone setup.

### **Using Voice Mail**

Once inside of the *Voice Mail* system, you can use the *CL980's* special *Voice Mail* keys on the base.



- REPLAY**—Voice prompt 1, replays the last message.
- BACK**—Voice prompt 11, rewinds back several seconds into the current voice mail message.
- PLAY**—Voice prompt 1, plays the new messages in your mailbox.
- FWD**—Voice prompt 3, advances in intervals.
- SKIP**—Voice prompt #, advances to the start of the next message.
- ERASE MSG**—Voice prompt 7, deletes the message from your mailbox.
- SAVE MSG**—Voice prompt 9, keeps the message in your mailbox.
- VOICE MAIL**—dials *Voice Mail* telephone number and password.

**Troubleshooting**

**TROUBLESHOOTING**

Are you having trouble with your phone? Here are some of the most common problem areas and solutions.

SYMPTOM	CORRECTIVE ACTION
Blank or faint screen	<p><b>Turn the handset on and place it in the cradle for several seconds.</b> Ensure the handset is making contact in the cradle.</p> <p><b>Check the AC adapter.</b> Be sure that the adapter is not damaged and that it is securely plugged into a working outlet. Also check that the wall plug is not controlled by a wall switch.</p> <p><b>Recharge or replace the battery.</b> See <i>Charge the Handset on page 6</i>, for recharging details or <i>Insert the Battery into the Handset</i>, on how to replace the battery.</p> <p><b>Turn Caller ID function on.</b> Call your local telephone company's Business Office to ensure that either <i>Caller ID</i> or <i>Call Waiting ID</i> service is active. Your phone is shipped with the service enabled, check that you didn't change the setting during setup. See <i>Set Up or Change Caller ID Settings on page 12</i>.</p>
<i>Caller ID/ Call Waiting ID</i> doesn't work properly	<p><b>Verify that Caller ID service is active.</b> Call your local telephone company's Business Office to ensure that your services are active. You can verify that Call Waiting is working by the double tones, indicating an incoming call. That is provided that an extension is not being used.</p> <p><b>Verify that you have turned on Caller ID as a setting.</b> See <i>Set Up or Change Caller ID Settings on page 12</i>. Also check that the programming screen <i>Call Waiting ID?</i> is set to YES as shown in <i>Turn Call Waiting ID On or Off on page 13</i>.</p>
Charge Light does not work	<p><b>Check whether the handset is making contact in the cradle.</b></p> <p><b>Check the AC adapter.</b> Be sure that the adapter is not damaged and that it is securely plugged into a working outlet. Also check that the wall plug is not controlled by a wall switch.</p>
Handset lights do not work.	<p><b>Verify that the handset is turned on.</b></p> <p><b>Press the TALK key to test.</b> The TALK light should come on.</p> <p><b>Check to see that you have turned on Call Lights as a setting.</b> See <i>Set Up or Change Caller ID Settings on page 12</i> for instructions.</p> <p><b>Recharge the battery.</b> See <i>Charge the Handset on page 6</i> for more details.</p>

**Troubleshooting**

SYMPTOM	CORRECTIVE ACTION
INCOMPLETE DATA	<b>Call information was distorted before reaching the unit.</b> Normal static on the telephone line can cause a INCOMPLETE DATA message. If this condition persists, check with your local telephone company to ensure that there is not a problem with your phone line.
No dial tone	<b>Verify that the line cord is connected and secure. Check that the handset is fully charged. Move the handset closer to the base.</b> See <i>Going Out of Range</i> on page 23.
Phone doesn't ring	<b>Verify that the ringer is not turned off on the base.</b> Press the base volume keys with the phone on-hook. <b>Verify that the LINE CORD is plugged in correctly. Verify the handset ringer on/off switch, located on the underside of the handset, is set on.</b> If the phone still does not ring, you might have too many communication devices hooked to a single line. A communication device can be a phone, modem, or facsimile (FAX) machine. Contact your local telephone company business office for help calculating the limit for your residence or business. <b>Move the handset closer to the base.</b> See <i>Going Out of Range</i> on page 23.
PAGE/FIND key does not page the handset	<b>The handset is not communicating with the base.</b> The handset is either turned off, out of range, or the battery needs recharging.
Speakerphone does not work	<b>Check the AC adapter.</b> Be sure that the adapter is not damaged and that it is securely plugged into a working outlet. Also check that the wall plug is not controlled by a wall switch. <b>Verify that the line cord is connected and secure.</b>
Handset does not work	<b>Check the AC adapter.</b> Be sure that the adapter is not damaged and that it is securely plugged into a working outlet. Also check that the wall plug is not controlled by a wall switch. <b>Verify that the handset is turned on. Place the in the cradle for several seconds.</b> Ensure the handset is making contact in the cradle. <b>Recharge the battery.</b> See <i>Charge the Handset</i> on page 6 for more details.
<i>Voice Mail</i> light is on, when there are no messages in the mailbox	<b>Turn the light off manually.</b> Enter programming mode and turn off <b>Voice Mail</b> as described in <i>Turn Voice Mail On or Off</i> on page 11. Then turn the function back on using the same method.
<i>Voice Mail</i> key dials my passcode before the system is ready for it.	<b>Add more pauses to the dialing number.</b> See <i>Enter the Access Number for Voice Mail</i> on page 8.

**Troubleshooting**

SYMPTOM	CORRECTIVE ACTION
Feature keys do not work.	<p><b>Check your service.</b> Call your local telephone company to ensure that you have the appropriate service turned on.</p> <p><b>Check that the key hasn't been reprogrammed as a speed dialing key.</b> If the key has been accidentally reprogrammed, and you would like to reset this key and all the other Custom Calling keys and <i>Voice Mail</i> navigation keys to the original settings, enter the programming mode and restore key to the default setting, as described in <i>Set Advanced Functions on page 12</i>.</p>
NO DATA SENT	<p><b>Check your service.</b> Call your local telephone company to ensure that you have Caller ID or Call Waiting ID service.</p> <p><b>Check the answering machine.</b> Ensure that your answering machine is set to answer after two rings. Ensure you answer the call after two rings.</p> <p><b>Check Call Forwarding.</b> Ensure that <i>Call Forwarding</i> is turned off.</p> <p><b>Contact your local telephone company's Service Department, if the problem continues for more than 24 hours.</b> Your your local telephone company central office may be temporarily experiencing an overload.</p>

We recommend that all service on your CL980 telephone be performed by CIDCO or an authorized repair agent. The CIDCO Service Center is located at 220 Cochrane Circle, Morgan Hill, CA.95037.

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